

[Home](#) > [Choice in services](#)

Choice in services

The CRTC is looking at whether it should provide the television industry with more flexibility so that it can adapt to changes in the communications environment. The ultimate goal is to ensure that Canadians can benefit from the broadcasting system. One option we are studying is whether local TV stations should be able to charge cable and satellite companies for distributing their programs.

The CRTC requires that consumers receive a certain number of Canadian services (including your local TV stations) in the basic service offered by cable and satellite companies. Consumers can then choose to receive other individual services or package of services.

The CRTC does not regulate pricing for basic service packages nor for optional pay and specialty channels.

Your opinion matters to us. You are invited to share your views on the following discussion questions.

Discussion Questions:

1. Are you satisfied with how television programming is made available to you by your cable or satellite company? Do you feel that the options available to you represent good value for your money? Why?
2. If you are not satisfied, how would you prefer that the channels be offered?

Share this post

[Share](#) 3 retweetTags: [basicpackage](#), [localtv](#), [service](#), [specialtypanel](#)

You are commenting as a [Guest](#). Optional: [Login](#) below.



Comments for this page are closed.

Showing 2207 of 2207 comments

Sort by [Subscribe by email](#) [Subscribe by RSS](#)

▶ [Neil Rowe](#) ★ [1 month ago](#) 362 people liked this.

I am not satisfied with the programming offered by the satellite provider. I would like to pick the channels I want to watch and pay for. Bundled services allows inferior products to continue to be broadcast.

[Flag](#)

▶ [Loren](#) ★ [1 month ago](#) [in reply to Neil Rowe](#) 140 people liked this.

Absolutely, the competition-crushing and consumer-gouging "channel bundling" system must go.

Would it be considered sensible if one had to purchase a Dance Music CD, in order to qualify to buy a Classical disk?

What if you were told that to buy apples, you had to also get eggs?

These types of marketing models are called "tied sales", and are completely illegal in many jurisdictions.

We are already taxed at extremely high rates, and the products and services we buy with whatever earned money we are allowed to keep should be a personal decision.

Flag

Like

 [nowoolinis](#) ★ [1 month ago](#) [in reply to Loren](#) 21 people liked this.

I agree for the most part but up until the recent digital method of signal transmission it was cost prohibitive to break out each channel based on customer desires. Implied tied sales is incorrect because of this, unless of course you wanted to pay \$5.00 dollars per channel. The current model offers the mandated group of channels along with tiers (analog transmission) and mixed bag of digital programming available both individually and in groups. This is where the fears of the broadcasters supporting fee for carriage come into play. The prime space currently guaranteed by the CRTC to the broadcasters for providing some Local programming, is no longer prime and that model change is effecting viewership, and subsequently advertising revenue. The broadcasters are now not making the profits as they have in the past, and under the guise of "save local TV" are looking to the CRTC to mandate a fee to fatten their pocket books. What they don't tell you is they have interests in many of the pay per view programming available thru cable and are making huge profits in these areas. The Cable companies primarily only distribute the TV programming available under the rules set out by the CRTC and are not responsible for the content. The programming models created by the CRTC regulations are responsible for ensuring the survival (or failure) of local TV and subsidizing a private organization by imposing a fee on another private organization is not the solution. Canwestglobal reports for their Canadian Television segment, a operating profit of 194 million up 18% over last year and by their own words " results continue to reflect the industry leading performance of the specialty television operations and continued focus on cost containment initiatives". Fee for carriage I believe is a cost containment initiative.

The Cable companies should not be dragged into this debate as the CRTC must ensure Local TV is provided by the broadcasters as part of their opportunity to remain viable players in the Canadian market. It should be considered a cost of doing business. The broadcasters should be thankful for the audience that cable and satellite companies provide to them and maybe they should pay the distributors for access to that audience, allowing the cable and satellite co's to reduce their rates.

Flag

Like

 [Loren](#) ★ [1 month ago](#) [in reply to nowoolinis](#) 69 people liked this.

I think we're basically on the same page here, but let me clarify a bit.

Digital transmission allows signals to be individually keyed for decryption on the subscriber's receiver with no untoward overhead on the part of the distributor.

Satellite TV was digital from day one, and urban cable service is increasingly so.

In these environments, bundling channels is indeed a "tied sale".

Unpopular stations included in a given bundle are being subsidized by the stations that customers would voluntarily choose individually if they were allowed to purchase service signal-by-signal.

Such a system artificially raises the cost of channels that are delivering what many customers want to see, and does not provide a motivation for unpopular channels to improve their content.

There are some channels I personally would subscribe to, but I am unwilling to buy the otherwise unattractive bundle just to see them. These channels are losing a customer.

I would argue that the end result of such a policy is exactly what we currently have,

marginal and uncompetitive stations clogging up bandwidth.

If we want better television in Canada, we should be encouraging excellence by letting the viewers express their choices directly, rather than ballasting down the popular programming.

[Flag](#)

Like

 *sbc200* ★ [1 month ago in reply to nowoolinis](#) 20 people liked this.

It sounds to me that you're cozy with the cable companies and their motives to continue gouging to fill their pockets. Just the fact they are threatening to double-bill

for their services should tell you what they are up to. WAKE UP! The cable and satellite companies won't even talk to the broadcasters

If we lose local TV across Canada, I believe our Canadian content will be threatened.

Concerning the services, I agree with Neil and Loren about our right to choose the programing we want.

[Flag](#)

Like

 *Renaud Gagne* ★ [1 month ago in reply to sbc200](#) 14 people liked this.

Our Canadian content would be threatened huh. Do you mean Canadian idol, So you think you can dance Canada, ET Canada. Give us some real Canadian content worth watching and maybe i'll care.

[Flag](#)

Like

 *jhk515* ★ [1 month ago in reply to Renaud Gagne](#) 9 people liked this.

Real Canadian content - have you watched The Border, Being Erica, Flashpoint, Heartland, Little Mosque on the Prairie? There IS real Canadian content out there, but too many people still poo-poo it and won't even give it a chance!

[Flag](#)

Like

 *brianeast* ★ [1 month ago in reply to jhk515](#)

Flashpoint: Isn't that the one that is dressed up to look like it is American? Besides, don't the cable companies pay for those programs?

[Flag](#)

Like

 *jhk515* ★ [1 month ago in reply to brianeast](#) 2 people liked this.

No, they very clearly show that it takes place in Toronto. And, no cable companies don't pay for ANY programs. Flashpoint is CTV and the rest are CBC.

[Flag](#)

Like

 *lowellvessey* ★ [3 weeks ago in reply to jhk515](#) 2 people liked this.

Actually, Flashpoint is getting a HUGE chunk of it's funding from CBS, in the USA. It's a pretty good show, so I guess if decent shows are produced in Canada, they would be purchased like any other.

[Flag](#)

Like

 [brianeast](#) ★ [1 month ago in reply to](#) [jhk515](#) 1 person liked this.

If cable companies paid for no programming, they would have no programming. You are talking about "off the air" local transmission that is free. Which, I would point out, increases the audience for the OTA commercials, using the cable company's distribution network and expenses.

[Flag](#)

Like

 [brianeast](#) ★ [1 month ago in reply to](#) [jhk515](#) 1 person liked this.

Cable companies do, in fact, pay for local TV. Both through the LPIF, the current costs of rebroadcasting, the capital costs of the infrastructure to do so. Despite giving all this to local TV, which they are required to rebroadcast by law, the local TV station gets to keep all the ad revenues to a larger market without paying for it.

This is from a standard cable bill:

1.) Programming, channels and services may vary by region. Taxes apply. CRTC Local Programming Improvement Fund (LPIF) Fee also applies, corresponding to 1.5% of your recurring TV monthly service fees. The LPIF has been established by the Canadian Radio-television and Telecommunications Commission (CRTC) to subsidize TV stations in markets of less than 1 million people. The 1.5% Fee that is collected goes directly to the CRTC LPIF.

[Flag](#)

Like

 [jhk515](#) ★ [4 weeks ago in reply to](#) [brianeast](#) 3 people liked this.

That fee was intended to be for the cable companies to pay, but which they chose to pass on to the consumer, in order to maintain (or increase) their profits. Their infrastructure and other costs are part of the cost of being in business - every business has expenses. The broadcasters also have expenses and receive no payment from cable companies for any programming. Which cable company do you work for? Never mind, I won't be responding anymore.

[Flag](#)

Like

 [brianeast](#) ★ [4 weeks ago in reply to](#) [jhk515](#) 3 people liked this.

Interesting, you chose to leave a question in which you said "Never mind" to. You see, I am what is called a moderate. I look at all sides of an issue. I do not have a stake in either OTA or cable/satellite systems. I am a retired soldier, spent 27 years of my life for you. Severely wounded in an operation you wouldn't know or care about because the world revolves around you and you thought our troops were boy-scouts/"PeaceKeepers. Fair enough, but you have made my point for me. The cost of doing business. That involves investment into capital infrastructure which may fail. Consider the risky nature of satellite almost 2 decades ago. Some did in fact fail. Now that satellite and cable have gained success, and the market is making its choice for cable

over OTA, OTA is trying to get politicians to remove the competition and get subsidies.

In a business model, you must keep up with what the consumer wants. They are voting with their pocket books and buying into cable..soon internet.

OTA's revenue model is the sales of advertising. It was a BOON for them to have the cable companies legislated to carry their transmissions for free. This increased the eyes on advertising, therefore allowing OTA to demand higher advertising fees. All the while, the cable companies pay the freight.

As a soldier, I can see what is right and wrong. There are two extremist points of view here, and us moderates get abused by both sides.

OTA already has legislation forcing the cable companies to carry their signals (and advertisements, revenue of which all goes to the OTA company coffers) and expanding their viewership. Now they want legislation making them pay for what they have no choice in doing. This is not a fair business model. Look at it in perspective, not emotionally. Forcing their competitors to carry their programming, advertising AND the expenses required to deliver (eg: hydro, maintenance, bandwidth). Sweet deal if you can get it.

To this soldier's eye, it don't seem right.

Of course in this day of polarized extremism, if I'm not on your side, I'm on the other. No, cable/satellite have their spots, especially with the bundling, charges and lack of choice.

The issue for this forum, however, is that of OTA charging fees. In this issue, it is clear that the OTA position is the bad one.

[Flag](#)

Like

 [brianeast](#)  [4 weeks ago in reply to jhk515](#) 3 people liked this.

By the way, you might want to look at the real numbers. In the cable bill above, you saw that subscribers are charged 1.5% of their bill. You said that cable companies pass the Local Programming Improvement Fund costs to the consumer. Did you do your homework and find that the CRTC assesses the cable companies 5% of gross revenues. That is gross revenue: which means before the cable companies pay their expenses. If you are telling me that the cable companies are lots of profits, then logically local television is rolling in the dough (unless their corporate masters, such as CTV (who by the way, sell their shows to cable and have a sweet deal imposed by CRTC so that they get top dollar and pre-empt rival companies) happen to allocate that Local Programming Improvement Fund Money elsewhere. Don't take it from me, look it up and try very hard to be objective. It is only through fair business practices (taxes & fees for successful enterprises, workers' income tax, etc) that the government can afford to throw money at the arts.

[Flag](#)

Like

 [sbc200](#)  [1 month ago in reply to Renaud Gagne](#) 8 people liked this.

I agree with you. We need REAL CANADIAN CONTENT

Flag

Like



Geoff ★ [1 month ago](#) in reply to [sbc200](#) 12 people liked this.

I found a good article and would like to share it.

Posted By TOM MILLS, The Sault Star

On our "local" CTV news the other night, a parent was holding a gun to a child's head, threatening to pull the trigger unless certain demands were met.

Was it a hostage-taking? Well, sort of. It was yet another "news" item about CTV's Help Save Local Television campaign.

The parent, CTV, wants cable and satellite companies to pay fees to the network for carrying its stations. It's threatening to execute some local stations - and Sudbury CTV seems to feel it could be among their number - if it doesn't get what it wants.

Such is the ethical bankruptcy of television news that CTV Sudbury has enthusiastically presented a number of "news" stories on the Help Save Local Television without once, to my knowledge, balancing a story with any opinion other than that of CTV management.

These stories have been extremely short on fact and long on emotion and self-congratulation. They have skipped over so many central facts that I'm not sure I can present them all in one column. But I'll try to cover the main ones.

First, there has been no sudden change in policy or huge external threat (except, perhaps, the financial recession that affects most industries) that endangers "local" television. Rather, the stimulus is CTV's (and CBC's and Global's) repeated failure to convince the Canadian Radio-television and Telecommunications Commission (CRTC), the independent body that regulates broadcasting, to order cable and satellite companies to pay fees for carrying CTV stations.

Thus thwarted, CTV is trying an end run around the CRTC by mounting a campaign to have viewers pressure politicians to overrule the regulator. And it might just succeed. Some northern Ontario mayors and Members of Parliament, for example, have tripped all over themselves to support the network-enriching crusade, apparently not doing the sort of homework that might convince them that the guy holding the gun to the head of local television is CTV.

These politicians don't seem to remember how CTV axed local news shows in Sault Ste. Marie and other non-Sudbury locations. Those news shows covered their communities and generated original stories, not just duplicated items that could already be found in the daily newspaper or online.

And CTV eviscerated local television news long before the recession made conventional television temporarily unprofitable. (Go to CTV's save local TV website, click on the Sault Ste. Marie dot and you'll get exactly the same result as you get clicking on Sudbury. Ah, that's "local.")

But back to the CRTC. CTV laments that cable pays a fee to those specialty channels it carries, but no fee to conventional TV. That's true. CTV should know, since it owns a bunch of specialty channels and is essentially competing against itself for scarce advertising dollars.

But specialty channels don't get certain regulatory advantages, courtesy the CRTC, that CTV enjoys.

Cable must carry CTV and must give it a prime position on the station hierarchy. And when U.S. stations are carrying the same program as CTV, their signals are

replaced by the CTV program and by the advertisements CTV has sold.

Imagine if CTV was paid the same carriage fee as a specialty channel, but was buried up in the high numbers with the legislature and parliamentary channels. Imagine if viewers could watch American commercials with all of their American schlock, on an American station instead of on CTV.

Cable privileges are vital to CTV, since only about eight per cent of Canadians still get TV signals over the air. (Soon to be fewer, because CTV is threatening not to convert many analog transmissions to digital.)

CTV also gets to dip into a Canadian Television Fund to which cable companies are required to donate five per cent of their gross revenues. according to the Alliance of Canadian Cinema, Television and Radio Artists (ACTRA), that fund supports more than 500 productions, more than 2,000 hours of TV and about 40 per cent of the English-language priority programs required by the CRTC. That includes many of the Canadian programs CTV brags about in its latest submission to the regulatory agency.

So what will happen to local television if our politicians keep their heads and let the experts at the CRTC handle the job of broadcast regulation? We already have a hint of that.

About a month ago, CTV sold two smaller stations in southwestern Ontario, including Windsor, and one in Manitoba for a loonie each. The buyer? Cable giant Shaw Communications.

Even if conventional TV were to die, Shaw already runs its own community information stations on cable in each local centre and could expand those to include full-fledged news programs.

But I suspect other interests would buy CTV stations, which have generally been profitable, especially if they can get them for a buck.

After all, CTV journalists and their gullible political friends keep insisting that "local" TV is the lifeblood of a community. Where there's a demand that strong, there's money to be made supplying it.

[Flag](#)

Like

 [pdion](#) ★ [1 month ago in reply to nowoolinis](#) 10 people liked this.

For which company do you work?

[Flag](#)

Like

 [Lisa](#) ★ [1 month ago in reply to Neil Rowe](#) 89 people liked this.

I totally agree with Neil Rowe. I would like to be able to pay for what I want to watch and not have unused stations bundled in. You pick the stations you want and pay for the stations you want.

[Flag](#)

Like

 [iiaannll](#) ★ [1 month ago in reply to Lisa](#) 44 people liked this.

But why should we have to pay for a channel, and then also watch commercials?

[Flag](#)

Like

 [exsudburyguy](#) ★ [1 month ago in reply to iiaannll](#) 41 people liked this.

If you want CNN, TSN, BBC or Discovery, you may decide to pay knowing those

channels carry commercials. That's still free choice. It's not free choice if you have to pay for Fox, CBC, and Global just to get CNN or Discovery.

Flag

Like

 *DaveA* ★ [1 month ago in reply to exsudburyguy](#) 18 people liked this.

Agreed. This practice is called bundling. It is considered by more an anti-competative practice.

Flag

Like

 *rob* ★ [1 month ago in reply to exsudburyguy](#) 3 people liked this.

what about channels we dont understand (different lanuage)i have a second t.v and the ccable for it has 5 french lanuage channels on it.i dont speak french.lol

Flag

Like

 *DaveA* ★ [1 month ago in reply to iiaannll](#) 15 people liked this.

You shouldn't. What is really needed is a Internet feed where you can download shows and movies for 50 cents to \$4 and no ads. The industry is fighting this, but I believe it is where we are headed. Take Google's YouTube, blows away MTV. See what you want when you want. Local TV is dead if it can't make more money with less adverts as it drives people away. I don't even pick up the TV guide any more.

Flag

Like

 *brianeast* ★ [1 month ago in reply to DaveA](#) 2 people liked this.

Technology is going that way. Broadcasters should embrace it rather than fight it.

Flag

Like

 *Jay Goldberg* ★ [1 month ago in reply to iiaannll](#) 10 people liked this.

Exactly! The whole point of commercials is to pay for the programming! If we are watching commercials, by extension we are already paying!

So, the \$60+ per month is just for the cable company to get the channels down the wire to our houses? That's excessive.

Flag

Like

 *brianeast* ★ [1 month ago in reply to iiaannll](#) 6 people liked this.

I agree. Why are we paying for programming and still watching commercials. Surely that revenue goes directly to the TV station.

Flag

Like

 *Anon* ★ [1 month ago in reply to iiaannll](#) 6 people liked this.

You don't have to have commercials if you can afford to pay the same amount as the advertisers do to put the show on the air. that's how public broadcasting works. If you can afford to sponsor your shows by all means, go for it.

Flag

Like

 [brianeast](#) ★ [1 month ago in reply to Anon](#) 5 people liked this.

However, the point is whether the satellite/cable companies must pay for the privilege of extending local broadcaster's advertisement reach and consequently revenues. Seems an unfair system. Perhaps the cable/satellite companies should be paid a portion of that advertising revenue based on known numbers of customers receiving cable/satellite TV. Sounds fair.

[Flag](#)

[Like](#)

 [aycee](#) ★ [1 month ago in reply to iiaannll](#) 1 person liked this.

Because we could not possibly afford to pay the cost of producing the programs. advertising pays mega bucks.

[Flag](#)

[Like](#)

 [DaveA](#) ★ [1 month ago in reply to Lisa](#) 18 people liked this.

Boy, would the demographics of the stations change if we were allowed to do that. In fact, I bet 80% of the stations would disappear if it were user driven. Which is why the losers in this business want a corporate welfare tax on it.

[Flag](#)

[Like](#)

 [sweetheartbobyroo](#) ★ [1 month ago in reply to Lisa](#) 2 people liked this.

I love everybody to pay for their own choice for only the stations they love, I would say the same thing as lisa just put down on te paper, But wouldn't ant to pay a high price for those stations!

[Flag](#)

[Like](#)

 [Timus3](#) ★ [1 month ago in reply to Neil Rowe](#) 63 people liked this.

It is all about choice. If I have to pay for it. I want the choice of what I want to watch and not be dictated to by anyone or government. If I am to spend my money to watch tv then I have the right to chose.

[Flag](#)

[Like](#)

 [brockway](#) ★ [1 month ago in reply to Neil Rowe](#) 47 people liked this.

I agree.when this came up in the US awhile ago they said some sports or movie channels might cost \$10.00.So what, I don't watch them if there is something I want I'll pay for it.If it is too much I won't.

[Flag](#)

[Like](#)

 [Not Happy](#) ★ [1 month ago in reply to brockway](#) 4 people liked this.

It is still \$10.00 except now you get 7 other channels you don't watch for your money.

[Flag](#)

[Like](#)

 [G. Hewit](#) ★ [1 month ago in reply to Neil Rowe](#) 39 people liked this.

AGREE

[Flag](#)

[Like](#)

 [George Kamps](#) ★ [1 month ago in reply to G. Hewit](#) 50 people liked this.

I too agree with this. I would love nothing more than to be able to cherry pick the 20 or so channels I watch and have those be the only ones that show up on my channel listing.

[Flag](#)

Like

 [stop cable bill fee hikes](#) ★ [1 month ago in reply to George Kamps](#) 45 people liked this.

It would be good if the cost of a basic service was regulated so the rate did not go up without notice and consultations. Did you know cable rates have gone up 70% since the deregulation of cable costs? The system is unbalanced and consumers are getting rip offed!

[Flag](#)

Like

 [DaveA](#) ★ [1 month ago in reply to stop cable bill fee hikes](#) 15 people liked this.

Mine has gone up 9 percent in the last year. Wish we could index our wages to property taxes, cost of beer and cable/internet.

[Flag](#)

Like

 [Ken S](#) ★ [1 month ago in reply to Neil Rowe](#) 33 people liked this.

I agree 100%. Also, there is the tendency to drop channels or move them to another bundle without telling anyone and increase their prices every few months. I've been with Star Choice for many years. Six years ago I dropped to a lower level package as the price was getting too high. Now I am paying more than I was before for this level of service. I think they should be under some form of control.

[Flag](#)

Like

 [DaveA](#) ★ [1 month ago in reply to Ken S](#) 25 people liked this.

The real problem is lack of competition. Rogers doesn't compete with Shaw. Not really. Their channel numbers change but the shows don't. Neither do the rates.

But if 3 companies could compete in the same neighborhood and allow US channels like SciFi, (all) HBO and others... it would get us US pricing with US selection. Having lived in the US for 10 years, seems like they have a better selection at a lower cost. Even Internet always cost less.

But no matter how you cook it, I agree, Canadians pay far too much for what we get.

[Flag](#)

Like

 [dc](#) ★ [1 month ago in reply to Ken S](#) 26 people liked this.

A year or so ago my cable company moved three channels from the analogue service, which I have, to the digital service, which I don't. According to the letter I received this was "to serve you better." Naturally, my cable bill wasn't reduced by three channels' worth.

[Flag](#)

Like

 [DaveA](#) ★ [1 month ago in reply to dc](#) 7 people liked this.

The Digital thing is a real screw the customer deal. You have to buy a \$500 set top per TV that in the US can go for as little as \$90. But Rogers/Shaw encrypt which

causes you to have to buy the over priced set top in Canada. Me, I am opting out and the next channel they pull on analog I might just cancel the cable part of TV.

One could even argue that Shaw/Rogers are breaking the law in that local channels are not unencrypted 256 QAM Digital. That is, not part of the basic package. Local channels are supposed to be part of the basic package. Do know, your home gets analog and digital all the time, just needs the decoding for digital.

[Flag](#)

Like



[Rob](#) ★ [1 month ago in reply to Neil Rowe](#) 23 people liked this.

I agree that bundling needs to go. I think cable does a better job than Satellite in that we do get the local stations. All stations that broadcast over the air in your region should be included in a basic package. More distant stations and channels not available over the air should be available on an individual basis. The cost should not be controlled by any body such as CRTC but should be an agreed price between buyer and seller. If they are not competitive the seller will have little business.

[Flag](#)

Like



[Mandy](#) ★ [1 month ago in reply to Neil Rowe](#) 16 people liked this.

I totally agree! I'm a nature-lover and had to get three separate bundles just for the THREE channels I wanted. We should be given more flexibility in building our own programming. There are just too many channels I'm paying for that I don't watch at all; on the other hand, I'd love to add some channels I know I'll watch, but it's just too much to get them on top of what I already pay!!

[Flag](#)

Like



[Karen](#) ★ [1 month ago in reply to Mandy](#) 2 people liked this.

Absolutely right! I refuse to pay for extra bundles and miss some channels I would like to watch!!

[Flag](#)

Like



[emadramzy](#) ★ [1 month ago in reply to Neil Rowe](#) 5 people liked this.

I completely support this opinion

[Flag](#)

Like



[suzannefritz](#) ★ [1 month ago in reply to Neil Rowe](#) 4 people liked this.

Three cheers

[Flag](#)

Like



[Lu](#) ★ [1 month ago in reply to Neil Rowe](#) 3 people liked this.

I agree...I do not like the "basic cable charge" I think it needs to be revamped.

[Flag](#)

Like



[aycee](#) ★ [1 month ago in reply to Neil Rowe](#) 2 people liked this.

I agree. The bundle I have has been changed in content repeatedly so that it has few of the programs I chose it for. The bundle system should be that a stated number of channels must be taken but that they were of the choice of the customer.

[Flag](#)

 Like

 [Richard Swan](#) ★ [1 month ago](#) [197 people liked this.](#)

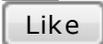
I want CHOICE BY CHANNEL NO packages, if I only want CTV then I pay for only that channel. This applies to ALL channels offered by the provider. A dollar portion goes back to the distributor and a portion goes back to the TV station. This way every one gets their fair share based on what I want to watch.

[Flag](#) Like

 [jimr123456789](#) ★ [1 month ago](#) [in reply to Richard Swan](#) [68 people liked this.](#)

I agree.... pay for what you want and make sure that the money trickles down to the content provider, who ever that might be (even some local station somewhere).

Bundling the one channel I want with 2-3 channels I never watch is reward the channels I never watch and reducing revenue to the one channel I do watch by spreading my money over more station.

[Flag](#) Like

 [nowoolinis](#) ★ [1 month ago](#) [in reply to Richard Swan](#) [9 people liked this.](#)

I agree with choice, but if the 25%+ advertising continues, i don't want my monies spent to continue to fatten the broadcaster's coffers. They really should pay the distributor for the access to the audience provided, allowing the distributor to reduce the rates charged the end user. Without the audience, the broadcasters would have very little advertising revenue.

[Flag](#) Like

 [DaveA](#) ★ [1 month ago](#) [in reply to nowoolinis](#) [4 people liked this.](#)

Which is why they want you to go encrypted Digital with a \$500 set top. They don't want your to skip over 4 minutes of ads in 3.5 seconds like you can with Media Center or MythTV.

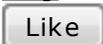
Which is why I don't subscribe to Digital. I can't record and skip. And not worth my time to watch a 1.5 hour movie in 2.5 hours with ads and parts cut out to "fit in the allotted time" nonsense.

So I am starting to rent or download everything. Probably 1/2 I watch is now Internet or rental. The TV part of my cable is about to be canceled it this price increase crap continues. (SOHO Tier 1/2/3 Static IP = \$126.00 month)

[Flag](#) Like

 [DaveA](#) ★ [1 month ago](#) [in reply to Richard Swan](#) [5 people liked this.](#)

I would also add, no opt out or bundling penaties including service fees for changing. One channel, one price. No bundling allowed unless it reflects the same total prices as it would for each channel individually.

[Flag](#) Like

 [Tatjana](#) ★ [1 month ago](#) [in reply to Richard Swan](#) [1 person liked this.](#)

hear..hear.. This sounds like the best solution yet.

[Flag](#) Like

 [susan](#) ★ [1 month ago](#) 165 people liked this.

1. Not remotely!
2. We should be able to choose the channels we want in our package, the cable company does not make appealing bundles.

[Flag](#)

Like

 [MBABEAR](#) ★ [1 month ago](#) [in reply to susan](#) 20 people liked this.

AGREED

[Flag](#)

Like

 [Al](#) ★ [1 month ago](#) 161 people liked this.

no I do not like the way I am charged for TV. In order to get the channels I want I have to buy a big package of "junk" that is of no interest to me whatsoever. My preference is to pay for what I want only

[Flag](#)

Like

 [Kevin](#) ★ [1 month ago](#) 158 people liked this.

1. No. We are forced to take packages of channels we do not want due to outdated distribution and linkage rules.
2. All channels should be offered on an a la carte basis

[Flag](#)

Like

 [Paul](#) ★ [1 month ago](#) 149 people liked this.

I am dissatisfied with current pricing plans that leave no choice in what is included in 'basic cable'.

The only fair way to offer TV in Canada is menu pricing wherein customers decide exactly what channels they wish to receive and pay only for those channels. A market oriented system like menu pricing will ensure that channels offering quality or popular content survive, while those that are currently subsidized by being included in packages will lose out unless they improve their output.

[Flag](#)

Like

 [John G](#) ★ [1 month ago](#) [in reply to Paul](#) 37 people liked this.

I agree with Paul and some of the others. Why do we have to subscribe and pay for 100 channels on satellite, when all we want to do is watch say 25 channels? TV is not a big part of my life, and if there are any further price increases, I will just cancel my subscription, and go back to reading a good book.

[Flag](#)

Like

 [aaronpayne](#) ★ [1 month ago](#) 124 people liked this.

À la carte! I would be more than willing to pay for the 1 or 2 channels that I watch. Paying \$50 or \$60 per month for packages that I am not interested in is a complete waste of my money!

[Flag](#)

Like



Robin ★ 1 month ago in reply to aaronpayne 3 people liked this.

There is no way a cable or sat company would make money on a two channel subscription.

[Flag](#)

Like



Terry Clarke ★ 1 month ago in reply to Robin 57 people liked this.

The reality is that no one would chose only 2 channels. But it would be some nice to have the 10 channels you want , at a reasonable price, without all the other garbage.

[Flag](#)

Like



KD ★ 1 month ago in reply to Robin 25 people liked this.

It is a simple solution; CRTC regulates the basic service (NO CHANNELS) as the cost of infrastructure maintenance (similar to natural GAS and bell telephone; there is a regulated cost for BASIC service that provides you the connection; in the case of Bell, that includes a basic telephone line with local calls). All other costs are deregulated and charged according to what the subscriber wants to pay. Local TV falls into the same content provider category as everyone else; those that provide good programming will stay in business.

[Flag](#)

Like



Russell McOrmond ★ 1 month ago in reply to KD 6 people liked this.

I'm curious what you think of the following proposal, which is to end the communications exception. We already have utilities in most provinces where the distribution is a highly regulated natural monopoly and the "generation" (AKA: content) is handled competitively by the private sector in a minimally regulated environment. We could bring communications into this model, structurally separating the municipal distribution network from any content, allowing for a free market of content choices.

Full details in article: How local TV could really matter: end of antiquated phone and cable companies <http://www.digital-copyright.ca/node/5073>

[Flag](#)

Like



NecessaryEvil ★ 1 month ago in reply to Russell McOrmond

11 people liked this.

I just read your article and I like your ideas. They're refreshing. The only problem is that there's a huge obstacle in the way of re-organizing communications networks - the cable companies. From what I can tell, everyone at CRTC is an ex-employee of a service provider and there's no way they'll do anything to hurt them. What can possibly be done besides making it a rule that no former employees of the telecom industry can work at CRTC? Please let me know and I'll help however I can. Seriously.

[Flag](#)

Like



DaveA ★ 1 month ago in reply to NecessaryEvil 10 people liked this.

Thanks for the most honest CRTC explanation I have heard to date. So do CRTC still get pay cheques from Shaw/Rogers/Bell-Vue or just perks and policial favours. And lets see if this resonse gets cut in the next days/months.

CRTC over regulates. Especially content. Take SciFi (US) and Space in Canada, we get old reruns while the US SciFi puts Atlantis and Stargate on one to two years ahead of Space.

Which is why we pay more for cell, cable and Internet, yet get less for the increased cost. My buddy in the US pays \$49 month for cell, which includes all you can eat long distance and a high speed 7x24 data uplink with a USB jack or just surfing. No roaming either. You can't get that in Canada for twice the price.

Canadians should be mad as a disturbed hornet.

[Flag](#)

Like



[Russell McOrmond](#) ★ [1 month ago in reply to NecessaryEvil](#)

6 people liked this.

I agree that the CRTC has been made up of experts, and these experts have thus far been assumed to be those with experience in the industries the CRTC regulates. That said, I don't think we should presume that the CRTC will avoid its mandate and only protect the incumbents.

The changes I'm proposing don't really happen at the CRTC level which just administrates existing federal legislation, but at various levels of government that set the legislation. The reason to bring them up here is to use any opportunity we can to bring the issue of convergence up such that it will become more visible to the relevant policy makers and eventually politicians.

This study and consultation is happening because the current federal parliament asked for it. There will be a document produced. There is nothing saying we shouldn't do our own write-up and send to politicians as well. I've sent my submission to my MP, asking him to forward it to the relevant ministers.

BTW: Follow the digital-copyright.ca blog as this is an issue that will be discussed longer-term, well beyond this consultation and this site is forgotten.

[Flag](#)

Like



[morsa](#) ★ [4 weeks ago in reply to NecessaryEvil](#) 2 people liked this.

Can we rid ourselves of the CRTC after all they regulate what we can watch? They exist on our tax dollar. Star choice was taken over by shaw and almost immediately more reruns and less desent prime time programing.Monopolys! Is there any cable or sat thats independent of Shaw.

[Flag](#)

Like



[Michael Fletcher](#) ★ [1 month ago in reply to Robin](#) 14 people liked this.

Then the cable or sat company should go out of business! Its not helping the consumer to have to pay \$60 for two channels.

There are far cheaper distribution methods (example Interent and bittorrent) if the cable company would choose to use them.

[Flag](#)

Like



[DaveA](#) ★ [1 month ago in reply to Michael Fletcher](#) 7 people liked this.

The last thing big cable wants is for you to use bittorrents. That is why they want the ability to packet shape and selectively rate throttle. Shaw and Rogers want a cut from Google/YouTube isnoring the fact that Google has paid for it's end of the Internet. Read up on Net Neutrality. A real eye opener. Think, Outer Limits said it

best, "There is nothing wrong with your television set. Do not attempt to adjust the picture. We are controlling the transmission...."

And they do, and try to give us little choice about it.

Flag

Like



[scott1515](#) ★ [1 month ago in reply to Robin](#) 10 people liked this.

Don't worry, they'd find a way to make money. I accept I am always going to pay ridiculous prices to my cable provider, I'd just like to pay ridiculous prices for what I want to watch. I can live without The Canadian Horse Racing Channel, but I'm pretty sure I'm paying for it anyway.

Flag

Like



[James](#) ★ [1 month ago in reply to scott1515](#)

You are part of the problem. You are a leech stuck to the cable companies billing system.

Flag

Like



[Loren](#) ★ [1 month ago in reply to Robin](#) 9 people liked this.

I'm not sure that's actually true, at least in a digital transmission environment.

If it was the case that two channel subscriptions would not produce a reasonable return on the distributor's investment, they should handle it the same way merchants have been doing throughout history.

Volume discounts, for example;

Up to 5 channels the subscriber pays some calculated "full price", which allows the distributor a fair return.

6-10 channels would entitle the customer to a percentage off, 11-20 a further reduction, and so on.

Such a pricing system would encourage folks to take more channels, and would be much more fair to the subscriber.

Flag

Like



[DaveA](#) ★ [1 month ago in reply to Loren](#) 5 people liked this.

Why not just a fixed access fee, 100% to the cable company. Say \$12. You buy the set top. Then you turn it on and subscribe to just what you want. 25% goes to the cable people, 75% to the TV station.

Extras like phone and Internet, same deal. One access fee but many services.

Cuts the bundling garbage out of the picture. Nice an clean pricing without the games.

Flag

Like



[DaveA](#) ★ [1 month ago in reply to Robin](#) 6 people liked this.

True perhaps for cable TV perspective. But not true for satellite TV. Be they have 1,000,000 customers or 100,000,000 customers broadcasting media-transport is the same fixed cost. Cable on the other hand has to run cable to each home and fiber down

the alley.

If anything, satellite should be the cheapest of them all for the TV portion. You can reach each and every home on a continent without running wire. And a dish receiver is cheaper than a Rogers/Shaw set top boxen.

Which is why cable operators were quick to get into Internet... they could see TV industry is dying. Given time, InternetTV will blow away HDTV and Digital TV so bad it isn't funny. TV/Audio/Video is going Internet, in fact it is already there.

For example, why would I watch BNN on TV when I can just click on BNN's web site and watch it on demand?

Or why watch local TV when I can go to a news site on line to absorb in 5 minutes of Internet news, the equivalent of 1 hour of TV news?

Why watch MTV bubblegum and ad saturation when I can go to YouTube and listen to what I want for music when I want it? Even get the choice of video!

The TV industry is being forced to evolve off of their comfortable monopolies and they want corporate welfare tax on cable. Hopefully our politicians have the guts and integrity to say no, it isn't good for Canadians.

[Flag](#)

Like

 [briansutch](#) ★ [1 month ago in reply to Robin](#) 6 people liked this.

Yes they would. They just wouldn't make as much money and with less money going to advertisers it would hopefully eliminate the tripe that passes today for programming & we would receive better quality programs. At 71 I wake from nightmares in which I have become bedridden and forced to watch such daytime garbage as "As the Stomach Churns" (or whatever it's called).

[Flag](#)

Like

 [DaveA](#) ★ [1 month ago in reply to briansutch](#) 4 people liked this.

I joke with my wife, "The young and the useless...". Or Oprah, Harpo spelled backwards.

If the CRTC cared, make soaps have their own channel and let us unsubscribe, please!

[Flag](#)

Like

 [Bill Chalmers](#) ★ [1 month ago in reply to Robin](#) 5 people liked this.

Not my problem, change your model!

[Flag](#)

Like

 [dc](#) ★ [1 month ago in reply to Robin](#) 2 people liked this.

Instead of promoting their specialty channels in the segments of every hour that they are allotted, the cable companies can make up some of the difference by filling those segments with paid advertising.

[Flag](#)

Like

 [Ann](#) ★ [1 month ago in reply to Robin](#) 1 person liked this.

Im not so sure about that ! They would probably get MORE customers and that would in

the end make them more money!

[Flag](#)

[Like](#)



Warren ★ [1 month ago](#) 101 people liked this.

1) No I am not satisfied with current offerings from cable/sat companies. We find that the majority of the stations in the 'basic' packages aren't used except rarely and instead we spend the majority of the time watching specialty channels that we've chosen... of course even those 'bundles' for the specialty channels are full of channels we have no desire to view. In the end we feel that we are being forced to pay for completely unwanted content.
2) I think that consumers should be able to choose channel by channel what they want to see... get rid of the 'basic' package and just say that there is a minimum number of channels (ie 10 or 15) that the consumer must pick to ensure it is worthwhile for the cable/sat company and leave it entirely to the consumer...

[Flag](#)

[Like](#)



Ivan Woodburne ★ [1 month ago](#) 94 people liked this.

I am not happy with the way in which programming is "packaged". In many cases I have to buy a whole package just to watch 1 station. I would much prefer to be able to put together my own "package" with just the stations that I watch. When I choose a US station I would like to receive that station, not the feed from a Canadian station which is carrying the same program as they tend to be long and loud on their commercial breaks, often cutting off portions of the programs.

[Flag](#)

[Like](#)



Marg ★ [1 month ago](#) [in reply to Ivan Woodburne](#) 16 people liked this.

Ivan, I couldn't agree with you more! I have ShawDirect (formerly Starchoice), and it really wasn't a "choice". I got things like OutTV, SexTV, BookTV, etc., all of which I don't want and don't care to watch, yet it was part of my "package!" The channels I do want (Discovery Kids for instance), ShawDirect took off the air, and it was the only channel that had age-appropriate and educational programs for my kids. The other channels show programs that they are too old for. Shaw told me it was being replaced with the Disney channel. This was back in August and I've yet to see the Disney channel.

[Flag](#)

[Like](#)



Ianark27 ★ [1 month ago](#) [in reply to Marg](#) 3 people liked this.

Discovery Kids wasn't pulled by Shaw... it stopped broadcasting period.

[Flag](#)

[Like](#)



Carl B ★ [1 month ago](#) [in reply to Marg](#) 2 people liked this.

Apparently the Canadian and UK versions of Discovery Kids are no longer in operation, but the US version will continue until at least the end of this year. One more reason that grey market dish needs to remain available to safeguard viewer choice.

[Flag](#)

[Like](#)



DaveA ★ [1 month ago](#) [in reply to Carl B](#) 3 people liked this.

The only way to go in Canada to get a decent feed is a gray market dish.

[Flag](#)

[Like](#)



rgb66 ★ [1 month ago](#) 87 people liked this.

I am NOT satisfied.

The options available are pre-bundled requiring me to support channels I will not and do not watch. The CRTC must allow the marketplace to determine which channels succeed - specialty or local (if the fee for carriage is approved); such success would be based upon the programs presented AND the relative value to wide subscriber base. This would ensure that taxpayers and cable/satellite subscribers are not propping up stations with little to no viability to a wide marketplace.

To affect this change the bundling of 'packages' must stop immediately, with the customer free to choose any (or all) available stations. Over time those popular in the market will succeed, and customers will have the satisfaction of only paying for those stations that are wanted.

[Flag](#)

Like



Paul Augustine ★ [1 month ago](#) [in reply to rgb66](#) 2 people liked this.

AGREE

[Flag](#)

Like



lawsonkristen ★ [1 month ago](#) 74 people liked this.

I am not satisfied, because I can not choose the channels I want. I am forced to pay for channels that I don't want.

[Flag](#)

Like



meeganmom ★ [1 month ago](#) 67 people liked this.

No, we should not be forced to buy packages only the channels we want.

[Flag](#)

Like



Robert von Kuster ★ [1 month ago](#) 65 people liked this.

We need to get back to regulating the fees of these monopolies which exist in Canada. I am a Shaw subscriber and they are the only ones which broadcast on cable. A dish is not the option where I live in Calgary and if I want Telus TV I must subscribe as a internet subscriber as well. Shaw should be forced to open up their network to other companies to use.

My rates consistently go up 3 to 5% every 8 months or so. After each rate hike the viewers of analogue see their rates go up but their selection reduced. This past rate hike we lost two channels. Hikes before have seen the loss of stations such as Golf channel and Tech TV. Three tier is now over \$60 a month.

The channels offered are poor. It seems that when a specialty channel is approved it makes promises to be different and distinct. Now channels such as Discovery, History, OLN, CMT, TVTropolis, Slice and on re broadcast shows from the main networks. Why is CSI on History (it has nothing to do with history channel). There are very few channels which have remained true to their visions (CBC, APTN, Weather Channel). \$60 for crap is well not a great deal. And why is it that viewers have to pay extra on top of this fee to view the same channels in HD. Its not like we are going to view both channels. If you have HD why would you view it in SD? Then why are we being forced to pay for the SD?

What should be done? If a home is connected to cable the owner should be able to view the basic local channels for free (without a digital cable box). If a home is not connected the owner should be able to contact the cable company to hook up their house (for a fee). If the owner of the house wants to take advantage of additional channels they should be able to subscribe to either one or all of them. Packages such as "ten for" or "20 for" could be offered. I would only choose channels such as NewsWorld, Weather Channel, APTN, TSN, and Sportsnet. The rest of the channels are basically re broadcasters of network tv so why pay for them. The lack of

support for these channels will force them to change or close up. History channel will have to go back and produce shows which deal with history and not "make believe". Discovery channel will be forced to go back and produce shows which deal with science. and so on.

[Flag](#)

Like



[Carl B](#) ★ [1 month ago](#) [in reply to Robert von Kuster](#) 16 people liked this.

Shaw should never have been permitted to own both cable and StarChoice dish. Very anti-competitive. Toronto's infamous PrideVision TV learned the hard way about the dangers of this monopolistic model when they tried to split their content to two channels (OutTV) instead of one and found that Shaw refused to let the new channel into western Canada.

[Flag](#)

Like



[Viewer](#) ★ [1 month ago](#) [in reply to Carl B](#) 17 people liked this.

Shaw should never have been permitted to own both cable and StarChoice dish.

I am 101% with you on this one, the programming is the worst, they took out the movie channels, nothing worth watching.

[Flag](#)

Like



[babybunnies](#) ★ [1 month ago](#) [in reply to Robert von Kuster](#) 2 people liked this.

Shaw Cable does NOT force you to buy the SD stations to get the HD version. You can have the HDPLUS package on top of BASIC tv - therefore for example if you want Discovery, National Geographic, and History in HD you DON'T have to subscribe to the SD stations.

Other providers (such as Telus and Bell) DO make you subscribe to the SD stations to get the HD. Shaw does NOT.

[Flag](#)

Like



[facebook-800445251](#) ★ [1 month ago](#) 64 people liked this.

The practice of bundling channels must end.

I pay for 200+ channels when I only watch a handful, Canadians are subsidizing American reruns, reality TV and game shows in order to get access to the small amount of programming they actually watch.

Why can't I just pay for the channels I want? Price them out on a per-channel basis, allowing for premium channel to charge more and allow BDU's to offer discounts for bundles, packages, etc.

The government should not be in the business of propping up bad content and poor business models in the name of "Canadian content".

I am 100% supportive of Canadian content but the current system only encourages the lowest common denominator, cheap recycled crap that is only produced to meet an artificial quota.

I have enough confidence in our actors, writers, directors and producers that they can create content worth watching, the key is to start rewarding creativity, originality and initiative, rather than encourage the production of cheap, low-quality TV to meet a quota.

Either the CRTC starts providing Canadians with real choice or Canadians will vote with their wallets, there are enough ways to get content online that I shouldn't have to jump through these regulatory hoops in order to get the content and services I want.

[Flag](#)

Like



DaveA ★ [1 month ago](#) [in reply to facebook-800445251](#) 11 people liked this.

Actually, they are lining their pockets. Canada is a closed market of monopolies.

Take Canadian made Atlantis, Stargate and Defing Gravity... all now sen in the USA 1 to 3 years ahead of Canada. Because SciFi gets more money buy spends less on proگرامing per capita. Space is a joke compared to SciFi, so why Cannot Canadians choose?

Or how about the same movies shown on one channel after rthe other in a 1 to 2 month time shift. When you see it happen, lookup the ownership to find out they are the same company or related companies.

Because the CRTC panders to the Canadian family monopolies that own the media transmissions. No competition, just price fixing.

Want it solved, allow the US companies into Canada no holds bared. Open season on competition. Watch the choices go up and the costs come down.

[Flag](#)

[Like](#)



Tatjana ★ [1 month ago](#) [in reply to facebook-800445251](#)

Awe shucks...I love game shows, reality TV and reruns of classic TV...:)

[Flag](#)

[Like](#)



Peter ★ [1 month ago](#) 63 people liked this.

My biggest problem is that the cable companies force us to take stations tht we will never watch as part of a package "deal" in todays state of technology there is no ereason to force the public to support stations that can only survivie because we are forced to pay for them if there is a market then the stations will survive

[Flag](#)

[Like](#)



mj25 ★ [1 month ago](#) [in reply to Peter](#) 1 person liked this.

Don't that the cable companies are FORCED to carry some of the channels.

[Flag](#)

[Like](#)



MatEratz ★ [1 month ago](#) 57 people liked this.

I'm not at all satisfied with programming in Canada. The practice of mandatory carriage should be dropped. Consumers should have the choice to watch and pay for what they want, not be forced to pay/subsidize services they don't use. Survival of the fittest. How can programming improve if the weak in the herd are not incented to compete and innovate? The same applies to the practice of bundling and simulcasting. As a consumer, I'm willing to pay for what I use. But when we are forced to pay for services we don't desire, we are forced to make programming compromises in order to reduce the montly cost. In the end, we end up with a high bill, not all that we want to watch, and provide no competitive drive within the industry to improve things. Then we wonder why grey market sat dishes dot the skyline.

These practices supported by the CRTC are shameful.

[Flag](#)

[Like](#)



Michael Hermelink ★ [1 month ago](#) 52 people liked this.

I am not happy with the "bundling" of services. It is forcing me to pay for services that I never use and do not want. But since they are tied into service I do want, I have no options in the matter. I understand that the basic packages support local Canadian content, but on other

channels; there s it should be a straight ability to purchase a single service. If that forces a channel to fail due to lack of support, then so be it.

[Flag](#)

Like

 *Eric* ★ [1 month ago](#) 51 people liked this.

Customers should be able to pick and choose what channels they want rather than being forced to take a bunch of channels they don't want. If I don't watch a channel then I shouldn't have to pay for it. And if that channel is a Canadian channel and it can't survive because people don't subscribe then we know that the channel isn't showing interesting programming that people want to watch. This is the only way we will truly know if local programming is actually important to people.

[Flag](#)

Like

 *APB* ★ [1 month ago](#) 49 people liked this.

No, I am NOT satisfied. Why do I need to pay for 75 channels when all I want to watch is 4 or 5? Requiring cable companies to offer channels on an a-la-carte basis would give consumers more choice and allow them to pay only for what they want to watch.

If my cable bill goes up at all as a result of this, because of any kind of extra tax that Rogers will naturally pass on to me, I will be cancelling my cable service completely.

[Flag](#)

Like

 *paultk* ★ [1 month ago](#) 49 people liked this.

I am not at all satisfied with how Cable TV is offered. We live in a granular digital age. I should be able to effortlessly subscribe to individual channels via my digital terminal. Not be forced to buy a package of 20 channels when I'm only interested in 1. This isn't revolutionary. This technology isn't hard or bleeding edge. The pay for tv companies have not interest in providing this though because it's easier to charge you more for channels you don't use and they make more money doing this.

I've purchased a new home. This home will not have pay for television in it. No Rogers, Bell or StarChoice. For the few shows we care about, local over the air television is enough. For everything else there is the Internet.

The Canadian law that restricts broadcasting of TV over the Internet needs to go. This is a artificial restriction on convergence and technological progress.

[Flag](#)

Like

 *Leslie Crane* ★ [1 month ago](#) [in reply to paultk](#) 6 people liked this.

Fully agree about broadcasting over the internet . The CRTC knows that if we get too much access to non-Canadian programming we will never settle for the mediocre reruns we get now on History Channel for example

[Flag](#)

Like

 *NRS* ★ [1 month ago](#) 46 people liked this.

I am not satisfied with how television programming is made available by my cable company (Rogers).

The practice of bundling channels is wrong and does not allow the viewer to be a customer. A customer suggests that there is an element of choice - bundling does not. By grouping channels that are mostly unwatched with a handful that are does not allow the customer the freedom to select those that are wanted and those that are not. Equally frustrating is the issue where the

viewer is forced to pay for SD channels as well as HD channels. For example, to receive TSN, you have to pay for basic and extended cable. To get TSN HD, you have to pay for basic and extended cable as well as the HD feed. Why would I want to SD feed when clearly I am willing to pay for the superior quality of the HD feed?

Unbundle all channels. At present, I do not get value for money. I pay for services I do not want or desire, yet and forced to do so, with no option of a refund of unwatched content.

[Flag](#)

Like

 [fidel_castro](#) ★ [1 month ago](#) 40 people liked this.

Of course not and surely every single commentator here will agree. We want only what we want. Every subscriber is getting ripped off in some form or another because they are paying for channels they do not want. There is only one acceptable option and that is an "a la carte" model where I pick my channels including the local TV option. I am sick and tired of subsidizing crappy TV because the CRTC or whomever deems this is good for Canada.

APTN - GONE

CPAC - GONE

OMNI 1&2 - GONE

CTS - GONE

Channels in languages I don't speak - AU REVOIR

Shopping networks, both of them - GONE

As for channels everyone wants then charge me through the teeth for them. Obviously I'll pay for it because I want it.

[Flag](#)

Like

 [briansutch](#) ★ [1 month ago in reply to fidel_castro](#) 4 people liked this.

I agree, but I don't think the language channels would be GONE-but it would result in the people who are using & enjoying them PAYING for them.

[Flag](#)

Like

 [Carl B](#) ★ [1 month ago in reply to briansutch](#) 2 people liked this.

The most cost-effective way to distribute language channels (if they're individual languages which represent a very small niche in the North American audience) would be to uplink them to satellite once and only once. In many cases, this would mean using US carriers such as Globecast WTV or DishNetwork, because the cost of uplinking the same station again for Canada increases the cost of the channel to individual viewers significantly - if the programming is available at all.

[Flag](#)

Like

 [briansutch](#) ★ [1 month ago in reply to Carl B](#) 7 people liked this.

The point that is being made by myself & a multitude of others is that we do not want to pay for channels we do not use & do not expect others to pay for channels that we (but not them) use. I do not want any political power telling the CRTC that it is mandatory to carry certain channels to pander to any minority groups regardless of their particular persuasions as this is buying their votes with my money when I am forced to subsidise a channel that is not otherwise financially viable.

[Flag](#)

Like

 [Tim W](#) ★ [1 month ago in reply to fidel_castro](#) 4 people liked this.

While I agree that customers should pay for what they want, I also think that there should be protection for local programming. Local programming should be subsidized by popular

american programming. APTN, CPAC, CBC, and other channels with high canadian content should be eligible for either a) subsidy or b) steep discounts to the consumer (with a higher % of the remaining fee going to the television station).

Flag

Like

▶  *Majit Behain* ★ [1 month ago in reply to Tim W](#) 13 people liked this.

We as Canadians are already subsidizing stuff like the Aboriginal Channel, CBC etc. through our tax dollars. We are sick of paying for it!

Flag

Like

▶  *dc* ★ [1 month ago in reply to Majit Behain](#) 8 people liked this.

I agree. The Canadian Television Fund should be abolished. Pleaders in the writing and acting communities say it is needed to tell Canadians their own stories. What is Canadian about The Thirsty Traveler testing wines and liquors in other countries? Why is an Australian-made series about a cold-case unit in an English city being paid for partly by the CTF?

Flag

Like

▶  *DaveA* ★ [1 month ago in reply to Majit Behain](#) 5 people liked this.

Imagine the howling if a "White Heritage" channel was required.

Another reason why the market and not the government should choose what we see.

Flag

Like

▶  *iiaannll* ★ [1 month ago in reply to Majit Behain](#) 2 people liked this.

what, you don't want to pay a third way? (commercials, taxes, and fees...)

Flag

Like

▶  *DaveA* ★ [1 month ago in reply to Tim W](#)

What about providing content people want to watch? Third seat to local programmin and politics for profit?

Flag

Like

▶  *mj25* ★ [1 month ago](#) 39 people liked this.

I am not satisfied, but only because I can not choose the channels I want. Part of this is the mandating by the CRTC that providers not only carry certain channels, but also mandate where on the dial they are carried. Give me my 5-6 HD channels that I actually watch, and allow me to pay for only those channels, and I would be a happy camper. With that said, I am stuck with having to subscribe to 300+ channels to get what I want. Don't think that you're not also at fault in this one CRTC.

Flag

Like

▶  *Rod* ★ [1 month ago](#) 38 people liked this.

The cable and satellite providers should not be allowed to put together bundles, we should be allowed to select the stations we want to view. We also need more competition in the cable industry to allow the consumer a choice of providers.

Flag

Like



Simon ★ [1 month ago](#) 36 people liked this.

I am NOT satisfied with how programming is available. I believe the options should be greater than the "basic" package, which includes a multitude of channels I never watch. Where else do you go to buy a product and get told, "here, you can have it, but you have to buy these other products you don't really want to get it."

I believe the consumer should be able to choose and pay for the channels they wish to watch. Currently the cable companies have two "packages", the basic one which includes networks like CTV, ABC, CBS, etc., and your "extras" package, for which the basic package is mandatory, so even if you only want to watch "specialty" channels like Discovery, TLC, MuchMusic, etc., you still have to pay for the other 29 channels you don't want. Then you can pay substantially more for items like HBO, which people do as they believe it is worth it. I believe that giving the consumer the choice will ultimately allow the in-demand channels to prosper and force those that aren't to change their business plan in order to be in-demand.

Flag

Like



michaelpogor ★ [1 month ago](#) 34 people liked this.

I HATE the fact that Bell bundles their packages!!!! Get rid of bundling!

Also, once you choose a cable/satellite provider, you are in many ways stuck with them because of the cost associated with changing providers. The companies constantly nickel and dime you...especially Bell! I have been a Bell TV subscriber for almost ten years...yet, only recently did they tack on a "digital access fee"! Duh, hasn't it always been digital via their satellite?

I wouldn't mind being forced to pick certain channels because of CRTC mandates, but Bell deliberately bundles their packages so that you are forced to purchase many channels that you have no interest in watching. Bell forces you to pay much more than you would, if you could have more selection.

Flag

Like



rgb66 ★ [1 month ago](#) 33 people liked this.

No. The CRTC should mandate that:

a) all stations carried are individually priced AND available without any packaging or bundling. No "tiers" of tv, no "basic" and "specialty" services, no "levels as ernestprice suggests. If a station has what it takes to success in the market, it will succeed. If not, toodahoo.

b) eliminate 'basic' service; all stations get equal treatment.

c) under these terms, impose a fee for over-the-air service if you wish; I can tell you that my only choice would be CBC and ABC. The rest would not get any support from me.

d) investigate collusion between carriers or the industry; having each service price the same is a bit too coincidental - there is no competition.

e) deregulate cable industries. Allow cable TV services to compete on pricing within the same jurisdictions. This means other companies sharing, for example, Rogers cable lines.

f) ban access fees or wireless fees of any sort. Make this effective immediately; no leadin period and no grandfathering.

Flag

Like



Yak ★ [1 month ago](#) 29 people liked this.

There are so many things wrong with the current system that it's almost impossible to list them

all but much of it can be summed up with one word - Protectionism. The current delivery model is obviously dead in the water as a concept and the CRTC is enabling the Canadian cable and broadcast companies to rake in hundreds of millions at our expense, trying to grab every last dollar from us before they wither and die.

The future will eliminate cable TV as we now know it and with it, set broadcast times of programs. Delivery will consist of cloud servers holding programs from around the world and a computer based menu system that allows consumers to choose specific programs on demand and be charged on a per program basis - or free using an ad revenue model. There are a few primitive free services now using this model, HULU in the US being one of them. But we citizens in Communist Canada are not allowed access to this revolutionary method of program delivery - yet. Why? Licensing restrictions held by the Canadian networks. \$\$\$

Yes we can watch some programming on the Canadian network websites but maybe 1/100th of 1 percent of what is available worldwide. Hulu literally has thousands of shows available free - on demand and I'm sure there are other program portals available around the world but we as Canadians are denied access to them like we are in Communist China.

The cable companies have realized I'm sure by now that cable TV will soon be dead and they are milking it for all it's worth now - like charging extra for all the HD channels even though everything is supposed to be going digital in 20 months. I see them eventually reduced to nothing more than high speed internet. Everything will be handled through a high speed fibre pipe to our homes - telephone, web content and TV programming. We are part way there but it's still in its infancy.

Obviously, unless you are a complete moron the current consensus of almost ALL Canadians is that we are not happy paying for cable tiers and bundles. We want singular access to current channels even though as I explained, that model is on it's last legs.

Enough with the Canadian protectionism. If you can't survive on your own - die. I would be happy with one national taxpayer/ad revenue supported network such as the CBC and they would be obligated to broadcast nothing but 100% Canadian content, the others can wither away if they can't compete with desired programming. Goodbye simsubbing, & restricted programming. Who is this current system benefiting? Certainly not the Canadian taxpayers and viewers. Only a few hundred employees of the Canadian networks, their shareholders and a handful of Canadian actors & production crews. If the Canadian actors and production crews can make programs that are saleable to a global market then they will survive and there's always CBC if need be.

It would be nice if Canada could set an example for the world by quickly implementing models and technology that will inevitably arrive rather than constantly playing catch-up with Europe, Japan & the USA. The CRTC is surely filled with a bunch of lazy, complacent old geezers who can't even comprehend thinking outside the box never mind acting on any of these suggestions and attempting some sort of technological progression. I'm 50 but I'm sure I'll be in my 70's before seeing any radical change in this country with regards to TV programming delivery. Why does Canada always have to be dragged kicking and screaming into the future?

Shaw, Rogers, Bell/CTV, Global, CBC, Telus et all, are going to desperately try and cling to their current models and go down fighting, lobbying and spending our money to keep lining their pockets, milking the cash cow as long as they can. None of them give a damn about serving the viewing public, their only interest is to make as much money as possible. I predict many of them will be gone in their current form soon.

[Flag](#)

Like



Carl B ★ 1 month ago in reply to Yak 4 people liked this.

Protectionism, indeed. We are forced to watch this quota of "Canadian content" on cheap made-in-China TV sets. Those of us who once worked in the electronics industry would've likely been better off if we were watching foreign programming on made-in-Ontario Electrohome TV's, but the last time we could do that was likely back when the sets were still chock-full of vacuum tubes.

[Flag](#)

Like

 *Guest* ★ 1 month ago 29 people liked this.

1) Yes, I am very satisfied with my current television programming because I invested \$50 in an OTA antenna, and pay no monthly fees for HD quality viewing. Rogers doesn't have a hand in my pocket, and never will.

[Flag](#)

Like

 *bill* ★ 1 month ago in reply to Guest 2 people liked this.

i agree with you 100% the programming is less than useful it is nothing more than an advertising bow that i am paying far to much for , where iam i cannot have an antenna would sure like to find another way,did you know that basic cable runs around 32.00 dollars a month , and some retirement homes have only option that costs the old folks 56.00 dollars a month it,s called sticking it to the old ones, pathetic bill

[Flag](#)

Like

 *Gregg* ★ 1 month ago 28 people liked this.

No, I certainly am not satisfied with how television programming is made available to me by my cable company!

Bundling channels is like having to buy groceries that you don't want every time you buy milk. If all of the grocery stores enacted this policy we would have no choice but to comply-Just like with the cable providers ;)

Cartel anyone?

[Flag](#)

Like

 *Paul Cudmore* ★ 1 month ago 27 people liked this.

1. NO!!!! NO!!! Because we do NOT watch half the channels we are forced to buy!!!
2. Let us pick and choose which individual channels we wish to subscribe to. No more Blocks of channels we are forced to purchase!!!! This is really only common sense - which seems to be in short supply - no more subsidizing weak channels - let them die if no one wants them!!!

[Flag](#)

Like

 *Interested in BC* ★ 1 month ago 26 people liked this.

1. Like most of the rest of the responders, I am not happy that I have to buy blocks of channels rather than being able to pick and choose as I prefer.
2. Allow the customer more flexibility in selecting the channels they want to purchase.

[Flag](#)

Like

 *2moore* ★ 1 month ago 26 people liked this.

bundling is unfair to the consumer

[Flag](#)

Like

 *Norbert Schlenker* ★ 1 month ago 23 people liked this.

1. I find the satellite company's "packaging" annoying. Very annoying. I am also vexed every time they raise their rates which recently seems to be about twice a year.

2. The entire thing should be a la carte. I am probably offered over 200 channels and, once the "packaging" is accounted for, actually subscribe to about 100. For this, I pay about \$65/month. I watch perhaps 20 channels. Surely I would pay less if I could pick exactly what I wanted.

[Flag](#)

Like

 [jonmarvin](#) ★ [1 month ago](#) 22 people liked this.

I am not satisfied with how programming is made available by my provider. The NEED to subscribe to packages in order to get the few channels I may actually want is a ridiculous notion. I realize that the CRTC has mandated certain channels be supported by the providers, and that packages are how the providers recoup the cost of providing bandwidth to small, niche channels, but those packages are not nearly flexible enough. Small, niche channels probably should have to carry their own weight. I will state that I am aware that the flipside of this would be a TV universe with virtually no niche channels and a plethora of channels all running the next big reality show. To be honest, I would rather see that happen. It would make it much easier for me to dump TV altogether.

[Flag](#)

Like

 [MaxPower77](#) ★ [1 month ago](#) 20 people liked this.

Cable "packages" are a joke! I watch about 8 or 10 of the 200 channels I receive...getting screwed.

[Flag](#)

Like

 [DaveA](#) ★ [1 month ago](#) [in reply to MaxPower77](#) 2 people liked this.

And how it will change is when we stop voting for the same old and start voting independents that are normal people from the middle class. Less lawyers and party pocket buddies. Seriously, parties get donations from carriers -- to keep it a closed and cosy monopoly. That is why satisfaction rates are below 1%!!!!

And the CRTC still isn't listening. Mind you, this forum is a brave move, but I seriously doubt it will change any time soon. Too much money at stake to keep it the same and milking Canadians like sheep.

What will change it is InternetTV, unsensored and if too many adds on channel 1.2.3.4 you can see it on channel 239.238.237.236. The world is the source of channels. That is why Shaw/Rogers/Telus/Bell are so hot on rate limiting and packet shaping. They see this evolving as I type. And much of it is 100% original content that isn't censored by biased parties like government, CRTC and some control freak.

To some extent, this is a pony show for us to blow steam. 3 months from now I expect it will not be much different.

[Flag](#)

Like

 [Paul](#) ★ [1 month ago](#) 20 people liked this.

The current programming options available from all broadcasters are horrible, they offer a very poor value for money. The reason for this is that instead of telling us we can pick x number of channels but y amount of dollars, we are told you can pick these set packages and that's it. We have to pay way too much to do any sort of customization on our programming and end up paying for channels we never watch.

They should charge x dollars for y channels of the customer's choosing. Offer packages that give a discount for a greater number of channels. If the TV stations charge a higher fee, then charge a higher fee based on this cost; if you charge a higher rate on all of the popular channels then we know you are ripping us off and can go elsewhere for service.

[Flag](#)

 Like *Joan Tobin* ★ [1 month ago](#) 19 people liked this.

I think the entire price and packaging of services needs to be re-structured. People need to be able to pick channels at a reasonable rate, and not themes. I would not mind paying for upload charges if as a user if I am able to tailor my channel selection across a wide range of choices.

there are too many channels I do not watch - I watch about 10 - and have to pay almost \$50.00 to get what I want. that is too much.

PLEASE TAKE THIS OPPORTUNITY to do major changes - you may not get the chance for a long time.

[Flag](#) Like *Gordon* ★ [1 month ago](#) 19 people liked this.

90% of the channels we are forced to take as a package are garbage and continue to subsidize poor quality television. Local news casts are synthesized from national news producers so that 2 or 3 local stations broadcast the same local and national news stories, almost in unison. There is very little if any private opinion or aggressive news generation on the local stations. Why should we subsidize this kind of poor quality service. The entire system of delivery should be "pay for only the channels you select". NO PACKAGED GROUPS. If the content can't grab and hold an audience, then let it die. Television as it stands has degraded to reality TV and promoting how good the local real estate market is (or isn't). We should be free to choose what we want to watch. Not what some Government Agency has determined is best for us. Time to move into the 21st Century.

[Flag](#) Like *Ed* ★ [1 month ago](#) 19 people liked this.

I feel that the choices presented to me are what the cable companies can offer in groups that will make money for them. I'd prefer a more of an a la carte menu. I currently pay for many channels that I do not watch. This is I suppose, because we lack competition in the cable market.

[Flag](#) Like *jimcassidy* ★ [1 month ago](#) 19 people liked this.

Currently subscribe to Bell TV where the packages etc are all designed to maximize revenue for the provider and not give sufficient choice to the subscriber. Only interested in HD channels and not the multitude of SD channels with their inferior picture. Subscriptions to HD channels linked to SD channels. At the recent hearings the impression was given that subscribers do not pay for the HD channels and that additional charges be added for the better picture. Currently pay an additional \$15 a month for the HD channels.....far from free. The providers continually find new methods of extracting payment from subscribers that are not directly related to programming costs. For example in our case Bell TV is increasing the cost of the basic package and TMN package by several dollars in January.

Consumers should have total choice of what they wish to pay for....pick and choose only. Eliminate so called economy packages that force consumers to pay for channels they do not want or watch. Due to the way channels are marketed and/or packaged it is extremely difficult to reduce your costs without losing your favourites. Unfortunately the CRTC does not regulate the major concerns regarding television service (pricing) which in itself makes the whole process pointless.

[Flag](#) Like *Krista* ★ [1 month ago](#) 18 people liked this.

As I see it the problem lies in that cable and satellite companies must distribute local channels as part of their basic service. The lack of revenue for local channels is a pretty clear indication that most people don't want to watch them. So stop forcing us to pay for them.

I dream of the day when I can pick and choose exactly which channels I wish to receive and pay for, and not a single channel more. I should not be forced to buy packages stuffed with channels I never watch. If enough other people want to watch those channels, then they will survive. If not, well then by definition, few will miss them.

[Flag](#)

Like

 [tcoomber](#) ★ [1 month ago](#) 17 people liked this.

I would prefer to pick and choose individual channels at a reduced cost rather than having to pay for channels (including local channels) that I don't watch. The only reason I care if the cable companies have to pay local tv stations is because I don't have the choice to opt out of local tv. Let us opt out of local tv and the debate over who pays will solve itself - if the consumer wants local tv, they will pay for local tv and if the stations then cannot support themselves they should be closed. I really don't think that local tv is "too big to fail" and I don't want to bail out another industry because those in charge cannot manage their business.

[Flag](#)

Like

 [ureeka72](#) ★ [1 month ago](#) 17 people liked this.

If the CRTC requires that I receive local channels than can someone explain to me why I do not receive any "local" channels in BELLS package? I live in Waterloo and BELL doesn't carry the only local station, CKCO. The quality of the ROGERS signal in my area is horrible so switching isn't an option for me. I receive dozens of channels in French. And that is utter garbage because nobody in my house speaks the language well enough to watch any of those channels. Why cant I subscribe to only the channels that I want? Why does the CRTC try to jam things down my throat?

[Flag](#)

Like

 [Chandler](#) ★ [1 month ago](#) 16 people liked this.

There is far too much "filler" in my cable package. I get the channels I want, but to do so I am forced to take roughly 50% more than I want. Accordingly, the value for money (over \$100/month) is simply not there. I find it incredibly implausible that each of 4 providers in my area (2 cable, 2 satellite) offer the exact same package for a price that is within \$4.00 of one another. This seems suspiciously close to the 'nudge wink' collusion we endure among gas retailers.

Also, in the era of High Definition broadcasting, I resent having to pay so much extra for HD hardware and programming. HD will soon be the norm in most households and infrastructure advances should support this reality, so when can I expect to see a reduction in prices? I see the industry wants ANOTHER extension to implement digital programming (although the US made their deadline with ease). Is this truly because of infrastructure issues, or is it to retain now-ingrained income streams?

Require providers to unbundle services and offer 100% a la carte - if channels can't compete, they should not be kept afloat. I'm tired of "Canadian" specialty channels that re-run syndicated US shows and movies from 20 years ago. Canadian content is not at risk - in a much smaller country like the UK, the BBC continues to thrive and put out quality programming that holds its own against (and frequently is superior to) US content. Let the cream rise to the top.

[Flag](#)

Like

 [jon hansen](#) ★ [1 month ago](#) [in reply to Chandler](#) 1 person liked this.

Wait till they tell you that your basic channell service will cost you a lot more if you don't convert your system to HD.

They will also tell you that they are watching out for your best interest as a valued customer...

Flag

Like

 *Ioannis* ★ 1 month ago 16 people liked this.

The current cable providers collude to keep consumer billing high for their product offerings. This is most evident in specialty channel subscriptions that are usual bundled with a number of other channels within a certain package or offered singularly at a high premium, e.g. ethnic channels at \$10.00 per channel. That the CRTC allows this practice is discriminatory to the consumers it should protect. Consumers should be able to individually tailor all their channel selection in order to keep their monthly pricing down. The fact that the debate is now focused on whether or not to charge consumers an additional \$10 for local programming appearing with basic cable is absurd. The cable companies are doing local tv programming a favour by carrying their signals since they would otherwise be ignored. Notwithstanding that most local tv stations are broadcasting mostly American produced television. Taxes already fund CBC for 'Canadian' productions whereas CTV with its heavy reliance on popular American programming for ratings shouldn't be subsidized by the consumer to offset its balance sheet while still broadcasting mostly American produced television.

Flag

Like

 *TJ* ★ 1 month ago 15 people liked this.

1. I am absolutely and vehemently opposed to proposed changes to the simulcast rules that would force carriers to black out US channels just because a local station is playing the same program, even though it might be a different time of day.

2. Open the market. Consumers want to choose what channels they want.

Flag

Like

 *Keith Whitmee* ★ 1 month ago 15 people liked this.

I am absolutely fed up with having to spend hundreds of dollars per year buying TV channels that are never watched in my household due to the way that the cable companies package them. The model is completely broken. Will the CRTC use this opportunity to benefit consumers by allowing them to select and pay for just the channels they actually watch? We know the cable companies have the technology to achieve this, Cogeco offers it with their "Pick5" and "Pick10" digital packages. Then we will find out exactly which channels consumers regard as worthwhile.

Flag

Like

 *orv in ottawa* ★ 1 month ago 15 people liked this.

As most posters here, I would prefer that you pay for what you choose and not be forced to get a package of never to seldom watched just to get the one or two you really want to see. This is NOT rocket science, but then again we are only the consumer.

Flag

Like

 *Paul H* ★ 1 month ago 14 people liked this.

1) Of course not. The simple fact is that I'm receiving (and paying for) channels that I do not want because of how the idiot cable companies (with possible help from the CRTC) "bundle" their channels. In any normal circumstance, this is totally unacceptable, but for some inexplicable reason because it's TV we're forced to do it this way (it doesn't help we're in an oligopoly situation - even duopoly for some - which is something that can't be easily resolved). Of course the options available don't represent good value for my money.

2) Well what do you think, CRTC? Duh. It is quite obvious that the only reasonable result would be the a la carte option. Period. I want to receive - AND PAY FOR - only the channels that I want. This concept isn't rocket science. And in a digital world, there is no reason this can't occur. And no, greed and the 'bottom line' isn't an excuse.

If absolutely necessary, a small Canadian 'basic channels' option could be provided, for a very inexpensive price, but it absolutely MUST be regulated. \$35+ for the "basic" package that we're receiving today is not appropriate - we're talking \$10-\$15 here at most, with that price regulated and unchanging that may only be (slightly) modified after multiple years.

Ultimately, however, *I* will decide what I will watch, and I will seek out 'other methods' if my needs are not being adequately met. If enough people do what I might do, what will happen to BOTH the broadcasters and cable companies?

[Flag](#)

Like



Robert Katzer ★ [1 month ago](#) 14 people liked this.

A point that I neglected to make in an earlier post, was that the CRTC should eliminate the monopolies held by the cable companies.

In Victoria, we only have one non-satellite provider (Shaw). My building does not allow me to use a satellite dish (mount on common property).

The CRTC should allow the US distribution networks the right to set up shop in Canada. The CRTC should also eliminate foreign content rules on the ownership of cable or broadcast corporations. By enhancing the companies able to deliver service in Canada, competition is increased and hopefully price to consumers is decreased.

[Flag](#)

Like



Bill ★ [1 month ago](#) 14 people liked this.

Actually I avoid the mindless US shows and watch CBC, CTV, PBS, TVO and some Canadian specialty channels. Unfortunately I have to pay Rogers or Bell a fortune for this privilege. Option, what options, Bell and Rogers have all of Canada hostages. This is the fault of the spineless CRTC who refuses to regulate them. As for value of product, I'm paying for gold and getting mud. If they want to be fair (FAT CHANCE), let them allow clients to pick the channels they want and charge for only that.

[Flag](#)

Like



robbparsons ★ [1 month ago](#) 13 people liked this.

My response directly to Rogers...

Mr. Phil Hartling
 Vice President, Consumer Services
 Office of the President
 Rogers Cable Communications Inc.
 855 York Mills Road
 P.O. Box 41258 Stn. BRM-B
 Toronto, ON
 M7Y 7E1

Dear Mr. Hartling:

I have been a Rogers customer in Newfoundland since you purchased Cable Atlantic. Most times I am pleased with your service, but there are times that you so annoy me that I realize that I am not a customer, but an account. For this reason I will be leaving Rogers. Let me explain why.

I believe that corporate greed is taking precedence over customer satisfaction. The very first impression people get from Rogers is when they call on a telephone. The IVR system that you have established has to be the most unfriendly system ever designed, and this is from a communications company. For instance yesterday when I received my mail, there was flyer (2452-NFLD-HD-LTR-1109) telling me that you will be taking away channels that I enjoy unless I pay for a new HD Specialty Pack. You offered a number for me to talk to a Rogers Advisor, 1-866-276-5282. When I called this number, I was connected to Rogers Wireless and no matter what I said or pushed, I could not get back to either a main menu or a real person. I wanted Rogers Cable. Several frustrating attempts later I finally got a "Melanie". If I was in a good mood when I started, that vaporized in trying to get a "Rogers Advisor". Fix your phone system, you're a telephone company for crying out loud!

Now I admit, and you can confirm through your system, that I am not a big television watcher. But there are some channels that I enjoy from time to time. And, ironically enough, those channels are in the block that you now realize are popular, and want to milk a few more loonies from all those account holders. I for one will not be paying Rogers any more money for those channels. I enjoy them, but I don't need them.

Of late your cable service has been less than stellar in any event. I get considerable pixilation and messy screens. I assume there must be some reason for it, but I get the run around from your IVR hosts. Funny thing though, many people in the blog world have noticed it also. The best answer I've gotten about it was that it was my TV. Isn't it odd that my DVD, AppleTV and even my VCR are all perfect until I go back to cable.

I recently sold the house I lived at since 1985 and moved into a temporary rental while a new house is being built. I took that opportunity to switch over to Rogers Home Phone and have all my services with one provider. Oh, I have cable, digital cable, Internet, Home phone and a pay as you go wireless phone. In the run of a year Rogers receives about \$2,000 from me. I know that is not even measurable in your \$11 billion revenue bucket, but it is meaningful to me. And, I have the discretion to spend it where I choose. When I move into my new house, why should I stay with Rogers when I have an offer from Bell that will provide me all the same services that I have now and they won't be charging me extra to watch HD TV?

While I have your attention, I do not think that cable TV providers should have to pay any subsidy for local television. If it's free over the air for everyone with an antennae, why should I have to pay to watch that TV station simply because it is on cable? I do believe that our communications costs have gotten out of hand and the CRTC should have some backbone and solve the problem. They can do this by:

- Forcing the TV stations to honour their licenses for the spectrum that they have been granted. Local TV only exists if you have local people employed who can provide local content. If all they can do is present American TV shows, why do we need them when we can get the real deal on our cable. If the local TV stations make their programming so bad that no one will watch it, the consumer should not be forced to reward the stations for that practice. If they can't make a go of the frequency, give it to someone else.
- Cable TV should not consist of specialty packages centred around a 'lure' station. Offer fully "a la carte" choices for consumers where we can pick just those channels that we want. I'm confident that a lot of these specialty stations will quickly realize that they are not wanted, and their pricing will have to be increased to pay for their operations. We should not subsidize any specialty channel. Those few specialty programs that are popular will be picked up by someone else. This should significantly reduce most people's cable costs.
- Cable TV companies should have to live under the same rules as the teleco's and permit any cable TV provider to provide content over that wire. This has been the way for telephone service for years and it seems to be working OK. Maybe it would make the cable industry more efficient.
- ISPs should have to have sufficient backhaul capacity for the retail customers that they have signed on to operate without throttling. As far as I am concerned, throttling means that I am being charged for something that I do not receive. In any other circumstance, I would have recourse against such unfair business practices. While you have the ability to throttle and traffic shape, you can deter customers from using the Internet as their entertainment medium. Isn't that a conflict of interest?

So in closing Mr. Hartling, I have serious reservations about Roger's business model. Just because you can get away with something does not mean that it is right. This latest incident of changing the HD line up and charging for what was previously offered for free is reminiscent of the past where customers had to call and state that they didn't want new packages automatically

billed to them. I encourage the CRTC to investigate this incident just as they did years ago. It is also time for government show leadership and effect a complete overhaul of the cable and local TV industry and stop the media war against customers (and government, please do this in such a fashion that average citizens can participate with something less than the "people unfriendly" Supreme Court like environment that the CRTC uses). Let's get back to the basics.

SIGNATURE and
ADDRESS
NOT POSTED

c.c.
Konrad von Finckenstein
Chairman
Canadian Radio-television and Telecommunications Commission
Ottawa, Ontario K1A 0N2

Hon. Tony Clement
Minister of Industry
C.D. Howe Building
235 Queen Street
Ottawa, Ontario K1A 0H5

Honourable James Moore
Minister of Canadian Heritage and Official Languages
Canadian Heritage
15 Eddy Street
Gatineau, Quebec K1A 0M5
[Flag](#)

Like

 [Andy Nott](#) ★ 1 month ago in reply to [robbparsons](#) 2 people liked this.

An excellent letter! Hopefully, those people to whom it's addressed will take notice, now is the time to figure out the rules for what will happen after the digital transition.

First, a disclosure: I work in Cable TV as a technician, and have been one for the last 30 years. I dislike the current business model for the broadcasters and the distribution companies for the same reason as 99.99% of the people who have responded; far too expensive for too many channels and shows that aren't worth watching.

I have only seen one comment (so far) regarding what I feel is the inevitable solution; take a la carte availability to the logical conclusion; "Pay Per Program".

If I want to watch the original (next) "Corner Gas", CSI or NCIS or whatever, but not the spin-off that comes on next, that's my vote for that show. If I never watch a "reality show", why should I pay for it to be available?

The problem with this is the lack of bandwidth currently available to carry all of the possible choices, at least in the CATV world. A basic digital set top box (tuner only) can be sold for under \$100. Since it's mandated that the local broadcast nets be carried in the clear on basic (Ch 2-13), this eats up bandwidth. Once "all digital" becomes a true reality, as in no analog channels on the cable pipe at all, TV shows can become nothing more than a stream of bits aimed only at those subscribers who wish to watch that particular item.

If this sounds like a computer network, it is; TV's will become a terminal where anything can be displayed, as long as you want it and are willing to pay for it. I should be able to watch programming from anywhere in the world, when I want to watch it, with some commercials if I'm cheap, or commercial free if I'm willing to pay the premium price.

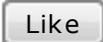
This scenario is possible now, if Canadians are willing to stand up for what they want. Write your MP, and the PM, and demand change.
[Flag](#)

 Like

Jason ★ [1 month ago in reply to robbparsons](#) 2 people liked this.

Very well written and concise. I applaud your letter although Rogers will probably just ignore it.

[Flag](#)

 Like

Sarah ★ [1 month ago](#) 13 people liked this.

I am most dissatisfied with the way I am forced to pay for local channels that the cable company gets for free. And I don't like the tier system either. At the moment, if I only want say Turner Classic Movies and say the Space channel, I can't get that. First I have to have basic cable complete with a number of stations I never watch (including mandatory Canadian crap) and then I have to purchase another package to be able to watch space and TCM. That sucks big time!

I want to be able to pay for only the channels I am willing to watch and I don't want other channels forced on me. And frankly speaking, if Canadian programming isn't good enough to watch, why should I be forced into paying for it. As it is, I am seriously considering ditching my cable and instead, watching tv on the net...or I can just buy the dvds of the shows I like to watch and avoid the Canadian entertainment infrastructure entirely (yes, all my shows come from either Britain or America).

The fairest way to go would be to charge say \$2 for each channel you choose to buy a la carte (individually) but make packages available for people who want to watch a wider range of television. And if they do go through with their plans on raising the cable prices, I will be saying 'sayonara' and going satellite...American satellite!

[Flag](#)

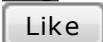
 Like

Carl B ★ [1 month ago in reply to Sarah](#) 9 people liked this.

Indeed there are far too many speciality channels which are nothing more than poor-quality imitators of US offerings. For instance, Space is a poor imitation of Sci-Fi Channel, MuchMusic is a poor imitation of MTV/VH1, TSN is a poor imitation of ESPN. Domestic programmers should not be able to keep the US original channels out just to foist second-rate imitators on us.

There's a reason why grey market was popular and it's not just price.

[Flag](#)

 Like

michaelduda ★ [1 month ago](#) 13 people liked this.

We should have more choice in the channels that we pay for. Many channels that we receive now are of little interest and are duplicated across networks eg. Global or CTV provide programming originating with another network. I should not have to pay for services I do not want or that are available somewhere else. If channels must be bundled, many of the bundles are fine as they are such as sports or entertainment bundles, however, many of the channels bundled under basic cable in our area are not similar in type of channels and the bundle includes 5 lousy channels with one good one. We should have more choice at least in terms of the basic cable bundles.

[Flag](#)

 Like

Doft F ★ [1 month ago](#) 13 people liked this.

To be honest I want to pay as little as I have to for TV. The "basic" package has alot of extra specialty channels that I just don't need or want. make the basic package smaller (just local stations) and charge me less.

[Flag](#)[Like](#)

 *William* ★ [1 month ago](#) 12 people liked this.

Wow! Having read all the comments so far on this one, we sure have a loud and clear consensus -- NOBODY likes the present "bundling" system used by the cable and satellite companies. We all want pick and only pay for the individual channels we want.

Given the overwhelming expression of public support for this idea -- which I'm certain would be totally reaffirmed if subjected to a larger public opinion poll -- it will be interesting to see what recommendations the CRTC makes on this issue as the agency mandated "to ensure that both the broadcasting and telecommunications systems serve the Canadian public." The public has spoken !!

[Flag](#)[Like](#)

 *John* ★ [1 month ago](#) 12 people liked this.

1. no I am not satisfied. The packages are setup in tiers and to get the desired channels in the top tier you have to buy many channels you do not want. If you want channels in HD it is an extra charge when you are already paying for the same channels in SD.
2. There should be one basic package of local/Canadian channels and all others be offered a la carte including HD channels

[Flag](#)[Like](#)

 *Riccardo Normand* ★ [1 month ago](#) 12 people liked this.

I am NOT satisfied with the way programming is made available. I am forced to pay my provider more money than necessary because they in turn are forced (by the CRTC) to supply me with channels I have no interest in, like APTN, BET and CBC. You have no business forcing me to pay for "Canadian cultural content" whether I want it or not. That is a tired old argument that should have been killed off years ago. There is a reason people flock to the "dreaded American TV shows" and it is my opinion that it has much to do with the sort of nonsense offered to me under the guise of "culture" - crap like "Being Erica" and "Little Mosque on the Prairie". That said, channels should be offered individually and if this forces the demise of some Canadian shows, so be it.

[Flag](#)[Like](#)

 *rfdtvfan* ★ [3 weeks ago](#) 5 people liked this.

The consumer should be able to choose which channels they want. The CRTC, networks, and cable companies should not be determining which channels are available in Canada. For example, cable companies switched TBS to Peachtree and the consumers had no say and network execs transformed TNN into Spike. We want RFD-TV and not some watered down version where a Canadian company takes a cut of the pie and dilutes the programming.

I'm not satisfied with television programming made available and the Canadian culture argument is just an excuse. The consumer should choose which channels they want one by one and be able to request ones that are not currently available in Canada. I'm paying for many garbage channels I do not want.

[Flag](#)[Like](#)

 *Linda J.* ★ [1 month ago](#) 10 people liked this.

Not at all satisfied with the system we currently have. It's highway robbery, and to get one channel you want you have to pay high dollars and accept other channels you never ever use. They are NOT good value for my money. Basic cable should be basic channels only, with everything else offered as individual channels (not bundled) where you can choose what or how

many you want. There could still be 'bundles' but for example if I want 10 additional channels I receive a better deal than if I want only one channel, but where I pick which channels I want. Local programming should also receive a percentage of what the cable company receives from the consumer, and rates/fees should NOT be increased.

[Flag](#)

Like

 *paul* ★ [1 month ago](#) 10 people liked this.

All stations should be available on a cafeteria basis with discounts based on number of stations selected. Cable companies should NOT also own channels as this creates an inherent conflict of interest when offering packages, whether perceived or real. No other media, be it radio, newspaper, etc. is subsidized to the degree TV is through minimum cable packages etc. Let free enterprise determine the winners and losers.

[Flag](#)

Like

 *Ivan Woodburne* ★ [1 month ago](#) 10 people liked this.

I am not happy with the way in which programming is "packaged". In many cases I have to buy a whole package just to watch 1 station. I would much prefer to be able to put together my own "package" with just the stations that I watch. When I choose a US station I would like to receive that station, not the feed from a Canadian station which is carrying the same program as they tend to be long and loud on their commercial breaks, often cutting off portions of the programs.

[Flag](#)

Like

 *-Maurice* ★ [1 month ago](#) 10 people liked this.

I do not like having to buy packages that mainly contain channels I do not want just to get a couple of channels I do want. We should be able to build our own bundles to maximize the value of our package.

[Flag](#)

Like

 *Disgusted* ★ [1 month ago](#) 10 people liked this.

Choice of content without necessity of purchasing an arbitrary group of channels is the only acceptable mode of providing service. I resent having to pay for programming which I do not want in my home.

[Flag](#)

Like

 *Alysha Bayes* ★ [1 month ago](#) 10 people liked this.

TV programming is incredibly insufficient. Bundling is unfair and simply used as a means of forcing customers to pay for substandard stations. Channels should be offered on a 1 off basis. Each channel costs \$X. It might be beneficial for companies to give discounts the more customers buy, so 5 channels costs less per month each. Local TV should be paid for by the cable/satellite companies and NOT passed on to the consumers. Perhaps local tv stations should be subject to the same payment per channel as specialty channels, so I "pay" for the stations I want to watch but there is no "basic" cable package with an initial cost and channel package.

[Flag](#)

Like

 *susan* ★ [1 month ago](#) 10 people liked this.

One more thing: The CRTC must change the way they work; this is not China!

[Flag](#)

Like



n.augustine ★ 3 weeks ago 4 people liked this.

I am completely dissatisfied with cable and satellite services. I am an OTA only user for exactly this reason. I don't watch enough TV to warrant satellite.

I oppose cable TV for two reasons:

A) price - was amazed at the hearings to hear some companies only charged \$23/month! Shaw's website says \$35/month, which i won't pay - always seems the bill's nearer \$50 by the time you're through. Or the price gets upped yet again. Aside from that I'm sick of their "3 months at a somewhat reasonable rate then full price plus more" deals; and

B) channel clutter - I do not want 50 some odd channels or more in my house. TV can rot the mind and I prefer not to be tempted to vegetate on my couch. Additionally, while I do watch a fair amount of TV, I don't watch many channels, and I can't for the life of me figure why I need multiple channels that show exactly the same thing!

At the hearings, cable and satellite consistently seemed to say "skinny basic" packages were not popular, less than 10% of clients. And no upsale value, so we're not interested (minus the freesat companies of course). But add that to the estimated 10% of OTA viewers, you have maybe 20% of Canadians that don't want the crap they're offering! So maybe regulating the skinny basic may be the way it has to go. The basic Shaw is certainly not basic and certainly not cheap.

All channels should be offered on multiple platforms. This means OTA, internet, broadband mobile devices, and yes, cable and satellite.

Channels included in skinny basic should include: National Channels like CBC, CTV, global, etc, whatever local/regional channels exist in the area (and these should be encouraged to be expanded), non-english channels where non-english populations are numerous, cpac, knowledge network. Not sure you would need to include US channels, Canadian channels already show mostly the "best of" already. A channel for documentaries/movies would be good too (is that what Bravo is supposed to be?) The number of channels should be in the 6-12 range. They should be good quality stations, with Canadian content and expenditure requirements.

Make it a "made in Canada" skinny basic. They should be the only channels where carriage is mandatory. Local stations, small ones, should be must carry in their local areas anyways. They provide a invaluable service to the community and the community wants this. Granted, sometimes the community forgets this and viewership lags. The answer is station advertising within the community, local involvement, and fresh programs, not putting local a-la-carte. Keep skinny basic mandatory, make the channels within them justifiable ones, and put everything else a-la-carte. No more huge bundles with channels you don't want.

The other benefit of a skinny basic and educating/encouraging consumers to take it, is that it may go along way to increase viewership of Canadian programming. In the okanagan we are limited to effectively only 2 channels OTA (CBC and Global). Having limited choices means you may watch things you normally wouldn't otherwise. Sad to admit, but I've come to love DocZone and the 5th estate only by watching because there wasn't anything else on. Boy did I miss out, and I would continue to be missing out if I had cable and could've continued changing the channel...

[Flag](#)

[Like](#)



srharvey ★ 1 month ago 9 people liked this.

the CRCT has seen the need to force channels and content (and cost) on to the consumers. Luckily the CRCT doesn't have the power (yet) to force consumers to watch the content forced on them. As such consumers are required to spend more money to get the few channels they really want.

Eliminate all mandatory channel / content rules. And require all chanel to be avaiable as stand alone. Don't allow the cable companies force peopel to pay for the SD and then the HD when they only want the HD. Do not allow mandatory bundling.

Don't make the consumer pay for the 20 unwatched channels on the basic package. If a consumer wants a 3 channel cable package make it possible, even if those 3 channels are not the local CTV, CBC and Global.

If I could pick the exact channels I have no problem with having the cable companies pay some portion of that to the networks. If there is no direct relation between the willingness of the consumer to pay for a channel and the revenue from cable then there is no incentive for change.

[Flag](#)

Like



sylvain jacques ★ [1 month ago](#) 9 people liked this.

I've unplugged my cable years ago and I am happy that I did. Instead I get my local news/national news from the rabbit ears on top of my TV - for free. I feel no pity for companies that charge enormous fees and make huge profits at the expense of Canadians, then complain to the CRTC they are not making enough money. They need a huge restructuring from within. I hope the CRTC figuratively sends them into their room until they can think about why they are acting so immaturely, what they did wrong and how they can fix it.

[Flag](#)

Like



Michel Haddad ★ [1 month ago](#) 7 people liked this.

The answer the question #1 posed above (are you satisfied with how television programming is made available) is an emphatic NO. My main complaint is with the cable company, which, in fact, is a monopoly and acts like it. There is no other cable service to subscribe to and the only other possible services (except for direct over the air broadcast) is a satellite service operated by the phone company, or one operated by that same cable company. As a monopoly, the cable company services and pricing should be fully regulated as in the past. The amount of customer loyalty shown by the cable company would make Imelda Marcos proud. Total non-commitment is how I would call it. Complaints about pricing are treated with near derision. They raise prices with impunity, particularly so since there is no real competition in broadcast services. Thus, the options available by either the cable or the satellite service providers are completely lacking and insufficient for the price paid. Neither of them, but particularly the cable service, provide decent value for money. The basic service includes about 10% advertising and shopping channels, and extraneous service charges like "extra outlet fees" add extra padding to the cable bill so that Roger's cable is essentially a cash cow that uses it's clout to limit competition.

In answer to the second question, I would like to see cable companies re-regulated and forced to offer channels of one's own choosing and charged only for those channels. Secondly, cable companies should be disallowed from charging frivolous and extraneous extra fees such as "extra outlet" fees.

In closing, the cable companies pronouncements on how hard they have been done by is contradicted by their obscene profits. As full monopolies, they should be re-gregulated in order to deliver decent service to Canadians at a reasonable cost.

[Flag](#)

Like



brianeast ★ [1 month ago in reply to Michel Haddad](#) 1 person liked this.

CRTC MUST LOOK AT BIG PICTURE & FUTURE

I agree. Canada is a mixed-economy, but competition keeps business practices relatively fair. The collusion of the service providers (ie: Rogers vs Shaw vs Cogeco areas of operation) is monopolistic and prone to the excesses (and lack of research, development and services) of the monopoly system.

The CRTC must back up, look at the big picture, not this one blinkered item.

[Flag](#)

Like



ottawawatcher ★ [1 month ago](#) 9 people liked this.

I don't understand how Rogers is able to force you to pay for a huge bundle of channels you don't care about and never watch, just to get HD channels. This is completely unfair and is not value for money. I call that a corporate monopoly treating cable subscribers like prisoners. What's the matter with paying for what you watch? It would mean the good channels survive, the bad ones don't. Let's apply survival of the fittest to TV.

[Flag](#)

Like



[Salvatore](#) ★ [1 month ago](#) 9 people liked this.

No, i am not satisfied with how television programming is made available. I do not like how i have to buy a package of channels to get the one maybe two channels i want. I think there should be a smaller basic package with the option to add only the channels i want. I do not like how the current basic package includes channels i have no interest in. I'm not talking about a few extra channels, i currently have no interest in 90% of the basic package, yet i am forced to pay for these unwanted channels.

[Flag](#)

Like



[Terry](#) ★ [1 month ago](#) 9 people liked this.

Packages are the worst part out current socialist TV business model. CRTC should mandate a la carte pricing. I recently agreed to pay \$4.99 a month to my provider for the privelege of watching RDS HD because in Toronto if you want ot watch the Canadiens you have to pay for RDS plus 3 other french channels you will never ever watch. I recently put up a OTA HD Antenna. 15 clear HD channels for Free. Why should I pay for the same thing in my basic package. If its free to air it shoudl be free to watch.

[Flag](#)

Like



[theninjasquad](#) ★ [1 month ago](#) 9 people liked this.

I'm not satisfied at all with the programming and options available right now from my cable company. To get digital cable it costs a minimum of around \$60 per month just for their most basic digital package. I don't even want or need half the channels in there, but I am forced to take them anyways. Then when there are channels that I actually do want that aren't in the basic package, it starts getting very expensive to start adding those on. The current pricing model is horrible, doesn't work well, isn't consumer friendly, and ultimately, is too expensive and only really benefits the cable company.

I would prefer more pricing packages and options, to be able to selectively add channels that I want and don't want. There need to be more pricing options, because as it is now they really have a one package fits all kind of deal to get into the most basic of cable packages. It doesn't work for everyone, we need more choices and options.

[Flag](#)

Like



[kategilderdale](#) ★ [1 month ago](#) 9 people liked this.

I am not satisfied because I have to pay for many stations I don't want. Once they have bought the basic package I believe consumers should be free to pick individual stations rather than packages.

[Flag](#)

Like



[oilers84](#) ★ [1 month ago](#) 9 people liked this.

1. No, I am not satisfied with how television programming is made available to me by any cable\satellite company. In fact I would go as far as to say I am extremely unsatisfied. The "package" system is out dated and ill-conceived. More than half of the channels I am currently paying for do not get watched. Why am I paying for them then? Because I don't have any other option. If I want one specific channel I have to take 15 others I won't watch.

2. I would prefer that channels be offered a la carte. Yes, I understand that this would make some channels prohibitively expensive & nobody would subscribe to them but that doesn't mean that's a bad thing. If a channel has so few subscribers that it would cost each of them hundreds of dollars a month then the channel obviously isn't worthwhile to start with. I would also like to see an end to simulcasting. The only reason to watch "local" tv is for the news. I get all of my news from the internet & radio, I don't watch local news broadcasts. The only other thing on these channels is US programming so why wouldn't I just cut out the middle man & watch the US signal to start with?

[Flag](#)

Like

 *R Morrison* ★ [1 month ago](#) 9 people liked this.

No I do not think the cable packages represent good value and are carved up to maximize the revenues for the cable distributors. I think all signals should be paid for by the cable companies based on negotiated rates between cable company and signal supplier and the CRTC should force cable companies to provide more content as part of the basic and extended packages and fewer as speciality / premium channels. I think the cable companies charge way too much for what they offer.

[Flag](#)

Like

 *Martin* ★ [3 weeks ago](#) 4 people liked this.

Like most of the other commenters here, the problem is bundling. If a fee is charged for CTV, Global, CBC etc., then let me choose if I want them or not. If all I want it TMN or TSN, I should be able to just buy that. TV should become a la carte. If the networks insist on getting a fee for their service, then they should be subject to the market's willingness to buy their products, just as any other special channel.

[Flag](#)

Like

 *justinfisher* ★ [1 month ago](#) 8 people liked this.

The local selection that is offered is fine. However, I'm in Toronto and I'm receiving most of the channels I care about by antenna (in HD, none-the-less).

What is frustrating is the specialty channels. For example, if I only want HGTV, I need to sign up for the basic package, plus the VIP package. It costs me \$70/month to get the one channel that I want.

Give us other options to subscribe to specialty channels a-la-carte. Or make it available by subscription over the internet.

[Flag](#)

Like

 *Reggie* ★ [1 month ago](#) 8 people liked this.

I am not satisfied with how my cable company packages channels. I want to be able to pick exactly the channels I want.

[Flag](#)

Like

 *Peter* ★ [1 month ago](#) 8 people liked this.

I would prefer a la cart programming. Why should I be forced to pay for inferior stations as part of a Package in order to get the channels I do want?

There is no competition in the Satellite TV industry, both Shaw and Bell offer the same bag of packaging "tricks" designed to extract as much money as possible from the consumer.

I would prefer to purchase Grey market programming from the U.S. than pay for Canadian service.

Why not all allow the U.S. satellite companies to enter the Canadian market, we would then have better quality of service.

[Flag](#)

Like

 *TPJR* ★ [1 month ago](#) 8 people liked this.

I am very unsatisfied with the way that channels are offered, mostly to do with the fact that I have to buy 30 different channels to get what I want. Channels need to be offered on an individual basis, that way I can get exactly what I want.

[Flag](#)

Like

 *Frank* ★ [1 month ago](#) 6 people liked this.

We as Canadians must maintain local programming/News perspectives.

Give the local TV stations the power to charge the Cable Cartels who have been bleeding us dry for years.

Decentralize the power of who decides what we watch on TV. At least local stations have a stake in the local community.

After we solve this we can move on to cell phones....another atrocious situation.

[Flag](#)

Like

 *kv* ★ [1 month ago](#) 8 people liked this.

i think over the air tv stations should be allowed to ask cable companies for money to carry their signal, but ONLY if the cable company has the right to say that they do not wish to carry this station despite the fact it may be a local channel.

[Flag](#)

Like

 *S Slopianka* ★ [1 month ago](#) 7 people liked this.

As far as I am concerned we should just get rid of the CRTC! They have been nothing but a problem to Canadians and want to segregate us from the rest of the world according to what they want us to watch!

They want far too much control!

[Flag](#)

Like

 *Leslie Crane* ★ [1 month ago](#) [in reply to S Slopianka](#) 2 people liked this.

I fully agree .The CRTC is a waste of our tax dollars . Thanks to the Internet , Canadians know that there are other views out there and want access to them .

God help us if the CRTC ever decides they should control the Internet as well.

[Flag](#)

Like

 *foghole* ★ [1 month ago](#) 7 people liked this.

Paragraph #1: CRTC is studying whether local TV stations should be able to charge cable and satellite companies for distributing their programs.

Paragraph #2: The CRTC "REQUIRES" that consumers receive a certain number of Canadian services (including your local TV stations) in the basic service.

Consumers can then choose.

Translation #1: Local TV stations want to charge charge cable and satellite companies for distributing their programs and the distributors promise to pass the cost directly on to the consumer.

Translation #2: The CRTC has made it MANDATORY that consumers receive (and pay for) these local TV signals whether the consumer wants to receive them or not.

Then we have a choice.

Well I have another choice even before the HST kicks in next year on basic cable.

I can take 3.5 - 5 minutes out of my life and cancel my government controlled cable service altogether and save \$65.40 per month.

No GST, no PST, and no HST, no money for multimillionaires.

I watched the hearings on CPAC a couple of weeks ago.

CEO chairman Konrad von Finckenstein: "We must be very careful that we don't drive consumers to the internet."

Why the fear of the internet?

Is the CRTC colluding with broadcasters and distributors to keep people from accessing programs on the internet?

Why?

Consumers have the freedom to choose what they watch on the internet?

They wish to do so without government interference or control.

That's what this is really all about.

Control.

The CRTC already knows what consumers want.

Consumers want the freedom to choose.

The CRTC is interfering with that freedom.

My cable is paid up until December 27.

If I phone up my cable and don't have the option to cancel local TV stations for others I actually watch I will cancel my account and get what I want on the net.

I doubt that I will miss it

Thanks for asking.

[Flag](#)

Like



Give me Choice ★ [1 month ago](#) 5 people liked this.

Give me the choice of what local station I receive through my cable provider. I don't mind paying extra to receive local TV through my cable subscriber but I want the ability to pick and pay for only the stations I want.

[Flag](#)

Like



Dan Norton ★ [1 month ago](#) 7 people liked this.

Not satisfied at all. We have a dozen or more channels we have never even viewed because of the way we are forced to by "bundles". We would not be against paying for our local stations as long as we could pick the channels that we wanted.

Flag

Like



Gary Fleming ★ 3 weeks ago 4 people liked this.

In response to Question #1, I am not satisfied with the way programming is made available to me by my current cable provider, Rogers. I consider the bundling of stations into packages unfair, because I am forced to pay for stations I DO NOT watch. A case in point, is the second tier service which includes such stations as Spike TV, TLC and A&E. I must pay for reception of these stations even though I do not watch them. To me this amounts to a "television tax" imposed upon me by my cable provider.

In response to Question #2: my belief is that I as the consumer should be able to select and pay for the stations I wish to watch, and not be forced to accept stations I do not watch.

Flag

Like



Scott ★ 1 month ago 7 people liked this.

If you are going to allow the local broadcasters to charge the cable and satellite companies for their signals then you should remove your rule that they have to carry the signals. Every channel carried by cable and satellite companies should be offered individually for an example \$1.00 each. They could still offer bundles but make a rule that bundles could not be more than 10% cheaper than the equivalent number of individual channels. Five bundles of 10 channels each would be \$45.00 and fifty individual channels would be \$50.00. This way I am sure that Canadians would be more than willing to pay for CBC, CTV, and City TV etc. and it would put the onus on them to continue to provide quality Canadian content and local programming. This way Canadians would have a true choice in what they are paying for, they would not have to pay for two or three terrible channels just to get the one channel they want to watch.

Flag

Like



Jane ★ 3 weeks ago 4 people liked this.

Canadian content is subpar to other programming. It is a complete waste of taxpayer's dollars to demand Canadian content.

Flag

Like



Jane ★ 3 weeks ago 4 people liked this.

I am willing to Pick and choose which channels I want. Bundled programming is a ripoff.

Flag

Like



Jane ★ 3 weeks ago 4 people liked this.

TV is not a good value for my money. The CRTC should back off and let the market drive supply and demand. No TV Tax!!!

Flag

Like



Julie ★ 1 month ago 6 people liked this.

Hello: No I am not satisfied how my television programming is made available. I am told here are the bundles of programming available and here is the price. I then have an option of extra channels, movies etc.

What I don't have is any input as to what the programs are and of late with this new "Reality" rut we seem to be in I'm left with the biggest waist land of shows I can ever remember.

When we have families flying their kids in balloons and couples crashing parties at the White House in an effort to get their own reality shows and worst Networks backing them I would think that things have gone far enough.

Having said that and assuming we are stuck with the programming content for the time being, I would like to be able to pick the channels I want with no bundling. If they are determined to continue with bundled channels at least give us access to everything there is, south of the border as well, and charge us one price.

[Flag](#)

Like

 *invictoria* ★ [1 month ago](#) 6 people liked this.

I feel trapped and I'm a hostage to the Cable Industry monopoly. I do not have a choice between providers. There is no "competition", as all cable users are doomed to pay and pay. The bundles are ridiculous. In any given "bundle" there is but a few worth spending time with. Why can't I simply choose and pay only for the channels I watch.

The CRTC should get-out more, listen to the public and finally look after the interests of the subscribers, instead of cuddling the Cable Industry. The CRTC has an obligation to truly regulate the cable people, after all they were handed a monopoly. Surely, the other side of that bargain is for the CRTC to actually regulate the fees and/or services. Like countless comments here, I too, wish to pay a reasonable fee for connecting to cable, then only pay for the channels I actually want.

[Flag](#)

Like

 *bryanq* ★ [1 month ago](#) 6 people liked this.

I think the clumps or packages that I have to buy extra channels in are too restrictive. I had to buy almost the entire spectrum just to get a particular set of a dozen channels. Having a set of "basic" channels is fine, but if the others are optional, just let me pick them and not have to buy a whole case (tiers).

I also think they can drop the price for the basic package, since it's stopped being a common level of service and is basically a loss-leader to entice you into getting the additional channels, like movies or specialty. It might be useful to know what percentage of their customers are getting only that package.

[Flag](#)

Like

 *ajuanmanuel* ★ [1 month ago](#) 6 people liked this.

1. I am unsatisfied that I have to pay so much for such poor quality packages. Abolish all packages, let consumers buy the channels individually for under \$1 per channel and let the chips fall where they may. The options available now are horrendous the cable companies dictate to customers like children what they can and cannot watch and most packages are junk.
2. Channels should be offered individually. customers should be able to buy any channel from any country like hbo, deregulate the market

[Flag](#)

Like

 *Bruce N* ★ [1 month ago](#) 6 people liked this.

We have cut back to basic cable, even then half of it is unwatched garbage. I want two more channels but refuse to buy the "packages" they insist I buy to get them.

[Flag](#)

Like

 *Rob W.* ★ [1 month ago](#) 6 people liked this.

1. Not satisfied at all with the watered down pathetic Canadian versions of American specialty

channels offered. I hate paying for US channels and have them simsubbed. I payed for them I should be able to watch what I payed for... even the ads.

Packages are expensive and I would rather pick and pay for the ones I am do watch. We need a HD only package and not be forced to pay for Standard def channels in order to get our limited HD offerings. Time to have a open skys policy on Television in this country. Let the consumer pick what he want's. Kind of like when the big C band dishes were popular. You could pick and pay for anything you wanted to watch. Loved it then, need that now !!

2. Channels need to be pick and pay. Bundled channels keep the crappy channels alive and keep my costs high to support inferior channels.

Again, open skys and pick and pay. With the internet and anything available to download. Television needs catch up, allow the consumer to pick and choose what they want to watch and who to buy it from. Canada needs to deregulate the Television industry, open up to global competition / foreign competition ,give Canadians free choice for there news and entertainment dollar from who ever they want to buy it from.

I recently reduced my TV provider package. I found I was paying \$85/month and watched about 8 channels at most. The 100 plus other channels were junk but was still forced to pay for something I didn't want or view. I put up a UHF antenna and get perfect uncompressed HD channels from Buffalo and Toronto for free !!! Canadians need a huge pick and pay option at fair prices. similar to what 4dtv cband users pay for big dish programming. If NPS can sell pick and pay programming along with small packaged programming for 4dtv digicypher users. Then Bell , Shaw, Rogers ,Cogeco and the rest can do it too. We have been swindled far to long by Bell, Rogers, cogeco and the specialty channel owners. The CRTC are to blame too . All are all in bed together who serve to look after there monopoly then the paying public. By looking at all of the posts here, seems there is a ground swell of ticked off people who are tired of being over charged and forced to pay for channels they don't want in order to get the one channel they do.

This industry really needs a revolutionary new set of rules that favour the customer not the provider ! Lets lose the Canadian content rules, open up the sky's to all available programming that falls from satellites in orbit around North America. Open up competition and kill off the monopoly kingdoms of Bell and Rogers and the other big players.

[Flag](#)

Like

 [joepro](#) ★ [1 month ago](#) 6 people liked this.

Nope. Cable and Satellite companies should not be allowed to charge bogus network fees and sell you expensive packages bloated with junk. You should be allowed to only pick the channels you want. If this means the majority of the population is not interested in local TV, then so be it and let it die.

[Flag](#)

Like

 [kaptaan](#) ★ [1 month ago](#) 6 people liked this.

Members of the CRTC,

I would like you to let there be a complete free for all in cable and satellite services. I should have more choice of cable and satellite provider. You should let US satellite providers enter the Canadian market if Canadian providers can enter the US market.

I should be able to subscribe to any channel a la carte including the different feeds of the CBC from around the country.

I refuse to buy any cable or satellite services until I have a choice and will only use the internet to watch "t.v." shows, sports, etc...

regards,
Mr. Singh
[Flag](#)

Like

 *spbrunner* ★ [1 month ago](#) 6 people liked this.

No, I do not think that I get good value with the cost of cable. If you want a particular channel, you have to take a package deal. You have no choice.

[Flag](#)

Like

 *ryanwebb* ★ [1 month ago](#) 6 people liked this.

No, I am not satisfied. I would prefer to choose channels a la carte since I currently receive many channels in a bundle that I do not want. It would seem the only way to implement a la carte channels would be to put network and specialty channels on equal footing and allow local channels to charge to cable networks. An a la carte system would also increase online streaming for tv networks since I could subscribe to them specifically, regardless of whether I view the content online or through a cable operator.

[Flag](#)

Like

 *Violet Pucsek* ★ [1 month ago](#) 6 people liked this.

Viewing TV shows on internet is restricted to Canadian broadcasts-this should be opened up to real consumer option. Media conglomerates are allowed to get bigger and as a result reduce choice. They have yet to correct negative option which forced consumers to take stations they didn't want and still must carry. This is wrong. Meanwhile price regulations were removed by the CRTC and rates have been going up regularly with limited options to other means of obtaining programming. Fee assessed by CRTC to providers to carry local programming rejected because they don't want to pay or lower return to their shareholders. They enjoy many benefits and ability to expand their holdings without any real return to consumers. Program selection is continually reduced. More reruns of old movies than ever before. There should be a limit on how often they can show the same movie in a given time period. Volume increase when they switch to commercials is an ongoing problem and should be controlled. The same show is syndicated to several stations and episodes are repeatedly too often. Reduced program selection as a result. Viewers are paying over and over for the same shows on multiple changes. Should not be allowed. There is too much repetitive programming which consumers can't do anything about but carriers still get their high fees every month. Their profits are fixed and can be increased whenever they wish. Consumer is being taken advantage of. Media Conglomerates should pay for local news programming given these unfair conditions.

[Flag](#)

Like

 *Tim w* ★ [1 month ago](#) 5 people liked this.

I am very unsatisfied. There are 3 channels I watch regularly and 4 others that my wife likes to watch. Yet, due to some clever bundling, I need to subscribe to over 100 channels to get all 7 of the ones I will watch.

Moreover, I am very dissatisfied with the available competition. I can only choose between Rogers and Bell in my neighborhood. And what choice is there really? They clearly match each other's prices and have almost identical channel line ups and bundles. They are a duopoly that clearly collude with each other. They have too much market power. More competition will solve most of the problems. Minimum requirements for Canadian programming (for both cable/satellite companies and television companies) will solve the rest of the issues.

[Flag](#)

Like

 *kenfolstad* ★ [1 month ago](#) 5 people liked this.

I am tired of paying for a bunch of stations that I never watch. I want to pick the ones I want, and no others. What possible gain would there be in paying for a dozen CTV stations, that all carry the same drivel.

I am completely against paying any lump sum for local television. Where I live in rural Sask.,

there is a choice of one station, and that one is terrible in terms of service. They (CKBI) deserve no support.

In short, I am willing to pay a reasonable monthly fee for what I want to receive, but the gouging we get now from satellite providers is too much, and an added tax to go to local service is salt in the wound.

[Flag](#)

Like

 Sean ★ [1 month ago](#) 5 people liked this.

Like virtually all other posters here, I am opposed to the bundling of channels. I think it is oppressive and forces the customer to pay for items they do not want in order to get a single item they do want. A la carte programming is a requirement.

However, on a larger scheme, the CRTC and the industry in general need to realize that this is the age of the internet and as much as the CRTC and the government try to restrict the citizen's rights to view content, they will attain it regardless. I, personally, download all of the shows I like to watch from the US based History Channel. Your rules do not stop me from getting the content I want to watch. A state run television network is not what Canadians want anymore.

You need to allow the free market to dictate what companies survive. Allow DirecTV and DishNetwork into Canada to compete. IF nothing else, it will make Rogers and Bell make their programming more attractive.

IT is a disgrace that in a modern, G8 democracy that we cannot visit US based web sites like Hulu, Netflix, and VuDu. This is not the 1970's anymore.

If you truly want to do what Canadians want, enforce the suggestions that everyone is giving you in these pages. We are all saying the same thing.

[Flag](#)

Like

 Josh O. ★ [1 month ago](#) 5 people liked this.

I think the way it should work is a basic fee for access to the channels (i.e. enough to cover the cost of the provider to bring channels to your house, etc..) and then a rate per channel with discounting based on the total number of channels or spend (assuming not all channels cost the same amount) one were to select. The who business of bundling channels together is infuriating and a huge rip off. Bundling is somewhat akin to a pharmacy forcing someone to buy a new toothbrush every time they need a new tube of toothpaste.

[Flag](#)

Like

 Mike ★ [3 weeks ago](#) 2 people liked this.

No, I'm not satisfied with how programming is provided. I am restricted in the content I can choose. The cable/satellite companies should be free to offer packages or individual channels that the consumer is willing to pay for rather than having to accept the legislated packages offered.

[Flag](#)

Like

 VanIslander ★ [3 weeks ago](#) 2 people liked this.

I would prefer that all channels be offered as a individual choice. The 'basic' price is much too high. Many of the channels which are included and/or offered I do not feel have the audience to justify them. I feel that it is just giving money to large corporate companies.

We continue to pay to support Canadian productions but it is hard to determine how much and where it is going. Publish what is produce and where this money is going so that we can more easily identify programing which we have paid for and hold accountable those that are producing it.

[Flag](#)

Like

 *Dan Fisher* ★ [3 weeks ago](#) 2 people liked this.

I would like to only receive the channels that I wish to watch. I hardly watch any of the Canadian channels because they are mundane, as far as I see. Also to have to pay for the service that CBC offers, I think I am over paying them through my taxes. The powers that be on the CRTC should be done away with as far as I am concerned.

Flag

Like

 *Neil Titterrell* ★ [1 month ago](#) 3 people liked this.

I would like to watch what I want, when I want, through whichever medium I want. I think they call that market forces. And I am willing to pay a fair market rate for such a service. The type of services I would like to watch include local / regional news / weather as well as International Sports and general entertainment content from domestic, North American and International sources - the quality of programming and relevance to my interests is more important than the source. I am not happy with having to pay for a TV package that includes dozens of channels that I do not watch, just to get the 5 or 6 I do want to watch. And I am certainly not happy with the cost of that TV package being increased so that the networks can continue to spend hundreds of millions of \$\$\$ on brain dead sitcoms and gameshows. So networks - provide me with the type of content that appeals to me and I'll sit through the advertising / sponsorship / product placement required to give you an income. Cable / Satellite providers allow me to build my own a la carte package that only includes the content I want to watch. CRTC - allow the broadcasters / Cable / Satellite TV providers to provide the content that is relevant to me without the hamstring of rules on basic TV packages and Canon rules - if the programming is good enough, it'll get a market.

Flag

Like

 *Leslie Crane* ★ [1 month ago](#) 4 people liked this.

Dear CRTC , you have asked for our opinions on the current state of television service in Canada . 99% want the bundling practice stopped . Others want to choose what channel they watch an American show on . Are you actually going to listen to Canadians or was this a public relations , 'make them feel like we actually care' exercise ?

Flag

Like

 *CLAYTON HUNT* ★ [3 weeks ago](#) 2 people liked this.

I WOULD LIKE TO HAVE THE OPTION OF CHOOSONG INDIVIDUAL CHANNELS AND/OR BUNDLES. I WOULD LIKE TO HAVE ACCESS TO MORE USA CHANNELS AS WELL AS INTERNATIONAL CHANNELS.

Flag

Like

 *Marie* ★ [1 month ago](#) 4 people liked this.

"Are you satisfied with how television programming is made available to you by your cable or satellite company? Do you feel that the options available to you represent good value for your money?"

No.

I do not currently have pay service, but have used cable in the past. I was very unsatisfied by the tier system, which required me to pay for all the Tier 1 and Tier 2 channels, most of which I did not want, in order to get the one Tier 3 channel I did want. It was beyond my means, so I was stuck with Basic. A loophole that had previously allowed me to pay for a reasonably priced decoder plus Basic (giving me access to the US SuperStations - again, with the one channel I

wanted) was closed when the decoder was replaced by the digital box - again I was being asked to pay for a huge digital package just to get the one channel I wanted.

The "theme pack" option offered by satellite and others is a slight improvement, but not enough.

"If you are not satisfied, how would you prefer that the channels be offered?
If you are not satisfied, how would you prefer that the channels be offered?"

Right now, as a broadcast TV viewer, I would prefer that the cable channels either pay for the use of the broadcast signals they currently get for free, or stop competing with the broadcasters for ad revenue on the channels they own - if the consumer is already paying for those channels, plus several channels they don't even want, surely the cable companies don't need to double-dip into the shrinking ad revenue market.

[As an aside, I feel the same way about the CBC - the taxpayer already pays for it, there's no need for them to compete with private companies for ad revenue as well. They should either be exclusively tax payer funded or exclusively funded by ad revenues.]

As someone who foresees purchasing pay TV service in the future, I would like the option to purchase a small, reasonably priced Basic package with a broad range of channels - Canadian and US broadcast, a channel or two from each specialty "theme" - news, sports, knowledge, entertainment, etc - and the option to either accept the company's pre-packaged tiers / theme packs OR build my own, channel by channel.

I would accept the provider trying to entice me to purchase a larger package by offering a lower per-channel price the more channels I choose, or offering "choose channel X get channel Y free" HOWEVER I would not find it acceptable for their pre-packaged offering to cost significantly less than one I created with the same number of channels of a similar type (i.e. I understand movie channels cost more than generic specialty channels, or that there's a premium on HD programming, etc).

[Flag](#)

Like

 *Dave* ★ [1 month ago](#) 3 people liked this.

We never watch half to three quarters of the channels we get.

We should be able to choose what channels we want.

[Flag](#)

Like

 *Sam Gunsch* ★ [1 month ago](#) 3 people liked this.

My cable company, Shaw, does not provide good value.

The CRTC should require cable companies to offer individual channels, not packages.

[Flag](#)

Like

 *Alderman* ★ [1 month ago](#) 4 people liked this.

NO. I think the Cable company should poll their customers and ask them what they want to watch. Have a list of all available channels, and provide perhaps all channels which are the ones checked off the most.

As it is now, The Cable companies seem to pick the lineup which they think everybody wants. They have poor taste, as far as I am concerned.

All channels are picked ala carte; say up to a certain number of channels selected, so much \$\$00; next level, more \$\$00. Or maybe \$1.00 per channel.

I could easily afford cable with 10-20 of MY OWN SELECTIONS. \$10-\$20 + Tax

[Flag](#)[Like](#)

zwolfe ★ [1 month ago](#) 4 people liked this.

Can we review cell phone rates at the same time?

[Flag](#)[Like](#)

Robert ★ [1 month ago](#) 4 people liked this.

The days of protectionism in Canadian broadcasting must end. Canadian content can survive and flourish if it is rich, vibrant and appropriate for the Canadian and worldwide audiences. All of the major broadcasters and cable companies have proven that they can make great content, but because of all of the financial and political incentives offered by the government there are so many loop-holds and negative incentives that content producers play a game of incentives rather than quality. All you have to do is look at the car industry to see that what really works are products and services that the consumer really want, take Ford as an example they are listening and transforming their company to their customer needs in the worst downturn in their history.

The internet has flattened the field, it's has transformed the music industry but there are winners like Apple who have found a place and a successful business model by listening to their customer and designing sustainable technology and exciting products.

The world is now addressable and has been for years, so why do I have to pay for and take TV channels I don't want and that don't fit my viewing habits or demographic? Yes I can pay for a digital box and get 500 channels but really I only want 20 and the opportunity to buy others as I need or want them. If we sit on our hands and continue this protectionism we will loose to Hulu and others that are globalizing the world of content, TV and music.

Cable companies and broadcasters are playing a PR game for their best interests; believe me I know I have worked for both. The debate about a cable tax or a debate about local content is missing the point and self serving to these companies. All of us are tired and confused with their misdirection and spin in their messages.

Bottom-line is as a viewer and Canadian please give me what I want with as little government intervention as possible and set in a framework for real competition and opportunity, because if you don't you will loose me to technology and choice. I am not a 20 something demographic and can remember black and white TV with 3 channels, so if you're loosing me just think of how you're loosing my son and daughters who are 20 something's and have lived with technology since birth.

[Flag](#)[Like](#)

Kevin Fraser ★ [1 month ago](#) 4 people liked this.

I am not satisfied with the current choices. I would rather see a form of a-la-carte pricing. There are a few channels I'd gladly pay for individually but the only way to get them now is in a large package. So I do without.

[Flag](#)[Like](#)

kevinmyers ★ [1 month ago](#) 4 people liked this.

Cable and Satellite companies offer terrible value for the money. In most cases, in order to receive the channels you are interested in you will be forced to purchase multiple channels you will never watch. Do you want to use their high speed internet service? Forget it unless you are a television subscriber. For the six hundred to over one thousand dollars per year you will likely watch ten channels consistently.

[Flag](#)[Like](#)

 *mikedawn* ★ [1 month ago](#) 4 people liked this.

We pay for so many channels that we never watch and will never watch. Why do we need to subscribe to different packages just to get the one and you know it is one channel that you want to watch. If I could pick 10 channels that I know I will watch I would not mind paying a fair price, but when you are forced to subscribe to 20 channels of crap just to watch 1 or 2 it does not make sense to anyone except the cable companies and satellite providers which are one in the same. Channels should be offered on a 1 dollar per channel basis plus maybe a 10 dollar cable fee that way you can pick and choose the channels you want and if there is a channel that nobody wants it will eliminate useless channels.

[Flag](#)

[Like](#)

 *Mare* ★ [1 month ago](#) 4 people liked this.

1> I am very dissatisfied with my television programming. There are no options, basic cable is a package pre-formated for me without any choice at all.
2> Please let me select what I want and I will pay for my choices - from basic all the way on up. I don't want Teletune - why must I pay for it? CTV local - sure charge me for it, since I cannot order only CNN and A&E but instead must first buy basic cable then add on extended cable. I cannot simply put up an antenna and get it for local free unless I do not want any other channels. Cable TV providers are full of it.

[Flag](#)

[Like](#)

 *Beth* ★ [1 month ago](#) 4 people liked this.

No, I am not satisfied. When you "purchase cable" you are stuck purchasing a package. There might be 3-4 channels you actually want and the rest are junk that no one would willingly subscribe to given the option. Consumers should be able to purchase ONLY the channels they want.

[Flag](#)

[Like](#)

 *Tim* ★ [1 month ago](#) 4 people liked this.

I am disappointed in my choices for cable TV. I have to pay for an extended analog service when I really only want HDTV. Why should I have to pay \$60 for analog channels when I only want what is available in HD.

I will pay whatever subscriptions fees are necessary for those channels, like TSN, but I don't want to buy a whole tier of analog at \$30/month to be allowed to pay again for TSNHD.

And I also don't like that I have to pay a digital access fee to watch digital TV. Digital TV is not some newfangled technology, it is the norm in the US and should be here in Canada.

[Flag](#)

[Like](#)

 *Saeed* ★ [3 weeks ago](#) 2 people liked this.

I am not satisfied AT ALL. It makes NO SENSE to group some channels as "basic" and force them to everyone. I have never watched most of the channels on my basic line-up, and this means my money is being wasted.

Instead of leaving the channel packaging to cable companies, customers should have more say in what they receive in their basic package.

[Flag](#)

[Like](#)

 *larrythomsen* ★ [1 month ago](#) 3 people liked this.

No, I am not satisfied with how TV programming is made available to me by my cable company. I am offered "packages" and "bundles" that "save me money". In addition there are "specialty channels" that I have no choice about. I believe that I should be able to choose the channels I want available in my home without any "packaging" being provided. I probably only watch 15 of

the more than 150 channels that come to my home and there are many that I have to pay for that have never been watched. It is ridiculous that "big brother" somewhere in a corporate or government office can decide for me what comes into my home. There are days I feel like cancelling cable altogether - but it comes as a money saving "bundle" with phone and internet. Oh, the dilemma!

[Flag](#)

Like

 *mikehatfield* ★ [3 weeks ago](#) 2 people liked this.

I would like to buy the channels I want. Better yet, let me buy the programs I want. I believe that by letting subscribers choose the programming they want, networks and producers would soon learn the real preference of viewers.

[Flag](#)

Like

 *StanF* ★ [3 weeks ago in reply to mikehatfield](#) 1 person liked this.

The CRTC has been quite successful preventing freedom of choice. At the same time the program originators and the networks that carry the programs are being denied the opportunity to experience an opportunity to succeed (or fail) by the same CRTC. What is it about freedom of choice that the CRTC can't understand? They seem to think that Canadians must have a daily diet of CRTC mandated material. Their Minister (of Heritage) doesn't seem to understand that we want choice.

[Flag](#)

Like

 *StanF* ★ [4 weeks ago](#) 2 people liked this.

If the CRTC requires that consumers receive a certain number of Canadian services (including local TV stations) in the basic service offered by cable and satellite companies they can accept full responsibility for the demise of TV in Canada.

Only a deaf or dead functionnaire can fail to understand the wants of Canadians expressed on this web site. We basically want the freedom to choose what we are prepared to pay for without the "services" dictated by the CRTC. If we want a "service" please give us the opportunity to select and pay for it without CRTC interference. The comments on this web site are quite consistent.

[Flag](#)

Like

 *seymour* ★ [4 weeks ago](#) 2 people liked this.

Absolutely agree with getting rid of bundles. I want to choose my channels.

[Flag](#)

Like

 *peeler* ★ [4 weeks ago](#) 2 people liked this.

I want to select the channels I want and not want somebody at the CRTC tells me I have to watch as a package. I don't like paying for things I never watch because it is in the "public interest" ...what nonsense I am old enough to decide what I want from life.

[Flag](#)

Like

 *StanF* ★ [4 weeks ago in reply to peeler](#) 2 people liked this.

The CRTC is looking at whether it should provide the television industry with more flexibility. You may be old enough to decide what you want from life but the CRTC will determine how your TV service is packaged and priced.

[Flag](#)

 Like

C. Webster ★ 4 weeks ago 2 people liked this.

Let me CHOOSE which channels I want to view, then pay directly just for them.

Don't "bundle" me !

Why should I pay extra for CBC channels such as Bold/Q when I already pay dearly for them via my taxes???

[Flag](#)

 Like

StanF ★ 4 weeks ago 2 people liked this.

According to the CRTC:

"The CRTC is looking at whether it should provide the television industry with more flexibility so that it can adapt to changes in the communications environment. The ultimate goal is to ensure that Canadians can benefit from the broadcasting system. One option we are studying is whether local TV stations should be able to charge cable and satellite companies for distributing their programs."

However, the CRTC has allowed networks (CTV, GLOBAL for example) to purchase local stations and even close those which are unable to produce a profit.

The CRTC does not support Canadians desire to pay for only those services which they wish to acquire and view. There is little prospect that this forum will influence their ultimate decision. If you are not happy with what the CRTC is doing, write to your MP and the Prime Minister. Parliament is the only body the CRTC will actually listen to.

[Flag](#)

 Like

Norm ★ 1 month ago 3 people liked this.

What choice in cable services? I can choose Rogers, Bell ExpressVu or Star Choice. They are all priced the same, and do not let me customize my content unless I choose their unusual packages, to the tune of a high bill. Let's open up the market to american companies and "grey" satellite. The time for controlling of canadian content has come to an end, and quite frankly, Canadians can't afford it anymore.

[Flag](#)

 Like

K. Kinnee ★ 4 weeks ago 2 people liked this.

When we began with Shaw cable I asked specifically how much of the basic cable package costs I was paying were going to the local channels included in the package - and I was told that 80 - 90% of what I was paying for the local channel portion was going to the local tv providers.

As a business person, I am responsible for the success or failure of my business and am unable to access a gov't bailout or taxpayer monies to maintain how I think business should be done - and I have to always be analyzing both internal and external factors that affect my business - and this may mean that I have to change the business to continue to exist.

I expect that all companies in Canada should be under the same constraints for responsibility and accountability whether they employ one or thousands of people; whether they are privately or publicly owned; and that they should succeed on the merit of the business acumen of those managers responsible.

Should the discussion of Canadian content or societal programming be presented and that the only protectors are the local tv providers - I believe it is a false and misleading claim. If the local tv providers disappear like the dinosaurs or other businesses which chose to not evolve with changing consumer dynamics others will arise who will protect Canadian content and perceived need to maintain the Canadian Identity.

I do not support another tax that would be paid to either cable systems or to private/public businesses whatever the reason.

[Flag](#)

Like



PK ★ 1 month ago 3 people liked this.

Frankly, why are we even discussing 'channels' at all. Never mind bundling, I'd like to consume my entertainment on my terms. I'd rather pay for a reasonably priced subscription to heroes than pay for the channel they happen to be on. And that subscription better be without commercials.

Now THAT is what I call a la carte.

Flag

Like



ta4ghoti ★ 1 month ago 3 people liked this.

I would like to purchase only those channels that I want to watch. Period.

Flag

Like



cb10 ★ 1 month ago 3 people liked this.

we should only pay for what we want to watch and not be forced into packages that have no value. If the product is worth supporting we will support it via paying a fee. We should not be forced to have stations that have no value to us.

Flag

Like



Mark Knox ★ 1 month ago 3 people liked this.

1. I am absolutely not happy with the current plans offered by cable and satellite companies. (I have satellite, BTW.) The bundling of channels into groups means we have to choose more bundles, meaning more subscription fees, in order to get all the channels we do want which are always spread out around several bundles. This is not good value for the money because I have to pay for many more channels than I really want. I don't want all the local channels to be part of basic service either; they should be optional and I should be able to pick & choose which I want.

2. I want to see basic service be essentially just a low connection fee. On top of that, I should be able to buy a package of "channel choices" in reasonable sizes; say 25, 50, 75, 100, 200, 300 at increasing prices, and then choose individual channels. No bundles or packages. Just real consumer choice.

For a comparison, my current satellite package costs \$85/mo after tax. I have basic service plus 7 specialty bundles, giving us something like 350 channels. My family regularly watches about 15 of them. But in order to get the 15 we do watch regularly, I had to pay for a huge plan covering enough bundles to get the one or two channels in each bundle that I do actually want. This is not OK.

Also, it is high time to let foreign satellite providers sell in Canada. If I want to subscribe to Sky or Dish Network, I should be able to do so. CBC has the mandate and the public funding to promote Canadian content, so let it do so. If I want to watch something else, that's my business. Competition is good for consumers.

I've written some more about this issue here:

<http://www.pixin.net/2009/12/tv-wars.html>

Flag

Like



Trevor B ★ 1 month ago 3 people liked this.

I am not satisfied with how channels are provided. I would prefer to be able to select channels a la carte at a more reasonable price. The way that the pricing is set up now it does not make

sense to by just one channel out of a grouping. My cable bill is 200 a month, 140 of that for tv the rest for Internet. I believe that tv is too. Ost pdohibative. Soon piracy will be the better option, then commercials will be worthless. Cabel companies and tv providers need to look at what happened to the music Industry and learn. The same genre of cd today cost 14.99 when 10 years ago it was 24.99. Greed is controling the Canadian television market and it will kill it.

[Flag](#)

Like

 *nubus* ★ [1 month ago](#) 3 people liked this.

1. No. Channel packages that are sold to consumers are wothless - there might only be 5-6 channels most would watch out of 30-50 they are paying for.
2. Let dishnetwork and US broadcasters in and have competitive market. Drop the Canadian content requirement it's probably unconstitutional anyway.

[Flag](#)

Like

 *Enough already!* ★ [1 month ago](#) 3 people liked this.

- 1) Not at all satisfied. Unable to detemine value for money since the "bundling" between carriers makes comparisons between options impossible. Bundling has also forced me to "subscribe" to many channels which I do not want.

- 2) Separate the carriage fees (distribution) from channel subscriptions. Remove bundling from channel subscriptions and let me pick what I actually want. Enough of the artificial "subscriptions" to 5 channels just to get the single one that I want.

[Flag](#)

Like

 *patrickpoirier* ★ [1 month ago](#) 3 people liked this.

- 1) NO raise of monthly subscription prices (NONE AT ALL)
- 2) Better distribution of the money made by specialized channels.
- 3) A minimum of 3 hrs a day of original local news should be mandatory for local channels. (minimizing network content on local channels).
- 4) We must be able to pick the channels we want (including generalists).
- 5) No additional money, whatsoever, to Radio-Canada, CBC and Tele-Quebec.

[Flag](#)

Like

 *mike6453* ★ [1 month ago](#) 3 people liked this.

- 1) Cablevison has the most profitable monopoly currently in existence. Require that they offer their customers some real choice and stop forcing them to buy 20 channels they don't want for every 1 channel they do.

[Flag](#)

Like

 *morsa* ★ [1 month ago](#) 2 people liked this.

- 1) I should have the choice of programming not a Tax supported CRTC. I am now paying for at least 100 ch. I don't want at least 50 of them being cbc another drain on my taxes. The \$10 increase proposed now for what I don't want and can't get is outrageous. Give us choice in programing be it U.S.,British or C.b.c it should be our choice.

[Flag](#)

Like

 *Kenny R.* ★ [1 month ago](#) 3 people liked this.

- 1) I am very unsatisfied with how television programming is made available to me by my satellite provider. The options available to myself couldn't be further away from representing a good value for my money.

Basically, you are forced to choose groups of channels, which start at \$5.99/month, and that's on-top of the provider fees. These groups consist of 5 or 6 channels, and usually 4 of the 5 are channels that I would never watch.

The other option is to choose individual channels, which start at \$2.99 each. So why would I pay \$6+ for two desired channels, when I can pay \$5.99 for the two channels, plus another 4 that are useless to me?

I would prefer that television providers let consumers subscribe to a set number of channels per month. ie. 200 channels for \$xx.xx/month. And we, the consumers get to choose which 200 channels we want, instead of the providers doing it for us. No more channel packages.

This could all be solved by ending the Canadian telecommunications monopoly. Let foreign companies open up shop in Canada, making it a competitive market. I have recently switched to "free-to-air" television, because I refuse to do business with Rogers, Bell or Telus. They have been taking advantage and robbing Canadians for decades. I though I'd never say this, but, I don't want to buy Canadian anymore, because I get screwed every time.

[Flag](#)

Like



Norm F ★ [1 month ago](#) 3 people liked this.

The bundle set up is a ripoff. I resent having to pay for a bunch of channels I don't want just to get 1 I like. If that's the only way they can unload certain channels maybe they shouldn't exist in the first place.

[Flag](#)

Like



surfer ★ [1 month ago](#) 3 people liked this.

I want to pick and chose the channels and the programs and when I watch them. The days of scheduling your life around TV schedules are gone.

There are too many channes with insufficient content to justify the high cost of providing the service. Let the consumer decide.

The consumer is disenfranchised. The Service Provider Blame the CRTC and the CRTC blames the Provider. They are both no longer relevant.

Consumers of all ages are moving on in droves. The future is the internet. Regulated TV is fading into the past it is to late for life support.....

[Flag](#)

Like



Canon_W_Thomas ★ [1 month ago](#) 3 people liked this.

1. Let's get rid of the fiction that delivery of signals is competitive. In each land area, only one cable service is available - that by any definition, is a monopoly. As such it, and any other delivery system, should be heavily regulated. At present I pay far too much for too little choice.
2. I would prefer that a basic service consist of all local channels plus any network that operates a news service nationally - after which I would pay for only those channels I would choose

[Flag](#)

Like



Neil ★ [1 month ago](#) 3 people liked this.

The prices are too high for an inferior service, but we have no options because there is no competition. Too expensive, too few options, and too much in profits for these greedy monopolies!

[Flag](#)

Like



JG ★ [1 month ago](#) 3 people liked this.

1. Not satisfied. Fees are too high for quality of programming. Basic package includes lots of channels on topics and languages(french) I'm not interested.
2. Open cable market to more competition and allow DirectTV and Dish to compete. This will add more flexibility in programming and lower costs

[Flag](#)

Like



Les ★ [1 month ago](#) 3 people liked this.

I am not happy with how programming is made available to me.

I do not believe that conventional broadcasters should be classified as "must-carry" or "must deliver" and I particularly do not believe that they should enjoy that privilege if they charge a fee for carriage.

Second, I believe that tiering and linkages should be eliminated that requires me to purchase Canadian signals if I only want to purchase a US signal.

Most of my viewing is on Canadian Specialty Service channels and I seldom view network programming from either Canada or the US.

[Flag](#)

Like



Cedar Hill ★ [1 month ago](#) 3 people liked this.

All television program channels are offered to the customer as a bundle package. The basic bundle gets you very little in terms of choice programs. In addition, the costs tagged onto what one considers "their choice programs", is much too high. If I am not a given choice on what I want from the get go, then I think it is only fair that I do not cost share with the cable companies for taxes and other costs they pay to the CRTC or any other body to operate or bring in choice programs.

[Flag](#)

Like



Dave ★ [1 month ago](#) 3 people liked this.

I am not satisfied. The cable company arbitrarily bundles channels together which means for 1 channel I want I have to get 5 I don't want. For no extra cost, I want to be able to pick every single channel I receive.

[Flag](#)

Like



David ★ [1 month ago](#) 3 people liked this.

No, I am not satisfied at all. First, I should have the choice to have or not have local programming and I should NOT be forced by the CRCT to pay for programming I do not want. Second, I really object and see as entirely unfair the arbitrary bundles that Bell TV offer me and even more vociferously object to their policy of forcing me to buy a movie package just to get HBO. These same comments apply to Rogers. With an increasing number of channels being made available over the Internet the time will fast approach when I can buy what I want and cease having to pay for what I do not want. The CRTC and Bell and Rogers had better soon wake up to this reality. To the CRTC I say "Increase Competition in our Media": the only entities who are served by the oligopolies in markets are the oligopolists NOT the people of Canada who would most certainly benefit from increased competition. This applies to Phones and TV. Right now we pay far too much for far too little and service is simply appalling.

[Flag](#)

Like



Earl2002 ★ [1 month ago](#) 3 people liked this.

Consumers ought to be allowed full choice of services. There are so many channels to which we have to subscribe in order to get the ones we want. This would bring competition not only to TV stations and specialty channels, but to cable companies all of whom would no longer get fees for channels and programming consumers don't watch. Consumers would actually have more choice in the programming they watch because getting an extra channel wouldn't mean adding five or six channels, just one which would be affordable. Thus I could add five different channels currently found in five different packages of channels for the cost of one package. Local TV would also find out how many consumers actually want it. I personally think they would be surprised at the number of local channels dropped.

[Flag](#)

Like



PTV ★ [1 month ago](#) 3 people liked this.

My two cents.... Wake up and smell the internet. I gave up TV more then two years ago. TV as we know it is like your great, great uncle that is on life support. Just let him go. Softly and peacefully. There is more access and material on the internet in the last ten years then then tv has ever known. The best thing about it, WE choose. WE choose what WE want to see. WE choose what WE want to be subjected to. WE choose not to pay for companies telling us what to buy. I choose to go rouge on ANY mass media. I pirate, and quite heavily to be honest. I know it's stealing and immoral. Im sick of being raped by, big tv, big movie, big music. Im taking this one for free from all of you. Who would make music, movies and tv shows, if they dont make money from them? True artists. /rant

[Flag](#)

Like



Charles B ★ [1 month ago](#) 3 people liked this.

There is no value when you are being forced to buy packages with channels that you know are of NO value to you but those are the rules. We require individual choice a la carte (simple) - pick and choose the channels you want and pay for them (if that includes local TV also then so be it). Let the consumer decide how they will spend their money!

[Flag](#)

Like



John Smith ★ [1 month ago](#) 3 people liked this.

Let subscribers receive and pay for any channels they want. Let them take only the channels they want. Let the broadcasters and cable/satellite providers charge whatever they can get.

If Canadians really care about local television, it would thrive under such a regime. If they don't, then this is another tiresome attempt to gouge consumers.

[Flag](#)

Like



Robert Morgan ★ [1 month ago](#) 3 people liked this.

No I'm not satisfied and i don't think that they provide good value. I'm forced to pay for channels that I've never watched nor do i think that i will ever watch. Most of which are local and/or Canadian stations.

I would rather an a la cart option so that i could select what channels that i want and only pay for those channels.

To take that even farther, why do i have to select channels, with today's technology, i should be able to select what individual programs that i want to watch/ subscribe to and only get/ pay for those.

[Flag](#)

Like



Jimmy ★ [1 month ago](#) 2 people liked this.

Smoke and mirrors - keep over-the-air analogue tv on the air or have the CRTC force digital over-the-air provisions!!!

[Flag](#)

[Like](#)



George ★ [1 month ago](#) 2 people liked this.

If the CRTC agrees to value-for-signal, then it must also agree to channel choice for the consumer. When the transition from analog to digital delivery is complete, there will be no technological barrier to providing choice.

I am willing to pay a value-for-signal fee, but only for those channels I choose to support. If you implement an across-the-board compensation regime for all the OTA broadcasters, it is no longer a fee, it is a tax. Fee and choice are palatable; fee and imposition are not.

A fee for the OTAs must be tied to improvement or support of local content; it should not flow directly to the bottom line of the financial balance sheet, bypassing local content, or support paying for non-Canadian content. The CRTC needs to take an active role in ensuring that the value-for-signal compensation is spent on local content.

As for bundling, it is of greater benefit to the BDUs and DTHs than it is to the consumer. Consumers pay for channels they do not watch, and BDUs and DTHs reap the benefit of this pricing policy.

Unbundling would tell broadcasters the true value of their signals. An unfortunate consequence of unbundling may be the demise of one or more channels. Low viewership equates to low advertising rates, and this affects the viability of a channel. The demise of channels could lead to positive consequences: less audience fragmentation and therefore more advertising revenue for the remaining broadcasters.

[Flag](#)

[Like](#)



Chris S ★ [1 month ago](#) 2 people liked this.

1- No, I am NOT satisfied with how television programming is made available to me. The only TV I watch are Raptor games and the Stanley Cup playoffs, and I like to watch it in HD. To do this, I need to pay for basic service, the next tier up, HD and an additional HD sports package, meaning I pay for 800 or so channels to watch 5 channels sporadically throughout the year. Paying an additional \$10 a month to fund local channels to stream out rehashed versions of American reality TV shows does not appeal to me, and would probably cause me to cancel my cable (as I am already on the verge of doing so).

2- I would prefer the option of individual channels being offered as well as the packages, even if the individual channels are offered at a large markup from what you would get in a channel package. For example, if the basic package gives you 100 channels at \$50 a month (50 cents a channel), I would happily pay \$5 per channel a month to get what I actually want.

Also the idea that you have to "stack" your packages to get what you want is ridiculous. I never once go into the non-HD channels, yet I have to pay for two full non-HD packages before I can even have access to the HD pack. Again, I wouldn't mind paying more just for that one package than having to pay less to stack them up.

[Flag](#)

[Like](#)



Shellie ★ [1 month ago](#) 2 people liked this.

Although the CRTC does not regulate pricing for basic service packages, they do regulate what services the providers have to carry in the basic service packages. If an additional tax that will undoubtedly be passed on to the service subscribers is to be considered, the basic service packages need to be de-regulated and each subscriber should be allowed to choose what services they want on a pick and pay basis. Not everyone watches local television including myself and I don't feel that I should have to subsidize something that I have no interest in.

The individual consumer is already taxed to the hilt and with the onset of HST, this is just another added tax that is bound to cause an uproar. I for one would seriously reconsider my entertainment package as I feel that the cost is already at the peak of what the market will bear.

Do not approve the new tax - this would be a huge mistake for all those families and seniors on limited incomes who count on their tv's as their source of entertainment

[Flag](#)

Like



Lynne ★ [1 month ago](#) 2 people liked this.

I am absolutely NOT satisfied with how tv programming is made available to me by my cable provider which is why I REFUSE to switch to digital tv or buy ANY extra channels or "packages".

The cable and satellite companies need to be FORCED to offer us the channels individually so we can pick EXACTLY the channels we WANT to watch. Heck, I only have the basic package and there are SEVERAL channels I don't EVER watch so I've just deleted them from my tv so that when I flip around the dial those channels never show up.

Bundled packages are just a way of allowing garbage stations/programs to proliferate on Canadian tv.

[Flag](#)

Like



Albo1955 ★ [1 month ago](#) 2 people liked this.

I agree with Neil Rowe that the way that satellite providers bundle channels is onerous. Why should I have to pay for channels I that I never watch. Ordering programming should be like ordering from a menu in a restaurant. I can order soup only and pay for soup only, not the soup and sandwich special. I am paying \$6 per theme pack and watching 2 channels, I should be able to order those 2 channels and pay \$2.

[Flag](#)

Like



Ted M ★ [1 month ago](#) 2 people liked this.

I am not satisfied with cable programming. There are too few programming choices. We should be able to choose each channel that we pay for. Local community media should be paid for by a tax on advertising. We need less concentration of ownership of the media and more public input and control.

[Flag](#)

Like



Brian_M ★ [1 month ago in reply to Ted M](#) 1 person liked this.

I'm not too sure that the choices are too few, but the delivery method is too inflexible at the present time. If for example I am interested in one particular channel, I would have to swallow (read: pay for)three other channels I could care less about.

[Flag](#)

Like



Ron Levesque ★ [1 month ago](#) 2 people liked this.

We need more quality Canadian programming. The CBC has produced several very good programs. The talent is here it needs the money to produce quality programs. Use your power to insist that the private stations and the cable companies not just take homw windfall profits but must invest in Canadian talent.

[Flag](#)

Like



brian ★ 1 month ago 2 people liked this.

Having to pay for a package of ten garbage channels to get the one you want is absolutely ridiculous!!!! If this is what they have to do to keep the "watch a weed grow" channels in business, than let those channels fail. We should be able to pick what we want to pay for. If nobody wants to pay for certain channels..... let them go under. Isn't that why we live in North America? If you provide a service people want, you will survive. If you provide a service nobody wants... well the government will give you money to survive. Honestly, who makes these decisions? The crtc could get 20 million emails saying the same thing and they would never listen..... I don't know of a single person that doesn't agree with me.

[Flag](#)

[Like](#)



Wayne ★ 1 month ago 2 people liked this.

Anybody who's satisfied with the way programming is made available by service providers is either made of money or extremely indiscriminate in their viewing preferences. If anything requires regulation, it should be the practice of forcing subscribers to accept anything other than those services which they specifically request. It should be the duty of neither the service provider nor the consumer to prop-up TV stations that do not offer programming of interest to the consumer. If there is no appetite for a particular station's offerings, then it's time for them to either adjust to the market or leave it entirely. No company can function if it cannot sell its product, and no consumer should be forced to buy a product they do not want. Let's put an end to "bundling", and let the market sort out itself. If, in this procedure, "my" channels are the ones to fall by the wayside, so be it. As a consumer, I neither need nor expect charity from any corporation, including my government.

[Flag](#)

[Like](#)



Themis ★ 1 month ago 2 people liked this.

When television was introduced following the second world war, I looked forward to a new era in educational opportunities, arts programming and informed discussion. Some of that does exist today on Public Broadcasting Stations, but little, if any, can be found on basic cable tv, or broadcast television. Instead we are treated to schlock American reruns, stale sitcoms, recycled movies that have been replayed so often that the tv monitors can replay them from memory without being turned on. How many times has the "Bridges of Toko Ri" been rebombed? The "Three days of the Condor" have been stretched into an eternity. Enough already. Let's have more choice, fewer bundles of profitable pap, and much less commercial time. The same message repeated over and over may sell product to the naive, but it turns the informed viewer off in search of meatier fare. If the cable companies can't or won't provide better programming, throw the channels open to competition from better producers such as those in the UK, France and almost anywhere else.

[Flag](#)

[Like](#)



Ed ★ 1 month ago 2 people liked this.

I'm fed up with this packaging offered by all providers.I believe in paying only for the channels I want and I should be able to shop North America wide for the stations which interest me.Those which can't make it in the market might try stamping GM on their station logo,there may be help available.

[Flag](#)

[Like](#)



ITSMYOPINION ★ 1 month ago 2 people liked this.

I am not satisfied with how my TV programs are delivered to me. I have a choice when I purchase many consumer items and services why not my TV programs? Also, I don't want to a lot for certain channels - \$5 per program times 10 programs is too much. It must be my choice for a fair price. I do not want to sign any contract with a satellite/cable provider that locks me into a ridiculous time period where I cannot make any changes to my choices or select another

provider without penalty, however, the provider can charge me more or change the service at will.

[Flag](#)

Like

 *peasy* ★ [1 month ago](#) 2 people liked this.

1. Not satisfied.
2. Pick and Pay instead of bundling channels in "theme Paks". offer channels ind and pay for them individually!!

[Flag](#)

Like

 *'Gene* ★ [1 month ago](#) 2 people liked this.

I do not like the 'packaging' options offered. I agree we should have no choice in the 'local' but anything else should be optional. The packages are designed so the desirable channels are in different packages so most subscribers will have to select multiple packages to get the variety they want. In each package are unpopular channels that also receive the subscriber fee and can stay on-air!

Offer the non-local channels individually. The good/popular survive and the others die. This could also reduce the fragmentation of the advertising dollar and help local broadcasters bottom line.

[Flag](#)

Like

 *StanF* ★ [1 month ago](#) 2 people liked this.

Remember, the CRTC first created this problem by insisting that cable and satellite service providers carry "LOCAL TV". The local TV stations added to the problem by selling out to the two main Canadian Networks (GLOBAL and CTV) who don't really care about local matters.

I suggest that the most sensible action if for the CRTC to step aside from this aspect of their regulatory authority and allow subscribers to choose the channels and language services they wish to acquire from the satellite and cable providers.

It would likely take a few months to adapt to a free market but the results would be lasting.

[Flag](#)

Like

 *steadyjed* ★ [1 month ago](#) 2 people liked this.

Why must there be stations at all? Why can't we simply subscribe to programs?

[Flag](#)

Like

 *Eva* ★ [1 month ago](#) [in reply to steadyjed](#)

I like this idea.

Also, there should be some way to preview new programs to see whether you like them.

[Flag](#)

Like

 *SickofCRTC* ★ [1 month ago](#) 2 people liked this.

It's pretty clear that everyone wants a pick & pay type service. People have wanted this for years. I have been paying for Outdoor Life Network for years now, and have never watched it. With pick & pay, only the popular channels will survive. The one's that do not interest anyone will fall. Isn't this how it should be?

Same goes for local channels. If people really want their local news, they will pay for their local

networks. Let's let the people decide what survives and what doesn't.

Flag

Like

 *davren* ★ 1 month ago 2 people liked this.

I am totally fed up being forced to take channels I which I have no interest in order to get the one channel I want. I see no reason that the "packages" cannot be broken up and the individual channels offered on their own. This way the channels that offer decent programs will survive and the rest will die a natural death.

At present we are being grossly overcharged by both the satellite & cable companies for, in many cases, sub-standard programming. If the networks want more money let them take it from their specialty channels in order to supply local programming. It's time the CRTC did something to protect the consumer from the gouging instead of forcing more useless channels down Canadians throats.

Flag

Like

 *mj25* ★ 1 month ago 2 people liked this.

So the ongoing theme that I have read in a great percentage of messages posted here are that they are tired of paying for a bundle of channels just to have the ability to watch a fraction of them...so my question now is: What is the CRTC willing to do about it.

I would accept being able to pay for a bundle of channels, so long as I am able to choose the 10.

My \$0.02

Flag

Like

 *Gordon Webb* ★ 1 month ago 2 people liked this.

The channels being offered do not represent good value. everything is offered in packages. to get what I want I have to purchase a package with maybe 10 channels in it, when all I want is 1 or 2 of the 10. I am currently paying for 200 channels, yet i only watch about 10 to 20 of those 200.

So why not let me pay per channel and then I can pick and choose what I want to watch.

Flag

Like

 *Bill Dixon* ★ 3 weeks ago 1 person liked this.

Dear Member of Parliament,

Local TV matters to me.

It is a pity the big TV companies don't do much of it. Have you looked at their programming lately? Spot anything other than news programs made in Canada? Didn't think so. You see made in the USA or paid programming. Such dreck!

So here is my vision for the future of TV.

Pay a basic fee to the cable company for the service and then pay a modest fee for every channel that you want to watch. Don't want to watch a channel, don't pay for it.

Of course if the channel carries 'Paid Programs' then their channel fee will be discounted. Too many commercials and their channel fee will be discounted. Too many crap programs and nobody will pay for their channel.

I can see that TV companies won't like this scheme because it directly shows their market share. Too bad! Of the 70 or so channels I currently can receive, more than three quarters of them have been deleted from my TV and VCR.

Now another interesting item pops up here; the cable companies are providing a service to the TV channels by making their channels available to a wide audience. Why are the TV companies not paying for this service?

Another vision I have for the future of TV is Personal Program Blocking (PPB). Say I do not like a program; lets choose Survivor in all its versions of crapitude, I set up my cable box to block any version of that program at any time. It would never be seen on my TV. I would let the cable company fill in the dead air with their local cable channel but I would accept the dead air.

= = = = =

Now suppose the worst (for the consumer) happens and we have to start paying for the TV channels and have no choice of what channels we see:

Any channel that accepts any of that money may not show any 'Paid Programming'. They must be required to limit commercials to a maximum level (lower than they show now) or perhaps none.

- - - -

Pay more for TV, not the way it is now!

[Flag](#)

Like



[DanforthWoodbine](#) ★ [3 weeks ago](#) 1 person liked this.

As a Toronto resident, we have a great choice in TV. However the packages made available by our cable company are not satisfactory. The basic package seems to be required for "regulatory" reasons beyond the CBC. I would prefer a basic package of channels that are the currently over the air networks: CBC, the large Canadian networks, the large US networks; and my choice of say 10 more channels. Then some premium packages. I resent that the cable company can move channels but I cannot. The cable company has moved some channels from basic to tier two to sell more tier two while devaluing tier 1. In Toronto they have also done the same with moving tier 2 channels to tier 3.

[Flag](#)

Like



[rickyD1970](#) ★ [3 weeks ago](#) 1 person liked this.

Not really. The cable companies forces me to pick channels in packages that contain a lot of stuff I don't want. If I want to pick and chose only what I want, I get charged more.

That's just not right.

[Flag](#)

Like



[Mike J](#) ★ [3 weeks ago](#) 1 person liked this.

1)

The current practice of bundling stations into subscription services bothers me. Of course, companies would arrange bundles so you get one or two things in each bundle that you would want - necessitating that one subscribe to all bundles. This current practice is NOT good value for my money.

2)

Please make all subscription services based on the size of bundles (# of stations), with all the stations individually selectable (like Look television used to do in the early days).

[Flag](#)

Like



[Bruce Barber](#) ★ [1 month ago](#) 2 people liked this.

We have satellite service and there are to many channels with the bundles we never watch, and

some other channels We would like to watch, (ie: Local Kitchener station CTV Ch 13) which is not available w/ Bell. If the rates go up any higher,we as senior citizens, will not be able to afford satellite or cable.

[Flag](#)

Like

 *Gilles Dufour* ★ [1 month ago](#) 2 people liked this.

I want to have the option of selecting the channels that I want. I am completely dissatisfied at being forced to pick bundled services to get the channels that I really want. I am the paying customer and I do not want to have others dictating to me what I will receive. I should also indicate that I fully support local TV programming and those channels are on my priority list.

[Flag](#)

Like

 *Katherine B* ★ [3 weeks ago](#) 1 person liked this.

I believe that consumers should be able to pay for cable services based on the channels they have selected, not on pre-determined cable bundles that often do not in any way reflect the viewers preferences. I feel I am paying for a number of channels that I do not watch.

[Flag](#)

Like

 *doug Bradford* ★ [1 month ago](#) 2 people liked this.

It is about time that the television market was opened in Canada to allow consumers choose what provider we truly want in Canada. Point in question we should be allowed to choose between Bell, Shaw or YES DIRECTV in Canada. What ever happened to FREE TRADE. I'm sure if politicians were allowed to choose they would be the first to Choose DIRECTV. It is dam rediculus we have to continue with CDN tv service, it it horrible repeat after repeat. Enought said, i could go on and on about this matter, the CRTC should allow the chips fall where the chips fall and quit protecting a small monolpy of prviders of the tv service. OPEN UP THE DAM MARKET TO ALLOW US TO CHOOSE.

[Flag](#)

Like

 *StanF* ★ [3 weeks ago](#) 1 person liked this.

Satellite and cable TV signal redistributors should be required to provide subscribers to charge a fee for delivery of each channel requested by subscribers. The present scheme of delivering a "balance" of programming in "packages" results in subscribers paying for additional services in addition to the services they actually want.

The CRTC requirement that that consumers receive a certain number of Canadian services (including your local TV stations) in the basic service offered by cable and satellite companies is a fundamental part of the problem.

The CRTC should allow Canadians to pay for only those services they wish to acquire.

The CRTC decision to conduct this survey on an American web site was ill founded.

[Flag](#)

Like

 *robertdiakiw* ★ [3 weeks ago](#) 1 person liked this.

The CRTC's "ultimate goal is to ensure that Canadians can benefit from the broadcasting system". The question really is what is meant by "benefit". Does benefit mean....more support for Canadian local programming?.....or cheaper pricing?....or more choice in programming?....or some combination of the aforementioned?
To the issue of more support for Canadian local programming,....I say that Canadian polls may show that people say that they are in favour of local programming,...but Canadians prefer to watch American TV shows!! The evidence of this is most aptly demonstrated by the

overwhelming amounts of money that broadcasters spend on carrying US shows compared to what they spend on Canadian programming!

Canadians will benefit from the broadcasting system only if:

- 1) CANADIANS GET WHAT THEY CONSTANTLY WANT....and that is mostly American programming!And so,....Canadians must be prepared to pay more...and broadcasters should be able to charge carriers for such incurred costs.
- 2) The CRTC MUST REGULATE THE PRICE OF BASIC SERVICE PACKAGES so that these costs do not continue to "go through the roof"! Additional costs incurred from carrying foreign TV shows should be borne by the optional packages that carriers offer.
- 3) THE CRTC MUST ALLOW MORE CHOICE IN PROGRAMMING. It is time to allow American carriers into the Canadian market since Canadian companies no longer are fledgling entrants in the business world and have experienced unprecedented protection from any foreign competition. Competition is GOOD! Of course,...US carriers would be bound by "Canadian basic service package pricing"!

In conclusion,...the CRTC must serve the best interests of Canadian consumers so that they can ultimately benefit from the broadcasting system. The CRTC should not solely serve the best interests of the carriers and broadcasters.

Sincerely,.....Robert Diakiw.

[Flag](#)

Like



[GeorgeToronto](#) ★ [3 weeks ago](#) 1 person liked this.

I'd like to be charged a fixed price for EACH channel I want to watch. Even if that means I only want to watch one channel on cable, then I want to only pay for that one channel.

I don't like the bundling thing, where 99% of the channels I don't even want to watch, but I'm paying for them.

[Flag](#)

Like



[mcpish](#) ★ [1 month ago](#) 2 people liked this.

I wish there were more english-language television channels available from the "other" English speaking countries such as the UK, Australia, and New Zealand. I wish we could receive the real BBC channels from the UK. I think we should be able to get the ABC (Australian Broadcasting Corporation), as well as the three commercial Australian Broadcasters such as Seven, Nine Network, and TEN.

[Flag](#)

Like



[edolenek](#) ★ [1 month ago](#) 2 people liked this.

Should a TV Tax be imposed on my service for each local TV channel, I want the right to opt out of those local channels that I do not watch. In the Edmonton area there is no need for Six TV channels. I only watch TWO - CTV and Global.

I also want the right to select a U.S. satellite service should I so choose.

[Flag](#)

Like



[Michael M](#) ★ [1 month ago](#) 2 people liked this.

1. I am extremely unsatisfied with the "options" available to me for programming. There are perhaps 10 channels that my wife and I watch regularly, yet in order to get those 10 channels, we have to subscribe to around 100. This is terrible value for money.

2. All channels should be offered a la carte. I want to pay for only the channels I watch. Forcing me to subscribe to subject matter that doesn't interest me (Cosmopolitan TV, JoyTV, VIVA), or worse, channels offered in languages I don't understand (Radio-Canada, RDI, APTN) is just plain wrong.

[Flag](#)

Like



Leslie Crane ★ [1 month ago](#) 2 people liked this.

It would take 10 pages to tell you how low I regard the CRTC .1. All the Canadian networks do is buy American programs and jam as many ads as possible into them.If I want to watch NCIS on Buffalo station , I should be able to .And not be forced to watch it as a CTV program 2. Recently in US for 1 month ,History Channel there 10x better than our version - mainly reruns .3.Should not be forced to pay for APTN .Their ads are a joke I am paying for . 4. If I had an American address I could use , I would have Dish network in a heartbeat .5. I would also have the full Sirius Radio lineup , not the few CRTC allows. 6. ESPN does a superior job on big game broadcasts compare to TSN and the game hasn't already restarted because TSN jams so many ads into the breaks . Allow Dish Network and watch the Canadian broadcasters clean up their act . Real competition is good for the viewer.

Flag

Like



guest ★ [1 month ago](#) 2 people liked this.

I am not satisfied. I get a lot of channels all showing the same thing. My Starchoice is overpriced. I am forced to take bundles even though I may only want 1 or 2 channels from a bundle. My Silver package went from \$27 in 1999 to \$ 58 in 2009. Pricing is unjustifiably high, with no real competition. I do not like being forced to watch the canadian feeds for us stations. IRON curtain type censorship.

Flag

Like



Tyson Hardiman ★ [1 month ago](#) 2 people liked this.

1. It seems like Canadians are nearly unanimous on this one. We hate the packages and we want the ability to pick what we want to watch while paying reasonable prices! No, we are not getting good value and we are being forced to pay for packages when we only want 1 channel in them. I love the Space channel, but they don't offer it seperately.. DAMN!! If services like Hulu weren't blocked for Canadians I wouldn't even pay my \$50/month for basic cable and "free" HD!

2. I think all channels, including local channels should be charged for independantly. That way the local stations that people want to watch would get this revenue, and stations that nobody wanted to watch would die off unless they improved their programming. If I only watch 20 or so channels, then I should be able to pick them independantly and pay maybe around \$15 per month, with no hidden charges!!!!

Flag

Like



M. D. ★ [3 weeks ago](#) 1 person liked this.

We need to change the way cable and satellite companies offer packages. I for one do not watch a lot of television so I want to be able to select the channels I want to pay for. What's wrong with letting the consumer create their own package. We are being held hostage by cable and satellite companies and it has to stop!!! Otherwise I will be forced to cancel my subscription altogether.

Flag

Like



Philly ★ [1 month ago](#) 2 people liked this.

1. Complete dissatisfaction. Horrible value.

Between the CRTC, Gov't and Cable companies the channel bundles and what we pay for them are absurd. Yes, we know the cost would go up if we paid for channels individually, but at least then we would use what we pay for.

Cable/satellite service is not a right of all Canadaians, but rather it is a privelage. Why then are

we forced to have to choose that which we will not use?

2. Simple. Individual channel selections with discounts offered when a certain amount of channels are selected.

ie. 1st 10 channels at a cost of \$15, \$5 more for every 3 additional channels selected.

Merely a suggestion.

Flag

Like

 *Mel* ★ [1 month ago](#) 2 people liked this.

No I am not Satisfied with how programming is made available and no I don't feel I get good value for my money. Why? Because Cable carriers bundle channels and make me pay for channels I DON'T Want. I cancelled cable years ago because they kept jacking up the rates occasionally adding more channels I didn't want to make it seem like I was getting more "value". All I really wanted was PBS and they get that for free!

How would I like channels offered? A la carte - no question! Please also remember the internet is here for most Canadians and we can download "a la carte". Time for the Cable companies to compete with the new technology - and they exist because of technology in the first place.

One more comment I DON'T want to pay for "local" TV. CTV and Canwest are corporate media giants that "bought out" local stations years ago to build their corporate empire. There's nothing "local" about these stations except some "token" poor excuse for "fluff news - with a corporate station bias (usually pro feminist, pro gay, and pro Israel (Canwest)). I hate they they break news, sports and weather up so users are forced to sit through crap we dont want to see as they "tease" the viewers trying to get them to sit through more commercials. Thankfully we have the internet (and choice). Technology which once empowered them to get rich is now empowering us with choice.

Flag

Like

 *stevesimkus* ★ [1 month ago](#) 2 people liked this.

I am not sympathetic to the plight of the broadcasters who, after spending hundreds of millions of dollars to buy out their specialty channel competitors or to purchase US program rights, now plead poverty. Nor am I sympathetic to the cable companies, who for years have forced us to purchase "bundled channel packs" (which consist of mostly channels I don't watch and one or two that I do).

I would be supportive of a fully "a la carte" menu, where I can choose the SPECIFIC channels I wish to watch, and let the rest fend for themselves. For that matter, now that I have HDTV at home, I seldom watch the corresponding analog channels, and would welcome a model where I was no longer required to subscribe to "Basic Cable", where said basic channels are also available on HD.

Lastly, I don't believe the broadcasters deserve any additional "Fee for carriage" for local channels, especially if the end result is the cable companies passing the charge on to their subscribers. I do believe the situation the broadcasters find themselves in is largely self-inflicted; they need to manager their way out of this situation without additional revenue from the cable companies or their subscribers.

Flag

Like

 *michaelmarks* ★ [1 month ago](#) 2 people liked this.

I am absolutely not happy with my shaw service.

All I want from Shaw beyond my local stations is DW TV. In order to get this one channel I am paying for three tiers of premium cable plus digital, plus the converter box , bringing my monthly bill to \$118.00(including internet).

I don't watch sports channels or american news channels, nor religious channels and yet I am

being forced to pay for them in order to get one channel that shaw advertises at \$5.95.
This is what happens when there is no competition.

I can't believe that in this day and age monopolies are still allowed.

I remember When BC Tel had the monopoly on phone service and I spent over a dollar per minute to call Germany. Today we have competition and that same call costs me pennies per minute and the telecom companies still make money.

Open the TV market to competition and let the customer decide which channels they want.

[Flag](#)

Like



mark radowicki ★ [1 month ago](#) 2 people liked this.

what choice??local programing is shoved down our throat-they suck for content--who realy watches them???go to black and leave us alone

[Flag](#)

Like



James Davies ★ [1 month ago](#) 2 people liked this.

I think both the Television networks and the cable companies are greedy.

For the television companies: If you want to charge carriage fees for local programming then I should be able to chose a cable package that removes you from my service so i have the right not to pay it. If I have to pay, then I should be able to watch the American feeds as they generally have less advertisements. In general you just regurgitate American Programs. I actually watch more Shaw local programming than programs that are produced by CBC, CTV, or CanWest-Global.

To the Cable Companies: You are greedy too. You have virtual monopolies on cable. Your basic programs are full of shows i would never watch. I should be able to pick a package of programs I want to watch no t have to subscribe to premium services to find barely watchable TV. You should also be regulated for the fees you charge. Since you have virtual monopolies in the areas you serve we are at the mercy of your pricing whims.

[Flag](#)

Like



Jimbo ★ [1 month ago](#) 2 people liked this.

No, its a complete ripoff monopoly that is supported by you weasels in the CRTC

How about competition? Open up the market to the cable and satellite companies in the USA, allow real companies to offer us products that aren't a ripoff.

Same thing goes for the telecommunications industry, another area you CRTC weasels are making us consumers pay high prices for inferior products.

Solution? Abolish the CRTC

[Flag](#)

Like



T in AB ★ [1 month ago](#) 2 people liked this.

No, I don't like the packages - not at the prices we have to pay...

Prices for cable are too high already, and they will use any excuse to suck more money from clients.

I should be able to pick and chose my channels, at a price per channel. This should be done fairly, by taking a current package and dividing the price by number of channels - so they don't charge more to get the same thing. I'm tired of having to get 15 channels I don't like to get 3 I do.

Plus... more competition.

[Flag](#)[Like](#)*FairIsFair* ★ [1 month ago](#) 2 people liked this.

1. I am not at all satisfied at being forced to get 72/75 channels that I do not care for or watch but have to pay for. The HD signal quality is also fairly degraded compared to what you can get OTA. Besides why do I have to pay for services and equipment on a monthly basis. Canadians should be able to pick up a standard set-top box, paying no more than \$50 one-time fee. The channels that I do care for are priced MUCH higher and is completely unaffordable for us.
2. Pay-for-the-channel-you-watch with each channel priced competitively (as compared to global markets) and priced similar to each other. I do not want to pay the same for 4 channels (I would be interested in) that I currently pay for 75 (I do not watch).

[Flag](#)[Like](#)*Wendell M* ★ [1 month ago](#) 2 people liked this.

1. No, No, Too Expensive.
2. The consumer should be able to pick what we want to pay for, bundled packages are setup in a way that for most part you only get if your lucky about half of what you would like to pay for.

[Flag](#)[Like](#)*Rick Mili* ★ [1 month ago](#) 2 people liked this.

It is unreasonable that we should be forced to purchase unwanted stations as part of bundled packages. Why can't we choose specific channels a la carte?

The CRTC should prevent the cable companies from bundling stations unless they offer a significant saving from selecting individual stations, which they should be forced to offer.

[Flag](#)[Like](#)*Patrick Mallette* ★ [1 month ago](#) 2 people liked this.

1. No, I am not satisfied with how television programming is made available to me because I have to choose bundles of channels to get the one station I want. The stations in these bundles are mixed with other channels I NEVER watch and think of as a financial burden. I do not feel like I get good value for my money. Think of it this way: to buy a computer magazine you have to buy 5 others (one is in Spanish and you don't speak Spanish, one is for teens but you're an adult, and three others are cheap copies of the magazine you really want to read). Personally, I don't want to see more Canadian content but would like to see a whole lot less of it. I've been seeing the same repeats or spin-offs of Anne of Green Gables for the past 20 years - ENOUGH already! I'm sick to death of seeing Canadian content documentaries, cooking shows, locally produced talk shows (if you can call them that).

2. I would prefer to be able to select individual channels that carry programming I want to see. Out of the 100+ channels I have available I regularly watch 5, but I can't get half of the channels I want without paying for a higher tier of cable. I also checked out satellite TV and it had the EXACT same problems for the selection I wanted. Thanks but no thanks. I don't want "basic service packages" I don't want any packages, I just want the channels I watch without all of the attached baggage.

[Flag](#)[Like](#)*ThinkRationally* ★ [1 month ago](#) 2 people liked this.

1. I'm not at all satisfied with how programming is made available. Who is? If you want one or two channels, you are forced to get a package or 7 to 10 channels. The cable company can then charge for all of those channels. As I understand it, the broadcasters who own multiple channels

have some pricing that makes packages cheaper for the cable companies, but I don't know how accurate that is. This is stupid question--nearly everyone who has a television has been saying for years that they want to pick ONLY those channels they watch and pay only for them. I'm sure the cable companies will find a way to make the 20 channels I want cost nearly as much as those 20 plus the 100 I don't need.

2. An a-la-carte channel selection where you can choose whichever individual channels you want at a reasonable cost. I pay over \$74/ month now to get an whole mess of channels because interspersed in all the crap I don't want are some channels I watch regularly. Why can't I pay \$30/ month for just those channels? Oh, I know--because everyone would do that and the cash cow would be gone.

[Flag](#)

Like

 *Greta lauzon* ★ [1 month ago](#) 2 people liked this.

Basic Cheap \$30
All the rest >\$80+
No Bundles. Period
All local stations accross Canada on basic No exceptions
No Speciality/American broadcasters on basic
Basic: regulated. Everything else unregulated

[Flag](#)

Like

 *Mike* ★ [1 month ago](#) 2 people liked this.

First of all, the whole idea of forcing customers to pay for "Basic" is wrong. Plain and simple. So, CRTC, with its screwed idea of regulating competition, is A SOURCE OF A PROBLEM, and it would be naive to expect them to be able to fix it.

The right way to go would be

1) To stop forcing ANYTHING down our collective throat (or up our collective ...), and let businesses and consumers sort things out.
2) If they want to participate nevertheless, they should do everything in their power to INCREASE COMPETITION: immediately abolish any and all restrictions on foreign ownership, maybe even bring in some small and temporary tax credits for new market participants. We should have not three or four, but 30 or 50 competitors on the market, with real cutthroat, "dog eats dog" competition. THAT will bring real change to customer's choice, prices and innovation.

3) Content belongs to its creator or other rightful owner. If TV network created or purchased content, it's nobody's business to tell them to give it out for free. They must be able to sell it if anybody is buying. Or go bankrupt and let their oh-so-creative staff to go and find a real day (or graveyard shift) job, to the best of their ability.

[Flag](#)

Like

 *Gerhard* ★ [1 month ago](#) 2 people liked this.

I want to be able to pick my channels & not have to pay/ purchase a package. if i only want one local channel then I'll pay for that channel only.
The cable & sat companies MUST pay ALL providers for their signals they broadcast no more freebies.
Can'r happened soon enough goodbye crappy programming & useless packages.

[Flag](#)

Like

 *Alexander* ★ [1 month ago](#) 2 people liked this.

I would like to pick and choose what channels I want and not be forced to buy a package or two that i find largely irrelevant.

[Flag](#)

Like



Wynn ★ 1 month ago 2 people liked this.

1. I do not appreciate the 'bundling' of channels for anything other than pure business, as opposed to regulatory, reasons.

2. Channels should be offered on a per channel basis, with no constraints as to what I MUST pay for that someone else decides for me.

[Flag](#)

Like



pcma ★ 1 month ago 2 people liked this.

1) i am not at all satisfied with what I am being offered. These packages that we are being forced to pick because they have one channel in there that we like are ridiculous. We should be able to pick our own channels. I would be more than willing to pay for the channels I watch but not for the ones I don't watch.

2) I would prefer that we pick the packages and what channels go into those packages.

[Flag](#)

Like



dej rabel ★ 1 month ago 2 people liked this.

Satellite does not carry local stations for PEI, so we have no interest in paying for local stations. The worst thing that could happen is that the consumer ends up paying more. If that is what ends up happening even if that is not the intent of the CRTC then any decision would be an abject failure. A la cart is the solution, pay for what u want & those who want local would be paying for it.

[Flag](#)

Like



John Foley ★ 1 month ago 2 people liked this.

Further still, the service technician twice failed to show up for installation of service. The two, 4-hour-window appointments meant I wasted an entire Saturday. "They're kinda busy, you know!" was the answer I got from Customer Service. Any wonder why one of my favourite episodes of Seinfeld is where Kramer gives the cable guy the run around when he's trying to provide service.

[Flag](#)

Like



rogetreloar ★ 1 month ago 2 people liked this.

We live in different universes. You (the CRTC) are ignoring technological evolution and the existence of the "cloud".

I don't want access to "channels" at all. I want access to a Server on which resides programs I can choose via my onscreen guide. We have far too many "channels", many of which just repeat the same programs over and over again. In any given week, how many "channels" are broadcasting some version of CSI?

Although I pay for over 100 channels, I only watch about 10 with any regularity and these are news channels and movie channels plus the occasional sports channel. No networks.

Given the above comments, I am not satisfied with current packaging. My preferred option is to order programs from servers. Absent this option, then I would prefer to be able to order ALL channels of interest on a a la carte basis.

Be adventurous. Get with the technology. Abandon the concept of channels and utilize servers instead. I understand that some cable providers in the U.S. are offering some network

programs on servers to their customers.

If the carriers don't move to servers, their customers ultimately will do so via the internet.

Ergo, "local channels" are irrelevant. Local programming could be offered on the same servers for those sufficiently interested to download.

[Flag](#)

Like



russellsawatsky ★ [1 month ago](#) 2 people liked this.

I would suggest that for each price point in a cable package, one be allowed to fill the slots with a certain number of broadcast and cable only channels, instead of purchasing prepackaged bundles.

[Flag](#)

Like



Kenneth Mulders ★ [1 month ago](#) 2 people liked this.

ShawDirect does not offer four of the seven Canadian networks in HD that I can get over an antenna in Toronto for free. In addition, we cannot search their programming and there is no search and order programming. If we didn't have a country place (200 kms east of TO) with substandard internet and broadcast access, we would cancel satellite/cable and use broadcast and internet (AppleTV).

[Flag](#)

Like



mikestott ★ [1 month ago](#) 2 people liked this.

I am not satisfied with the choices I have. I regularly watch about 13 Channels (some network channels, some local, a couple of public stations and 3 specialty channels) yet I have access to many more that I don't watch much, and many more that I don't want to ever watch. A few years ago I was on a very basic package until Rogers moved BNN from basic to a different grouping. Then suddenly I had to up what I was getting. I feel I am paying for programmes I am not watching. I am also subsidizing channels whose programming I find offensive, but I can't easily opt out.

I personally would like an a la carte approach. I might even be willing to pay what I am paying now but get fewer channels if I was sure that my money was supporting channels whose programming I like and want to encourage. This way the best channels would be getting the most money.

[Flag](#)

Like



schooner2000 ★ [1 month ago](#) 2 people liked this.

Time for the CRTC to step aside and make this a free market with access to US providers instead of forcing us to purchase channels we don't want and pay these local fees being proposed for channels we don't want to watch.

[Flag](#)

Like



afergua ★ [1 month ago](#) 2 people liked this.

Like most, I only watch a few of the channels that are available for hefty fee I am being charged. I have never been happy about this but sucked it up so I could watch my favoured channels.

I would be much happier being able to chose the channels I want and pay only for them and not subsidize the other channels that no one watches. I do not feel I am getting good value for what I have to pay

[Flag](#)

Like



dingusamongus ★ [1 month ago](#) 2 people liked this.

I am disgruntled at the low quality of programming and repetition of content and at the high cost. In this new millennium I think we should have more global choice. Forced Canadian content doesn't do any favours for artists (speaking as an artist myself), people don't want to be forced to watch something or pay for something they really don't want, which has been the case for decades. We don't force people to buy Canadian paintings or sculpture. Artists from around the world show in Canada, so why should it be any different than our television?

Canadians should be equally be competing for our viewership. If it is good, we will watch it. Just look at the crap people are watching in droves on Youtube. If you can't manage to grab that much attention for yet another trite Can-Con situation comedy, then you really don't deserve to be on the air, let alone getting my tax dollars.

I'm also tired of watered down HBO, BBC Canadian content (mostly) with a few of the originating programs. I'm disgusted that I paid for this, when I can just watch it online or download it. I feel this is extremely deceptive and disingenuous of all the players, especially the CRTC that would limit a channel's spirit (if you may) to be totally compromised with - the Junk Brothers on the BBC?!

I'm watching more internet programming and downloading shows that are uploaded to online pages. This includes Japanese, British and European programs as well as U.S. programming. I encourage more people to discover what choices they have on the web. When will our broadcasters, cable satellite companies and, most of all, CRTC realize that when faced with infinite choice and quality online (very reasonably priced) or marginal very select programming just on cable and satellite (more expensive than the most expensive data plans) people will prefer greater choice delivered cheaper!

I find it terribly ironic that the CRTC, that has allowed this over protectionist and almost xenophobic throttling of outside media, has now decided to open this question up for public debate. Canada is a nation of immigrants who bring global perspectives to every table we sit at. Why would we not let our people have access to global media and entertainment in the same vein? Canadian culture will prosper, and will be so much the better having to fight for its viewers, here and across the globe.

I want to be able to have more global choices, with no compromise of the material. For gods sake, please give me the real BBC or HBO. I would be willing to pay for that. I would like to pay individually for channels and not a basket with one of them only being the channel I really want. I'm tired of having to pay for programming I don't want to watch or support.

Thank you for this opportunity.

[Flag](#)

Like



John ★ [1 month ago](#) 2 people liked this.

The cost of Basic Cable should be regulated. Reduce the number of channels available on basic preferably by pick and choose. For the last several years the cost of basic cable has exceeded the cost of inflation while the cost of specialty channels has either risen less then inflation or not at all.

[Flag](#)

Like



seanalgary ★ [1 month ago](#) 2 people liked this.

No the choice of Television is extremely poor. When trying to watch a provided American program eg. football, it is always simulcasted on a Canadian station and so we get all the Canadian commercials and no American content. If I want Canadian content I'll watch one of the many other Canadian stations provided by my cable,sat. provider.

[Flag](#)

Like



rehfer ★ 1 month ago 2 people liked this.

Packages are the worst part out current socialist TV business model. CRTC should mandate a la carte pricing. I recently agreed to pay \$4.99 a month to my provider for the privelege of watching RDS HD because in Toronto if you want ot watch the Canadiens you have to pay for RDS plus 3 other french channels you will never ever watch. I recently put up a OTA HD Antenna. 15 clear HD channels for Free. Why should I pay for the same thing in my basic package. If its free to air it shoudl be free to watch.

[Flag](#)

Like



Duck ★ 1 month ago 2 people liked this.

There are too many channels consumers are forced to pay for by the cable companies that they will never watch (e.g. The Shopping Channel). The cost of service is incredibly overpriced as there is a complete lack of competition in Ontario, so Rogers/Cogeco can charge whatever they want and there are no other options. I realize that the cable companies argue that satellite is competition, however, I live in an apartment building and the direction I face does not receive satellite signal. What this country needs to solve the problem of overpriced, unwanted packages is to create real competition by forcing the cable companies to compete with eachother in every market.

[Flag](#)

Like



Don ★ 1 month ago 2 people liked this.

I am very dissatisfied with the programming offering from my service provider, and more so when I consider the protection we (via the CRTC) give them from foreign competition. Ultimately, my gripe is with the relatively high cost of the basic package which does not include HD channels and the limited flexibility in adding channels a la carte. With certain areas having no competition (rural must use satellite, city core usually forced to cable), there needs to be a programming options that allows people to only purchase and pay for what they want and a cap on the basic service rate which currently exceeds a reasonable cost for many households.

[Flag](#)

Like



Ken Davis ★ 1 month ago 2 people liked this.

I think that both the broadcaster and the cable/satellite providers are crying poor over the fee issue. I would to pay for the channels etc that I want not some convoluted package of other channels that I do not want or to pay for. I would like the CRTC to cancel the simulcast situation, allow several other providers into the mix such as the Dish Network, Direct TV and Comcast to mention a few. This would solves the competition issue and free up the market place. CTV & Global have over paid for their American programming and are in a financial bind in the small centres outside of Vancouver, Toronto and Montreal. I want ESPN and NESN to be added to the channels we can watch her in Canada. Ok, CRTC, lets get our act together and do something about the state of television and delivery of those programmes her in Canada.

[Flag](#)

Like



Bob Fleming ★ 1 month ago 2 people liked this.

I believe that my cable company should be able to offer whatever channels are popular and in demand. The best of TV from around the world. I only watch Canadian channels for news or sports. Most Canadian content programming is TERRIBLE. Why shouldn't I be able to get access to BBC programming or ITV or other broadcasts in this new global marketplace. If the Canadian broadcasters want us to pay, then lets open things up for competition and let me pay for any and all channels that I want in my home.

[Flag](#)

Like



Mike ★ 1 month ago 2 people liked this.

The mandatory carrying of local TV stations should be eliminated and offered instead as an optional package. Then people who want to watch them and pay for them can. Those who do not are then free to opt out.

The cost of receiving the basic package from the cable or satellite companies is already high. The consumer should not be forced to pay extra for channels they do not want.

Better yet, eliminate all bundles and allow the consumer to pick the channels individually.

[Flag](#)

Like



angry3 ★ 1 month ago 2 people liked this.

I am NOT happy with the restrictions forced on me by the cable company (Rogers) and I do NOT feel they are good value for the money.

If I want JUST NBA basketball League Pass, I should not be forced to take an expensive package with Hockey (which I hate).

[Flag](#)

Like



calvinhc ★ 1 month ago 2 people liked this.

When I purchase an item in a store, its price includes the cost of shipping that item. The shipping company is not charged by the manufacturer, and in turn passes on that extra cost for that item to me. That is what the broadcasters feel they should be able to do through the television service providers. The fee I pay to my service provider pays for the infrastructure and costs of delivering signals to me that I cannot receive by putting up my own antenna.

I pay for the broadcasters' signals through several means: mostly through the price of items and services I consume that advertise with those broadcasters. In addition to this, practically every Canadian production is funded through federal and provincial funding programs that I pay for through my taxes. So, no the broadcasters should not receive anything through the service providers - if anything, they should be paying them a fee for delivering their signal to a larger audience.

However, if it is deemed that such a fee is an equitable way to fund local programming, the fee should ONLY be implemented in conjunction with the removal of "basic programming" altogether. In other words, cable and satellite subscribers should have the right to pick and choose every single channel they are willing to pay for.

[Flag](#)

Like



Christopher Deir ★ 1 month ago 2 people liked this.

Living in Toronto I have limited options.. Rogers or go to Bell and hope for a decent line of sight to a satellite. It seems very out of date to have one company, Rogers, with such a monopoly of the market to the point that they dictate what hardware must be used, the prices (however unreasonable) and the after sales service. With no choice available to the consumer, Rogers does not have any need to respond to the complaints or needs of the customer. They simply tell you to "Go to Bell"...

[Flag](#)

Like



ernestprice ★ 1 month ago 2 people liked this.

No, not satisfied, and the options available do not represent good value.

Packaging of services should be abolished; Cable Co`s use it to force customers to buy programs no one wants. Also, they use it as an umbrella approach to higher invoice costs but, if you take our package billing deals you save money-only a gimmick. Access fees, and extra outlet fees should be abolished- is reprehensible what the CRTC allows the Cable Co`s to invoice.

Channels should be offered in levels: level 1, level 2, and or level 3.

Level 1, should contain a broad based cross selection of all channels, level 2, should contain a selection of more category specific channels, and level 3, should be for the Starbucks grouping. Cable Co's have continued to shrink the basic services while increasing the prices why, it is the least expensive to produce. Simply to force consumers to buy the more expensive channels.

[Flag](#)

Like

 *Michael* ★ [3 weeks ago](#) 1 person liked this.

I don't have cable.

We have plenty of choice - it's just that it's disappearing. Standard analogue broadcasts will stop soon (already have in the UK and US) and digital-to-air signals are horrible (I live in TO and can't get the CBC without constant stops and skips, much less any other station). Cable, digital and satellite are the three choices one has to pay for, and while I appreciate bundling some stations together, it is VERY expensive to get a package that is not geared towards sports or utter garbage without paying an arm and a leg.

Local TV would be best handed to the CBC, whose budget should be raised - or the government should invest in a national digital network to replace the analogue network that we are losing.

The UK not only has the BBC (8 tv channels and 50 radio stations) but thanks to their digital satellite investment, people can buy a box and a TV and get over 100 channels for free. Comparatively speaking, their \$200/year "tv-licence" is a far better deal than anything we have here.

[Flag](#)

Like

 *Shirley Baziuk* ★ [3 weeks ago](#) 1 person liked this.

Why is Rogers Cable allowed to NOT provide Fox News to nondigital subscribers? Subscribers should pay only for channels they wish to view. I never watch the biased CBC. I don't want to support it with my hard-earned tax dollars. A reply would be appreciated

[Flag](#)

Like

 *Tina* ★ [3 weeks ago](#) 1 person liked this.

The CBC Is a bastion of liberal/eastern propaganda and does not represent half of Canada. Dissolve the CBC!!!!

[Flag](#)

Like

 *Zerickson* ★ [3 weeks ago](#) 1 person liked this.

I am charged a large fee to get a few channels which I want to be able to watch and many channels which I never watch. I would prefer a local channel package to which I can add additional individual channels for a reasonable fee.

[Flag](#)

Like

 *Jeff_Power* ★ [4 weeks ago](#) 1 person liked this.

I can't even get digital without taking a bundle. Enough with the bundling, it's time we had choice. I can't get basic cable and a bundle. Continuing analogue will be bad for Canadians as it allows the Cable companies an excuse for not letting you get basic and add a la carte or bundles. Sorry before you can have TLC you need, to upgrade to digital then you have to buy tlc in a bundle. I just went from \$28 to \$50. Enough already!

[Flag](#)[Like](#)*Tami Wilkins* ★ [4 weeks ago](#) 1 person liked this.

No - I think that Rogers gives my few options - especially at a low price range. I don't feel that Rogers listens to its customers because it doesn't have to... what are our cable choices?! The packages are limited and stacked together so that we end up paying for stations we won't watch.

Also, because of government cuts, even stations like CBC are being forced to populate time slots with American shows like Jeopardy instead of Canadian programming.

[Flag](#)[Like](#)*mj25* ★ [3 weeks ago](#) [in reply to Tami Wilkins](#) 1 person liked this.

You realize that you contradict yourself when you say that because of cuts, CBC is forced to air American shows. They pay dearly for shows like Jeopardy.

Perhaps their spending on non business activities is a little more suspect.

[Flag](#)[Like](#)*Laura McNeil* ★ [4 weeks ago](#) 1 person liked this.

I believe that we as consumer should have more ability to choose the channels we are paying for. Nearly half of the channels I pay for I don't get the opportunity to watch, but I have them because I wanted 1 channel, but in order to get that channel I had to buy a package. There definitely needs to be some regulation there.

[Flag](#)[Like](#)*caa* ★ [4 weeks ago](#) 1 person liked this.

1. Not at all. Through the purchase of a cable package you are paying for channels you do not want. Then on top of that programming is replaced by product marketing commercials i.e. the magic bullet etc.

2. You buy all the Canadian channels as a basic package and then pay a moderate fee for other channels.

[Flag](#)[Like](#)*Ivan G* ★ [4 weeks ago](#) 1 person liked this.

I have sat. TV. As it stands there are 30 or 40 channels that I DO NOT want to subscribe to, but HAVE to because of the packages. There needs to be an option to "opt out" of channels that I do not want. All the TV programming is either imported from the US, I can watch all that on the US channels, and the Speciality channels offer 20 year old re-runs, its TOTAL CR@P!!!

If I HAVE to pay extra for so called local programming (IMHO, just more cr@p) then I want to be able to "Opt Out" if I choose to. Fair is fair right!!

[Flag](#)[Like](#)*vincent lizee* ★ [4 weeks ago](#) 1 person liked this.

For Question 1, the answer is no. For Question 2, I would prefer a more pay per selection format. I get my television programs on Shaw cable and they offer their regular TV programs with the tier systems. The problem is if you watch little TV like I do, you end up paying for whole channels you never watch. I would prefer to have a system where you can choose to subscribe to channels you prefer and pay for only those channels. If that can not be done, the next best thing is have more tiers with a smaller number of channels. By choosing the tiers you want, at least you are paying for fewer channels you do not watch.

[Flag](#)[Like](#)*bruiscasey* ★ [4 weeks ago](#) 1 person liked this.

1. No - not enough variety - their packages inevitably mean that you don't want or watch about 50% of the channels you want, and to get the one you do want, it's going to cost an extra \$30 a month (or something to that effect).
2. Require Canadian channels (for a basic fee) and let us pick everything else we want, channel by channel.

[Flag](#)[Like](#)*Compromise on both sides.* ★ [1 month ago](#) 1 person liked this.

I have no problem with Local Broadcasting charging for their programming. However, we need to remove the Canadian Content regulations if they are allowed to charge. It could hardly be considered legal for the CRTC to force the sat/cable companies to pay for the programming, and not give them an opportunity to 'not purchase' the programming. This logic must then extend to the cable company customers. I can't be forced to buy something I don't choose to buy.

Oh, and since the sat/cable companies are broadcasting all of the 25 minutes/per 1 hour of commercials, maybe they should be receiving some of the advertising revenues.

And of course, come on sat/cable companies - enough with the bundling already! We want our choice of channels!!

[Flag](#)[Like](#)*leafboy214* ★ [1 month ago](#) 1 person liked this.

1. I am not satisfied with the way programming is made available. Bundled programming as it exists in Canada allows for mediocre programming to be subsidized by my rates. Additionally, I am required to pay in excess of \$70/month just to have high definition channels made available, because of the tiered system.
2. Eliminate the tier system in cable providers. Let me pay per channel, and don't force me to purchase so many bundles or packages just to obtain basic channels in high definition, for example.

[Flag](#)[Like](#)*RGS* ★ [1 month ago](#) 1 person liked this.

I put the following question to Cogeco: "I only want the HD channels. How do I unbundle the Digital Select 1 package from HD Access, since I don't watch the non-HD channels?"

Cogeco's Response

=====

As you mentioned, the inability to bring you our High Definition Services in a basic package, is not a technical issue. More specifically, when Cogeco signed an agreement with our networks, (CTV, Global, A&E, etc) there is a very specific clause that states we will not sell our HD services to any customer who is not in a Digital Package. This was so that Cogeco could sign on these networks to offer their HD services to our customers. This is enforced by the networks.

Cogeco could lose the right to broadcast these services if we go against this agreement. A customer must subscribe to the standard definition version of a channel to receive it in High Definition. We expect that this is the case with all Canadian television providers.

We are sorry that this is not to your satisfaction, however this is not something we can change at this time. We will forward your feedback to our marketing department to be considered when these packages are re-evaluated.

Sincerely,

Cogeco Customer Care

With regard to bundling, how culpable are the networks in this unseemly practice? Do they really control how cable companies choose to bundle HD channels?... and when one does not purchase the HD access package, why should he/she be forced to accept these same terms?

I understand that I will be charged more for the HD channels, but for the limited number of channels currently offered, I believe it would be less than the \$58 I currently pay for the Digital Select 1 package (\$52) and the HD Access package (\$6)... and I don't even want to get into the digital cable box rental fee!

The cable industry needs to be deregulated, totally, allowing more competition. I know satellite is an option, but I believe they are no better. Any industry in which disgust is a primary reason for switching providers, needs to be significantly revamped.

[Flag](#)

Like



R. M. Miller ★ [1 month ago](#) 1 person liked this.

There is more than one issue to the question of cable companies paying local television stations for their signals. First of all if a person in southern Ontario has an outdoor antenna and are close to the US border they do not pay to receive television signals and they can pick up both Canadian and American channels without having the problem of some company deciding what they can watch and what advertisement they can look at. If a private citizen receives television signals and resold them he would be charged with theft of a product if they did not first pay for the signal. The cable companies have been stealing these signals for years and not paying for them but including them as basic cable bundles even though most of the basic stations are duplicating what another station is carrying. The other issue is that the Canadian content rule should be thrown out even though a past Heritage Minister thought it was a good idea. The Canadian content rule is akin to the 1950's when Russia tried to block and control all outside communication and radio signals so that their population would not know what was happening in the outside world. By requiring that all television stations and cable companies replace American advertisements with Canadian ones you have inadvertently implemented the same type of policies that Russia had in the 1950's and 1960's. I want the choice of choosing what stations I want to see without having to also be saddled with stations I do not want (i.e. French channel, foreign channel, Omni channel or the local Barrie station CKPR). The other issue in southern Ontario is the fact that most of the local stations are close to major cities, are owned by some of the major television companies, and have very little local content because there is not enough local news or community information to make these stations viable. The local Barrie station duplicates everything that I get on the Toronto and Buffalo television stations.

[Flag](#)

Like



Faizel Desai ★ [1 month ago](#) 1 person liked this.

1) I want to pay for each channel I want. I do not want to buy a package of 5 channels to get the one channel I want. I want Cable to be affordable. I am receiving awful value for my cable money. The packages are not 100% digital nor HD and yet I pay too much for them. I blame lack of competition and lack of regulation by the CRTC.

2) Pay a reasonable fee per channel. Have no increases. Allow USA cable & satellite companies to broadcast directly to Canadians and offer full cable/satellite services directly to Canadians

[Flag](#)

Like



The Insider ★ [1 month ago](#) 1 person liked this.

I work for Rogers but am commenting not in that capacity but as a consumer. Network television is important to any country with a small, widely dispersed population such as Canada. It helps to link us as a nation and is one reason we, as tax payers, financially support the CBC. Local television is also important as it provides a more regional focus. The point being that both are important and have their own purpose. The issue at hand is how are these services should be provided and packaged and how the related costs divided between the providers (the broadcasters), the distributors (the cable companies), and the end users (you and I).

The cable companies argue that the network and local broadcasters request for a change in the current arrangement is nothing other than a cash grab and that the national networks as a whole earned operating profits in excess of \$400 million last year alone. This is a big number but their argument falls apart when you compare this dollar value to, for example, Rogers' (only one cable provider) announced operating profit (from cable operations alone, net of wireless and other business units) for Q3 only of this year of \$325 million (YTD, \$962 million).

The cable and satellite providers also say they already fund the networks to the tune of \$600 million annually. Most of this, however, was in the form of payments for specialty channels such as TSN, etc. The remainder, 1.5% of their gross broadcasting revenues goes to the CRTC's Local Programming Improvement Fund fee. The fund was created in October 2008 to support local television programming in markets with a population of less than 1 million. These stations are able to draw on these funds to maintain their spending on local news and other types of local programming and was increased for 2009-2010 from 1.0% to 1.5% (increase to approx. \$100 million) as a temporary measure as the Commission will consider the appropriate long-term provisions for the Local Programming Improvement Fund at a public hearing to be held this fall.

Another argument of the cable and satellite companies is that this proposed change in funding will result in an increase in cost to the consumer of between \$5 to \$10/month which they refer to as a TV Tax. I agree that this would likely result but not because the cable and satellite companies cannot afford to absorb this added cost but because of the lack of competition for television services that exists today will allow them to pass this cost on to the consumer.

I would urge the Commission to revamp the industry completely and deregulate the market as they did with the telephone industry. There is no reason that I, as a consumer, should not be able to have a choice between, say, Rogers or Shaw or Cogeco or any other reseller who may enter the marketplace as my provider just as today I no longer am restricted to Bell Canada for land-line phone services. Make this change and the consumer will be the winner and competition will ultimately lead to more, less restrictive, packaging of channels and lower costs.

[Flag](#)

Like

 [bodhimarks](#) ★ [1 month ago](#) 1 person liked this.

1. Satisfaction with Cable:

I am extremely dissatisfied with cable (Rogers in Toronto, to be specific). We are being double and triple charged, when you consider that all of the following applies to a typical monthly bill:

- We are charged extra for specialty channels that also have Canadian advertising: if ads should be enough to support the broadcasters (according to the cable companies themselves), why do we also have to pay the cable companies to provide these ad-supported specialty channels on the dial?

- Since Canadian advertising cannot be substituted on U.S. specialty channels, we are already subsidizing Canadian broadcasters. Broadcast networks appear to be the owners of many specialty channels, and they are diverting more interesting content to their specialty channels (where they double-dip on pricing by charging carriage fees and advertising). Broadcasters are the architects of their own misfortune on the broadcast channels.

- Cable pricing is unfairly muddled on the concept of access to content vs. usage of content. Why are we charged more to have more things to choose from on the dial, regardless of how much we use? We can't watch more by having more choice: we can only watch one thing at a time. We are allowed only one TV on each cable outlet according to the cable agreement. If

cable were a free market, I would choose to buy from the cable service that offered more choice, similar to how I choose to buy at retail stores that offer more selection. We don't have that choice, since cable has a monopoly in each area. Satellite or broadcast is not comparable since it is not a two-way service (eg; video on demand).

- We are charged extra for the same channel in HD, and for the equipment to access it. If the basic package is sufficient to fund the cost of bandwidth to supply HD channels at all, why does it cost more to have specialty channels (that we already pay for) available in HD? I don't buy any arguments from the cable companies about the extra cost of bandwidth to supply HD content, given the 500+ channels (such as time-shifting) that have been added to the dial over the past few years.

- We are charged for extra outlets. This fee alone might be reasonable if it was associated to multiple TVs on at the same time. (ie more usage). It doesn't. The phone companies were forced to discontinue this scam a long time ago.

- We are forced to buy in bundles that include channels that we don't want. In the broadcast world, the Nielson ratings determine advertising rates that fund content. In the cable world, the cable monopoly in each area determines the pricing on specialty channels, and they boost it further by charging in bundles. The cable monopoly gets away with charging for access, regardless of usage.

- According to the Rogers annual report, they have forged long term contracts with real estate developers to lay their cable in their new developments. Are these fees regulated? Who gets these fees? Why do these developers get to decide that we get stuck with Rogers?

2. How should channels be offered?:

- Video content should be offered "On-demand" via wires or (hopefully one-day) wireless. Consumers should have the option to pay for content via their time (by watching commercials), or out-of-pocket (no commercials).

- Decouple distribution services (ie, the pipeline) from content services and preclude companies from having a monopoly on both;

- - realistically, cable providers currently have a monopoly on interactive distribution pipelines in the short term, since satellite is not two-way, and wireless two-way technologies will likely take many years to be cost competitive (if ever).

- - regulate the cable digital distribution pipeline like other utilities (like Enbridge gas): regulate a fair return, and allow other competitive companies to offer content services over those pipelines.

- eliminate the legal barriers so we are not forced to deal with middle-men (like Rogers) that monopolize both distribution and content. We should be able to buy or stream our media a-la-carte directly from any digital store (or content creator) that chooses to sell it. (like iTunes, or the video equivalent of U.S. radio services such as Pandora or Slacker)

- - the market will decide the price it will pay for local news and/or Canadian content, the same as it will for any other content (whether by ads or out-of-pocket carriage fees or pay per view). This content will survive (or not) based on those free-market economics.

- Mandate open standards on the hardware to access these services (such as Cable Card 2.0), instead of proprietary set-top boxes from the cable companies (and monopoly pricing on that hardware from the cable companies).

Internet access regulations have to be part of the same solution:

- - Companies like Rogers play "whack-a-mole" with their internet pricing. They already restrict downloads to about 60gig on my high-speed internet, and charge crazy prices per Gig in excess of that. Comcast in the US offers 250Gig. Of course, Rogers does this on purpose to discourage digital downloading of video content they prefer to sell at higher prices via their bundles.

- - If companies like Rogers have the technology to apply packet filtering, they could instead charge different (and fair) prices to reflect usage patterns. It would be fair to charge different prices for time of day usage (similar to where electricity is going), so those who choose to download a tv program during non-peak hours would pay lower data charges than those who don't plan ahead and choose to stream in prime-time.

[Flag](#)

Like



Ken ★ [1 month ago](#) 1 person liked this.

I live in the sticks where I am forced to get my TV via cable or Satellite. I am really fed up with having to pay for a basic package that gives me a whole bunch of stations I don't watch or don't want. However if I want to pick out a particular station that is part of a more premium package, I have to pay for a bundle which includes more stuff I don't want. If it were not for the Public network stations that do carry a lot of good programming and ad free, I don't I would need cable or satellite. I can get my news on the Internet. For the most part the programming from the 3 Canadian networks are US shows, most of them junk. The lack of funding to the CBC has killed what was Canadian. None of the Canadian networks have what I am willing have my satellite bill go up anymore. I have had satellite for 13 years and my cost has more than doubled, but what the offer me in quality programming certainly hasn't.

[Flag](#)

Like



bmairs ★ [1 month ago](#) 1 person liked this.

Signal substitution needs to be outlawed. When I pay a monthly fee for specific stations, I expect to get those stations, not to be filtered through a local conglomerate.

Set a single price par channel, then let me choose which of the 400+ channels I want to subscribe to - one at a time if necessary.

[Flag](#)

Like



Clint ★ [1 month ago](#) 1 person liked this.

We're at the point where cable/satellite customers MUST have the ability to choose their content a la carte. Basic cable mandatory bundling must be eliminated. The same goes for the tiered packages. I am fully prepared to pay for the content that I use. There is no reason, given today's technology, that we are forced to pay for content that we don't want. It's time to introduce competition into the marketplace.

If the CRTC wants to increase our cost to support the private networks then I'll simply vote by canceling my television cable service.

[Flag](#)

Like



stanfockner ★ [1 month ago](#) 1 person liked this.

The CRTC should not decide what Canadians need to receive in the CRTC's idea of "balance" that is regulated in the "basic" cable/satellite packages. Canadians are quite capable of determining what they wish to watch and pay for both over the air and on cable and satellite receivers.

"Let the customers paying the TV bills decide." And may the most competitive stations and rebroadcasters survive.

[Flag](#)

Like



PB ★ [1 month ago](#) 1 person liked this.

The bundling practices have to stop. Look TV tried a restricted approach a while back but they basically got killed due to their crappy technology requiring line of sight to buildings on the

ground.

I just want to have a few channels (under 10) that I consistently watch but getting them all would cost me over \$100/month. As if that was not enough, the restrictions on hardware and forced digital encryption kill the choice for the customer even more.

As a result we are forced to buy/rent old, obsolete and crappy hardware at ludicrous prices charged by the provider on top of being forced to pay for a hundred channels, 90 out of which I will never see. If this is not rewarding underperformers, then I don't know what is.

[Flag](#)

Like

 *anne* ★ [1 month ago](#) 1 person liked this.

I am not satisfied with how the programming is made available.

We should be able to select only those channels we prefer and not be forced to choose from bundles.

If I want only 5 channels then I should be able to have them

The current options are not good value since most of them are not worth watching-----very poor quality programmes

[Flag](#)

Like

 *Kristen B.* ★ [1 month ago](#) 1 person liked this.

I am this close to cancelling my Shaw basic cable, and I have told them so.

I think it is criminal for them to offer these packages stuffed full of complete crap. I used to have the extra tier but cancelled it because it was even more crap, for more money.

There should be more choice based on a customer's preferences. Why can't they let me pick 10 or 15 stations that I want?

I think it is criminal that cable stations have such a monopoly, and are allowed to get away with this. Just the same as cell phone companies and their ridiculous access fees etc.

Why does the government allow this wanton theft? Do these companies pay for preferred legislation?

This is the fault of the CRTC or whichever gov't dep't is in charge. The companies will do whatever crap they can to increase profits. It's up to the gov't consumer protection to keep things above board.

i am EXTREMELY DISAPPOINTED in the CRTC etc. for allowing this blatant crap to continue one more day.

[Flag](#)

Like

 *stanfockner* ★ [1 month ago in reply to Kristen B.](#) 1 person liked this.

Kristen

You are correct and justifiably indignant about the way Canadians are treated by the CRTC.

It is a bit rash to suggest that the cable and satellite redistributors of TV signals are criminals. They tend to stay withing the CRTC regulations which they helped develop.

You may be disappointed in the CRTC allowing "this blatant crap to continue" but I suggest you do not hold your breath awaiting them to sort it out. They are in most respects responsible for the mess in the first place.

Vote with your wallet. "The system" is immune to rhetoric.

A message to your MP would be useful too. min.moore@pch.gc.ca will get you in contact with

the Minister of Heritage who is "in charge" of the CRTC.

Flag

Like



ken harris ★ [1 month ago](#) 1 person liked this.

I would like to know why the CRTC still allows a full monopoly by the cable companies. If i live in Burlington Ontario, i MUST use Cogeco Cable or Satellite. Why does the CRTC not allow all cable providers to exist in all markets. Then, and only then, will we have true competition in the marketplace. This will provide the consumer with more choice and will force these money hungry conglomerates to increase their service quality, and most likely, reduce the cost of our television service.

As long as there is no competition in the industry then everything will remain the same. Providers telling the consumer what they can and cannot have as part of their tv viewing package. This same package that WE are paying for, but have no choice

Flag

Like



Ed Zobetz ★ [1 month ago](#) 1 person liked this.

I would like to see cable companies do away with package programming and let cable subscribers select individual programs. The cable industry is working on providing 3-D T.V. rather than working towards a solution of providing individual targeted programming.

Flag

Like



adamwood ★ [1 month ago](#) 1 person liked this.

Every week when Canadian television ratings are released, the bulk of top rated shows in this country are American shows that have been rebroadcast on Canadian conventional television networks.

According to critics, the lack of Canadian programming during primetime and the recent failure of the Canadian conventional television industry is the consequence of a CRTC policy known as simultaneous signal substitution.

Critics say the policy has allowed Canadian over-the-air television broadcasters, such as the CTV and Global, to reap billions of dollars in windfall profits for many years by becoming resellers of American television programming.

In April of 2007, in response to growing pressure from taxpayers fed up with the lack of Canadian content during primetime, high television costs and the apparent lack of consumer choice, the CRTC commissioned Laurence Dunbar and Christian LeBlanc to conduct a comprehensive review of the existing regulatory framework for broadcasting services in Canada.

Released in August 2007, the report tabled numerous recommendations including one which proposed the CRTC reassess the impact that simultaneous substitution was having on the Canadian broadcasting system.

Dunbar and LeBlanc concluded that rather than encouraging more Canadian programming on Canadian networks during primetime, simultaneous substitution rules actually provided an incentive for broadcasters to simulcast more American content during primetime.

In its report, Dunbar and LeBlanc clearly came down on the side of the critics. Supporters of simultaneous substitution – the CRTC, conventional broadcasters and various national arts organizations – however, continued to argue that the critics were wrong and the practice was necessary to foster a strong and financially viable domestic television industry.

The result was the CRTC did not act on the recommendations of Dunbar and LeBlanc and carried on with a business as usual report.

Fast forward two years and we find a Canadian television production and broadcasting industry that appears to be in its death throes. For the week ending October 11th, 2009, the top 15 shows in Canada were all simulcast viewings of shows developed and produced in the United States. Not one of the top 15 shows during primetime was developed and produced in this country.

In addition, rather than fostering a strong and financially viable broadcasting industry" CTV and Global are now begging the government for money, selling off stations for a dollar and pleading with the CRTC to even further reduce their Canadian content requirements.

Despite earning windfall profits for decades by reselling U.S. programs and despite receiving close to a billion dollars annually in subsidies, conventional broadcasters are still not financially viable.

In summary, the policy of simultaneous commercial substitution has been a miserable failure.

Rather than throw more money at conventional broadcasters, perhaps it's time the CRTC and federal government took the Dunbar / Leblanc report off the shelf, dusted it off, and thought about implementing many, if not all, of its well reasoned recommendations.

[Flag](#)

Like



William Peter Dale ★ [1 month ago](#) 1 person liked this.

I am very supportive of the efforts on the part of the TV Networks to increase their local and Canadian programming and would be in favour of the very financially successful cable networks contributing substantially to this effort. There are good indications that they can produce quality programming that is recognized internationally.

I would love to see the CBC become a truly national TV network with adequate support from the government so that it could be commercial free.

[Flag](#)

Like



Bohadan ★ [1 month ago](#) 1 person liked this.

I think we have it all wrong, it should be one low price for all the channels that are available, about \$9.95, this seems very reasonable for the amount of subscribers there are.....Then you can watch what you want.

[Flag](#)

Like



Karen Kitchen ★ [1 month ago](#) 1 person liked this.

There seems to be a disconnect here with local stations providing the programming to cable and satellite companies, who charge me a fee for viewing the programming. Of course viewers enjoy the wide range of programs available but I resent paying for channels in my package which simply broadcast reruns of old poorly done shows.

The cable companies must be required to pay local stations for programming, fees to consumers must be regulated and consumers must be free to choose part of the content of their packages.

With rules like this in place it would probably be surprising to see how many viewers really do value local programming.

[Flag](#)

Like



guest ★ [1 month ago](#) 1 person liked this.

I would prefer to be able to choose which channels I get over and above the basic cable package. I'm paying a certain amount of money for a bunch of channels I don't watch. The channels I'd most like to watch, are not in the same package.

[Flag](#)



Michael Moyes ★ [1 month ago](#) 1 person liked this.

The tv programming made available from my cable company is terrible. It is way too expensive for what you get. Basic packages should not be \$60 per month. I would prefer that more channels be offered for the same price or pay for each channel that you would like to subscribe to.

[Flag](#)



Evelyn Downey ★ [1 month ago](#) 1 person liked this.

I seldom watch TV but listen to radio as it is something I am able to do while I work. I highly resent having to pay a huge amount of money for channels that are never watched due to the nature of the bungling.

I do think it important that local TV be supported in the development of local programming. It is my understanding that the cable companies have very high profit margins and could be called upon to provide financial support for local programs.

[Flag](#)



GaelM ★ [1 month ago](#) 1 person liked this.

I would like the option to select the channels i want versus having pre-selected packages. I do not think cable is good value...in fact, i think the fees are userious.

[Flag](#)



Leon Hoffentoth ★ [1 month ago](#) 1 person liked this.

Anybody who's satisfied with the way programming is made available by service providers is either made of money or extremely indiscriminate in their viewing preferences. If anything requires regulation, it should be the practice of forcing subscribers to accept anything other than those services which they specifically request. It should be the duty of neither the service provider nor the consumer to subsidise TV stations that do not offer programming of interest to the consumer. If there is no appetite for a particular station's offerings, then it's time for them to either adjust to the market or leave it entirely. No company can function if it cannot sell its product, and no consumer should be forced to buy a product they do not want. Let's put an end to "bundling", and let the market sort out itself. If, in this procedure, "my" channels are the ones to fall by the wayside, so be it. As a consumer, I neither need nor expect charity from any corporation, including my government.

If cable companies aren't paying for the programming which they're providing to the consumer, why are cable prices so high? Would their costs decrease if perhaps there were fewer stations? It would seem only logical, as the more stations for which I sign-up, the higher the price I have to pay.

I have to question, too, broadcasters' demands for payment by cable companies. With the current broadcast time allocated to commercials, how can they not be making money? Perhaps they need to increase the fees for airtime, as there's precious little programme time left to further carve-up.

It seems odd, too, that without cable companies, it would be difficult for any station or network to sell ad time, as there would be no viewers. Cable companies and TV networks are co-dependent, so I suppose as consumers we should consider ourselves lucky that these two are bickering amongst themselves rather than joining forces against us.

The topic of commercials brings up another complaint. I accept that commercial TV is exactly that, or should be. However, why are we forced to watch virtually the same commercials on almost every channel? Part of the reason is because American programming is not provided directly by the American networks - if I choose to watch an American show on an American

channel, I will still get it fed through a Canadian channel (which is probably showing it at the same time), meaning that I also get the same Canadian commercials. I don't have a problem with Canadian content, but I find it worrisome that we've become so provincial that we fear outside influence from "foreign" commercials - I realise that that's not the reason, but then why offer any American channels at all?

Flag

Like

 *alanmyers* ★ [1 month ago](#) 1 person liked this.

I'm not satisfied with the way programming is made available. I want to choose what I want to see without being gouged. I'm paying for a bunch of crap I'll never watch and those things that I would pay for or would like to see are not available. It's not set up right.

I want my own package without having to pay more for less.

Flag

Like

 *Ursula* ★ [1 month ago](#) 1 person liked this.

Local TV matters to me. It is where people in communities come together to learn about events that touch our everyday lives. Local television reflects our unique Canadian identity and provides viewers with choice in quality programming.

As a priority, I urge you to support local television. Tell the Prime Minister and Minister of Canadian Heritage to listen to Canadian consumers, and let local TV stations negotiate with cable and satellite companies for fair value of their signals and programming.

I am also concerned that my cable company is threatening to double bill me more for local television. We already pay for local TV in our basic service and we should not be double billed. The CRTC and the federal government should protect consumers by regulating the cost of basic services. This solution will provide more transparency and fair billing practices.

It is time for the government to do what is right and move forward with implementing a reasonable solution that provides local TV stations the right to negotiate with TV distributors and protect consumers with the regulation of basic TV rates.

Flag

Like

 *barbv* ★ [1 month ago](#) 1 person liked this.

I believe the all companies both cable and satellite need greatly to improve their programming. The excessive flicking of the television box looking for a program to watch that you do not have to pay for is becoming a tedious venture to say the least. The excessive charges for a pay tv movie. I can purchase most of the movies on satellite and cable for less than \$20.00 after they are less than two months old. I can rent them for \$4.99 at the video store with every 5th rental being free. Satellite wants \$5.99 to view the movie and in Bell satellite they even have 99 cent movie channel offering movies over ten years old. Anything to part you with your money. You can increase on line what you want with your satellite but if you want to decrease you have to call them. Most people are aware of the fantastic pricing and T.V. viewing available in the States but we are not allowed to purchase their services here. Of course their basic packages offer more channels and programming for a lot less and with the Cdn. dollar at I believe \$1.06 the difference here would not be different enough for you to order their services. I also believe that is what they are afraid of. Once again Canada has offered a Monopoly for satellite companies here as we all know if the competition floods in that great profit of \$400 million would dwindle rapidly. I also believe the large companies want to take over local T.V. so they can add more stations and therefore charge more money. Why we need an organization like the CRTC is beyond me If you are old enough to order and pay for T.V. then you are old enough to know what you want to watch. Yes porn and that should be regulated but the rest should be opened up and competition created in the best interest of Canadians paying for the service. If I have to watch one more of the Alien series on T.V. I am going to scream. My advice to all Canadians. We are the ones paying for the service. Therefore we are the ones giving them the clout and financial backup to do as they please. I pray the outcome will be positive for local T.V. but we

have dealt with the smoke screens in this type of process before. However think of it this way. Lets say for talking sake their are 20 million Cdns. Most have cable or satellite. Decrease your bill by \$10.00 to \$20.00 a month. Imagine the loss of revenue if you did this for a 3 to 6 month period. I think they might get the message then. Food for thought. We could then make some donations to our local stations.

[Flag](#)

Like

 *brianeast* ★ [1 month ago](#) 1 person liked this.

FAIRNESS: LEGAL & COMMERCIAL

We, the consumers, don't have all the information, despite the two partisan scare campaigns. As a former (Canadian) strategic intelligence officer, I understand why it is necessary to maintain a nationally controlled means of communication such as this. However, we are a country of laws. Am I correct in interpreting that cable/satellite companies are required by law to carry the locally televised signals.

IF SO, then they must not be compelled to pay for such, particularly as this also gives greater advertising coverage for those stations and therefore greater revenue potential, yet their expenses of transmission borne by the cable/satellite.

IF NOT, then the cable/satellite company has the discretion to choose what the audience actually wants (demand) and the local stations (supply) can negotiate a fair price. I don't care about the costs, which do not seem onerous. I do care about fair treatment of business. It is not fair to legislate payment of supply of something the consumer does not want. It is a bad precedent. If Canada legislates a business must carry and pay for something there is no demand for, then this is an unfair practice.

[Flag](#)

Like

 *brianeast* ★ [1 month ago](#) 1 person liked this.

FAIRNESS: LEGAL & COMMERCIAL

We, the consumers, don't have all the information, despite the two partisan scare campaigns. As a former (Canadian) strategic intelligence officer, I understand why it is necessary to maintain a nationally controlled means of communication such as this. However, we are a country of laws. Am I correct in interpreting that cable/satellite companies are required by law to carry the locally televised signals.

IF SO, then they must not be compelled to pay for such, particularly as this also gives greater advertising coverage for those stations and therefore greater revenue potential, yet their expenses of transmission borne by the cable/satellite.

IF NOT, then the cable/satellite company has the discretion to choose what the audience actually wants (demand) and the local stations (supply) can negotiate a fair price. I don't care about the costs, which do not seem onerous. I do care about fair treatment of business. It is not fair to legislate payment of supply of something the consumer does not want. It is a bad precedent. If Canada legislates a business must carry and pay for something there is no demand for, then this is an unfair practice.

[Flag](#)

Like

 *brianeast* ★ [1 month ago](#) 1 person liked this.

TECHNOLOGICAL DEVELOPMENT

We must also look at progress. We cannot keep dinosaurs artificially alive. If airwave broadcasting cannot develop and maintain a profitable business model, it must be allowed to die. We no longer have blacksmiths, buggy whips, semaphore stations. The capital investments of over the air transmissions was a business choice. If the companies cannot keep up with technology and demand, then they must not be kept alive at the consumer's expense.

[Flag](#)

Like

 *Anna in Victoria* ★ [1 month ago](#) 1 person liked this.

I think that if the cable companies have been getting local network subsidiaries for free, cable has been robbing the consumers by charging us anything for them at all!

[Flag](#)

Like

 *stanfockner* ★ [1 month ago](#) 1 person liked this.

The CRTC should enable cable and satellite TV subscribers to choose the channels and services they wish to acquire if they subscribe. The concept of "packages" or "bundles" of TV channels is only helpful to redistributors of TV signals like Bell, Rogers, Telus and Cogeco. We need regulations that level the playing field between consumers and corporate Canada. Let the consumer choose.

[Flag](#)

Like

 *ryansantroek* ★ [1 month ago](#) 1 person liked this.

I do not believe I am getting value for my money. The way my cable (or satellite provider for that matter) have setup the packages (the way the tv channels are sold to me) is wrong. I would prefer to pay for each channel separately. They can charge me monthly for only the channels I want to subscribe to. This would allow me and my family to pick the right package of channels based on our wants and needs. Instead we have to take the basic packages which include channels that we do not watch at all. If this were to happen then I would have no problem paying an extra amount towards the content provider, and some to the cable provider. But this would have to be fair to both and set so that neither could abuse the system. This would also allow the stations that provide the content that we watch to receive our funding (subscription cost). Thank you.

[Flag](#)

Like

 *Joe S* ★ [1 month ago](#) 1 person liked this.

I do not like the fact that Expressvu requires me to pay \$32 for "basic service" which they say the CRTC demands that I have to buy it to get basic Canadian content. I have an aerial which gets me all the Canadian networks for free. I want to be able to buy only what channels I want from Expressvu. Packaging is not required in this digital world. I should be able to click on and order only the channels I want online.

[Flag](#)

Like

 *craigwebb* ★ [1 month ago](#) 1 person liked this.

I am very dissatisfied with the television programming practices in Cda. I believe I should be able to pick the networks/channels I want, just as I can choose with virtually every other product. If a channel cannot survive under this system then it should die a quiet death. As for local news, it is redundant for me. I don't like paying for it as I don't watch it.

[Flag](#)

Like

 *annmclaughlin* ★ [1 month ago](#) 1 person liked this.

Consumers should be able to receive the channels they want and pay for only that. Now, if you want a specific channel you have to take and pay for the whole package, receiving several channels you're not interested in and don't want. It is expensive and the cost keeps going up, not worth it for having to take channels you don't want.

[Flag](#)

Like

 *marylou* ★ [1 month ago](#) 1 person liked this.

this may be indirectly related to the question: i don't like the fact that our national sports network(tsn) comes up with a second channel that is an extra charge by my satellite company. This means i can watch american football with my basic subscription while the new tsn2 airs the canadian curling that is going on this week. CBC has done the same thing with BOLD. It's wrong.

Flag

Like

 *georgedyson* ★ [1 month ago](#) 1 person liked this.

I believe all channels should be unbundled and subscribers to pick and choose whatever channels they wish to subscribe to as individual channels. While I would not subscribe to some of my current channels if I had the choice, I would also subscribe to other channels where the bundle is unattractive as it contains many unwanted channels.

I believe I should have the freedom to pick and choose what I want to watch.

I would also encourage the broadcast of as many HD channles as possible - currently there are many not offered by my cable service.

Flag

Like

 *ljsmith13* ★ [1 month ago](#) 1 person liked this.

I'm not satisfied. I find I end up with channels I don't watch and have to pay extra to get them or keep channels I don't want to get the ones I do. I'd really rather pay only for the channels I want, get those channels and forget the rest.

Building my own personalized lineup, rather than having channels like HBO packaged with other channels (like the US Superstations) which I can't get on their own. While I don't watch all of them, I do watch one or two for the west coast feed, and programming not offered by Canadian stations. I'd rather pay for the one or two I do watch and drop HBO, but I'm not given that option.

Flag

Like

 *Red Deer2* ★ [1 month ago](#) 1 person liked this.

I did a lot of research before I recently (in the last six months) signed up for cable or satellite. The pricing was fairly consistent and all providers bundled their services. I would like to have the option to pick and choose the channels I want instead of being stuck with ridiculous bundles of tv channels that I will never watch.

I do not feel that I'm getting good value for my money, although I must say that things have improved since about two years ago when pricing was not as competitive.

Pricing should be unbundled.

Flag

Like

 *Not Happy* ★ [1 month ago](#) 1 person liked this.

1 - For what we have to pay for the service, why are the providers not forced to allow us to choose only what we want. Where is the CRTC in this thing? Sorry it's on the other side.

2 - The same way I get things at the store. We should be allowed to get US TV. That is the only way the price would become reasonable. But of course we have to keep them in the business of printing money. Why support channels no one watches?

Flag

Like

 *Eric Petras* ★ [1 month ago](#) 1 person liked this.

1. No.

2. Make the cable companies eliminate programming packages, which bundle unwanted stations

into the mix; allow the consumer to choose how many and which stations they wish to pay for.

[Flag](#)

Like



Doug Hewitt-White ★ [1 month ago](#) 1 person liked this.

I also am not happy with the necessity to buy pre-determined "bundles". I do not understand the rationale for this. I want to be able to pick specific channels and only pay for those.

[Flag](#)

Like



glepardbysdbilkoski ★ [1 month ago](#) 1 person liked this.

I Have been a subscriber to Bell Expressvu for many years, and subscribed to the then "Legacy" 6 Pack package for a package fee. This package included the sports channels "TSN" and "TSN2", channels 400 and 401 respectively.

A number of months ago Bell changed the "Legacy" package and removed "TSN2" from the package, and we therefore lost our enjoyment of this channel, (no notice, no communication from Bell) (Our bill didn't go down in cost)

We wanted to watch curling on "TSN2" today, and I called Bell to inquire why we were not receiving this channel anymore.

I was told "TSN2" is not available to anyone still subscribing to the older "Legacy" package, and could not be added to my list of subscribed channels.

In order to again receive "TSN2" I would have to cancel my subscription to the older "Legacy" package and subscribe to the newer "Genesis" package at an increased cost of approximately \$11.00 per month, plus taxes. This equates to over \$12.00/mo to again receive "TSN2".

In my opinion, this is an unfair business practice.

Only two satellite providers in Canada.
Market needs to be opened to the US providers, for more competition

Subscriptions packages should be at the discretion of the subscriber, not the provider, and the provider rates should be regulated and fixed.

[Flag](#)

Like



paul2d ★ [1 month ago](#) 1 person liked this.

I am against the requirement that makes some channels only available as part of a package. I currently have two packages over the mandatory basic package and I only want and watch one of them. I don't watch any of the channels from the basic package. Don't make me pay for channels I don't want or watch.

[Flag](#)

Like



cjm ★ [1 month ago](#) 1 person liked this.

I don't feel that I have any choice - I either take Cable TV and all the associated rubbish that is on there to get the 4-5 channels that I actually watch and care about, or I go without. That's not a choice. Choice is being able to pay for what you want, and receiving it.

[Flag](#)

Like



Greg ★ [1 month ago](#) 1 person liked this.

Are we not Canadian? Why are there so many American TV stations on the basic package all duplicating the same mindless dribble? Come on Canada stop supporting the Americans and try supporting ourselves for a change.

As for the media conglomerates, cable and satelliet giants, stop feeding us garbage and then making us pay through the nose for it. Fifty to sixty dollars for anything worth watching? Come on...you know that is way over priced...especially for the quality of programing that we are receiving.

CRTC - STOP HANGING OUT IN THE COPORATIONS TROUGH!!! Please do something for Canadians for a change and actually make a change.

[Flag](#)

Like



garryandethelharris ★ [1 month ago](#) 1 person liked this.

We should be able to select only the programs we want to watch and not be told we have to select a group of progams to get the one we want

[Flag](#)

Like



George ★ [1 month ago](#) 1 person liked this.

I am not satisfied with the cable provisions, you should have a selection of channels to pick from, packages should be x number of channels you pick from a list then we wouldn't be forced to take several channels that we don't want in order to get one that we do. No TV providers/stations should be tax supported if they can't survive on advertizing get out of the business

[Flag](#)

Like



D SG ★ [1 month ago](#) 1 person liked this.

1.) No, not satisfied. I have no choice in the content I watch, it is all mandated by the CRTC. When I pay for a US station, I want the US feed, period. I do not want the simulcast canadian station on top of that..what is the point of paying for the US station? Everytime they have to do that, I should get credit on my bill.

2. Channels should be a la carte. There should be no simulcasting of a Canadian tv feed on a US paid for channel.

Stop forcing Canadian content on me. It just makes me find a way to get a US satellite dish at home. Canadian content can be good, and needs to stand on it's own, and I should not be forced how much, or what I can watch by the government.

[Flag](#)

Like



johnrpaterson ★ [1 month ago](#) 1 person liked this.

Deregulation has resulted in cable ccompany giants who now essentially control television broadcasting in Canada. TV is too important a medium for informming the public to allow such control to continue. All Canadians need to have affordable access. The CRTC should regulate pricing for a basic service package. The package would include local channel(s) and national channels such as CBC and CTV.

As for other channels, consumers should be able to choose specifically which channels they want without having to buy a 'package' stacked with channels not worth watching. The CRTC talks about giving the industry flexibility - how about flexibility for Canadians!

[Flag](#)

Like



Aryan Domy ★ [1 month ago](#) 1 person liked this.

I think the major issue to be solved in Canadian television industry is not about local television.

If the industry is set in the framework of market economy, local television issue, as well as excellence of Canadian television production, will successfully be solved.

What I think is the #1 issue to be solved is to give to Canadian the option to choose which TV channels they prefer. In essence this is the basis of market economy and it put all the producers in fair competition.

It is to Canadians and only to them to decide which TV channels are worth, which represent Canadian concerns and values.

The broadcasting TV industry, in my opinion, works in regressive basis. With its inflexible "basic package" idea, this industry is regressive, it essentially forces Canadians what to buy, and does not promote the merit and excellence in Canadian TV productions.

Therefore, the good health of Canadian TV production starts from broadcasting regulations.

CRTC should recommend the abolishment of the "basic package" idea. To support the cost of TV broadcasting CRTC should recommend an access fee (to be set from offer/demand) for any Canadian customer who buys TV channels. This fee goes directly to TV broadcasters and their hands should be of of any kind of "programming package".

Next, the Canadian should have the right to select each individual TV channel, with a certain weight to Canadian TV channels. It is up to TV producers to set the prices they what to sell their production, and it is only to Canadians to decide, totally free, of which channels they will purchase, and therefore which channels will excel.

This is a very easy regulation, but it puts the industry in real competitive basis, promote the best TV and truly represent Canadian values.

Sincerely.

[Flag](#)

Like



chrisj2000 ★ [1 month ago](#) 1 person liked this.

1. I am not satisfied with how television is offered. Why do I have to purchase a useless basic bundle of cable channels of which I am only interested in 5 or 6 of them. I should be able to pick and choose the channels which I want, not be forced to accept stations which I never watch.

[Flag](#)

Like



chrisj2000 ★ [1 month ago](#) 1 person liked this.

1. I am not satisfied with how television is offered. Why do I have to purchase a useless basic bundle of cable channels of which I am only interested in 5 or 6 of them.

2. I should be able to pick and choose the channels which I want, not be forced to accept stations which I never watch.

[Flag](#)

Like



Steve Martin ★ [1 month ago](#) 1 person liked this.

Value: No it is not good. It's not just the number of channels for the money, a bigger problem is all these various channels show the exact same program. The companies that own these channels use the same content to fill all their stations, they take the same movie and each week move it from one station to another.

How I'd prefer it: Ala carte with no mandatory stations. I don't want to buy a block of ten to get the two channels I want. I also don't want to be forced to pay for a station like the Aboriginal

Peoples Channel. If no one wants to pay for it (or any other station) it should be left to fail. I specifically point out that channel, because after they showed The Matrix ... I don't need to subsidize a station so I can see that movie on yet another station

[Flag](#)

Like

 *Cathy Fouchard* ★ [1 month ago](#) 1 person liked this.

I would like the right to choose individual programs rather than have to take a package of channels in which I may only want one particular channel.

[Flag](#)

Like

 *x_bailout* ★ [1 month ago](#) 1 person liked this.

I am NOT satisfied - the programming themes are made available in too broad a spectrum -IF you order this - it must include that...which is ridiculous...because I don't want that. The 'basic pkg' is OBSOLETE - you must get the basic pkg and add themes from there... Now you MUST PAY for HD programming which is content within the basic programming (channels 199 to 300) but you never click on those channels because you are going to watch HD. You should pick the channels you would watch and make up your own Themes, I'd pick HD programming and a few channels within the 199-300 range, and build a few themes, ie. sports, news, picking within their so-called Themes. Therefore the options available are NOT good value for my money

[Flag](#)

Like

 *cindyls* ★ [1 month ago](#) 1 person liked this.

There has to be a better way to provide the variety of specific channels I want to see than the current method of bundling. I have chosen some satellite bundles only so I can watch one or two channels...just let me for what I want and not have to scroll through all the excess.

[Flag](#)

Like

 *Eva* ★ [1 month ago](#) [in reply to cindyls](#)

I hate scrolling through endless possibilities. By the time I'm finished the show I might eventually choose is over!

[Flag](#)

Like

 *Retired* ★ [1 month ago](#) 1 person liked this.

Hello. My whole working life involved working in the Broadcast and Cable Industry. During that time I worked for a local Television & AM/FM Radio Station and also the local Cable company. I also worked for a while providing sales and technical support to Telco and both sectors from Manitoba West. I also was involved in the preparation of material for hearings as well as attended a series of meetings in Ottawa with members of the CRTC. During the 47 years of this involvement I have heard, or so I thought, every possible reason why Cable should or should not be given a license. Why Satellite systems should or should not be approved. Why the Broadcasters (TV-Radio Stations) need or not need protection from each other and the Cable and Satellite operators. During all this time, the systems continually posted what appeared to be good profits and managed to expand their services and facilities. During this time it was not always what the Viewer, Listener or Subscriber would like or be happy with, but what the big guys could convince the commission to approve. It has also happened with the Telcos. As a person on a pension I find ever more difficult to maintain a standard of living that comes close to that which I enjoyed when I was working. We are now being held for ransom by Broadcasters and Cable/Satellite providers again. The local guys were very happy when they realized they could charge more for air time when they could add in the cable viewers, and then later increase their fees for National advertising when Sat service arrived. I am currently a Satellite subscriber as I appreciate the ability to choose what I want to view, when I want to view. The almost free reign

that has been given to the Cable and Satellite companies to charge for packages that include one or a few of the channels I view in a package should be stopped. Let subscribers choose what they want. The more channels one chooses the more you pay, but at the same time the more you choose the bigger the discount. As a subscriber to Cable or Satellite. it is my understanding that we already contribute large sums to the Canadian Telefund that provides monies for Canadian productions, as well as a 1.5% TAX on our Satellite service which is currently being collected. On top of this we as Taxpayers continue to support the CBC, if another tax to help the Broadcasters is applied to Cable and Satellite services, will the CBC get even more?

These are just a few thoughts on adding additional taxes.

It is interesting to note how many broadcasters take advantage of the Canadian Telefund to produce programs with Canadian Money that they immediately sell to the US Networks. Some even display dollar amounts in USA Dollars, even though the content was produced in Canada.

[Flag](#)

Like

 [d3L3373d](#) ★ [1 month ago](#) 1 person liked this.

I want complete freedom of choice. I want to buy my channels in small groups or individually. I personally would pay \$1 to \$3 a channel (depending on exclusivity of content). I would spend the same as I do now (\$75ish) but I would only have the channels I watch, and it would allow the companies like Shaw, Bell, Rogers to get rid of channels that no one wants freeing up bandwidth.

[Flag](#)

Like

 [Donna Campbell](#) ★ [1 month ago](#) 1 person liked this.

1. No, I am definitely NOT satisfied with how programming is made available to me!! The options available to me force me to pay for channels I will never watch - NOT good value for my money!

2. Allow for me to pay for only channels I want.

[Flag](#)

Like

 [Thomas Hawrelak](#) ★ [1 month ago](#) 1 person liked this.

1. No, I am not at all satisfied how television programming is made available to me. The options available do not represent good value. I do NOT wish to have 400 channels, and absolutely nothing worthwhile to watch.

2. I would like to be able to pick and choose the channels I want without having to pay exorbitant fees just so the cable provider can "bundle" their services. i.e full cable services combined with internet at a "reduced" rate

[Flag](#)

Like

 [albert saltel](#) ★ [1 month ago](#) 1 person liked this.

i have satellite, and am displeased with the fact we have to subscribe to packages, rather to just the channels you want, this means i'm paying for channels i will never watch, also i do not need access to almost every commercial channel, i only need my local channel. i.e. i live in b.c. and don't need channels from toronto or montreal..

[Flag](#)

Like

 [Enough Already](#) ★ [1 month ago](#) 1 person liked this.

I'm tired of having to subscribe to a bundled services. Why can't we subscribe to individual channels? Bundled services only subsidize inferior channels that no one wants. If they can't make it on their own to bad let them go under.

[Flag](#)

Like



Ann C ★ [1 month ago](#) 1 person liked this.

We would prefer to choose individual channels. Our main concern is the price. It costs too much for what we want to watch. Also, most of the channels show the same thing anyway so there really isn't as much choice as it first appears.

[Flag](#)

Like



Bill ★ [1 month ago](#) 1 person liked this.

If the CRTC insists on placing this nonsensical tax on the public then they should allow the public to select the channels they wish to subscribe to. There are a lot of channels that have no meaning or value that are positioned within these so-called bundles, and as a result are supported by a non-desirous public, who by the way also pays their salaries. If these channels are unable to secure their own viewing audience then there is a message that the CRTC is missing. Just one more gouge attempt by the present leadership!

[Flag](#)

Like



Gary Biggs ★ [1 month ago](#) 1 person liked this.

I am happy at present but if the cable companies are going to charge us for local channels, I feel we should be able to choose the channels we want and not have to pay for all of them as a package as we do now.

[Flag](#)

Like



Hugh ★ [1 month ago](#) 1 person liked this.

Cable users should have the right to subscribe to only those channels they prefer to watch. Local TV programming should come automatically with additional channels added by the subscriber.

[Flag](#)

Like



TC Williams ★ [1 month ago](#) 1 person liked this.

The current system of "packaging" is simply a way for cable companies to increase their revenues by including unlike items in packages so you are required to take numerous programs that we will never, ever view. They move channels like the golf channel to a package that includes nothing of any relevance to sports and do not include it in the basic HD channels now offered. The consumer should be allowed to select the channels that they would like included in their programming and pay a flat basic charge for service. If the companies are expanding their HD channels any that you subscribe to should be automatically included at no extra charge. These companies have for too long simply dictated how the service will be provided and in doing so make enormous profits while providing limited service.

[Flag](#)

Like



Frank M ★ [1 month ago](#) 1 person liked this.

I disagree with everyone complaining about bundling. If you could buy individual channels you wouldn't pay any less... you would just get less. The economics of entertainment are that hit shows and hit programming that everyone wants consume most of the investment/expense... so by taking away 400 of the 500 channels you receive your bill wouldn't go down, because costs for the cable/satellite companies wouldn't go down. You would just get less. Besides, it's regulation that drives much of the packaging --- we keep trying to prop up low quality Canadian content... the regulator is the problem here.

[Flag](#)

Like



Me ★ [1 month ago](#) 1 person liked this.

I would like the CRTC to stop deleting comments ... thats what I would like to see

[Flag](#)

[Like](#)



Frank Lawson ★ [1 month ago](#) 1 person liked this.

The fact is the the CRTC has always decided how the revenue is split. It is just that they have always decided in favor of cable companies allowing them to grow. Now companies like Rogers and Bell are exporting Job to India as fast as they can and no longer deserve any support from either the Government or the people of Canada.

1) Cable companies should be forced to share their cables just like the telephone companies. The technology exist to do all this

2) People should have the choice of paying by the hour or on a per item basis for TV.

There could be different price structures with adds, without adds and with just a few adds. The technology exist to do all this

3) and or we should not be forced to pay for channels we do not want. We should be able to choose specific channels. The technology exist to do all this without unreasonable cost.

4) To take a broadcast and rebroadcast it without payment is theft. It may be legal because the CRTC for some reason allows it but it is theft and MUST be stopped.

If I download a movie and sell copies of it I can go to jail, but is this not what the Cable companies are doing in essence? The technology differs but the crime is the same.

Time for the CRTC to step up. No need for fees to go up but clearly time for some innovative thinking. Force the cable companies to share the cash . It is not the 1960 , technology has changed.

You could force the cable companies to share the revenue from consumers, add etc and force the TV stations to share AD revenue. This would make them mutually co dependent. Then perhaps they would work together.

But in the end consumers should be given lots of choice, and low cost

While participants in the industry learn to share the revenue. But lets face it the cost of delivering the signal to homes is going down on a per unit basis while the cost of production goes up.

Finally Canadian content should be mandated from all.

[Flag](#)

[Like](#)



Randy Hume ★ [1 month ago](#) 1 person liked this.

I read that the CRTC approved cable companies to provide their services, in a subscriber paying for specific channels process. What happened with that ? Who wouldn't want to choose the exact channels they want, with the addition of a few essential channels that are worthy of being forced on everyone. If some channels could not survive this fair selection process, so be it.

[Flag](#)

[Like](#)



Elizabeth Lepage ★ [1 month ago](#) 1 person liked this.

I only get 28 chanel (2 french, 1 sports, 1 weather, 2 continuous news, and one really bad religious station) which I hardly if at all watch, leaving 21 - I also rarely watch HGTV/Fox and never MMM (music). now only leaving 18. Of which I get charged 46.00+ (I do, however only pay 43.00). There is no programing these days that can justify more money. I will stop watching tv!!!!

2. More choice of what stations and not pkgs. Mostly I watch 5 stations and should only have to pay for them. And for the 5 hrs/yr for the other stations - I will gladly give up for less money.

[Flag](#)

[Like](#)



Paul Joseph ★ [1 month ago](#) 1 person liked this.

I think that as a consumer I should have the right to get the programing I would like to watch

and not all these bundled packages that contain channels I would never watch. I also believe as a tax paying Canadian citizen I should be able to watch what I want with out being held hostage by big satellite providers who seem to have the CRT in their corner rather than the side of the consumers where the CRT should be. The CRT to me needs to be reformed, if they want me to watch more Canadian content then get our Canadian film makers to make better films.

[Flag](#)

Like



[DaveA](#) ★ [1 month ago](#) [in reply to Paul Joseph](#)

And the reason they don't is economics. Take just Rogers and Shaw. Say each set aside \$5000 per MP, that is only \$2 million to each.

Pretty small price to pay to keep the CRTC in Shaw/Rogers best interests.

So ask your prospective MP, write them, ask them how much they got from Rogers, Shaw, Bell and other communications companies and how that affects his decision to protect Canadian consumers, details please. Stand back to a generalised statement that is meaningless. But if he gives details....

[Flag](#)

Like



[louciper](#) ★ [1 month ago](#) 1 person liked this.

Here is the REAL issue CRTC!

I am NOT satisfied with the way you have communications in Canada LIMITED like COMMUNIST CHINA and RUSSIA!

Let free markets and competition go free so that we get the best value for our dollar!

Your basic premise and questions posted here for our comment are FLAWED FROM THE START!

Your system is not working - it has us paying the highest prices amongst the G7! Why don't you think more like "How can we get the best value for the dollar for Canadians in terms of programming?" and work that way!??

Because you are not acting in the interest of the VOTERS!

You are acting in the interest of local businesses that's why! They pay you off with BIG MONEY - that's why!

Reframe the question to "would you like us to allow more competition in the marketplace so Canadians get the best value for their entertainment dollar?"

The answer will mostly be "YES!"

You will get some that will say "NO! I want TV to architect my Culture! Make us pay more so we feel we have an identity - blah blah blah" Yeah - it's the local monopolies that are feeding us this garbage pile of lies so that they keep all the profits.

There is no local Canadian content that people watch on mass and we all know it!

Sure - Hockey Night in Canada on CBC...Dragon's Den on CBC...The Tudors on CBC...SCTV in it's hey day - those can still ALL exist in an open marketplace where there is more competition - it can still exist!

Stop ripping us off and stop thinking that MORE TAXES is the way to solve a problem - that's the type of thinking from someone in Elementary School.

We want smart thinkers in the CRTC - not simpleton's ripping off the voters.

What we need to do is vote for politicians that will get rid of all your power - that's what we need

to do!

[Flag](#)

[Like](#)



N Leblanc ★ [1 month ago](#) 1 person liked this.

Educational TV and Local Canadian programming should be provide to all Canadians at NO CHARGE.

The HUGE advertising bucks for foreign players should be TAXED and this would fund the television we might all need.

[Flag](#)

[Like](#)



lornesimpson ★ [1 month ago](#) 1 person liked this.

I picked the Cable packages I wanted. The Local Channel (Singular) is the only local station within 100's of miles. It is the only one where I get "Local" news, sports and weather, except for Radio. Radio is a 30 second blurb. At least I get better coverage on the Local TV station. All other "Local" stations are just repeaters of the national networks.

CBC is the BEST National broadcaster in this country, and needs to be funded by the Government. They are the ONLY broadcaster in this country to reach 98% of the population in the two National Languages as well as local dialects in the North. You would be stuck with only American Programming if it was left to the other major broadcast companies.

[Flag](#)

[Like](#)



bonnievanbelois ★ [1 month ago](#) 1 person liked this.

I am quite satisfied with my cable package, however, I feel if we must pay extra for "local" TV channels I would protest as I find that our local station is anything but local and seldom if ever watch it. If I had to pay for the priviledge of having this local channel on my cable lineup ,then I would prefer the option of not having this included in my package as I would be paying the charge and receiving nothing positive in return. Less bundling would be a great option.

[Flag](#)

[Like](#)



Tom Murray ★ [1 month ago](#) 1 person liked this.

I am very satisfied with how my programming is made available to me. Naturally, I like everyone else wishes that it was cheaper but then we feel the same about most things.

[Flag](#)

[Like](#)



Jonathan ★ [1 month ago](#) 1 person liked this.

A TV Tax will cost Canadians an additional \$5-\$10 on their TV bill each month - it's not fair and not needed when broadcasters already receive so much funding from government and TV providers like Bell

Throughout this whole debate, the big networks have never committed to keeping local television stations on the air or otherwise supporting local programming.

The TV Tax is nothing more than a bailout for the big TV networks. They made almost \$400 million in operating profits last year alone, receive close to \$600 million in benefits from satellite and cable providers annually, and they get more than a billion dollars in funding from the government each year

And yet any new TV Tax will actually be charged in addition to the CRTC's Local Programming Improvement Fund fee of 1.5% that already went into effect this year!

[Flag](#)

[Like](#)



lamar ★ [1 month ago](#) [in reply to Jonathan](#)

You're so right! If the cable companies decide to pass on the cost of local tv programs to us

again and double bill us for stuff they already bill us for then we should cancel our cable packages.

[Flag](#)

[Like](#)

 [mechanic123](#) ★ [1 month ago](#) 1 person liked this.

I pay far too much now as a satellite subscriber and find the channels are mostly duplicated and are garbage for programming. This seems to me to be another tactic to grab cash from the public in a cash-strapped economy, how much is too much & when does all this stop.

[Flag](#)

[Like](#)

 [Vandrbest](#) ★ [1 month ago](#) 1 person liked this.

I would prefer more choice, especially in packages. I understand why cable and satellite try to bundle the great with the lousy because they have to run a business. I abhor the concept that local tv (that I don't watch) might be bundled in with great specialty services like OASIS, TCM, Movie Network, just because CRTC mandates it. I will watch Canadian television - if it is good. Don't force me.

[Flag](#)

[Like](#)

 [ronaldjlock](#) ★ [1 month ago](#) 1 person liked this.

My bill is already too HIGH\$\$\$\$. Just say no to the new TAX!!!!
If the networks can't operate effectively without this bailout then let them fail and a new company will form and provide more content for less money. The CEO's & CFO's should all resign and let an average person take charge and you will see many changes for the better.

[Flag](#)

[Like](#)

 [Iamar](#) ★ [1 month ago](#) [in reply to ronaldjlock](#)

Yes, the average person should take charge. If I was in charge I would have them scale back the basic service so it's just CBC, CTV Global and a few other channels. Why am I forced to have all these other channels I don't want to watch just so I can get the big channels I get my sports and news from.

[Flag](#)

[Like](#)

 [James](#) ★ [1 month ago](#) 1 person liked this.

1) I am not satisfied. I pay too much for the "package" that contains junk that I will never watch.
2) I would prefer channel-by-channel selections and the ability to add channels at a moment's notice.

[Flag](#)

[Like](#)

 [08_gbreadon8](#) ★ [1 month ago](#) 1 person liked this.

I would like to be able to choose what channels I want to watch, I already pay more than enough for channels I do not want, why are we forced into packages that always include Canadian channels that offer poor programming and the only time I ever watch any of them is if they have British or American programming on them, I would like to be able to choose my channels and pay a reasonable price, not be gouged and forced to have other channels which I never ever use.

[Flag](#)

[Like](#)



08_gbreadon8 ★ [1 month ago](#) 1 person liked this.

I'm not happy with bundles I want to be able buy and pay (at a reasonable price) only the channels I want, not studek paying for a lot of channels I never ever watch, it's pure thievery, adding yet another tax is only making it even worse, thinking of using nothing but DVD's and going to the library a lot cheaper.

[Flag](#)

Like



Mark Hamilton ★ [1 month ago](#) 1 person liked this.

Give us "A la carte" programming please.

[Flag](#)

Like



nestorR ★ [1 month ago](#) 1 person liked this.

Give us real "choice of channels" by allowing us to subscribe to only the stations we want at a reasonable cost. Why should I have to subscribe to a theme / group that includes the "green grass channel" in order to get Discovery or National Geographic ?

[Flag](#)

Like



stewarthill ★ [1 month ago](#) 1 person liked this.

I am not satisfied, because I can not choose the channels I want. I am forced to pay for channels that I don't want.

but im sure that if i was allowed to purchase the 12 channels I watch the calculation of cost would work out to be the same. It just seems that they want \$50-\$75 from everyone. why not just give us all the channels and charge us a flat rate of \$50.

I think this would make everyone happy

[Flag](#)

Like



Steve ★ [1 month ago](#) 1 person liked this.

I wish we had more choice in channels. I also think that the channels allowed into Canada should not be tied to having so many Canadian services. I don't like bundling by force. I should be allowed say 10 channels of my choice at a certain rate, 20 at a certain rate or 1 at close to the same rate. Right now I get this channel only if I have that one and the Canadian one. I only want to have the one channel but am made to others I don't want.

[Flag](#)

Like



Elizabeth ★ [1 month ago](#) 1 person liked this.

No I am certainly not satisfied - I never have been! I think it's an incredible rip off but I have to have basic cable or I can't get reception for even the local channels.

A cable package should cost a certain amount for a basic package, lets say 20 channels, and higher prices for incrementally more channels and the choice of the channels should be ENTIRELY up to the consumer. The local stations should be given the same compensation by the cable company that any other station charges. As it stands now, the cable company can give you a basic pkg and then put one or two good channels in each additional package. Grrrrr!!

When I go to the grocery store to buy carrots, I am not forced to buy a bag of potatos that contains one carrot. When I buy carrots, I pick the carrots I want - I don't end up stuff I have to take as part of the deal. Stuff I don't want. The same goes for socks. I don't come home having had to buy pants in order to get the socks. As far as I know, the cable companies are the only ones who get away with this crap - and it's time it stopped. It's time cable companies' cash cow stopped.

[Flag](#)

Like

 *briangraff* ★ [1 month ago](#) 1 person liked this.

i pay for a lot of channels i never watch. and why are some of these channels still offered when they no longer provide the type of programming that lead to them originally being permitted on cable - spike tv and a&e are channels that are now offering crap and don't belong on the dial. 2 more choice - smaller bundles or the ability to pick individual channels, and digital channels should be offered at no cost with the analogue one showing the same channel.

[Flag](#)

Like

 *J. Cartier* ★ [1 month ago](#) 1 person liked this.

Definitely not happy with having to buy bundles of channels. You end up having to buy a bunch of crap just to get the few channels you want.

[Flag](#)

Like

 *G Anderton* ★ [1 month ago](#) 1 person liked this.

I should be able to pick and choose....and pay, for only those channels I want. Stop forcing local programming on the public. I will NOT pay for local content unless I decide i want it.

[Flag](#)

Like

 *Ivan Lobo* ★ [1 month ago](#) 1 person liked this.

I am not satisfied with how television programming is available. The cable and Satellite providers hold the gun to the consumers and force you to pay for programming that the customer will never watch. In a free market this should never be allowed. I want to pay for only the channels I choose and not what the CABLE AND SATELLITE providers choose for me. If I want to find out about the weather I do not have to get it on the TV. I can look it up on the internet for which I am paying. The new set up should be NO MORE BASIC PACKAGE, PAY ONLY FOR WHAT YOU WANT TO WATCH. If TV companies cannot provide customers what they want to view, let them close their doors. Customers do not need to prop them up by using the 'CANADIAN CONTENT' and get away with it very poor programming.

[Flag](#)

Like

 *Eva* ★ [1 month ago](#) 1 person liked this.

I am not satisfied with the channels my satellite provider offers. They claim to offer over a hundred channels (basic), but those channels are just repeats of the same 4-7 channels across different time zones. The bulk of those channels are provided to them for free over the air. I understand that this an obvious ploy used by all cable/satellite providers, but why does that have to be acceptable?

[Flag](#)

Like

 *steven johnston* ★ [1 month ago](#) 1 person liked this.

I am a bell satellite subscriber and I pay for american channels with my package but local stations take over the best shows(superbowl for instance) and I have to watch local commercials.I feel if local channels can't survive on their on programming,they shouldn't be on the air.CRTC should be ended.

[Flag](#)

Like

 *sarah* ★ [1 month ago](#) 1 person liked this.

Our satellite programming is already very expensive. Too expensive. There are really only 2

providers and so there is really no competition. They can pretty much charge as much as they like and both make lots of money.

We need more competition. We pay too much already to add fees for local channels. The prices charged by satellite providers needs to be investigated or regulated.

The amount of time taken up by commercials in every half hour is obscene. Why isn't the CRTC reducing this?

The CRTC SHOULD BE LOOKING AFTER THE CONSUMER.

[Flag](#)

Like



Lilly ★ [1 month ago](#) 1 person liked this.

1) I find cable television highly overpriced and am disappointed that US channels that I want to receive, and am willing to pay for, are not made available to me through my cable provider. The choice should be there.

[Flag](#)

Like



donshirlmcmillan ★ [1 month ago](#) 1 person liked this.

We are not satisfied. It is not good value for the money. The CRTC allows false advertisement by Cable/Satellite companys. Pay for what I want, should not, be in a package with garbage channels that "I don't want". All channels should be offered individually. Who wants 15 channels showing the same program at the same time? Cable/Satellite should pay for the product they sell to the public. A channel that cannot make itself attractive to the public, Satellite and Cable Company's should fold. If forced to do so they can procure advertisement and survive, if not they will fold.

[Flag](#)

Like



F. Ferri ★ [1 month ago](#) 1 person liked this.

I think that as a bare minimum, consumers should be offered local Canadian channels (i.e. CBC, CTV, Global, A Channel etc, - including high definition) and then they can pick and choose any other individual channels they wish. Do away with bundling of channels. There is not enough choice available at a reasonable cost.

[Flag](#)

Like



Greg H ★ [1 month ago](#) 1 person liked this.

I am not satisfied. I live in the Okanagan. A TV antenna just isn't viable. Instead we are held hostage by Shaw Cable with few alternatives.

I greatly dislike the tier packaging the use. Let me choose and pay for the channels I want to watch, not all the rest of the crap.

The sooner its all available on the net the better.

[Flag](#)

Like



no crtc ★ [1 month ago](#) 1 person liked this.

How much is this online consultation canadian taxpayers. like the contract to the company moderating the discussion? What is the value of the contract and is this not the real TV tax. The cost of these proceedings, consultations, hearings, all get passed on to customers.

[Flag](#)

Like



Kenny R. ★ 1 month ago in reply to no crtc 2 people liked this.

Very good point. We should dismantle the CRTC altogether. They do nothing but waste tax-payer's money, and prevent competition in the market, enabling a monopoly.

Government and technology were created to serve the people, and make our lives easier and more enjoyable. It seems to me, as if the roles have been reversed.

[Flag](#)

[Like](#)



Louie ★ 1 month ago 1 person liked this.

Conventional stations wanted protection from all the new channels (specialty) when they were launched. They lobbied for those new channels to be pay/premium so that they wouldn't have the ability to come in and compete on the same playing field. They won that battle and stayed 'free' so that they would get the best penetration and most viewers. However, their business model is broken and now they want to change their minds and also be included in the pay/specialty channel scenario. Like the commercials say, "Enough is Enough!".

[Flag](#)

[Like](#)



John ★ 1 month ago in reply to Louie 1 person liked this.

AGREE!

and ps, what is with the 100 channels we get/pay for airing the SAME PROGRAMS at nauseum! My goodness people, every channel is starting to look the same (just 'time shifted'.

[Flag](#)

[Like](#)



shawnallen ★ 1 month ago 1 person liked this.

1. Yes, except I consider it basically communist that the CRTC should regulate what can be shown.
2. The free market should decide the channels offered
3. The CRTC should stop censoring what I can watch and stop interfering with my ability to for example purchase satellite TV from the U.S.
4. The CRTC should stop protecting monopoly cable companies and allow free markets and U.S. competition

[Flag](#)

[Like](#)



E. McClelland ★ 1 month ago 1 person liked this.

No, I am not remotely satisfied with either the options or the value. I want to *choose* which channels I want, and buy *only* those at a reasonable price.

You say: "The CRTC requires that consumers receive a certain number of Canadian services (including your local TV stations) in the basic service offered by cable and satellite companies." – Why? That violates your mandate of ensuring that the broadcasting system "serves the Canadian public," it violates free market principles and it results in dreadfully poor value for consumers. That "requirement" is the first part of this costly, outdated Canadian broadcasting model that has to be eliminated.

Because of the CRTC's requirement, Shaw Direct forces me to pay \$39.99 for an "Essentials" package of about 190 channels that I don't want and never watch, before I can buy the 18 channels that I do watch. How would you like it if you went to the grocery store for a loaf of bread and were told you had to buy \$6 worth of chicken before the store would allow you to buy the bread? Would you feel you'd gotten good value?

If Shaw is getting its Canadian network signals for free, why does it charge 77% of my monthly bill for them? My monthly fee should be \$12, not \$51.99. I throw away \$39.99 + tax every

month to Shaw for absolutely nothing. Shaw's satellite delivery is already far, far too expensive for the value I receive, and the CRTC's requirement for the forced purchase of an unwanted channel package looks like the root of the problem.

All I want is the 18 channels for which Shaw charges me an extra \$12. Why can't I just buy those?

[Flag](#)

Like



Donna Olson ★ [1 month ago](#) 1 person liked this.

What I don't understand is WHY the CRTC requires Canadians to have Canadian content in their cable lineups. Since it is so - however - I still want to know why I can't just select ABC and watch ALL ABC content. If I wanted to watch CTV or whatever station is running the same program I would put it on that station.

Personally I think that Local TV doesn't have the viewers so they don't have the advertisers. That's why they are losing money. People don't find a lot of value in watching Local TV - and so they don't.

If I could select individual channels for \$1 a month - my bill would probably be a lot higher than it is now. As it is - from the 40 some channels that I get - I probably don't watch more than a dozen or so - the rest are channels that are bundled with the ones that I want.

Trust me, I don't need the French channel, the Indian channel the Chinese channel etc - I would like to be able to have only the channels that I want to watch. That way if I wanted to watch Canadian content channels I would select them and pay for them monthly.

Look at it this way - if a 'Local Business' was losing money to the point they had to close their doors the government doesn't force people to have that product in their homes and also pay for it - never mind pay more for it.

[Flag](#)

Like



Mike Duncan ★ [1 month ago](#) 1 person liked this.

I am not satisfied, the service providers all offer packages all of which contain channels that are poor choices for me. I want to be able to choose individual channels thus paying only for what I choose to watch. This way the inferior channel will eventually go away

[Flag](#)

Like



actinolite ★ [1 month ago](#) 1 person liked this.

There is no way I can justify my current cable bill. I don't watch most of the channels, and I just don't see that I'm getting the value for my money. The current broadcasting paradigm is broken - why are we even talking about networks, over-the-air digital TV, blackouts, and "local TV" in the age of the Internet?

I want to watch what I feel like watching, when it is convenient for me. The internet makes this possible, and I consuming more and more of my television content from the internet. Within the next few months, I will likely be able to slash my cable to basic service and rely on the internet for the majority of my content.

The paradigm is broken. The dinosaurs are on their way out. It's time for Canada to stop being so inward-focused, worried about protecting our culture from outside forces. That ship has sailed. CanCon requirements, foreign ownership restrictions - they're all outmoded ways of thinking. Let's start using the technology we have available today, and start promoting Canada outside our borders. That's how we ensure our culture survives in the age of globalization.

It's all about the internet. If we're not planning for how the internet is going to completely change the rules of the game, we're doing it wrong.

[Flag](#)

Like

 *Larry Smith* ★ [1 month ago](#) 1 person liked this.

If programming is well done and of interest to me I will pay for it willingly. I don't agree that subsidizing Canadian content by forcing subscribers to accept it simply because it is Canadian is necessary. I would pay to see "the National" and "CTV News" as well as other programs that can truly stand alone on merit. I already pay for the CBC through my taxes, why should I be forced to pay again because its programming is carried on cable/sat. Let me chose the programming I want. Get rid of bundling and the Canadian content rules.

[Flag](#)

Like

 *Jennifer* ★ [1 month ago](#) 1 person liked this.

Not satisfied at all. Way to expensive. I do not like paying for channels I don't want. I want the flexibility to only order the channels I want. I want the ability to use U.S. satellite companies.

[Flag](#)

Like

 *Donna Morris* ★ [1 month ago](#) 1 person liked this.

1. No, I am not satisfied with the way programming packages are made available to me by my cable company. The tiers are structured for maximum benefit to the company, and cost gouging of the consumer. "Good value for my money?" Surely you jest.

2. Some individual channel selections should be permitted, but when this was mandated in some U.S. states, the cable companies complied but added cost penalties for it which rendered the choices financially prohibitive to most customers. If CRTC regulates greater consumer choice, then care must be taken to prohibit any end runs around it by the cable/satellite companies.

[Flag](#)

Like

 *Michel* ★ [1 month ago](#) 1 person liked this.

- NO - I am not satisfied with the television programming made available by my cable provider.
- NO - I do not believe the current tiers of program provide any value, nor do they represent the quality, variety and selection of programming I am interested in.
- NO - I do not believe that there is value for money with Canadian programming today.
- YES - I believe in the CBC and the creation of Canadian Content.
- YES - I do believe that any LOCAL TV station should be able to charge for their local programming, but NO I do not want to pay for it. For the simple reason - I don't watch it. And if you do want me to pay for it, then I want 100% LOCAL CANADIAN CONTENT programming, not just 6 hours of news with the rest to be re-branded US programming. LOCAL means LOCAL. Use the BBC model.

I believe that consumer choice should be the ONLY option that satellite and cable providers should be able to offer.

That means:

- choice of cable providers in ALL geographical regions, not the monopolistic scheme that we have today. I can get any number of phone, cell phone, internet providers in my area, why can I ONLY get one cable provider. It is time to deregulate the cable/satellite providers.
- choice of programming. All programming should be offered a-la-carte. If I only want sports channels and NO local programming, why do I have to pay a "base fee" for those same local programs that I don't watch? Charge for EVERYTHING, but let me CHOOSE what I want.
- choice of PVR technologies. I use a media centre PC. Why because it allows me to integrate my choices of entertainment. Be they movies, TV, radio, down loadable video, youtube, or other. The lack of cable card support in Canada is still a mystery to me. My TV is digital channel capable, but I'm still forced to use a 3rd party PVR to access programming just "because". There is no reason for this and most of the world has moved on. Open up the content, and let

me register my devices and receive the content I choose. PAY as you Go, A-La-Carte PLEASE.
 - Choice to Timeshift/placeshift/mediashift the content to MY needs. No restrictions or other. If I'm paying for the privilege to watch the content, then let me watch it when, where, and how I want.
 - choice to watch any UK, US, Canadian or OTHER content. Canadian content has a place, but swapping Canadian commercials into CSI does not mean it is now a Canadian content show. We need MORE CBC programming, more funding where it matters, not more money going to CTV, CanWest etc so they can sell local advertising by substituting US content with their own commercials.

[Flag](#)

Like

 [RobertStewart](#) ★ [1 month ago](#) 1 person liked this.

1. No: a buck a channel, I don't even get that with basic cable; of which 10 or more are total useless to me (e.g. foreign language, etc.)

2. A buck a channel. For basic cable there is really only 12 channels in Ontario yet I pay \$34 with taxes

[Flag](#)

Like

 [Gary](#) ★ [1 month ago](#) 1 person liked this.

1. No I am not satisfied at all. By being forced to purchase a bundle of pre-determined channels I am forced to pay for channels that I may never watch.

2. Continue to offer pre-determind bundles for those that like that. However, add to that 2 other options. 1) The option to purchase channels a-la-carte and 2) Offer special pricing on bundles of 5, 10, 15, 20 etc. channels but we get to pick the channels that we want in our bundle.

And, with any option signal substitution should be eliminated. If I am paying for ABC I deserve the right to receive the ABC signal and not a substituted Canadian signal. That should be my choice, not the CRTC's. If Canadian broadcasters are to compete they should develop a business model to ensure their survival particularly by investing in, creating and developing their own original content and not by simply carrying content developed by others particularly from the States.

[Flag](#)

Like

 [vicmas](#) ★ [1 month ago](#) 1 person liked this.

I don't like the way that the channels are bundled, essentially making us pay for channels that we are not watching.

[Flag](#)

Like

 [J Brown](#) ★ [1 month ago](#) 1 person liked this.

I agree with Neil Row also. Allow broadcasters charge for their signal, allow cable/satellite companies to charge for the channels and most importantly ALLOW CONSUMERS TO PICK AND CHOOSE WHICH PROGRAMS THET WANT. If specialty or local channels don't make it under these conditions then cheers to the free market system.

[Flag](#)

Like

 [jimarnold](#) ★ [1 month ago](#) 1 person liked this.

I find that the programming model used by both cable and satellite providers is broken. I am forced to take channels I have no interest in in order to get the one or two channels that I want.

I should be able to pick and chose, and pay for, just the channels that I want.

[Flag](#)

Like



Rob ★ [1 month ago](#) 1 person liked this.

Answers to Questions:

1. I echo the majority of the other posters' comments. I wouldn't pay more for cable, not under the current model anyway. Consumers should have choice of what they want to pay for. In this digital age, there is no rationale for bundling channels. If CTV, Global, etc. want a carriage fee for their signal, I will be all for it. However, in doing so the CRTC MUST require that the cable and satellite companies "de-bundle" and offer all channels "a la carte". Right now, I pay close to \$70 a month for Rogers for a bunch of channels. I probably watch CNN, TSN, CTV and CBC regularly. I cannot get CNN or TSN at a lower priced package. This is simply wrong. I should have the ability to pick and choose channels and pay \$2 or whatever for each that I pick. So if I want 50 channels, I pay \$100 for example. How hard is this? The CRTC should be looking out for consumers on this, not the corporate interests. In a long-winded answer...no, I would no pay for more on my already high cable bill. I'm thinking of cancelling my cable as it is and buying an antenna or buying a black market dish...or buying books. There's progress for ya.

2. Per above, channels should be offered "a la carte". Let me pick the channels I want and if I feel the individual price is worth it, I'll purchase it.

[Flag](#)

Like



Randy Coghill ★ [1 month ago](#) 1 person liked this.

Not only am I not satisfied with what I am getting, I am appalled what we get on specialty channels we pay for. CMT (Country Music Television) putting on sitcoms instead of music that I thought I subscribed to, A&E putting on "The Supranos & CSI, Mystry Channel putting on "To Serve and Protect" (a canadian reality police show) and Las Vegas (a drama show), History Channel putting on - (Mash, Ice Bound Truckers, Outlaw Bikers).

Why do we pay for channels and not get what we are paying for? Why is the CRTC allowing this?

[Flag](#)

Like



briansutch ★ [1 month ago](#) 1 person liked this.

Of 115 regular & Hi-D packaged channels I pay for. my family only watch 23 (20%) & of 70 other 'speciality' channels available I pay for only 7 (10%). Approx two years ago I understood 2 companies had applied to the CRTC to operate via home satellite dishes on a pay for the channels ONLY that you chose to select basis. For whatever reasons these applications were turned down as that was the last we heard of their proposals. The CRTC has allowed the cost to consumers for cable and satellite T.V. to escalate out of control by allowing them to operate in a manner that forces the consumer to pay for numerous channels that they never watch with the end result being that the talent pool in all fields has become so diluted that I find myself watching less & less T.V. Anyone my age (71) who remembers the far superior programs (both in the U.K.-1950's/60's and in Canada 1970's/early 80's) is fed up with the erosion of quality & local programming. We do NOT need any TV taxes to please the cable and/or satellite companies. We want the CRTC to act in the interests of the consumer (I.E. Payor) and force the cable & satellite companies to allow us to pay just the channels we wish to watch thus bringing the cost to the consumer down and hopefully improve the quality of TV programs by forcing the producers of programs to be more competitive.

[Flag](#)

Like



lamar ★ [1 month ago](#) [in reply to briansutch](#)

I can't stand bundles either. But I'd still like to be able get local CBC and CTV channels cause I like the newscasts and the hockey. I wish they could give me a choice for a smaller package.

[Flag](#)

Like



briansutch ★ [1 month ago in reply to lamar](#)

My experience with both TV & our local newspaper is that with the changes made to maximise profit & compete with the Net, "local" news in 60% of the articles consist of items concerning goings on in the major centre in which the controlling group is situated (in our case Kelowna whereas we live in Penticton) and a large percentage of the remaining 40% taken off news service providers consisting of full pages of meaningless (to me and many others with whom I discuss the problem) statistics on sports which don't interest the majority & news service "handouts" on nitwit "celebrities" whos main reason for having a brain appears to be to keep their ears apart.

[Flag](#)

[Like](#)



briansutch ★ [1 month ago in reply to lamar](#)

I don't know if you saw my comments re local TV but we are in Penticton & with Kelowna just up the road (40KMS) the "local" TV which had its studio in Kelowna tended to revolve around (you guessed it) Kelown. Unless one of our local hoolies decided to stab someone (badly) or we decided to burn a witch we never got too much attention so I could easily live without "local" TV. As far as sports if I could subscribe to individual channels I would have CBC & TSN and get the majority of games anyway. I am an outdoors person but would gladly forego the type of Channel that airs poorly produced nature films where 60% of the time is spent stroking the ego of the director by showing him/her looking at the camera explaining what we should be seeing on the screen.

[Flag](#)

[Like](#)



Chris ★ [1 month ago](#) 1 person liked this.

1. I am not satisfied with the way that programming is made available to me. The options are not good value for money. The problem is I am forced to pay for channels I dont want.

2. The main problem I see with programming packages is the requirement by the CRTC to carry a certain amount of canadian content. This is paternalistic and condescending. If people want to watch Canadian programming then that is great. If they dont they should not be forced to. I think it is naive to say that all Canadian programming will be destroyed by American programming. Entertaining programming will rise to the top and the rest will disappear.

Channels should be offered "a la carte". I will pay for channels I want and I will not pay for channels I dont want. Wow what a concept. If the cable companies want to package some channels together for value to me that is great but those channels should be still offered individually. There should be maybe a minimum order requirement for infrastructure purposes (say 10 or 15 channel minimum) but the channels you select should not be prescribed.

Canadian culture will survive and thrive even after it is not shoved down our throats. Look at the Niagra wine industry as an example. They have been more successful since the subsidies stopped.

[Flag](#)

[Like](#)



Michael ★ [1 month ago](#) 1 person liked this.

1. I am not satisfied. I have the Rogers VIP cable and also a PVR HD box. I have the PVR for free so I wanted to downgrade my service to basic cable (with the idea that I would still have 20 free HD channels because of HD box). Rogers wouldn't allow me to do this, i would have to get rid of PVR. So the cheapest package to keep HD box is \$58 per month and that's about 35% of the channels i currently get for only \$7 more! How ridiculous is this?

2. Given there are so many channels, I would prefer to build my own package. Pick and choose channels as I see fit. There is so much they give that are useless to me.

[Flag](#)

[Like](#)

 *James Smith* ★ [1 month ago](#) 1 person liked this.

There are no options in current cable or satellite packages. The bundling configurations forces a consumer to take and support 1 or more broadcasting channels to get the 1 or 2 that he/she wants. Where's the choice? I am forced to support second rate channels which have deviated from their broadcasting promises when the CRTC approved them years ago. Look at the "Womens TV" now "W". I thought it was authorized because it was going to focuss on women. A&E is another example unless of course you consider "Dog, the Bounty Hunter" arts or, god forbid, entertainment. I want all of the channels unbundled.

[Flag](#)

Like

 *hbaxter* ★ [1 month ago](#) 1 person liked this.

I agree with getting rid of bundleing and just paying for what you want with a minimum number of channels, say 15. Plus of coures a flat rate service charge like the Utilities have. I doubt if it will be any cheaper as the companies will no doubt find a way to keep their income the same.

[Flag](#)

Like

 *Domenic* ★ [1 month ago](#) 1 person liked this.

How much more money do these people need , is the tax payer the only one not being hit by the recession.

[Flag](#)

Like

 *Randy Coghill* ★ [1 month ago](#) 1 person liked this.

How can you be satisfied when we are being asked to pay for local TV, when these national broadcasters who are commercial entiters and do virtually nothing to support Canadians, but spend more and more on American programming. Reign in these broadcasters, make them cut back on American programming, make them but Canadian drama, comedy, etc and show them on the national networks IN PRIMETIME. Canada is more than local news and the CRTC is a dismal failure for allowing the Canadian broadcasters to be more of a U.S. re-broadcaster.

If a commercial broadcast entity must fail, then so be it...That is what a capitalistic society is supposed to be, you run something people want and at a cost you can afford, otherwise you fail.

Also how does the CRTC expect a country 1/10 the size of the USA, to support almost the same amount of national broadcasters as the USA...something has to give. Unfortunately logic and common sense does not seem to work in this country, we will continue to give, give and give and these companies will continue to run their businesses as poorly as ever because we keep giving them everything they ask for. How about giving Canadians what they want for a change?

[Flag](#)

Like

 *Harold Ensley* ★ [1 month ago](#) 1 person liked this.

I'm completely dissatisfied by the choice provided by my cable operator, and the other provider (satellite) is equally worse. In a free economy I would fire both.

Canadians should be able to choose which channels they pay for. Further, cable boxes are not necessary given today's technology, this is just another tax/markup on my hard earned money. We want choice. More companies to choose from in existing delivery channels (cable, sat). The CRTC should be protecting Canadians against these monopolies, not allowing them to pick our pocket with outdated technology and monopolistic delivery channels.

At the very least, the packages that these monopolies offer, should be unbundled. It's practically "tied selling".

[Flag](#)

Like



N Baxter ★ [1 month ago](#) 1 person liked this.

My goodness just look at your own comments. "The CRTC is looking at whether it should change its regulation to allow the industry to adapt so that Canadians can benefit from the broadcasting system."

Imagine ALLOWING Canadian's to benefit from the broadcasting system. How very generous of you. Please get out of my life. I view approximately 10 TV channels on a regular bases yet I'm forced to pay for all kinds of channels I don't care to watch. My satellite supplier, Shaw, allows me to purchase some individual channels at a very reasonable rate. I can decide to purchase them or not. Stop forcing suppliers to bundle channels. I'm unilingual English. Why am I paying for any programming in a language other than English? If I want it I should be free to purchase it, not forced to pay for something that isn't viewed.

Allow the supplier to set the value of each item provided. I will pick and pay for what I want. This will allow local TV to be made available to those that want to view it and therefore support it.

[Flag](#)

Like



Randy Coghill ★ [1 month ago](#) 1 person liked this.

How can you be satisfied when we are being asked to pay for local TV, when these national broadcasters who are commercial entitiers and do virtually nothing to support Canadians, but spend more and more on American programming. Reign in these broadcasters, make them cut back on American programming, make them but Canadian drama, comedy, etc and show them on the national networks IN PRIMETIME. Canada is more than local news and the CRTC is a dismal failure for allowing the Canadian broadcasters to be more of a U.S. re-broadcaster.

If a commercial broadcast entity must fail, then so be it...That is what a capitalistic society is supposed to be, you run something people want and at a cost you can afford, otherwise you fail.

Also how does the CRTC expect a country 1/10 the size of the USA, to support almost the same amount of national broadcasters as the USA...something has to give. Unfortunately logic and common sense does not seem to work in this country, we will continue to give, give and give and these companies will continue to run their businesses as poorly as ever because we keep giving them everything they ask for. How about giving Canadians what they want for a change?

[Flag](#)

Like



catcass ★ [1 month ago](#) 1 person liked this.

I agree with the majority, I would like to have more choice in the channels that I get rather than the huge bundle of channels that I don't want. I would rather have my money go to the Canadian stations that I do want than the American and specialty channels that I don't want.

[Flag](#)

Like



mjpowell ★ [1 month ago](#) 1 person liked this.

I am not happy with services provided by my satellite provider. I want the ability to choose, by channel, at a reasonable price, not bundled services. Bundled services include a lot of garbage channels. If they can't make it on their own get rid of them. Stop subsidizing crap. If the local TV debate increases the cost of my satellite bill, I will be trimming the packages that I have. Enough is enough.

[Flag](#)

Like



mjpowell ★ 1 month ago 1 person liked this.

I am not happy with the packaging provided by my satellite provider. I want to be able to choose by channel, at a reasonable price, the channels I receive. The bundles include channels that are crap. If the channel cannot make it on it's own, get rid of it. Stop forcing channels on me that are of no value to me and stop asking me to subsidize programming I don't want. If the debate about local programming results in an increase to my satellite bill, I will be trimming packages. Enough is enough.

[Flag](#)

[Like](#)



erikagreen ★ 1 month ago 1 person liked this.

Choice? What a concept! Right now, there IS no choice. Rogers has a cable monopoly where I live, Bell has a satellite monopoly. Bundling is a bad joke perpetrated on the consumer. BAN BUNDLING!

I would be satisfied to pay a REGULATED infrastructure fee, and then want complete freedom of choice on which channels I actually want. No, I don't want the CRTC or anyone else telling me what I want, however I'm still prepared to accept some local channels if they must be rolled into the infrastructure formula, but only a minimum and NONE if they are things like the shopping channel. If Canadian network TV can't provide good Canadian programming, I'm not interested in it. People who want sports, for example, can buy all the sports channels they want. I think the CRTC and the federal government ought to go back to improved funding for the CBC, with minimal advertising, and let that satisfy our basic Canadian content. And restore the Canadian nature of Newsworld while they're at it. Our national public broadcaster has been stripped of most of what made it worthwhile, come on CRTC, put it back!

I'm sick of paying a steep monthly fee for recycled trash & advertising, mostly USAmerican recycled trash at that. I'm prepared to pay a REASONABLE fee per channel for what I want, like TVO, PBS, IFCC, movie channels (I'd love to see one that shows & promotes Canadian-content films). Reasonable is likely to mean regulated, since the current corporate thieves are adept at creeping their prices up to guarantee ridiculous profits, that somehow never translate into improved product (programming) for the consumer. What I want is TV as free from advertising as possible. If I didn't have to have a bundle I'd be prepared to pay for the advertising-free channels that cost a huge amount extra now.

Otherwise, it's bye-bye to TV and hello to DVD, Internet, whatever else. I'd much rather purchase the programs I want to see outright, get my news via other sources, and have as much relief as possible from advertising. There are plenty of other options (and no, I don't appreciate the gouging for Internet services either, don't use cable for them, and think there should be better regulation on the ISP side as well; and as for cell phones, that's a whole other can of worms -- but they're all the same issue, really).

Telecommunications of all types are too important to our society to be strictly available on a for-profit basis, for the benefit of stockholders in mega-corporate-oligarchies. Basic services should be a right, and regulated as such. What this country needs is a charter of consumer's rights. What we don't need is more USAmerican mind-garbage and USAmerican-style corporate greed.

[Flag](#)

[Like](#)



Russell McOrmond ★ 1 month ago 1 person liked this.

I posted my submission to the CRTC Re: Local TV Matters as an article on my blog.

<http://www.digital-copyright.ca/node/5079>

I believe that this specific fee for carriage issue is one small aspect of the larger issue of convergence. I have been invited to intervene in front of the CRTC on this issue, and will post my speaking notes. I am interested in feedback on the ideas presented in my submission.

To the questions offered here:

1. I am not satisfied, and have for a long time been looking for options to replace my current cable monopoly. Currently consumers have a choice between a duopoly of satellite (See: <http://cmte.parl.gc.ca/Content/HOC/committee/37...> for some of my thoughts on that duopoly), a monopoly cable company (moving ones home to choose another cable company isn't a valid option), and online. Unfortunately in Canada the online options are limited as sites like Hulu aren't available in Canada, and services like the online Rogers on Demand are only bundled with existing Rogers services (IE: no stand-alone access).

2. My submission offers details, but I believe we need to be enabled to bypass legacy BDUs and allow direct connections between citizens and broadcasters/aggregators/resellers. This would allow a-la-carte access to not only individual networks but individual channels, with no unnecessary intermediary.

Flag

Like



Mark ★ 1 month ago 1 person liked this.

I loathe how the services are offered. Why can't I pick each channel I want? Why do I need to pay ridiculous fees for a 'package' when I only want one or two channels out of the whole package?

Flag

Like



doug_stephens ★ 1 month ago 1 person liked this.

Not only am I not satisfied, I am disgusted with what passes for 'service'. With a monopoly in place, consumers have no way of telling if we are receiving value for money. The Commission must end this monopoly now.

It is absolutely essential that Canadian cable companies change their business model to face a world that has passed them by. There must be **real** competition in the marketplace instead of the current monopoly. If you want cable in southern Ontario, you must deal with Rogers since no other companies are allowed to operate. Rogers, having a captive market, need only issue bafflegab to the CRTC periodically to assure itself of steadily growing revenues. The marketplace, however, is more than capable of supporting multiple companies in any given area and must do so, to ensure some type of competition. At the same time, the CRTC must force all cable companies to do the following:

1. Allow customers to pick individual channels (outside of basic channels 2-13) without forcing them to add channels they do not want
2. End the practice of substituting a Canadian channel's signal in place of a US signal when showing the same programme at the same time. If that is not possible, then prohibit carriers from cutting that programming for extra commercials. Global is far and away the worst offender in this regard.
3. Pay local channels for content. Not doing so is theft of intellectual property, pure and simple. The CRTC will have to address the issue of payment for acquisition of US signals separately.
4. Cease immediately the lie that a fee for carriage is a tax. It is a fee, and presented in that light, is more than fair. Tax money goes to governments; the cable companies may have governments twisted around their fingers, but they are not governments.

At the same time, local stations must:

1. Focus on their service area. At present, I know what's happening on the other side of the world while I have no way of knowing what's happening 20 miles away.
2. Be prohibited from simply purchasing cheap foreign programming (new or old), unless that programming is not available anywhere else on the dial, and then be permitted only a small percentage of prime time for such programming. The comment above regarding the butchering of foreign content for extra commercials holds here as well.
3. Be assured of a reasonable cash flow to allow them to continue operations. Since most Canadian homes now have cable or satellite service, the cable companies must be responsible for providing some of that cash flow. If that means regulating the practice as a condition of their licenses, so be it.

If the cable oligarchy and the local carriers can not agree on a new business model, the

Commission must develop one and impose it. A pox on both their houses. But by that time, most consumers will get their programming online.

[Flag](#)

[Like](#)

 [Denis Meloche](#) ★ [1 month ago](#) 1 person liked this.

For many years I have felt that I was "being held hostage" by a cable company who had been given a monopoly to serve a particular area. As a result of the lack of competition, prices have reached unacceptable levels. The time has come to do at least these two things to lower costs and provide better service:

First, allow competition on a "free market" basis. Each company has had more than enough time to establish itself and prepare for this;

Second, place a limit on the number of stations that can be packaged together. I am tired of paying for stations I do not watch or need - at least 90% of what I am forced to pay for. Consumers should have the right to select the stations they watch and pay for only them, at regulated prices so the Companies simply do not charge so much they keep their profits at the same level and consumers pay the same. It's not hard to realize I have little confidence in cable companies.

[Flag](#)

[Like](#)

 [sk](#) ★ [1 month ago](#) 1 person liked this.

No - because you have to take their "packages" otherwise pay a lot more money to subscribe to selective channels. So I am paying for channels that I do not watch which supports these channels when that money could go to local television or stay in my pocket. As well, there is a sparse selection of On Demand television.

Channels should be offered in packages or as a pick "10" channels of your choice (for example). As well, there needs to be more On Demand and more online options.

[Flag](#)

[Like](#)

 [jimhoward](#) ★ [1 month ago](#) 1 person liked this.

Very Dissatisfied with Basic Package available locally (Cambridge, ON) through Rogers Cable. Many channels are duplicates with the result there is minimal programming choice.

I appreciate the CRTC wishes to support/enforce Canadian content.

Very good,. It cannot simply be mandated and be successful.

Support from the viewing public is essential and support will not be broadly forthcoming until a much higher quality of production, writing and direction is achieved in Canada.

Tax resources would be far better utilized to encourage stronger Canadian programming/production than to support/pay for regulation.

It is a waste of time and money to go through this review process with a primary focus of determining whether viewers are prepared to accept one form of paying for their TV programming (local or otherwise) over another.

Concentrate instead upon finding ways to ensure the television viewing experience is more enjoyable/ informative and varied.

i.e.

"Build It and They (the viewers) Will Come"

[Flag](#)

[Like](#)

 [akm1akm](#) ★ [1 month ago](#) 1 person liked this.

The costs for subscribing to cable TV is ridiculously high. With taxes added, even the lousiest basic package comes close to \$40 per month. More than 50% of the channels you don't ever watch.

CRTC cannot claim that it can't do anything. For one regulate the price of the basic package to something more affordable. For another let customers pick and pay only for the channels they want. I would pay \$20 for 10 channels I watch than \$40 for a bundle that is rubbish. Finally let

there be more competition. Why should Rogers have a monopoly in the Cable business? Why not allow others to provide content on their cables just as was done for the landline telephones?

[Flag](#)

[Like](#)

 *Woodenhead* ★ [1 month ago](#) 1 person liked this.

I am most definitely not satisfied. I should be able to pick and choose on a channel-by-channel basis, period. Packages are fine, as an incentive etc. but should not be all we have to choose from; they should be complimentary.

As things stand now, it's like we're only allowed to buy the meal deals from McDonald's, but not individual items from the menu.

Give me choice.

[Flag](#)

[Like](#)

 *Barry* ★ [1 month ago](#) 1 person liked this.

We have choices? I never realized we had such a thing when it came to television in Canada. The CRTC has a long track record of protecting big business at the expense of consumers.

I would like the option to pay for what I watch instead of being forced to pay for what I don't. This would help put an end to handouts for Canadian content. Instead of protectionism, content makers should receive a percentage of money from channels that carry this content.

[Flag](#)

[Like](#)

 *Mark* ★ [1 month ago](#) 1 person liked this.

Get rid of all bundling and let me pay for the channels I want to watch. Maybe then, TV quality will go up as the channels no one wants to watch (be it domestic or foreign) will go away and other quality channels can be brought in.

I am tired of paying for 200 channels of crap when all I want are 20...but because of bundles and basic regulated channels I end up needing all the levels to get the shows I want.

[Flag](#)

[Like](#)

 *henrymcrandall* ★ [1 month ago](#) 1 person liked this.

1. I am not satisfied with how television programming is provided. The exorbitant profits of the cable and satellite providers are evidence that the various programming packages could profitably be offered for much lower prices. Given the total lack of regional competition among cable providers, the CRTC should be regulating pricing as well as program packaging.

2. I would prefer that a smaller basic package be offered at a much lower rate and that consumers be able to add any number of channels individually at a nominal additional fee per channel. Except for basic Canadian channels, all other channels should be offered on an individual or multiple basis with every consumer having the right to design his or her own package -- at a much lower price than at present.

[Flag](#)

[Like](#)

 *Annoyed* ★ [1 month ago](#) 1 person liked this.

In order to get the few channels I actually want, the cable company forces me to pay for over 30 more that I NEVER watch. It is reprehensible that we as consumers are forced to keep these overspecialized channels afloat when we don't even watch them.

Over a decade ago cable companies were supposed to offer channels to consumers on an individual basis, yet here we are today still being forced to buy packages consisting of mainly unwanted garbage. It is past time that the situation is corrected.

[Flag](#)[Like](#)

b woronchak ★ [1 month ago](#) 1 person liked this.

I am not at all satisfied with the way in which both Shaw Cable and MTS force consumers such as myself to pay for "packages" or "bundles" of stations. For the most part, you get 1 interesting channel per "bunch" and foot the bill for 4 or 5 that you have no interest in. The CRTC should mandate a "Pay per Channel" policy for cable companies. You pay for what you want to watch and not for the "slops".

[Flag](#)[Like](#)

johndstrang ★ [1 month ago](#) 1 person liked this.

I am not satisfied with how TV programming is made available by anyone. No, I don't feel it's good value for my money. I want to choose specific channels I like. Satellite offers a bunch of the same channels spread over different time zones. Cable offers a bunch of crap I don't want intermixed with one or 2 things I do want. All of them are filled with advertisements. In order to get what I want from either, I need to pay for a lot of things I don't want. The pricing seems to be a scam, regardless of what company I look at, by the time I get what I want I'm paying way more than I'd like but ultimately almost the same between all sources which makes me think that somehow they're all in cahoots. In particular, Videotron, here in Quebec is the worst. There's no competition, no customer service and every time I turn around they're increasing the rates and dropping service. If you subscribe for Illico digital, you still pay for basic cable but the basic cable channels disappear and you end up paying for stuff twice. Ideally, I'd like to pick exactly what channels I want. Instead of having a bundle of 30 + 18 optional (extra money) channels, I'd probably be happy with 20 max. channels that I actually watch. Most of my viewing is restricted to about 5 channels but it's nice to have options. Of course, you must remember, that if what I wanted was actually available, it would still somehow magically end up costing me the same for 20 channels I want as it does for 30 I don't. Ultimately there's no fairness for the consumer and everyone else wins. Ideally, I want the content I want and, since I'm paying for it, I don't want adverts.

[Flag](#)[Like](#)

djmurray ★ [1 month ago](#) 1 person liked this.

I too would like to have choice by channel, not by packages. However, I think preference should be given local Canadian channels first, and that all CBC-SRC channels automatically appear without charge.

[Flag](#)[Like](#)

Linda ★ [1 month ago](#) 1 person liked this.

117 channels and nothing on! I am not satisfied with how television programming is made available by my cable company. The packages continue so many channels that have nothing to offer. I favour the a la carte method to picking the channels I want to see. Competition may lead to better programming. On the other hand, public broadcasting channels (PBS, Knowledge Network) are the creme de la creme, broadcasting programs that I want to see instead of shows that producers want to sell advertising. Let's have more choice!

[Flag](#)[Like](#)

kate dyson ★ [1 month ago](#) 1 person liked this.

It should be CHOICE BY CHANNEL and absolutely NO packages, if one simply wants one or two channels then one should pay for only for them. And NO connection fee either just for access to cable. This applies to ALL channels offered by the provider. A percent then goes back to the distributor and a portion goes back to the TV station. This is a fair and equitable system based on what a consumer chooses to watch.

[Flag](#)[Like](#)*kate dyson* ★ [1 month ago](#) 1 person liked this.

It should be CHOICE BY CHANNEL and absolutely NO packages, if one simply wants one or two channels then one should pay for only for them. And NO connection fee either just for access to cable. This applies to ALL channels offered by the provider. A percent then goes back to the distributor and a portion goes back to the TV station. This is a fair and equitable system based on what a consumer chooses to watch.

[Flag](#)[Like](#)*djmurray* ★ [1 month ago](#) 1 person liked this.

How did we get into this packaging of TV channels in the first place? Wasn't it a CRTC ruling many years ago? Isn't it time for citizens to be allowed to select their own channels, with priority via pricing given to Canadian channels (that actually deliver Canadian content)? Or am I totally out to lunch on this thing?

[Flag](#)[Like](#)*dons* ★ [1 month ago](#) 1 person liked this.

Bundling channels into 'packages' is like selling mixed bags of fruit and veg. I want carrots, not broccoli. Same with TV. I want this but not that. Stop telling me what to buy and I might sign up for cable or satellite. Not before.

Individually. Like songs at itunes. or CDs at Amazon. No mandatory package deals.

[Flag](#)[Like](#)*johnrb* ★ [1 month ago](#) 1 person liked this.

I would like to be able to select each channel that I want individually and not have to pay for those I don't want, including local channels. Half the local channels are so bad they are unwatchable. Let me chose.

[Flag](#)[Like](#)*colinbrittan* ★ [1 month ago](#) 1 person liked this.

Am I satisfied? Well, Rogers Cable TV is expensive. More than \$80.00 per month. Offerings are confusing and hard to understand sometimes, a deliberate marketing strategy used by all cable providers. Last time they raised their rates, I reduced my cable package an equivalent amount. Rogers is not getting more from me!

My preference would be for HD channels only. Why must I purchase all the digital channels when I only watch HD. Cable TV companies need to get up to speed and stop trying to force me to buy this, when I only need that.

[Flag](#)[Like](#)*dave* ★ [1 month ago](#) 1 person liked this.

1 no. Bundles/packages of stuff I don't want. Forced to take 'basic' and packages filled with what i don't want.

2. Individual choice. A minimum number of Canadian channels to choose if you must designate Canadian.

[Flag](#)[Like](#)



Vcity ★ [1 month ago](#) 1 person liked this.

1. Absolutely not. I am mad as hell at being forced to take 'packages' of TV in which I have no interest. The packages are cleverly worked out to ensure that I must take almost everything in order to watch the 7 or 8 TV channels which interest me. For example, two US Public television stations are in separate packages; sports channels ditto.
2. I get to choose the channels I want - and that's it. I do not want to be forced to receive CBC, CTV, French-language, Aboriginal or minority-group channels from across the country in order to satisfy a political agenda to enforce 'Canadian content'. And incidentally I watch virtually NO US channels other than PBS - so let's stop shivering in fear of the big bad USA dominating our TV - most of their product is garbage.

[Flag](#)

Like



Lee Smith ★ [1 month ago](#) 1 person liked this.

I have absolutely no problem in paying for CBC, CTV or Global. those are the channels I actually watch. What I resent is having to pay for many channels that I have no interest in. If my bill goes up by \$10.00 a month (grossly inflated) so be it, it would be good value for those local channels. What isn't good value is what I am paying already for many channels that I never watch. The technology exists to allow people to pick the exact channels they want, we need to move in that direction. If certain channels can't survive in that market place then so be it.

[Flag](#)

Like



avshook ★ [1 month ago](#) 1 person liked this.

I want to select each individual channel I want to watch and pay only for those channels.

[Flag](#)

Like



geoffgoodinson ★ [1 month ago](#) 1 person liked this.

I am satisfied with the programming options available to me (from Shaw) BUT I am not at all satisfied with the CHOICES I can make from the options.
I want to be able to choose fewer items at a lower cost to the ones I am FORCED to pay for.
I only use and want about 10% of all items offered!
I don't care whether cable companies have to pay for local channels AS LONG AS I get to choose what to watch WITH a much smaller and lower cost minimal choice set.
As a pensioner on an ever depreciated income, even the most basic cable cost is coming close to being unaffordable!!

[Flag](#)

Like



facebook-502483625 ★ [1 month ago](#) 1 person liked this.

1. I am not satisfied with the way television is being delivered as it is not good value for my money. Customers are forced to purchase premium channels in packs rather than just purchase individual channels. Also, if a channel offers their services in High Definition (HD), the cable provider forces the customer to buy the regular definition and the HD channels, which is ridiculous and useless.
2. Customers should not be forced to buy channels in packs but be able to buy access to both individual channels and packs. Customers should not be forced to buy a regular definition of a channel in order to be allowed to purchase the HD version as well.

[Flag](#)

Like



Brian B ★ [1 month ago](#) 1 person liked this.

I am absolutely not satisfied with you wise men at CRTC telling any Canadian what they must receive in a basic package. We already pay billions to keep the god awful CBC on the air and

then you make us pay to receive it in a "basic package"! Shameful!!!

[Flag](#)

Like



SCF ★ [1 month ago](#) 1 person liked this.

Free Canadians and the cable companies from the regulation that forces cable companies to deliver a certain number of Canadian services (including your local TV stations) in the basic service offered by cable and satellite companies.

Let Canadians decide what they want to buy and what they want to watch. Don't give television producers a free ride, this free ride has resulted in a lack of innovation in the Canadian TV market.

[Flag](#)

Like



Steve M ★ [1 month ago](#) 1 person liked this.

I want to be able to select (and pay for) only the channels I want. And if it's a American channel, I want the American signal and American commercials.

[Flag](#)

Like



Carl B ★ [1 month ago](#) 1 person liked this.

I am not satisfied with how television programming is made available by Canadian cable companies. If I point an antenna at Watertown NY, I receive seven digital channels and subchannels, half of them in HDTV. If I try to watch the same programming on cable, only three of the channels work at all (as all extra digital subchannels and all low-power TV stations are missing) and what does come in is centre-cut, downconverted and butchered with endless signal substitutions. There is no unencrypted HDTV on the cable, even though it's available OTA using the TV's own built-in digital tuners for free.

The same unedited, unencrypted HDTV which is available over the air should be made available on cable, without renting the cable company's box and without incurring the unlimited pay-per-view liability which goes with those boxes.

[Flag](#)

Like



Steve M ★ [1 month ago](#) 1 person liked this.

I want to be able to select (and pay for) only the channels I want. And if it's a American channel, I want the American signal and American commercials.

[Flag](#)

Like



invictoria ★ [1 month ago](#) 1 person liked this.

The CRTC has an obligation to finally listen to the much abused cable subscribers. The cable providers were cuddled, given a monopoly and the predictable happened. Clearly, one way to resolve this is to have subscribers pay for basic cable (with only the local channels included, channels we could pick up using a roof top antenna), then everything else is bought on a channel by channel basis.

[Flag](#)

Like



JG ★ [1 month ago](#) 1 person liked this.

1. Not satisfied. Fees are too high for quality of programming. Basic package includes lots of channels on topics and languages(french) I'm not interested.
2. Open cable market to more competition and allow DirectTV and Dish to compete. This will add more flexibility in programming and lower costs

[Flag](#)[Like](#)

[John Wesley Chisholm](#) ★ [1 month ago](#) 1 person liked this.

I'm deeply unsatisfied, not with the cable companies but the 'system'. I don't like the simulcasting, I don't like geoblocking and I don't like the lack of Canadian choice.

Please let us watch American shows on American channels if we choose, but create an environment where we can watch Canadian shows on Canadian channels.

I believe the CTV in particular is being deceptive in every regard. They, their group of channels, are a rebroadcaster of hit American programming plain and simple. Whether they write it in their business plan or admit it - it is simply verifiably true. They've taken the tiniest token commitment to CanCon and exaggerated it beyond what honesty should allow. Corner Gas does not make things right. Token efforts in local news do not even meet the needs of the most easy-going viewer. Now they've started this dissembling and frankly insulting campaign to try and blur the distinction between 'local' content and Canadian content. They really should be ashamed.

They effectively abandoned the maritimes a dozen years ago and simply are not honest enough to admit it. Even their specialties pass off centrally generated in-house content as Cancon. Well, I'm sorry but the country is bigger and more complex than that and you just can't fool people from the regions that easily.

[Flag](#)[Like](#)

[James Fram](#) ★ [1 month ago](#) 1 person liked this.

I am not satisfied at all. If you compare the number of channels available in the U.S. and the cost of thier packages, weather they be cable or satilite to or Canadian products, ours "Canadian" are garbage.

I strongly believe the CTRC should open up our market, and produce some true competition. Off topic, but mobile phones are in the same snack bracket.

[Flag](#)[Like](#)

[Mike Purcell](#) ★ [1 month ago](#) 1 person liked this.

NOT satisfied!

I want a better choice of cable box equipment instead of the buggy, poorly performing, over-priced boxes offered by Rogers. I also want HD Tivo boxes made available ASAP - not the Standard Def. Tivo available now.

I want much more flexibility in choosing individual channels I want to pay for instead of the constant bundling of channels I want with channels I don't want. This would provide me with more value and control over what I pay each month. This will also help me minimize the number of identical TV shows I get on different channels at the same time.

Considering the large amount I pay each month, the excessive amount of time I have to sit through long, mind-numbing commercials that repeat 8 times an hour has to be corrected. This is one of the reasons I record most of my programs and demand better PVR equipment to chose from. If the ability to skip commercials is ever removed, cable can forget about having me as a customer.

A faster move to high definition local news broadcasts is required as well. It's really pathetic how little local content (and content in general) is available in high definition.

I also want the CRTC to clean up its act and be much more *effective* in looking out for *consumers* interests, not the big cable and media companies. Stop acting like a slow, useless bureaucratic waste of money or go just get out of the way - NOW!

Lots of improvements have to be made quickly because myself and most consumers are fed up. If things don't improve big time and fast, I will likely cancel my cable tv service and rely on movies, gaming, internet, and other means of entertainment instead.

Technology is changing fast, and Canada's media, satellite, and cable companies have to offer much more for less money and stop treating customers as mindless cash cows.

[Flag](#)

Like



Don ★ [1 month ago](#) 1 person liked this.

Hmmmm... scanning through the comments here, the vast majority seem to be saying they want to pick individual channels rather than being forced to buy packages. It will be interesting to see if the CRTC actually listens to the people this time... or are they simply going to say (yet again), "tell us what you want, and we'll tell you why you can't have it."

[Flag](#)

Like



KevinO ★ [1 month ago](#) 1 person liked this.

I only watch between 2 - 5 channels on a regular basis. My cable company charges for the basic channels, then digital channels, and so on. There must be 30 - 40 channels of complete junk that I am paying for every month that I never once look at. Can I not have an ala carte choice, that does away with the "basic" part??

[Flag](#)

Like



annoyed ★ [1 month ago](#) 1 person liked this.

The hook up costs tend to impregnate the customer. The lack of service and the inability to contact the provider once subscribed is poor. The lack of competition in Canada due to entirely different systems particularly results in funds being diverted to maintain customers as hostages rather than by attracting them by quality programming. We need more competition, better bundling of products, &/or or select each channel that we want to view. This would reward the better products

[Flag](#)

Like



Suzanne Fortin ★ [1 month ago](#) 1 person liked this.

1. I am NOT satisfied with the way Cable operates in this country. It is not good value for money. I want more competition and a freer market. I would love to have the option of choosing only the channels that I want to pay for. I do not want a bunch of extra channels that I never watch, especially considering that they have content that I consider morally objectionable and offensive. I don't want to live in a 500 channel universe. I want to live in a 10-40 channel universe of channels that I will actually look at. I want far more flexibility. I hate the current monopoly in Ottawa. I have about 40 channels, I watch less than 20 of them on any regular basis, and there are channels that I want that I won't get because they are part of packages that I don't want.

2. I would like for it to be EASY for new companies to get into a new market and offer new channels. I don't want companies to be bogged down by CRTC regulations about content and obligatory channels. For instance, if we could pay \$2 per channel per month, and then get discounted after 20, 30 and 40 channels, (and more) that would be really interesting. We would then pay for ONLY the desired channels. If channels with less viewership want to promote their channel, they could arrange deals to offer their channels "on sale" for 50 cents per month, or a free trial. I want maximum flexibility.

As for the local services, I think that there should be no regulation. Let the local providers try to charge the cable companies, if that is their wish. But then, allow the cable companies to drop these channels if that is their wish.

[Flag](#)



 *g_bot* ★ [1 month ago](#) 1 person liked this.

1. No, of course I am not satisfied. The channel lineup is suspect but this is hardly the problem for consumers. Even living in Toronto I have two only two real choices: Rogers and Bell. Is it any wonder then that, with no other competition, these two juggernauts gouge us for similarly overpriced bundled packages? In their shoes, I'd do the same thing.

2. Everyone here has said it: a la carte channel selection would be ideal, but I hardly see that happening in this context. Once again, any kind of real marketplace would settle this...with better value or logically grouped bundles, individual channel selection, and who knows what else - whatever it would take to get a piece of your hard earned dollars! At least it would force cable and satellite providers to hustle for your business - which is certainly not a practice we see today.

[Flag](#)



 *vassellebarber* ★ [1 month ago](#) 1 person liked this.

I do not like the choices (or lack thereof) provided in packages above the basic offerings of my cable company. I would like more flexibility to pick and choose which cable channels I get, and not be charged more for the few channels I DO want compared to set packages with channels I DON'T want. Sometimes I prefer to watch shows on YouTube (recordings) rather than have to watch what the cable company chooses to broadcast on the channels they prefer at the time they feel fit to air it. In fact, I would jettison some of the basic channels if I could save money. I usually block channels I don't want through my television's programming options. I suspect others do this on a regular basis as well.

[Flag](#)



 *Paul Bond* ★ [1 month ago](#) 1 person liked this.

They don't call the CRTC the "Competition Reduction Telecommunications Commission" for nothing! When I compare what my mother gets with her Brighthouse bundle down in Florida in the winter versus what I pay for here, it's no contest. Consumers are getting ripped off! Let's have real cable TV competition, not just satellite versus cable competition. And while we're at it let's drop the requirement to include certain channels in our basic cable package. Why should I pay for CTV, it's only got American programming on it. If I could choose, then I would only pay for the US channels, not the Canadian duplicates.

[Flag](#)



 *tom l* ★ [1 month ago](#) 1 person liked this.

Free Enterprise does not mean force feeding the consumer what they don't want and paying for it. That's how gangs to business and that's how cable and satellite companies have been doing business.

The CRTC has let this problem with paying for what you don't want for years and now the greed is so big that Your even noticing!

The solution is a bisice package with a la carte pricing at a reasonable price. Not \$15 for a package that has only 1 decent channel, or \$15 for 1 specialty channel. This is t.v for God sake not a trip to the moon.

Let the market decide on who survives just like any normal business in a suposedly free market state!

[Flag](#)



 *Walt Dickie* ★ [1 month ago](#) 1 person liked this.

The CRTC should regulate the cable industry just like other utilities (Nat gas, electricity, telephone) are regulated. The cable companies should receive a basic fee for bringing the

service to your door. They then must charge for only what is used..NOT what they want to bundle. Consumers should be allowed to purchase channels on an individual basis.

We don't pay for nat gas and electricity that we don't use: why should we pay for TV channels we don't use?

[Flag](#)

Like

 *pensioner* ★ [1 month ago](#) 1 person liked this.

NO. NO. NO!! I hate the 'bundle' system!! Would much prefer to choose own channels!

[Flag](#)

Like

 *sharon0806* ★ [1 month ago](#) 1 person liked this.

1. No you,the CRTC will not allow the viewer to watch what they want (there's no options) for the viewer. (ie) being able to substitute sports, or multicultural channels on a one to one option we would like to be watching at no extra cost.

2. I think the channels should be by CHOICE for the consumer! For instance: We receive approximately 40 channels most of which we do not view therefore the ones we don't view should allow us to substitute the same amount of channels we DO watch (at no extra cost).

[Flag](#)

Like

 *TOM L* ★ [1 month ago](#) 1 person liked this.

Here's an example CRTC and you tell me. I subscribe to Rogers cable. I have the sports package and the High Definition package which comes out to roughly \$35 a month just on sports. How do you think I feel when CBS say's "this game is telivised in High Def", only problem is, Rogers is showing this particular game in NON High Def.

Can you say RIP OFF!! What? \$35 isn't enough for sports alone? Give me a break!

[Flag](#)

Like

 *J pilkey* ★ [1 month ago](#) 1 person liked this.

We should be able to pick the programs we want. Bundling sucks and is of little value to the customer.

[Flag](#)

Like

 *Mike* ★ [1 month ago](#) 1 person liked this.

First of all, the whole idea of forcing customers to pay for "Basic" is wrong. Plain and simple. So, CRTC, with its screwed idea of regulating competition, is A SOURCE OF A PROBLEM, and it would be naive to expect them to be able to fix it.

The right way to go would be

1) To stop forcing ANYTHING down our collective throat (or up our collective ...), and let businesses and consumers sort things out.
 2) If they want to participate nevertheless, they should do everything in their power to INCREASE COMPETITION: immediately abolish any and all restrictions on foreign ownership, maybe even bring in some small and temporary tax credits for new market participants. We should have not three or four, but 30 or 50 competitors on the market, with real cutthroat, "dog eats dog" competition. THAT will bring real change to customer's choice, prices and innovation.

3) Content belongs to its creator or other rightful owner. If TV network created or purchased content, it's nobody's business to tell them to give it out for free. They must be able to sell it if anybody is buying. Or go bankrupt and let their oh-so-creative staff to go and find a real day (or graveyard shift) job, to the best of their ability.

[Flag](#)[Like](#)*sjtigers* ★ [1 month ago](#) 1 person liked this.

1. Not at all. I think that between sub-simming and forcing consumers spoon fed protectionism there is no value for the dollars I pay.

2. I would like the market opened up either by allowing foreign competition or allowing the current providers to offer whatever channels they want. Canadian ownership rules are archaic and create a level of competition which is unhealthy for Canadian productions.

[Flag](#)[Like](#)*Jeffrey Robillard* ★ [1 month ago](#) 1 person liked this.

My cable company Rogers is already charging too much for standard definition analog TV, \$65 taxes-in. This is already about \$10 per month too much. This is likely due to insufficient competition. Adding a special tax for Canadian broadcasters that already get advertising revenue, plus the CBC that gets Federal Government funding does make sense. Don't charge us tax on this. Give us the choice not to subscribe to Canadian channels so that we don't get taxed. Further, please ensure free-to-air television continues as it always has, many of us may discontinue cable service should rate move any higher.

[Flag](#)[Like](#)*Ryan* ★ [1 month ago](#) 1 person liked this.

I am not satisfied at all with the available choices in services, especially in regards to tv channels. Personally I watch about 15 channels out of the hundreds available, but in reality, I am forced to pay for access to hundreds of channels I don't want or use.

For example, when I go out to a restaurant, I buy the steak and choose my side dish, I dont buy a steak and get told I have to have salad with it, instead of mashed potatoes. The same should apply to cable/satellite tv channels. It should be 100% all-la-carte, I pick and pay for only the channels I want, the other channels are then billed as a pay per view setup, if I want to watch this specialty show on a channel I do not regularly view, I pay a 1 time viewer fee.

But this would have already happened if each existing cable companies were not allowed to buy up all the smaller competitors and more cable companies existed. There is a serious lack of market choice and competition in the cable/satellite business. There should be double the # of companies we currently have.

Ryan

Sackville, NB

[Flag](#)[Like](#)*PrattleCod* ★ [1 month ago](#) 1 person liked this.

Stop the bundling of channels! I am sick of paying for many channels I never watch and never will! Also, make the competition real in rural areas by forcing the cable companies to share their connections as the phone companies have to. they have been allowed to make huge profits for years because of monopoly - it's time they shared the investment in infrastructure PAID FOR BY WATCHERS!

Then allow full competition with channels paid for individually, with local stations mandatory.

[Flag](#)[Like](#)*localtv* ★ [1 month ago](#) 1 person liked this.

Q1 Satisfied? not at all.

Q2 Option to choose ONLY channels that I prefer to watch (not packages)

[Flag](#)

Like



rkruger ★ [1 month ago](#) 1 person liked this.

I like many of those that have posted before me, am dissatisfied with the bundling of channels. If I am going to be asked to pay for local tv, I would like to choose which local tv that I would support.

I would also prefer to pick and choose which channels to pay for on my cable bill. Many of the channels I am forced to subscribe to I do not watch. Alternatively, for those channels I do not watch, I would be willing to pay a small fee to watch the one or two shows that I may be interested in but do not wish to subscribe fully to.

In essence, I would like to control what I want to watch and where I spend my money.

[Flag](#)

Like



Darcy Scholes ★ [1 month ago](#) 1 person liked this.

Channels are offered in large groups and there should be more individual stations to choose from. The real problem is paying for so many channels that are not worth watching.

[Flag](#)

Like



Daianto ★ [1 month ago](#) 1 person liked this.

Choice, I want to choose and pay for channels I wish to see. No desire to be able to get and pay for CSI in every North American time zone. We don't have cable or satellite as I have no desire to pay for umpteen channels that of are no interest. Which part of some money is better than none don't the cable companies understand?

[Flag](#)

Like



Jeremy ★ [1 month ago](#) 1 person liked this.

I am appalled by the service that I am provided by my cable provider. Cable tv is overpriced, and delivers less and less content without any reduction in price. Every time a new specialty channel is created it steals content from regular cable. English Premier League soccer games for example, are no longer available without purchasing a special channel whereas in past years there would be 4-6 games shown every weekend on standard cable.

Internet access is also ridiculous. Recently the cable companies have divided up their internet packages based on the amount downloaded per month. Are we to believe that the internet is a system of tubes and that we must pay accordingly?

I strongly believe that the problem comes from a monopoly. In such cases the government should intervene and introduce competition, or at the very least impose strict regulations on pricing and service in order to protect its citizens. Whenever a company that holds a monopoly begins imposing new pricing structures and packaging its unattractive products with attractive products the government agencies which are responsible for their oversight should be alarmed. The state of the Canadian cable industry is an embarrassment to its citizens and I doubt that there is a single person in the country who doesn't feel victimized by its practices.

[Flag](#)

Like



Robert Hindle ★ [1 month ago](#) 1 person liked this.

I am satisfied with the choices that Rogers provides. I do NOT agree that the TV stations should be allowed to charge for their signals. If the advertising the TV stations receive is insufficient to support their spending budget, they need to cut back their spending and stay within their means. Submitting extensive and expensive bids for various events - like the olympics, figure skating, football and other sports events has obviously become part of this cause of theirs -

which Sir should be rejected completely.

[Flag](#)

Like



James ★ [1 month ago](#) 1 person liked this.

Completely agree with previous Neil Rowe. I am stuck with a satellite package that contain many channels that I have no interest in watching - ever.

[Flag](#)

Like



will h ★ [1 month ago](#) 1 person liked this.

Yes and No. For what is available I am satisfied. I believe it is at too high of a cost. However, this is an issue that the governemtn needs to look at as it is time that they allowed outside competition. The US has several options that are far superiro to what the current providers now offer. The rule of foreign ownership and competition needs to be examined. it may be time that the CRTC evolve andf allow for real cmpretition in the market.

More variety and at a lower cost. HDTV is the way things are moving all over the world. However, in Canada we are moving at a snail pace. it once again comes back to healthy cmpetition which Canada has never seen.

[Flag](#)

Like



Justin ★ [1 month ago](#) 1 person liked this.

I am very dissatisfied with having to pay for a basic package that has to include local stations that I do not watch. This only serves to reinforce stale, outdated broadcasting models that lack the creativity to keep modern Canadians interested. Regulation of this type is like weeds that keep the new ideas of entrepreneurs from growing and getting the spotlight they deserve.

I get no value for having to pay for stations simply because they produce so called Canadian content. This often is just a representation of someone's (ei CBC's elite) outdated stereotype or even worse propaganda about what a "good" Canadian represents. I shouldn't have to pay for their work when I do not consume their content. It's like being forced to buy 5 items at the mall before I leave just because they were made in Canada.

We the people should be the one that choose what is important and representative of our culture, not some elite in Toronto trying to force it upon us just because they made their productions on this side of the border.

[Flag](#)

Like



E-willy ★ [1 month ago](#) 1 person liked this.

I look at the providers channel lineups and Do not see anything that I would want to watch so why would I pay at all for it .

[Flag](#)

Like



fung0 ★ [1 month ago](#) 1 person liked this.

Am I satisfied with how television programming is made available to me by my cable company? No. I'd like to pick the services I want, and ONLY the services I want.

Currently, my cable package includes hundreds of channels, of which I actually watch about eight (all of them premium-priced, most of them HD). Why am I FORCED to pay for the others - especially low-quality, SD local garbage that I wouldn't watch even if someone put a gun to my head? (Cable operators say they're short of bandwidth; they can have all that wasted bandwidth back, any time they want it...)

At the same time, I'd like open access to specialty and international services. Why should the CRTC or any other body have any say in what services can be offered, or by whom? These are artificial restrictions on competition and free speech, and serve only entrenched, inefficient business interests, rather than the Canadian taxpayer.

[Flag](#)

Like

 *Bill Hyndman* ★ [1 month ago](#) 1 person liked this.

I am not satisfied with the current charges. I would like to see, realistic channel bundles. Right now if you would like a few extra channels, you must also buy unpopular ones. As well, current charges are still too high. De-regulation here would give us all better service and competition would give us better rates. We should be around \$25.00 for basic, then so much per extra channel. And the cable channels-should pay for stations that broadcast, and are picked up for re-sale to us the consumer. That is just wrong-period. I have no interest in cable or broadcast companies.

[Flag](#)

Like

 *Marcia* ★ [1 month ago](#) 1 person liked this.

1. I am not in the least satisfied with how television programming is made available. There are many channel options available but who cares when I am only interested in 2 or 3 channels.
2. I think that instead of having a monopoly of 2 companies (e.g. Rogers and Bell), we should be able to choose some of the other companies out there such as Shaw, Cogeco, etc. There is no fair competition. As a result of this monopoly of 2 companies we are forced with only the deals they give us.

[Flag](#)

Like

 *Bill Hyndman* ★ [1 month ago](#) 1 person liked this.

After just reading the posted comments, how could the CRTC allow the current status quo. If the CRTC was an elected entity, they simply would not exist. Listen and read CRTC gods-you are being inundated with negativity.

[Flag](#)

Like

 *COMPETITION__NOW!!!!* ★ [1 month ago](#) 1 person liked this.

Can we get COMPETITION in this country NOW!!!!
Why can't companies from the US or any country be allowed to compete?

SHAW has a Monopoly here, which is why we keep LOSING channels and yet we are PAYING MORE.

They also flip a switch or something, which is why I've noticed that in prime time, say from 6pm, the picture is clearer.

They are charging us for 24hr best quality, but we are NOT getting that.

Real competition would change this total Rip-off

-

[Flag](#)

Like

 *David H* ★ [1 month ago](#) 1 person liked this.

No I am very dissatisfied. Consumers should be able to select which channels they wish to subscribe to and pay only for these choices. In order to select the channels that I want, I'm obliged to pay for a huge range of channels that I will never watch. At present there are too many channels chasing too little content, most of which is garbage.

As an HDTV subscriber why am I obliged to buy the standard signal channels as well as the HD

signal? I would be perfectly happy to subscribe only to HDTV, but that is not an option.

[Flag](#)

Like



Ed ★ [1 month ago](#) 1 person liked this.

I am far from satisfied with the existing so-called "packages". I do not watch most of the "specialty channels" but have no choice the way the "packages" are structured. I want to pick and choose the channels I wish to view and pay for them, period.

[Flag](#)

Like



dslack ★ [1 month ago](#) 1 person liked this.

No I am not satisfied with how programming is made available to me. If you look at services and the new digital services provided south of the border no boxes are required the TV remote works with the TV and most TVs pick up digital signals easily.

Given that the CRTC won't allow true competition the CRTC is in fact aiding the setting of the ridiculous rates being charged by the Canadian service providers.

Consumers should be able to pick any provider, domestic or International and select the channels that they desire to see. Not have to pick from packages that subsidize poor channels by forcing you to take three bad with one good channel. If the cost is \$2 a channel let the strong survive and the weak fail!

[Flag](#)

Like



bobmaling ★ [1 month ago](#) 1 person liked this.

No, I'm not satisfied. The options available do not offer good value for the money I must pay because I have to accept a bundle of programs most of which I do not care for in order to get the one or two that I do want. I should be offered a shopping cart of channels and be allowed to pick only the ones I want. This would allow for survival of the fittest, the competition would force channel operators to offer the programming consumers want.. if they offer programming that consumers don't want they will fail financially and be gone. This exercise should not be viewed as a project aimed "to give the broadcasters more flexibility", but one to give consumers the right to pick and choose what they watch and only pay for what they want.

[Flag](#)

Like



smithfan17 ★ [1 month ago](#) 1 person liked this.

The packages being offered by cable\satellite providers are outdated and unwanted.

The CRTC should start looking out for the average Canadian instead of the big companies.

Cable\satellite should be forced to offer individual channels at a REASONABLE price.

For years now they have been telling us that if they have to offer the channels individually our bills would sky rocket. Its nothing but fear mongering so that if the time ever comes, they can jack up the price and say "see told ya so" I think that if we were to be offered a system where we only pay for what we watch "local" tv would be in for a huge shock.

Why doesn't local tv "think outside the box" a little bit and offer a Canadian version of HULU.

They could keep the ad revenue & reach a larger audience. Living in the interior of BC, surrounded by mountains, I cant just stick an antenna on my house to get programming or I would just to avoid dealing with cable\satellite companies. Not to mention any "local" channels (or US channels when close to the border) I can get over the air are still a) free (no tax tax there) and b) not subjected to CRTC censorship (US commercials during the Superbowl for instance).

[Flag](#)

Like



Colin Bisset ★ [1 month ago](#) 1 person liked this.

1. I'd be surprised if any subscriber to cable or satellite service answers this question with "yes".

No, I am not satisfied, and no, I do not think I'm getting value for money, because I'm being forced to pay for channels and programming that I just don't watch.

2. This is very, very simple: Let me pay for what I want to watch. Let me choose. Ideally, I'd be able to choose either by a) buying a package that I choose, whether of programs or channels; or b) buying individual programs or series.

[Flag](#)

Like



Allan ★ [1 month ago](#) 1 person liked this.

I am not satisfied with how programming is made available. The options do not represent good value. My family consistently views about 10 different channels, which are spread across 100+ channels. In order to receive these channels, I must subscribe to several cable options that result in a monthly cable bill of about \$75. Ten years ago, I paid about 1/3 of these monthly charges for similar programming.

I would prefer the ability to choose/pay for each channel individually.

[Flag](#)

Like



Brian ★ [1 month ago](#) 1 person liked this.

I'm not satisfied with how programming is made available. I feel that there are many channels that I pay for (subscribe to as part of a package defined by my satellite provider) that I never view and am not interested in. I would have no objection if these fees were redirected to local TV stations. This should be revenue neutral for both the consumer and the cable/satellite provider. I don't feel that the options provided by my satellite provider represent good value. Let the consumer decide which specialty channels they wish to support by forcing the cable/satellite operators to allow consumers to select individual channels and not packages.

[Flag](#)

Like



Slim ★ [1 month ago](#) 1 person liked this.

1. No. I do not watch many of the channels in Basic Cable.
2. A la carte.

[Flag](#)

Like



Adrian ★ [1 month ago](#) 1 person liked this.

1. I am not happy with the channel bundling made available by my satellite provider. I want to chose my channles and pay for what I watch.

2. A la carte.

[Flag](#)

Like



Greg ★ [1 month ago](#) 1 person liked this.

1. No. No - I'm sold a bundle (at any level) that doesn't meet my needs. In any scenario offered, I pay for content I never wanted or will I watch.

2. Offer service on a pay-per-channel basis. I choose the channels I want to watch and I pay accordingly. In fact - I should be able to do this on a pay-per-show basis.

[Flag](#)

Like



Dan_H333 ★ [1 month ago](#) 1 person liked this.

I feel that programming, in general is made available well in the realm of digital specialty

channels where you can pick and choose the ones you want and get a discount for selecting N channels. I believe that the bundles in the lower tiers do not represent decent value for money as I watch only one or two core channels and ignore the rest. I watch very little to no local TV programming, and little if no programming that isn't on a specialty channel. I only consider the TV situation adequate in the context of it being an extension of broadband internet access.

I believe that, with the exception of the CBC, all local channels should be unbundled and the tiers eliminated from the cable packages. The basic local package should not be a prerequisite to any further tier, but possibly made available as an extra to a higher tier as 'value added'.

As for the CBC, their funding needs to be stabilized independent of the government of the day. With the majority of their funding being from taxpayers they would be outside of any charging for the network. Their budgets should be set in a way similar to the UK license fee with the taxes already spent on their budgets formalized and subject to a formula based on the taxes raised in the country. This would eliminate claims of bias based on political interference.

[Flag](#)

Like



Jon_Q_Public ★ [1 month ago](#) 1 person liked this.

- 1) I resent being forced to provide subsidies to special interest channels that would not be viable in an 'a la carte' model. How many days would APTN survive if not for Cable 'bundles' ??
- 2) All channel should be offered individually with discounts based on the number of channels subscribed to.

[Flag](#)

Like



robmuir ★ [1 month ago](#) 1 person liked this.

Totally unsatisfied with having to buy a package of channels to get one or two decent stations. I wouldn't buy a six pack of soft drinks if I didn't care for 4 of the flavours. Why do I have to waste money on sub par or uninteresting stations? I prefer an ala-carte TV menu. Let me choose the stations I want, and I'll pay a decent price. This forces the marginal stations to improve their offerings to make themselves more attractive to the consumer.

[Flag](#)

Like



Fred_R ★ [1 month ago](#) 1 person liked this.

Cable companies force you to choose from a package of stations with a limited broad selectivity of individual stations. Let me choose all the individual stations myself and let the uneconomical ones die. If a station can't compete in this market, then its business plan is broken and should disappear the way of the dodo. As it is, I have more choice through the Internet. We need open competition not protectionism.

[Flag](#)

Like



Bill_Chalmers ★ [1 month ago](#) 1 person liked this.

1. NO! This is the thing that keeps my away from subscribing to a service provider. Why should I have to subsidize inferior networks by purchasing "bundles" when I only want one of the five channels offered "together"? Its like throwing money down the sink!
2. Offer channels on a channel by channel basis, so much per month, maybe a ten dollar a month minimum or something and let basic economics dictate the survival of TV channels. I would only watch a handful of channels out of the 400 offered on Satellite, why on earth should I pay for all of them?

[Flag](#)

Like



Michael ★ [1 month ago](#) 1 person liked this.

I'm sorry, but is this a joke? Is anyone in Canada actually satisfied with how tv programming is

made available? They stuff these stupid packages down our throats and give us no choice.

A La Carte is the only answer! I would actually be happy to pay MORE if I were to choose which channels I received.

[Flag](#)

Like



Lisa ★ [1 month ago](#) 1 person liked this.

No I am not satisfied as the consumer really does not have a choice. If the cable companies do not have to pay for local TV then the consumer should be able to select a free option OR they should have to pay the local stations for that signal. Consumers must select various packages and pricing differs depending where you live - I hardly think that the 905 area is more expensive to serve than the 416 area.

[Flag](#)

Like



Bill ★ [1 month ago](#) 1 person liked this.

Actually I avoid the mindless US shows and watch CBC, CTV, PBS, TVO and some Canadian specialty channels. Unfortunately I have to pay Rogers or Bell a fortune for this privilege. Option, what options, Bell and Rogers have all of Canada hostages. This is the fault of the spineless CRTC who refuses to regulate them. As for value of product, I'm paying for gold and getting mud. If they want to be fair (FAT CHANCE), let them allow clients to pick the channels they want and charge for only that.

[Flag](#)

Like



chris ★ [1 month ago](#) 1 person liked this.

1. I have digital service with Rogers and bought my own HD PVR from them. I am very happy with the quality of the service and the channels included with no extra charge, including HD channels such as CBC and theScore. I would, however, like to be able to pay extra each month for a few extra channels without having to buy expensive bundles.

2. It should be easy to buy extra channels singly without having to purchase any kind of bundle. Since my HD PVR provides the interface to pick up all of Rogers' analog and digital channels, including HD, I should not have to purchase additional channels in large groups.

[Flag](#)

Like



Al ★ [1 month ago](#) 1 person liked this.

I only need ONE CBC channel not six or seven, only ONE CTV channel etc. A basic plan should include local stations but no duplication. I want access to all other channels on a pick and pay basis. I want no bundling of many unwanted channels with the one I want to pay for. I want no price increases in excess of the rate of inflation. I want to be able to add and DROP channels without having to call Bell when I want to reduce my programming bill. Bell requires no phone call to increase its revenue but makes it tedious to drop "packages" if the revenue is reduced. If there was a newsprint equivalent of the CRTC under similar political influence it would ban internet access to news and require subscription to 20 Canadian newspapers per day.

[Flag](#)

Like



Larry Napier ★ [1 month ago](#) 1 person liked this.

Not satisfied with Satellite at present. Forced to add a theme if I want just one program on that theme.

We should be able to select channels that we want and pay for them accordingly. Presently paying for other programs that I do not need.

Protect Local TV stations and suggest as part of basic package

[Flag](#)

Like

 *Brett Emerson* ★ [1 month ago](#) 1 person liked this.

I don't really care if the TV companies want to charge me a million dollars a month for their local station signal. As long as I have the choice to take the channel or not, I'm happy.

What I don't like is being forced to subscribe to a package of channels that only contains one channel I'm interested in. We all know this is done so that these useless TV stations nobody watches can survive, because they certainly can't do it with the garbage programming they broadcast.

Stop regulating me. Let ME choose my channels, individually, and let the TV/Cable companies charge me whatever they want for those channels. If I think it's too much, I won't buy it.

Of course, I guess that would mean that the CRTC would have to declare itself a total waste of taxpayer money and dissolve, and we all know that will never happen. So go ahead and drive my bill through the roof. I'll sleep better knowing that my money is being stolen from me so that you people can have jobs that do nothing productive for society.

[Flag](#)

Like

 *debi_sidneybc* ★ [1 month ago](#) 1 person liked this.

1. No I am definitely not satisfied with how my current programming is provided by my cable provider. The options available do not provide good value for the money.

2. If you are going to bundle programs, then the client should be able to determine which channels they wish to watch and the bundle price should be based on the number of channels selected, not which channels you add on top of your current bundled package. Let us select which channels to pay for and at what price.

[Flag](#)

Like

 *facebook-703086860* ★ [1 month ago](#) 1 person liked this.

1. No I am not satisfied, and I don't think it provides good value. I have a homebrew PVR, so I lined up my family's viewing habits against the bundles offered by Shaw. I found that I'm usually only watching one channel from each specialty tier.

2. I would like to see it completely a-la-carte, including the basic channels. If I don't want CTV or Global I shouldn't have to pay for it, especially if the fee-for-carriage thing goes through.

[Flag](#)

Like

 *Ted W* ★ [1 month ago](#) 1 person liked this.

I have a 3 tier digital Shaw package plus 7 additional channels. The local channels with 1 exception all come out of Vancouver which I guess is "local" when I live on Vancouver Island. I'm not pleased with the pricing nor the selection which is why I have the additional channels - my choices. I would like more individual channel pricing and competition between the cable/content providers. Let me decide.

[Flag](#)

Like

 *Robert V Stull* ★ [1 month ago](#) 1 person liked this.

i would prefer that the channels, ALL CHANNELS be offered to me one at a time. i feel it is unreasonable that i am forced by the crtc to buy several channels in order to get the one i really want. yes it will mean that some channels will go under, the examples like aptn would be long. however i am tired of having to subsidize others in order to "fit" the crtc's outdated idea of inclusion.

i dont care if someone fels included in the full social fabric of canada. a la carte is coming someday whether or not the crtc approves of it.

[Flag](#)

Like

 *Wayne* ★ [1 month ago](#) 1 person liked this.

I agree with what most people are saying, I want to be able to pick the channels that I want to watch and pay for.

[Flag](#)

Like

 *Lissa Lo* ★ [1 month ago](#) 1 person liked this.

1. Totally dissatisfied with the programming offered. I'd prefer to pick the channels I want to watch in a package instead of being forced to take up a package which includes channels I don't want.
2. A la carte with the assurance that cable companies don't priced the popular channels too high.

[Flag](#)

Like

 *Anne* ★ [1 month ago](#) 1 person liked this.

I am not particularly satisfied with the selection of channels offered by my local cable company. I do not need 3 versions of the "CW" network.

I wish to pick my own channels.....beginning with local television and then onto some network programming and some specialty channels. That would give the cable companies a better view of their market. You would think that this would be information they would value. Regarding the cost, I wouldn't mind paying the price I currently pay but at least it would be a package of my own choosing. I really dislike how the cable companies have been advertising a "cable tax". A tax is a charge levied by the government, not local television stations. They should be admonished for misleading advertising.

[Flag](#)

Like

 *Gary MacVicar* ★ [1 month ago](#) 1 person liked this.

I am not satisfied with how television programming is made available to me by Rogers Cable. An 'a la carte' approach would better suit my needs. However, I would anticipate, in absence of regulation, the cable companies will take this type of opportunity to increase their fees absolutely. The current offers in packages or themes, only provides a discount for programming the cable companies have decide upon - no substitutions. An individual station subscribed to within a package can cost 50% of the total package cost. As a consumer, either pack an unreasonable fee or not subscribe.

[Flag](#)

Like

 *Corey Beazer* ★ [1 month ago](#)

There are no cable options where I live, I can only get satellite. Other then that I can only get over the air signals and their is not much choice with that. Local TV is all I have.

[Flag](#)

Like

 *jim* ★ [1 month ago](#)

Not really, better options for what comes into the home would be good. For instance if you don't want foreign languages channels you get a one for one swap at no extra charge and the same thing with sports channels for instance. AND there should be NO such thing as pay for view TV

either.....

[Flag](#)

Like



Kim ★ [1 month ago](#) [in reply to jim](#)

This doe not make sense. You only get foreign language stations if you order them extra. No one is forcing you to order foreign language stations (French is not a foreign language)

A la carte will solve getting programming you don't want.

[Flag](#)

Like



Lee ★ [1 month ago](#)

1) Cable and satellite are too expensive. Period. We watch with rabbit ears only. The CRTC needs to protect the programing for those millions like us that will never pay to watch commercials. Or the Grey Cup.

2) Cable and satellite companies need to pay for the Canadian broadcast channels. They pay for everything else, and they make a profit in the end. It's absurd that they would get the product for free. Put the money raised into programing for the broadcasters.

[Flag](#)

Like



John Deere ★ [1 month ago](#)

1) No, I am not satisfied. I would like to see a very basic satellite package available for \$15 - \$20 month. If not available on satellite I would like a similar package to be available over high speed internet.

2)I would prefer to have a low cost package with the major 3 Canadian channels, Bold and CBC News. (TSN and PBS as options at extra cost or included).

[Flag](#)

Like



Simon ★ [1 month ago](#)

I am NOT satisfied with how programming is available. I believe the options should be greater than the "basic" package, which includes a multitude of channels I never watch. Where else do you go to buy a product and get told, "here, you can have it, but you have to buy these other products you don't really want to get it."

I believe the consumer should be able to choose and pay for the channels they wish to watch. Currently the cable companies have two "packages", the basic one which includes networks like CTV, ABC, CBS, etc., and your "extras" package, for which the basic package is mandatory, so even if you only want to watch "specialty" channels like Discovery, TLC, MuchMusic, etc., you still have to pay for the other 29 channels you don't want. Then you can pay substantially more for items like HBO, which people do as they believe it is worth it. I believe that giving the consumer the choice will ultimately allow the in-demand channels to prosper and force those that aren't to change their business plan in order to be in-demand.

[Flag](#)

Like



Tim ★ [1 month ago](#)

I think you should allow the cable and satellite companies to bundle or unbundle the specialty channels as they see fit. Then watch the specialty channel owners (the networks) squirm.

We are being forced to buy channels we don't want as part of packages to get one or two channels that we do want.

I refuse to and just have basic cable and basic HD.

[Flag](#)

Like

 [tom51](#) ★ [1 month ago](#)

No, I should have absolute choice in what I am willing to pay for. There should be no more packages or if there are let me decide what stations I want in my package. The technology exists. The current set up is all about helping marginal stations survive by creating an income stream for them. We need choice. most would always choose a local station for their local news. For me I love watching news from different canadian cities via time shift. It is the only way I really know what is going on with my fellow Canadians.

[Flag](#)

[Like](#)

 [roncola](#) ★ [1 month ago](#)

I want DIRECTV with everything that DIRECTV has to offer. I don't want a watered down version, I want the whole thing. Grant DIRECTV permission to add a 'Canadian' channel package to its lineup so that we can have our 'beloved' local channels, along with Leafs/Raptors on the sports channels.

DIRECTV PLEASE!!!!!!

[Flag](#)

[Like](#)

 [Tim](#) ★ [1 month ago](#)

People with digital boxes should be able to get a small basic cable package and then select the other channels a la carte. If they can do that with prevues of channels, then they can do that with full time subscriptions.

[Flag](#)

[Like](#)

 [chris](#) ★ [1 month ago](#)

1. the options presented are not good value. An increase in price but no increase in number of channels or service?????????????????
2. should be able tp pick which channels are delivered to which home.

[Flag](#)

[Like](#)

 [Justen](#) ★ [1 month ago](#)

Local programming is made available through two options, both equally as costly. First a Standard package that includes local networks (and some cable channels) and a time shifting package that includes networks in the West. Problem is the networks don't see a dime and the cable companies pocket the money. These networks carry the shows we want to see, therefore I believe there should be a Standard package as their is (but with less useless stations), that encompasses East and West networks and sends revenue directly to stations. The cost should be low.

[Flag](#)

[Like](#)

 [Victor H Pankoski](#) ★ [1 month ago](#)

Currently the only way broadcasters enter the homes is Via cable or ? and are part of madatory packages consumers have to puchase. Ask the cable Co's to make a separate package of broadcasters and see how many consumers will purchase or venture onto the roof with antennae to still recieve their signal for free. Not many I am afraid

[Flag](#)

[Like](#)

 [Justen](#) ★ [1 month ago](#)

Local programming is made available through two options, both equally as costly. First a Standard package that includes local networks (and some cable channels) and a time shifting package that includes networks in the West. Problem is the networks don't see a dime and the cable companies pocket the money. These networks carry the shows we want to see, therefore I believe there should be a Standard package as their is (but with less useless stations), that encompasses East and West networks and sends revenue directly to stations. The cost should be low. A pick and choose method of exact channels could work. The bundles are terrible, usually they include one channel you want and 5 you dont.

[Flag](#)

Like



[edaniel](#) ★ [1 month ago](#)

I am stuck with Shaw cable service. I cannot choose freely the channels I want. In my opinion viewers should have ther option of choosing their mix of news, sports and speciality channels instead of having to accept packages set up by Shaw.

Channels should be offered at basic prices from which a viewer can choose. Of course, if the provider is wise, it will provide special prices for certain combinations. However, I now receive many channels which I never watch and sometimes find that the program I want requires a new subscription. Thus there also needs to be flexibility so that viewers can drop or add channels without undue cost.

[Flag](#)

Like



[mikemay61](#) ★ [1 month ago](#)

True local TV in minor markets is almost a myth. Digital TV has allowed broadcasters to centralize more operations, traffic, and content generation. There is little I want to see on basic service so I do not wish to pay for it. Even on the specialty channels most content is delayed 6 months from initial release date. It maddens me to pay for a premium service to watch a series when the season's DVD box set hits retail shelves before the season has finished airing through our regulated distribution channels.

Advertising revenue is down because local TV is no longer generating the results it once did, and broadcasters have come to expect sustained, high profits. Come on, broadcasters should have invested in their local viewer relationship, not growth of the media empire in other markets.

Loyalty is a 2 way street. You want us viewers to be loyal and support our local outlets, then fine - show us you are loyal to the markets that built you and stop spending to buy up networks on the other side of the world

If I was told that I now had to support local services with an increased carriage charge for signals that are free over the air, a service that I did not use since it has made itself less relevant locally, then I'm more likely to discontinue my entire satellite subscription.

Due to packaging I am required to pay \$ 83 a month for the 6 channels I watch. Jump it more and I will investigate non-CRTC regulated free to air satellite and IPTV.

[Flag](#)

Like



[teena](#) ★ [1 month ago](#)

1. Horribly dissatisfied! Please, tell me why I need to pay for these basic channels that I have no interest in watching? The options are little more than a cash grab. If you take the three most popular channels and offer them in three different packages, you've forced that person to subscribe to three packages.

2. Offer them by channel! No more silly, overpriced packages with crap blended in them.

[Flag](#)

Like



[Moxy22](#) ★ [1 month ago](#)

I am frustrated by the services offered by the cable and satelight companies. I think this whole system needs revamping.

As a subscriber I am forced to take packages and pay for channels I will never watch and in fact in some instances block so my kids can't see them. Why should I pay for a station that I have to block.

I should have the freedom to choose individual channels. Though the cable companies can do this they are choosing to push packages and charge exhorbitant rates for individual channels to force us to take the packages. Obviously, they are doing this to squeeze more money out of subscribers.

In some instances we can't even buy channels individually. subscribe through Bell and wanted to subscribe to the family channel and was told by the person that I couldn't buy family channel individually and needed to buy the who package to get this one channel. What a load of crap!!

If I didn't know better, I would think Bell and the other cable companies must own some of these smaller cable channels and are forcing us to take them, whether we watch them or not.

I am frustrated by the idea of having to pay extra money for watching local tv stations. Part of this frustration is that many of the channels show exactly the same programming. Now people want me to pay more, for stations I don't watch.

I want to see local TV survive and think most of the problems lie with cable and satelight companies. I believe the cable and satelight companies have taken a very monopolistic approach to this industry and it needs to be broken.

Flag

Like

 [briandesormeau](#) ★ [1 month ago](#)

I'm going to answer the second question first and then expand on it.

No, I'm not satisfied with the way in which channels are offered by my local cable providers. It has been a sore point with me, for a number of years, that the so-called "basic package" doesn't serve my needs or wants with regard to television viewing. My biggest complaint is that the decision on what I may or may not watch, even in the "basic package", is made by the cable company. We are told that we must buy *this* channel or *this* package, in order to access other channels, which also, usually, come as part of a package. I don't *want* 30 extra channels, just so that I can watch the two or three in which I am most interested.

What I would like to see is a system whereby a cable provider charges a set amount per tv channel and the consumer makes the decision on which channels they buy as part of their "basic" package. This is not to say that cable companies couldn't have a system involving differently priced channels, which would be priced according to consumer demand. If everyone wants the CBC, for example, then the price could be lower (by volume) or higher (by demand). The APTN (Aboriginal Peoples' Television Network), which I have no interest in watching (an opinion shared by a lot of other people, I suspect) but which I have to pay for right now, would probably disappear altogether, based on the forces of the free market. All channels would be treated equally by the cable providers, that is to say, no channel would be forced onto the consumers. Not. One. Let the free market decide which channels survive and which ones don't.

I think that it was M. Peladeau, of Sun Media/Quebecor, who made comments along these lines and I found myself agreeing with all of his points.

Thank you for reading my comments.

Flag

Like

 [marklenn](#) ★ [1 month ago](#)

1. I am completely unsatisfied with my television programming offered by my cable company. The options available are completely terrible. I expect better from the crtc they should never

allow the cable and satellite companies to charge such outrageously high prices for such bad products. I expect better value for my \$70 and most of the options are not that good. I think the cable companies purposely construct packages that are full of channels customers do not want just to sell garbage for a high price and make extra bucks by selling the channels people actually want like fox nw, msnbc, military channel or hbo at a higher price as "specialty channels"

2. Channels should not be offered in bundles, bundles give you 70 worthless channels and 5 you want so you pay for 65 channels you do not want. The price per channel should come down to 50 cents per channel. Customers should be able to buy any channel including the american ones like hbo that are very popular. Yes get rid of all those channels no one watches.

This is up to the crtc to decide, eventually consumer were will just dump cable or satellite for another better option it is only a matter of time people are fed up

[Flag](#)

Like



carlfowler ★ [1 month ago](#)

I am very satisfied with my current services. I do not feel I should have to pay anymore for what I have. Fiscal responsibility means controlling your costs and not asking for a bailout.

[Flag](#)

Like



Sandra Nunn ★ [1 month ago](#)

I am totally unsatisfied with how television programming is made available by my satellite company! (Bell TV)

I should not have to pay for a bundle of poor quality American programming that I do not want so that I can have access to the few channels that I do want. I would like to support local Canadian television channels but would like to choose a la carte the other programming that I pay for. The practice of bundling programming should be ended.

[Flag](#)

Like



Slim ★ [1 month ago](#)

1. No. I do not watch many of the channels in Basic Cable.
2. A la carte.

[Flag](#)

Like



Andrew ★ [1 month ago](#)

1. I am not happy with the programming made available by providers in Canada. They DO NOT offer good value, as they make you take on extra channels that I dont even watch!

2. I am not satisfied. I would simply like to pick the channels I want. If I want ONLY channels 23,24,38 and 40, THEN THATS ALL I SHOULD HAVE TO PAY FOR!

[Flag](#)

Like



kdtomasson ★ [1 month ago](#)

I wish I could PAY for which channels I wanted. I remember having a 10 foot satellite dish and I was able to pay for what channels I wanted. The only channels you can pay for individually now are the NEW channels

[Flag](#)

Like



Robert Katzer ★ [1 month ago](#)

No, I am not satisfied with the volume of services that are being provided, and how those services are being presented.

I am being forced to pay for a number of channels for which I have NO interest.

Whenever the CRTC approves a "new" broadcast channel for the basic service, my fees are increased and the location of the channels that I regularly watch is often displaced.

I have no problem in paying for what I want to watch. I resent having product foisted upon me because someone thinks it is good for me, and then my cable bill going up accordingly.

The options I receive now do not provide good value for money.

I don't watch local Canadian channels often. If a cable charge for CTV, CBC, Global, JoyTV or CityTV was mandated, I would choose to cancel all of my services -- I pay almost \$60/mo (after taxes) now and don't believe the local channels offer any value.

I would be willing to pay for channels on an a la carte basis, if given reasonable choice and the per channel cost was not usury. I have digital TV at the moment, and have paid for specialty channels on an a la carte basis.

Specifically, I would be willing to pay for TSN, Sportsnet, Bravo, Showcase, Food Network and several others, but have no interest in paying for the local affiliates of the CTV, CBC, CITY or Global. I would also like the right to purchase the US channels without having the Canadian networks foisted on me.

Further, if the local channels are given the right to charge, I request that their monopoly on forced simulcasts be eliminated.

[Flag](#)

Like



Rick ★ [1 month ago](#)

As I understand it it is the CRTC and not the cable company that mandates the choice of channels in the various packages (something about Canadian content or so the story goes). The big issue is it would be nice if big brother (i.e., the CRTC) backed off and allowed Canadians to choose what they want to watch - but I suppose that is way too sensible to ever be adopted.

[Flag](#)

Like



Eva ★ [1 month ago](#)

We currently watch CBC free through the rabbits ears, and there are local news broadcasts spliced into it. I find these very valuable - a good way to learn what is going on in neighbouring northern towns. Soon we will not be able to do this due to the cancellation of analog signals.

1. I do not buy cable or satellite services as I find them a poor value. I made this decision when I was making \$50,000+ per year as a single person. The cost is high, over \$60 I think, and I would watch only a few of channels in this basic package. To get a couple more of the channels I want, I'd have to pay even more money. It is more cost effective to watch less TV and rent movies.

2. I like the idea of a basic Canadian service for a low price. Then I would like to choose the channels I pay for individually. This arrangement might also be good for families as they could choose to just purchase child-appropriate programming.

[Flag](#)

Like



Jim ★ [1 month ago](#)

1) Not satisfied. The options that are given to us are a pile of fluff.. with one or two good channels. Only until you pay for the top tier of programming generally do you get channels worth watching. I am debating on cancelling my cable indefinitely as i can watch what i want online when i want.

2) i would rather pay for the 10 channels i watch as opposed to paying for the other 60 i don't watch. Some services allow you to add channels for 2-10\$ I would rather pay 30\$ for 10 channels than 30\$ for 30 channels i dont watch.

Right now i think w have over 100 channels and i watch maybe 10. Its really not worth the money when I could just view everything online when I want.. or close to it.

[Flag](#)

Like



Bill Hall ★ [1 month ago](#)

I think that local is only local for the large cities with stations. They largely ignore rural Canada or small to medium sized communities.

I only see our local cable provider doing local programming.

I also think the CRTC is ignoring their mandate by not making a decision but continuing to ask for advice.

[Flag](#)

Like



Mike Walintschek ★ [1 month ago](#)

The options available DO NOT represent good value. Canadians are forced to pay for channels we do not watch and are forced to pay even more for additional channels we do want as for the most part we have to buy "bundles" or "packages" with more unwanted channels than wanted channels. We should be able to subscribe to the channels we want and nothing more. With only 4 major cable/satellite providers how can we expect to get fair pricing?

[Flag](#)

Like



A Ross ★ [1 month ago](#)

No, I am not satisfied with the current availability and cost of TV programming from my current provider. I am forced to take numerous channels that I never watch and pre-arranged packages that might include only one or two channels that I want. Why should a channel that very few people wish to watch get a subsidy from all subscribers? If they can't meet a commercial level of sales then let them die. There is no subsidy for magazines/journals/newspapers to ensure esoteric titles survive; if they can't pay for themselves they cease to exist. Do this with TV channels and the remaining ones that people actually want to watch in numbers sufficient to make economic sense will be able to charge ad rates that ensure their survival. They would also then be able to charge a pass-through fee to the cable/satellite companies that subscribers would pay.

[Flag](#)

Like



robin anderson ★ [1 month ago](#)

I am absolutely tired of having to pay for television channels I don't want. The time has come to give Canadians the choice of paying for the channels they actually want.

The current system simply is a subsidy that makes the cable companies shareholders richer than they already are.

The CRTC should be absolutely embarrassed that Canadians are billed for services they do not want. You have the chance here to prove that you are not an impotent, outdated government institution here. Do whats right CRTC. Force the cable companies and the television programming providers to come to an agreement that does not penalize Canadian consumers.

If I have to pay 1 more dollar to my cable company, I will lose all faith in the CRTC to meaningfully impact on the Canadian television industry and I will voice my displeasure by voting against the Conservatives in the next election.

[Flag](#)

Like



islander ★ [1 month ago](#)

1 - NO, I would like to be able to pick the programming that I am interested in, I have been wondering what I should do with my services for several years, I watch three or four channels regularly and the remainder, never. I have to pay for "tiers" of programming to get all three or four channels. I do not like having to pay for programming and channels that I have never watched nor will ever watch. I know that some of this is mandated by the CRTC about "Canadian" content, but I'm just not interested in Degrassi (wasn't even when I was a kid), Avonlea, Little Mosque, Corner Gas and then all the Canadian versions of the "other" shows. Have never watched more than one or two episodes of the above, nor more than one or two episodes of all the US prime time programming - so I don't want to pay for it, don't want it on my TV and certainly don't want a Canadian delivered version of it. If I could get local over the air - iI might tune in once and while, but I can't. I should be able to choose what amount of Canadian content that I'm interested in and I shouldn't be forced into buying a canadian version of twwhat I want to watch. Why should I have to pay for HBO Canada - when all it is doing is showing reruns of US or internationally produced shows, give me the option of HBO with original programming that isn't just reruns. Let me watch Versus, not OLN Canada...sorry it sucks. A&E used to be fabulous - now it's reality and dog the criminal...I don't want it on my TV. I will be looking for "not legal" satellite shortly just to find the few things that I want.

[Flag](#)

Like



Jaws 44 ★ [1 month ago](#)

1. I am very dissatisfied with the way television programming is made available to me by my cable company. It is expensive and the channels are bundled in such a way as to force me to pay for many I don't want.
 2. I suggest you eliminate the bundling (packages) and give Canadians the choice of the channels to which they subscribe.
 3. If you really want to make it work better, separate the hardware (cable infrastructure) from the signal and let us have a choice of signal providers instead of being held to ransom by the local monopoly. This works for natural gas (where we can buy gas from any of several providers) why not with TV signals?

[Flag](#)

Like



Chris ★ [1 month ago](#)

1. No. There are many channels I do not watch nor want but are required to have them in a predetermined package.
 2. I would prefer to put together my own custom channel package without being charged ridiculous prices.

[Flag](#)

Like



Bill Chalmers ★ [1 month ago](#)

1. Absolutely not. The entry level packages offered by service providers are far too expensive for the content offered. We have an over the air antenna that provides three channels free of charge. I would prefer a handful more, however I cannot rationalize paying a minimum of \$50 a month for it. Just not worth it.

2. Offer a REAL entry level subscription that contained only locals or basic network channels in the \$10-15 dollar range. I don't care if it is only eight or ten channels, I don't need anymore than that and that is the dollar range that I feel television is worth.

[Flag](#)



Bill Chalmers ★ [1 month ago](#)

1. Absolutely not. The entry level packages offered by service providers are far too expensive for the content offered. We have an over the air antenna that provides three channels free of charge. I would prefer a handful more, however I cannot rationalize paying a minimum of \$50 a month for it. Just not worth it.

2. Offer a REAL entry level subscription that contained only locals or basic network channels in the \$10-15 dollar range. I don't care if it is only eight or ten channels, I don't need anymore than that and that is the dollar range that I feel television is worth.

[Flag](#)



Paul ★ [1 month ago](#)

1. No I am not satisfied with how programming is made available at this time. While I would understand having the basic channels (CBC, CTV, Global) as required in a cable package I should not have to buy any additional channels other than the ones I want. The current restrictions requiring certain channels to be bundled and not available individually create unreasonable restrictions on cable subscribers.

2. I would prefer all channels beyond the basic mentioned above to be available for individual subscription or custom packages. Individual subscription may be something like \$2 per month per channel with a custom bundle where choosing 5 or more individual channels would result in a reduction in monthly fee for each one. The total amount of the reduction in per channel price could be linked to the total number of channels ordered.

[Flag](#)



tomsteadman ★ [1 month ago](#)

I am very dissatisfied with my lack of control over what I must buy from my cable company. Very often, I'm buying many, simultaneous "copies" of the same program; at the same time, I am compelled to purchase programming for which I have neither use nor interest. The prices are unreasonably high (relative to the US).

[Flag](#)



alamshahid ★ [1 month ago](#)

No I am not satisfied with how television programs are made available. I find it incredibly frustrating that to get channels that I am interested in I have to pay for additional bundles which include other channels which I have no interest in. There is no flexibility to the content and to the amount I have to pay...

[Flag](#)



whooda thunkitt ★ [1 month ago](#)

Not satisfied that channels considered part of basic service are forced upon me. I neither watch them nor wish to pay for them. I certainly will refuse to pay additional fees for channels freely available over the air.

Greater choice in basic and other services and packages should be available to consumers. Why should I pay for specialty channels I never watch? Why should I pay for any channel I never watch. Allow me to remove 50 channels I never watch and add 10 channels with no change in price.

[Flag](#)





miltonaupperle ★ [1 month ago](#)

I wish the CRTC would stop forcing us to take 30+ channels that I have NO INTEREST IN. I want to CHOOSE my channels and not pay for crap that gets bundled into it.

Let me choose the channels I want to pay for. The cable company is all set to handle this sort of thing.

I am also opposed to the direct cash subsidies that the CBC gets too. They need to be cut off and told to "sink or swim" and live within their means. The billion + they get per year could be going to things we really need, like deficit reduction, re-training laid off workers, healthcare or bringing down taxes.

[Flag](#)

Like



Bill MacGregor ★ [1 month ago](#)

I am not at all satisfied but again I am trapped. I have to accept the way my cable company offers programming. I cannot use satellite in my location. I cannot use the telephone tv service in my location (not available). I can get almost nothing over the air on an antenna unlike one or two people I know. The other problem is that high speed internet is bundled with TV service. If I canceled my cable my internet bill would go up at least \$120.00 a year.

I would prefer to be able to choose the channels I want and let channels that cannot attract a following die a natural death by failing to compete properly.

[Flag](#)

Like



S. Smith ★ [1 month ago](#)

No, I am not satisfied with how the cable companies make television programming available. First of all they charge me for basic cable (including local tv), then if I want to time shift (which I do because Alberta gets linked with the Pacific time zone American channels meaning we see things one hour later than the rest of the country) then I have to pay for that. I also have to pay additional for HD - most of which are doubles of channels I already get. Not only that but then there are the specialty channels which I have to pay for and most of them have as significant amount of "PAID PROGRAMMING" - otherwise known as infomercials. Why am I PAYING for the PRIVILEGE of watching these long form commercials that the cable companies are already being paid for showing?! They give us "free" movie channels - Encore Avenue, AMC and TMC - and show the same movies over and over on them. If I want something newer I have to pay extra for a premium movie channel OR even more if I want them on PPV. NO THANKS! I will buy my own copy - costs the same and I can watch it as often as I like.

[Flag](#)

Like



tonyguy ★ [1 month ago](#)

1. No I am not. Each channel offered should have a price. If I do not want to receive it I should be able to decline.

2. Channels should be offered individually. I watch less than 20 channels. That is all I want to pay for.

[Flag](#)

Like



G. Archer ★ [1 month ago](#)

The packaged channel idea is a pain and should be abandoned. Let me purchase only the channels I want. This includes what the distributors call the "essentials". They are not essential.

What is more annoying, the "simultcasting" where the Canadian channel overrides the alternative. Often good movies are edited to make them acceptable should a child walk in the room; we lose the benefit because the Canadian channel will not edit the program and yet

overrides the channel we tune in to. A simple solution if simulcasting is mandated, is to state that "If a program is edited on one channel and not on a channel showing the simultaneous broadcast, then the programs shall be deemed to be other than the same program and therefore simulcasting will not apply".

[Flag](#)

Like



[alan305](#) ★ [1 month ago](#)

I am not happy so I do not subscribe to cable or satellite.

At my location, Oakville, we are blessed with many on air digital channels originating in Toronto & Buffalo. I subscribe to TVO and WNED. However there are times when I would like to view a specific offering on cable. In these cases I would be happy to " Pay to View ".

Why not offer that?

[Flag](#)

Like



[cmlondon](#) ★ [1 month ago](#)

Local OTA Signals should be free, unfiltered on your cable outlet (so if you don't even subscribe, it should work). Local DTV stations should be in Clear QAM so newer digital tv's can decode the signals. That way instead of needing to get a expensive HDTV Box and then Getting packages you don't even need just so you can get HDTV stations some Canadians can already get for free!

Toronto and Vancouver - Put up Antennas, attach to your HDTV and FIGHT the Power with Free HDTV.

[Flag](#)

Like



[Darryl Olthoff](#) ★ [1 month ago](#)

The television programming is horrible. I pay for HD programming and many of the shows are SD. Its the same crap on every channel and packages constantly change to ensure that getting a new and exciting channel means paying more when adjusting your packages. Unfortunately I am not sure with the current pricing structure that I could ever get value for my money. I should be able to pay per channel, with a reasonable fee per channel. I shouldn't have to spend \$7 for a package containing one channel I want and 4 that I don't.

[Flag](#)

Like



[Mark Anthony](#) ★ [1 month ago](#)

I want to choose ONLY the channels I want. NO PACKAGES. NO BUNDLES. I'd be willing to pay no more than \$1.50 per HD channel and \$1.00 per SD channel.

[Flag](#)

Like



[smithery](#) ★ [1 month ago](#)

I want to be able to pick the channels I want to watch. I also do not want channel substitution. Even though TSN is simulcasting as US feed, I will watch it and only go to the US feed if TSN screws up the feed which seldom happens. Freedom of choice, a novel concept.

I don't watch basic cable and I don't watch local stations. I watch 98% HD. Why else buy a large display TV unless you intend on watching HD.

[Flag](#)

Like



johnfleurbaij ★ 1 month ago

We subscribe to Rogers digital cable service. The problem I have with their channel line-ups is that to get the few channels we watch (TVO, PBS, CNN, Fox News, CBC and Turner Clasic Movies), we have to subscribe to just about everything. As a result we get dozens of channels we never, ever, watch, but have to pay for. Now all these channels we never watch and do not really want are going to cost us more. Imagine, having to pay for something you do not want! There should be a system that offers a very basic digital cable servive and in addition one can choose the channels one wants. There could be a charge for every additional channel one would choose (a reasonable charge). Under such a system customers would be able the choose and pay for want they want and not for channels they do not want and never watch. As it is now, what we pay is quite substantial, \$271.51 every 3 months.

[Flag](#)

Like



marco ★ 1 month ago

No, I am not satisfied, since I can't choose the channels I want. Therefore I am paying for channels that I am not interested in watching.

[Flag](#)

Like



cbh747 ★ 1 month ago

No, I am not satisfied with the offerings from my cable company. I am all for preserving local programming. I am not in favour of being forced to purchase bundles of stations to get the one or two that I really want.

The vast majority of these bundled channels have little or no value and I can't imagine them even existing on their own merit.

Most of us depend on local tv for news, weather and sports etc. Most of us do not want the expense of channels that we will never watch. I agree with others that have called for a 10, 15 or 20 channel pack that allows us to make the choice. Enough of high cable bills for unwanted content.

[Flag](#)

Like



Robert Findlay ★ 1 month ago

1. I have no particular problem with the status quo. I only have Rogers' basic package but it provides me with far more than I ever watch, in fact many that I forgot existed and some I never heard of. Do I get value for my money ? Hard to say. It costs Rogers something to provide me with access, not sure how much it costs them to provide each channel in the basic service. I'm sure it costs something per channel but by packaging them they probably save on administration costs they would incur if they had to deal with individual selections by each customer. Would I like basic to be to cheaper ? Certainly, but I can live with it as it is.

2. However if I am going to be forced to pay, either directly or indirectly, for each channel I receive I want to be able to pick only the channels that I want and I want my cable bill to reflect that. I suggest a fixed charge to be provided with the service, which should be less than what I pay now, but I've no idea what would be resaonable, plus a charge for each vchannel that I select. No forced carriage by the Rogers and no forcing the public to pay for any channel they do not want.

[Flag](#)

Like



Tracy ★ 1 month ago

Am I satisfied? In a word "NO".

Endless bundles of channels that I have no interest in watching. (But for a low, low price) The price for channels I am not interested in receiving is far too high. These channels hold a value of zero for me as a consumer. Cable/Satellite are forced to carry these channels, they charge

me for the privilege, and use the number of useless unwanted mandatory channels for marketing purposes.

Enough. I want to be able to choose my programming! If that means that last century's business model is no longer valid and small market or poorly run stations fail and are lost then so be it. The CRTC needs to stop trying to save us from ourselves.

[Flag](#)

Like



wilbrich ★ [1 month ago](#)

I know this isn't original - everyone has said this before me. Just let me choose the dozen or so channels I watch regularly and pay accordingly. There has to be a couple of hundred channels coming into my house that I've NEVER tuned to, never mind watched! For the life of me, I can't think of any other business where the consumer has to buy a cart-full of elephant dung just to find their Tilley hat.

[Flag](#)

Like



Kim Hoar ★ [1 month ago](#)

I would like to have the choice of the Canadian Channels I get on my satellite system. If I choose to have no canadian channels as I can get mine over the air, I should be able to and save the mandatory charge. If I only want 1 or 2 channels I should only pay for them. If the local channel wants to be reimbursed, they can, as long as they no longer simsub over the American station I am also paying for.

I would also like to have more choice of foreign language stations like Globo and RTPi (Like Dish Network in the USA has)

[Flag](#)

Like



stuartD ★ [1 month ago](#)

i'm not satisfied with the current programming options by shaw cable. i don't watch many of the channels that are offered in the Digital tv package. but the show that i would watch are not available in the basic affordable package. so i have to shell out extra money for a range of channels i don't watch. if i could pick the channels i wanted plus local at an affordable rate all my problems with conventional tv would be solved. maybe that would allow for some of the weaker channels to go out of business and allow the consumer to influence the tv programming over time. otherwise, i will turn off my tv component of my cable package and use my computer for everything. i can watch all the programs i want on the internet for free and i won't have to pay for cable channels i don't watch.

[Flag](#)

Like



marcuss ★ [1 month ago](#)

Local stations, and in fact every TV station should be able to set it's own price for consumers wishing to subscribe to the particular channel. The regulations that allow cable providers to bundle services forcing consumers to pay for services they do not want and do not use should be repealed. The practice of having to subscribe to many more channels then are actually watched is an archaic practice as our technology evolves to enable a content-on-demand society.

Unbundling all channels will allow those consumers who watch and value local programming to support those channels by paying for them, while those who do not would not subsidize a service they do not use (some exceptions would be those channels which are funded through general taxpayer money, which should remain available to all as they currently are).

Cable providers should only be able to offer package discounts (optional, of course) on total number of channels subscribed to, and not forcing consumers to subscribe to specific blocks of channels. ie, if you subscribe to over x number of channels, you get an some % of the total deducted.

[Flag](#)

Like



William ★ [1 month ago](#)

I very dissatisfied with the fact I pay for "bundles" which include channels I have no interest in and prohibit me from getting access to those I do want because of additional costs - the value is not there for my money. The options available do not represent my interests or value, in fact it is ridiculous I pay more and more though the technology, service and channels haven't changed in years. Technology makes service more efficient and ultimately cheaper, I'm am not seeing these savings passed down to me.

I assume one concern is Canadian channels/shows/etc. wouldn't survive. Without a doubt I'd still buy canadian channels/broadcasts, I don't see that as a huge issue.

[Flag](#)

Like



John Watson ★ [1 month ago](#)

1. Not satisfied. Too expensive because of bundling.
2. Move to a la carte service and let us choose which channels we wish to pay for.
3. Ideally: separate the hardware (cable infrastructure) from the signal provider and let us buy our TV signal from any provider, instead of the local monopoly situation we now face. This works for natural gas (where we can buy the gas from any of the suppliers) why not for TV (and internet) signals?

[Flag](#)

Like



Matthew Harper ★ [1 month ago](#)

No, I would prefer to have fully a la carte control over which channels are included in my cable package.

[Flag](#)

Like



canadianforchange ★ [1 month ago](#)

Absolutely not satisfied. I should be able to choose the 5, 10, 15 or how many channels I want to watch and only pay for those channels. Currently, I have more than 100 channels but my family only watches maybe 15 of them. Why do I have to pay for the ones I don't want.

[Flag](#)

Like



Frameboy ★ [1 month ago](#)

I'm not satisfied at all with the offerings of my cable company. I constantly see ads that say things like "400 channels" and "The Most HD". Truth be told, there are only about 50 channels, and a bunch show the same damn thing... some I just pay more for so I can see the CTV overlay on US channels.

I HATE that I have to pay for a bunch of crap to get the few channels I do watch, and then pay again to watch the same channel on HD.

[Flag](#)

Like



Diana Duric ★ [1 month ago](#)

I am not satisfied with the way both Cable (was a customer of Rogers for over 20 years) and Bell satellite (have been a customer for over 4 years) make programming available to me. They both start off with basic packages - which make sense and then offer "bundled" channels. You are forced to opt into the bundle even if you only want access to ONE of the channels. This is unfortunate as I'd probably save money if I could pick and choose the channels I regularly

watch. I am currently paying over &78 per month for basic cable and HD channels. This seems excessive. I am currently trying to figure out how I can lower my bill and maintain the channels I really want to keep. Also, Bell Expressvu has been charging \$1.08 fee for the last few months - apparently trying to offset costs that they think the CRTC will try to make them pay to the local broadcasters! This is outrageous!

[Flag](#)

Like



[helena_l](#) ★ [1 month ago](#)

I am not satisfied with the service provided by my cable company. I would like to see more channels in my basic package, plus I should be able to make my own bundle. The price of cable service has gone up significantly without any improvements to the service.

[Flag](#)

Like



[Diana Duric](#) ★ [1 month ago](#)

I am not satisfied with the way both Cable (was a customer of Rogers for over 20 years) and Bell satellite (have been a customer for over 4 years) make programming available to me. They both start off with basic packages - which make sense and then offer "bundled" channels. You are forced to opt into the bundle even if you only want access to ONE of the channels. This is unfortunate as I'd probably save money if I could pick and choose the channels I regularly watch. I am currently paying over &78 per month for basic cable and HD channels. This seems excessive. I am currently trying to figure out how I can lower my bill and maintain the channels I really want to keep. Also, Bell Expressvu has been charging \$1.08 fee for the last few months - apparently trying to offset costs that they think the CRTC will try to make them pay to the local broadcasters! This is outrageous!

[Flag](#)

Like



[Thomas Hawrelak](#) ★ [1 month ago](#)

I believe that the TV Stations have no one but themselves to blame for their perceived shortfalls in revenue. We are subjected to more and more ads during the aired programs to the point of being utterly annoying. The local station in my area was a moneymaker until Can-West decided to change it's format. Now they want to shut it down.

I am totally dissatisfied with the way the cable companies are bundling the programming. There are channels that I never watch, but I have to take it. I would like to see the day when we get a choice as to the channels we want. I can live with about four channels right now. With all the channels available, there is still nothing worthwhile to watch (in my opinion) The Cable Companies and the television stations are ripping us off and we are forced to put up with all the annoying commercials. If the TV Stations can't make it with the revenue they get from advertisers, then they are welcome to shut down. I would be happy to pay for only the channels I want with the cost of these being split between the Cable provider and the TV Station. The rest can go the way of the DoDo.

[Flag](#)

Like



[Ryan](#) ★ [1 month ago](#)

The existing channel packages are OK, not ideal but I can live with them.

CRTC needs to interfere less, and let business determine costs and let bad businesses die of natural causes, rather than subsidize with my money. If my TV provider raises the rates, I will drop them cold. That's the real world.

I will not pay any more \$\$ for TV (local or other) than I am currently paying.

Actually, if this new proposed fee structure goes ahead, I will be dropping my Satellite TV subscription completely, then I will access US based channels instead. Enough is enough.

[Flag](#)

Like



[johnfleurbaij](#) ★ [1 month ago](#)

We subscribe to Rogers digital cable. In order to get the few channels we watch (PBS, TVO, CNN, Fox News, CBC, Turner classic movies) we have to subscribe to just about everything. As a result we have to pay for a lot of channels we never, ever watch (about \$273 every 3 months). Imagine that, having to pay for something you do not want. A much better and a more fair system would be one where one pays for a simple basic digital cable service and then chooses the channels one wants to add. There would be a reasonable charge for these additional channels.

[Flag](#)

[Like](#)



[Vertex](#) ★ [1 month ago](#)

1. Canceled my Rogers cable last year and our family has never missed it. What does that tell you about the garbage they feed you?
2. Considering we can get HD via an antenna, if I ever feel the need to watch again, then I'll get it for free.

[Flag](#)

[Like](#)



[murrayeaton](#) ★ [1 month ago](#)

I believe that consumers should have the choice of more than 1 cable company in each area. The monopolies allowed by the CRTC create high prices and the gouging of consumers. Channels are offered in packages with 1 desired package offered with several undesired channels. I wish to be able to take only those channels I want and only those channels I want and not blocks of channels. NO FRENCH would be ideal but I don't think I'll live long enough to be free in Canadian society.

[Flag](#)

[Like](#)



[randallsky](#) ★ [1 month ago](#)

We should be able to pick channel by channel what we want.....to be forced to pay for stations I absolutely never watch is totally unfair.

If the result of your hearings on fee for carriage result in a fee to consumers, we should have the right to opt out and not take the channels

[Flag](#)

[Like](#)



[Larry Brettingham](#) ★ [1 month ago](#)

The idea of the basic package is offensive. Most channels are just a rehash of others. If given the choice I believe most people would choose to pay for a dozen or less channels. Why not make all channels available and meter the cable signal and charge by the hour for its use? The more you watch, the more you pay. Different channels could have different rates with a portion of the charge forwarded to the channel provider. Unwatched channels will quickly disappear for lack of funding. Straightforward and feasible in this digital age.

[Flag](#)

[Like](#)



[J. M. Hall](#) ★ [1 month ago](#)

Canadian television in general is garbage!

We currently subscribe to Bell ExpressVu. We have the full english channel lineup at a cost of \$100 plus per month.

I have counted on occasion no less than 10 channels showing exactly the same program. How can this be construed as variety?

Far too much of our HD programming is non HD format while the few movie channel options air movies which are very poorly made, have cast members which no one has ever heard of, or,

movies which are decades old and even back then they weren't any good.

Why must Canada be forever going backwards??

The only stations I watch are CNN and HNN while my daughter watches a couple of stations which show only decades old sitcoms and news.

My husband is home only 2 nights per week and is so disgusted that he only watches DVD's. How pathetic.

If we had the choice of selecting only the channels which we actually watch we would have a bill of about \$20 or less per month.

AS far as I am concerned, if all Canadian channels went off air tomorrow, no one would miss them.

We had the opportunity to watch American satellite while vacationing with relatives.

Absolutely wonderful. Never a time that there wasn't something worth watching. Never 2 channels showing the exact same programming, 20 plus movie channels all showing movies actually worth watching and many, many stations other than locals, with programming of interest to everyone.

Canadians should have the right to CHOOSE WHAT THEY WISH TO WATCH ON THEIR TV'S!! The government has no right to dictate what we can and cannot watch.

Open the door for American satellite services and let us choose.

AS for Canadian local stations, who cares??

[Flag](#)

Like



Gale ★ [1 month ago](#)

We should not have to pay for channels that we do not want. Let us choose our own line-up for a "reasonable" price not what the cable companies consider reasonable. If we could choose just what we want then all the garbage stations would disappear & we would all be better off.

By having the packages the cable companies offer we are paying for channels that would never make it on their own because of the poor programming that they have. Paying for individual channels would force these sub-standard channels to either improve their programming or get lost!

[Flag](#)

Like



maritnrudner ★ [1 month ago](#)

I believe that cable/satellite subscribers should be entitled to choose which TV channels they would like to include in their basic package. The cable/satellite companies could offer a basic package of 30 channels to be chosen by subscribers. Premium packages should likewise consist of stations preferred by subscribers. The current practice of bundling channels together as a package and forcing them down the subscribers throats is utterly unappealing.

[Flag](#)

Like



bos28 ★ [1 month ago](#)

To get the 10 channels I want I need to get the most expensive package available. It seems as though the companies mix in popular channels with their less popular ones so I'm forced to pay for channels I don't want.

I also want to just pay for HD channels instead of having to pay for standard def channels as well. Why do I need both?

[Flag](#)

Like



Richard Booy ★ [1 month ago](#)

I want to decide what channels I view. Right now we have to take a package which includes a large number of channels I never look at.

[Flag](#)

Like

 [jaycalgary](#) ★ [1 month ago](#)

I am very unsatisfied with CRTC forcing a basic package that includes local tv. I do not watch local news broadcasts or regular programming of these stations. I do not want to be forced to pay for something that I do not use. Canadian content (news or fiction) should be able to stand up on it's own merits and not be kept in existence by regulation. This only reinforces those that produce shows with a lack of creativity and that desperately cling to an outdated model or what a few people in Toronto see as "Canadian culture". Canadians and technology have surpassed this approach and demand a more creative and responsive choice.

[Flag](#)

[Like](#)

 [acshun](#) ★ [1 month ago](#)

The CRTC should regulate pricing for basic service packages. After that, consumers should have the right of CHOICE BY CHANNEL

[Flag](#)

[Like](#)

 [peterbatek](#) ★ [1 month ago](#)

1) No
2) one channel at a time; perhaps I want it; perhaps I don't. NO MORE PACKAGES!!!

[Flag](#)

[Like](#)

 [lenmatthews](#) ★ [1 month ago](#)

I would like a package of MY CHOICE, not something that is pre set by the cable company. In the current system there are many channels I have to accept that I never watch.

[Flag](#)

[Like](#)

 [Joe K](#) ★ [1 month ago](#)

One thing I hate is the way the cable companies "force" you to take a package of channels for one particular channel you may like.

[Flag](#)

[Like](#)

 [markauberemorrissey](#) ★ [1 month ago](#)

We do not subscribe to cable television because the cost to benefit ratio is too high - regardless of the ratio the cost is too high - and because any subscription involves a package which does not appeal to us.

If we could subscribe to specific channels we would but we won't as long as they offer packages at these non competitive prices.

We subscribe to the internet and even that is over priced but we can do without cable tv but not without the internet.

[Flag](#)

[Like](#)

 [bp](#) ★ [1 month ago](#)

1. Are you kidding, no I'm not satisfied and frankly it sucks. The options available to us are terrible and are overpriced to boot. Lots of times there are channels included in the packages that I or my family would not watch or are interested in but because we don't get to choose the channels we would enjoy we must select a package that becomes the lesser of two evils so to speak.

2. I am not satisfied and I would like to be able to pick and choose the channels I want to pay for not be offered a package deal.

[Flag](#)

Like



[manoj_niketa](#) ★ [1 month ago](#)

I don't want bundle package, which have only few channels good and others worst in kind. I would like to pick the channels I want to watch and pay for. Bundled services allows inferior products to continue to be broadcast.

[Flag](#)

Like



[jasonschoepfer](#) ★ [1 month ago](#)

I am not happy with how channels are made available- the base packages/tiers in no way allow me to choose what I want to watch- I feel like I am paying for TV I do not watch. Allow for single channel purchasing - offer bonus programming if someone does choose a Canadian channel (instead of forcing us to have a certain amount of Canadian channels, incent us to want the channels in the first place).

[Flag](#)

Like



[Joe K](#) ★ [1 month ago](#)

One thing I hate is the way the cable companies " force " you to take a package of channels for one particular channel you may like.

[Flag](#)

Like



[brentt](#) ★ [1 month ago](#)

1. I am not overly thrilled with how television programming is made available to me at the moment. There are far too many useless wasted channel spots in the low tier of channels. The lower grouping should be reserved for US and Canadian network programming, and not given over to shopping channels, community notices and barker screens with news crawls. Put those services higher up. Also, all five US network should be grouped together. Presently ABC, CBS and NBC are in a lower tier, but PBS and FOX are way up the dial in unnatural and counterintuitive places.

[Flag](#)

Like



[Chad Hackert](#) ★ [1 month ago](#)

I am not satisfied. There is not good value for my cash.

The only fair way to offer channels is on an a la carte basis. Any individual should be able to pick and choose only the channels they want and not be forced to take others they do not want. This policy should include our local, provincial and national stations as well. If they truly are producing and offering the exceptional programming we are constantly being told they are, then they should be able to stand on their own like any other station. Let the viewer decide what they are willing to pay for!

[Flag](#)

Like



[againstincreases](#) ★ [1 month ago](#)

I would like to choose only the channels I want to see. Why should I pay for something I don't want? If channels can't stand on their own feet then they should go out of business. We are in an age where people are migrating to the Internet and if T.V. costs are going to escalate more people will move to rabbit ears resulting in lower income for all concerned. We are in a recession with 9% unemployment and can't afford any increases.

[Flag](#)[Like](#)*Earl Reed* ★ [1 month ago](#)

I am not satisfied with the TV programming that is made available. I should be able to pick and choose which channels I want to package together and not have to choose from pre-picked packages. What you end up with is a bunch of crappy channels just to get the ONE channel that you wanted. Satellite and cable bills can run upwards of \$120.00 or more a month to watch 6 or 7 channels that you really enjoy and have 20 or more that you couldn't care less about.

[Flag](#)[Like](#)*Rob P* ★ [1 month ago](#)

1. No -- I am forced to take whatever package has been put together by the cable/satellite company. You end up getting a bunch of channels/programming that you do not care to have -- it is all bundled together. Basically the public is forced to subsidize the unpopular channels with this type of arrangement.

2. Cafeteria style is the way to go. Allow people to pick a given number of channels as part of their basic package (the timeshifting should be free as it is all part of the same cable network) AND then also another option to allow the user to select their own tailored package of add-ons (specialty channels).

[Flag](#)[Like](#)*luke m* ★ [1 month ago](#)

this is very sad we cannot pick the channels we really like. we want certain channels and not to buy what service providers want to makes us watch. also canadian channels are top of the list of choice also.....

[Flag](#)[Like](#)*Richard* ★ [1 month ago](#)

1. There is an awful lot of useless junk on cable that I have have to pay for but never watch due to the iniquitous bundling practices of the cable companies. I probably only watch 15% of the channels I am forced to pay for in order to get the ones I am interested in. No, I don't believe I get value for money, not by any means and certainly am not willing to pay more.

2. I would be much happier if I could choose my own channel lineup. That also would force the useless channels off the air instead of forcing ME to subsidise them through the silly bundling idea.

[Flag](#)[Like](#)*Florin* ★ [1 month ago](#)

1. NO! NO! It is not my choice! Where is the freedom of choice?

2. If you go to a grocery store to buy tomato sauce you'll buy the one that you like and the owner (provider) will not force you to buy mustard or anything else along with your choice (though he'll be nice asking you if you'd prefer to have that or that...), isn't it? Now, you do the math....

[Flag](#)[Like](#)*leilalustig* ★ [1 month ago](#)

The choices offered by my cable company do not meet my needs. Their "packages" include stations that do not interest me while excluding others I would prefer to see. Less packaging and more choice would be preferable.

[Flag](#)[Like](#)*dcjennings* ★ [1 month ago](#)

We prefer to have the CRTC reinstitute REGULATED package pricing for a BASIC package for both Cable and Satellite providers, as it used to for cable. We seem to be forced more and more into batch channels. If Cable and Satellite providers choose not to compensate CTV CBC etc for airing their programs, at least give consumers the ability to have a basic price regulated package.

[Flag](#)[Like](#)*Jerry P* ★ [1 month ago](#)

In order to get the 8 channels my family enjoy watching, we would have to pay for packages that add up to \$60/month. I only have the basic digital package, get 5 channels I want, and pay for another 25 or so that I never watch. To me, that is already a form of subsidization and I am not satisfied with it.

I would prefer to pay for the channels I want to watch (for me this includes local stations), and leave the others out of my wallet. A la carte is the best way.

[Flag](#)[Like](#)*R O* ★ [1 month ago](#)

I have never been happy with the bundles offered by cable/satellite companies. weaker channels are always bundled with popular channels, so in order to get 5 popular channels, usually one must buy 5 packages with a bunch of unwanted channels.

Channels should be offered individually.

[Flag](#)[Like](#)*Rob Blondeau* ★ [1 month ago](#)

Not only should we be allowed to pick and choose which channels we want to subscribe to, but only those channels (to which we are subscribed) should be displayed in the digital "Guide". I just recently found out that I was subscribed to some channels, but had never seen them because on the "Guide" they were mixed in with the plethora of channels which I wasn't subscribed to.

Another beef of mine is the Cable company's use of the "Package" when it comes to your Bill. If you take a look at anyone's bill, they will guaranteed say that you have a "Package", but that package doesn't describe what's in that package. If you try to remove a feature, they tell you that that would break the package, so everything else will be more expensive. What's interesting is if you were to subscribe to an extra channel (for \$2.99), that channel gets sucked into your "Package". If you try to un-subscribe from that channel then you get told that you can't because it's part of your package. What the hell??

[Flag](#)[Like](#)*CB in BC* ★ [1 month ago](#)

No, I am far from satisfied! Channels should be offered on an individual basis, without any of this "package" crap that sees you paying for a bunch of channels you have no interest in.

[Flag](#)[Like](#)*robertmacintyre* ★ [1 month ago](#)

Unfortunately for the existing business plans of CTV, Global, and, yes, CBC, it is now possible to access content in ways that allows a specific choice, whether on iTunes, direct as from Met Player from the Metropolitan Opera House, or from the internet. There is no separation between my computer and my home theater. I will get my content where I want. I am not satisfied with the options my cable/satellite company provides

[Flag](#)

Like



Greg Marshall ★ [1 month ago](#)

Providers bundle channels in such a way that any reasonable package costs unreasonable amounts of money, and we get lots of stuff we don't want. Not good value for money, and if you try to trim the your subscription you frequently pay just as much or more because you are no longer grandfathered on your original choices or they've changed the packages yet again. Why should I have to put up with all the standard def feeds when all I want is high def. Force the networks and providers to go high def end-to-end.

Channels should be offered a la carte, with build your own packaging. The technology is there.

[Flag](#)

Like



Brian ★ [1 month ago](#)

I am not currently satisfied with how television programming is made available to my by the cable company. The current system of bundling channels into various packages does not allow for full choice, and forces the bill higher. There are many channels in the basic cable package that I am not interesting in, yet others that are not considered "basic", and are therefore not available unless I wish to add additional cost.

The ideal situation for consumers would be for us to be able to pick which channels we would like, and have a cost per channel. We would then be able to pay for exactly the channels that we want to watch, without being forced into additional charges for others that we have no interest in.

[Flag](#)

Like



Guest ★ [1 month ago](#)

1. Current quality of content is pathetic. Only selected specialty channels provide a limited amount of valued service. Basic packages consist of garbage channels. Special options at incremental fees provide some quality programs. There is little value for money in what is currently being offered here in Canada.

2. Unbundle the services and let the dogs fall where they may!

[Flag](#)

Like



ddsquared ★ [1 month ago](#)

I receive television programming as a cable subscriber. I pay about 57 dollars per month and do not believe that it represents good value. There is a great deal of paid programming and lots of repetition of entertainment programming in my service. I would prefer to pay only for the channels that I want to watch.

Equally I do not believe that commercial TV networks in Canada deserve more funding. I watch TVO, PBS and CBC because they actually create content or broadcast content that is of interest to me. The Canadian commercial networks only rebroadcast shows that are available elsewhere. The little bit of entertainment content that they do create has only become credible in the last two or three years. As for their news or local content, it is without value for me. They are simply miles away from credibility on any local issue. In Toronto after all the consolidation in broadcasting and the sluggish economy, we are left with channel 11 broadcasting ancient lousy movies and television shows that don't even appear to be in focus. This may be preferable to another slap/chop type advertorial, but it hardly represents enjoyable, entertaining, local programming that would justify more money(a tax? really?) streamed to them.

Digital over the air broadcasting plus content on the web represents the future. We must return to a system where the success of a broadcast is based on the number of people who consume

it. Bundling the purely commercial with entertainment with no opportunity to choose otherwise means commercial broadcasters will always choose to add more cheap content that viewers see down out the real entertainment, in unchangeable packages delivered by cable and satellite. I am frustrated by the both the lack of choice and the lack of quality programming in the current broadcast system.

[Flag](#)

Like



ErnieRichards ★ [1 month ago](#)

1. I am NOT satisfied with how local programming is made available. The options DO NOT represent good value for my money. I am forced to receive many channels I will never watch. I cannot get the channels I want, because of Canadian Content restrictions.

2. The only suitable way to offer channels is to allow the CUSTOMER to choose which channels they want. This must be offered on a price per channel, whether local, national or specialty. Thus the consumer will determine which broadcasters survive. The price per channel should not exceed \$.50 per channel per month. The cable/satellite companies could offer package deals but the consumer must ultimately have the complete control over which channels they receive and pay for.

[Flag](#)

Like



carriem ★ [1 month ago](#)

1. Not at all! i hate having to pay for the dozens of channels I am not interested in! Why pay for them at all if I never watch them? Now instead of buying a super expensive package for one channel, i just download the program from their websites.

2. Pay by channel. Create a minimum channel selection, or a basic fee for programming to make it reasonable for the provider.

[Flag](#)

Like



newsmith ★ [1 month ago](#)

1. Not really. I have about 60 channels. Which isn't that many, and it feels like less when i only watch maybe half of them. If I could pick the channels I want to pay for it would be much better.

[Flag](#)

Like



Larry B ★ [1 month ago](#)

The idea of the basic package is offensive. Most channels are just a rehash of others. If given the choice I believe most people would choose to pay for a dozen or less channels. Why not make all channels available and meter the cable signal and charge by the hour for it's use? The more you watch, the more you pay. Different channels could have different rates with a portion of the charge forwarded to the channel provider. Unwatched channels will quickly disappear for lack of funding. Straightforward and feasible in this digital age.

[Flag](#)

Like



Gary ★ [1 month ago](#)

1. Too much in the bundles. Not good value because the smallest choices have too much poor product.

2. Individually with a small minimum committment - like \$10 to \$20 month.

[Flag](#)

Like



Lee ★ [1 month ago](#)

1) Cable and satellite are too expensive. Period. We watch with rabbit ears only. The CRTC

needs to protect the programming for those millions like us that will never pay to watch commercials. Or the Grey Cup.

2) Cable and satellite companies need to pay for the Canadian broadcast channels. They pay for everything else, and they make a profit in the end. It's absurd that they would get the product for free. Put the money raised into programming for the broadcasters.

[Flag](#)

Like



Eddy ★ [1 month ago](#)

I am not satisfied with the programming made available by our provider. I always joke about 600 channels and nothing on. I think the programming should be basic, I don't need 50 French channels, 50 radio stations or another 20-30 channels with the same program on at the same time. We also get umpteen hockey channels that we can't even view, even if we wanted to. Give me more Canadian talent and less of the American (un)reality shows anytime for a good cost!

[Flag](#)

Like



Michael Fletcher ★ [1 month ago](#)

I am NOT satisfied with how television is made available to me. I don't think the options are very good at all. My wife and I watch like 6 shows. We could do with just three channels except that we have to buy the HD package and the basic package just to get them. And it costs \$110 a month! AND, I HAVE to buy a crappy \$400 HD PVR even though my TV and computer are perfectly capable of receiving the signals but shaw decided to encrypt them all.

I would like to be able to receive the TV using equipment from someone other than the provider. Their equipment is not very good. I also would like to get the shows I want over the internet like on a video podcast.

[Flag](#)

Like



Agnes ★ [1 month ago](#)

1) No, I have way too many channels that I don't watch because I wanted one or two that are bundled with them. Then there are other channels I would watch, but don't want to pay for another bundle just to get one more useful channel!

2) I think a la carte would be the best option, with possibly a discounted package for the "must haves" with Canadian content. On that note, when I do watch the "Canadian" channels, I'm watching American shows anyway! What is the point of shoving Canadian channels down our throat if they're not creating quality Canadian content?

[Flag](#)

Like



jeffreym ★ [1 month ago](#)

Pick each channel individually. Why do I have to get MTV, MUCH, BET and CMT when I only want one of the channels. Why do I HAVE to have CTV? (not to be rude or crass, but CTV only airs other networks shows anyway, ie, Desperate Housewives, Oprah, Dr.Phil etc ...) My cable bill is 75 dollars a month. That is absurd. And I only watch a few stations, but I had to keep upgrading my package to be able to get those channels.

It is so incredibly frustrating.

So is this what my money will go for, so CTV can bring in Iron Chef:Canada or The Young & the Restless:Toronto? Seriously. No thanks. That goes for you too Global and CBC. If you want people to tune in, try some truly original shows.

[Flag](#)

Like



art berard ★ [1 month ago](#)

Under the current regulation, I have to pay for stations I do not want or watch. Because of stupid Canadian content rules, we cannot receive decent movie channels such as HBO (US) or cinemax. Instead we get 3rd rate movies with 4th rate acting. I'm tired of my cable fees supporting lazy no talent actors who couldn't make in the acting field so they show up on cbc movies or the nfb.

Relax the canadian content rules. In fact get rid of them.

Canadian cable rates are already a way over the price of rates in the US

[Flag](#)

[Like](#)



Darrell Woods ★ [1 month ago](#)

There used to be a time, in the early satellite days when I could pick EXACTLY the programming I wished, and I can tell you I was a whole lot happier then, than I am now. The cable providers bundle up the programming in such a way that I have to buy a lot of channels that I have never watched just to get the few I do watch. This is nothing more than a money grab designed by the providers and is wrong on so many levels.

. . . . and while the CRTC does not regulate pricing, I can't help but wonder why the cable costs are so similar among the providers. Some collusion here maybe???

[Flag](#)

[Like](#)



galbraw ★ [1 month ago](#)

I am satisfied with the programming choices I have and do get good value for my money.

[Flag](#)

[Like](#)



kenpurdye ★ [1 month ago](#)

The current bundling system is tied selling, which would be illegal if the CRTC hadn't authorized it, as your chairman surely knows.

So yes -- let the networks be paid by the cable cos, provided that the consumer is free to pick the channels he/she wants. No bundles, no "basic package", no more subsidies for channels that nobody watches just because they're in a package. CTV/Global could then get paid by those who really want them.

If you're worried about "Canadian content" then simply stipulate that x percent of the channels the subscriber chooses to buy should be "Canadian".

[Flag](#)

[Like](#)



Ian M. ★ [1 month ago](#)

I would like to be able to choose what specific channels/stations I receive (and pay for) rather than have to choose "bundles" like I do now - which in most cases means that I pay for stations/channels that I couldn't care less about. The cable providers should be able to sell channels/stations one at a time. I should not have to subsidize channels that I have no interest in. (such as APTN, all the French channels, CBC, TVO, etc.) If they can't operate with a willing audience, then they shouldn't exist - period!!!!!!!!!!!!

[Flag](#)

[Like](#)



karen ★ [1 month ago](#)

1. I am not satisfied with how satellite TV is currently made available. The options presented are always bundled in packages that include stations that are not appealing.
2. I would much prefer to select the channels I want to watch regularly on a one by one basis - and have more options of Pay Per View.

[Flag](#)[Like](#)*Chris* ★ [1 month ago](#)

Well I feel local broadcasters should receive something from the cable companies for using their free signals. I don't think it's fair "as it is" that I'm already paying for my cable company to provide me with access to channels that are free to them!

Am I willing to pay more?? No, but I don't think I'll have a choice if the price goes up and I don't want to drag out the rabbit ears!

[Flag](#)[Like](#)*John Foley* ★ [1 month ago](#)

I would rate the service provided by my cable service provider as "fair," with the new High-Definition channels earning a "poor" grade. The HD video is often pixelated and the audio quality cuts in and out. On occasion a channel is not available for an entire weekend. Customer Service staff are often high school students reading from a script.

Most notably, I do not like paying for cable packages that include channels I have no interest in viewing. I believe this has been a complaint of the public since cable service was introduced decades ago. My choice would be to pay only for the channels I want to watch. This is the one complaint that the public continues to voice ad nauseum yet cable service providers ignore.

[Flag](#)[Like](#)*gardezbien* ★ [1 month ago](#)

Not satisfied!

Local and national programmes must be part of the basic package. But all those specialized channels should not be made obligatory with the more popular News, History, Science, and Movies channel packages! Rather, the latter four should be a package of their own.

[Flag](#)[Like](#)*John Foley* ★ [1 month ago](#)

I would rate the service provided by my cable service provider as "fair," with the new High-Definition channels earning a "poor" grade. The HD video is often pixelated and the audio quality cuts in and out. On occasion a channel is not available for an entire weekend. Customer Service staff are often high school students reading from a script.

Most notably, I do not like paying for cable packages that include channels I have no interest in viewing. I believe this has been a complaint of the public since cable service was introduced decades ago. My choice would be to pay only for the channels I want to watch. This is the one complaint that the public continues to voice ad nauseum yet cable service providers ignore.

[Flag](#)[Like](#)*rjr123* ★ [1 month ago](#)

1. I am not satisfied that the cable companies get to package channels together and you are forced to accept the package they have designed. Why not let the consumer pick only the channels they want and charge a fee for each channel? Is it that the cable company would NOT be able to put together a "Basic Cable" package and over charge for it? My guess is Yes. Good luck trying to the CRTC or the cable providers to make any sense out of where they are taking us!

[Flag](#)[Like](#)*Lisa Koncsik* ★ [1 month ago](#)

I am not totally satisfied with having to purchase basic cable and be stuck with a whole bunch of channels that I never watch. I don't think that cable or satellite companies should be required to provide Canadian channels. I think that consumers should pick the channels that they want to watch and pay accordingly. This way I wouldn't have to scroll through a bunch of garbage that I could care less about watching and watch the channels that I choose and pay for.

[Flag](#)

Like



A Lahey ★ [1 month ago](#)

I am not satisfied with the choice offered to me by cable tv. I believe I pay too much for too little. I want more choice in what stations I pay for.

I would like the option to opt out of some stations in the bundles that are offered.

[Flag](#)

Like



Martin ★ [1 month ago](#)

Why don't you just allow open markets like we used to have before 1995 when the Liberals closed it down because of content, but it's going on 2010 and we still have DICTATORSHIP when it comes to viewing television in this country, the sat companies and cable and locals are asking for more money but yet tell us what to watch and what channels we pay for. It's time to choin the real world of viewing C.R.T.C open it up, and then maybe there wouldn't be so much stealing of signals.

[Flag](#)

Like



D.B. Franklin ★ [1 month ago](#)

I am NOT satisfied with choices offered. I have NO interest in some of the channels offered. I wish to be able to select, at reasonable prices, the channels I want.

I am in complete agreement with Neil Rowe

[Flag](#)

Like



vicswan ★ [1 month ago](#)

Shaw cable packages many programs together and if one wants the History Channel, we have to take several other channels for extra cost.

I suggest cable charge for providing us service to the home and we be able to choose and pay for only the programs we want.

[Flag](#)

Like



dbfranklin ★ [1 month ago](#)

I am NOT satisfied with choices offered. I have NO interest in some of the channels offered. I wish to be able to select, at reasonable prices, the channels I want.

I am in complete agreement with Neil Rowe

[Flag](#)

Like



Sara P in Toronto ★ [1 month ago](#)

I am not satisfied in any way, shape or form with how TV is currently distributed. I'm paying for items that I don't want and being asked to pay EXTRA for items that I want. How is that fair? How does that build consumer trust in the product? It doesn't - whatsoever.

[Flag](#)

 Like

Terry Clarke ★ [1 month ago](#)

Absolutly not. We are forced to accept inferior channels in a package just to get the 1 or 2 channels we want. We should have the choice channel by channel of what we want. If the cable company wants to give a package we should be able to decide what is in that package not them. We are paying way too high of fees and it is time that people voted with their feet. A mass cancellation may get their attention.

Choice of which channels we want, channel by channel is the only fair way to go.

[Flag](#)

 Like

surely57 ★ [1 month ago](#)

I'm not satisfied by the packaging that forces me to pay for stations I don't want. I can't imagine anyone who likes that idea! Keep the local stations as the basic package and let me pick and choose the added ones. Simple as that.

[Flag](#)

 Like

Norman Reedman ★ [1 month ago](#)

We are fed up paying for channels we do not even watch. Why can we not just order the individual channels we want. The way the cable companies bundle is ridiculous and nothing more than a way to gouge money from the public for services it does not want. Plus they try to slip in the occasional "System Charge" which is around \$5.50. Small enough so that most people do not notice but there is no explanation for this is..!

[Flag](#)

 Like

MaxPower77 ★ [1 month ago](#)

Choice in services??? You mean the choices that the cable company forces me to choose from?

No. I am not satisfied. There are no choices. I want HBO, but cant order it unless I ALSO order 4 movie channels that show garbage movies I will never watch, at a cost of \$40/month. Not much of a "choice", I go without HBO.

[Flag](#)

 Like

evenhitters ★ [1 month ago](#)

No I am not. We should have total availability of channel choices. I dont speak French therefore I dont want to pay or receive any French channels. I feel if I want 10, 20 or 100 channels it should be up to me. A cost per channel should be allotted for each. How about if I am not home or watching a channel I shouldn't be billed either or if power or loss of reception a rebate is given? Most companies have channels in groups of 5 or 6? so if I want one in that packet I am stuck with paying for all the others. I may want 5 channels and depending on how they are aligned (I believe on purpose) I have to purchase 25 other channels I dont want? CRTC should start listening to the people instead of the greedy big corporations.

[Flag](#)

 Like

Russ Cassidy ★ [1 month ago](#)

It is wrong to force the public to pay for a "bundle" of channels in order to receive the one or two channels they want. The cost of cable and satellite signals has reached the point where I will be forced to cancel the service soon unless something is done to get a better price.

[Flag](#)

 Like



viewerintoronto ★ [1 month ago](#)

1. I am very dissatisfied with the way television signals are provided. I am forced to pay for many channels I do not want in order to get the ones I do. It is absolutely not value for the fees I am paying.
2. I would prefer that I choose exactly which channels I want, regardless of what they are.

[Flag](#)

Like



JWB ★ [1 month ago](#)

Michael Geist said it best. Make all channels, excluding public broadcasters, a la carte! For more information, see <http://www.michaelgeist.ca/content/view/4504/135/>

[Flag](#)

Like



blakeF ★ [1 month ago](#)

I am generally satisfied with the way programming is made available. I can choose to subscribe to the channels that I prefer to watch, and not subscribe (and not pay) for other services that I generally don't watch.

I do not want to pay any more for basic service, which typically includes all the local channels plus "local" channels from across the country. If I have to pay an extra fee for these channels, then I want the right to decline to receive them.

At the end of the day a compromise might be to include true local channels in the basic service (i.e. channels otherwise available over the air waves by antenna), which would include one CBC, one CTV and one Global channel, and maybe a couple more, and treat all the "from away" local channels as specialty.

But as said above, if that were to happen then I'd want the right to decline the "from away" local channels.

[Flag](#)

Like



adamwood ★ [1 month ago](#)

NOT SATISFIED IN THE LEAST. I wish I had the availability of channels that are carried in the US. See - DirectTV.

[Flag](#)

Like



roosevelt99 ★ [1 month ago](#)

Cable and satellite are too greedy. Choice is not part of their vocabulary.

[Flag](#)

Like



Mike D. ★ [1 month ago](#)

I simply want more access to available programming, regardless of where it originates. Most of the specialty channels are simply American channels with Canadian advertising. That's fine, but don't hold up the availability of channels simply because no Canadian company wants to bother with it. Good examples are HD versions of Space and HGTV, both of which are available in the US. Why must we wait? Give Canadian companies one year to offer the channel, otherwise make the US version available to us.

I also think each channel must stand on its own. Stop subsidizing (charity) to those stations that very few Canadians are interested in. I could name them, but we already know which ones they are.

[Flag](#)

 *Simon Bevan* ★ [1 month ago](#)

1) No I am not satisfied with the service offered by our cable provider Rogers. No I don't think it is good value for money as I am forced to pay for channels I don't watch because of bundling and CRTC rules.

2) I would prefer that there be a small core of channels on basic cable (ie Canadian broadcast networks and news services; no specialty channels) and then additional channels would be on a subscription basis. As a family that watches about 10 channels we would only have to pay for those channels and not subsidize the channels we do not watch in the bundling format that is currently in place.

[Flag](#) *RichS* ★ [1 month ago](#)

1. Not satisfied

2. Should be able to pick channels at a price of 20-40 cents each and only get the channels I actually watch rather than all these groups of channels I will never watch (ie. french channels)

[Flag](#) *W. Sutherland* ★ [1 month ago](#)

I would much rather pay for only the channels I use and not pay for so many I don't. What is the point in having 200+ channels if they are all carrying the same show at the same time. I can only watch 1.

[Flag](#) *klfmd* ★ [1 month ago](#)

I'm sure if we were allowed to choose a certain number of channels for a certain cost, few people would count local Canadian stations as one of their choices. Most people when asked would say they want Canadian content to be available, but no one I know would want to pay for it.

Channels should have a set cost (basic or premium) and we should be able to mix and match to our hearts content. Bundled packages could be offered to provide greater value to those who choose lots of channels. We should never need to pay for what we don't want!

[Flag](#) *pedror* ★ [1 month ago](#)

I am unsatisfied with the way my cable provider bundles channels. In order to receive some additional HD content (e.g. Discovery, TSN) I am forced to buy a bundle of channels that I do not want. Pricing and packaging options are confusing and difficult to compare with an alternate provider.

[Flag](#) *dickclarke* ★ [1 month ago](#)

Not satisfied. Only view 20% of channels for which I am required to pay my cable provider (Shaw); believe subscribers should be able to use the cafeteria approach and subscribe only to channels they want.

[Flag](#) *peterschiff* ★ [1 month ago](#)

Not Happy.

Look, if all I like is orange juice then I can buy it in pure form, without the grocery store forcing the sale of a cocktail variety. In other words, I pay for what I want.

Why can't the same simple rule of commerce apply to TV channels ?

[Flag](#)

Like



mikethomlinson ★ [1 month ago](#)

I am happy enough with choices, although I would prefer to be able to choose individual channels without having to add 'bundles'.

[Flag](#)

Like



Mike D. ★ [1 month ago](#)

I simply want more access to available programming, regardless of where it originates. Most of the specialty channels are simply American channels with Canadian advertising. That's fine, but don't hold up the availability of channels simply because no Canadian company wants to bother with it. Good examples are HD versions of Space and HGTV, both of which are available in the US. Why must we wait? Give Canadian companies one year to offer the channel, otherwise make the US version available to us.

I also think each channel must stand on its own. Stop subsidizing (charity) to those stations that very few Canadians are interested in. I could name them, but we already know which ones they are.

[Flag](#)

Like



Bob ★ [1 month ago](#)

I don't have too much problem with the current situation. But, I'm flummoxed as to why I need to have quite so many different CTV, CBC, etc. channels. One east and west of each would be fine.

But, if I am going to have pay a "tax" to get these, then I should have the choice as to whether or not I get them. Please don't charge me with out choice!

[Flag](#)

Like



rob ★ [1 month ago](#)

The programming is adequate enough but its far too expensive. Simple as that. When ever I talk to my satellite providing they are pushing new programming. If I added every little package they pitched to me my bill would be \$150/month. You have to draw the line somewhere and I consider myself a avid TV wather.

As far as how I think they should be offerred I can say in one word "cheaper".

[Flag](#)

Like



James Staples ★ [1 month ago](#)

I believe that people should have the option to pay for the channels that they want and not be subjected to packages of channels that they may never watch. I believe that a pick and pay option would be more beneficial to the canadian marketplace.

[Flag](#)

Like



Alf ★ [1 month ago](#)

Let us choose satellite channels one by one...stop the packages. Make it fair to the consumers

while giving the satellite companies a 'fair' profit...Prices are ridiculous. Over sixty dollars and not subscribing to movies or sports....greedy!

[Flag](#)

Like



Disiilusioned ★ [1 month ago](#)

When cable tv first exploded in Canada in the 1970's, my main aim in getting cable was to access the new TSN channel and gain access to the major USA networks like NBC, ABC & CBS, TBS & PBS.

With the explosion of the specialty channels which were packaged in bundles that included channels like TSN, consumers were forced to pay extra dollars for unwanted / unwatched channels in order to get the ones that they wanted to watch.

I would like to see the CRTC order the Canadian cable & satellite monopoly to charge a substantial reduced rate for a base digital / HD service and that the remaining programs be offered to the consumer on an individual basis. To prevent gouging by the cable companies, the CRTC would have to regulate the prices that they can charge.

If the CRTC does not want to go down this road, then they should allow Canadians to purchase foreign satellite services.

[Flag](#)

Like



Sheila ★ [1 month ago](#)

Cable/satellite providers are forced to carry local channels for customers who may not even want them. Now local TV wants to extort more money out of the distributors (which will cost us, the consumers, in the end). What kind of a system is that? Essentially it's telling a company they have to purchase from a particular supplier and resell the product to their customer, no matter the cost.

As a cable customer, I want real choice. I don't want these forced packages that cable/satellite is told to provide. I want to be able to select the channels I want to watch and am willing to pay for. If local TV isn't selected by enough customers, then it deserves to fail.

[Flag](#)

Like



James Douglas ★ [1 month ago](#)

I want to pay only for channels I select ,

[Flag](#)

Like



georginascott ★ [1 month ago](#)

There are very few channels that I actually watch. I would prefer to just get the few channels that I watch and discard the other 100 plus useless channels and programming. I would almost prefer a pay per view system by which I could watch anyone particular program and only pay for the ones I watch. For me that would be about 5 hours a month or less.

[Flag](#)

Like



kennethrhunt ★ [1 month ago](#)

In order to watch about 12 channels I have to pay for over 100 channels.

Enough is enough,it is time to stop the cable and satellite companies looking on the consumer as a cash cow

[Flag](#)

Like



Norman Reedman ★ [1 month ago](#)

We are fed up paying for channels we do not even watch. Why can we not just order the individual channels we want. The way the cable companies bundle is ridiculous and nothing more than a way to gouge money from the public for services it does not want. Plus they try to slip in the occasional "System Charge" which is around \$5.50. Small enough so that most people do not notice but there is no explanation for this is..!

[Flag](#)

Like



Calgary ★ [1 month ago](#)

I am not satisfied with the way the television programming is made available by our cable company. Right now the way the cable company bundles their packages you end up getting a lot of channels you don't want just so you can get a few that you do want. People should be able to pick the channels they do want to watch and not have to pay for the rest of the crap they don't want. According to an article in the Calgary Herald in August of this year three of the top ten of Calgary's Earners happen to work for our cable company and two of them also happen to be related. This explains why we have to pay ridiculous amounts for our cable; the money goes to pay the salaries of these guys.

[Flag](#)

Like



Peter Court ★ [1 month ago](#)

1: Emphatic NO Tired of being force fed "bundles" that don't reflect what I want to watch

2: I select what I want to see

[Flag](#)

Like



scott1515 ★ [1 month ago](#)

Question 1: No, I am not satisfied with my Rogers Cable offering. I would prefer a model where I only have to pay for what I watch. I accept they won't agree to this because they are in the business of making money by selling a service and they structure the provision of that service to make as much money as they can. Additionally, I would prefer not to have to suffer simulcasting.

Question 2: As noted, I would prefer a purely on-demand or customer select model where if you couldn't buy individual programs, you could at least buy individual channels. I am forced to pay for a number of channels I never watch and don't want to watch. Canadian broadcasters, for the most part, are just resellers of American programming. In the main, they don't create programming I enjoy. I don't know how the British manage to do it so well.

[Flag](#)

Like



Ken Scrannage ★ [1 month ago](#)

I am appalled at the current pricing system. WE have become completely dependant on at least a few TV stations and you, the CRTC should be protecting our Canadian culture and creativity by suporting ALL canadian stations... Local and National. \$20 for basic cable (\$8 for Cable/Sat, \$12 for stations) and let the delivery companies charge whatever they want for US & speciality channels. 11 of the 11 single moms on family benefits I have dated has the full cable package and watches 5-10 pay per view movies per month. The best controlled woman I dated spent 80-85 per month on TV. If basic TV was really affordable and US/speciality were 75-90 on their own, the decision to go for te whole package would be a whole lot easier for these families yet still allow them to choose. AS for the people that can comfortably afford 100-120 per month for TV (that they usually don't watch anyway) go back to the way it use to be... all or nothing. \$20 or \$120. I stopped watching all but the one local station. I do not want to see the delivery system become more powerful than the product. WE WILL ALL LOOSE if that happens.

[Flag](#)

 *gavrielsierra* ★ [1 month ago](#)

No its not value for your money, too many restrictions, watching online is non-existent and way too expensive. Plus the damn commercials.

No channels, on demand with no restrictions, maybe pay per show you watch or a subscription for unlimited views online or on tv for one price. Stop trying to gouge the customers

[Flag](#) *D Brown* ★ [1 month ago](#)

I am not satisfied by the options presented to me by any of the cable or satellite companies -- this is why I have self-selected out of the market. I rely on a local over-the-air signal. The options which I have had presented to me by the cable companies do not represent good value for the money. I can only watch 1 channel at a time and yet have to pay for a bundle of 200 or more channels, most of which have no interest to me. I will only consider cable or satellite when they make it possible to select a small bundle of channels (say 6-12) for a minimal fee. Only then would I consider switching.

[Flag](#) *doned* ★ [1 month ago](#)

All providers should meet CRTC basic Canadian channels in their basic package and then all individual channels should be at clients choice. No bundling.

[Flag](#) *Ela* ★ [1 month ago](#)

When I think I what I pay a month for cable, and if I divide that by the 4 stations I normally watch, that means I am paying a lot to watch just 4 stations. My cable includes about something like 80 other stations, but I sure don't watch them. I can spend the whole night flipping stations trying to find something to watch! Instead of Shaw picking the stations included in my "bundle", let me have a better say in what is included (i.e. I will never watch the sports channel, let me switch that with a station I might actually watch) - or better yet, give a me a bundle of 10 stations, 20 stations, 30 stations, etc. - of my choice!

[Flag](#) *Paul* ★ [1 month ago](#)

I do not and will not subscribe to Canadian Satellite, because of too many channels consisting of CBC and CTV. I don't need 14 of each. That is ridiculous. I dropped Rogers years ago, because they grouped together unwanted programs with good ones. They were unwanted for a reason. I also didn't like them having parliament on one of the movie channels I was paying for. I have Rogers internet only.

[Flag](#) *mrllesliefried* ★ [1 month ago](#)

Thank You for the opportunity.

I strongly feel that we are way overcharged for the service we receive! There are too many channels are being forced upon the consumer we don't want. Instead of the big boys fighting for more and more fees from us, i would like to see a lot more competition, a choice to buy only the stations we want, and some control of what the signal providers can reasonably charge. I am dead against Government controls, but as we seen it lately in the financial markets, we must live with some basic laws and guide lines. Thank You again; Mr Leslie Fried

[Flag](#)

Like



John ★ [1 month ago](#)

I am generally pretty happy with the choice offered, but not the packaging. I don't like having to take channel A to get channel B. I would like to be able to cherry pick from a list. Perhaps have to take multiples of 5 or 6, but only those I want.

[Flag](#)

Like



Larry the Cable guy ★ [1 month ago](#)

I am not satisfied, I would like to pick the exact channels I like rather than having to chose bundles in order to get one channel I like, much like having to buy the whole cd when you only want a specific song.

So that answers the second question, it is not good value for the money.

Apple TV and web based programs will slowly erode the cable companies and Satellite companies until they wrap there sales department around the notion of letting people chose what they want.

[Flag](#)

Like



James L ★ [1 month ago](#)

Certainly not happy , I am sure most Canadians would state the same if they have had some exposure to other programing available from the USA..... Canada forces Culture programing on Canadians. If I had my way those interested in the must be Canadian programing would have to pay for the Services while the rest of us would opt out. The freedom of Choice should be made by individuals not some (for the minority group think tank). If my programing cost go out by one cent , then I plan to decrease my programming by 2 cents. Let the public watch what they want by choice for every channel available. If Canadian programing is not competitive then they should not be in the market.

[Flag](#)

Like



timlocke ★ [1 month ago](#)

I am not satisfied but I am not sure it is the fault of the cable company, Rogers in my case. It is the fault of the CRTC and the broadcasting act.

I want to watch what I want to watch and I am content to pay for what I want to watch. But I do not want to pay for, for instance, for the Aboriginal channel, the various religious channels and I don't want to pay for the bundling. I don't care a lot about sports but I have to pay for many channels to get the one I am interested in... and so on. If I could choose I would not pay for CTV or Global as I never watch them although I DO watch speciality channels owned by those companies. Note tho' if CTV went out of business and took Discovery Canada with it I'd expect to have Discovery US on the cable the next day and pick any other similar examples you like. Problem as I see it is that the CRTC's process is not very nimble.

So to answer question 2 I'd like to see individual channels available with maybe some minimal bundling. It would in my opinion be fair to,say, offer a bundle which would be all CTV owned channels or all Global channels or all CBC channels. But I'd like to see this continued so that I could buy a bundle of all channels owned by Disney or ABC with of course NO SIMSUBBING. SO Maybe I'd be able to watch Discovery US and Canadian ediations as I chose to pay for.

I will note that the current digital set top boxes probably have enough computing power to enable all channels to be paid separately and the information uploaded to the cable co or satellite co(via internet or landline) to make the charging for programs and bundles a real time thing.. So when I was on vacation, I wouldn't be paying and so on.

This sort of payment plan would certainly ensure that channels that could not find an audience would be soon gone.

[Flag](#)[Like](#)[Douglas Smith](#) ★ [1 month ago](#)

No I,am not happy with the way i receive my television programming, it is far to costly and there is no effective regulation on pricing of either local services or specialty channels.

My suggestion to you is to force the cable providers to cease their practice of packaging up channels into groups forcing you to buy the entire group of channels even if you are only want to watch the one or two channels in that group.

The consumer should have the right to choose the channels they wish and only pay for same.

My second suggestion is to allow U.S. cable providers into the Canadian market eg. direct tv.

And last of all abolish the C.B.C. and use the money saved to produce local programming through grants to local tv. stations

[Flag](#)[Like](#)[John Ballem](#) ★ [1 month ago](#)

As a Shaw Direct customer, I feel that I receive decent value for my entertainment dollar. Having said that though, I would appreciate greater flexibility in choosing the channels I subscribe to.

My current programming line-up is anchored by SD's "Digital Favourites" package which runs at \$55/month. This package includes a host of "local" CBC, Global and CTV channels (most of which air the same programming), along with a selection of other specialty channels. All the other channels I subscribe to are pick'n'pay channels.

I have a feeling that part of the reason I see so many grey market dishes around is that many people could care less whether they're supporting our Canadian culture.

[Flag](#)[Like](#)[js](#) ★ [1 month ago](#)

the following three principles are what i believe should guide the decisions of the crtc on television (and cable and internet and phone service):

- less regulation not more regulations
- support more customer choice, not less customer choice
- protect consumer rights, not corporate profitability

based on those principles, i feel that television programming does not offer the choice nor selection that i want as a consumer. the basic packages are too expensive, and contain too many channels. the whole debate started about local television and we cannot opt out of these channels and pay less for the service.

channels should be offered on a buffett basis, with ALL channels able to be opted in or opted out. maybe packages could bring the cost cheaper, but we should not be forced to take any channels that we do not want. as well, content rules force channels onto consumers - such as needing to take canadian channels with us channels when we only want us channels. to reiterate, more free market, more customer choice, LESS REGULATION.

[Flag](#)[Like](#)[fatherlawrencewinslow](#) ★ [1 month ago](#)

I am satisfied with neither the Canadian Broadcasting Companies nor the Cable/Satellite distributors.

The former are simply whining about needing money to support their incompetent handling of the business end of their operations along with their production of inferior quality undesirable programming that very few people would want to financially support.

The latter, on the other hand, are failing to deliver the programming desires of the public. Their charges to the consumer have risen far above inflation rate over the past 10 years. Further, their packaging is totally ridiculous. It is impossible to obtain channels that one desires without having to pay for many that are not wanted.

In the current situation, if the broadcasting companies are to get any form of "bailout" compensating them for their own shortcomings, the client must be able to determine whether or not he/she wants that producers channel. Payment to the producing company should be based upon the individuals who are using the channels.

The Cable/Satellite companies should be directed to change the packaging system to give the consumers far more flexibility in choosing that which they really want and to not pay for that which they do not want. The consumer must have the right to receive and pay for only that content he/she wants. Those unwanted channels should be given the right to go bankrupt.

From the CRTC point of view, the need to receive "Canadian content" should be based upon the consumer population wanting to view that which is produced. It is a disgrace to force persons to pay for that which does not compete in the world market. Open funding of such productions guarantees inferiority. Quite frankly, from our point of view, very little that comes over the Satellite today is worth wasting time on despite the fact that we have to pay for many services we do not want in order to obtain the few that we feel are worthwhile. And this is due to the incompetence of the largely unwanted CRTC.

The NEWS Services that we receive in Canada are totally incompetent. In fact, they are seen as the propaganda arm of a particular political point of view. The news is not simply reported. Rather some basic facts along with many stilted "facts" are presented with tremendously slanted opinion as being factual and inviolable representations. To really find out what is going on we tune into USA news services where possible. It is a wonder that such unreasonable "reporting" is allowed by the CRTC.

In short, whatever happens between the broadcasters and the cable/satellite companies, a more fair approach to the consumer must be made available aimed at allowing the consumer to choose and pay for only that which that consumer desires.

Fairness toward the consumer must be the goal as it is the consumer that is asked to pay for this so-called "service."

Father Lawrence Winslow +

[Flag](#)

Like

 [tkelsey](#) ★ [1 month ago](#)

The cable companies force me to subscribe to channels that I never watch. By packaging desirable channels with seldom or never watched chaanel I pay far more than the services I actually require. I would like to see an entire unbundling of services so that I could subscribe to only the services that I want. this includes local channels. The cable companies are basically ripping off consumers. They have had it their own way for far too long. In any other business they would be considered corrupt. The Crtc has also never put the interests of the consumer ahead of corporate interests. I hate the bell and I hate rogers.

[Flag](#)

Like

 [kraffty](#) ★ [1 month ago](#)

No I don't think it good value for our money, half the channel in the bundles we don't even watch. Out of six channels in a package, we only watch two. If we could pick the channels we wanted my bill would be cut in half. I would prefer to choose the channels I want.

[Flag](#)

Like

 [dan](#) ★ [1 month ago](#)

I feel that I pay my sat provider too much for channels that I have no interest in watching but have to accept them as they are bundled with maybe 1 channel that I wish to watch. To me 80 to 100 dollars a month is too much for the quality of channels that I get. Obviously they group the channels that way so that if I want to watch only 10 channels that I have to get their most costly package.

[Flag](#)

Like

 [peterdkemp](#) ★ [1 month ago](#)

I should only have to pay for channels I want. As it is I have to subsidize four or more crappy channels to get the one or two I want.

[Flag](#)

Like

 [R.Logan](#) ★ [1 month ago](#)

I should only have to pay for channels that interest me, and above all, DO NOT increase Canadian content.

[Flag](#)

Like

 [jhamilton](#) ★ [1 month ago](#)

I am not satisfied with how programming is offered. Why are Canadians forced to pay for channels they have no interest in watching. Why can the satellite and cable providers then charge me for channels which they are getting free of charge. The packages that one is forced to buy, just to have access to the stations that one wants to watch is disgusting. I want to be able to pay for what I watch.

[Flag](#)

Like

 [jw](#) ★ [1 month ago](#)

Users should be able to pick individual channels, and pay for each. If local TV can survive in that model, great, if not let them die and who cares. That includes CBC, no subsidies for anyone.

[Flag](#)

Like



[Doug Edgar](#) ★ [1 month ago](#)

If the local stations want to start charging for access to their programming we should be able to buy exactly the programming we want. That means having the option to opt out of the stations we don't watch.

[Flag](#)

Like

 [Fred Jonston](#) ★ [1 month ago](#)

no packages at all

[Flag](#)

Like

 [Paul M](#) ★ [1 month ago](#)

For those local stations that want \$10 a month for their channels (which, incidentally, is way over priced for what we get) those stations should be removed from first tier basic cable service and offered as an optional channel. Poor mediocre services should not be rewarded by forcing them down the consumers' throat - let them work for our attention first, and then let us, the market, decide whether we want to subscribe to their service. Fair is fair after all. And, by the way, CBC doesn't get to play in this game as they are already subsidized by Canadians to the tune of a

billion dollars a year - oops, unless of course, they want to be privatized.

[Flag](#)

Like

 *Fred Jonstons* ★ [1 month ago](#)

No packages at all

[Flag](#)

Like

 *kenstvital* ★ [1 month ago](#)

I am not satisfied by the programming offered by Shaw. I blame this on the CRTC more than Shaw though.

There are too many channels that are mandatory but I never watch. I agree with the CBC's suggestion that a 'skinny basic' be offered. Just the locals, and a few public service channels should be in the package. No Vision, APTN for me as I never watch.

The US Networks should be offered as separate bundles for east and west. There should be a choice of geographical areas as well. Canadian networks from outside local should be done in a similar manner, but no forcing us to take them.

Shaw should be able to offer subscribers everything that DirecTV and Dish offers in the US. In other words I should be able to get the real HBO, not the pathetic Canadian version.

[Flag](#)

Like

 *John H* ★ [1 month ago](#)

1. I am disgusted by the packaging of cable and satellite TV. The CRTC has deemed that I should help support some channels that I don't consider should be on air. The cable industry has packaged them for its own profitability, not my good. I am almost ready to cancel cable completely (a) because I am paying for dozens of channels when I want five or six and (b) I not only don't watch most of them but I also believe they shouldn't exist.

(2) Permit me to choose freely with the proviso that I pick one US channel for each Canadian channel and I will choose one US channel and five Canadian. If I don't get this choice, I am likely to cancel service entirely. I've had it with this industry and the regulator.

[Flag](#)

Like

 *brian_in_kelowna* ★ [1 month ago](#)

No, I am not satisfied nor is it a good value for the money. I am forced to take a package of channels at a set price, even though I will NEVER watch those channels. I would prefer to choose the channels I want to watch. I also do not want to be restricted in channel choices offered to me by cable/satellite companies.

[Flag](#)

Like

 *Joel* ★ [1 month ago](#)

Neither the networks or the cable companies are providing fair service to consumers. The networks spend all their money on American programming which is already available over the air or on US channels. And the cable companies bundle their packages and do not provide the opportunity to select the exact programming we want to pay for. Any increase in costs or local tv tax should be accompanied by strict CRTC rules requiring the networks to spend that money on local TV and not just into a general fund for more American programming. And on the cable side, it is time the CRTC regulated the rates cable companies can charge. Our rate has gone up 18% in the past two years without any improvement in service. If this war between networks and cable companies continues, I (and many of my neighbours) will revert to antennas to bring in

channels and choose what we want to watch.

[Flag](#)

Like

 *Doug Oucharek* ★ [1 month ago](#)

I am not satisfied with programming available. Recently, I wanted to watch the Grey Cup. I did not realize that the CBC, our national station, did not get the rights to "Canadian" football's big event (why are my tax dollars supporting this?). Instead, I would have to "buy" a more expensive cable package to get access to TSN so I can watch something I have had not problems getting access to with basic cable in the past.

On the other hand, I had no problems watching a bunch of US football games on basic cable. This all feels like "gouging to me" and I blame the CRTC for protecting bad programs (in my opinion) like "Corner Gas" but neglecting to protect a national sport from over-pricing.

This has triggered me to give up on cable completely. As of now, I am now getting ALL of my content from Apple's iTunes online store. It may come 24 hours after it is broadcast, but at least I get what I want and only pay for what I actually watch.

Bad pricing has driven me to what I consider to be a better delivery model. And I do not have to put up with 20 minutes of ads for every hour of programming.

[Flag](#)

Like

 *Linda* ★ [1 month ago](#)

1. I am appalled at how cable bundles channels to suit themselves and not their customers. In order to get the channels I want I have to subscribe to many others that are useless. The options are not good value for my money, because I have to take 5 or 6 channels I don't want in order to get one I do.

2. I would prefer channels be offered singly, at a basic rate of perhaps \$5 per month for any 15 channels chosen instead of bundled by the companies.

[Flag](#)

Like

 *Jesse* ★ [1 month ago](#)

1. I am not satisfied with the options provided. A lot of channels are forced upon us, way too much bundling taking place. Good value for money? This must be a joke as every year the prices get jacked up with little to no actual improvement to the service.

2. Every channel should be a choice. If I don't want a channel then I should be entitled to a refund for that channel. Smaller bundles or no bundles at all would be good, as well as a drastic reduction in costs for the services already provided.

[Flag](#)

Like

 *Diana Van Heerden* ★ [1 month ago](#)

No I am dissatisfied to the point that I do not subscribe to cable or satellite services. I will not do this because of the way channels are "bundled" I have no doubt that if I was left/allowed to select only those stations that I wanted to receive, I would most likely pay more for the service than the low or middle "bundle" of programs. I would like more freedom of choice in what I pay to have broadcast to my livingroom.

I will not pay to have 100 channels when I only make use of 20

[Flag](#)

Like

 *ncroucher* ★ [1 month ago](#)

I already pay taxes toward public services so why should I be prepared to pay more. Basic local programming should be covered by tax dollars and local special interest groups or advertisers. Main stream broadcasters should raise their funds however they can. However it is all done one thing is clear from where I sit. Give us the choice to see what we want not the shabby packages we are forced to have. I would gladly pay a reduced rate to get just 2 or 3 good channels rather than the ridiculous rates charged today for 300 channels of ****! I also don't care about HD so if basic programming can be broadcast cheaply over the airwaves on a basic signal using already working towers then whats wrong with that. Remember folks in rural areas don't have much choice do they. My bottom line is if I have to pay much for minimum programming then I'll just read a book, watch a DVD or listen to radio. By the way the cable companies might just find they have something to loose if they don't want to support good Canadian shows.

[Flag](#)

Like

 [francedennison](#) ★ [1 month ago](#)

Not at all satisfied. I get hundreds of stations, but most are repeats of the same basic network stations and they charge extra for any decent stations or HD signals. At least three to four nights per week there is nothing worth watching on television, unless I want to go pay-per-view, and even then the pickings are slim.

[Flag](#)

Like

 [ed magee](#) ★ [1 month ago](#)

1. No, I feel that high demand channels are deliberately programmed in the higher tier cost packages to generate more income, which must concead make business sense. But it results in having to pay for services I do not want. Its a form of negative billing

2. Pay per channel. This is the digital age. If we can program a TV to block certain channels so can the service providers.

[Flag](#)

Like

 [Jaemon](#) ★ [1 month ago](#)

I am not satisfied with the delivery of programming from my provider (shaw). I feel I am forced to pay for content I do not use, and I do not feel I get good value for my money. I also see no competitive advantage in satellite services, as they are owned by the same company, and as such are structured similarly. It has always felt like communication providers have had a monopoly, at least regionally.

[Flag](#)

Like

 [Les](#) ★ [1 month ago](#)

I am not satisfied and I will go one step further than most comments.

I do not believe that subscribers should be forced to purchase a service 24 hours per day. It should be possible to subscribe to individual shows or subscribe to a service at specific times of the day.

[Flag](#)

Like

 [juliemcneice](#) ★ [1 month ago](#)

1. No, we don't subscribe. We would have to pay too much for the shows we want to watch; besides we never did watch very much television. So \$79 or over is just too steep.

2. How about pay per view for each program all the way across the board? Then it wouldn't take long to determine what programs are mostly watched, and we could go from there.

[Flag](#)[Like](#)*pierreklein* ★ [1 month ago](#)

I am appalled at the greed and forced package options that in most cases have overlapping services to force me to take stations I have no interest in just to get the one I want.

No I do not think I receive good value.

I want to be able to select any station and any specialty channel and pay for each or receive a discount for the quantity of channels I subscribe for.

I also would pay extra for no commercials during a show (will tolerate commercials before or after a show only) and also pay for adult shows that do not have those agrivating declarations that you might see someone's ankle, violence or what someoneelse considers vulgar language.

Allow me to buy the stations I want, allow for a set access fee for the satelite and cable companies and a set royalty fee for each station I choose. If the stations can't operate on that model then so be it.

The greed of all is outrageous. Monopolies by the cable and satelite providers is worthy of regulation and price controls.

[Flag](#)[Like](#)*JBallem* ★ [1 month ago](#)

Reading this thread, it's obvious that everyone wants more choice...only pay for the channels you want to watch. Makes sense, except that if there isn't sufficient uptake for some of the less popular specialties, they won't be available to those who would want them. In this world, the only channels available would be HGTV, TSN, Rogers Sportsnet, The Score and the movie channels. Not much choice after all...

[Flag](#)[Like](#)*ed magee* ★ [1 month ago](#)

1. No. I feel channels of interest are deliberately programmed into the higher teir packages to generate higher revenue. I will concede that is good business sense, but it traps us into paying for services we do not want. it is a from of negative billing. Also in the context, if i want internet service only, why do I have to be 10\$ for TV cable I do not want?

2. Pay per channel. This is the digital age. If we can program a TV to block channels, the service providers can to the same to the decoders/modems/boxes.

[Flag](#)[Like](#)*minnetonka* ★ [1 month ago](#)

No i am not. It is not good value for my money because i am forced to take channels that i do not watch nor want to watch, just so i can get one or two in that package that i want . I would prefer it to be arranged so that i can select the channels that i want

[Flag](#)[Like](#)*JZ* ★ [1 month ago](#)

It's time to be able pick each channel independently without packages. Secondly there are so many commercial ads and we the subscribers are paying these cable and satelite companies to watch ads? How stupid is that?

[Flag](#)



John Costello ★ [1 month ago](#)

If I, as a consumer, can choose the channels I pay for, then I do not oppose local TV stations (or the national networks) getting a fee for their signals. What is really irksome is being FORCED to pay for channels I never watch.

If the CRTC cannot manage this, then I am certainly opposed to paying for local TV or for the national network signals or programming---this was sent freely over the airwaves previously (at a cost to the viewer of watching the ads) and if the networks can't make it pay now, then let them fail, or let them re-structure to make the ad revenues match their costs.

John Costello, Calgary

[Flag](#)



frakeer ★ [1 month ago](#)

Just keep the local TV ststions afloat. Cable/Sattelite have become dictators and if we let them become more powerful than the TV ststions they are supposed to SERVE then we are done. I stopped my cable subscription 13 years ago. I wish I could go out and buy every single toothbrush that is made or brought into Canada and mark up the price 10x and become a billionaire just because everyone believes they need a toothbrush.

[Flag](#)



Glenn ★ [1 month ago](#)

No way! Wait maybe if we dropped their right to broadcast their signal over an american signal then maybe , but only if I can opt out of having them on my cable and satellite feeds. Why am I forced to take Canadain channels that I don't watch. I really don't to see six diffent CBC or CTV feeds .

[Flag](#)



Denis ★ [1 month ago](#)

I agree with CHOICE BY CHANNEL (NO packages not even basic) if I only want ONE channel then I pay for only that channel. This applies to ALL channels offered by the provider. A dollar portion should go back to the distributor and a portion to the TV station. Every one gets their fair share based on what people want to watch not what deal the provider made with the broadcaster, that (current system) only gives us a bunch of crap to click through until you find something good.

[Flag](#)



Marc St-Denis ★ [1 month ago](#)

no I am not satisfied. I would lke the options for channel selection to be much more granular and not package based. .99c per channel?

[Flag](#)



D Chapman ★ [1 month ago](#)

The various packages seem designed to ensure that in order to get a full span of 'basic' coverage, one must subscribe to one or more 'options'.

As an example, the new Telus basic service does NOT include the basic national sports channel, TSN. In order to see CFL football, one has to purchase the 'optional' sports package. As CBC begins to move out of (or lose) Canadian sports coverage, and TSN picks it up, it seems like TSN ought to be included as part of any basic package.

[Flag](#)

 Like*William Holden* ★ [1 month ago](#)

No, I am still waiting to have the choice of channels I watch and pay for rather than be offered packages that contain a lot of programs I have no interest in just so that I can watch one or two channels offered in the package.

[Flag](#) Like*Janemarc* ★ [1 month ago](#)

I am not satisfied with television programming. I have the full movie channel and HD service constituting about 600 channels, 22 of which I watch regularly. The joke is, to get the channels I want, I have to buy all these other packages, my bill with high speed is around \$174.00 a month. Value for money; no way! The cost ration to channels I watch is greatly disproportionate. I don't like the value but certainly don't think charging me more is going to assuage matters. In fact, this will likely polarize the viewing community and this will only serve to drive a wedge of customer discontent even deeper. I would like to see the channels offered in various purchasable formats, such as, pay per single channel, bulk blocks where the consumer receives a reduction the more they purchase.

[Flag](#) Like*kirk* ★ [1 month ago](#)

The packages offered push service costs very high. That is because only a few popular stations are bundled with a number of stations few would subscribe to. One is forced to subscribe to numerous bundles to get the decent service wanted.

And i am a Canadian flag waver, but quit shoving the useless CBC down my throat.

[Flag](#) Like*Doug* ★ [1 month ago](#)

I am in complete agreement with Neil, Susan, Richard, Al et all. As it is now I really can not pick and choose my channels.

[Flag](#) Like*Michael Foster* ★ [1 month ago](#)

1 - They are fine options, however the bundling program is a waste of money and a profit scheme.

2 - I would like to only receive and pay for the channels I want to watch on a channel by channel basis.

[Flag](#) Like*fredclement* ★ [1 month ago](#)

To get stations that I want to watch, I shouldn't have to purchase a bundled package of which I look and watch only a handfull. Why should I have to subsidize channels I am not interested in and don't watch?Where does CTV, Global etc. get the audacity to calling themselves local tv stations! That is a bunch of crap, as their offerings for viewing are well over 90% American shows.Until the time comes when I can pick out my own specific channels that I want to pay for and watch,I will continue to be irritated as to what the consumer has to put up with from cable and sattelite suppliers seeing the hefty profit that they rake in off of us

[Flag](#) Like



Gordon Rourke ★ [1 month ago](#)

I can easily understand why broadcasters would like to be paid for their product and feel they should be, but I should have the same right to choose channels I want and only pay for those. No more packages containing 7 channels when I only wanted one of them. And if you check the most popular channels, they are always included with 3-5 others no one really wants.

[Flag](#)

Like



D frehlich ★ [1 month ago](#)

I am a bell sat customer that has the top of line package that already costs me \$117.00 a month. I am compelled by the way they package the programming to pay for channels that i neither desire or want? How about fixing this problem and let me pick the channels and pay for the channels that i want.Why not try this idea", lets let Dish network and Direct tv have them carry the local tv chanel as they have to in the Usa and i will let my wallet decide which sat provider to use

[Flag](#)

Like



josie erent ★ [1 month ago](#)

Cable companies like Rogers are notorious for price gauging and providing Channel bundles that clearly many consumer do not like. You say that you do not regulate price...but allow companies like Rogers to price gauge Canadian Consumers and pay for channels and programming that people do not want to pay for.....Stop being part of the problem. You are encouraging consumers to simply say no to cable companies and yes service providers like CBC who are already subsidized by Canadian Taxpayer....

[Flag](#)

Like



terryr305 ★ [1 month ago](#)

I recently reduced my subscription to satellite TV. I would like to pick and choose the channels I pay for. As it is now I pay for stations that I never watch. This is not fair. Many stations seem to broadcast very little that is new and interesting - repeats take up too much time. If more was available through the internet where you could choose to watch individual shows, I would choose to subscribe to those services and drop my satellite service.

[Flag](#)

Like



jmhm2003 ★ [1 month ago](#)

I watch 4 channels. I wish to pay for 4 channels. The cable company, Shaw, makes me pay for 50 channels I don't watch just to have these 4.

The number one priority of these discussions should be "how can the customer only pay for the channels they want?"

[Flag](#)

Like



christop ★ [1 month ago](#)

1.The programming is border line,but I know why they do it because a quater of the channels nobody would choose.No offense but canadian programming is horrible compared to the U.S..
2.Pick the channels that you want with a specified number of channels in the package.

[Flag](#)

Like



robindingwell ★ [1 month ago](#)

I would like to be able to pick the individual channels rather than having to go with a bundle. I

have had to pick a bundle but I only wanted one of the channels which is poor value for me. I don't think that I should have to pay for local television. There is no local station where I live. The closest TV station is about 200/250 K away and doesn't show anything on or about our area.

[Flag](#)

Like



W.L.Graham ★ [1 month ago](#)

I am satisfied with the programming made available to me by my cable company. There is really no need for CTV/Global as they do not add any new content. They simply re-broadcast American content and substitute Canadian commercials. I would also like to see the CRTC quit allowing Canadian versions of U.S. channels. There is not enough Canadian content available. Ultimately, these speciality channels change their original motif and start showing movies already available on other channels. Meantime, the consumer pays...

[Flag](#)

Like



B T ★ [1 month ago](#)

No I am not satisfied. I would prefer some type of a la carte options so I only pay for the channels I am interested in.

[Flag](#)

Like



JS ★ [1 month ago](#)

1. Absolutely not. At least 60% of the channels I get are crap.
2. I want to be able to choose my own cable package.

[Flag](#)

Like



Rick C. ★ [1 month ago](#)

1. No, I am not satisfied. In order to pay for programming I'm interested in watching, I need to subscribe to a number of other channels, that I have little interest in watching.

2. I would like the ability to select channels on an individual basis. I've got no problem what so ever, paying for something I want to watch,

[Flag](#)

Like



Mark ★ [1 month ago](#)

I understand that everyone's tv viewing tastes are different and you can't please everybody. But with todays technology why can I not order the channels I want to watch and pay for? Most of the popular channels will not be affected and the revenue will reflect what people are actually watching. The channels that offer no real entertainment or value will suffer (sorry APTN et al)

[Flag](#)

Like



angela adams ★ [1 month ago](#)

There are multiple programs that come with a bundle that are of no interest to me whatsoever. I would rather pay for the programs I am specifically interested in. Local community channels should be provided automatically to cable or satellite customers without any further costs to the customers. The local companies should be supported by the satellite and cable companies who get paid dearly for the services they provide and some of those programs are substandard and a waste of time.

[Flag](#)

Like



blainepickard ★ [1 month ago](#)

Channels should be on a user pay system, not sold as packages. Why should we pay for channels we do not watch. By subsidizing channels we are not going to improve the programming of that channel channel.

[Flag](#)

Like



Peter Gückel ★ [1 month ago](#)

I am not satisfied with the channel offerings of my local cable/satellite providers. I would like to have access to all Canadian networks and local stations, as well as European (non-English and non-French) channels, as well as specialty channels, both Canadian and overseas, of my choice. I feel that the present price structure is exorbitantly priced. The current system of tiers or channel groups is ridiculous. I am forced to purchase access to dozens and dozens of channels I couldn't care less about and would never watch, only to get about a dozen channels I actually want and watch. As a result of the tier or basic and specialty package systems, which cumulatively add more and more cost to my monthly bill, I end up paying for about 60 channels I don't want and have to forego about a dozen specialty channels I would like to have but simply cannot afford to add, due to the costs. Paying more than about \$20-\$25 per month is ridiculous, considering that I am only 1 person, can only watch a few hours of 1 channel at a time per night, sometimes even less, and now service providers are trying to jack up the price even higher for their digital packages, despite the fact that mostly the same mediocre programs are shown and in a year or two, there will likely not be any option but digital, hence resulting in a de facto increase in the monthly bill for everyone. I would like to see a system where the consumer pays, say \$0.50-\$1.00 per channel, and each customer can choose exactly the mix he/she desires. This would mean that for about 2-3 dozen channels, one would pay about \$25-\$35 per month, depending on the channels chosen. One could add and remove channels according to one's budget and the size of one's television appetite. One would only pay for the channels one actually wants. Another problem I have noticed is that some television providers offer a different mix of channels than another. How can a consumer have access to a few channels that are offered by one company, but not another? All providers should offer all available channels so that consumers have access to whatever channels they want, regardless of which provider they choose. Eg., I believe Shaw has the NFL channel, but Telus does not. As a Telus customer, I would have to switch my internet and telephone to Shaw, just for one channel I really, really want, although I have a bundle package price from Telus for the other services I use and would forfeit the bundle advantage, were I to move my television to Shaw.

[Flag](#)

Like



Pauline J. ★ [1 month ago](#)

This debate has sparked a renewed interest in my satellite television bill ! We subscribe to the required local stations and to only one package - the news package - and pay close to \$50 a month. An irony is that two of the stations we pay to watch are taxpayer- supported; the CBC News Network and CBC Toronto. Now that I think of it, all of the Canadian networks are tax-supported to a certain degree. Because of satellite company requirements, we are not allowed to subscribe only to the all news networks. (and get our local news on radio.). We must subscribe to the main channels first.

Cable and satellite packages need to be more flexible. Are the costs of subscriptions justified? Could we see the profit/loss sheets, please?

[Flag](#)

Like



Doug Fairbairn ★ [1 month ago](#)

I am very unhappy with the packages of programming available to me by the cable and satellite providers. Each package contains numerous channels that I never watch.

I would like to be able to select my favourite channels beyond some basic requirements set by the CRTC - i.e. Canadian networks CBC, CTV, Global.

A way to force the cable/satellite companies to rethink their strategy might be to allow USA providers into the Canadian market.

[Flag](#)

Like

 *John* ★ [1 month ago](#)

I am not satisfied with the programming at this time. I hate the fact that I must pick bundles of channels I do not want in order to get 1 channel I do want.

We are over paying for the service we receive. I get much better quality equipment and channel selection at my vacation home in Florida and pay significantly less for better programming.

I would prefer that we could choose each channel individually if we want. Let the cable and satellite continue to bundle as they see fit, but allow us to choose individual channels as well outside all packages.

[Flag](#)

Like

 *Jerry* ★ [1 month ago](#)

Bundling programs should be outlawed! Cable companies should only be allowed to charge to allow us to watch the channels they carry while allowing us to block undesirable programs. Bundling programs is a con job designed to take our money while giving us the minimum in return, period!

[Flag](#)

Like

 *Stevan Zupanic* ★ [1 month ago](#)

I am not happy with the way television is made available because of the packages cable and satellite company's force you to pick from. The method forces people to pay more because you must buy multiple packages in order to get a few good channels.

[Flag](#)

Like

 *gerargcoma* ★ [1 month ago](#)

I would like to pay a reasonable price for the channels I want, not bundles containing channels I would never watch.

[Flag](#)

Like

 *valerie* ★ [1 month ago](#)

Definitely not satisfied with the current television programming and have recently canceled all television services. The American content is revolting, an abundance of channels are Paid Programming selling garbage, and if a Canadian program is any good, it would not have to be bundled to sell it. Absolutely no value for money. Channels should be offered on an individual basis so that the consumer could choose according to their tastes. What's the point of having 200+ channels when only half a dozen are worth watching.

[Flag](#)

Like

 *Julian* ★ [1 month ago](#)

I am not satisfied. I should only have to pay for the channels I choose to watch.

[Flag](#)

Like

 *Wayne Gair* ★ [1 month ago](#)

No, of course I am not satisfied in the manner in which I am forced to pay for television programming I do not require, and am not allowed to purchase that programming I do wish. Obviously, I should be allowed to buy only those channels that I wish to view. But of course, you already know that is the wish of most viewers. As for the broadcasters, they are getting free, mandated distribution of their product. How can they possibly complain?

[Flag](#)

Like



Michael ★ [1 month ago](#)

1. No, because there are many channels that hold no interest to me.
2. Selecting individual channels would be better...

[Flag](#)

Like



Bert Defasko ★ [1 month ago](#)

I am not satisfied with the packaging Bell arranges for me. I want to pick each channel I watch, myself. We don't have a choice between cable and satellite where we live as there isn't a cable provider.

There are a lot of people here that feel the same way. Let the bad channels go their own way. If they fail they fail.

There is no true value in the service I'm paying for. I wanted one channel and end up paying for 5 or 6 other crappy channels. And don't forget about all the French channels I'm paying for and have never watched once in 5 years.

[Flag](#)

Like



E Eisinga ★ [1 month ago](#)

NO, no, I feel we should be able to pick and choose the channels we want not what they want. they make it so you have to buy many packages to get only a few channels i want..I hate that. pick and choose the channels you want for a set price, 20 channels or 30 channels eg.

[Flag](#)

Like



R. Anthony ★ [1 month ago](#)

The packages are horrible, in order to get 2 or 3 channels we want, we must pay for 4 or 5 we don't want. Let us pick and pay for our choices .

It's time to fix this mess once and for all, and higher fees of any description is not the answer. Let the long neglected, ignored, and gouged consumer decide what they want for a change.

[Flag](#)

Like



Adamg ★ [1 month ago](#)

Point 1) Am I satisfied with programming available - NO. I dont want or need 80% of the channels I pay for, unfortunately I have no option if i want to retain the channels I do watch.

2) I should be able to buy whichever channels I wish (including channels from the UK and US). I dont want the Canadian equivalents since they generally dont produce anything (in reference to specialty channels) and lag in the times they air programs purchased from other countries.

Basically we need to end channel packaging and end mandatory minimum packages. I shouldnt have to buy Speed HD in order to get HDnet. Nor should I be forced to purchase the SD content if im only interested in HD content.

[Flag](#)

Like



rickrowe ★ [1 month ago](#)

simple I pick what I want and pay for nothing else. If I want a channel I should be able to get it without other channels that cannot survive on their own

[Flag](#)

Like

 *valerie* ★ [1 month ago](#)

Definitely not satisfied with the current television programming and have recently canceled all television services. The American content is revolting, an abundance of channels are Paid Programming selling garbage, and if a Canadian program is any good, it would not have to be bundled to sell it. Absolutely no value for money. Channels should be offered on an individual basis so that the consumer could choose according to their tastes. What's the point of having 200+ channels when only half a dozen are worth watching.

[Flag](#)

Like

 *adriantel* ★ [1 month ago](#)

The bundling system used by Expressvu and StarChoice is lame!

I want the choices offered by US satellite providers.

[Flag](#)

Like

 *jmusic_man* ★ [1 month ago](#)

1. While television programming is readily available with a selection of appealing channels, it's method of delivery as well as it's value for your dollar is quite un-appealing. I do believe that this is largely due to a conceptual/mental roadblock that the majority of television consumers have; that is, that the TV is a separate, stand-alone device for entertainment, confined to your screen, on your couch or in your bedroom. This conceptualization of how television works made sense in the past, however, in this age, it is far too limiting and this specialized/proprietary television infrastructure is not something that consumers should be paying into when we have a much better conduit to deliver these services: the internet.

2. Television is already being transmitted digitally, however, we should be able to subscribe to it as an internet-based service. As consumers, we've been far too limited by providers dictating where and when we should watch the programming that we're purchasing. Television should be available as an internet service, enabling customers to watch programs on their computer and television screens, on demand, in both standard and high definition. Hardware changes would be minimal and this would encourage investment in the internet infrastructure/backbone that was once oversold as 'unlimited' and is now crippled and capped. Of course, subscription fees should scale based on the programming that one would like to have access to. I believe this delivery method offers far more value and freedom to consumers.

[Flag](#)

Like

 *Barry* ★ [1 month ago](#)

I would like to individually select the channels I subscribe to on my satellite service. Most likely this would not contain many local channels. :-)

[Flag](#)

Like

 *Stan Skrypetz* ★ [1 month ago](#)

Every channel should be optional so that consumers have real choice. However, the cable companies could set a minimum number of channels that a consumer would have to subscribe to, but not more than 10.

[Flag](#)

Like



Eku Malcolm ★ 1 month ago

1. I am satisfied with how television programming is given to me. In regards to the amount of money, I agree it is a fair price compared to other providers but I do feel that the price required is obscenely expensive.
2. I would prefer that I could select all channels individually. There are several channels included in the Digital package I have that I never watch. Ideally, I would say that each channel is given an equal charge. (.50)

[Flag](#)

Like



ThinkRationally ★ 1 month ago

1. I'm not at all satisfied with how programming is made available. Who is? If you want one or two channels, you are forced to get a package or 7 to 10 channels. The cable company can then charge for all of those channels. As I understand it, the broadcasters who own multiple channels have some pricing that makes packages cheaper for the cable companies, but I don't know how accurate that is. This is stupid question--nearly everyone who has a television has been saying for years that they want to pick ONLY those channels they watch and pay only for them. I'm sure the cable companies will find a way to make the 20 channels I want cost nearly as much as those 20 plus the 100 I don't need.

2. An a-la-carte channel selection where you can choose whichever individual channels you want at a reasonable cost. I pay over \$74/ month now to get an whole mess of channels because interspersed in all the crap I don't want are some channels I watch regularly. Why can't I pay \$30/ month for just those channels? Oh, I know--because everyone would do that and the cash cow would be gone.

[Flag](#)

Like



Peter ★ 1 month ago

- NO and NO. This is a no brainer. The consumer would be best served if he/she could pick the desired channels. Is this likely to happen? What a dumb question.

[Flag](#)

Like



Dave ★ 1 month ago

- I became so fed up with the lack of options from the cable/satellite cartel (ie all providers force you to buy packages) that I just unplugged from all of them. Rabbit ears pick up local tv. I concur with many comments below, that we should just be able to buy individual channels, but at a decent price. Last time I looked the price of doing that made the option not financially viable (you might as well buy a couple bundle packages).

[Flag](#)

Like



Stan ★ 1 month ago

- All channels should be optional so that the consumers only pay for the channels that they want.

[Flag](#)

Like



glennschecki ★ 1 month ago

- I want to be able to pay for what I watch. So it should be like hydro, natural gas or other types of services. You pay a fee to the carrier for the infrastructure maintenance and expenses. You also pay a monthly fee for the channels you want to watch.

[Flag](#)

Like

 [k1066](#) ★ [1 month ago](#)

I believe that we should be able to choose the channels that we want to watch. Currently, there are about 7 or 8 channels that I watch fairly regularly and I have to pay for two (2) different bundles to get these few channels. I don't feel that this represents good value. If we had more choices and smaller bundles, we would be paying for what we want and it would be easier to define what the general public wants to see.

[Flag](#)

[Like](#)

 [retired](#) ★ [1 month ago](#)

Currently we get very poor value for our money. Monopolies control cable, satellite I would like to choose my channels. No French, No garbage channels such as Aboriginal tv, golf, house of commons, food channel and filth. With current choices I'm stuck with 5 channels to get 1 I want. This is CRTC choices imposed on us by Ottawa elitists. Now they're allowing the terrorist channel from the Arabian world. I'm sure it will be part of a package containing desirable channels. More Canadians will find a way to get US programming or disconnect entirely. I resent paying for channels I either object to morally or find a waste of bandwidth. I will gladly pay for local channels if I can opt not to pay for TRASH.

[Flag](#)

[Like](#)

 [garfmarf](#) ★ [1 month ago](#)

If the networks want to share in the revenue; the customer should be able to decide if they want to purchase them. If the cable companies want to offer bundles at a discount they should be allowed to do so. The CBC should not be given preferential treatment and extra funds as they already get taxpayer money.

[Flag](#)

[Like](#)

 [Glenn D](#) ★ [1 month ago](#)

I feel that we should be provided with a channel by channel subscription service. the Canadianised channels such as the food and discovery channel seem more like an employment service than a viable offering.

It seems absurd that small tv stations like a PBS station in Spokane Washington can provide HD service and there is so little HD in Canada

[Flag](#)

[Like](#)

 [garfmarf](#) ★ [1 month ago](#)

If the networks want to share the revenue the customer should be free to decide if they want that channel. If the cable companies want to offer bundles at a discount they should be allowed to do so. The CBC should not get preferential treatment as it already gets taxpayers funds.

[Flag](#)

[Like](#)

 [Ron Gieck, Courtenay, BC](#) ★ [1 month ago](#)

I have indicated my support for local stations in their quest for fee for carriage. To even the playing field I believe that Cable/Satellite subscribers should be given the choice of what local networks/stations they want to see and pay accordingly, just like they do with the specialty channels. That fee would be shared with the suppliers of the signal.

[Flag](#)

[Like](#)

 [dave604](#) ★ [1 month ago](#)

1. No I am not satisfied with current tiers / channel packages. There are too many channels in

each that I do not wish to receive, and each tier is too expensive.

2. Each channel should be available individually, with quantity discounts kicking in at reasonable amounts.

[Flag](#)

Like



Don ★ [1 month ago](#)

The expanded range of channels is a mask for there being no content. Content is deteriorating faster than the creation of new programs. It is time for the removal of licenses/channels. Pay per channel is necessary to ensure fairness to consumers. Channels with content will attract paying customers thus ensuring their survival. That is the way every other business has to operate.

[Flag](#)

Like



waynev ★ [1 month ago](#)

I want the flexibility to choose which channels I receive / pay for on a per channel basis. I find it offensive that I must pay for many channels as part of basic service which I do not want or watch. This includes many so-called "local" channels (which don't actually offer much in terms of local programming.). I want to be able to pick and pay for only the channels that interest me. No bundles. No basic tier channels.

[Flag](#)

Like



blackbane ★ [1 month ago](#)

I use the internet. TV is dying anyway. With any dying business model you have no choice but to deregulate. The job of protecting Canadian content is already lost. Why bother continuing?

Deregulation is the only way.

The rate should be set per channel and US satellite providers need to be let in so cable has to fight to live as well. Currently everything produced locally is not worth watching.

[Flag](#)

Like



Rustyone ★ [1 month ago](#)

1) No , Absolutely not! Value for services rendered and then billed a month in advance.
2) Pick the channels I want to watch, and the ones that cannot survive...don't.

[Flag](#)

Like



Tom Langdon ★ [1 month ago](#)

1. Eliminate the package concept.
2. Eliminate forced Canadian concept. It has been in effect for years and has produced no worthwhile results that I can see.
3. Let consumers select only and exactly what they want, and reject any channels in which they have no interest.
4. Let cable and satellite providers charge a small fee for each selected channel, to be shared with the station/network.
5. Channels would have to survive on their own. If not enough people subscribe to the station, it must be allowed to fail, even if it is a Canadian station.
6. It all comes down to a DEMOCRATIC FREEDOM OF CHOICE!

[Flag](#)

Like



The White Wolf ★ 1 month ago

Tighter rules, not more flexibility. Make those sons'o'bitches pay into the creation of more (and better) Canadian programing.

The reason why Canadian Television and film sucks is because not enough writers, directors, and actors can get work in this country to better develop their craft.

We can honestly only look forward to ONE new television show and ONE feature film a year. THAT's f@#king pathetic.

More money for more Canadian Productions means more people working, paying more taxes. If the cable and satellite providers had THEIR way, they would be the only ones getting 'more.'

And that's not Canadian.

[Flag](#)

Like



Angelo Dodaro ★ 1 month ago

1. I'm not satisfied with the fact I need to pay for basic services that accumulate to over \$40 after taxes when there are only 3 channels I enjoy watching.

2. Pick N Pay system from the bottom up. I believe Saskatchewan is already doing this. Forcing Canadians to pay for basic services just because it has to have "minimum required content" (ie. french channels, House of Commons TV, etc) is silly because the alternative is being exposed to nothing at all. The "all of nothing" approach of the basic services is frustrating and is a one-sided benefit.

[Flag](#)

Like



gerrycurry ★ 1 month ago

It's time the CRTC butted completely out of what we, as consumers, choose to watch. It's one thing to regulate what we see when we don't pay for it (ie. over the air broadcasting) but you have no right to dictate what we see when we have to pay for it. If I want to subscribe to a US satellite service that's my business, not yours. Your demands for Canadian content have driven an industry that was mediocre at best in the past, to a laughable disgrace today. Just leave it alone and get out of my life.

[Flag](#)

Like



murrs ★ 1 month ago

I'm not an avid TV watcher so packages suit me better. It's a little like bit like investing in a diversified portfolio in the hopes that there's some gain. I'm now paying for a PVR to take better advantage of the small amount of content I find useful. Having to add the PVR has made it worthwhile, but only marginally. What was most disappointing was that it was very, very difficult to get a standard definition PVR terminal through Rogers. I don't see any value in high definition and I found there was a lot of pressure and hidden information to try to switch me to HD. It was only after a number of calls (with lengthy waits) that I could get acknowledgement that they still offer standard definition PVRs.

The current broadcasters have no interest in transitioning out of their antiquated approach to providing and delivering content. The CRTC needs to step in and facilitate the transition to internet delivered content and help the cable and satellite providers in their transition to being providers of bandwidth and not programming. At the very least, content and delivery should be segregated in a similar way to segregation of Ontario Power Generation and Hydro One. There is otherwise no incentive to evolve, to become competitive, and to pass the savings on to the consumer.

[Flag](#)

Like



Chad K ★ [1 month ago](#)

1.No

2. I would prefer that the CRTC stays out of deciding how my channels are offered. If I want a single channel and I find someone to provide that then we should have a deal

[Flag](#)

Like



Chad K ★ [1 month ago](#)

1.No

2. I would prefer that the CRTC stays out of deciding how my channels are offered. If I want a single channel and I find someone to provide that then we should have a deal

[Flag](#)

Like



Marie ★ [1 month ago](#)

I currently don't subscribe to cable/satellite because of the cost of packages. Instead, I watch the few shows that I enjoy online, although I'd much prefer to watch on my TV. Where I live I can barely pick up CBC over the air (and I don't live in the middle of nowhere!). Gone are the days when you can pick up CBC, CTV, and Global without paying for them. I'm fine with paying, but I don't want to pay for 20+ channels that I never use. Let me choose the few channels that I want - even if I have to pick a certain amount (say 10), I will, but at least then I get my choice of channels. From what I can see, that's what most people want!

[Flag](#)

Like



DIVEMAN ★ [1 month ago](#)

I am incredibly unhappy with how the cable companies determine the choice of my channels I receive. They force me to buy arbitrary channel packages where most of the channels I am not interested in.

I should have the right to buy the stations I want and not be forced to buy those I do not want to see.

In addition, the packages change with no warning and or consumer choice.

I should have the choice to buy A La Carte rather than fixed meals.

When I lived in Quebec Videotron gave you no choice

In Ontario, Rogers is a fat monopolistic pig that forces you to buy crap you don't ever watch and never will.

Lets get rid of these monopolies and force them to provide a la carte. In addition lets mandate that prices can only rise annually by the Cost of Living

[Flag](#)

Like



CR ★ [1 month ago](#)

I am not satisfied. Currently, I have to select basic cable and may add a bundle of additional channels for an extra fee. This means I have to pay a high fee for many channels I do not want. The consumer should be able to choose which channels he or she wants a la carte and should be able to do so easily. Also, all channels should be allowed to charge the cable subscribers a fee as they all provide the same service - content. If the fee were set too high a customer could choose not to purchase that channel. Finally, channels should be free to put whatever program they choose to at any time. Currently there are numerous channels offering extremely specialized content, which is not what most Canadians want. Most Canadians want a basic selection with a variety of programming types. By fragmenting the content consumers end

up being forced to subscribe to a huge number of channels each of which offers them very little that they want. This also unfairly rewards the first specialty channel to obtain a license. If, for example, the first station to receive a license to offer a certain type of content (food, for example) that channel will maintain a monopoly on that content regardless of how good or poor the product is. In short, market forces need to be able to work to improve quality, service and price. Thank you.

[Flag](#)

Like



MD ★ [1 month ago](#)

1. NO! The tier system of providing prepackaged choices has grown worse with time. We receive basic plus Tier 1 which includes Canadian & US network stations and some cable channels. The cable channels have deteriorated significantly with time and their owners have moved any higher quality programming to new channels on higher tier packages. For example, "The Learning Channel" no longer provides any material suitable for learning anything. It has deteriorated to providing a constant stream of idiotic "reality" programming (presumably on the assumption that reality exists only in trailer parks & malls). A&E, "the arts and entertainment" channel has devolved into essentially a 24 hour rebroadcast of CSI reruns; NOT ART NOR ENTERTAINING! Even W (the Women's network) has introduced VIVA, a new channel on a higher priced tier, which will presumably soon suck up anything worthwhile currently available on W. SPIKE, the so-called men's channel is not worth watching at all. In short, the available cable packages seem to be selected such that users must pay for increasingly higher tiers to access anything of interest. This is not "choice".

2. To guarantee real choice, there should be a basic package with the option to select individual channels rather than channel grouping. Such a system would generate a "natural selection" environment; the garbage channels would soon disappear leaving the higher quality channels. One might even imagine a system where the price of each channel is governed by its popularity: the most popular (many potential viewers) would cost the least, least popular (least potential viewers) would cost the most. This might also encourage the programmers to actually compete for viewers, a novel concept!

[Flag](#)

Like



Sam ★ [1 month ago](#)

1) No, I am not satisfied with how television programming available to me by my cable company. We basically tie in with standard packages that contains list of channels my family or I will not see them once a year, but we have been paying for it in last 15 years. I don't mind to have the package ideas, but customer should have a choice to pick their own channel(s) with a much more reasonable charge. Paying \$60 for channels, plus certain amount for digital fee (which suppose to be standard item), plus rental for a digital box. This is way too EXPENSIVE! The family only watched our cultural channel few hours a day, not necessary daily!!!
2) As mentioned, there should not be any standard packages that customers have forced to pay. This doesn't make any sense as I am only watching a few channels. If possible, we should pay for what we have seen.

[Flag](#)

Like



J Nicholson ★ [1 month ago](#)

I have to agree with other posts on here to say it would be great to pick the channels WE want not packages that are put together by the cable or satellite providers. I would have no problem in choosing channels such as CHCH in Hamilton because it would be considered my local station. We could have the choice.

[Flag](#)

Like



johnmilic ★ [1 month ago](#)

1. No, there isn't real choice in the television we want. The cable companies force channels on you based on package. Packages also, always contain channels that you don't want, but are put

it to increase the channel amount.

2. Channels should be offered in increased packages, where you are not forced to purchase channels that you dont want. Also, Basic cable doesnt contain channels such as TSN which are Canadian, and almost everyone wants.... Meaning everyone pays to get the extra channels for the one, two channels they want.

[Flag](#)

Like



Rudy ★ [1 month ago](#)

We pay too much already.

I don't want any Canadian content, but I still have to pay for it.

I like to pick the channels I want and pay for

[Flag](#)

Like



Ken Kellett ★ [1 month ago](#)

I am not satisfied with the way cable companies package channels. I should be able to purchase the ones I am interested in and not receive, or pay for, the ones I do not want. The channels are bundled in such a way that one might have to buy 3 tiers when all that is wanted is 5 channels above the basic level.

[Flag](#)

Like



Jim ★ [1 month ago](#)

I really hate the service provider (cable, satellite, etc.) charging me to buy or rent equipment to get their service for each TV in the house. They offer the worst possible solution with no alternatives.

The service providers seem to think it technically impossible to just delivery the digital signal to my home and provide one converter box and deliver all channels though the coax cable (including HD content). I know this is possible as I have a 10 year old computer that can capture 60 channels all at the same time and record them all at the same time.

The service provider should be regulated to provide HD content via a single point (not renting or selling the converter box) and allowing that single connection server as many TV in the house as desired. I do not want a Decoder box for each TV in the house - it is waste of resources and a money grab for the service provider as it is really technically possible to do with out it.

[Flag](#)

Like



John Smith ★ [1 month ago](#)

1. Absolutely not. There is no value for the money as the consumer is forced to buy product they do not want via the extortionate practice known as "bundling".

2. A la carte is the only fair way to offer product to the consumer. I will be glad to pay a fair price for every single channel I want but not one channel more. In the age of the internet it amazes me that both the CRTC and the industry it is said to regulate are fighting this. You're fighting your customers, your employers! Now go back to the drawing board and don't come back until you have something of value you want to offer us...oh, and subsidizing your terrible business practices is not what I have in mind.

[Flag](#)

Like



Ppaatt ★ [1 month ago](#)

Consumers should have the right to pick the channels they want. We shouldn't be forced through packages to subscribe and pay for channels we don't want. It's time for the TV channels to earn their viewers. Many of them are doing a poor job of that.

[Flag](#)

Like



JonFuller ★ [1 month ago](#)

1) I'm 'satisfied' in the sense that most of what is on TV is crap. I'd be perfectly happy with 10 or 15 stations. Sadly, I have to order and pay for about 65 to get the 15 I want.

2) Consumers should be able to pay on a reasonable 'per channel' basis. Popular stations shouldn't have to subsidize the special interest stations that can't make it on their own. One shouldn't have to order the basic 'network' TV, if all we are interested are stations with quality programming (Discovery, HBO, Showcase, Bravo, TSN, BBC, etc, etc)

[Flag](#)

Like



Rob ★ [1 month ago](#)

1. Poor value, I'm forced to pay for channels that I can't watch, as they're in languages other than English. I'm forced to pay for channels that I have absolutely no interest in. I want choice, my choice, not choice forced by a government agency or the only cable company available to me. It's far to expensive.

2. I want to select my own channels, simply as that.

[Flag](#)

Like



Branden ★ [1 month ago](#)

Cable and satellite should allow customers to pick and choose which channels they wish to receive.

The "basic" cable package is ludicrous. Between channels 2 and 29 (where the basic package ends for most), almost half is "alternative" content like the weather channel / shopping channel, etc.

On top of that, all of those channels between 2 and 29 are the shows which are the US-Canada simulcasts. So that halves the content offered on those channels, since almost all of the networks just acquired US content so they can air it in the same timeslot and then get their ads on two channel #'s.

[Flag](#)

Like



Ppaatt ★ [1 month ago](#)

Consumers should have the right to pick the channels they want. We shouldn't be forced through packages to subscribe and pay for channels we don't want. It's time for the TV channels to earn their viewers. Many of them are doing a poor job of that.

[Flag](#)

Like



Ppaatt ★ [1 month ago](#)

Consumers should have the right to pick the channels they want. We shouldn't be forced through packages to subscribe and pay for channels we don't want. It's time for the TV channels to earn their viewers. Many of them are doing a poor job of that.

[Flag](#)

Like



R.G. Stewart ★ [1 month ago](#)

I am not happy with the programming made available to me by the cable company that I subscribe to. I feel that I should only have to pay for the channels that I watch. There are 5 local channels in my area and if they are allowed to charge for their signals I would only wish to pay for 2 not all 5. Bundling, in effect, forces me to pay and support the profits of speciality

channels. No citizen should be forced to contribute to the profits of private broadcast businesses.

[Flag](#)

Like

 *Don* ★ [1 month ago](#)

I am not happy that I do not have a choice as to which channels I can buy from my Cable provider. I have to buy 'packages', so I pay excessive fees for the one channel I might want in a package because I have to also pay for a whole bunch of channels I don't want. I equate it to junk mail, except in this case, I get charged for it. Frankly, except for the CBC and a few local channels, there isn't much I'd be willing to pay for, which, as I understand it, is why the Cable companies are required to sell packages as opposed to individual channels. My recommendation: let people buy individual channels. Part of the fee should go to the network or station and part of the fee should go to the Cable Company.

[Flag](#)

Like

 *peekabo0* ★ [1 month ago](#)

TV packaging by BDU's is a waste because it forces you to subscribe to way too many channels that you are neither interested in or have the time to watch. EVERY channel, other than a selection of 24hr news channels and a weather channel, s/b optional and available "A LA CARTE"!

[Flag](#)

Like

 *Branden* ★ [1 month ago](#)

Cable and satellite should allow customers to pick and choose which channels they wish to receive.

The "basic" cable package is ludicrous. Between channels 2 and 29 (where the basic package ends for most), almost half is "alternative" content like the weather channel / shopping channel, etc.

On top of that, all of those channels between 2 and 29 are the shows which are the US-Canada simulcasts. So that halves the content offered on those channels, since almost all of the networks just acquired US content so they can air it in the same timeslot and then get their ads on two channel #'s.

[Flag](#)

Like

 *Chris* ★ [1 month ago](#)

No, not satisfied. All channels should be a' la carte, except CBC, which should have no commercials and better funding.

[Flag](#)

Like

 *geminimichael* ★ [1 month ago](#)

I would prefer to be able to pick which channels I want to watch and NOT be forced to pay for channels that are of no interest to me. Let's get rid of the "basic" level and make everything optional.

Why should I pay for French language programming? I can't speak French?

Why should I pay for the CBC? I don't watch one program on CBC, so why am I forced to pay for numerous CBC channels? For that matter I don't watch CITY, Global, A-Channel.

So I'd end up watching some Candian network TV (CTV, TVO), some American network TV and a

lot of specialty channels.

It is time for the CRTC and the television service providers to allow the endusers to watch what they want to watch.

[Flag](#)

Like



Rob ★ [1 month ago](#)

1. Poor value, I'm forced to pay for channels that I can't watch, as they're in languages other than English. I'm forced to pay for channels that I have absolutely no interest in. I want choice, my choice, not choice forced by a government agency or the only cable company available to me. It's far too expensive.

2. I want to select my own channels, simply as that.

[Flag](#)

Like



Hikescdnrckys ★ [1 month ago](#)

No I am very unsatisfied with how television programming is made available! The entire concept of bundled packages needs to disappear. I want to pay for only the channels I want to watch not a package of channels I would never watch with a few good ones thrown in.

[Flag](#)

Like



Lynda Edwards ★ [1 month ago](#)

I would like to see more options provided by the satellite and cable companies. At the present time, I am only able to get satellite and dial up internet. I would also like to have more variety instead of the bundles now provided. In order to receive one station, I have to pick up at least 4 others.

[Flag](#)

Like



barry ★ [1 month ago](#)

I am currently receiving about 150 channels on my satellite receiver. Only about 20 or so are stations that I want but am forced to take more than 100 channels that I do not watch nor want and have to pay for, since everything is bundled into packages. The consumer should be able to choose only the channels they want and pay only for those. If the remaining channels can't survive on their own, they should be allowed to shut down as there is not enough demand for them.

[Flag](#)

Like



cattipat ★ [1 month ago](#)

I want to be able to choose each network I pay for. I do not want to be forced to pay for channels that are irrelevant to me. Examples: I am not black, religious, Francophone, or Aboriginal - so I do not want to pay for channels targeted towards these groups. I should be allowed to pay for the channels that interest me, and NOT pay to subsidize channels that are irrelevant to me!!

[Flag](#)

Like



zwolfe ★ [1 month ago](#)

I find the channels that I subscribe to that I like are great! That being said, I predominantly watch HD content, and all the rest of the garbage I have to pay for that I get with that is costly and unnecessary. I'm propping up my cable company by being forced to pay for content that I don't watch. My service is second to none, BUT CABLE AND SATELLITE COMPANIES NEED TO BE FORCED TO ALLOW ALOT MORE FLEXIBILITY FOR THE CONSUMER, WITHOUT JACKING UP RATES

TO COMPENSATE FOR BETTER CHOICE and loss of revenue from the bundled channels that nobody wants. Heck, these guys have been having a financial heyday on the backs of hard working Canadians, it's time to reign 'em in and provide fairness and relief to the consumer.

[Flag](#)

Like

 *Radio/Internet junkie* ★ [1 month ago](#)

Let the consumer decide if they want to watch the local channels. Cable and Satellite should be able to offer the basic package separately (portion of that fee would go to local programming), that would give us the choice if we want that package. So if the cable companies want to increase their fees, let them, they will be the ones cutting their own noses off. What I watch on tv can be found on either U.S. or Canadian channels. Weather channel - their selections are not even close to us, not worth watching. The Radio and internet are the only places that I get my local news, Cdn. or World news from.

[Flag](#)

Like

 *Gary Stoutenburg* ★ [1 month ago](#)

I am not satisfied with the options my cable provider gives me. I want far more flexibility in choosing my programming, less of their bundling of channels and more of what I want. If I choose not to have local programming then that should be my choice. The CRTC or others should not decide what I have to watch.

[Flag](#)

Like

 *W_W* ★ [1 month ago](#)

Channels should be offered on a purely a la carte basis. I should need to pay \$16 for a "premium package" that contains only one channel I'd watch.

Also, we don't want channels SIMILAR to their US counterparts, we want US programming and stations. If anything, doing the opposite has only proven how pathetic our attempts truly are.

[Flag](#)

Like

 *Les Thompson* ★ [1 month ago](#)

I am absolutely NOT satisfied with the programming being presented by any cable or satellite company. I am so dissatisfied that I do not have any cable or satellite service.

Break everything up so there are NO packages whatsoever. Let the consumer decide just which channels he wants, and pay for them individually. I do not want XXY channel so I shouldn't pay for it, whether it's inserted into some company profitable package or not.

If consumers support any channel by paying for it, then the channel will receive a fee for broadcasting from the cable or satellite company. If consumers do not support that channel, then it receives no fee. Why should we pay for something we do not want?

[Flag](#)

Like

 *Dave* ★ [1 month ago](#)

1. I am not satisfied with how TV programming is provided to me, and don't feel it is good value for money. I have to pay for 150+ standard definition channels just to get access to the 15-20 HD channels that I actually watch, and then the TV company charges me more for extra HD channels that I actually want.

2. The channels should be offered "a la carte", with the ability to only pay for TV channels that I actually watch. The TV companies, which are also quite often phone providers as well, have us bundled into packages just to save a few dollars, at the expense of onerous "2 year" contracts

with early cancellation fees and contracts as bad as the credit card companies. Current pricing models don't reflect channel packages that viewers actually watch....let us pay for the channels we want, reduce our bills, or else I'll eventually give up on TV altogether and use the internet as an alternative medium.

[Flag](#)

Like



larrylau ★ [1 month ago](#)

1) I am not satisfied with how programming is made available. It is not good value for money.
2) All channels should be made available on a a-la-carte basis. With digital cable and satellite, the technology exists to do so but carriers are loath to do so due to lost revenue.

[Flag](#)

Like



Charbel25 ★ [1 month ago](#)

I am not satisfied by the packages offered by my cable company (Rogers). I am forced to subscribe to packages containing numerous channels I have no interest in watching in order to access the one or two channels I do wish to watch. In essence, in order for my to get the 6 channels I want to watch, I have to subscribe to the basic service and they select 2 other packages, which greatly inflate the price. I am not getting the most out of what I pay for. I would rather forgo cable access then continue to be gouged to watch the few channels that I do want to watch.

Break up the forced packaging of channels and allow me to purchase access to the individual channels I want to watch.

[Flag](#)

Like



Carl B ★ [1 month ago](#)

I am not satisfied with how television programming is made available by Canadian cable companies. If I point an antenna at Watertown NY, I receive seven digital channels and subchannels, half of them in HDTV. If I try to watch the same programming on cable, only three of the channels work at all (as all extra digital subchannels and all low-power TV stations are missing) and what does come in is centre-cut, downconverted and butchered with endless signal substitutions. There is no unencrypted HDTV on the cable, even though it's available OTA using the TV's own built-in digital tuners for free.

The same unedited, unencrypted HDTV which is available over the air should be made available on cable, without renting the cable company's box and without incurring the unlimited pay-per-view liability which goes with those boxes.

[Flag](#)

Like



Mac ★ [1 month ago](#)

1.
I am not satisfied with the way the basic and additional specialty channels are bundled and priced. The basic package bundles unwanted channels and is overpriced especially now considering that the carriers don't compensate the public airwave stations.

I think that the other channels are overpriced, as you are mostly forced to buy additional channels that you do not want in bundles. I have twice dropped the carriers when I would reflect with how much I was paying (over \$60/month) for channels I don't view. I think that we should support Canadian content, but I don't think that this extends to subsidizing what appears to be dozens of channels.

2

I would prefer that all the channels be offered a la carte. You should be able to get volume discount.

[Flag](#)

 [dave](#) ★ [1 month ago](#)

1 No. No. Bundles and packages of what I don't want.
2 Individual channels only. Designate a minimum number of Canadian channels if you must.

[Flag](#) [Iain Macanulty](#) ★ [1 month ago](#)

1) I would prefer to pay only for the channels I want at whatever rates the market will bear. The content providers should be able to charge the cable provider for their content.

2) The CRTC can stop regulating cable rates only when the delivery of service is competitive. At the moment that is not the case in my opinion.

[Flag](#) [David Harris](#) ★ [1 month ago](#)

I am not satisfied with the programming made available to me by my cable company (Rogers). The packaging of the programming is "all or nothing", for the most part, and I feel I have to spend much more money than I otherwise would, if I could choose to subscribe to specific channels. (The bundling of channels is what I dislike here. I have no problem being charged for services, nor do I object to local TV stations being able to levy fees in the same way that every other channel levies fees.)

If the CRTC wishes that every citizen (not consumer, damnit, I'm a citizen) has access to local television, even when their only source of programming is through a cable/satellite provider, I would recommend that the CRTC fund those stations directly, allowing them to waive the levies they would otherwise charge the cable companies for carriage. (And of course, the cable companies would then need to provide those channels to every subscriber, free of charge.)

Thanks,

Dave

[Flag](#) [mrobertsa](#) ★ [1 month ago](#)

I feel the "basic package" offers much in terms of local television. However - much of the time, the basic package, does not offer enough in terms of programming that interests me. Let's face it, the majority of Canadian programming is un-watchable, thus needing the speciality channels to offer quality choices.

[Flag](#) [KrameDog](#) ★ [1 month ago](#)

I am not satisfied with how tv programming is made available through cable or satellite. For this reason I've been receiving all my tv via over-the-air broadcasts. I have a \$50 long range antenna and pick up over a dozen stations from southern Ontario and New York. All of them are High Definition signals. And to reiterate, it's all free. For another \$150 you can get a USB device that turns your computer into a HD Digital Video Recorder which is far superior in features than any recorder offered by a cable or satellite company.

I see no value in cable or satellite services. They are too expensive. Furthermore you are forced to receive a package of channels. What's the point of having to pay for a dozen channels when you only watch 1 or 2? That model only allows poor channels/programming to be subsidized by good ones.

[Flag](#)[Like](#)*Bill Freele* ★ [1 month ago](#)

I receive all the 'local information' that I need via the London Free Press (paper) and Canadian/World info via Globe and Mail (online) and CNN (online). I view TV to be entertained and have not been entertained by Canadian programming for years now. I believe we should have the option of receiving Basic Cable/Satellite WITHOUT the Canadian networks if they wish to receive additional \$\$ above and beyond what they receive for my 'eyeballs' while watching their commercials while rebroadcasting my favorite programs (usually US based). Then I could actually see the real Super Bowl commercials!!

[Flag](#)[Like](#)*asweatherbee* ★ [1 month ago](#)

I would like to be able to choose the individual channels I pay for. The packaging of channels together seems not to be in the best interest of consumers.

Also why are the over-the-air broadcasted signals so weak in Canada - take from the CN tower in Toronto for example, when compared to Buffalo or New York? I can get more HD (and non-HD) antenna stations from New York than I can from the CN tower. I live on bloor st. in Etobicoke. This is something that should be changed - but Rogers and Bell wouldn't stand for that. Increasing these signal strengths would cut the slimeballs out of it for the cities.

[Flag](#)[Like](#)*Marg* ★ [1 month ago](#)

I agree with Neil Rowe - I should be able to pick and choose what I watch and pay for and not separately either. There are some channels that I don't want and never look at but are included with my "bundle". As well, my provided just removed "Discovery Kids", which had some great educational shows for kids, and I was told the "Disney Channel" was going to replace it. That was back in August, and I have yet to see this.

[Flag](#)[Like](#)*alanpater* ★ [1 month ago](#)

I am unsatisfied that a large majority of available programming is from a single foreign culture. I would suggest that any single foreign culture be limited to say, 10% of the available programming.

[Flag](#)[Like](#)*Marc Michaud* ★ [1 month ago](#)

I am satisfied with how network television is provided to me as a service. However, I do agree with the networks that they should be compensated for their signals. But along with that, I think that all providers need to be forced to offer all channels singly and for a flat rate, say \$0.50 per channel. The current situation where customers are forced to purchase channels by groups is totally unacceptable. The providers purposely disperse good channels into different groups to force the cost of getting wanted channels up into the \$45-\$100 range. These costs are totally unacceptable when a customer may only want to purchase 4 or 5 channels. Offer local and network TV as part of a basic package which everyone can purchase as a start but at a reasonable rate of, say, \$15. But then allow consumers to singly pick the extra channels they wan to add to their service.

That is the only way to give consumers what they want at the COST level teh can afford.

[Flag](#)[Like](#)



crtccomments ★ [1 month ago](#)

I would far rather have the ability to pick and choose which channels I want. I happen to be one of those that like Canadian television (along with some American) so I would want to get the Canadian channels. As far as good value goes...the 'package' that I subscribe to has far too much other stuff that I never watch but I'm paying for it. I really disagree with that. I also really dislike the idea of paying for each cable outlet in my house...of course I don't but I'm supposed to. How the CRTC got hoodwinked on that I'll never know. Get rid of it. The signals coming down the cable line are basically like water. It's always there and ready for you when you open the tap. I don't pay my water bill based on how many taps I have. I pay for it by metered consumption or flat rate.

[Flag](#)

Like



Randy ★ [1 month ago](#)

1. I'm very dissatisfied with the choice in channels. I don't like the idea that I have to buy an entire theme pack just to get one channel. Sometimes there is an option to buy a channel separate from a pack, but the cost is nearly the same as buying the entire pack anyway, so there's really not a genuine choice. I also feel that there is some political scheming in the channels available via ExpressVu, as they offer FOX News, but do not balance it with MSNBC, even though MSNBC is available in Canada, and closer to the political views most Canadians hold. Last, I don't like that I'm not able to get some of the popular US channels like Showtime, Sundance, FX, Logo, etc. The artificial Canadian-content rule doesn't help consumers get what we want, and it doesn't encourage the creation of quality Canadian content. It's simply a make-work project that degrades overall TV quality.

2. Bottom line, I should be able to select exactly the channels I want, and pay for only those channels. If other channels want exposure, they can offer themselves for free occasionally (and they do this anyway). I think it should be easier for US (and other foreign) channels to get approved in Canada, regardless of whether a Canadian channel offers similar content. I also think that regardless of my satellite provider, I should be able to access any satellite to get the mix of channels I'm interested in. An ISP cannot control which sites you visit. The phone company cannot control which numbers you dial. Similarly, a satellite provider should not limit which channels you receive. It should simply ensure that you get what you pay for.

[Flag](#)

Like



jennifer ★ [1 month ago](#)

I feel that the number of channels being offered isn't a problem . What i dont like is that in order to get certain channels i must get them in a package with other channels i have little or no interest in. What i would like to see being offered by all providers is the ability to pick and choose individual channels. For what im paying i dont truly feel that im getting the best for my money that i've worked hard for. I feel these companies should be made to offer all choices not just packages.

[Flag](#)

Like



1700nomad ★ [1 month ago](#)

i'm sure this has been discussed ad nauseum but here we go one more time.....we should be allowed to buy whichever channels we want over and above the basic package.....if i want this or that and not these or those, then why should i pay for things i do not want and will probably never watch.....forget the bundles, just show me the menu and i will pick what i want

[Flag](#)

Like



Wil ★ [1 month ago](#)

Wil

I'm a hostage to the Cable Industry monopoly. I do not have a choice between providers. The

bundles are ridiculous. In any given "bundle" there is but a few worth spending time with. Why can't I simply choose and pay only for the channels I watch. I hope that the CRTC listens to the public and finally looks after the interests of the subscribers. The CRTC has an obligation to truly regulate the cable people, after all they were handed a monopoly. Surely, the other side of that bargain is for the CRTC to actually regulate the fees and/or services. Like countless comments here, I too, wish to pay a reasonable fee for connecting to cable, then only pay for the channels I actually want. What has happened to FREEDOM OF CHOICE????? Come on CRTC listen up and do the right thing! Give Canadians the Freedom of choice!

[Flag](#)

Like

 [warrenenstrom](#) ★ [1 month ago](#)

I do not feel the package options presented to me are fair. In order to receive 1 good entertaining channel you must buy a package consisting of several other channels that are mere window dressing. Of course you have to pay an inflated price for all these. Channels should be offered on a one by one basis so the consumer can select the ones they truly want or need.

[Flag](#)

Like

 [Ed](#) ★ [1 month ago](#)

I think this is wrong and I am being forced to pay for local TV that I do not watch. I thought this was a FREE country. I am sure the CRTC would not go to a store and like being forced to buy inferior products because somebody made a rule. This is what a communist state would do. I feel that I should have the right to choose the channels that I watch. I can see having a minimum price. But I should be FREE to choose what is delivered to me.

[Flag](#)

Like

 [Anthony2009](#) ★ [1 month ago](#)

1. The number of television station and programming has grown exponentially yet the subscriber is left more unsatisfied as ever. The options do not represent good value for my money because of packaging. I find myself being forced to purchase one or two good channels in a package that I would not otherwise purchase.
2. A better option would be to offer packages where you could purchase 10 channels for \$X that you pick and choose a la carte.

[Flag](#)

Like

 [Ian](#) ★ [1 month ago](#)

In general, I am not satisfied by television programming packages. There are too many also run channels. If they were not bundled, they would have gone out of business in no time. Current regulatory regime encourages mediocrity in the name of promoting Canadian content. Most ideally, I would like to only pay for programs I watch. Failing that, at least consumer should have choice of selecting channel by channel of their basic package.

[Flag](#)

Like

 [melsey](#) ★ [1 month ago](#)

1. I am not satisfied with how television programming is made available to me by Bell express Vu it costs me too much money for the few channels I actually watch. I have to pay for basic and then I have to pay to watch some of the same stations in HD. I don't watch half or more of the packages I have to pay for in order to see 1 or 2 of the stations within that package.

I would like to pay for individual channels only therefore no duplication and hopefully save more

money this way.

[Flag](#)

[Like](#)

 [Gary](#) ★ [1 month ago](#)

1) I think there is excessive content manipulation where you are forced to take good channels with crap. And I think there is too much "slight of hand" going on, which gets defined in point 2.

2) I would prefer that the CRTC have the guts to actually LIMIT the number of channels offered by "cable". I fondly recall the days when it was said "Gee, there are 3 channels and nothing is on!". Well, now we have hundreds of channels and guess what. Nothing is on. Ok, so perhaps that's a bit lame but the point here is that of marketing, and control. Every little tom-dick-and-harry conglomeration makes a new "something" and woohoo!!!... a new station is created that specializes in...!!!!. And then guess what, another entry appears that fights for advertising dollars.

There is only SO much money that can be made from advertising, and at the rate everything is going now, we will soon be saying "we interrupt this commercial for the next 5 minutes to bring you some programming".

Blah! We get enough advertising shoved down our throats as it is. BUT, if you were to LIMIT the total radio, and total tv channels they can carry (and be damned about the USA because they dont have that "interest" in carrying Canadian stations anyway) then that will help to insure that the stations the cable folks DO select to carry, will be ones that offer TRUE value. It will FORCE all of those "wannabe's" into making something actually worth while, rather than another reality network wanting you to watch "I can pick my nose 3 times is less than a second" shows.

And it will stop the "cables" from saying "HEY folks, we now have 672 channels (of which 99% are crap) available at huge savings!". Please... enough is enough.

[Flag](#)

[Like](#)

 [Brian](#) ★ [1 month ago](#)

Channels should be offered on a menu basis, individually priced, without bundling, packaging, or mandatory channels.

[Flag](#)

[Like](#)

 [Viewer](#) ★ [1 month ago](#)

Very unsatisfied with my satellite provider. We changed from cable to satellite so we could watch movies. They have nothing on, if it wasn't for my husbands addiction to sports my satellite would have been canceled a long time ago.

I am researching online alternatives.

[Flag](#)

[Like](#)

 [Ron D](#) ★ [1 month ago](#)

1. Options? We have options? This is terribly managed partly because the CRTC forces cable companies to carry certain channels that no one wants - many of them channels that appeal to a very limited number of people. Those people interested in those channels should pay for them not everyone else. The cable companies manage their blocks of channels they offer to consumers to maximize their revenue and not to give more choices to consumers. So we are forced to pay for channels we don't want and then pay more for channels we do want that are included with a different tier. That is not choice.

2. We should be able to pick the channels we want and pay only for those channels. We should not be forced to subsidize channels that we do not want and appeal to a limited demographic. Then we would see what channels are really viable and which aren't. Let consumers decide, not cable companies or the CRTC.

[Flag](#)[Like](#) [Tono](#) ★ [1 month ago](#)

Personally, I was extremely disappointed when I read that al-Jazeera was being broadcasted in Canada. Let's keep the Islam Channel OUT of this Christian country!

I am satisfied with the quantity of channels; however, it is unnecessary for the big U.S. news channels to be included in the standard basic service package. If someone in Canada wants to watch American news, they can go to the website instead.

[Flag](#)[Like](#) [Tono](#) ★ [1 month ago](#)

Personally, I was extremely disappointed when I read that al-Jazeera was being broadcasted in Canada. Let's keep the Islam Channel OUT of this Christian country!

I am satisfied with the quantity of channels; however, it is unnecessary for the big U.S. news channels to be included in the standard basic service package. If someone in Canada wants to watch American news, they can go to the channel's website.

[Flag](#)[Like](#) [vicshaw](#) ★ [1 month ago](#)

1 - Not really satisfied at all. I have to pay for channels I never watch. Even having to get a package just because I want to watch one channel. On the plus side Shaw does let you create your own packages, but MTS and others do not, and these packages can only include digital channels and not the older analog specialties. And why are there so many crappy channels on the basic packages that people don't watch like Horse Racing, EyesOn TV, Real Estate Channel, etc.

2 - I would like to create my own packages and watch what I want and pay for what I want.

[Flag](#)[Like](#) [allancrowder](#) ★ [1 month ago](#)

I am , like a lot of people whom have posted comments, NOT satisfied with the cable service provided by Shaw. Bundled service allows inferior products to continue to be broadcast, as I am in fact paying the same price for all although I only watch a few.

[Flag](#)[Like](#) [John Wesley Chisholm](#) ★ [1 month ago](#)

I've read a ton of comments about the bundles. I've never looked at them like a couple good channels and then forced to pay for "bad". I've always thought I paid for the core channels I wanted and then got a whole bunch of similarly themed channels thrown in for free. I thought it was extra value not less.

I didn't watch a lot of the channels but I love TV and sooner or later, eventually I will end up watching something interesting on CPAC or Book TV or whatever.

[Flag](#)[Like](#) [Hratland](#) ★ [1 month ago](#)

No I am not satisfied with how television programming is provided. The bundling system that is in place right now with cable and satellite blows sheep! Right now I have to pick bundles of crap

for one station I like. I know for a fact that bundles are put together just so that the crap stays on the air because cable/satellite company's have to provide certain station in there basic bundles or because they get a higher return value on said programming like the shopping channel.

I like the pick the channels you want option and I would be OK with a minimum option on how many stations you would have to get. I think 10 to 15 is to low though. More like 15 to 30 would be more appealing for cable/satellite companies to do it, and I could see it cutting both ways for stations staying or not staying in the menu options both American and Canadian.

Stations like APTN, CBC, and such could be graded (If they would qualify for grants and such.) differently on geographic location.

Flag

Like

 *Michael van den Berg* ★ 1 month ago

1.) No, I am not satisfied with TV programming. The packages are bloated and I do not like the fact that I have to pay for channels I neither like, nor watch. From the basic cable package to the bundles, I do not think this is worth the money I pay for it.

2.) All channels should be offered a-la-carte. Consumers should have the choice of which channels they prefer. Technology should also consider the consumers that just want a specific show and allow them to purchase just that one show, season, series and watch it when they want. DVDs are great for that.

Flag

Like

 *Reg Stewart* ★ 1 month ago

I'm not satisfied with the way cable or satellite provides channels to me and am very unhappy with the price I have to pay. My cable tv and internet monthly charges are almost \$180 a month, much to high. I would like the opportunity to just pay for channels I want not for packages of channels with one or two I watch and another four that I will never see. Its the same with channels you the crtc force on me, french channels, native channel the black channel, ones that I never turn on yet am forced to pay for. Let us pay for what we want, if the channel can't make a profit then it shouldn't be taking up space.

Flag

Like

 *camc72* ★ 1 month ago

Now with stations offering HD channels I can't remember the last time I went to one of my basic cable channels. We need more choice as I don;t watch at least 30 of the channels that I have and the only reason I have them is that I am forced to have them.

I could very easily change my 130 channels into about 40 if I had more choice. Which would save me money.

I agree with most of the posts here that we need to be able to choose the channels we want.

Flag

Like

 *Colin* ★ 1 month ago

The way programs are now offered unfortunately only encourages mediocrity from Canadian broadcasters. There is no incentive for Canadian companies to produce quality programming when they are protected by a 'must carry' channel option as well as being 'bundled' with channels that are not necessarily wanted by the viewer. With the Canadian broadcasters being able to purchase American programs for prime time, with very little Canadian content, the viewer is already subsidizing them by having advertisements substituted over the American channels. Having the cable/satellite carriers offering their channels allows for a much greater audience than when they were only 'over the air' giving them a larger advertising audience. If a 'fee for carriage' is introduced it will only encourage further 'gray market' use to the detriment of Canadian programming. Like it or not programming is a viewer choice and the choice that is made will be quality whether it be Canadian or any other source. The only way to encourage quality Canadian programming is to let the market decide what is viewable, you cannot force

people to watch mediocrity, nor should you try.

[Flag](#)

Like



Will C ★ [1 month ago](#)

1.) I am not satisfied with the way channels are presented. I must buy bundles containing many channels I do not want in order to access the few I do.

2.) I would prefer à la carte pricing. I would like to be able to purchase only the channels I want for a reasonable price.

[Flag](#)

Like



lindami ★ [1 month ago](#)

I am not satisfied with the television programming is available to me. They have to many bundles with channels i am not interested in. Should be a case where you can make your own bundle.

I think the pricing is way to high i believe it could be like 10-15.00 cheaper.

I also think now HD is the way to go, i have HD tv, but i find there is not enough channels for HD.

[Flag](#)

Like



Al R ★ [1 month ago](#)

We should not have to buy "packages". I would prefer to see a menu of stations available, check off the ones I want, and pay for only those stations.

Right now I have numerous "packages" that I never watch because it is cheaper to buy all of the packages instead of just th few I want. In many of these "packages", I only want a single channel.

[Flag](#)

Like



StanL ★ [1 month ago](#)

I am forced to buy a lot more channels that I so not want in order to get the few that I do want. This is ridiculous.

The solution is simple. Allow us to buy whatever we want a la carte with no restrictions whatsoever. If that means we only buy American channels so be it. If you don't have programming that people want you don't deserve to be in business.

[Flag](#)

Like



Kevin Brown ★ [1 month ago](#)

1. No - forced bundles by cable and the crt. I don't need a or want a lot of the stations I am forced to subscribe to - I only speak English and tv religion? (just examples).

2. Groups of channels I can arrange - say 30 channels for x dollars.

Also options for channels such as SciFi - not forced to watch the eventual reruns on Space.

[Flag](#)

Like



Dave ★ [1 month ago](#)

I am not satisfied with the way in which my cable company (Rogers) makes available to me my programming. Every year the cost of television goes up and the channels that you have associated with the price plan get fewer and fewer. I can understand it's a business and the

bottom line is money but it's gotten to the point where it's not even possible to have a TV. I feel as if the issue has gone on so long unchecked that the only way to fix it is a complete overhaul. One way or the other, people will retain a TV if they want to. Just like Torrents, people will find mainstream and efficient way to steal programming once it becomes too expensive. Rogers alone brought in 1.8 Billion last year in profit...passing ANY cost along to the customer from this deal is just greedy and wrong.

[Flag](#)

Like



Catherine ★ [1 month ago](#)

No I am not satisfied with the way in which TV programming is made available by my cable company. The options do not represent good value for my money. I don't watch a lot of channels that I receive. I would rather be able to pick my channels individually. I have like to have the option of opting out of channels after some period of time.

[Flag](#)

Like



babybunnies ★ [1 month ago](#)

It's interesting that nearly every single post on here complains that they're paying too much for their cable.

If this is the case, why not just cut it off completely, and go with other alternatives? If you think there are no other alternatives, then you need to do some research - there are plenty of alternatives to cable or satellite out there. If you don't want to cut it off (even if you only watch a couple of channels) quit whining. If you think you're not getting value for money, then cut it off, as stated earlier. No one is FORCING you to buy cable or even to have a TV!

And a disclaimer, I DO work for one of the cable companies, and I DON'T own a TV of any kind. It's my personal choice to do without television and have done without television all my life (I'm over 40). I am VERY current in World Events (probably very more so than those that only get their news from Fox, CNN, or BBC) and very well educated.

The simple answer is just that - simple. If you don't like what you're paying for, then shut down your cable. Why do you pay for it every month if you don't watch it? If you want news, there are many much better alternatives than television.

The real answer is that everyone complains about everything they can in the Western world (especially against big corporations as they are an easy target), but when it comes down to taking action, few people are actually able to follow through with threatened actions, regardless of what the big bad wolf flavour of the month is.

"Those who give up freedom for security are too stupid to deserve either"

[Flag](#)

Like



Dave Wozny ★ [1 month ago](#)

It's about time that Canadians get value for their \$\$ spent. I pay for too many channels that I will never watch. Nobody at Bell can tell me why. The only excuse that they use is "It's easier for the consumer if we bundle channels." It's not hard for me to pick which channels I want.

I agree that we as consumers should be able to select only the channels that we want, but nobody seems concerned with the support services for these distributors. When you call Bell for assistance, your call is forwarded to Asia. I have had to hang up and call back because I couldn't understand the person that answered the phone.

If the CRTC wants to regulate Canadian content then why not regulate that Canadian content of their tech support. I am paying the bill and should be able to understand the person that I call for help.

[Flag](#)

Like

 *tomsouthon* ★ [1 month ago](#)

I am not satisfied with my cable provider. I feel I am held RANSOM for the channels I want to watch and are stuck with waste that Ia have to pay for.

[Flag](#)

Like

 *john scott* ★ [1 month ago](#)

1. To watch commercial free movies I have to pay extra. Even the CBC is forced to run commercials ever since its 'multi-year stable funding' vanished. I would prefer to pay extra for the CBC to run commercial free, movies, documentaries, etc,etc,

2. I would like a menu that lets me choose exactly which specific channels to pay for. In the future, we will all watch internet TV. But of course my cable company is my internet provider, so they may not permit that. Check MaxTV in Europe, which comes with a T-Mobile telephone ADSL line. Cable may not be the only gateway...

[Flag](#)

Like

 *peter b* ★ [1 month ago](#)

No- the cost is too high. One must buy bundles to get few channels we want. There should be no extra charges for hd programming. all new tv's are hd.

Subscribers should have basic package and be charged for each additional channel. Prices should be controlled as with any monopoly service.

[Flag](#)

Like

 *John Watson* ★ [1 month ago](#)

1. Not satisfied. Too expensive because of bundling.
2. Move to a la carte service and let us choose which channels we wish to pay for.
3. Ideally: separate the hardware (cable infrastructure) from the signal provider and let us buy our TV signal from any provider, instead of the local monopoly situation we now face. This works for natural gas (where we can buy the gas from any of the suppliers) why not for TV (and internet) signals?

[Flag](#)

Like

 *eastwester* ★ [1 month ago](#)

I'm willing to watch whatever the government tells me I should watch, and I'm willing to pay whatever taxes and fees it takes for the government, by way of great organizations like CBC and CTRC, to bring me these wonderful choices of programming.

I'm not really qualified to say what I'd like to see on my TV.....that's something best left up to more skilled professionals. My government will make those choices for me.

[Flag](#)

Like

 *brian_in_kelowna* ★ [1 month ago](#) [in reply to eastwester](#)

LOL, i can hear the sarcasm, eastwester!

[Flag](#)

Like

 *Little Viewer* ★ [1 month ago](#)

Much of what I purchase has an 'options' component. Cable is deficient in providing options. I will agree to a basic set for a set price in the same way that I agree to a basic set price with other Utility providers. However, if each part of the basic set begins to be priced then I want the

option to opt out or to decide whether I want to receive that product. If Terasen told me that they were going to ship Tomato Juice along with the gas and they would be charging me for it, I would want the option to refuse or accept.

[Flag](#)

Like

 *Vinz* ★ [1 month ago](#)

148\$ a month for Shaw internet and and TV. I get a 100 channels of crap and I only watch 15 mostly HD channels. They don't even have a HD sciencefiction channel. I would got to a US satalite provider if I could. I don't mind paying, if the money goes to the makers of a show, but right now I am just feeding the beast.

[Flag](#)

Like

 *M Russell* ★ [1 month ago](#)

No, I am not satisfied with how programming is made available to me. I have downgraded to basic cable recently partly because of the cost but mostly because of the lack of choice. In order to get specific channels I must buy a whole package of unwanted channels. I already have enough of those on basic cable. Get rid of all the ethnic and religeous channels. Make them available in a package for those who want them.

Ultimately, I would like a menu of channels that I can pick and choose from, provided at a reasonable cost. I don't want something prepackaged and I don't want channels that I would never watch. Give me real choice.

[Flag](#)

Like

 *Egon Eilers* ★ [1 month ago](#)

I'm not satisfied with the present service, the bundled options available don't meet my expectations. I see more interesting offerings through the internet and find that cable and TV stations may become irrelevant to me in the future.

I refuse to pay a high price for cable service and on top of it have to endure the endless commercials.

Give us A la carte menus!

[Flag](#)

Like

 *dscott* ★ [1 month ago](#)

single channel pricing is really what needs to be done

[Flag](#)

Like

 *ronmeister* ★ [1 month ago](#)

I do not access local TV, I access my programs through the Internet. At any rate when the digital upgrade happens I will not have access to any TV unless I get a sat dish. I also object to my non access and paying taxes to CBC and I will have no access to its programing over the TV signal. I have not gone to sat dishes as they do not represent good value and the Internet is the future, and I can pick what to watch and when.

[Flag](#)

Like

 *Eva and the Cats* ★ [1 month ago](#)

I am not satisfied with the current programme "bundles" offered by my cable company. I want an a la carte menu where I can select and pay for those channels I am interested in.

[Flag](#)

Like



[Rob McIntyre](#) ★ [1 month ago](#)

No, I am not satisfied, especially when it comes to the choice of specialty networks.

Digital cable enables the consumer to chose which channels he or she wants yet some specialty channels are currently bound to the analog packages and are unavailable for individual selection.

[Flag](#)

Like



[donnieraymond](#) ★ [1 month ago](#)

I AM UNSATISFIED.AT TIMES I HAVE HAD JUST ABOUT EVERY STATION BELL HAS TO GIVE.NOBODY EVEN YOU,WOULD HAVE THE GUTS,TO LET PEOPLE PICK THE CHANNELS THEY WANT TO WATCH.I WOULD LIKELY,ONLY PICK ABOUT 5 STATIONS OUT OFF 250 CHANNELS TO WATCH ALL THE TIME.THERE NOW,I HAVE POINTED MY SITES,AND FIRED MY GUN,TELL ME,WHAT DID I GET?????WE LOSSE WE LOSSE WE LOSSE-- O CANADA THE LAND OF THE RICH.THE SMARTER YOU PRETEND TO BE THE WORST IT GETS FOR ME.

[Flag](#)

Like



[sassycat9999](#) ★ [1 month ago](#)

Why am I 'forced' to pay Rogers if I want to watch any kind of TV??? The only other option is Bell satellite..which is just as bad..they broadcast American shows..but limit us to what 'they' select!!! What if i don't want to watch ANY Canadian news or local channels..???? And I am forced to pay for channels I would never watch in the first place just to get one or two that I want to watch..if Canadian stations can't stay above water..why should not only my taxes by my cable bill pay to keep them afloat???

[Flag](#)

Like



[mrpister](#) ★ [1 month ago](#)

1. No I am not satisfied at all. I can get many more HD channels with far less compression and better picture quality from a US DBS provider.

2. Offer an HD only package. Add the many HD channels we can't get in Canada. Stop over-compressing the HD channels (yes Bell, I am talking to you).

[Flag](#)

Like



[David Moulton](#) ★ [1 month ago](#)

I am NOT SATISFIED with the current delivery of channels. I DO NOT ACCEPT the CRTC forcing me to receive a basic bundle of all local and national Canadian channels. This is an enormous expense for me as I do not watch any local channels or any Canadian national network channels.

I AM NOT satisfied with the way that carriers bundle one worthwhile channel with a bunch of worthless channels. This costs me much more money than if I were allowed to choose which channels I want in a bundle. I believe that the channels should be put in price tiers and that I should be able to make up my own channel bundles within a price tier, both which channels and how many per bundle.

[Flag](#)

Like



[David Moulton](#) ★ [1 month ago](#)

I am NOT SATISFIED with the current delivery of channels. I DO NOT ACCEPT the CRTC forcing

me to receive a basic bundle of all local and national Canadian channels. This is an enormous expense for me as I do not watch any local channels or any Canadian national network channels.

I AM NOT satisfied with the way that carriers bundle one worthwhile channel with a bunch of worthless channels. This costs me much more money than if I were allowed to choose which channels I want in a bundle. I believe that the channels should be put in price tiers and that I should be able to make up my own channel bundles within a price tier, both which channels and how many per bundle.

[Flag](#)

Like

 [darrenwwood](#) ★ [1 month ago](#)

Not satisfied with current programming available thru cable and satellite. The choices seldom vary yet the price continues to rise. Basic cable or satellite in my area will start in the area of almost \$50 with taxes and "other" charges. For this you get a basic package that contains mostly locals (over 60% of the package) which cable/satellite get for free yet we have to pay for it.

Cable/Satellite need to be regulated to keep them within acceptable affordability as profits are not an issue for them. Their profits are soaring because of inflated pricing. If cable/satellite go un-regulated then they should have to supply "local only" tv for free since they do not pay for it.

[Flag](#)

Like

 [Ted Sheckler](#) ★ [1 month ago](#)

1. No I am not satisfied. We get a Canadianized version of American television. I should be able to get direct feeds from the USA. Options are not good value for money. I don't want french channels, hindu channels, chinese channels, baroque music channels. Canadian HBO is watered down garbage. Canadian content laws are draconian and worthless.

2. GIVE ME AMERICAN FEEDS, I DON'T WANT CANADIAN GARBAGE TELEVISION. I WANT THE GOD DAMN AMERICAN VERSION OF THE CARTOON NETWORK!

[Flag](#)

Like

 [Walt A](#) ★ [1 month ago](#)

I'm completely dissatisfied with bundled cable offerings. I don't watch foreign language (including French) programming and should not have them on my service. I should never be forced to accept anything I don't want or can't use simply because it's "regulated". CRAP.

All programming should be user-selectable and the rates charged should be based on selections made by me alone, not some moron on Ottawa.

[Flag](#)

Like

 [Tom Tas](#) ★ [1 month ago](#)

I would like to choose the individual channels I subscribe to and only pay for those. Making me pay for GLOBAL,CTV, CBC newsworld and APTN for example when I never watch them is not fair. And why can't we get the original American tv stations rather than GLOBAL,CTV which just regurgitates/rebroadcasts American shows.

My satellite package would be fine if I could just get rid of the basic mandatory package and only pay for the specialty channels I watch.

[Flag](#)

Like

 [JJ Gowland](#) ★ [1 month ago](#)

I would rather have a basic package at a lower cost and then add on only the channels I want, not a package with half a dozen channels I don't want.

Perhaps a pay-per view option.

How about a coin operated TV, 2 bucks an hour with money returned if you don't zap through the commercials.

[Flag](#)

Like



L Reid ★ [1 month ago](#)

I would like to be able to choose which channels I pay for. I "subscribe" to over 40 channels, but in all practicality watch 4 or 5.

[Flag](#)

Like



Wayne Leal ★ [1 month ago](#)

I am not satisfied with the programing choices as presented by my cable company. I am paying for selections that I am not interested in but have to have because of the package requirements. I would like to have the ability to be more selective and be able to lower costs to me as a result. I feel that I pay way too much now and am forced to include channels that I have no interest in.

As far as the local TV stations are concerned I am not in favor of a price increase and if that is unavoidable I would like to have the ability to refuse to have them and not pay a surcharge for them..

[Flag](#)

Like



Wayne Leal ★ [1 month ago](#)

I am not satisfied with the programing choices as presented by my cable company. I am paying for selections that I am not interested in but have to have because of the package requirements. I would like to have the ability to be more selective and be able to lower costs to me as a result. I feel that I pay way too much now and am forced to include channels that I have no interest in.

As far as the local TV stations are concerned I am not in favor of a price increase and if that is unavoidable I would like to have the ability to refuse to have them and not pay a surcharge for them..

[Flag](#)

Like



michaelpowers ★ [1 month ago](#)

I pay approximately \$65.00 per month for satelite TV reception. This provides me with a few channels that we watch and a large number of channels that are never viewed.

I would like to see a small basic package of chaneln that we could purchase that would include the networks, local channels and perhaps the news networks.

After that we would be able to obtain only the extra channels that we want and not have to pay for channels that we don't.

I am not interested in paying for specialty channels that we never watch.

[Flag](#)

Like



timothyclethbridge ★ [1 month ago](#)

Options are not good value for money because I get far more channels that I need, yet I have to subscribe to whole packages. I would like to see cable evolve so I can pick channels on demand at any time (i.e. instantly subscribe to channels I want

for as short or long a period as I want, with short-subscriptions being no more than twice as expensive per day as long or permanent subscriptions).

[Flag](#)

Like



Jeff Burns ★ [1 month ago](#)

Please allow me to subscribe to ONLY channels that I want. No bundles! If I want 20 channels, then I pay for only 20.

[Flag](#)

Like



Walt A ★ [1 month ago](#)

My choice is limited by what the cable companies want to offer and by what the CRTC requires them to offer. Thanks to both of these groups, I have (and pay for) foreign language stations (including French) that I never tune into. I now anticipate being forced to have another useless station (Al Jazeera) all in the name of diversity and freedom of expression.

The main problem with the CRTC is they believe Canadians are morons who must be force-fed Canadian programming despite it's third-rate quality. The theory that if you package unwanted programs in with those more popular, people will eventually tune into them is completely dumb. It doesn't work. I skip through unwanted channels using my "favorites" button on my remote.

I am happy to pay for programming that I select, not that some agency decides I want or need.

The CRTC should confine itself to monitoring programming for compliance with national standards of ethics, not with deciding what's good for Canadians nor with keeping local stations on life support.

[Flag](#)

Like



loriewaisberg ★ [1 month ago](#)

I am not satisfied with the current "bundle" system. I would like to select the channels that I would like to watch. I don't need the assistance of either the CRTC or the cable companies in that regard.

[Flag](#)

Like



PWD ★ [1 month ago](#)

I am not happy with the current system of bundling and specialty packages.

If there is one obvious thread in these comments, it is that Canadians are fed up being forced to pay for channels they do not want or watch.

Change the system to A La Carte channel selection, and change it now!

[Flag](#)

Like



stephenpodetz ★ [1 month ago](#)

If cable networks are to contribute to local television, the packaging of channels must be eliminated. Consumers should not be forced to pay for services they do not use, but should be allowed to pick and choose a la carte. The resulting subscribership for a local station would determine the cost to that cable company in supporting that station.

Any station, network, or specialty channel that cannot generate the income based on subscribership should not continue.

This would be like other types of media - newspaper, magazine, websites. If the media cannot generate the income to continue it should be shut down.

[Flag](#)

 Like*Terrance* ★ [1 month ago](#)

The most serious problem is the bundling of channels and the regulation stipulating canon. This skews the market demand for individual stations, allows providers to bundle superior/inferior (demanded/non-demanded) channels together. Partial regulation by CRTC skews it further. Regulate all (same price for each and every channel) or regulate none (let supply and demand function)! What we have now is a mess.

[Flag](#) Like*Roberto Sales* ★ [1 month ago](#)

I, too, am disgusted that I have to pay for programming that I don't want in order to access the channels I do want. The services should be a-la-carte, with the minimum of 5 channels, plus basic channels (such as CTV, CITYtv, GLOBAL, etc.). The channels with the least subscription should be left to die, not subsidized by the many. It's almost a socialist system, although I think I would be blowing it out of proportion. If this system does not change, we are switching back to an antenna.

[Flag](#) Like*Denis Meloche* ★ [1 month ago](#)

For many years I have felt that I was "being held hostage" by a cable company who had been given a monopoly to serve a particular area. As a result of the lack of competition, prices have reached unacceptable levels. The time has come to do at least these two things to lower costs and provide better service:

First, allow competition on a "free market" basis. Each company has had more than enough time to establish itself and prepare for this;

Second, place a limit on the number of stations that can be packaged together. I am tired of paying for stations I do not watch or need - at least 90% of what I am forced to pay for. Consumers should have the right to select the stations they watch and pay for only them, at regulated prices so the companies simply do not charge so much they keep their profits at the same level and consumers pay the same. It's not hard to realize I have little confidence in cable companies.

[Flag](#) Like*Michael C* ★ [1 month ago](#)

Choices are poor. You cannot select what you want but must take what they offer

[Flag](#) Like*Michael C* ★ [1 month ago](#)

You really don't have any choices. You are forced to take what they offer

[Flag](#) Like*gregniblett* ★ [1 month ago](#)

1. I am dissatisfied with the way that I purchase programming. I have literally hundreds of channels that I have never watched just to receive the handful I do watch.
2. All programming should be offered on an a la carte basis. If I want the Movie Network in HD, I should be able to purchase only that channel.

[Flag](#)

Like



Keith ★ [1 month ago](#)

I agree with the posters here. We have satellite service and like to watch a variety of channels, but the price is after getting ridiculous. The problem is we watch a fraction of the channels we are paying for, but with the packages you have to pay for a group of channels to get one.

[Flag](#)

Like



Tom ★ [1 month ago](#)

Not satisfied. Two items:

- 1 - The consumer needs to pay for a lot of channels they don't want. I would recommend unbundling so you can choose only what you want.
- 2 - There is no need for three major news networks (Global, CTV, CBC) carrying the same local or national news at the same time. The CRTC needs to ask the big question: "Why do we need three major networks? How can a relatively small population in Canada need all these duplicated services split shrinking ad dollars?"

[Flag](#)

Like



nursedude ★ [1 month ago](#)

1. No I am not satisfied. I should be able to choose any and all stations I want to receive w/o having to subscribe to APTV, French language programming, specialty channels I may not want. Most bundles have 1 channel I *might* watch but I have to either pay a stiff fee to get one channel or \$7 to get a bundle of stuff I don't want. There is not nearly enough HD content either to justify charging extra for that service.
2. I would prefer to receive only channels I want to receive. US networks, time shifting, HD, movies and only the local channels I want. I should be able to pay a small fee for each channel I want to receive.

[Flag](#)

Like



dougmortson ★ [1 month ago](#)

What I want is to pick and choose any and all channels I want to watch. I don't want the CRTC, or Rogers, or whoever to package a bunch of crap I don't watch into the 5 channels I do. The world today is about choice. So let me choose the 12 or 15 channels I really want, and pay by channel. The free market will quickly tell you which channels are not wanted, as these will not be picked, and will wither away as they should. Stop subsidizing lousy channels, and stop jamming Canadian content down our throat. Same reason. If it's not good enough it won't be supported.

[Flag](#)

Like



R. Kilbride ★ [1 month ago](#)

1. I am NOT satisfied with how cable and satellite companies make programming available and do NOT represent good value for the money. I will NOT pay for local programming I receive for free over the air and I do NOT want packages of channels that are mostly insulting to my intelligence just to receive a FEW decent channels. Most of these channels are owned by the cable or satellite parent companies and are just a way of sucking more money out of viewers. With the advancements of TV over the internet I look forward to the day they either disappear from the planet or are forced to change the way they do business in order to stick around. The CRTC is about the only thing that is worse for Canadian TV viewers than the satellite and cable companies. They have allowed the rape of TV viewers by lack of foresight and vision. Hopefully the internet cures that problem as well unless you can find a way of screwing that up for Canadians as well!
2. Channels should be offered individually at a reasonable price with NO restrictions. I will watch Canadian content by choice and not by force. Discounts should only be offered on the volume selected by the consumer, not the supplier, just like in the rest of the REAL world.

[Flag](#)[Like](#)*Gordini* ★ [1 month ago](#)

1. I am NOT satisfied with Cable. I pay for hundreds of channels that I NEVER watch. Specialty channels MUST survive on their own merit and not on the backs of fellow viewers.
2. Channels should be either offered on a pay per channel basis (a la carte packages) or pay-for-what-you-watch (similarly to paying for a pay-for-view-movie). This way, those who watch more, pay more.

[Flag](#)[Like](#)*Jonathan Bocknek* ★ [1 month ago](#)

1. Satisfied? No. The options do not represent good value for my money, because I am not being offered packages that make any kind of sense. The bundles offered by cable/satellite companies appear to offer variety and choice, but I'm usually buying six or seven channels just to watch the one or two that I actually want. True, I can purchase channels individually, but that quickly adds up to poor value.
2. I'm not interested in subsidizing unwanted channels through the packages offered by cable/satellite companies. Consumers should be able to create our own custom packages that offer us value that we truly want to pay for, not value that's the least objectionable default option.

[Flag](#)[Like](#)*James* ★ [1 month ago](#)

1. channels are bundled in such a way that you are forced to buy large packages if you want any reasonable selection. In our house my wife likes A&E, HGTV, Life. I like Space, Spike and Sports, my kids watch Treehouse, YTV. Just try to find these together from ANY provider. They control it and they know it.
2. What about a pay per use model? TV service should be like hydro. If I watch 2 hours, bill me 2 hours. If I watch 15, bill me 15.

[Flag](#)[Like](#)*Over the air* ★ [1 month ago](#)

- I am currently watching Digital Over the air programming. And I am not a Cable or Sat consumer.
- However, I would be very interested in getting an account but to date the pricing on what you get is way too expensive.
- I think the cable and satellite providers are greedy due to the fact that most "think" they need cable to get quality programming..
- I have found this not to be true with OTA programming.

[Flag](#)[Like](#)*Lionel Boiteau* ★ [1 month ago](#)

I have no issues paying for the channels I watch. I do have an issue being forced to pay for a "package" of channels that only has one that I watch. For example, in order to watch 5 channels I am forced to select 5 packages for a total of 35 channels.

I do not have an issue paying for local channels as long as I get to choose which one(s) I pay for.

Allowing the public to choose the channels they watch will determine the viability of local or specialty channels. If no one wants to pay for a specific channel then why should that channel be subsidized from the desired channels.

Please allow me to select and pay for only the channels I want.

[Flag](#)

[Like](#)

 [dropnreload](#) ★ [1 month ago](#)

Surprise, surprise...I am not alone. No, I am not satisfied in how television programming is being made available by my cable company. The packaging of channels into bundles forces consumers to pay for more channels than they need in order to get the few channels that they want.

Cable operators should be forced to provide "per channel" pricing that is comparable to the pricing of today's bundles (ie. 10 individual channels costing the same as today's bundle of 10). Monies should then be apportioned directly through to those providing the most popular content (ie. those providing the channels with the highest subscription rates get paid the most). Under this structure, local programming and specialty channels would get funding that is aligned with the demand for its content/service. At the the end of the day, the stations with superior content are successful, and those that air garbage or to an extremely narrow audience...well, astalavista.

[Flag](#)

[Like](#)

 [Otto](#) ★ [1 month ago](#)

Am I satisfied? No! I hate the way channels are "packaged". I should be able to choose a la carte at reasonable prices. I would like a package of maybe 50 channels for less than \$50 per month. I also don't necessarily want Canadian content forced on me. I love some Canadian programming, but it should be my choice. I also detest simulcasting as it occasionally forces me to miss parts of programs when other events run overtime. If I could choose a US signal or a Canadian signal for the same program I would have a true choice. With PVR's I don't even watch the commercials, so Canadian advertisers are not gaining any advantage anyway.

[Flag](#)

[Like](#)

 [Brian Lowry](#) ★ [1 month ago](#)

1. Yes, I am satisfied. My only complaint would be that giving monopolies on movie channels has pushed all the worthwhile content to pay-per-view, which means that I get by video content on blu-ray or via iTunes instead of via satellite.
2. Personally I would like to see an end to pay-per-view for non-live content, but since that's not going to happen, I'll likely just slowly transition to internet video.

[Flag](#)

[Like](#)

 [scotia](#) ★ [1 month ago](#)

We are not satisfied with cable programming as IF we are going to pay for the service we would like to choose the channels we want, and NOT buy a pre-packaged "bundle" of stations, with upgrades also containing channels we do not care to view. Consumers should have the choice to pay for the (each) channels they view, and Canadian tax payers should not have to bear an increased burden due to changes to make it happen.

[Flag](#)

[Like](#)

 [brian](#) ★ [1 month ago](#)

I feel the cable companies do not offer a good set of packages. Basic cable should include the base set of HDTV antenna available channels in many centres and at an extremely cheap price. Currently the only way to pick up true HD channels is to use an antenna. The cable companies have recouped their capital charges from laying the cable decades ago and should not be able to charge usurious rates for freely available antenna stations. \$5 -\$10 / month should be the

REGULATED rate for a combination of Canadian and US free channels. Additionally, the cable companies should offer the ability to add "content" stations for 50cents per month, which I believe is close to or more than what the content stations get now but we have to buy as a package with others we don't want. Stations that cannot obtain the minimum subscribers they need for profitability should be allowed to vanish. We should also do away with "Canadian" rights for US shows. Networks may be able to purchase US shows for a cheaper price if the content is available elsewhere on the net from other suppliers. Why should we be "blocked" from viewing internet content put out by US companies.

Many many concepts here - sorry to digress too much but really don't like the loss of choice in the current environment and looking forward to the next paradigm where the networks have all disappeared.

Flag

Like

 *gregmiller* ★ 1 month ago

1. There are dozens and dozens of channels available to us, but only in 3 or 4 groups. If I want one specific channel I may have to purchase 3 levels to get it. So, no, I am not satisfied how television programming is made available to me.

2. This whole disagreement going on with cable providers and local stations is easily solved. Let any station that wishes to be part of the cable system do so, allowing the station to set its own rate. Then let customers choose which stations they want to subscribe to. If I like my local stations and they don't charge too much then I'll add one or more to my subscription, along with the other stations I like. My cable bill would consist of a flat fee per month, plus the charges for each station. Simple.

Flag

Like

 *D Inman* ★ 1 month ago

I am not satisfied by how programming is offered. "Negative option marketing" means that though my basic package includes up to 70 channels, I only watch about 20 of them on any type of a regular basis. I am paying for about 50 channels that I do not want. I believe some of this is the result of special interest groups who lobby for funding, otherwise their network will not make it to air in a mass market.

Canadian content guidelines are important to me. Maybe we cannot economically choose all channels in a package. But right now, to have to choose 50 channels I do not want to get the 20 that I do does not make sense. Given digital technology and my digital box, surely I can choose a few extra channels which most likely would include local programming at no extra cost!

Flag

Like

 *75% streaming* ★ 1 month ago

1. I'm certainly not satisfied with my cable company. Which is the reason I download or stream about 75% of the TV shows I watch. Sports is the only thing I watch live from the cable company.

2. I don't really care how the channels are offered. I do know one thing... it's going to cost me more when this is all said and done. And you can take that to the bank.

The real issue here is that cable companies have no idea how to deal with new technology. Streaming TV or whatever it's going to be called is coming and cable companies are going the way of the dino. What napster did to the big music companies and radio... piratebay is doing to the big movie companies and cable.

Flag

Like

 *Del* ★ 1 month ago

My major complaint with cable/satellite TV is that I just want individual channels of my choosing.

Not a bundle of this crap or a bundle of that crap that includes the channel I want. We are forced to take rubbish that nobody wants in order to get one desirable channel. I am seriously considering dropping my satellite provider and installing an American one.

[Flag](#)

Like



plhooker ★ [1 month ago](#)

I would prefer to pick and choose the individual programmes that I want, rather than being forced to take "packages". I watch very few programmes, mostly CNN and a few shows carried by CBS. If allowed to pick and choose, I'm sure I would pay less than I do now. Ninety % of what I am obliged to pay for is not seen at all, ever.

[Flag](#)

Like



Ellery Hollingsworth ★ [1 month ago](#)

I don't think I would mind the "local TV Tax" if I wasn't forced into paying for services I don't want. However, would cable subscribers get nailed twice in areas where there is French local service? And what about communities where local by laws prohibit the use of antennae. Their sole access to TV is via cable with NO CHOICE.

I think the broadcasters should subsidise themselves. Use the surplus from their "pay Services" to cover their local funding problem. Just like we subscribers do. For example if my company pension doesn't cover all my expenses I use some of my O.A.S or C.P.P. I don't go crying to my former employer for a higher pension.

Finally, as I understand it this shortfall the broadcasters are experiencing is due to the current economy, SO, can I expect when the economy fully recovers, the tax will disappear. I DOUBT IT.

[Flag](#)

Like



bklanac ★ [1 month ago](#)

I have cancelled my cable service due to budgetary issues but especially because of cable bill creep. The cost of the service and the lack of flexibility in selecting desired channels is out of proportion to the enjoyment of television programming for our family. In this digital age, there is no reason why a consumer cannot pick and choose the programming they want, instead of selecting a package of channels which invariably will have programming not wanted.

[Flag](#)

Like



Rick Barber ★ [1 month ago](#)

The real issue that I have with this discussion is that I don't know what the costs are for the services that I get from the cable companies. I don't like the price that I am being charged for my cable services but I am willing to pay for it provided that I am not being gouged.

The cable companies just went through the process of switching from analog signals to digital. This allows them to carry more channels over the wires that they have deployed. This to me sounds like they have improved the efficiency of their infrastructure and therefore their costs have gone down (after recovering their upgrade investment) my basic charge should have dropped. I just receive a notice that my basic charge has increased.

My first recommendation to the CTC would be to force the cable companies to break down their billing. First, identify the charge for the basic infrastructure and true cost of the service. Then provide detailed billing for each channel and service (can still be bundled with a discount attached). This would then allow me to make informed decisions on what I want to pay for.

In my opinion, the only network station that the cable companies should be required to carry is the CBC, all other channels should be optional pay channels as the specialty channels are today. This will give the consumer the flexibility and visibility in pricing that is lacking today.

[Flag](#)

Like



samkelloway ★ [1 month ago](#)

I should have the option to pick channels that I want, and pay a fee for each channel. 75% of the channels that are offered in my region with my present package I don't watch or they are French language. The cable company keeps increasing the rates, but don't give you any new options. This has to changenow. Also there is no need to raise rates or add another tax. It is pure greed.

[Flag](#)

Like



Keith Gibbons ★ [1 month ago](#)

I am more than satisfied with the specialty channels that I choose but would still like to tweak my individual choices. The packages dictated do include many "garbage" programs that I would never watch but must pay for.

[Flag](#)

Like



Rick Murray ★ [1 month ago](#)

1. Extremely dissatisfied. Poor value. Forced to pay for channels that I never ever watch.
2. A la carte - let the strong survive and let the weak channels fall off the edge of the earth. We are lining the pockets of special interest channels that have no reason to even exist today.

[Flag](#)

Like



PWC ★ [1 month ago](#)

I am also unsatisfied with how things are made available to me. I want basic cable or satellite to include ALL the stations that are funded by Public money for a REASONABLE cost. I then want to pick each station I want to watch individually - do away with this bundling of stations BS. If a station cannot be popular on its own merit so people want to watch it, then they should adapt or be dropped by the carrier. The cosumer should shape what content is delivered NOT the carriers.

[Flag](#)

Like



claughlin ★ [1 month ago](#)

I think that the satellite and cable companies should be made to lower the basic package price back down to \$10.00/month where it used to be and lock it there. If you want more then pay more but also be able to pick those premium channels on a channel by channel basis. Not packages. Too much garbage in packages. Maybe charge \$5.00/month per extra channel. People will pay that if they get the channels they want.

[Flag](#)

Like



andrewz ★ [1 month ago](#)

I have two things to say about paying for local TV over cable or satellite:

1. I can still watch these stations using a regular antenna, for free. Why would I pay for them if I get the signal over cable or satellite?
2. If they package these stations and I can opt in or out of these, then let it happen. But buyig these stations is mandatory in order to be able to receive other stations. I think they should regulate the way these packages are put together anyway. We already pay for free TV a lot. If I like 3-4 stations that are part of a "higher" package I have to buy a lot of other junk that I never watch and now even pay an extra tax for this. Ridiculous.

It's all about options. They force taxes and fees onto consumers on channels that they don't even watch and there is no way to opt out of these without loosing other channels that they do watch.

Regards,
Robin Hood
[Flag](#)

[Like](#)

 *Rick G* ★ [1 month ago](#)

I am sick and tired of Big Networks constantly complaining about needing more money. In my television universe (Satellite), I currently receive 681 channels. Of those channels 30 are CBC, 23 CTV, 13 GLOBAL and 8 CITY -- for a total of 74 that I must take because of decisions made by the CRTC! Each and every one of these broadcast the same shows at the same time -- I can only watch one at a time, therefore the rest do not get viewed (EVER). If Big Networks want to charge me to watch my local channel, then let me choose which ones of the these 74 that I want and I'll gladly pay for them, but to be forced to pay for all 74 is stupid.

Give Canadians the choice of which channels are worthy of surviving (based on sign-ups) and the whole matter will resolve itself in a short time.

We live in a democracy where choice is the lynchpin of our society....just apparently not when it comes to our television viewing.

Big Networks are working as Monopolists not Capitalists.

I can assure you that I will reduce my monthly bill (cancelling some services) by the same amount that is chosen as the levy.

[Flag](#)

[Like](#)

 *PWC* ★ [1 month ago](#)

I am also unsatisfied with how things are made available to me. I want basic cable or satellite to include ALL the stations that are funded by Public money for a REASONABLE cost. I then want to pick each station I want to watch individually - do away with this bundling of stations BS. If a station cannot be popular on its own merit so people want to watch it, then they should adapt or be dropped by the carrier. The cosumer should shape what content is delivered NOT the carriers.

[Flag](#)

[Like](#)

 *vlad* ★ [1 month ago](#)

1. No, im not satisfied with television programming. Rogers does a horrible job in terms of value for money! They charge way to much for crapy basic service and you cant modify anything in the basic service package with most of these channels useless.

2.I should be able to add and pick the channels one by one. If i never watch say OMNI or other similar channel why is it in my package and why cant i remove or substitute that with something that is of my interest?

[Flag](#)

[Like](#)

 *Jim Harrison* ★ [1 month ago](#)

We pay for too much stuff which I do not want: religious broadcasts, shopping channels, foreign (including French) language channels, etc. An a la carte selection would be much preferred, with payment according to choice.

(And continue to carry TVO and PBS)

[Flag](#)

[Like](#)

 *Joe Casas* ★ [1 month ago](#)

I'm not satisfied the way the service is delivered. I'm forced to pay for a huge number of chanel that I NEVER EVER watch in order to get a handfull of chanel that I do watch. With the event of

HD television is very difficult to have a bill under \$80 a month. I think this is outrageous. We should be able to choose ONLY what we want to watch and not pay for anything else. Television should not be a social service for some at the expense of the general public.

[Flag](#)

Like

 *pat mcmillan* ★ [1 month ago](#)

Choice by channel- this is done in other countries- Rogers has the technology to do it- why should I be forced to take hundrds of home improvement or reality garbage programs when I only want a few channels? Stop Rogers strangle hold over my choice.

[Flag](#)

Like

 *Dave* ★ [1 month ago](#)

I object to bundled programming. I would prefer to pay on a per-service basis for the programming in which I am interested. In addition to a specific level of unbundled programming services, I would like to be able to add or delete additional programming services on a per day or per week basis with a small fee for each time the option is exercised.

The programming services would be of much more value if, as a subscriber, I was able to download and watch programming on my schedule instead of on a prescribed schedule that may not be to my convenience.

[Flag](#)

Like

 *Tom* ★ [1 month ago](#)

Not satisfied. Let the consumer pick the channels they want to pay for. Regarding news channels, why should the consumer pay more for three local and national news programs run at the same time with the same stories from three networks. Keep the CBC and subsidize if needed but don't force me to pay for CTV and Global news which replicates the CBC. This spreads ad dollars too thin. The new digital/internet age cannot support three Canadian networks.

[Flag](#)

Like

 *Jeff Sutton* ★ [1 month ago](#)

In the 400 channel plus universe I find myself watching less than 30 channels but I pay through the nose for those channels. My family is soccer mad and to get Setanta for soccer we must get several levels of channels that we do not want. I would love to pay just for soccer on Setana and pick and pay for the other channels that we actually watch. We very rarely time shift by watching programs from other time zones so there goes a hundred channels that we can do without. We are told that we have so many channels and choices but if the same program is repeated on each network across the country it's not worth paying for. The channels that we do enjoy are ones like Discovery and some of the other specialty channels and we would be willing to pay a reasonable price for these channels. As well we would be willing to pay a reasonable price for local channels but we don't really watch them except for news so in a city like Ottawa we would probably only pay for one or two channels. We would also keep a few french channels but, like the english channels more of the same doesn't appeal to our family. I figure our quarterly bill of over \$260 should go down to something more reasonable if we were allowed to pick the channels that we actually enjoy watching!

I support the charges for local channels if reasonable but I would also like to get out of the lockstep that we have been in for years of having cable and satellite channels bundled so that for the one station you really want you pay for 5 or 6 others that you do not want and do not watch! It would not be fair to have one without the other so I hope the CRTC will see "the big picture"

[Flag](#)

Like



sylvaing ★ [1 month ago](#)

1. I'm totally NOT satisfied with how tv programming is offered, which is why I canceled my cable completely last year. None of the "packages" offer channels that I want to watch in and of themselves. Instead I used to have to pick 2-3 packages to get the 10 channels of 200 I wanted to watch. It's ridiculous!

2. Offer "à la carte" channels at a *reasonable* price. I only want 10 channels, let me pay \$2 per channel and \$3 for "premium" ones. I get exactly the ones I want and not a whole bunch of extra crap!

[Flag](#)

Like



Brian Mclaughlin ★ [1 month ago](#)

I support local TV but not at an increase in user fees. What needs to be done is have service providers charge for each station that users want rather than bundling several channels together forcing us to take channels that we have no intention of watching. By doing this we would/could contribute to local TV--IF WE WANTED TO WATCH IT.

To me this whole fight between the providers and the TV stations is just another method to try to get more money from us and to develop a method for them to divide the pie at our expense.

Bottom line--only charge us for what we use !!!!!!!!!!!!!!!!!!!!!

[Flag](#)

Like



Jeff Sutton ★ [1 month ago](#)

In the 400 channel plus universe I find myself watching less than 30 channels but I pay through the nose for those channels. My family is soccer mad and to get Setanta for soccer we must get several levels of channels that we do not want. I would love to pay just for soccer on Setana and pick and pay for the other channels that we actually watch. We very rarely time shift by watching programs from other time zones so there goes a hundred channels that we can do without. We are told that we have so many channels and choices but if the same program is repeated on each network across the country it's not worth paying for. The channels that we do enjoy are ones like Discovery and some of the other specialty channels and we would be willing to pay a reasonable price for these channels. As well we would be willing to pay a reasonable price for local channels but we don't really watch them except for news so in a city like Ottawa we would probably only pay for one or two channels. We would also keep a few french channels but, like the english channels more of the same doesn't appeal to our family. I figure our quarterly bill of over \$260 should go down to something more reasonable if we were allowed to pick the channels that we actually enjoy watching!

I support the charges for local channels if reasonable but I would also like to get out of the lockstep that we have been in for years of having cable and satellite channels bundled so that for the one station you really want you pay for 5 or 6 others that you do not want and do not watch! It would not be fair to have one without the other so I hope the CRTC will see "the big picture"

[Flag](#)

Like



brianmclaughlin ★ [1 month ago](#)

I support local TV but not at an increase in user fees. What needs to be done is have service providers charge for each station that users want rather than bundling several channels together forcing us to take channels that we have no intention of watching. By doing this we would/could contribute to local TV--IF WE WANTED TO WATCH IT.

To me this whole fight between the providers and the TV stations is just another method to try to get more money from us and to develop a method for them to divide the pie at our expense.

Bottom line--only charge us for what we use !!!!!!!!!!!!!!!!!!!!!

[Flag](#)

Like



Niloufer ★ [1 month ago](#)

I am not satisfied with the prices, constant annual increases and television programming provided by Rogers Cable. The options do not represent good value for money and the customer service is not good. I would prefer a choice of 2-3 channels of one's personal choice in the basic programming package which currently is lousy at \$30. Rogers is making a lot of money as the average consumer has no choice. Cable companies are a rip-off.

[Flag](#)

Like



vicshaw ★ [1 month ago](#)

I think one thing that would satisfy a lot of Canadians is to get more American networks, like the real HBO, Showtime, USA Network, TNT, TBS, etc etc.

[Flag](#)

Like



Gail Gerrard ★ [1 month ago](#)

I do not like the bundles the way they are. When they want to add new channels they bulk it up with junk that won't sell. We should be able to choose if we want to have junk like showcase and specialty channels. Quite frankly the amount of soft porn that is being peddled to us without our request is disgusting.

[Flag](#)

Like



tyronne ★ [1 month ago](#)

To be honest, the answer is no. I presently use Rogers and have the VIP Digital package. But what's the point, I get stations from all across the country that are showing the same programs here in my region only at a different time. Where is the value in this? The movie channels leave a lot to be desired choice wise as 98% of the movies being listed are just not interesting. Provide me with a basic package of 'x' number of stations that I choose. Then give me the option of choosing 'x' number of 'specialty channels' for an extra fee.

[Flag](#)

Like



John M ★ [1 month ago](#)

I never have been satisfied with my service. I'm a firm believer in only paying for what I watch, not bundled services that are loaded with other sites I never watch. I find the cable as well as dish providers charge high prices and deliver low quality programming, If I could have an ariel that would give me the channels I want I would get rid of my cable. I also believe the whole cable and dish network should be opened up to competition from States and let them compete fairly, make our programmers work for their money, instead of this media welfare we presently have.

[Flag](#)

Like



Stacey ★ [1 month ago](#)

No I am not satisfied with how television programming is made available to me. I do not believe the options available to me represent good value for my money. In truth, there is little if any choice available. Either in service provider or in channel selection. Everything is packaged in such a way that if you want one specific channel, we'll say BCCanada, you need to take a package including a bunch of other channels you have little if any interest in in order to receive it. We should be able to pick each channel individually. We should also have a much wider choice of service provider.

[Flag](#)

Like



Scott ★ [1 month ago](#)

While my service provided lets me pick groups of 4-5 channels, I am still not satisfied. I am forced to get basic with a lot of channels I don't watch. Then the channels I do watch are scattered throughout the groups so I have to get a lot of channels I don't want. Finally, I am forced to buy the standard definition channels and pay extra to get the high definition version.

I should be able to buy individual channels that I want and not be required to pay for both standard definition and high definition.

[Flag](#)

Like



C Barber ★ [1 month ago](#)

One of the primary reasons we don't subscribe to cable/satellite is the "bundling" factor. There are only a few channels I would be interested in but I end up having to buy 4 "bundles" to get them so the cost would be prohibitive.

My hope is , now that this gouging (if I may be so bold as to use this word) by the providers has finally been brought to the fore front is that eventually I will be able to create my own package(s) at which point I would subscribe.

[Flag](#)

Like



Sheila Hart ★ [1 month ago](#)

The only part of our satellite service I don't agree with is the bundling of channels. Some can be purchased individually - a good way to do it - but others can only be obtained as part of a package.

[Flag](#)

Like



Ravi R ★ [1 month ago](#)

I am not satisfied with the way television programming is made available to me by my cable company. The options available to me - which primarily consist of a variety of packages - do not meet my needs. I would definitely prefer to pay only for the channels I want. I would also like to see mandated the ability to add and remove channels over the Internet; at the present time it is only possible to add channels, but deletion typically requires calling customer service (of course, this is deliberately set up this way by the cable company) and wait times at my cable carrier are horrendous.

[Flag](#)

Like



Joseph Paiva ★ [1 month ago](#)

I do not wish to pay extra for local television as I do not watch it.I would like to watch only the HD channels available with Rogers in the 500 hundreds without having to subscribe to all the other channels.Give the consumer what they want.At a time when Canadians are facing high unemployment and household budgets are under tremendous pressure it would not be fair to saddle people with any extra costs.

[Flag](#)

Like



AdamB ★ [1 month ago](#)

Channels MUST be offered a-la-carte if consumers are to get proper value for their money. The entire "package" concept is out-dated nonsense.

[Flag](#)

Like



Ken L ★ [1 month ago](#)

Stop "bundling" by allowing subscribers to opt in / opt out on a channel-by-channel basis. Do not add a surcharge for advertising-sponsored local TV. If local TV cannot survive then conclude it's "past it's best before date"..

[Flag](#)

Like



mikeflegel ★ [1 month ago](#)

I am not happy at all with how services are offered to me (either by cable or satellite - its the same problem). I am paying for many stations that i have no interest in and the stations i wish to watch are either not available to me or come in a 'package' with other stations of no interest. I should have the choice to only choose the stations (and pay for) that I wish to watch and nothing more.

I also would like the option of subscribing to american satellites if the canadian providers can anot accomodate me

[Flag](#)

Like



md98 ★ [1 month ago](#)

I am not happy with the bundles that are offered to me. I would prefer to select the channels that I want. I usually end up paying for channels that I never watch.

[Flag](#)

Like



Deborah Brinkman ★ [1 month ago](#)

Due to lack of service, I am stuck with satellite. The satellite provider can add or remove channels as they see fit, without any prior notification. The basic package is continually increasing in cost with no added value. I do not own an HD TV and do not wish to pay extra just because there are more HD channels. There is no consistency or accountability. And, yes, the satellite & cable companies should be compensating the local tv stations for signal - As a consumer, I have to pay for them.

[Flag](#)

Like



Rick ★ [1 month ago](#)

No I am not OK with the programming option thrown out us, as with most everyone else on this post. Charge us for what we want and give us the options to choose what comes in through the services we pay for.

[Flag](#)

Like



John S ★ [1 month ago](#)

No, should be a la carte. That way, consumers decide what channels are worth paying for. If you need to subsidize local channels do it by splitting up evenly among all what CBC already receives. Why should CBC get it all. CTV has some great Cdn programming without getting CBC-type govt cash.

[Flag](#)

Like



James ★ [1 month ago](#)

1. channels are bundled in such a way that you are forced to buy large packages if you want any reasonable selection. In our house my wife likes A&E, HGTV, Life. I like Space, Spike and Sports, my kids watch Treehouse, YTV. Just try to find these together from ANY provider. They control it and they know it.
2. What about a pay per use model? TV service shoul be like hydro. If i watch 2 hours, bill me 2

hours. If I watch 15, bill me 15.

[Flag](#)

Like



Rob ★ [1 month ago](#)

I want to pay for the stations I select, and NOT pay for anything I don't watch. In other words, I don't want "bundling." Give the cable companies the ability to let consumers select just the specific channels they want.

[Flag](#)

Like



DIR ★ [1 month ago](#)

Cable and satellite companies provide programming in ways which suit them, not the consumer. These same companies then insist they cannot support companies which offer uniquely Canadian without significant fee increase to the consumer. From a consumer perspective, the customer is not allowed choice.

I believe there should be 3 options considered to replace the current model:

- 1) enable customers to select and pay for only the channels they wish to view, on a monthly or a pay-per-view basis. This would ensure only channels which generated sufficient viewers would survive (whichever country/culture these programs were made by).
- 2) provide the Canadian channels as part of their basic service lineup with minimal or no fee increase to the customer (maximum less than \$2/mth plus a predefined CRTC-mandated annual increase to this fee covering at least the next 10 years). ALL these funds must go to the Canadian channels (no admin, 'system access', charges, or other ways of diluting/holdback by the cable or satellite companies - straight passthrough of funds to the channels).
- 3) Have a mandated national basic package containing only those 2 channels this fight is all about, defined and priced by CRTC (see #2 above), which all companies have to provide to customers with no markup (cost of doing business!). The cable and satellite companies can then sell their 'premium' services and packages on top of that base.

[Flag](#)

Like



jeremy ★ [1 month ago](#)

1. Absolutely not, there's only a handful of packages and it seems like customers never have the option to just pick the handful of channels they want. You're always forced to accept a pile of channels just to get at the few you want. This made my bill so high that I don't even have cable any more. It's just not worth it.

2. The option to choose suggested packages is nice, but ideally we should be able to choose individual channels.

[Flag](#)

Like



Robert Millan ★ [1 month ago](#)

1 - No at all. I pay too much. The cable company make me pay for channels that I don't watch. Plus if I want to have digital channels, I have to pay for all the other channels. This look to me as racketeering from the cable company (Rogers)

2- I would like to select the channels I want to watch and pay for it. Maybe two or three channels can be mandatory like a local channel (so the local station can make some money and it is important to have a local station), the CPAC (so we can see waht our dear politicians are doing) and the native channel (because we should help them, they don't have enough people to substain their channels).

But I should not be obligated to buy the packages offered by Rogers. I want to select what I want to watch.

[Flag](#)

Like



DowntownNB ★ [1 month ago](#)

Options available? There are limited options available. In my market, if I choose Bell Satellite TV I can't have my local CTV station, but I can have stations in Boston? Both Bell Satellite and Rogers Digital "offer" packages that give you no real choice. Pay per number of stations would be fairer - i.e. pick ten for \$x, pick fifteen for \$x ... without them telling ME what channels they'll bundle together.

[Flag](#)

Like



blackwalnit ★ [1 month ago](#)

Prefer all channels offered 'a la carte'
The CRTC should not force the cable companies to carry and charge the consumer for mandatory Canadian stations

[Flag](#)

Like



noblejohn ★ [1 month ago](#)

It would be better if we were able to select the channels we prefer to watch, not to be forced to buy packages that include stations we are not at all interested in.

A menu should be provided at a cost per channel selected that way if we choose local programming we can pay for it and the cable/satellite providers can pay the selected stations at as well.

[Flag](#)

Like



Sean ★ [1 month ago](#)

1. NO. I do not subscribe because it is too inflexible and too expensive. Why does Rogers profit from something I can get with an antenna for free? I might pay a fee for what I watch only - I might do this over the internet.

2. CBC and TVO are tax funded and should be free to all Canadians. Private broadcasters should be subject to the free market. Foreign stations broadcasting in Canada must have Canadian content (e.g. Fox News, CNN, etc.).

[Flag](#)

Like



EdR ★ [1 month ago](#)

I would like the freedom of subscribing to ONLY the channels I want. Useless bundles of channels that no one would watch increase the price of my subscription considerably. Of course that is what the companies want and CRTC supports.

[Flag](#)

Like



lindamd ★ [1 month ago](#)

1. No, I am not satisfied. I do not like buying "bundles" which ALWAYS include programming I do not like or want. Bundles are not good value for my money because I end up paying for programming I do not want, or watch.

2. I would prefer to pick my own "bundle" of programs. Good grief, with today's technologies, that should not be a difficult thing to set up!!

[Flag](#)

Like



Del Forbes ★ [1 month ago](#)

I don't want to pay for the queer channel or the french channel just the channels I want to watch. Canadian content is garbage nobody watches but we all get sucked into paying for. NO BUNDLES! Just the channels I want to watch. PERIOD! Why is the the CRTC in Quebec instead of Canada?

[Flag](#)

Like

 *noblejohn* ★ [1 month ago](#)

It would be better if we were able to select the channels we prefer to watch, not to be forced to buy packages that include stations we are not at all interested in.

A menu should be provided at a cost per channel selected that way if we choose local programming we can pay for it and the cable/satellite providers can pay the selected stations at as well

[Flag](#)

Like

 *groze* ★ [1 month ago](#)

I feel it is ridiculous that I am forced to subscribe to Canwest and CTV if I want cable service. They don't provide any real content (essentially they are american programming rebroadcasters).

Basic programming should include the CBC, the parliamentary channel and other *public* service type channels. I should not be forced to pay for privately owned channels I don't want to watch.

[Flag](#)

Like

 *David Hamilton* ★ [1 month ago](#)

Am I satisfied? No...as a consumer I should be able to choose the channels I want to watch and not have the bundled services dictated to me.

[Flag](#)

Like

 *Bobw* ★ [1 month ago](#)

I do not like the way Shaw cable force feeds me the channels I can watch. Not enough choice and I do not need a lot of the junk they give me as a "package".

[Flag](#)

Like

 *Jawz* ★ [1 month ago](#)

NO - they should learn to work within their budgetary constrains and realise the public is not a public coffer! If they want to charge, they should deliver something of value, that people actually want to watch. By all means, stop cable from delivering their content for free and let people choose should they want to watch - don't tax us any more in order to fund and promote further excessive self entitlement jobs.

[Flag](#)

Like

 *hubmar* ★ [1 month ago](#)

I don't like having to buy a package of programs. Let me buy the ones I want to watch. Also why do I have to pay twice when I want the HD channel. In order to get the HD you need to in most cases have to pay for the basic channel which I will no longer watch because I now have it in HD. Time for the CRTC to stand up for the tax payers who are paying them to look after our interests.

[Flag](#)

 Like*vjv/51* ★ [1 month ago](#)

How about a totally new model? I pay a basic fee per month for access to the cable channels. On top of that, I pay a fee per 15 minutes watched but have access to ALL channels. In other words, instead of choosing a bundle, I pay for usage. We now have the technology to track usage. Of course there would still be pay per view channels. This would force cable companies to focus on what the market (me) wants to watch to increase the time spent in front of the TV.

As things stand, I pay a fee to access a number of bundled channels but only watch a few channels. Good value for my money? I'm not sure. I can watch TV 14 hours per week and pay the same as someone who only watches TV 24/7. Fair? I don't think so. I realize that I am paying to have those channels available should I choose to watch them.

[Flag](#) Like*Dave* ★ [1 month ago](#)

For the amount of channels I receive from my cable company, it is not good value for my money. Why should I be forced to pay for channels I do not watch or want. We should be able to pick which channels we want and that would be our cable service/

[Flag](#) Like*hubmar* ★ [1 month ago](#)

I don't like having to buy a package of programs. Let me buy the ones I want to watch. Also why do I have to pay twice when I want the HD channel. In order to get the HD you need to in most cases have to pay for the basic channel which I will no longer watch because I now have it in HD. Time for the CRTC to stand up for the tax payers who are paying them to look after our interests.

[Flag](#) Like*Louise* ★ [1 month ago](#)

Money hungry providers for basic cable....

We need to have options on what we are charged for. We would like to have the local channels and be charged accordingly. However, if there is a minimum number, we should be able to choose which ones relate to our viewing pleasures. And note: why is it an extra to have the option to view a Christian channel, from what I understand channels like TBN are free to cable providers, ? but not even an option on any of our 'lists'.....

[Flag](#) Like*koshka42* ★ [1 month ago](#)

I feel I'm paying for channels I have no interest in, drives me more than a little crazy.

If channels must be provided in packages, they should be ultimately customizable packages. Which is far from what we have now.

[Flag](#) Like*Jim* ★ [1 month ago](#)

Don't like the service provider and/or the CRTC dictating what programming I must have through grouping programming in bundles. For example, I have no interest in French programming that my Francophone brothers may find essential. At the rates I pay for the service I should be able to pick and choose the programming I want, channel by channel. We

are overcharged and under served.

[Flag](#)

Like



[Johan](#) ★ [1 month ago](#)

I have been a Bell subscriber for years. From day one I have been forced to pay for local TV as part of my satellite agreement. In essence Bell has been profiting from local programming for years without paying for a service they charge consumers for. Tell me where is the justice in this. Now that Bell may have to pay for something they have made money on only sounds fair to me.

[Flag](#)

Like



[Del Forbes](#) ★ [1 month ago](#)

I don't want to pay for the queer channel or the french channels, just the stations I watch. NO BUNDLES! Canadian content is garbage we don't watch but get sucked into paying for. It's trash TV. Game shows that give away toasters as prizes. Menu choices are 100 percent better. Why is the CRTC in Quebec instead of Canda? Del.

[Flag](#)

Like



[mike](#) ★ [1 month ago](#)

I am not satisfied with my programming the crtc ensures that I have to watch certain channels that I really do not care to watch basically a dictatorship on tv. I should be able to pick the individual channels I want to watch and not have to pick a package with mostly channels I don't watch.

[Flag](#)

Like



[nicketynick](#) ★ [1 month ago](#)

1. No - as the old saw goes, a thousand channels and nothing is on! Not good value for money - its an oligopoly. The 'bundle' pricing packages are a good example of how the consumer is getting ripped off.

2. The oligopoly needs broken up. At this point, it appears the new wireless entrants might be our best bet for 'channel content' in the not-too-distant future.

[Flag](#)

Like



[C. Case](#) ★ [1 month ago](#)

The cable companies package their channels so tha to get a channel you want, you must accept others that you don't want. Each channel should be sold individually.

If the cable company want to carry the TV channel free of charge, they should not be permitted to use the TV's source of income (advertising)

[Flag](#)

Like



[iwsbarker](#) ★ [1 month ago](#)

The current package pricing offered by cable/satellite is not reasonable. Being forced to pay for channels I neither watch nor care about is absurd. Cable/satellite companies should be forced to provide local programming for free, and consumers should be allowed to purchase other channels, or better yet, individual programs, without packaging.

[Flag](#)

Like



[BobW](#) ★ [1 month ago](#)

Let me pick and pay for what I want. The packages at Shaw are terrible. Too much junk that I

do not want.

[Flag](#)

[Like](#)



John Ross Jensen ★ [1 month ago](#)

The basic issue as I understand it is whether cable and satellite companies should be forced to pay TV stations for their signals? So why the bogus questions above? Back in the day television broadcasters jumped on the cable and satellite bandwagon! They saw an opportunity to expand their reach at NO COST to them. With that expanded reach(increased viewership) they increased their advertising rates. No the gravy train has come to a near stop and they suddenly want to charge for something anyone with an antenna can still get for free. NO I say! If local television or national networks can't figure out how to make money the golden license they've been granted, let someone else do it. Consumers should NOT ne charges for something that is free!!!!

[Flag](#)

[Like](#)



johnrossjensen ★ [1 month ago](#)

The basic issue as I understand it is whether cable and satellite companies should be forced to pay TV stations for their signals? So why the bogus questions above? Back in the day television broadcasters jumped on the cable and satellite bandwagon! They saw an opportunity to expand their reach at NO COST to them. With that expanded reach(increased viewership) they increased their advertising rates. No the gravy train has come to a near stop and they suddenly want to charge for something anyone with an antenna can still get for free. NO I say! If local television or national networks can't figure out how to make money the golden license they've been granted, let someone else do it. Consumers should NOT ne charges for something that is free!!!!

[Flag](#)

[Like](#)



tridus ★ [1 month ago](#)

I'm not satisfied, largely due to bundles and packages. They force you to subscribe to six channels in order to get the one you actually want.

All channels should be offered indivudally a la carte, including local TV. I'd have no problem with fee for carriage if I could choose to subscribe to those channels or not, but right now I'm forced against my wishes to pay for them. I don't want to pay more for channels that I don't watch.

[Flag](#)

[Like](#)



Carlo ★ [1 month ago](#)

1. No. I understand a basic fee must be charged to make the cable or satellite service viable, but beyond the basic service, desired channels are either very expensive individual options, or part of a package of many unwanted channels.

2. As mentioned by others, channels should be available individually. A discount could be offered if a package is obtained.

[Flag](#)

[Like](#)



A. Kalonka ★ [1 month ago](#)

Why must I have limited choice, in the channels I wish to have in my "package" of channels supplied by my cable company (Rogers). I have no choice, but to accept channels in my package, that I never watch. In this day of movie on demand etc., I should be able to select the channels I wish to receive, without being forced to pay for those I do not want. Thank you.

[Flag](#)

[Like](#)



Steve Macsuga ★ [1 month ago](#)

It's way too expensive. Bell lies by telling us how many channels they offer because many of them are just time shifting and re-runs. Also, why should I have to pay for channels that I will never watch in my lifetime (French). Why should a person be forced to pay for the basic service if all you are after is channels that they charge extra for (A&E...TLC etc). They treat us the same way as the HWY 407 toll road does-by poking us in the eye!

[Flag](#)

Like



DoctorJ ★ [1 month ago](#)

1. No -- I hate the way channels are provided to me. I pay for huge numbers of channels that I never watch. Some providers do a better job than others in bundling channels; my provider (Shaw) does not do a good job. I don't see it as good value because there might be one channel in a tier that I want and I have to subscribe to the whole thing. Digital channels are much better in that respect.

2. I would like them to be a la carte: let me pick and choose the channels I want. I would happily pay more per channel and just pay for the ones I actually watch.

[Flag](#)

Like



tamorob ★ [1 month ago](#)

I am not happy with the way television is made available to consumers in Canada.

The fact that the cable companies still have monopolies in a designated geographical area means that if you want cable tv you are stuck to pay what the company demands or you don't get their service. You have to buy the packages they put together, and if you want anything else, you pay for that on top of the package fees. There should be open competition just as in the telephone business, which creates competition, which is good for the consumer. The infrastructure is already there in most cases.

In terms of how channels are offered, I would suggest that a basic package be offered that consists of a certain number of (any)Canadian channels only, that would be chosen by the customer-not the cable/satellite company. Whatever programming the consumer wants on top of this should be offered as a package or individually, also to be chosen by the customer. This would force stations to provide better quality programming and thus better value for the consumer.

[Flag](#)

Like



johnrossjensen ★ [1 month ago](#)

The basic issue as I understand it is whether television broadcasters should now be paid by cable and satellite companies for their signals? Why the bogus questions above? At any rate the answer is most definitely NO! Back in the day tv broadcasters jumped greedily on the cable and satellite bandwagon when they were offered expanded reach for nothing. They increased viewership and then jacked up their advertising rates. Now that they've made a mess of their business they want cable and satellite companies to pay for these same signals, a cost that will be passed on to consumers. They also want U.S. programs blocked out if they decide to air these programs in different time slots. Do they want warmed milk and their pillows fluffed too?? Lets keep free enterprise not "protected" enterprise. If they fail smarter people will come along to pick up the pieces.

[Flag](#)

Like



Rick ★ [1 month ago](#)

The bundled packages that I have to pay for in order to receive only 2 or 3 channels that I watch regularly is highway robbery. Why should I have to pay for channels broadcast in a language I do not understand. Why should I have to pay for ANY channel I never watch. I

should be able to pick the channels I want to see on a regular basis and pay accordingly. For every channel I choose the local network gets a percentage and the cable company gets a percentage BUT my total bill must be less than what I pay now because I currently only watch about 30% of what I am now paying for.

Flag

Like



DoctorJ ★ [1 month ago](#)

1. No -- I hate the way channels are provided to me. I pay for huge numbers of channels that I never watch. Some providers do a better job than others in bundling channels; my provider (Shaw) does not do a good job. I don't see it as good value because there might be one channel in a tier that I want and I have to subscribe to the whole thing. Digital channels are much better in that respect.

2. I would like them to be a la carte: let me pick and choose the channels I want. I would happily pay more per channel and just pay for the ones I actually watch.

Flag

Like



Matt ★ [1 month ago](#)

Question 1: I do not feel satisfied with how television programming is made available to me. I am currently with Rogers. I do not like being forced to pay a high price for a basic package that is mandatory. I do not watch any channel that is included in the base package. I want to be able to choose what I want without being forced to pay extra for things I don't want and don't need.

Question 2: All I want in a package is HD channels, The Movie Network, and Sports. If a very cheap bare bones package was offered that I could add these options to that would be great. Or better yet, drop the mandatory basic package, people do not want it. If I am forced to pay more for a basic package that I don't watch anyways, I will cancel my tv.

In this day and age, most shows on the big broadcasters (Global, CTV, etc) are available on their websites. Other shows are available on iTunes. The only real reason I have cable TV I guess is for sports. Once I can pay for a high-quality sports feed online I will no longer need to pay for TV the traditional way.

Flag

Like



heatherdimson ★ [1 month ago](#)

I am not satisfied with how my cable company structures fees for television programming. When I want just one channel, I have to pay for a package of 5. Why would I want to pay for more than I intend to use?

Flag

Like



jerryburdenie ★ [1 month ago](#)

I would like the flexibility to pick and choose the stations I want to watch and be charged for; I don't like that the cable companies can "bundle" packages that may force me to pay for six stations when I'm only interested in watching one in the bundle.

Furthermore, I don't agree with the basic cable package which has me paying for a number of Canadian stations/networks I don't want to watch. I want the flexibility to eliminate the CBCs, CTVglobemedias, Globals from my viewing choices without penalty.

Flag

Like



Bob H ★ [1 month ago](#)

1. We've all seen the TV commercials where the cable company is pretending to be on the side

of it's subscribers, showing outrage in an imposed "TV tax." When cable companies for years have been making subscribers pay and support TV channels we don't want in our lineup and charging us more for ones we do want, with additional channels mixed in that we don't want. If you pay for X amount of channels, you should be able to choose every channel. I could easily pick 4 HD channels we'd like to have, other than, The Score HD, Raptors NBA TV HD, SPEED HD and Golf Channel HD. HD channels we currently pay for and don't want.

2. If you pay monthly for 100 channels, you should be able to drop or delete a channel via your remote and then select and save another channel to your lineup, staying in your 100 limit. To be able to sign in online to your account - check and uncheck the channels you want to support in your lineup. To add more than 100, you will be charged more. There is no reason why we can't select our individual channel lineup, when they currently can turn on and off channels during "Free previews."

[Flag](#)

Like

 [michael41](#) ★ [1 month ago](#)

Firstly, cable and satellite do not provide programming...they provide channels that provide programming. (with notable exceptions where these companies actually own certain channels). Just wanted to make that clear...I know I have been told by my provider enough times that they have no control over programming.

Secondly, as far as how channels are made available to me, I would say it is very poor value for money. If I could take only what channels I watched, I am guessing I would have maybe 10. But I am forced through packaging to take at least 60 to get the channels I enjoy. Recently I have started to use the Net to watch shows I have missed and can see where doing this will soon make most channels obsolete. (yes, I know not everyone has the Net, but being in one of the most "wired" countries, its only a matter of time)

What I would like to see is free-sat or something along those lines. Then if I want to buy channels that I can not get for free, I will do just that. Right now I am looking at finances and frankly, for the first time in my life, I am thinking of cutting the cable. Its a big expense that I might, just might, be able to do without.

[Flag](#)

Like

 [Dale McNaught](#) ★ [1 month ago](#)

NOPE not satisfied at all....Last Time I checked this country was a DEMOCRACY....But not when it comes to the CRTC.....We should be able to pick and choose what we want to watch..I should not have to support a channel I never watch....If they can't get enough subscriptions then close the doors.... The CRTC will not allow Direct TV or Dish Network into Canada because they say we have to watch Canadian programing.....But I am pretty sure that most of the channels viewed on a nightly bases in Canada are US FEEDS THAT BELL, STARCHOICE, ROGER, ETC buy from the U.S companies and sell to us. Most of the Canadian channels that the CRTC want us to watch have very few viewers. So if they can't make it on there own because people don't want them, let them sink, same as any other business out there. If I want to subscribe to Direct TV and not watch any local channels that should be my business.. I can tell you right now the price of cable in Canada would plummet if Direct TV and Dish Network where to come to Canada...But that's right the CRTC wants the cable giants in Canada to keep racking in millions in profits each year and screw the customers..... DEMOCRACY = CHOICE at least the last time I checked it did...We fight for others FREEDOMS but we don't stand up for our own..Shame on all of us.....For those people who sit at home and bitch and complain, but don't do anything about it. This is your fault...we have let our government get way with this sort of behavior for far to long..STAND UP....LET YOUR VOICE BE HEARD.....DEMOCRACY PEOPLE..... IT'S WHAT OUR FOREFATHERS DIED FOR.....

[Flag](#)

Like

 [ianboyd](#) ★ [1 month ago](#)

i do not own cable or satellite. The only television is receive is through over the air (OTA). And

since i live in a border city, i watch U.S. HDTV. And since no Canadian channel is broadcasting digitally, i do not watch any Canadian television.

[Flag](#)

Like



KellyPG ★ [1 month ago](#)

I do agree that with packages we are paying for channels we don't necessarily watch and that subscribing to individual channels could be a better model. The other side to this argument that not very many people so far have mentioned is that currently say you get 60 channels for \$60, or about \$1 per channel. If the subscription method were changed to a per channel basis, you can be guaranteed that you would be paying more for each channel. Those of us who don't watch very many channels might pay less, but most people would be paying the same or higher than they are now.

[Flag](#)

Like



Brent ★ [1 month ago](#)

I have a series of across Canada local stations as part of my "package" that I never watch, have no use for, do not want but forced to pay for. All I need in Canadian content is CBC/CTV news networks, TSN/Rogers Sports and a few speciality channels and the rest of the local channels I could care less about. Let me choose what I want to subscribe to.

[Flag](#)

Like



Dale McNaught ★ [1 month ago](#)

NOPE not satisfied at all....Last Time I checked this country was a DEMOCRACY....But not when it comes to the CRTC.....We should be able to pick and choose what we want to watch..I should not have to support a channel I never watch....If they can't get enough subscriptions then close the doors.... The CRTC will not allow Direct TV or Dish Network into Canada because they say we have to watch Canadian programming.....But I am pretty sure that most of the channels viewed on a nightly bases in Canada are US FEEDS THAT BELL, STARCHOICE, ROGER, ETC buy from the U.S companies and sell to us. Most of the Canadian channels that the CRTC want us to watch have very few viewers. So if they can't make it on there own because people don't want them, let them sink, same as any other business out there. If I want to subscribe to Direct TV and not watch any local channels that should be my business.. I can tell you right now the price of cable in Canada would plummet if Direct TV and Dish Network where to come to Canada...But that's right the CRTC wants the cable giants in Canada to keep racking in millions in profits each year and screw the customers..... DEMOCRACY = CHOICE at least the last time I checked it did...We fight for others FREEDOMS but we don't stand up for our own..Shame on all of us.....For those people who sit at home and bitch and complain, but don't do anything about it. This is your fault...we have let our government get way with this sort of behavior for far to long..STAND UP....LET YOUR VOICE BE HEARD.....DEMOCRACY PEOPLE..... IT'S WHAT OUR FOREFATHERS DIED FOR.....

[Flag](#)

Like



roncad ★ [1 month ago](#)

1. ABSOLUTELY NOT! It is horrendous value for my money. I pay almost \$100 a month for about a dozen channels I want and 80 channels I am forced to take with them. There are no options because all the cable/sat providers are doing this. Thanks a lot CRTC! I want ONLY to pay for the channels I want. What a waste of money. And you wonder why more and more are resorting to online solutions and canceling their services?
2. Channels should be offered a la carte. If I want 5 channels, then I pay only for 5 channels. Of course the pricing of these individual channels has to also be reasonable. Maybe \$1.00 - \$1.50 each for commercial TV and \$2.50-\$5.00 for pay TV.

[Flag](#)

Like



esehn ★ [1 month ago](#)

My preference is to be able to select and pay for the specific channels that I want. I do not want bundled packages, they allow inferior products to continue to be broadcast

[Flag](#)

Like



Robert Wood ★ [1 month ago](#)

I pay for pre-packaged programming and probably watch less than 10% of the stations offered. I would prefer a small fee for basic programming and an additional fee for each station that I want to receive. Prices could be based on a mix and match basis where the price per channel drops as the number of "extra" channels increases. Grouping packages into preset categories (different format on cable and satellite) means paying for several packages just to get one or two stations you want to watch. I have cable at home and satellite at the cottage and pay way too much for the half dozen channels that I actually watch.

[Flag](#)

Like



Ross Jeffery ★ [1 month ago](#)

I am satisfied with the present arrangement and price

[Flag](#)

Like



Doug Blakely ★ [1 month ago](#)

If the goal of the CRTC is 'to ensure that Canadians can benefit from the broadcasting system', then it should support domestic content delivered affordably to our domestic market. Let's start with better Canadian content rules for all broadcasters and distributors so we can see our own stories reflected across this nation. It worked with radio. Let's make it work with TV.

[Flag](#)

Like



esehn ★ [1 month ago](#)

I wish to be able to choose my channels from a menu of channels without having to be forced to pay for bundled packages. Bundled packages allow for poorer quality programs to be continually supplied.

[Flag](#)

Like



Jason ★ [1 month ago](#)

I am not satisfied with how TV programming is offered. In most cases, I'm forced to subscribe to a "basic" package in which 75% of the stations I am not interested in viewing. i.e. french programming.

As a consumer, I feel that I am at the mercy of the cable and satellite companies. I am forced to pay whatever price they deem appropriate for the channels that they are choosing for me.

Consumers should be given a set number of channels to choose from to be included in their "basic" package.

I feel most of the theme packages are overpriced and are not varied enough. In most themed packages, there are only 1 or 2 channels of interest to me, yet the theme package contains 8 to 10 channels. Again, allow a set # of specialty channels to be chosen by the consumer for a monthly fee.

[Flag](#)

Like



nick1946 ★ 1 month ago

The delivery is very poor because I have to pay for most Tv channels that I never watch. I should be able to pick which channels I want in my package instead the cable companies put a good channel mixed with 5-8 that I have no interest. Why should I have French channels in my package when I cannot speak French, the same for teen programs when I have none, and similiar for other ideas eg 6-8 channels when I would be happy with 2??

[Flag](#)

Like



maurobianco ★ 1 month ago

I am NOT satisfied with the way channels are offered.

I should be able to purchase only the channels I want not forced to buy "packages" which include channels that I have no interest in and are very often duplicate.

Can you imagine wanting to buy a carton of milk and being forced to get a pound of potato as well ?

If a commercial channel does not get enough subscribers to pay for itself it should be allowed to be dropped from the offering.

[Flag](#)

Like



N Bartha ★ 1 month ago

I've always found it facinating that with all the advances in technology I still cannot just pay for the channels I wish to watch. I have no interest whatsoever in many of the channels I am forced to pay for. To add an extra charge to support new channels/exisitng channels I don't watch is reinforcing yet another way in which I have no choice in which extra dollars are squeezed out of me. I can pay \$6 a month MORE for my father to get the RAI channel but can't opt out of the ones I don't watch and perhaps save money. Yeah, that's fair.

[Flag](#)

Like



Tara ★ 1 month ago

I would like to pay only for the channels I want to watch, rather than being forced to select "bundles" or "tiers" of programming. Programming should be available a la carte.

I would also encourage the CRTC to consider re-regulating basic cable rates and/or cap the fees for individual channels at a reasonable maximum. The CRTC should also ensure that the cable companies cannot arbitrarily introduce fee hikes multiple times throughout the year (I experienced two fee hikes in three months this fall, resulting in an increase of 10% of my cable fees.)

[Flag](#)

Like



John ★ 1 month ago

1 - I am not satisfied with how cable companies currently offer "packages". Frankly I don't want packages, I just want a few select channels above and beyond basic. To have to pay for channels I don't want, or watch, is just wrong.

2 - TV should be like a toll highway, pay for what you use.

[Flag](#)

Like



Suzanne ★ 1 month ago

Agree. We should be able to pick and choose individual channels, not bundles

[Flag](#)

Like



Adrian Wolf ★ [1 month ago](#)

I am not satisfied at all with home the Cable and Satellite companies bundle their services -- nor with how they bundle and price the TV channels together.

It is cost prohibitive to pick just 20 channels that I watch the most -- given that they charge at least \$2 per channel when chosen individually. And not all channels are available to be selected individually -- some are available ONLY in packages of channels.

I'd love to see an actual cost analysis on the TRUE cost of delivering this programming to subscribers. I can almost guarantee it is FAR less than \$2 per subscriber -- and if there are not enough subscribers to a channel to cover its costs then either drop the price, or DROP THE CHANNEL! Nobody is watching so forcing it into one of my packages is a ploy to artificially inflate the "benefit" of their packages.

Channels should be available on an individual basis for a reasonable cost.

Groups of channels can be made available at a reduced cost -- but each channel in that package should be available to be purchased individually IF DESIRED.

Right now, this is not the case.

[Flag](#)

Like



exsudburyguy ★ [1 month ago](#)

No I am not. The options are a terrible value for the money. I must pay for hundreds of channels I do not watch -- ever... in order to get the 20 or 30 channels I do want, such as high definition sports, news and movies. Why do I need to pay for analogue channels, when I have a high-definition TV and 99 percent of the time only watch high-definition channels?

Canadians should have the right to choose the channels they wish delivered to their homes, or to take sensibly-bundled packages, such as movies, or news, without being required to subscribe to other channels.

I would say sure, let the networks charge the cable and satellite companies for delivering their product. But don't require the customer to pay for those channels. I'd buy the ones I want, and take the networks off air, if I ever decided to watch them to catch -- what masquerades these days for a local newscast, but tends to be in reality only an extended commercial for the network, with constant boosterism for the American shows available either on Global or CTV. Also let's have unrestricted access to broadcasting over the Internet, including services such as Hulu, which savvy Canadians still can get but it's somewhat inconvenient.

[Flag](#)

Like



lowertaxes ★ [1 month ago](#)

I want to be able to pick and pay for channels I actually want and watch. I am a Canadian - I don't need television to tell me my history or about my country, stuff Canadian content. If its good I'll watch it and pay for it.

[Flag](#)

Like



james ★ [1 month ago](#)

the current cable packages are very expensive and more financing for the advertisers is needed in order to lessen the burden on the viewers. Reformatting these current cable packages in such a way that I can pay for all the channels I want on an individual basis is better than the current arrangement. Currently, I pay for channels I don't have any interest in and therefore don't use. Why should I pay for things on television I don't want. I don't want a haircut but will someone make me pay for one? I don't want high speed internet service but will some government bureaucrat make me pay for it? Only charge me for what I want.... and don't take this as an opportunity to throw in a bunch of other fees in addition to what current cable subscribers are paying.

[Flag](#)



Bill Bennett ★ [1 month ago](#)

I'm not satisfied with the games played by cable companies setting the 'basic' packages but leaving strategic services out - perfect example is the capture of sports events like the Grey Cup on a channel that doesn't make it into the "basic" package, but has broad-based interest. If we are all driven to use cable or satellite to access our programming, the 'basic' programming needs to be better reflective of the 'basic' viewing requirements of the public being served. I don't need to watch the Seahawks lose another one, but feel ticked my cable didn't afford me a chance to see Canada's national championship because I only have 'basic'. There needs to be fairer packaging - so that the largest group is satisfied by the offering at the basic level, and then let the add-ons truly be reflective of 'specialty' tastes of societal sub-sets. Otherwise this is all about up-sell by the cable and satellite companies - much like the digital and HD stuff has become.

[Flag](#)



billhodes ★ [1 month ago](#)

Not satisfied with the programming. Local programming is redundant as most is already covered by national broadcast. The options do not represent good value. I have 6 packages on top of the basic just to receive television worth watching. Most of the packages only offer one desired channel but I am forced to take the other five.

Channels should be offered individually. I do not speak French or any native Indian languages yet I am forced to have these channels. Networks have been given licences to provide primarily Canadiana programming in the past. They soon can not pay their bills and start offering US network programs - BRAVO and A&E are prime examples. If all the channels were offered individually and priced accordingly, my monthly bill would be reduced, I would receive only the channels I want to watch and the cable or satellite service could charge for all channels including local thereby negating the current debate.

[Flag](#)



mn101 ★ [1 month ago](#)

1. Absolutely not. Cable companies use a bundle model that costs way too much. For example. If I want only HDTV channels and a Movie package. I have to get this ridiculous VIP package (Rogers) that costs approx 70\$ per month. I simply don't want it. Consumers MUST be able to pick channel by channel or form their own packages. This format just gouges us for more money. They limit choice. The bundled choices offer channels many consumers simply do not want.

[Flag](#)



Richard ★ [1 month ago](#)

Much more flexibility is needed in the offering from cable companies.. I pay hugely for hundreds of channels and I only watch about 10 ...

[Flag](#)



BigRickyM ★ [1 month ago](#)

I don't care much for the programming that cable companies try to import or produce to make themselves profit. I was always satisfied and still am with the core of stations that we had 30 years ago. Over time the television signals were ruined due to high rise buildings and electronic overload in the air. When cable first came onto the scene, we were told that we could get a clear and unobscured signal for a nominal charge. That is all I wanted then and that is all I want now. I don't want the programming the cable companies are shoving at us. I want to be able to pick the stations I want to view. I don't want to pay somebody for producing a show or program that

I don't have an interest in. If you want to profit from it, then you produce with your money and sell it to those who want it. Don't package it with stations that I have no interest in. The cable companies are forcing me to pay for services I don't want and give me no choice in what I can select because I am subsidizing their profit making schemes.

[Flag](#)

Like

 *russell rose* ★ [1 month ago](#)

i am not satisfied with current offerings. Canadians pay far too much for our entertainment compared to other nations, especially the U.S.

i would prefer to have the option of 1) having access to U.S. channels and 2) being able to get them as i need them, not in pre arranged bundles.

[Flag](#)

Like

 *Perry* ★ [1 month ago](#)

terrible value, every 6 months rates go up with unwanted channels added that I don't want to my packages. All channels other than basic starter pack should be pick what you want at a low price (.99). Bundles ripoff the subscribers. In a bundle of 7 only 2 are what I want but we are forced to take all..the must stop NOW.

[Flag](#)

Like

 *kelli* ★ [1 month ago](#)

1. No the options offered by current companies is terrible for the money. You should be able to chose what channels you want, not what you are forced to have.

2. See above

[Flag](#)

Like

 *gordontibbles* ★ [1 month ago](#)

Packages seemed designed to include one attractive station in with other less attractive stations. As paying subscribers we should have the right to choose those channels we wish to use. This would probably lead to the removal of some channels as unprofitable. Which would then create a healthy marketplace.

As it is now, little competition leads to very substandard programming, edging upon irrelevance. In many specialty channels we pay just to receive the service and then are bombarded with advertising. Something has to give.

[Flag](#)

Like

 *Bill* ★ [1 month ago](#)

Cable/satellite providers should "un-bundle" their packages, allowing the consumer to create their own package made up of only the channels they wish to view. It is unfair that the consumer is obligated to sign up for a package that may contain several channels they do NOT want in order to get the one single channel they do want.

[Flag](#)

Like

 *Riny van Someren* ★ [1 month ago](#)

I have a basic cable package that provides more than enough choices for me. The options they offer are over-priced in my opinion, so I just don't buy them.

HD is a good example. It would be nice to have but I am not willing to pay extra for it. It just is not that important to me.

[Flag](#)

Like



Bonnie ★ [1 month ago](#)

Cable companies should offer the option of individual and packaged channels for consumers. If a package consists of 8 channels then let us choose what channels we want in each of our packages, don't tell us what we'll have in each package....and don't think for one minute that you are increasing our costs to do that because we won't stand for it.

Currently the costs are ridiculous but it seems like we have very little choice if we want to ditch our roof top antennas. On top of that, they keep increasing the cost every year. People on fixed incomes can't afford cable...surely there has to be a way to provide cable at a lower cost.

[Flag](#)

Like



mike diamond ★ [1 month ago](#)

I want to choose which stations I receive and pay only for those. I do not want most of the American channels apart from PBS

[Flag](#)

Like



R Smith ★ [1 month ago](#)

I think we should stick with a limited basic package to include local stations but get rid of all other bundles so I can pay for only the channels I want.

The CRTC should open up the competition in the cable industry. I have no choice in my cable provider, my only option is to swich to satallite, unfotunately the packaging of the product is the same. I don't know whether this is dictated by the CRTC or is collusion. It seems strange to me that the cable companies can compete with telephone companies for my business but I have no choice in cable

providers. I'm sure opening up the cable industry to more competition would see it become more user friendly.

[Flag](#)

Like



Kathy Reedman ★ [1 month ago](#)

No more packages I want to choose & pay only for the channels I want to watch

[Flag](#)

Like



P Muttart ★ [1 month ago](#)

I beleive we should only be paying for the channels we watch. Why is it I have to pay for a channel i have never watched and never will. Give us a choice, isn't that what its all about. I can't imagine the outrage if every time anyone purchased a item, they were told they had to buy another item they didn't want.

[Flag](#)

Like



Jim ★ [1 month ago](#)

I should be able to choose exactly which channels I want and not be forced to have channels like "showcase" and "TLN" as part of a bundle. I should not be restricted from being able to subscribe to US channels like Fox Business or HBO.

[Flag](#)

Like



Cesar Fernandez-Stoll ★ [1 month ago](#)

Providers should reserve the right to offer packages, but not to force users to buy them.

Instead they should offer the 'A la carte' option, so users can select only the channels they want leaving the excess to find its market for survival.

When the user is forced to buy what does not want is really forced to subsidize something it might be in complete disagreement with or worst, something against his/her moral principles. The cable companies cannot claim the right to impose upon users channels they do not want.

[Flag](#)

Like



Rob ★ [1 month ago](#)

With my cable, I have to subscribe to about 4 different tiers of channels, to get what I want. I do not watch Network television. I watch sports. Period. But, to get the 6 or 7 channels I watch, they are all split into different tiers, forcing me to pay for what I have no use for. AND, every tier has French channels, which of course we never watch. I would sooner pay by the channel. I'll pay for Sporstnet, TSN, the Score. Keep the rest. Or, I will even pay by the program. I watch CBC once per week, for hockey. The rest of their stuff is junk. I'll pay for that one game each week. Why are ALL Canadians paying 10 cents per month to TV5 in France???? Give Canadians a choice. Stop the communist approach making us all pay for crap only a handful of people may watch

[Flag](#)

Like



John Smith ★ [1 month ago](#)

I also do not like the way I have to take bundles of crap in order to get 1 channel, its a money grab and we have no recourse. 1 channel 1 price period. Canadians get hosed on their TV and internet services.

[Flag](#)

Like



Danny ★ [1 month ago](#)

I'm not satisfied because cable is too expensive already and because the local channels are complaining because they think they're being unfairly denied distribution fees.

Let's abolish the basic package. Let subscribers vote for the channels they like by selecting to receive them

[Flag](#)

Like



I. J. McLeod ★ [1 month ago](#)

I think you need to cut out the Canadian content rules altogether. Just because programs contain Canadians doesn't make it any good, it just makes it Canadian. A lot of below average Canadian singers and actors get on radio and TV, not because they are good but because they are Canadian!! It's like communist China trying to watch TV in Canada ...you gotta have and pay for a lot of crap stuff because the CRTC says we have to have it. It would be a lot simpler and the bundling better if that Canadian stuff wasn't forced. About half of what I pay for I never watch but I have no choice ...the CRTC says it must be there. You just can't force heritage down someone's throat, either you feel that or you don't. If all the networks could show what they wanted they might get some advertising dollars and help keep them viable. Advertisers don't want to waste dollars on crappy local TV. I think the networks should be given freedom and then it's survival of the fittest, no more financial handouts from the taxpayers. I pay a fortune now to watch television and if the networks have their way we will all have to pay so much more!

[Flag](#)

Like



slarter ★ [1 month ago](#)

I do not have any problem with networks like CBC, Global and CTV getting paid so that cable and satellite companies can broadcast their signal. I just wish that as a consumer I had a better choice of the channels I watch not the packages I subscribe to. As an Expressvu owner, if I only

watch 10 different channels, I may have to end up subscribing to dozens in several different packages to get the ones I want.

[Flag](#)

Like



g. garrow ★ [1 month ago](#)

Let everyone pick only the channels they want to pay for. The make work projects for media types (CBC Newsworld and CTV News Channel) would be the first to go.

[Flag](#)

Like



Richard ★ [1 month ago](#)

I think the cable companies need to be much more flexible with customers.. I and many others tire of paying for a lot of channels we don't watch.. I pay huge amounts for hundreds of channels and I watch about 10...

[Flag](#)

Like



kenhalenb ★ [1 month ago](#)

I am very satisfied with the manner in which television programming is made available to me by my stellite provider. I currently feel that I am getting good value for the money that I spend because I am able to get a crystal clear signal at all times on all channels without the need to do the bunny ear shuffle everytime I change the channel.

The only change that I would support would be the complete unbundling of all channels to allow a true selection of channels. This would be paramount should the CRTC decide to allow the networks to charge a fee for carriage, it would allow all of us satellite subscribers to ditch the supposed "Canadian" content and watch the American channels instead. Let's be honest about the only thing on Canadian TV these days that is not form the US is the "local" news broadcast.

[Flag](#)

Like



Nancy ★ [1 month ago](#)

I am fairly satisfied with the way television programming is made available. My one complaint is that not all of the companies carry the same programming. For example, one channel my family always watched was Teletoon Retro. We then changed providers when bundling our services and our new provider doesn't have this channel. Shouldn't all providers be offering all the specialty channels that are available in Canada?

[Flag](#)

Like



isaiahkyler ★ [1 month ago](#)

Choice by channel ... all the packages have 1 maybe two good channels and the rest is absolute crap ... If I refuse to support a certain channel and you package it up with one of my favorite channels ... you force me to give up my favorite channel ...

[Flag](#)

Like



Mark Buckley ★ [1 month ago](#)

Themes are a joke. Each theme has one or two channels that you want to buy, but you have to take 5 or 6 channels that nobody wants. You can get individual channels but at a huge increase compared the cost of a theme per channel. You should be able to add whatever channels you want at the same price. Also, I pay for a channel that shows hockey games, but the games a blacked out in Ontario. They want me to pay twice to watch a hockey game.

[Flag](#)

Like



//e ★ [1 month ago](#)

Do not like manipulation imposed on me by packages offered by carrier. Only watch one channel at a time and want option to select my individual stations. Don't watch 90% of channels in my packages.

I should be able to pick and pay for channels I watch

[Flag](#)

Like



Raffie ★ [1 month ago](#)

1. Absolutely NOT satisfied.
2. I would like to pay for what I want instead of paying for what someone else thinks should be included in a package. Bundles services forces us to have "junk TV" we never watch and if we happen to watch them we groan in horror!

[Flag](#)

Like



scottsthoughts ★ [1 month ago](#)

I would like to select what I want to watch. The bundles requires me to pay for a lot of channels I never watch. Cable costs are escalating at a rate that may remove TV as an entertainment option. We need more competition.

[Flag](#)

Like



ddrose9 ★ [1 month ago](#)

NOT satisfied and not good service. Cost is way out of proper alignment.

It is high time to eliminate the monopoly of cable.

Choice should be for a channel of your choice and not as packages that you need to pay ridiculous amounts to view good programming.

Give me a price so I can receive 1 or 6 or 60 channels based on a per channel cost and let me choose.

[Flag](#)

Like



NecessaryEvil ★ [1 month ago](#)

Unfortunately I'm already forced to pay for stations I do not watch as part of my 'basic cable', i.e. local networks. This represents horrible value for my money. Can anyone honestly tell me they ever watch the parliamentary channel? Its ridiculous. FYI, I'm with Videotron and their basic channel list is even worse than most cable providers.

Customers should be able to choose exactly what channels they pay for on a channel-by-channel basis, not in packages with stations nobody watches. I realize that this would be even worse for CBC and CTV because they'd have even less viewers, but enough is enough. If the local stations die as a result, so be it.

[Flag](#)

Like



Mac@Toronto ★ [1 month ago](#)

1.
I am not satisfied. The channels are sold in bundles that include channels that are not viewed. To obtain 6 channels I want, I must purchase dozens of channels which I do not watch. I end up

supporting stations which should not survive due to the lack of consumers.

2.

Channels should be offered a la carte, with volume discounts. There shouldn't be mandatory channels legislated or forced by the carrier.

To support Canadian content, offer free or discounted broadcaster licenses for those supporting Canadian culture. Also, offer tax incentives to the carriers and broadcasters for those channels, which must be reflected in their final consumer cost. Alternatively, legislate that the carriers must carry a minimum amount of Canadian content, or lease out bandwidth to firms that will do it (like phone companies must do).

[Flag](#)

Like

 [londonbill](#) ★ [1 month ago](#)

1. I'm not concerned with this because I don't pay for cable or satellite services. They are far too expensive and limited in scope of programming.
2. I would prefer more diversity. Canada represents every nation on the planet. In fact, you could say that the world lives here. The fact that we have dull and expensive content from the US as our only source of programming is shameful.

[Flag](#)

Like

 [James_for_Change](#) ★ [1 month ago](#)

It is time the cable and satellite companies (and the CRTC) accept that they are a "dumb" pipe for content distribution. They are not the creators or the consumers of the content.

In a free market economy, the consumer will decide what products and services they want and the purpose of the "pipe" is to deliver these to the consumer. In today's digital world, this means also that the "pipe" needs to deliver the content on-demand.

Eliminate the "base" packages and make everything available on demand at the price the market will bear and everyone wins (except perhaps the entities that should not exist in the first place).

[Flag](#)

Like

 [Jax](#) ★ [1 month ago](#)

I agree with the other posters. I would like to pay only for what I want to watch. We have to pay for way too much filler stations that we have no interest in. If a station has good content, people will want to watch it. If it's no good, don't force people to support it by shoving it in a package and making us pay.

[Flag](#)

Like

 [bert](#) ★ [1 month ago](#)

just give me free to air.
thats what lots of people want.
i'm sick of monthly charges.

[Flag](#)

Like

 [Marc Cohen](#) ★ [1 month ago](#)

Fully open up the market to all US and International services such that the free market rules and consumers are give total access to all such services that wish to make themselves available to Canadians. Why Canadians cannot watch channels such as USA Network, ESPN, Disney ect. is a total injustice. Open it all up and let the consumer who will in the end have to pay regardless of the service or provider at least have the ability to watch whatever they wish without being

limited by the CRTC.

[Flag](#)

Like

 *Mercury* ★ [1 month ago](#)

1. I am not satisfied with how programming is made available. The options available do not represent good value for money - I am forced to pay for things I do not want.

2. I would prefer to pay only for those channels that I choose. I should also have a greater choice of service providers.

[Flag](#)

Like

 *Marc Cohen* ★ [1 month ago](#)

Fully open up the market to all US and International services such that the free market rules and consumers are give total access to all such services that wish to make themselves available to Canadians. Why Canadians cannot watch channels such as USA Network, ESPN, Disney ect. is a total injustice. Open it all up and let the consumer who will in the end have to pay regardless of the service or provider at least have the ability to watch whatever they wish without being limited by the CRTC.

[Flag](#)

Like

 *G Archibald* ★ [1 month ago](#)

I am not satisfied with how television programming is made available to me by cable company. The Government forces them to charge me for channels I DO NOT WANT just to get cable service. The Cable Companies bundle the rest of the channels so that I have to pay for far more channels than I want to just to get the few that I watch. Eliminate Government mandated "Basic" service. This is just a free ride on the consumers backs. If the "Basic" channels can't make it on their own then GOODBY. Force Cable and Satellite companies to offer all channels on an individual basis or in much more flexible packages.

[Flag](#)

Like

 *Ken* ★ [1 month ago](#)

The CRTC should eliminate the basic service package and let Canadians choose to only receive the channels that they want and are willing to pay for. As it currently stands I have to pay for a large number of specialty channels that I never watch in order to get the ones that I want.

[Flag](#)

Like

 *Glenn Schultz* ★ [1 month ago](#)

We receive our TV signals under a plan (base plan with packages) that allows us access to over 50 TV channels. Only 6 channels provide content that we find of interest. Why do we have to pay for bundles that include so many channels that are of no interest to us? Give consumers both a choice of service providers and the choice of TV stations that they want.

[Flag](#)

Like

 *jackdawe* ★ [1 month ago](#)

I'm not happy that I'm forced to buy many channels in which I have no interest. With today's technology there is no reason I cannot buy the channels I would like to receive from my cable company and then pay for what I want, not what the cable company packages for me. In these days of eroding personal incomes and higher taxes frugality has become important and choice should be at the root of all consumerism. Pre-packaging is a distributor friendly, not consumer

friendly practice who's time is past. Thank you for your attention.

[Flag](#)

Like



[Gordon Quinn](#) ★ [1 month ago](#)

I do not feel that I receive good value for money. The way the cable companies package their services makes it unattractive to select individual options as opposed to the packages that they want to sell. I find that when the industry receives more flexibility many times it does not benefit the consumer. Let one of the major American providers come into Canada to provide some competition and lets see what happens.

[Flag](#)

Like



[martintuori](#) ★ [1 month ago](#)

I am NOT satisfied with the choice in programming offered by Rogers Cable. As an analog cable subscriber, I am offered blocks of channels, some of which are of interest to me, many of which are not. Roger's response it to switch to digital cable, but the minimum cost per month is higher than what I pay now, even if I reduce the overall number of channels to which I subscribe.

I would like one of two approaches:

- 1) I can only watch one channel at a time. Charge me a reasonable(!) flat fee, and let me watch any one channel at a time.
- 2) Reduce the minimum cost per month to switch to digital cable, and let me choose, channel by channel, whether to support a broadcaster or not. Local programming and Canadian content need to stand on their own, in a competitive world market.

[Flag](#)

Like



[I_download_because_I_can](#) ★ [1 month ago](#)

I have been with Rogers and Bell and have never been fully satisfied with choice or cost! No wonder people choose FTA and internet options these days!

[Flag](#)

Like



[AdamInONT](#) ★ [1 month ago](#)

1. No, I am not satisfied. Specialty channels cost too much, and I am forced to pay for channels I will never watch (basic local packages). Local tv does not carry a lot of CANADIAN content, let alone local content. Furthermore, the basic package prices are too expensive considering the actual amount of 'watchable' content on half of the FORCE-FED channels.

2. Channels should be offered in an opt-in fashion, and prices for them should be reasonable. For example \$0.10-\$0.75 or less for advertising supported channels (TSN, CBC, CBS, ABC, etc), and \$0.90-\$1.50 for premium channels (i.e. HBO, TMN, where there are NO COMMERCIALS).

[Flag](#)

Like



[Darren Haber](#) ★ [1 month ago](#)

I agree with most people here that cable and satellite providers should allow customers to choose their channels a la carte. However, I think that they should be allowed to charge a higher amount for channels bought in this way, or alternately, a lower amount for bundles

Companies often bundle things and offer them at an overall discount. We see this everywhere in media distribution, from iTunes (A 12 song album costs \$9.99, each song is \$.99) to Xbox live. Satellite and cable companies could do a similar thing and offer individual channels AND bundles at a price that is less than the sum of the price of the channels.

[Flag](#)

Like

 *geraldinemitchell* ★ [1 month ago](#)

I prefer to pick what I want to watch. Choice by channel. No packages.

I'd like this applied to ALL channels offered by the provider.

A dollar portion should go back to the distributor and a portion should go back to the TV station. This way every one gets their fair share.

[Flag](#)

Like

 *pcb4* ★ [1 month ago](#)

1. No. I absolutely hate bundled packages. Why? I want to be able to pick what I want to watch, channel by channel and there is no reason why I can't except for cable and satellite companies greed in which the CRTC is complicit.

2. Let me pick, channel by channel. There is no fairer way.

[Flag](#)

Like

 *MIke* ★ [1 month ago](#)

The cable and satellite companies have been very clever with their packages. If one wants sports then you are also stuck with channels you never watch. In many cases, if you cancel the movies, you lose the super channels. I would much rather choose what I want and pay for it then be forced to pay for things I never watch. The Movie Channels, for example, have not aired a movie I would like to watch in months. The problem here is two tiered, since Global owns Astral which owns the movie channels.

[Flag](#)

Like

 *Ralph* ★ [1 month ago](#)

I am not satisfied with the way channels are made available and charged for. I cannot get the channels I want without paying for a group of channels I don't want.

Channels should be offered individually and at a price that the market will bear with proceeds shared by the channel, network and the service delivery company. The television market - even in Canada - has matured beyond subsidizing stations and networks that cannot make it on their own merit. Allowing consumers choice and charging based on demand will flesh out unprofitable channels whether local or not without increasing costs to consumers or drawing off taxpayers.

[Flag](#)

Like

 *mikeberi* ★ [1 month ago](#)

1. Like everyone else why should I have to pay for channels that I don't watch??

2. Pick the channels I want without a surcharge, overcharge, etc. I don't want to end up paying more just to get "choice".

[Flag](#)

Like

 *satdan* ★ [1 month ago](#)

1 - I am not satisfied with how things are bundled...However, being a pessimist, I know that if I am offered more choice in how I bundle, it will cost me more in the end. It always does...Be careful what you wish for, you might just get it.

[Flag](#)



Don Campbell ★ [1 month ago](#)

I am not satisfied with the way programming is made available via satellite. I would prefer choosing individual channels as opposed to "bundles".

I also believe that if the service goes down, for whatever reason, a time 'make-up' should be credited to the account equal to the time the service was unavailable.

[Flag](#)



douglaslangley ★ [1 month ago](#)

CRTC you must act on te over whelming response. Bundling must go period otherwise you are not listening to Canadians.

[Flag](#)



steve449 ★ [1 month ago](#)

LACK OF CHOICE....sums up cable and satellite providers
NO... value for money exists. Canadians pay some of the highest fees in the world for cell phone, cable TV and satellite (I hate to use the word) "service"
As Canadians we fall far behind in consumer protection. The CRTC is an expensive JOKE

[Flag](#)



herman ★ [1 month ago](#)

Canadas broadcasters are currently operating a number of specialty chanel. These are mostly a collection of locations on the dial to recycle outdated American programming and Infomercials. The proper model would be to permit Canadians to purchase the individual chanel that they wish to view. Let me purchase the 5 or 6 chanel that I actually watch without having to pay for the recycled content as well.

[Flag](#)



N. Katsios ★ [1 month ago](#)

1- The current model of television service distribution is outdated and in need of an overhaul. Advancements in technology such as Video on Demand and of course the rise of the Internet, cable and satellite should adjust their service offerings and if unwilling to do so on their own the Commission should step in via regulation and force them to. We are well into the 21st century and even with all the changes that have occured in the broadcasting industry including the shift to digital, consumers are still unable to select and pay for ONLY THE SERVICES THEY WANT! This is unacceptable and I will not subscribe to any Canadian television service provider until this option is available to me. Currently digital specialty channels are available on an a la carte basis, its time the remaining specialty channels were made available for purchase in this manner as well. My suggestions are as follows:

- 1- Allow full a la carte of ALL specialty channels available in Canada
- 2- Allow consumers to create their own packages whereby they select the channels that form the package. Right now cable/satellite offer packages that they have created featuring various channels.

Broadcasting is the only industry where the consumer is not allowed to buy what they want and are forced to purchase certain items (i.e. Basic package) before they can buy the services they want. This is something you would expect in a Communist country like China not a democratic society like Canada. TIME FOR PROTECTIONIST POLICIES TO END AND A NEW SYSTEM BASED ON FREE MARKET AND CHOICE TO BE IMPLEMENTED!!

[Flag](#)

Like



Ron ★ [1 month ago](#)

Not too impressed at all with their packages, On the basic, probably look at the news, history channel and maybe 2 more. So what about the rest of them which I am paying for just being there. Yea, it would be very nice to do something against those giants and give the people what they want at a fair price. Not dictatorship.

[Flag](#)

Like



Don Kruger ★ [1 month ago](#)

It would be better if we could just pick and choose the channels we want rather than packages of six channels we don't want to get one or two that we do. I like my local "A" channel for news but I don't need a bunch of french channels that come with it.

[Flag](#)

Like



The Automator ★ [1 month ago](#)

I am not satisfied. I haven't purchased any type of television service for years because of the lack of options. Like many others have said we should be able to pick just the channels that we want.

[Flag](#)

Like



SickandTiredoftheCRTC ★ [1 month ago](#)

The problem with any of this is the CRTC. Any time they do anything it costs me more money.

[Flag](#)

Like



Dave T ★ [1 month ago](#)

For the amount of money I am paying for cable "service", I am not satisfied at all. If I have a specific interest, for example history, any channels relating to this subject are deliberately spread over 3 or 4 "bundles", forcing me to pay for all of them (and the rubbish they contain) to view the channels I want - a scam if there ever was one... Funny how I have over 300 channels, and yet my favorites list contains maybe 10... Value for my money; not!!!

I am sick of paying for special interest channels in languages I do not understand, channels advancing causes and politics I oppose, and subjects I am uninterested in. Let me pick what I want, and pay for it. And don't tell me this can't be done; it is done quite successfully in milking us for more money via "subscription" and "pay per view" channels!

Get the nanny state out of television, and let me decide what to watch (and pay for)...

[Flag](#)

Like



Don Kruger ★ [1 month ago](#)

It would be better if we could just pick and choose the channels we want rather than packages of six channels we don't want to get one or two that we do. I like my local "A" channel for news but I don't need a bunch of french channels that come with it.

[Flag](#)

Like



dalenargang ★ [1 month ago](#)

I don't really care either way. What I want is choice in my viewing package. I want to be able to select only those channels that I wish to have carried into my house.

[Flag](#)

Like



DAVID UNGER ★ [1 month ago](#)

I SHOULD ONLY HAVE TO PAY FOR THE CHANNELS I WANT TO WATCH AND NOT A BUNCH OF CHANNELS THAT I NEVER WATCH EITHER BECAUSE OF THE PROGRAMMING ON THE CHANNEL OR BECAUSE OF THE LANGUAGE THE CHANNEL BROADCASTS IN. I DO NOT SPEAK FRENCH YET I HAVE TO PAY FOR TWO CHANNELS THAT BROADCAST ONLY IN FRENCH. LET ME PICK THE CHANNELS I CARE TO WATCH AND ONLY THOSE CHANNELS.

[Flag](#)

Like



brockway ★ [1 month ago](#)

1 No,No,last night there was one network program that I watched and one rhat I tried that I probably won,t watch again.I have Rogers VIP it has a ton of crap i never watch.Let me pick what I want.

I know this will never happen because Canadians can't be trusted to pick out what they want to watch.

[Flag](#)

Like



Neil Hegadoren ★ [1 month ago](#)

In no way should the consumers be charged for this issue in ANY way. When the media companies, or even local cable providers are making profits in the 9 figures, we the consumer do not see a reduction in our bills at all. WHY should we pay more when they need more money. The CRTC should force these companies to operate properly as real businesses in a capitalist economy. The CRTC is a government agency that answers to a government that represents the people, not cable providers or media companies. Tell them to find a solution that does not involve passing ANY costs to Canadians or else a solution will be arbitrarily imposed on them.

[Flag](#)

Like



dereknorman ★ [1 month ago](#)

I am not satisfied with my cable operator for example if I want a specific programme I have to buy a bundle of 5 programmes at a monthly cost of \$6. I resent paying for programming I do not watch. I would prefer to pay a basic monthly fee and then pick the programmes I watch and pay for these programmes. Monthly fee should only cover the cable companies basic operating cost plus a regulated profit percentage. I only want to pay for the channels I watch.

[Flag](#)

Like



LINDA M ★ [1 month ago](#)

I WANT TO PAY ONLY FOR WHAT I WANT TO WATCH AND NOT WHAT COMPANIES LIKE ROGERS AND BELL SELL AS A PACKAGE THAT HAS A BUNCH OF CHANNELS YOU NEVER WATCH BUT YOU ARE FORCED TO PAY FOR.

[Flag](#)

Like



Ken_Layfield ★ [1 month ago](#)

No, I'm not satisfied regarding what choice I get. An al lacarte system would be better but what would happen to the lesser subscribed channels?

[Flag](#)

Like



Neil Hegadoren ★ [1 month ago](#)

How dare the CRTC even allow cable providers or media companies to pass any costs for a resolution to this issue to Canadians. When these companies are making profits in the 100,000,000 dollars and up range, do we as Canadians see a reduction on our monthly bills. Instead they have the audacity to propose taxing Canadians to resolve their dispute.

The CRTC should simply tell them to find a resolution that DOES NOT involve any increase of cost to Canadians or else a binding resolution shall be imposed on them. Canadians are not a source of bail out money for either industry.

[Flag](#)

Like



Rob ★ [1 month ago](#)

With current technologies available consumers should be able to pick and choose what channels they want to not only watch, but pay for.

As an example - I do not speak or understand French - period.

Why then should a chunk of the channels I am forced to have and pay for as part of my current selection of programming be dedicated to these French channels?

If certain channels would not survive with this philosophy, so be it - that's how business is run. If a certain channel is going to air certain shows that I'm not going to watch, why should I be forced to spend any money on that show?

In this day & age with the technology available to us, we should be able to pick and choose exactly what we want as a consumer.

[Flag](#)

Like



Stephane ★ [1 month ago](#)

I find outrageous the idea we should subsidize networks (let's call a spade a spade: this is not about "Local TV"). If they can't swim in the market let them fail and I can assure you if I have to subsidize their interests I will cancel my sat sub.

As far as choices on sat TV is concerned pick n pay is something I'd love to see though I understand that's a business decision and not something the CRTC should force providers to offer. However having to sub to a bunch of channels I never watch is not my idea of value.

One thing you can do is move into the 21st century and stop pretending ESPN, HBO (not HBO Lite as we have here), TNT etc will irrevocably harm our broadcast industry if allowed in Canada. Let cable/sat providers give us what we want. You talk about choice but are not prepared to show leadership and act. Let's put viewers first and give them what they want instead of always pandering to special interests in the Canadian broadcast industry.

Thanks for allowing the rant and thank God the Internet is slowly making Canadian tv increasingly irrelevant by offering the choice we want.

[Flag](#)

Like



Roman A ★ [1 month ago](#)

All we can do is choose what channels we want to have to watch, we ought to ask for them and have them bundled in specific groups and just pay the right amount of money to enjoy these channels we picked for ourselves.. but the other channels that we supposedly do not need, some of them might appeal to us more to pick them to include in our own personal bundle for a bit of more money .. that's all...

[Flag](#)

Like



davidegli ★ [1 month ago](#)

I am not satisfied with the television programming that I receive. There are many channels of absolute junk. The way they package the different options makes TV very expensive. I wish we could get our TV directly from the United States.

I would like each channel be offered at a fixed price competitive with the US. Stop putting garbage channels with higher rating channels.

[Flag](#)

Like



GrammaB ★ [1 month ago](#)

The options presented are atrocious! They know how to market their services for profit ... they package TV stations in such a way that consumers must buy multiple packages in order to get what they want. The cable companies are not stupid by any means. It is time for the CRTC to get behind the Canadian consumer and stop the greedy profits of cable companies.

[Flag](#)

Like



facebook-674351094 ★ [1 month ago](#)

im thinking we should be able to select the channels we want to watch..local tv is something we need...we get better programming locally than we do from the bigger networks for example....we get good value but id like to see less charges for some things....

[Flag](#)

Like



billybobzz ★ [1 month ago](#)

1) I'm not satisfied with the way programming is offered and there is not a good value for my money.
2) I probably watch 10 channels, I should be able to get only those channels for a reasonable price and not have to pay for all the other stuff I never watch.

[Flag](#)

Like



Domenic ★ [1 month ago](#)

How much more money do these people need , is the tax payer the only one not being hit by the recession.

[Flag](#)

Like



Stephane ★ [1 month ago](#)

I find outrageous the idea we should subsidize networks (let's call a spade a spade: this is not about "Local TV"). If they can't swim in the market let them fail and I can assure you if I have to subsidize their interests I will cancel my sat sub.

As far as choices on sat TV is concerned pick n pay is something I'd love to see though I understand that's a business decision and not something the CRTC should force providers to offer. However having to sub to a bunch of channels I never watch is not my idea of value.

One thing you can do is move into the 21st century and stop pretending ESPN, HBO (not HBO Lite as we have here), TNT etc will irrevocably harm our broadcast industry if allowed in Canada. Let cable/sat providers give us what we want. You talk about choice but are not prepared to show leadership and act. Let's put viewers first and give them what they want instead of always pandering to special interests in the Canadian broadcast industry.

Thanks for allowing the rant and thank God the Internet is slowly making Canadian tv increasingly irrelevant by offering the choice we want.

[Flag](#)

Like



Kevin ★ [1 month ago](#)

1. No, and no. This is something the CRTC should have looked into long ago, instead they have ignored the public for years. Only when the broadcasters and the tv stations start to wine do they get involved. Message to CRTC: I have yet to see evidence that you actually look out for the interests of Canadians and yet isn't that part of your mandate? Also, this question has nothing to do with the question of cable paying to carry local tv.

2. The CRTC should consider imposing restrictions on package selling. Right now there are lets say 10 channels i actually watch, but I have to buy them all to get access to those 10 channels because the quality channels are conviniently and strategically placed in seperate packages. Also you have to get the lower packages to have the privilege of buying the higher packages.

[Flag](#)

Like



Ken Parker ★ [1 month ago](#)

I am not satisfied with the services provided. I am forced to buy packages instead of individual channels. Tv channels should be offered ala carte. They now have the technoligy to do it and would cost them little to set it up. I also object to paying for duplication of service. Most of Global is US shows that I already recieve. Why should I pay twice for the same thing. The prices we pay are outrageous for what we get. In other country's there is a wider variety of HD channels made available. I have no problem paying for the channels I want. Just don't make me pay for channels I don't want.

I am concerned that this process is to please the industry and not the end consumer. It is time for the CRTC to listen to the end users and give us what we want not what we are told we are getting.

[Flag](#)

Like



Dan ★ [1 month ago](#)

1. Definitely not. For one thing, if no fees are going to the channels in my 'basic service' package, then what am I exactly paying for? For \$ 30 a month, the cable/satellite providers should be accountable to the CRTC and therefore to consumers and justify what they are charging for. As for the choices beyond the basic I am not impressed by them we are certainly way beyond the US in choice.

2. I would prefer channels to be offered on an individual basis with individual fees, I do not care that they may be higher fees individually. That would give people real choice and then they can pick exactly what they want for the amount of money they are willing to spend per month.

[Flag](#)

Like



Lynn P. ★ [1 month ago](#)

As paying customers, we should be given the option of picking which channels we want to pay for. Right now, I have to pay for a number of channels that I will never watch, like the CBC, and can't get certain American stations that I would like to see because the CRTC doesn't allow cable or satellite carriers to broadcast them here in Canada. The channels that are carried that I do want to watch can only be ordered in a "bundle", which ends up costing much more money than if we could pick and choose. I believe if local tv stations are to survive, they must survive as any private business does. If they don't deliver the television we want to watch and viewership drops and they can't attract advertisers, then they may have to fold. With the advent of the internet, I can and do get my local news through a number of websites. I can't remember the last time I sat down at 6:00 pm. and watched a newscast. The CRTC, the cable and satellite providers and all tv stations have to recognize that we are savvy consumers and stop foisting programming on us "for our own good".

[Flag](#)

Like



Ron Hyndman ★ [1 month ago](#)

Where I live we presently have 47 channels listed (available to us) in our newspaper, plus a large # of digital channels. Of the 47 channels, 4 are totally French language (which we do not speak) why must we pay for them?, 20+ other channels we do not watch at all or perhaps an hr or two per week. We feel that a system where can pick perhaps 10-15 main channels (that we pick out not dictated to us) for a set fee per month & any other channel over the 10-15 that we wish to have be available for a set monthly fee that is at a reasonable price. At present both on the regular listings & the digital channels we are paying for high volume of channels we never watch, why? I liked the Golf channel but a while back it was taken off the regular listings & added to digital, so if I don't have or want to pay for digital, guess what no Golf channel! We are controlled by the providers, why not make the customers the controllers? I a TV channel is not worth watching or does not receive enough support to keep it going, it goes. Also a last comment we can sometimes receive the same program on 2or3 channels at the same time, this not make sense.

[Flag](#)

Like



Richard Backs ★ [1 month ago](#)

I'm OK with the current number of local TV service offerings being provided on Cable / Satellite but am totally unhappy with being forced to buy packaged offerings for a number of service offerings that I don't want just so I can access the learning / educational offerings I do want. It's no accident that the cable companies spread similar genre's (i.e educational) across a number of service packages so as to increase revenue sources. I suspect this idea would be best served if there was true competition in Canadian broadcasting, but the CRTC should do a better job of protecting the consumer as opposed to Roger's, Shaw and Bell Canada. All three companies make obscene profits when compared to other (more competitive) business environments.

[Flag](#)

Like



Robinsyn ★ [1 month ago](#)

I am not satisfied with Bell at all. The cost it charges is high and if anything should be lower. I believe as consumer I should be able to choose which channels I pay for but that is not the case. I must choose from their package which includes sports(I never watch) and numerous channels playing the same movies and shows over and over. This is totally unfair. Then there's the addition of HD. Why should I have to pay more for the channel after I paid for the HD receiver and a HDTV. Talk about ripping a consumer off. They should also pay Local TV Channels for their use whether CRTC requires it or not they are using their channels in their packages, of corse Local TV should benefit without costly the consumer anymore money. If this gets passed and my bill increases I will unsubscribe and watch local only and the many DVD's in my collection. The rest I'll view via the internet.

[Flag](#)

Like



dougculbert ★ [1 month ago](#)

The bundles offered seem clearly designed such that in order to get the few channels I am interested in, maybe numbering 12 to 20, would require that I purchase virtually all the bundles. There is a large number of specialty (and other) channels I have not the least interest in, bundled with the few I do have interest in.

Individual channel selection would be appreciated.

[Flag](#)

Like



Tootall ★ [1 month ago](#)

I also agree. Package it so the you can choose 20/30/40 channel etc. and choose which channel in the 20/30/40. I'm sure the technology is there for this to happen especially with all the digital services now.

[Flag](#)[Like](#)*Ad* ★ [1 month ago](#)

No I am not satisfied, the "tiers" are arranged so that in order to get a channel I would like I have to pay for 6 other channels that are not really viable. The basic service on my satellite does not have a good selection of my local stations. The statement "good value" absolutely does not apply to my satellite service or other Canadian satellite or cable services I have watched for the last 15 or 20 years.

I should be able to pick a package of say 50 individual channels for a set basic fee say \$25 and then add additional channels if I want for an additional charge each.

[Flag](#)[Like](#)*digital media guy* ★ [1 month ago](#)

The repackaged channel themes are too restrictive and mismatched. For example, the superstations are now split between themes. They were all grouped together. We need a business model that lets the consumer select the channels they want. The same choice as in selecting residential phone features, cell phone plans, internet and digital music tracks. Competition is the key to better selection and price points. Time to have the broadcasters and service providers join the digital media world.... offer what the consumer wants not what they think you should subscribe to.

[Flag](#)[Like](#)*James* ★ [1 month ago](#)

How does the CRTC logically support the restrictions of packages to a consumer?
Would one say that to buy a tomato you also need to buy a can of soup?

The package system is anachronistic and oppressive... not to mention ludicrously advantageous to the cable and satellite monopoly

[Flag](#)[Like](#)*Guest* ★ [1 month ago](#)

1. No. I don't like that we pay for a package chosen by the cable company, and they choose how the money is distributed.
2. I'd like to be able to pay for each station individually. That way I wouldn't have to pay for things (sports channels, e.g.) that I never watch, and my money would go equitably to local as well as satellite stations, as I chose.

[Flag](#)[Like](#)*digital media guy* ★ [1 month ago](#)

The repackaged channel themes are too restrictive and mismatched. For example, the superstations are now split between themes. They were all grouped together. We need a business model that lets the consumer select the channels they want. The same choice as in selecting residential phone features, cell phone plans, internet and digital music tracks. Competition is the key to better selection and price points. Time to have the broadcasters and service providers join the digital media world.... offer what the consumer wants not what they think you should subscribe to.

[Flag](#)[Like](#)*Dan* ★ [1 month ago](#)

1. I do not like the mandated packaging. Seems we must pay for channels we do not want.

There are many other channels available worldwide (not just American) that should be available without the "Canada" tag (ex HBO Canada) having to be added. Why can't we watch BBC (UK) without the BBC Canada added value? That has to drive up costs and prevents me from seeing BBC content on the Internet.

2. Basic tier + pay per channel for extras. Discounts available for some channels to drive up subscriptions or when customer pays to a price point (ie Receive \$5 discount at \$75, \$10 discount at \$95, etc..). Some channels could be bundled by 'owner' of the channels (ex CTV Globemedia can offer discounts for all their sports channels). In order to accomodate this option the cable and satellite companies would require better self serve web sites and perhaps have content ads on the side to promote sales and lower costs.

Flag

Like

 [calmzone1](#) ★ [1 month ago](#)

I am so dissatisfied with the programming available, such crap that I am forced to purchase if there are a few good stations that I WANT to watch, that I canceled my cable and just kept internet. I hate the bundles that are offered, they are just forcing us to pay for crap that somebody obviously thinks is good and wants to watch. Fine, let them pick the channels that they want to watch, I'll pick the ones that I want to watch, and everyone will be happy. That way I can choose my local networks and stations, and just what I want to watch.

But there needs to be some limits put in place so that they cannot charge an arm and a leg. A cap needs to be put in place that cable companies cannot exceed. I don't see anything wrong in paying for entertainment and information, we pay for newspapers, etc. But it should not be such a high percentage of our income - especially when our local thief decided that it is not in the best interests of the people to raise the minimum wage from the \$8/hr that it has been for the last 10 years, but can give themselves raises and benefits packages every time there is an election! Let the extra money for the cable services/local television come out of their pockets - not the taxpayers that supposedly employ them and expect them to represent them.

Flag

Like

 [j0ram](#) ★ [1 month ago](#)

1. With what I pay and the service I have, I should be given more channels that satisfy my interests - HD television. In other words, there are not enough HD channels (compared to what's available in the U.S.)

2. A separate tier just for HD channels - now I have to pay for standard def channels in order to receive it's HD version, even though I never watch the standard def version.

Flag

Like

 [roncybulski](#) ★ [1 month ago](#)

Firstly, there is a discussion on me, the consumer possibly having to pay an extra \$10.00 monthly, for local television. Is it news to the CRTC that we do not have LOCAL TELEVISION in areas like Moncton NB????

Secondly, the CRTC over the years have allowed businesses, such as Rogers to have a monopoly in a market. They were allowed to grow, and grow, without having any concern for what programs, I the consumer would want, and I was given to choice....oh, sorry....one choice, turn off the TV...but still pay the monthly bill! Now this monopoly feels that it is so big, that it can dictate their demands to the CRTC. The only option the consumer can have, is satellite...BUT the choice of programming, is generally the same...same...same.....no matter what channel we choose. Because of the CRTC Cdn content rules, many other options (channels) are not available to me. Who is looking after my best interest?

In Nov. I found a new to me channel of interest WFN...World Fishing Network. Nice! Dec. 1st, it became a Pay service... why? Is my \$100 plus tax not enough \$\$\$ for Bell to at least give me a reasonable option of channels.

I am forced to buy bundles, to get the channels that I want... is that reasonable?

Allow me to buy whatever channels I want, at a reasonable price, and if not, then open up the

market place, in all areas of Canada, to all providers... and the consumer then will no doubt have a choice of service and cost!!!!

[Flag](#)

Like



no_loco ★ [1 month ago](#)

Of course I'm dissatisfied! With the content and with the prices. The CRTC should be disbanded and get out of the way of the consumer. Allow full competition, not this current hipocracy of 'choice'. Let DirectTV and Dish Network in, along with ComCast, Cogeco and anyone else who offers content, and allow the market to rule.

If you did, you'd find out sooner where we are headed rather than wait 20 years for it to slowly get where we are all going anyways.

Pay attention to what people are downloading and why they don't/can't get it from their current 'provider'. Wake up to reality. Embrace change. Allow Canadian companies to compete or don't, but dont tell us you are, while you tax us to death all the while.

[Flag](#)

Like



gwallis ★ [1 month ago](#)

Not satisfied with service. I think that the market should be open and viewer demand should dictate what programming is available. More choice for the customer should be the highest priority.

[Flag](#)

Like



lexman ★ [1 month ago](#)

No Bundling. I get and pay for too many things I do not want. Let me select on a channel by channel basis what I am willing to pay for.

[Flag](#)

Like



Frank H ★ [1 month ago](#)

Like many of the comments below , I am completely disatisfide with the cost and makeup of cable distribution. I feel there should be some guarutee of service and delivery (including on-line computer) and discounts provided for sub standard performance. I'm sure the claims for on-line speed and dependibility are greatly exagerated.

[Flag](#)

Like



James ★ [1 month ago](#)

How does the CRTC logically support the restrictions of packages to a consumer?

Would one say that to buy a tomato you also need to buy a can of soup?

The package system is anachronistic and oppressive... not to mention ludicrously advantageous to the cable and satellite monopoly

[Flag](#)

Like



angeliqu ★ [1 month ago](#)

I would prefer to pay for each individual channel (perhaps start with a month of all channels for a straight startup fee and then allow consumers to pick the channels they want). To encourage Canadian TV, feel free to charge more for American channels (sort of like paying duty crossing the border).

[Flag](#)

Like

 *Matthew* ★ 1 month ago

I agree - being forced to pay for a selection of channels I will never watch just to get the handful that I do - SUCKS!!!

[Flag](#)

[Like](#)

 *j0ram* ★ 1 month ago

1. With what I pay and the service I have, I should be given more channels that satisfy my interests - HD television. In other words, there are not enough HD channels (compared to what's available in the U.S.)

2. A separate tier just for HD channels - now I have to pay for standard def channels in order to receive it's HD version, even though I never watch the standard def version.

[Flag](#)

[Like](#)

 *tOM Trottier* ★ 1 month ago

1. I am not satisfied with how television programming is made available to me by Rogers. I cannot choose which channels I want to pay for, and which not. I end up paying for a lot of crap.

2. I would like to pick and choose the channels I want and only pay for them. I would like to change my choices at any time with no hassle and little expense. I would like a wider choice of channels.

[Flag](#)

[Like](#)

 *albert* ★ 1 month ago

I am on satellite tv and to get the channels I like to watch I must also get a bunch of garbage. I feel I should have a choice because the money I must pay for the other channels is too much. I would also like to be able to watch more speciality channels from the United States.

[Flag](#)

[Like](#)

 *Peter* ★ 1 month ago

I want the choice of picking my individual stations. The bundles offered by the cable company group inferior stations with the one channel that people want. This gives a false sense that these channels are actually being watched. By letting the consumer pick what they want they can get what they want and not have to pay for all the extra fluff.

[Flag](#)

[Like](#)

 *Tom* ★ 1 month ago

It's past time we did away with the archaic CRTC. Let Canadians choose for themselves what they want to watch on TV.

[Flag](#)

[Like](#)

 *Serge D* ★ 1 month ago

I believe that cable industry has a near monopoly for delivery of content (signal) to the end consumer, and if that is confirmed to be true, should face similar "unbundling" / fair pricing regulation as what has been applied to telecommunications networks operators for telephony services previously.

[Flag](#)

[Like](#)



Doug ★ [1 month ago](#)

The availability of programming is fine, although the current bundling scheme is criminal, my issue is with the cost. The lack of competition in the market has created an oligopoly and therefore each company is free to screw us over because they all charge the same already inflated fees.

each channel should be available independantly for the customer to choose with out being forced to pay for channels I will never watch.

[Flag](#)

Like



michellesimonin ★ [1 month ago](#)

I have been with Shaw Cable for as many years as I have owned and paid for Cable TV (aprox 15 years). When this Save Local TV Campaign started on the local stations, and the opposite on Shaw Cable I started to look at what I was paying for more closely.

I found out that Shaw Cable is overpriced and taking my money and can't tell me where it is going. I looked into Telus TV and found them to be \$20 per month cheaper, with more channels, HD Options for free, and other specials that are not offered by Shaw. What I liked about them is you do have some choices. They have bundles in which you can get X stations for X dollars...but if you did not want the package you have the choice to make your own package, or add single stations (eg the packages I have coming did not have Discovery...If I find that I am really missing it, I will order it for \$2.00 per month)...

I think that if the cable companies all went this way, then the consumer could decide do I want Global...no, then you don't have to have it...or have a local package and add to that...etc.

As mentioned, I will be changing to Telus TV come December 12th (that is when the service man could come)...and am looking forward to saving money and getting more channels.

[Flag](#)

Like



tOM Trottier ★ [1 month ago](#)

Why can I see no comments?

[Flag](#)

Like



lhammett ★ [1 month ago](#)

I am not satisfied with the selections available by package only. For the money I pay, I should be able to select the programs or channels I wish to watch. I also take offense at the foul language used in almost all movies, as well as by comedians in Canadian produced programs such as "Just for Laughs".

[Flag](#)

Like



Doug ★ [1 month ago](#)

The availability of programming is fine, although the current bundling scheme is criminal, my issue is with the cost. The lack of competition in the market has created an oligopoly and therefore each company is free to screw us over because they all charge the same already inflated fees.

Each channel should be available independantly for the customer to choose with out being forced to pay for channels I will never watch.

[Flag](#)

Like

 [allen1](#) ★ [1 month ago](#)

Well doesn't this remind u of the another problem. Every company needs money or they will fall apart. Lets start by reducing the big exec's salaries from the cable companies and tv stations. Next reduce the cable bills, then maybe more people will get cable tv. Next make all programs optional and let the public decide what channels they want. I like my local channel for news but the other programs they have are garbage. Rogers cable really has not competition so why are they allowed to charge such high prices for cable ??? Any additional money these companies make from this money grab should be spent on better programs and not to increase their bottom line.

[Flag](#)

[Like](#)

 [dishguy](#) ★ [1 month ago](#)

1)

I am not satisfied.

The options available offer very little value for the money.

The major players in this industry have been allowed to run amok buying up local TV stations and securing rights to American channels with a Canadian tag at the end (eg. HBO Canada) that are pale in comparison as to what the original maintains as content.

They have also used purchasing tactics to limit the content that anyone can see by buying the rights to a show or channel and then not broadcasting it at all.

They further erode Canadian broadcasting by spending almost all of their revenue on American content that is already available to us through other means in order to lock us into watching their channel through substitution regulations that the CRTC has allowed them to use to the detriment of quality and Canadian content in prime time.

These stations were bought up because the broadcasters wanted to lock in as many local viewers for their substitution rights as possible.

They then spread the same programming across "local", specialty, and category 3 digitals further watering down our choice of programming.

These broadcasters have abused the system to the point of collapse and now they are crying for more money to fund their destruction of Canadian content???

2)

I would like to see one "local" per province mandated as a basic package and that is all.

I would like to see all others as pick and pay at a reasonable fee (\$1.50?).

All digitals and specialties would have to fend for themselves and offer unique content in order to stay viable.

No bundling allowed period past the basic package.

Bundling of channels only serves to prop up channels that don't have to maintain quality in order to make money.

This spreads our limited Canadian media dollars far too thin and reduces the quality of what is produced and shown on those channels further.

[Flag](#)

[Like](#)

 [Susan](#) ★ [1 month ago](#)

I want to pick my own channels and only pay for those. I'm tired of getting a package of programs when you only watch one or two channels out of the whole package. Some channels are the same programming under different channel numbers, and they all show the same things. A movie or documentary can be shown over and over for weeks, on several different channels. We aren't getting any quality programming with the quantity they offer. CRTC should scale back the pricing chart and insist that no program can be repeated more than twice in a week.

[Flag](#)

[Like](#)

 [Ray](#) ★ [1 month ago](#)

I am not satisfied with how programming is made available. As with most people below, I would

like to pick and choose and pay for only the channels that I want.

I just found out from Bell that if I want to get Golf HD I have to buy an HD package even though I already pay for Golf SD through a regular sport package. I argued with the rep that I would be paying twice for the same channel. I am totally frustrated with how Bell treats their clients. The last time I checked Bell had over 30 packages and the channels that I want are dispersed throughout these packages. I end up not viewing channels that I would like simply because I can't afford to subscribe to all these packages.

[Flag](#)

Like



Greg Trainor ★ [1 month ago](#)

I would not be impressed if my bill went up at all for local channels.

As a subscriber we have choices on the themes or packages we choose to select and pay for. The locals are bundled into the basic package. So if I have to pay more for them, it should be my choice what channels I want - even right down to the single channel.

I am also VERY upset with the laws out there now which exist that override US channels with Canadian ones. I am paying for a premium US channel, it should be my choice as a subscriber to choose if I want to watch that program on US or CDN channels. This is a major issue come Superbowl or any or national sporting event, I want to choose to watch the US feed with US commercials so be it! Who are the CRTC to tell me what I can or can not watch - especially after I PAID for it!!!

[Flag](#)

Like



johnbd66 ★ [1 month ago](#)

It is misleading to talk about which programs are being made available when the hot button issue is whether broadcasters get to charge a fee for channels that they are mandated to carry and that are provided a preferred placement on the "dial". You have also skipped over the issue of simulcasting, showing the Canadian feed including commercials when a show is running on an American and Canadian channel at the same time, doubling the potential advertising exposure.

So in response to your question, I am not satisfied with the options because many of those options have been chosen for me. I should be able to select only the channels that I want to have and pay for those channels.

[Flag](#)

Like



James Brawn ★ [1 month ago](#)

Yes in general I am satisfied with service being offered by the cable companies. The issue for me is that my choice is not wide enough. At present I am forced to accept all local Canadian TV station feeds in my area whether I want to or not. If the local stations are looking for additional revenue then we as consumers should have the option to choose or not choose the stations we wish to receive. The CRTC should give the cable or satellite companies to offer stations in packages that the consumer wants, for example 100 channels of your choice for \$60 or \$70 dollars per month. This would give the consumer more choice and the stations that you want to watch greater revenue. As consumers we should not be forced to pay additional fees for service.

[Flag](#)

Like



Mark ★ [1 month ago](#)

Hi. I live in Winnipeg and am a customer of MTS TV. I feel that I should be allowed to purchase only the channels that I am interested in. That is, I should not have to purchase 5 channels when I am looking for only 1 channel in the group. Moving to MTS from Shaw helped this, but it is still a problem to me that must be resolved.

[Flag](#)

Like



[jsmythe](#) ★ [1 month ago](#)

400 CHANELLs AND NOTHING WORTH WATCHING!!!

1. We should be able to pick and choose channel by channel on cable and TV and just pay for what we want.

2. There are too many channels and news stations. More news reporting than news to report. Just repetition. No wonder advertisers have pulled back.

[Flag](#)

Like



[Viking](#) ★ [1 month ago](#)

I am not satisfied with the programming offered by the satellite or cable providers.

I would like to pick the channels I want to watch and pay for.

Bundled services allows inferior products to continue to be broadcast.

Lack of competition promotes complacency.

With 21st century technology, why do we have to put up with inferior equipment.

e. g. Why is there an extra charge for a technology (HD), when that should be the standard?

[Flag](#)

Like



[TLM](#) ★ [1 month ago](#)

I switched my cable provider as the old one's idea of customization was 'buy more'. I'm still stuck with bundled channels but I've been able to gear them more towards my taste and get rid of a lot of channels I never watched. I could have picked most of them individually after (not very) basic cable, but it would have cost more to do it that way.

[Flag](#)

Like



[alann1970](#) ★ [1 month ago](#)

Neither side in this issue is concerned about the other. Cable broadcasters are taking a signal for free and providing it in a bundle to my house for me to watch. They have spent millions of dollars to provide the service and are entitled to an adequate return on their investment.

However, their services and bundles of channels are not in the interest of anyone but themselves.

They force me to pay for some services that I do not want to get the more popular services. They continually increase the costs for the services without justifying the need. If there is a problem with the signal it is never their fault, it is always my fault - regardless of the equipment that they give me. Cable companies should not be allowed to own television stations or networks as they give preferential treatment to their own. Rogers owns Home Shopping Network that is kept at a low number on the dial when no one watches it, but places more popular unowned networks higher where you need to buy or rent their equipment to receive the channel. They own for example Sportsnet which I get for free as an HD channel, but if I want to have TSN in HD I have to pay for it.

Television stations are also to blame. They play the local programming card, yet provide so little local programming outside of the news. They pay horrendous amounts of money to foreign programmers to rebroadcast or simulcast their shows and cannot recoup the costs through advertising because they overpaid for the shows. If local television mattered, they would be more local programming besides the news and the occasional telethon.

There is more than enough blame for both sides in this situation. My solution? I would recommend that cable rates be regulated again and not allowed to be regularly raised on their whims to please their shareholders when they do not make enough money. Also, local television should be required to increase their Canadian content throughout the entire day. If they would do this, then some money could possibly flow their way, but out of the regulated cable bill. I can get a lot of television content from the internet, television is a dying medium for a lot of the programming. I don't need cable television to live, I don't need cable to watch television. But I do need my local channels to allow me to make an opinionated view of the local, regional, national and world events.

[Flag](#)

 Like *bill paton* ★ [1 month ago](#)

My perception is that both cable and satellite service is expensive for value received; and this is because of their virtual monopoly power. The way packages are currently priced is a reflection of this power.

[Flag](#) Like *JB Smith* ★ [1 month ago](#)

Basic packages should be abolished, we should be able to pick the channels we want. There are too many channels available and not enough programming to cover them. At times the same program can be viewed on two or three channels at the same time. If the local broadcasters need more money they should hire more or better advertising sales staff.

NO NEW COSTS OR TAX GRABS

We are not receiving full value for our costs now. If a broadcaster cannot survive, let them fail, just as any other private sector company. We are tired of bailing out companies that we have no ownership or return in on investment in.

[Flag](#) Like *darknightcl* ★ [1 month ago](#)

I am not satisfied with how television programming is made available through my cable company. Currently, Shaw provides bundles of cable channels, so if you want one channel from a bundle, you have to pay for all the channels in that bundle, even if you don't use most of the stations. This is idiotic given existing communications technologies. I'd prefer to be able to choose individual stations to receive, allowing me to pay for only the stations I actually use. This implies that I don't believe I'm getting good value for the money I pay Shaw, since I'm forced to pay for a lot of stations I don't want. I also believe that there needs to be more competition in the telecommunications industry. Presently, to the best of my knowledge, Shaw communications is the only cable company in Canada, and therefore has a monopoly, allowing it to charge what it wishes. More competition would improve the situation. This is true in general of the telecommunication industry in Canada, whether you're talking about cellular phones, land phones, internet or what have you. There are only a few companies offering these services, and they don't provide very good value to Canadians.

[Flag](#) Like *Tobias Lowe* ★ [1 month ago](#)

I would prefer to selectively pay for the channels that I watch. Not only would this provide me with an accurate representation of the value of what I view, but would allow more manageable billing and would potentially resolve the local channel issue as viewers of those channels would pay to watch them; thereby, lifting the local channels to the same levels as others which is profit based on demand.

[Flag](#) Like *Tobias Lowe* ★ [1 month ago](#)

I would prefer to selectively pay for the channels that I watch. Not only would this provide me with an accurate representation of the value of what I view, but would allow more manageable billing and would potentially resolve the local channel issue as viewers of those channels would pay to watch them; thereby, lifting the local channels to the same levels as others which is profit based on demand.

[Flag](#) Like



Viking ★ [1 month ago](#)

I am not satisfied with quality of signal and equipment used by cable and satellite TV. Bundled services promotes inferior programming. We should be able to pick-and-pay for programming. Why are we paying extra for technology (HD) that should be standard?

[Flag](#)

Like



Denise2929 ★ [1 month ago](#)

No I am not satisfied with how the cable and satellite companies force us to pay for a bunch of channels we don't watch.

Of course we don't get good value for our money for cable/satellite, as above we are forced to pay for channels we don't want.

The channels should be offered as pick-and-pay, we only pay for the channels we want, they should not be bundled together in any way.

[Flag](#)

Like



Tricia Anne ★ [1 month ago](#)

1. No
2. I want genuine choice. I only want to pay for the channels that I actually watch.

[Flag](#)

Like



Bill Hubbard ★ [1 month ago](#)

Doesn't it seem odd that APTN has been placed in the 'basic' bundles of service providers, but at the same time, get a fee for carriage per every household? If they're a basic service, they should not get the fees, but would flounder if they didn't. The same is true of local television stations. With so much fragmentation of the market, the advertising dollars must be spread further, so a fee for their services should be paid by the cable companies that currently access their content for free. Think for a moment about how much money the cable operators make from their subscription fees that pay for what? No programming - unless you want to call the community access drive they pump out programming. (party on Garth). They sub-contract their repair and tech services (that's a joke), so a majority of costs can be written-off. Even if they were to pay \$5.00 per subscriber back to local television, they would still be making obscene profits. Cable & Satellite providers are like banks. A lot of input \$\$, with very little effort and very little going back out.

[Flag](#)

Like



Paul Morris ★ [1 month ago](#)

What I want most is the greatest number of over-the-air HDTV channels. That means not only the major Canadian networks but also local channels freely available over the air. I'd still subscribe to basic cable to get channels that are outside of my local broadcast range but I really want to maximize the availability of broadcast HDTV.

[Flag](#)

Like



kenlawson ★ [1 month ago](#)

This is not going to be good for local tv stations because consumers will avoid their stations if there is an extra cost. those who received subsidizes like Bell and Globe-media must pay back to the government now. The CBC has become more and more irrelevant in TV viewing, they must do more live streaming, that will be their strength in the future, to reach more Canadians, get rid of local CBC Stations and build a new center in the middle of Canada.

[Flag](#)[Like](#)*Karen* ★ [1 month ago](#)

I am not satisfied with the programming and the options are not good value. You have to pick packages that the cable and satellite companies choose. You end up with a lot of junk that is never watched. Consumers should be offered a basic package of 40 channels of their choice. That way the providers would know which channels to discontinue as they are not being watched. People should be able to pick and choose without having to buy channels that are of no interest to them.

[Flag](#)[Like](#)*Jason* ★ [1 month ago](#)

1) No, I'm not satisfied with how programming is currently made available. I have to pay for packages totalling an excess of 200 channels just to watch a handful of them.

2) I want be able to pay for the channels I actually watch. The only downside is that the cable/satellite companies would probably charge more for 10 channels than what it costs for 200.

[Flag](#)[Like](#)*Bill Dixon* ★ [1 month ago](#)

The Basic Cable package costs too much and has too many junk channels. I want a very basic package and then pay a modest fee for each additional channel that I want. I do not wish to have to pay for anything I do not want to watch.

[Flag](#)[Like](#)*chrisman* ★ [1 month ago](#)

If I am to pay for "local TV" then I should have the choice to select which local channels I may or may not want. I don't want to be forced to take AND pay for any channels. ALL channels in my package should be ones that I have specifically selected. If I only want CTV, then that's the ONLY one I should have to pay for. If I choose NOT to have ANY "local TV" channels then I should NOT be charged.

[Flag](#)[Like](#)*prattjw* ★ [1 month ago](#)

I'm not satisfied with what is provided. I would like more personalized access to channels. I would like to be able to "shop online" for my channels, selecting from a menu of channels and being charged for the value of each.

[Flag](#)[Like](#)*ddlamont* ★ [1 month ago](#)

Terrible value for my money.

I am forced to subscribe to hundreds of stations I do not watch or want.

Why not a simple \$2 per station per month.

I'm a big hockey fan, can you tell me why I cannot watch a Vancouver/Calgary game when I live in Ottawa??? Why is it blacked out??? For that matter, why can't I watch a Toronto/New York game??? It's not like revenue is being lost because I'm staying home and not going to the

game!!!

[Flag](#)

[Like](#)



Jason B ★ [1 month ago](#)

I would like to see an HD only package offered by Cable companies, because i dont want to have to pay for full cable just so that i can watch HD content

[Flag](#)

[Like](#)



Jeremy ★ [1 month ago](#)

It's not clear to me why in the modern communications era the CRTC even exists, but since it does, it should certainly provide as much flexibility as possible in all arenas. I think we also need to face the reality that a majority of television programming will be delivered over the Internet within 10 years.

In terms of specifics, our family would like to be able to subscribe to HD channels without having to get their analogue counterparts, and like every other Canadian we would like to be able to choose channels instead of packages. In terms of regulation, why is it that we cannot get ESPN? Is it possible that we will be able to get a specialty channel like Al Jazeera English before ESPN?

[Flag](#)

[Like](#)



frozencanuck ★ [1 month ago](#)

dissolve the CRTC as it is a useless corrupt entity.

<http://dissolvethetc.ca/>

bet this post is moderated!

[Flag](#)

[Like](#)



beckee ★ [1 month ago](#)

Very dissatisfied having to pay for unwanted & never viewed television stations contained in packages. The CRTC's requirement for Canadian basic cable service is flawed and poor value for the money in higher density population areas such as Southwestern Ontario when combined with signal substitution removes choices and saturates the TV spectrum with the same thing over and over. There is less choice in prime time than 40 odd years before cable & satellite. As with any other consumer /business relationship the customer should only pay for product/service they want.

[Flag](#)

[Like](#)



Mark .O ★ [1 month ago](#)

1. No, I am not satisfied. There are too many channels I do not use in a package.
2. I prefer the channels be offered on a singular basis and let me put my own package together.

[Flag](#)

[Like](#)



greggchamberlain ★ [1 month ago](#)

Not satisfied sometimes.

Too much of the same stuff and a lot of the programming is absolute crap.

[Flag](#)

[Like](#)



Gary Deschamps ★ [1 month ago](#)

I am not satisfied with how television programming is made available. I do not want (need) all the channels I am getting. Why can't we be given a choice of channels. I understand you want us to have Canadian channels, but you can make us choose a certain number of Canadian channels and then let us pick the specialty ones we want. I do not need the music channels but I get them. WHY!! I wanted one specific channel (a french sports one) had to take the French package again WHY???

[Flag](#)

Like



Moose57 ★ [1 month ago](#)

1. I'm NOT satisfied as while the bundles appear to offer value, they creatively place stations in tiers/bundles such that I need to subscribe to 2, 3 or 4 to get the 2, 3 or 4 stations I want to watch. Then 20, 30 or 40 stations I DON'T want.

2. Ideally I would want TRUE Pick & Pay starting at some per channel rate with a discount with each additional channel and create custom bundles. This is easily done with a digital distribution system, Analog may have to be obsoleted on cable, except for maybe the TRUE local OTA stations.

[Flag](#)

Like



reneb ★ [1 month ago](#)

Everything that the CTRC mandates ends up costing us more..I for one have had enough..Its about time that we truly have freedom of choice..Let us choose the channels and programs we WANT to watch, not those mandated by the CTRC.If Canadian programing merits watching it will be watched..if not...then good riddance

[Flag](#)

Like



Name ★ [1 month ago](#)

The CRTC has shown its inability to regulate the cable industry and TV networks. Consumers have seen increased prices on a continuous basis. The current fees are outrageous. Consumers should be paying a small fee to have cable in their homes and have complete access to all cable stations at no extra cost.

The CRTC should be forcing the cable companies and the TV stations and cable stations to negotiate with each other for carrying fees, but these fees should not be allowed to be passed on to consumers.

The business model created by the cable providers is outdated and should be curtailed by the CRTC. Do your job and protect consumers. There's no reason consumers should have to pay for cable station fees.

[Flag](#)

Like



dannies ★ [1 month ago](#)

What options? I get to choose between 5 packages. That's it. Basically they place 1 good channel in each package forcing you to order all the packages.

I'm so fed up right now I'm dumping my cable and watching everthing I want on the internet.....

[Flag](#)

Like



Rob ★ [1 month ago](#)

I seem to be paying for over 300 channels just to watch about 12 of them regularly. Why can I not only pay for the TV channels I watch?

[Flag](#)*Leonard Wilson* ★ [1 month ago](#)

I am definitely not satisfied with how programming is made available by my cable company and we do not get good value for our money, I feel that you should be able to purchase a basic package and then add individual channels according to your viewing preferences and not have to pay for a lot of channels that you have no interest in viewing, with today's technology I am sure this could be achieved in such a way that the cable company would profit by getting more customers and those customers would benefit by getting to watch what they wanted too.

[Flag](#)*Richard Potter* ★ [1 month ago](#)

Like many people, I find the satellite provider's choices of the grouping of channels is arbitrary and does not accord with the way I think of accessing tv. Having opted for certain clumps of channels 10+ years ago, I now face the quite unsatisfactory decision to pay for added channels I don't want in order to get specific programming. This is unlike almost any other consumer choice in the marketplace.

[Flag](#)*DB* ★ [1 month ago](#)

I'm not satisfied with how programming is provided because I have many channels that I pay for but never watch and do not want. I have to take these channels because the CRTC has ruled some are mandatory, like APTN, or it is part of a package.

Any channel that charges for its service should be at the customers option - there should be no mandatory channels. The cable companies should sell individual channels, provide pre-determined packages like they do now, and have packages where the customer can select 5, 10 or 15 channels for a set price.

These changes may mean that some cable channels will lose subscribers and go out of business. Some of these channels may even be ones that the CRTC or a newspaper editor feels are worthwhile. That's fine with me. If a channel cannot attract enough subscribers or viewers to cover its costs then it does not deserve to exist. I object to subsidizing other people's viewing habits. I also don't expect others to support my viewing habits.

If we do not start to wean the TV channels and cable companies off of thinking that the CRTC will solve their business problems or save them from themselves then in a few years they will hit the wall and die. Consumers will drop them and get content from the internet.

[Flag](#)*dannies* ★ [1 month ago](#)

what options?.....I get to choose from 6 packages. Each package contains 1 good channel. Forcing me to buy all the packages. Very soon I will dump my cable and watch everything on the internet.

[Flag](#)*Marv Curry* ★ [1 month ago](#)

I am not satisfied. I am forced to pay for channels, I never watch and never will. I would like user pay. Only the channels that I want and I will gladly pay for them. The cable companies are trying to deflect their gouging on to the local stations. When I buy a car, if I don't want the options, I am not forced to pay for them. It should be the same for program selection.

[Flag](#)

 Like*alex martin* ★ [1 month ago](#)

we should have the option to pick and choose exactly what channels we want. I couldn't care less about having Global/CBC and some of these other garbage local channels. DON'T WATCH THEM ANYWAY....why should I be forced to pay for garbage I don't want?

[Flag](#) Like*R.J. Levesque* ★ [1 month ago](#)

I have not had cable TV since 1990 and I do not miss it. I have the choice of 8 channels "over the air" at present in Calgary. This means I have an option to the exorbitant fees charged by the monopoly run by the cable companies. I'm afraid that if there is no option to cable or satellite providers, they will happily charge the consumer as much as they possibly can and continue to rake in huge sums of money at the consumer's expense. I think that the only way to keep them in line is to have another option. You can see how they have treated the broadcasters - the consumer may be next if they are allowed to be the only provider of signals. As far as local television goes, it is not important to me. I'm perfectly happy with national news and coverage. I guess if the CRTC forces me to pay for a television signal, I'll be listening to a lot of radio.

[Flag](#) Like*bruceflorence* ★ [1 month ago](#)

The problem as I see it is that cable companies offer a good selection of programming to meet a wide variety of choice. Unfortunately what has changed over the decades is our availability of time and what we need now is the ability to view programs when we want and not at set times such as offered by the cable companies. The capacity to choose programming on demand is available in other countries and needs to be brought here to Canada.

I believe the cable companies could improve access to their programming by offering access to streaming over the Internet.

[Flag](#) Like*tom scharf* ★ [1 month ago](#)

I,m not happy.I'm forced to buy packages and programming I don't want. As a mature consumer,I think I am quite capable of deciding what I want to watch,without the C.R.T.C. telling me I have to have any one particular station. ie: With All due respect to French Canada, I don't speak the language.let French Canadians support French language stations.

[Flag](#) Like*9308rick* ★ [1 month ago](#)

I should be able to pick and choose individual channels whatever they are as few or as many as I would like. Why do I have to pay for a package to get one or two channels that I want. I pay too much for package channels I seldom or never watch just so I can watch the channels I wish to have. Lets try the kiss mentality
Keep It Simple Stupid!

[Flag](#) Like*ALEXANDER* ★ [1 month ago](#)

I would like to be able to select the individual channels I wish to view, not the packages predetermined by someone in Ottawa or wherever the CRTC is based.It makes no sense to me

why I have access to two or three french channels when I cannot speak a word of that language. With the freedom to make my own selections I could reduce my list of viewable channels from the present fifty to a half dozen and reduce my inflated cable bill to a reasonable amount.

[Flag](#)

Like



Kevin ★ [1 month ago](#)

I pay Rogers \$38 monthly for basic cable. I watch, on whole, 3-4 stations regularly (CTV, Global, CityTV, CBC). The rest of the stations I couldn't begin to tell you what's on those stations and is a complete waste of my money. I should be the one to decide which channels I want and pay only for those channels.

[Flag](#)

Like



Stan ★ [1 month ago](#)

Part of the problem is the Canadian Content rules. You force carriers to carry more Canadian channels than U.S. ones and then you wonder why there aren't enough local advertising dollars to go around. If people could pay for what they wanted, less popular channels would die off, and advertisers would move back to the bigger networks. Why the heck does Canada need it's own food channel?? Last I checked we at the same stuff as Americans more or less. Protectionism means waste and we pay the bills!

[Flag](#)

Like



Karl Sucholotosky ★ [1 month ago](#)

No I have never been satisfied. If I could pick and choose the channels I would like and pay for only those channels makes the best sense for me as a consumer. But I don't consider it value for my money when I am paying for 3 french language channels I don't watch as well as other foreign or religious channels just because they are in the "package" of channels that I do want. Kind like buying a box of smarties just for the red ones and throwing the rest away!

[Flag](#)

Like



jman979 ★ [1 month ago](#)

1. I am not satisfied. Like most everyone else I don't like things being packaged. It should be offered as \$X for the basic cable connection or satellite receiver, then a price for each individual channel. If channels can't survive in that environment, they should die a quick death.

2. Honestly, I think the whole concept of broadcasting in its current form will soon die. Just like people want their channels a la carte, I think most people would want their programming a la carte as well if they could get it that way. If I want to watch a some comedy or drama, I should be able to select it on demand when I want to watch it, not at Xpm on Yday night each week. If it's a weekly program, the shows would be posted/made available at the same time each week, then I would choose to watch (or not) when I want any time after that. The entire season up to that point and previous seasons should be available as well, and if I want to watch 10 episodes in one sitting, I should be able to do that. Same deal for news programs, if that's your thing, though no one would want to watch old news.

The cost of watching each individual program could be done two ways. The cheaper option would be to have commercials embedded like they are now. For a little more, one could order the commercial-free version. Hell, if you wanted to just watch a package of commercials to see the latest and greatest products on the market, that should be available too (and really the advertisers should pay you if you watch).

So what we really need are robust, high capacity networks that can handle the formula above. Whether that's cable, satellite, fiber optic or whatever isn't the point. Once you have a connection by whatever means, you access the internet, go to the site ("station") that has the content you want to watch, and you pay to watch it. Good content will get watched and make money. Crap content will not. Whether it's local or not is beside the point. Minimum Canadian

content controls would go out the window too. The network provider would make money strictly on providing the connection and billing you on usage (more content downloaded, more money - less content, less money). Content providers would make money each time their content was downloaded.

[Flag](#)

Like



mobilehowie ★ [1 month ago](#)

1. Relatively satisfied. I can get specialty channels within 20 minutes by making a phone call. I get four or five National Geographic/Discovery Channel type stations for about \$9 a month. That's great value.

Getting CTV, CBC, TSN, BET, Much Music (and its several incarnations), CityTV, PBS, YTV, and so on, for about \$80 a month is not a good value.

Why? I don't watch them. I don't want them. I can read or see the same things online or in a newspaper for 1/100 the cost. Give me the option to purchase the things I want, and not the things I don't want.

[Flag](#)

Like



spp_24 ★ [1 month ago](#)

1. No the programming options stink. I want to pick and chose each and every channel. I hate getting packaged bundles which are dictated to me. Getting "mandatory" channels in bundles is a waste of my \$\$

2. Allow me to pick and chose every channel

[Flag](#)

Like



Kathi ★ [1 month ago](#)

I am not satisfied with only one cable company and bills coming every ttwo weks for nothing but re-runs and American programming, I subscribe to BBC.ca and most of the programming is Canadian content or old reruns. Stale, stale , stale and I think we could do better by having local talent develop programs that fly a little higher. Remeber the seventies?

[Flag](#)

Like



Dave ★ [1 month ago](#)

* Channels should be offered on an a la carte basis. I should be able to choose only the ones I want, rather than needing to pay for several unwanted ones to get the channel I actually want.

* So-called local stations should not be given fee-for-carriage AND mandatory carriage on basic cable. Ideally, I'd give them neither.

* So-called local TV already gets simultaneous substitution of their signal for the US broadcast signal for programs airing at the same time. This is already more than generous in my opinion. They absolutely are not entitled to sole rights to a particular show and the power to blank all broadcasts of that show from the US signal.

[Flag](#)

Like



Shayne ★ [1 month ago](#)

What a joke reading the comments on "how you have to pay this or that if you want this or that." I solved the problem real easy, I cancelled everything and just went with the basic service. Yeah, so I miss some of the channels I had really liked, but so what...it is offset by the money I have saved.

To say you "have to pay" for it is a cop-out. If you're paying for it it's because you want to. No one is twisting your arm. Life will still go on if you do not see the channels you so dearly want to see.

If enough of us were to cancel the big packages the cable companies would be forced to change the way they operate and cater to us for a change.

And you don't really believe because the CRTC put together this little outlet for you to voice your concerns that they will really listen to you, do you?

They've already made up their minds on which way they are going to go on this. This is set up just to pacify us into thinking they are actually listening to us.

It's not the public they care about so much as it is the big businesses who try and rule our lives. The CRTC has already shown the truth of that by catering to them, not us or there would not be so many of us pissed.

[Flag](#)

Like

 [chuck12345](#) ★ [1 month ago](#)

I think the CRTC should remove its blinders and get out of my pockets and my living room. The CRTC first forces my cable provider to show the Canadian station version of an American programme which is running at the same time so that the Canadian Network companies can maximize their advertising revenue, and then the CRTC is even considering having me pay for my local stations. I believe that I should be allowed to decide what I will purchase and pay. If the CRTC allows the Canadian Networks to collect a fee from cable companies, then the following should automatically be allowed by the CRTC: a) all stations have a fee and we as subscribers can select what stations we wish to purchase; if we specifically pay for a US station, then we do not be forced to be switched to a Canadian station's version of the same programme; Canadian stations should not be allowed to receive any further funding or consideration once a fee is attached to their station(s) for subscribers to pay. If the CRTC veers from this proposal then it is basically violating my constitutional rights.

[Flag](#)

Like

 [mitchellbrogan](#) ★ [1 month ago](#)

No I am not satisfied. I have to pay for too many channels just to watch the one channel I wanted any particular package. I want to be able to pick the channels I want to watch ONLY.

[Flag](#)

Like

 [Halifax viewer](#) ★ [1 month ago](#)

No, I am not satisfied. I want a certain channel, but I have to take a number of channels that I'm not interested in in order to get the one I want. Then, wouldn't you know it, when I want another channel, I have to go to another package and my cable ends up costing me over \$60 per month.

I would prefer that the cable companies be made to offer say, 10 channels for X number of dollars per month. Each extra channel for more, but nowhere near the fortune that I have to pay now. Channels like CBC and CTV could be included in the original 10, but only if I chose them as my original 10. Is this clear? The other part is that I have no intention of paying MORE on my cable bill and my MP will hear it if that is what the CRTC allows to happen.

Rereading this: I'm not being belligerent! I'm wondering if I've made it clear what I suggest as an option.

I had a question for the CRTC a few weeks ago and you got back to me in a timely manner. I'd like to thank you for that.

[Flag](#)

Like

 [Steve](#) ★ [1 month ago](#)

I am not satisfied with television programming by my cable company. The problem is that there is no competition. In my market, one of Canada's largest, there is only one provider offering digital cable service. So there is little incentive to improve service.

Increased competition would be an ideal solution to this problem, though it may not be entirely feasible. Until consumers can have real choice in digital cable or satellite service, some simple regulations would make sense, including a skinny basic service at a regulated price, and the

ability to add channels à la carte.

[Flag](#)

Like

 *legends* ★ [1 month ago](#)

I do not appreciate having to pay for the many speciality stations that I never watch: Vision, Vrak, National assembly, Teletoons, InuitTV, etc.

[Flag](#)

Like

 *Jeff Bowman* ★ [1 month ago](#)

I strongly feel that all local television stations should be available through an antenna. They could get their revenue through advertising sales. I will not subscribe to either cable or satellite service. Far too expensive for the service provided.

[Flag](#)

Like

 *James Hutchison* ★ [1 month ago](#)

I am not at all satisfied that I must buy a pre-packaged bundle of channels. If I go the store for eggs, I am not forced to buy bread and milk for the priviledge of buying eggs. I want to choose and pay for only the channels I truly want. I do not want some beaurocratic selection of channels to be made for me.

Give me the ability to choose and pay for only the channels I want.

[Flag](#)

Like

 *angry3* ★ [1 month ago](#)

It is time to allow Canadians to choose what channels they want and to only pay for the channels they want and to stop the cable companies from gouging for the popular ones! They package crap with good stuff and jack up the price.

When exactly is the CRTC going to start looking out for the consumer and stop catering to the networks and cable companies?

You ask which side we favour? Frankly, I think most Canadians hate BOTH the networks and the cable companies.

[Flag](#)

Like

 *David Fenske* ★ [1 month ago](#)

1. There are many, many channels (I have had both satellite and cable) that I do not watch and would not voluntarily pay for. I am happy to pay for the channels I do watch, but the one I do not watch are, at best, a tremendous waste of bandwidth.

2. I would prefer the channels to be completely unbundled and allow choice or not of each.

[Flag](#)

Like

 *Lloyd* ★ [1 month ago](#)

No, I am not satisfied. "packages" are offered with choices I would not make. Basic is to basic. The next package up is too much. I would rather alacarte

[Flag](#)

Like

 *lawrence1957* ★ [1 month ago](#)

I would prefer to pick and pay for only the channels I want. I would like a pure subscription /

pay per view model. A base fee that includes physical delivery along with news and local access TV.

[Flag](#)

Like



maydd ★ [1 month ago](#)

1. Television programming in North America is quite poor, in my opinion, although I'm probably in the minority here. Since it is mostly driven by advertising, we will continue to get low-quality drivel that caters to the lowest common denominator. I will not even go into the value-for-money argument...

2. Cable/satellite providers should (still) be obligated to carry local television free as part of the basic offering, but all other channels should be 'a la carte'.

[Flag](#)

Like



KH ★ [1 month ago](#)

1. The options are poor. I have a hell of a lot of channels with not a lot on them. I balk at the price I am paying each month for substandard programming. A certain cross-section of channels should be free for everyone whether you subscribe to cable/satellite or not.

2. The channels should be offered free to all whether they subscribe to satellite/cable or not. All satellite/cable connections should have basic channels by default.

[Flag](#)

Like



davemckee ★ [1 month ago](#)

we are not happy with a variety of things;

1. all channels should be unbundled
2. commercial breaks ALWAYS have louder sound, this is intolerable
3. lack of new content, TV is predominantly re runs and pseudo reality shows

[Flag](#)

Like



BRIAN ★ [1 month ago](#)

1. NO, TOO MANY PACKAGES. I SHOULD BE ABLE TO SELECT EACH CHANNEL AND PAY FOR THAT CHANNEL. I DON'T NEED 6 CHANNELS SHOWING THE SAME CRUMBY RE-RUNS OF TWO AND A HALF MEN

2. PAY 1.99/MO FOR EACH CHANNEL YOU SELECT

[Flag](#)

Like



Mariner201 ★ [1 month ago](#)

I am already paying (under protest) for local TV through the LPIF which, thank you CRTC, was imposed on the cable companies and they have simply passed it on. That's not what the CRTC intended but they have done nothing to stop the practice.

I would like some choice. Stop the bundling and let me choose which channels I want available to me. I think I am paying far too much for what I get now and I never watch half of what is there. The rates are far too high and the creep up each year without any corresponding increase in value.

Take charge CRTC or get out of the way.

[Flag](#)

Like



Karen Grant ★ [1 month ago](#)

CBC, CTV and Global/CanWest should be ashamed of themselves. It is their past policies and actions that has led us to this juncture and now they want us to pay for their lack of foresight and initiative. To which I say "Bah, humbug!"

Rather than focusing on developing quality Canadian programs, they took the easy way and bought U.S. programs. Rather than finding creative ways to maintain and grow truly local programming, they kept cutting local television stations, merging into "regional" entities- alienating the same television consumers they now want to gouge.

Cable companies and satellite television providers are not perfect by any means. I can only speak to the cable company we deal with-Shaw. Through their community channel, we are getting more coverage of local events-which is wonderful since CTV went regional out of Sudbury and we're lucky to get 30-60 seconds of Sault Ste.Marie content on any given newscast.

"Local" television OBVIOUSLY means something very different to the networks and consumers. Networks seem to deem consider regional and provincial and national television as "local". Not many people I talk to agree with the networks!

The CRTC should and must consider consumers' interests above the networks in this fight. Let CBC, CTV and Global/CanWest sink or swim on their own. If they cannot come up with creative and innovative ways to become more Canadian and more truly local, that is THEIR problem. And we should not have to pay for their complacency in view of a changing world to which they chose to turn a blind eye.

Say "NO" to a "local" television tax.

Flag

Like



ogstonb ★ [1 month ago](#)

I enjoy the services and programming available to me by my cable company. They have done a great job, expanding their services at some modest prices. If I had to have local channels, then it should be entirely optional and should be able to select a package that has no (or few) local channels so that I do not have to pay for local channels that I never watch.

Flag

Like



vatul1 ★ [1 month ago](#)

I think both the local TV channel operators and the service providers are fighting over is exaggerated and is waste of public money.

The Free to air TV Channel operators generate revenue on the advertisement. I haven't seen a single program on local channels that runs for more than 20 minutes. Typically there are advertisements for 10 or more minutes during a half hour program. It is not a consumers problem if they cannot be creative to attract more revenue by being the sought after channel.

On the other hand service providers only carry free channels in their basic package. For a single paid channel a consumer typically has to pay double the cost. I myself is paying the double of basic package from the cable service provider just because I added on paid channel. These service companies just want to get paid as much as they can.

What happens if no one subscribes their channels or people start using antennae for getting local channel, then neither the TV operators or the service providers will get any revenue.

I think its high time now when both the channel operators and service providers should think about consumers and not them.

I absolutely believe that i am paying much more than what it is worth for the programming available to me.

I am sincerley thinking of putting up a antennae, for a fraction of cost, to get all the local TV programs.

[Flag](#)

[Like](#)



x46 ★ [1 month ago](#)

Our monthly cable bill is about \$75, from Rogers, in Toronto. That's not bad compared to some, but, considering we had to buy an additional level of service to receive the stations we used to get under the previous arrangement, I believe we're being gouged. The stations we have that we watch are, as they appear on my dial:

2 (TVO), 3 (used to play VCR tapes - does it work without cable?), 4 (CBS), 5 (TV programming as the local TV guides are absym!), 6 (CBC), 23 (Weather), 24 (Weather/News), 26 (CBC News Channel), 27 (W), 30 (TSN), 31 (A&E), 33 (CNN), 34 (TLC), 37 (BBC World), 39 (Showcase), 40 (Bravo), 42 (Discovery), 43 (History), 44 (Comedy), 46 (HGTV), 49 (BET), 50 (Space), 56 (Food), 61 (PBS), 62 (CTV News.) We do not watch, but receive whether we want them or not: 4 (multilingual), 7, 8, 9, 10 (local community news), 11, 12 (French), 13 (French), 14, 15, 17, 18, 19, 20, 21, 22, 25, 28, 29, 32, 35 (Italian), 36, 38, 41, 45, 47, 48, 51, 52, 53, 54, 55, 57, 58, 59, 60, 63, 65, 70, 97, 103 - and a couple of other odd numbers at the top of the dial which are in languages other than English. I can understand the value of local community news, but wonder why I have to pay for stations in languages I do not understand well enough to appreciate the programming. As well, Rogers keeps shuffling their selections to force subscribers to buy another tier because one or two stations that you like have been moved to the more expensive option, meaning we end up with many more channels we will never watch. So, that's 25 stations we watch vs 40+ that we do not.

Obviously, I would much prefer that the cable providers were forced to allow subscribers to choose only those channels they preferred. New channels could be provided free for a month as they are not to allow people to judge whether they wish to subscribe. The reason given by the cable companies for bundling services together was to provide new channels, like HGTV, an opportunity to make enough money to stay afloat while they developed local and Canadian content. That simply has not happened. Bravo, Showcase, HGTV, etc., all depend almost exclusively on programming bought elsewhere. There is very little local production even though they have had years to develop a base. In fact, HGTV has less local programming now than when it started.

I agree that cable companies should have to pay for local programming just as they have to pay to carry programming that originates elsewhere. Just because it's local does not mean it's free. For years, Rogers carried US signals without compensating the originators of those signals until they were forced to do so. Now they are refusing to compensate local TV stations. It seems their business model depends on scooping whatever they can for free while charging subscribers for it. You cannot tell the TV stations that what they produce has no value as you turn around and charge for it unless you are a bit of a rogue.

I also have a concern about moving to digital, programming on demand, etc. I want to be assured that I can record whatever I want to view later instead of having the cable company charge me for something like TIVO. As well, I am very suspicious of the long, frequent and inconveniently timed outages Rogers has been having, esp. with the CBC broadcasts. It was not just the finale of the skating competition that was blacked out; I've found the CBC news disappearing lately, too. I'm ticked off enough to have started checking out TV over the internet and how to set it up for group viewing without having too much electronic gear cluttering up the living room.

Satellite is another option I'm having a second look at given that the dishes are small now. I am tired of paying for things I do not want and having the provider's monopoly restrict my choices.

One more thing: will someone please regulate the religious programming? There are hucksters selling scraps of fabric as lucky/God will bless you tokens. And, I've heard some of the most outrageous bigotry that would not be allowed by anyone other than a 'holy' man from the Catholic and Jewish programs. I cannot tell what some of the others are saying as they are not speaking English. I had tried the religious channels (14 and 60) looking for some interfaith discussion and found hate speech and flim flam instead. Disgusting!

[Flag](#)

[Like](#)



R.J. Levesque ★ [1 month ago](#)

I have not had cable TV since 1990. I get 8 channels in Calgary "over the air" and am perfectly happy with this. The only way to prevent the cable and satellite providers from charging as much as they possibly can and continue to make huge profits is by having an alternative. You can see how they have treated the networks and the consumer will be next. If the CRTC allows them to become a total monopoly, I guess I'll be listening to a lot of radio. As far as local TV goes, I am happy with national news and programming and would happily accept it if it means I would not be forced to pay for a TV signal.

[Flag](#)

Like



Leonard Wilson ★ [1 month ago](#)

I am definitely not satisfied with how programming is made available by my cable company and we do not get good value for our money, I feel that you should be able to purchase a basic package and then add individual channels according to your viewing preferences and not have to pay for a lot of channels that you have no interest in viewing, with today's technology I am sure this could be achieved in such a way that the cable company would profit by getting more customers and those customers would benefit by getting to watch what they wanted too.

[Flag](#)

Like



Robert Williams ★ [1 month ago](#)

I have Shaw and I want a choice of channels

[Flag](#)

Like



Jacqueline ★ [1 month ago](#)

1. No, I am not satisfied. Canadian services should be of the utmost importance. Take Wild TV for example, a very popular channel that has a very large following across the country and accommodates to a large niche population. I can't get it on Shaw cause they don't want to air it! How does this make sense? But I can watch all the US programming, I want! Doesn't seem fair does it?

[Flag](#)

Like



NoChoices ★ [1 month ago](#)

1. I totally agree with Neil Rowe
2. I would prefer that the programs be grouped according to content (e.g. sports, history, Canadian content, reality TV, game shows, movies, etc.). Then let me choose which categories that I want to pay for. I am currently contemplating cancelling my cable subscription, since my limited program choices leave me no option but to turn off my TV for lack of something worth watching.

[Flag](#)

Like



TLM ★ [1 month ago](#) [in reply to NoChoices](#)

I switched my cable provider as soon as I could. I was sick and tired of watching my bill go up annually like clockwork and not get anything more for it.

The digital provider I have now still has bundled channels, but they're grouped by content. I still have plenty of channels I don't watch - mostly in (not very) basic cable - but I now have a higher percentage of channels that I do watch (and I have more channels and pay less for them).

[Flag](#)

Like

 *kim* ★ [1 month ago](#)

We should get "basic services" for free and then be able to pick and choose the stations/services we are willing to pay for. The "bundles" cost a fortune and sometimes you only want one or two stations in the bundle and never watch the others.

[Flag](#)

[Like](#)

 *DARRELL GAUCHIER* ★ [1 month ago](#)

1. Yeah, the packages suck, but no matter how I try to pick, I still end up paying over \$100
2. As a Bell TV subscriber, I'd be okay just paying for my local channels in Calgary and some packages, but that would just make sense.

[Flag](#)

[Like](#)

 *Dany Lemieux* ★ [1 month ago](#)

Paying for a bundle of 8 channels that I know I have to order for only the 1 channel that I am going to watch is simply making me sick.

I want to be able to order my channel just the way you can order a pizza, only what I want!!!!

[Flag](#)

[Like](#)

 *mikeshusterman* ★ [1 month ago](#)

NO, i DON'T SEE VALUE, AND i HAVE TO TAKE CHANNELS i DON'T WANT, CHARGE ONLY FOR CHANNELS i WANT, AND NOT MORE AS i AM USING LESS, PLUS DON'T LIKE THAT LOCAL CABLE CAN OVER ADVERTISE ON NON-CANADIAN ADDS AND THEREFORE EXTEND THE AD TIME AND REDUCE THE CONTENT OF THE TV PROGRAM YOU WANT TO WATCH. i SEE THIS AL THE TIME, WATCHING A CBC OR SHAW COMMERCIAL WHILE THE REGULAR PROGRAMING HAS STARTED

[Flag](#)

[Like](#)

 *Art* ★ [1 month ago](#)

1. I am not satisfied with the programming available from my cable company and have complained many times about their program bundles. I never watch most of the programs in the bundle but have to pay for them so I can get the 2 or 3 that I do watch. That is ridiculous in this day and age.
2. I would like to choose the programs I will pay for.

[Flag](#)

[Like](#)

 *Geoff* ★ [1 month ago](#)

No I am not satisfied with present cable offerings. I subscribe now to basic cable just to get TVO, PBS Buffalo, CBC and occasionally CTV; so I'm paying for a lot of stuff I don't want - which I greatly resent. I don't want Much More Whatever It Is? or the shopping channels or even OMNI. I would be happy to pay an access fee (as long as it is reasonable) and then pick the few channels I would want to watch and this would change during the year.

[Flag](#)

[Like](#)

 *paulgreen100* ★ [1 month ago](#)

The practice of packaging a variety of channels together leaving the customer with a the choice of buying all channels in the package including channels you don't want seems wrong to me. I don't know what the regulatory requirements are that may cause this but if there are regulations they should be changed. If a customer only wants to view and pay for individual Canadian or American channels as the case maybe why should he or she have to buy a channel

of interest packaged with other channels.

[Flag](#)

Like



Rob Hamilton ★ [1 month ago](#)

I have digital cable and would prefer to pick the channels I want and don't want. I don't feel that I get good value as I get a lot of channels I don't want and never watch. There are also other channels I would like to get but don't want to buy the bundle as it has many other channels I don't want. If the broadcasters are given the right to charge for their signal then I will end up paying for more channels I don't want. I understand there are rules about Canadian content but surely we can still pick the channels we want as long as we maintain the Canadian content mix.

[Flag](#)

Like



Jonathan K ★ [1 month ago](#)

I am quite satisfied with what is being offered by local cable providers, however, I don't agree with the argument by television networks that the cable companies should pay for access to their broadcasting. The reason for this is because it does not make any logical sense. What I mean is that why should the cable providers pay for access allowing the networks to collect from the cable providers who will in turn collect from the consumer and then continue to collect revenue from advertisements and not pass that back to the cable provider and back to the consumer. This should be a two way street.

Also the government implemented the digital switch in the delivery of service, creating a difficulty in receiving a signal that was more readily free-to-air. The new digital system creates a roadblock in receiving what was for the longest time free for those who could not afford. Now there are added expenses to obtain a television signal and if the networks have their way, there will be fee for something that has been since the creation of television free. This is unacceptable.

[Flag](#)

Like



georgerchandler ★ [1 month ago](#)

Willing to pay for over-the-air signals from CTV, Global and CBC TV but only if I can choose the cable channels we wish to receive. Dump the mandatory packing or at least severely restrict it. If a channel can't stand on its own by now take it off life-support and let it die.

Thank you for your kind attention

[Flag](#)

Like



reinhardschlosser ★ [1 month ago](#)

1. I am not satisfied because of the restrictions placed on Canadian cable companies by the CRTC on what they are allowed to offer their customers. Let the market and not CRTS decide what cable/satelite companies can offer. I do not get the programming I could get if the calbe companies could allow people full choice of all international and national programming.
2. Channel choice should be left up to what cable/sattelite users are willing to pay for regardless of where it comes from. This includes local programming.

[Flag](#)

Like



Bill Johnstone ★ [1 month ago](#)

No, I'm not satisfied with how Shaw and other cable companies offer their channels. It's very profitable for them to make us buy a whole tier of channels, so we end up paying for six or a dozen dozen channels when we want only one or two. Cleverly, they then increase such profits by offering three different tiers.

Second, the cable companies charge for digital and high-definition bundles as if they were

distinct products, much different than regular television. But digital and high-definition are simply the current way to receive television; they are simply different technology and should not be charged for separately.

Something else bugs me: the larger newspapers provide weekly and daily TV schedules. But the cable companies give apparently arbitrary mixes of channel schedules. Why can't cable companies give newspapers the schedules for all basic cable channels? Why do they omit some basic channels, yet tell us what's on specialty channels?

Moreover, the cable companies then complicate our billing by bundling in non-television services, mainly Internet access and telephone. By doing so, they actually increase the public's vulnerability to outages.

Flag

Like

 *lab60* ★ [1 month ago](#)

1. I am currently happy with the television programming options made available to me. However, I feel that more choice is always a good thing, and therefore more a la carte availability would be nice.

Flag

Like

 *Jon* ★ [1 month ago](#)

I should not have to subscribe to channels I already receive over the air for free. Change the rules, so that I have the option to subscribe to any satellite package I want without having to pay \$35 for basic channels, which are really free elsewhere.

Flag

Like

 *Chris* ★ [1 month ago](#)

I am not satisfied with how television programming is made available to me. I firmly believe that Canadians pay too much for television programming, regardless of the provider. Cable providers often bundle channels into packages under the guise that the consumer is free to choose which channels he/she would like to have. In actual fact, it can be prohibitively expensive to choose the desired combination of channels. As a consumer, I have to make concessions on certain channel selections in order to keep my cable bill at a reasonable amount. Certain packages are more economical, but I end up paying for channels that I do not want and not receiving other channels that I do want.

I believe that local cable content is important, but the consumer should not have to assume any additional costs in having the content provided. Also, there are many regional discrepancies in both the quality and quantity of local programs. Canadians in smaller cities and towns are paying extra money to have local content provided to them, when in reality, they are seeing a small number of programs in a heavy rotation.

Flag

Like

 *Chris* ★ [1 month ago](#)

I am not satisfied with how television programming is made available to me. I firmly believe that Canadians pay too much for television programming, regardless of the provider. Cable providers often bundle channels into packages under the guise that the consumer is free to choose which channels he/she would like to have. In actual fact, it can be prohibitively expensive to choose the desired combination of channels. As a consumer, I have to make concessions on certain channel selections in order to keep my cable bill at a reasonable amount. Certain packages are more economical, but I end up paying for channels that I do not want and not receiving other channels that I do want.

I believe that local cable content is important, but the consumer should not have to assume any additional costs in having the content provided. Also, there are many regional discrepancies in

both the quality and quantity of local programs. Canadians in smaller cities and towns are paying extra money to have local content provided to them, when in reality, they are seeing a small number of programs in a heavy rotation.

[Flag](#)

Like

 *trumpetnotes* ★ [1 month ago](#)

The future is HD yet the cable companies charge for more than the few they throw a a teaser. All HD channels should be available as part of the basic package.

At the present one cannot pick and choose from the smörgåsbord of channels at a reasonable cost. The requirement to take a package should be eliminated and the cost of channels selected decline as more are chosen.

I object to paying for channels I do not watch...that includes the commercial channels asking for a new revenue source from the viewers. Accordingly, if the CRTC decides to allow a fee to view commercial channels, one should at least be allowed to choose which ones we wish to subscribe to.

[Flag](#)

Like

 *Leese* ★ [1 month ago](#)

I would like to choose my own channels. There are too many channels that I don't want and never watch but have to pay for. I don't care for commercials either.

[Flag](#)

Like

 *Shon Adams* ★ [1 month ago](#)

No, I am unsatisfied with how I receive local programming. I would rather choose the channels i watch individually. Other than local news, I never watch Canadian channels unless forced to by signal substitution, so i would not choose to have any local stations in my lineup, as canadian programming is sub par with that of the U.S. Furthermore, broadcasters wanting us (consumers) to have to pay for a signal put through cable, which they give away free over the air, is ludicrous.

[Flag](#)

Like

 *Nicola* ★ [1 month ago](#)

I want to purchase only the channels I want to watch. The bundles are not good value for my money at all! They are ridiculous!

[Flag](#)

Like

 *stephenp* ★ [1 month ago](#)

I think subscriptions by channels opens up to possibility for gross over charging! We have the right to have access to local news and information. Locals in each region should be a given with the option to sub for out of market channels. I also think both Rogers and Bell over charge for their services!

[Flag](#)

Like

 *Bruce F.* ★ [1 month ago](#)

There should be a small basic package with all Canadian networks and a couple of news channels and the weather channel for a very reasonable amount of money. Everything else should be a la carte. We should be able to pick and choose from ALL remaining channels, what we want, perhaps priced by volume (ie 5 channels for a certain amount, 10 channels for a better

price, etc etc). There should be no linkage rules involved either. They could simply charge a little more for US channels than for Canadian ones. Consumers would have the choice.

Flag

Like

 W V ★ [1 month ago](#)

I do not like the way that programming is packaged meaning that in order to receive 1 channel you are forced to pay for 30. This allows for inferior programming to be subsidized. Channels should exist based on their own merits. One should be able to pay only for the channels that you want to receive. As for cable companies being forced to pay for local TV channels, why would you have to pay for something that is broadcast OTA for free? This is nothing more than a tax grab by the networks.

Flag

Like

 Mohit ★ [1 month ago](#)

Not happy not at all happy....not aware of the whole scenario, the arrangement between CRTC-Cable Companies (Bell/Rogers & other small providers) and the local channels

Cable itself is very expensive, basic cable with regional channels cost almost \$80 a month+no choice in service (scarborough region, apartment facing North) have to be with only Rogers.

It is shameful that with HST tax,TTC fare increase,Inflation in economy,increase in internet charges(from Jan 2010-notice from provider), instead of stream lining expenses, more effective budgets & restructuring the whole system, the CRTC is taking the easy way out, ask for more money.

I am 100% confident that there will be no improvement in cable services atleast for another 2-3 years and it will keep on increasing (the cable bill)due to lack of local broadcaster's competition (i say monopoly).

I agree with other comments posted,we need more competition, choice, better service at nominal charges not the other way around.

The local channels need to be there, they require resources, but WHY the consumer have to face the brunt and the Broadcasting companies make all the benefits.

Flag

Like

 Brad Kincaide ★ [1 month ago](#)

I would prefer to choose only the channels I want, there would likely be about ten, and none of them would be local, if I want American programming I'll get it from America.

Flag

Like

 W V ★ [1 month ago](#)

I do not like the way that programming is packaged meaning that in order to receive 1 channel you are forced to pay for 30. This allows for inferior programming to be subsidized. Channels should exist based on their own merits. One should be able to pay only for the channels that you want to receive. As for cable companies being forced to pay for local TV channels, why would you have to pay for something that is broadcast OTA for free? This is nothing more than a tax grab by the networks.

Flag

Like

 Gordon McLeod ★ [1 month ago](#)

I do not like the present programming made available by my cable company.

I especially dislike the "bundling" packages we are forced to take just to get the one or two channels we may want. If packages were an option then that is fine but please let us choose only the individual channels we wish to pay for.

The subsidization of stations that regulators feel are in our best interests is the number one concept that has to change.

[Flag](#)

Like



Rick Harrison ★ [1 month ago](#)

I am a Shaw Satellite subscriber and I am very upset with how they bundle their channels. I enjoy the business channels like BNN and CNBC on one bundle and yet they put Bloomberg which is also a business channel in a different bundle. I would prefer to pay by the channel, no bundling as 95% of what I have to subscribe to I don't watch. I would then gladly pay for local broadcasting.

[Flag](#)

Like



Guest ★ [1 month ago](#)

[Flag](#)

Like



Yaz452 ★ [1 month ago](#)

I would like to know why I have no choice in the cable provider I want. The various companies have divided up the country and no two cable companies are available in any area that I know off ... there is zero competition.

[Flag](#)

Like



DC ★ [1 month ago](#)

No, options offered by satellite companies are terrible! SAME \$ amount per channel, with a higher savings the more channels you purchase.

No more crappy bundles so you end up getting 5 channels you don't want to get the 1 channel you do want!

[Flag](#)

Like



pwhpwh ★ [1 month ago](#)

I would like to pay for only the 4 channels I ever use, \$15 a month each seems a little steep.

[Flag](#)

Like



pwhpwh ★ [1 month ago](#)

I would like to pay for only the 4 channels I use, \$15.00 a month seems a little steep.

[Flag](#)

Like



Bill Short ★ [1 month ago](#)

We are fed up with paying for channels that we never watch and have no option to choose from. Your regulatory actions are directly responsible for how we feel as the Industry is governed by you.

Please act responsibly and free us from Cable Jail.

Regards,

Bill Short
Niagara-on-the-Lake

[Flag](#)

Like

 Irene ★ [1 month ago](#)

We are not happy with present cable services. We subscribed for Cable basic plus and cable companies are frequently applying to CRTC and change numbers on channels we already subscribed to, only to find out that we are still paying the same money but for less channel services. Many Canadians are affected by these cable company applications and continue to pay and pay... We do not want to pay extra money for services not rendered.

[Flag](#)

Like

 daveeaglesham ★ [1 month ago](#)

After reading through many of the comments already posted here, I have to agree with the majority I've read so far. I should be able to select only the channels I want to watch, and pay a fee for each channel. Each channel may be priced differently, which will have an impact on my decision. If a channel is extremely important to me, then I will be willing to pay a higher price for that channel. If the price is too high, then I won't subscribe. Simple supply-demand economics.

I also agree with several of the posts, suggesting that there may have to be a basic service subscription fee which will allow cable/satellite companies to recover their infrastructure costs. This will probably have to be a regulated fee.

Also, every cable/satellite company must be allowed/required to offer every single licensed channel. There shouldn't be any more related party deals (eg like Bell Expressvu and CTV owned channels) that allow one service provider access to a channel that another provider cannot carry. These sorts of deals are used to manipulate the market in an unfair manner. Each channel must be provided to the various carriers at exactly the same price, regardless of cable/satellite company. Again, CTV cannot provide its channels to Expressvu for less than it sells the same channel to Rogers or Shaw.

[Flag](#)

Like

 Bob ★ [1 month ago](#)

My provider bundles the channels and I am forced to really pay for services I don't want and to a great extent are trash. I should be able to buy exactly what I want and receive only those choices. If I don't want to receive pay channels they should not appear as choices on my screen.

[Flag](#)

Like

 garyferris ★ [1 month ago](#)

I am not satisfied with the delivery of programming. The basic cable package provides me with most programming, however I would prefer to be able to selectively add certain specialty channels without be required to take a package that includes channels I would never want to watch. Give me a basic menu and let me add (at reasonable cost) those additional channels I want to watch,

[Flag](#)

Like

 Terry W. ★ [1 month ago](#)

I am confused. If cable and satellite companies are rebroadcasting a signal they didn't pay for, isn't that piracy? and if the cable and satellite companies are stating that the local cable companies are getting money from the public government, and they shouldn't pay for any of that signal, then shouldn't the public then get the channels for free from the cable and satellite companies? we pay taxes (public government and now provider). The cable and satellite companies need to also carry all local SD and HD channels, but not pick and choose.

and i believe bell is charging a extra fee already?

the tv stations also during the high times should handle the books better for a rainy day.

but all in all, these two sides should also be lucky we have the CRTC to protect them all. image if a USA or EUROPEAN satellite/cable company came in here, it would be game over. Canadian content should not include Canadian commercials, but actual programs. most TV local stations are running hours and hours of local news just to have their canadian content percentage met so they can carry american TV programming.

in the end it will be the consumers one way or the other will get screwed by extra fees. If the cable and satellite companies make us subscribe to the local channels, then shouldn't that take care of any "tv tax" comes after instead of making us pay for it. in the end we will be paying 3 times.

there is no competition, you do not see SHAW going down east and taking some of rogers customers or vice versa. territorial is not competition.

open up real competition to put this monopoly out of service for the better good of the canadian customers.

[Flag](#)

Like



Terry W. ★ [1 month ago](#)

I am confused. If cable and satellite companies are rebroadcasting a signal they didn't pay for, isn't that piracy? and if the cable and satellite companies are stating that the local cable companies are getting money from the public government, and they shouldn't pay for any of that signal, then shouldn't the public then get the channels for free from the cable and satellite companies? we pay taxes (public government and now provider). The cable and satellite companies need to also carry all local SD and HD channels, but not pick and choose.

and i believe bell is charging a extra fee already?

the tv stations also during the high times should handle the books better for a rainy day.

but all in all, these two sides should also be lucky we have the CRTC to protect them all. image if a USA or EUROPEAN satellite/cable company came in here, it would be game over. Canadian content should not include Canadian commercials, but actual programs. most TV local stations are running hours and hours of local news just to have their canadian content percentage met so they can carry american TV programming.

in the end it will be the consumers one way or the other will get screwed by extra fees. If the cable and satellite companies make us subscribe to the local channels, then shouldn't that take care of any "tv tax" comes after instead of making us pay for it. in the end we will be paying 3 times.

there is no competition, you do not see SHAW going down east and taking some of rogers customers or vice versa. territorial is not competition.

open up real competition to put this monopoly out of service for the better good of the canadian customers.

[Flag](#)

Like



David Moore ★ [1 month ago](#)

I'm not satisfied with the monopoly cable companies enjoy in Canada. Many of the channels, for instance, that are on my basic service are of absolutely no interest to me. The Rogers Shopping Channel for instance or 5 or 6 sports channels, + way too many multi-lingual channels. (I understand only English and some French.)

I'd prefer being able to choose to some degree. After all, I'm only watching about 6 of the channels on Basic. This doesn't sound like a particularly good deal for \$35 a month. The main service the cable companies are providing to me is clarity of image.

As for local television, it's an invaluable (but undervalued) institution - particularly in communities outside the major cities. Local TV should be created by local television companies - not by a massive cable company headquartered in Toronto or Calgary. These cable companies are largely pipelines, and if they're not, they should be.

To my mind, local TV isn't just news, weather and sports. It's arts, documentaries, children's programs, etc. We've got journalists around every corner these days. Local television should provide much more than news of the day. And to do that I think the cable companies should cough up some cash without passing it along to their customers. In fact, this kind of deal should be legislated.

The cable companies are into shopping channels, radio & television stations, sports teams, a domed stadium, internet, ipods, blackberries, print publishing. And they're saying they can't pay to carry Canadian broadcasters' signals. Come on.

[Flag](#)

Like



Dave Simmons ★ [1 month ago](#)

1. I am not satisfied with how television programming is made available to me by BellTV. I currently pay >\$80/month for 100's of channels, of which my family only watches about 20. My local cable TV company does not offer any better alternatives. Current practices, some of which are mandated by the CRTC, result in unwanted channels being forced upon television viewers at unreasonable costs.

2. I would prefer that channels be offered as follows:

- a) End mandatory carriage
- b) End simulcasting
- c) End bundling
- d) Make all channels optional and ensure they are available at reasonable cost.

[Flag](#)

Like



cdea ★ [1 month ago](#)

One of my many complaints with canadian programming is the set up . You are forced to purchase local channels in a basic format before you can select any of your own choice of programming . Many of the channels offered are repeated and counted as extra channels. The packaging in general leaves a lot to be desired .The cost is way too much. I feel the only way cable and sattelite providers know how to serve their customers is to make them a captive audience. I think major changes need to occur in the near future.

[Flag](#)

Like



kcrannie ★ [1 month ago](#)

1. I am not satisfied with how television programming is made available to me by Rogers Communications Inc. The options available to me do not present good value for my money. As a subscriber, I want to choose and pay only for those channels I want to watch and not pay for channels I don't watch.

2. Channels should be offered on an a la carte basis offering the lowest priced denominator.

[Flag](#)

Like



Raffi ★ [1 month ago](#)

1. Not at all satisfied. I am paying for giant confusing and expensive packages that include

channels that I have no interest in. To get one channel that I actually want in HD, I have to buy a pack that forces me to sign up for 8 channels. 8 channels that I will never watch. Unacceptable, and of course I did not pay for the package. We need options and flexibility or I guarantee you the broadcasting industry will not last much longer as the tech savvy generation refuses to pay so much to get so little.

2. The channels should be offered individually. It is as simple as that. If I want only 2 or 3 specialty channels on top of the basic cable that everyone gets, I should be able to do that. If I want all the channels I can get, I should be able to do that too. If I want one music channel, one movie channel, and one news channel, why shouldn't I be allowed to choose? This is why I get all my media needs on the Internet. I get choice.

[Flag](#)

Like

 *Dave Simmons* ★ [1 month ago](#)

BellTV has used the transition to HDTV as a method for effectively increasing their "basic service" package. What they call their "basic package" consists of only standard definition channels and the high definition equivalent to these channels is an upgrade which costs \$10 more. Subscribers should be allowed to select only HDTV channels as their "basic package" without having to subscribe to the unwanted SDTV channels.

[Flag](#)

Like

 *Dave Simmons* ★ [1 month ago](#)

1. No I'm not satisfied with how television programming is made available to me by BellTV (cable TV companies do not offer a better alternative). I'm currently paying >\$80/month for 100's of channels, of which my family only watches about 20. Some of the practices that result in this situation are mandated by the CRTC and this should end.

2. I would prefer that the channels are offered as follows:

- a) End mandatory carriage
- b) End simulcasting
- c) End bundling
- d) Make all channels optional and ensure they are available at reasonable cost.

[Flag](#)

Like

 *Rod* ★ [1 month ago](#)

I would prefer that we could opt out of receiving the local channels. Like the specialty channels, we should have a choice about what we are subscribing to.

[Flag](#)

Like

 *Mayur Khatri* ★ [1 month ago](#)

The television selection offered by satellite and cable companies is a disgrace - plain and simple. I would like to see the following types of changes implemented.

1. Complete a-la-cart cable choices: gimme a checklist of channels I can get, I'll tick off the ones I want and you give'em to me. It's ridiculous how in order to get one simple cricket channel, I'm forced to purchase regular cable (\$29.99+), an asian television channel (\$14.95) and then can add \$5 in order to get the damn channel. Let customers choose which ones they watch and don't shove stuff down their throats.

2. Divert what I pay for each channel (a certain percentage) to the appropriate broadcaster. What cable companies are doing now is sort of like me downloading firefox (i.e. taking something that's available for free) and then handing it over to someone (us, the customer) for a fee - it's a bit absurd, really.

This way, both broadcasters are compensated based on whoever watches their material, and customers gain much more flexibility on what they wish to watch.

Obviously, this doesn't stop cable/satellite companies from offering channel 'bundles' at discounted prices or anything, but customers gain much more control in these matters - which is the way it should be

[Flag](#)

Like



Dave Simmons ★ [1 month ago](#)

I find it appalling that the Grey cup broadcast was only available to cable and satellite subscribers and not OTA (over the air) viewers. Furthermore most of those cable and satellite subscribers had to pay an additional fee above the basic service package to access TSN, who carried the broadcast.

What makes this whole situation ironic is that TSN is owned by CTV, one of the broadcasters who want even *more* money from the satellite and cable companies.

It's pretty clear: all of these companies are doing everything they can to screw the consumer out of more of their money.

[Flag](#)

Like



mikebeath ★ [1 month ago](#)

1: No. Is anybody? I am overcharged, overchannelled, and overaded. (Last two overs are my own vocabulary). I now receive something like 125 channels and use about 25. Hmmm. That makes my monthly cost per channel pretty steep!

2: Give us more flexibility in channel choices, and particularly duplication in regular and HD channels! I am willing to pay more for HD channels, but not pay for the others.

3: Revise your Canadian content rules as well as your Canadian ownership rules. Maybe then we could get more competition, and thus better pricing, and programming.

[Flag](#)

Like



Guest ★ [1 month ago](#)

I believe that Consumers would be less reluctant to pay for TV channels if they were given the opportunity to select and pay for only those channels which they wish to watch. Cable & Satellite Providers should be permitted to offer Consumers free choice of the channels which they wish to have access to. The Providers should also not be required to carry any channel which Consumers are not demonstrating a desire to watch. This should keep the cost of TV at a reasonable level. Local television will have to survive on its own merits.

[Flag](#)

Like



Gail ★ [1 month ago](#)

I want to pick the channels we pay for.

[Flag](#)

Like



Howard ★ [1 month ago](#)

Free choice! There are only five channels that I watch regularly, none of which are in the basic lineup, yet I have to pay for fifty channels.

[Flag](#)

Like



Al Wiley ★ [1 month ago](#)

No, I am not satisfied. Canadian Local channels should be a separate package, with the choice to either take them or not. I do not watch the local Cdn channels, therefore do not feel I should pay to keep them on the air.

[Flag](#)

Like



Bob L. ★ [1 month ago](#)

What I resent most is the MANDATORY channels. I would prefer a service where I pay a set fee for each channel - maybe a second tier for Premium channels (such as commercial free or movie networks). That way I can pay for and subscribe to what I wish to view - I don't feel that I should have to subsidize marginal channels or local broadcasters. The whole bundling and forced basic selection is counter intuitive. That's like saying you can have anything you want - as long as you want what we have determined you should have. I'd rather pay the same for less channels (as long as they were the channels that I ACTUALLY wanted).

[Flag](#)

Like



kenstvital ★ [1 month ago](#)

I would like to make a few more comments on my dissatisfaction with services.

1. I find the specialty channels are generally watered down versions of US services. We should be able to get the real stations.
2. Not enough specialty channels are in HD. SpaceHD has been approved by the CRTC. Why isn't it on Shaw? For that matter I don't think it is on any cable or satellite service. Same for CMT.
3. It is Canadian content, but surely Showcase could find something different than the Trailer Park Boys. They were good the first time, but do they need to be on all the time?
4. How about CMT putting country music videos on instead of syndicated sitcoms and drama?
5. I thought Movie Central and SuperChannel were movie channels? It seems some nights they are mostly series.

Recommendations

1. All specialty channels need to be available a la carte. No more tiers or packages. A lot of the channels are little better than paint drying channels anyway and deserve to die.
2. Such that it is, we should not have to subscribe to Movie central or TMN to get HBO Canada.
3. Canadians be able to subscribe to all US services, but a la carte.
4. We should also be able to get the real HBO and Showtime premium services. They should have a Canadian program channel carried in both Canada and the US (optional in US), so that Canadian programs get a wider audience.

[Flag](#)

Like



Kevin ★ [1 month ago](#)

I am not happy with the packages they offer. We should be able to pick individual channels or create our own package rather than have to purchase a multitude of channels we never watch in order to get the one we are after.

[Flag](#)

Like



wayne conlan ★ [1 month ago](#)

I pay \$110 a month for my cable package and I never watch 75% of the channels I'm forced to purchase. Given the technologies available, it is impossible to believe that consumers can't simply choose the channels they want and pay an appropriate fee. I can't think of a single other service where the consumer is forced to buy goods they don't want in order to receive those that they do want. It is time to end this flagrant abuse of the customer to the benefit of the seller.

[Flag](#)

Like



Bruce K ★ [1 month ago](#)

The satellite company system of packaging programming results in me having 10 channels all with the same programs.

I would prefer to select each individual channels I have to pay for.

I have 11 CBC channels, 7 GLB channels ,8 CTV Channels 5 CITY channels they all carry the same programming none I would consider local programming.

None worth an extra 10 dollars a on to my Bill.

Local programming is not even available on my satellite provider unless you really want to stretch the definition of local television.

This is the first time the CRTC could get it right and let the consumer decide.

[Flag](#)

Like



kerrycoulter ★ [1 month ago](#)

I believe in free choice and the power of the consumer. I do not understand, nor do I accept, "bundling" of channels. If all channels were able to be selected and costed independently, then the public could chose only the channels they want, and the "free market" would apply. Channels that nobody wants should die, be they Canadian or not - period!

A client should have two types of channel options - full time or on demand. The full time [core] channels would be cheaper by the month, whereas the on demand ones would be pricey but probably infrequently required for a special program.

I am lucky enough to not be concerned about cost, but I refuse to pay for channels that I will never ever watch "simply" because they're included in a "bundle" that contains the channel I do wish to watch.

The benefit to the clientele is obvious, but the benefits to the providers is even more providential. Shows that are not watched are dropped, and resources are shifted to the the market segment that has the demand. Mind you, some excellent channels that few Canadians watch will die unless there is an out-of-your-pocket charge to "the few" to make up for the minimal demand. That's how TVO and PBS work, both excellent program providers.

Bottom line? There are a maximum of 11 channels that I would willingly pay for on a regular basis. When that option becomes available, I'll reconnect my cable.

[Flag](#)

Like



R. Miller ★ [1 month ago](#)

I do not care if Cdn local programming survives-I watch satellite programming, in particular Fox News Channel because i find Cdn broadcasters to be Liberal Party propoganda outlets, which just spew liberal leftwing idiocy. I am sick and tired of paying taxes, and having my Rights suppressed by Government. I want to watch satellite TV without subsidizing Cdn local programming. Let the people vote with their dollars and their freedom of choice! Shame on CRTC if it chooses to "redistribute" revenues as a communist Government would do.

[Flag](#)

Like



almurphy ★ [1 month ago](#)

I am not happy with the inflexibility of the cable companies. I would like to see a more flexible 'al la carte' selection of programming. I am forced to accept certain channels that I never watch nor ever will.

I would like to select the channels I care to watch and I would guarantee you the number of channels would be reduced considerably.

[Flag](#)

Like

 *Jane Brown* ★ [1 month ago](#)

Having read a number of the comments, mine will be repetitive. Nevertheless, I agree completely that this enforced bundling, where one has to pay for channels that are of no interest, should be the first thing to go. People should have the ability to choose the channels they want and pay for their customized package. I'm sure the technology for this exists.

Unfortunately, I doubt the CRTC has the guts to tackle this issue.

[Flag](#)

[Like](#)

 *Jim* ★ [1 month ago](#)

I am opposed to the packaging of channels in groups. I should not have to pay for channels I do not want in order to get the channels I do want. This would not happen in any other market place. It is akin to Sobey's shrink-wrapping several food items and insisting that I buy all of them, or a book store shrink-wrapping Steven King with Len Deighton. It is akin to extortion. No doubt there were reasons for this when cable was in its infancy, but those days are long past.

Thank You

[Flag](#)

[Like](#)

 *GregW* ★ [1 month ago](#)

1. No i'm not satisfied with how programming is made available. The VIP package includes X channels. Of those X channels at least 25% are duplicates. I would rather be able to pick 10/20/30 channels as i see fit. Yes I can pick channels at \$3.00 a piece but its too expensive to be a viable solution.

[Flag](#)

[Like](#)

 *SP* ★ [1 month ago](#)

I am not satisfied because:

I have to pay for many channels that I don't want.

The only way to get the channels I do want is to buy them in a package with others that I don't need.

I resent having to watch a Canadian feed of a program when I have the TV tuned to an American station. Many times I miss the beginning or end of the program because it's not changed back at the appropriate time.

I would prefer to pick the channels I wanted, rather than a package, at a reasonable price that does not increase seemingly every other month.

I would prefer to watch the American feed if I have the TV tuned to an American channel, rather than being forced to watch a different station.

[Flag](#)

[Like](#)

 *R. MacDonald* ★ [1 month ago](#)

I used to live in Thunder Bay area where I could watch the Thunder Bay CBC and CTV local channels on BellExpressVu (BellTV). When I transferred to Wawa, Ont. (Which is still in Northern Ontario) I was told that I could no longer receive the Thunder Bay and Kenora channels because I wasn't in the right Postal Code. I am able to receive other channels such as Barrie, Pembroke, Kingstin etc etc but not channels that are more relevant to where I live. I could never get a straight answer as to why this policy was in effect. If I had the freedom of watching the channels that are more relevant to me and my geographical location then I wouldn't mind paying a bit extra to be able to watch all available Local Channels.

[Flag](#)

[Like](#)



louis888 ★ [1 month ago](#)

I do not want to pay for basic cable and channel packages so that I can get the few channels I want to watch. We should not be forced to subsidize channels that the left-wing elite think we should be watching.

[Flag](#)

Like



dbmc ★ [1 month ago](#)

I would like to pick basic channels . I am not intested in receiving channels from BC an NF but not receiving a local station next door . Satellite/cable providers offer many basic channels because they are free and most profitable. Although they seem to raise the basic channel package price on a regular basis. Since there is little competion (or should I say providers just don't competa lot like the oil companies) regulation is the way to go

[Flag](#)

Like



Sean M ★ [1 month ago](#)

No I am not satisfied with how channels are offered. We don't have enough competition in this country and are forced to endure a terrible product that offers little in the way of choice. You want to know why you have so many illegal satillites in this country? Because people are sick of being told what they can and can't have in regards to television programming. Instead of looking at television as a social issue, accept that for the most part it serves as entertainment, and the most entertaining programs are American. Give us the choice of choosing the channels and programming we want and allow American Satellite companies to operate legally in Canada.

[Flag](#)

Like



bradwinnipeg ★ [1 month ago](#)

1. I think my cable provider does just fine, considering the jackboot the CRTC has on its neck forcing him to provide (and me to pay for) a bunch of channels that I don't want. I'm not opposed to bundling in principle, but individual channels should be available at some price. Let the market decide what it is. I guess that means I'm not satisfied.

2. With VERY few exceptions, people should be able to pick the channels they want. We should not be force-fed channels we don't want just because they're Canadian.

[Flag](#)

Like



Grunted Senior ★ [1 month ago](#)

I am not satisfied. I feel ripped off. The packages offered are designed to make you pay for a bunch of stations you don't want in order to get the few you do want. Even the most BASIC package has so much I don't want. I don't want the French channels, the shopping, the sports, the young music, etc. I'm paying for a ton of stuff I don't want. Allow customers to select ONLY the channels they want. I could live happily with about a dozen or so channels max, but the way they are offered now I would have to buy three or four BUNDLES!

Also, the program guide insists on listing everything on the cable even though I am not subscribing to those channels, making it harder for me to find the ones I do want to see. Limit the frid to only those programs I have elected to pay for.

[Flag](#)

Like



Sean M ★ [1 month ago](#)

Not remotely satisfied. Give us the option to buy the programming we want, and open the competition to US Satellite providers.

[Flag](#)

Like



Jawed ★ [1 month ago](#)

1. I am Not happy and satisfied the way programmms are offered in bundles. I have no choice and cable companies are imposing thier choices upon Canadians. Why i have to pay for the channels i am not interested to watch?????

2.Canada is a Free Country and Every Canadian should and must have a right to choose which channel they want to see. Local Candian Channels should be free for all Canadians.

[Flag](#)

Like



Katherine ★ [1 month ago](#)

I am a Bell satellite subscriber and am not happy with their service. They charge way to much. My average monthly bill is now around \$83.00 because I just added Digital TV. I may not keep it much longer. We should be able to pay for a basic package then pick and choose which individual channels we want. I do not feel I should have to pay for local TV when I already pay a high price to my satellite company. I cannot get cable in my subdivision so I don't have a choice but to go with a satellite company.

[Flag](#)

Like



Steven Nikkel ★ [1 month ago](#)

I don't think anyone is really satisfied with our choices. The value provided by a cable subscription has been on a rapid decline in the past years with increased cost and a decline in the quality and amount of content in my opinion. Other providers have followed similar patterns. I would really enjoy the ability to selectively pay for the only content I want without being stuck with predefined bundles. I would also like to obtain access to other content which is currently not available in Canada.

[Flag](#)

Like



bobbi32 ★ [1 month ago](#)

I left cable behind years and years ago because of the ridiculous bundling of channels. What an arrogant rip off. How dare you presume I pay for things I don't want in order to buy what I do?

Ideally - single shows.

Second choice- single channels

Options - pay more for commercial free

- pay less for extra commercials

- option at end of shows to buy permanently

- ability to change account online without poorly trained help staff whose ultimate goal is to upsell you interfering

-

[Flag](#)

Like



winer ★ [1 month ago](#)

This is a strange question. Yes, I am satisfied with how it is made available. It is part of the package I receive from my service provider. The cost of the service is expensive, in my opinion, for what I receive. But I have no idea what costs are incurred by the service provider, or what their profits are from providing the service, so I really have no idea whether it is good value or not. If I want the service, I have to pay the price.

I recently switch from the cable service provided by Shaw to the TV service provided by TELUS. The package price from Telus for phone, Internet and TV was considerably cheaper than what I

was paying for separate services from Shaw and the phone company.

[Flag](#)

Like



Jeff Culligan ★ [1 month ago](#)

I'm not satisfied with the programming options available, that's the main reason I no longer subscribe to cable. I had to pay over \$50 per month to get what I wanted when I really only watched at most 5 different channels. I would consider going back if I was able to pick and choose just the channels I want for a reasonable price.

[Flag](#)

Like



wallhousewart ★ [1 month ago](#)

I really wish we could just pay for what we want. I noticed that the least popular options are bundled with good stations. In fact, as a family we would probably purchase access to a couple of movie stations, the Sunday Ticket, HGTV, Space, Showcase and maybe a few others. No lower band stations at all. We don't watch local television or the CBC.

[Flag](#)

Like



smcwhinnie ★ [1 month ago](#)

1. Reasonably so

2. I would prefer to only pay for the channels I watch.

[Flag](#)

Like



nukdoc ★ [1 month ago](#)

I no longer subscribe to cable or satellite - because basically I only used to watch about 5-6 channels, and can now obtain them either Free-to-Air satellite or over the Internet or via local OTA television - all free. The \$50/month I save I used to purchase the hardware for my much better system. Since I only used to watch 5-10 channels, I couldn't understand why the cable company was charging me for all 200, and the "tiers" they offered included shows from the channels I did watch across all three tiers - locking me into the most expensive subscription option. I also got to be taxed on the service - adding to my charges. This is Monopoly Capitalism at its worst. Until the Internet and availability of digital Over-the-Air broadcasts, there were no options. Others have commented were that Canadians only want to watch US broadcasting. The fact is that Canadians want the best, most innovative television - according to their own individual tastes - and increasingly this is being offered "on-demand" mostly by US sources. Canada has been slow to transition to digital and high definition television. It doesn't offer much OTA with multiple subchannels. The future is going to be on-demand OTA via internet or future technologies - but the CRTC is there regulating cable and satellite television as though this were 1979, not 2009. Canadian broadcasters should be promoted - not the carriers - so that we need less "monopoly" in Rogers, Shaw, or Bell, and "more" tax credits, subsidies, or tax holidays to Canadian programmers - so they can make their offerings either over-air, free-to-air satellite, or over the Internet, or incidentally via the Cable or Telecoms for delivery of the programming

[Flag](#)

Like



Jim Mason ★ [1 month ago](#)

Bundling needs to be stopped - let me payfor stations I actually want to see.

Local stations need support, fine .. I have no issues in paying a SMALL fee to keep local stations going, however .. I dont want to be paying up to \$10 fee, to watch 10 to 20 stations from all over Canada, all showing the same show.

[Flag](#)

Like



Mark B ★ [1 month ago](#)

I am not satisfied with our current basic cable package and the value for my money. Up until last year I always received my TV 'over the air' with no subscription fees. In my area that represents 20+ channels both US and Cdn. Advertising was always the model for paying for the service.

I now am in a condo and need to subscribe to cable ... so I took the basic package. Over 50% of the channels are of no interest to me and I either don't watch them at all or very infrequently. That leaves 50% that I watch which are local US and Cdn stations. Some of the over the air channels are not on cable and I liked them ... so I lost the ability to watch them.

I would like to have very few channels 'forced' on me and would like to be able to pick virtually any of channels a la carte for a reasonable fee. My local basic cable gives me 31 channels ... 16 of which I would not purchase if I had the choice. Wouldn't it be nice if I could also pay 1/2 my current bill for taking 1/2 less stations. That is what I would like to happen ... negotiate a fee for carriage for some local stations but DO NOT make taking those stations mandatory. If they are mandatory the consumer has no choice not to pay for them. If the shows are worth watching then the consumer will subscribe and the fee for carriage could apply. There should be no difference between the model for specialty vs. other TV networks. I think the local stations need to 'be careful what they wish for'. They may get the fee for carriage and find people do not want to subscribe to their stations and their actual amount of viewers becomes substantially less than at present.

Ultimately I think the marketplace has to decide what will happen ... if prices go up to the consumer there will be a % of customers who leave and use other methods to get their entertainment.

[Flag](#)

Like



John M ★ [1 month ago](#)

As stated. We are paying good money for crap we don't watch and certainly don't want. Even with channels I do watch it is often difficult to find something worth watching. Included with the garbage are the programs that are hour long commercials which I believe should be taken right off the air.

We do not get good value for our money. Not even close! We bought two new TV's this year so we could have HD. Then the cable company sells us two PVR's so we can use these HD tv's. \$800. more for a handful of channels. None of them commercial free. It is all BS and we need something a whole lot better than we have now.

[Flag](#)

Like



Norm F ★ [1 month ago](#)

The bundle set up is a ripoff. I resent having to pay for a bunch of channels I don't want just to get 1 I like. If that's the only way they can unload certain channels maybe they shouldn't exist in the first place.

[Flag](#)

Like



Powell lucas ★ [1 month ago](#)

I believe there should be an end to bundled packages. Put a price on each channel and let the public decide what they want. This also includes a price on over the air broadcast networks.

[Flag](#)

Like



Ifcfan ★ [1 month ago](#)

My carrier, Bell Expressvu, is already charging customers for the free "over the air" channels in its Digital Basic package! They are referred to as the Digital Standard at a cost of \$32 per

month and on top of that I also have to pay an extra \$3 Digital Service Fee! The fees are also being increased for this package by a further \$2 in January. I cannot order any other programming without first having to subscribe to this package. I cannot simply take the movies and sports packages, for example, and watch my local networks via my antenna!

I pay a Contribution Fee to the CRTC's LPIF (local programming improvement fund) each month on my bill. This is to support conventional television stations in the production of local programming. The CRTC has decided that in these current economical times that local stations are suffering and has decided to increase the amount of money directed from cable/satellite providers towards these stations. The CRTC also states that the consumers are not to bear this increase on their bills due to the excellent performance of the providers at this time (Information from CRTC website). My understanding here is that the cable/satellite providers are already assisting the Canadian broadcasters by contributing to this fund along with the consumers. However, with this knowledge, I wonder why my basic package is increasing come January.

[Flag](#)

Like

 *George H* ★ [1 month ago](#)

I am not a big TV watcher so I'm not overly excited about the lack of options in choosing which channels to have access too. Having said that, I do find it annoying that you can only get channels in packages which include channels you may have no interest in.

[Flag](#)

Like

 *victoriatv* ★ [1 month ago](#)

Cable is far too expensive--we should be able to pick exactly the channels we want--not the idiotic sports channels. Each channel should be offered individually.

[Flag](#)

Like

 *jnhnry* ★ [1 month ago](#)

There is no choice. I am forced to take many stations I never watch to receive a few I like.

[Flag](#)

Like

 *claudiafrancis* ★ [1 month ago](#)

No. I have many channels that I don't want in order to get a couple of channels that my husband wants. We pay \$70 something dollars a month for this package. I begrudge spending this type of money especially since the only channel that I watch is a specialty that I pay above my satellite price.

[Flag](#)

Like

 *zack* ★ [1 month ago](#)

I totally agree with people here. I would like pay for what I like to watch. I watch about 10 channels, rest 60-70 channels never. And another problem is (for me main and first), we don't have really market, competition here. Only one cable company by me-Rogers. Huge choice!?

[Flag](#)

Like

 *Donna Olson* ★ [1 month ago](#)

What I don't understand is WHY the CRTC requires Canadians to have Canadian content in their cable lineups. Since it is so - however - I still want to know why I can't just select ABC and watch ALL ABC content. If I wanted to watch CTV or whatever station is running the same program I

would put it on that station.

Personally I think that Local TV doesn't have the viewers so they don't have the advertisers. That's why they are losing money. People don't find a lot of value in watching Local TV - and so they don't.

If I could select individual channels for \$1 a month - my bill would probably be a lot higher than it is now. As it is - from the 40 some channels that I get - I probably don't watch more than a dozen or so - the rest are channels that are bundled with the ones that I want.

Trust me, I don't need the French channel, the Indian channel the Chinese channel etc - I would like to be able to have only the channels that I want to watch. That way if I wanted to watch Canadian content channels I would select them and pay for them monthly.

Look at it this way - if a 'Local Business' was losing money to the point they had to close their doors the government doesn't force people to have that product in their homes and also pay for it - never mind pay more for it.

[Flag](#)

Like



[Barry_B](#) ★ [1 month ago](#)

Hello! I am a Shaw Direct satellite subscriber and I am not happy with how much I must pay to watch the channels I am interested in. The basic package is filled with multiple Canadian network channels often showing the same programs at the same time. I can watch only one (or two) at a time, and see no need for all the redundant channels. When it comes to other viewing choices (specialty channels) I am forced to purchase bundle that may include channels I have no interest in watching or paying for). In some cases it is possible to subscribe to individual channels, but at an exorbitant rate (compared to the bundle prices). What I would find acceptable is a fee for a basic package of 15 or 20 channels that I can choose to include. For a reasonable extra charge per channel, I would be able to select one or more in addition to my basic package. If local television stations are included as optional picks, it would be my choice to choose or refuse. I am not in favor of any changes that would result in my having to pay more, for access to content I have no interest in. In my opinion I am already paying more than I want to because of the bundling of channels I want with ones I do not have any interest in. Please make changes to allow freedom of choice at a more reasonable price. Thank you!

[Flag](#)

Like



[regmcgratten](#) ★ [1 month ago](#)

I pay for a lot of channels that I never watch. The cable company packages the channels to extract more money from their customers. It is time to offer up all the channels and simply allow customers to pick those they want to watch and pay for. They design their own packages and get discounts based on how many they choose.

[Flag](#)

Like



[Saj](#) ★ [1 month ago](#)

1) I am not satisfied. As part of basic cable I am receiving (and paying for) channels in which I have no interest. Canadians should be allowed to pay for the channels they want, and not be forced to swallow (and pay for) channels that they don't

2) Channel choices should be chosen by each individual. Canadians should not be forced to take on channels they don't want, and they should pay for the channels that they do

[Flag](#)

Like



[Philip E.](#) ★ [1 month ago](#)

I am not satisfied. I should be able to select the individual channels I wish instead of the extortionate "bundling" system. Moreover, while the cable company may not have a true

"monopoly", all cable and satellite providers follow the same extortionate practice: "take this bundle and gosh, two of the channels you want are in another bundle." And the latest addition to this extortion is to only offer certain items on certain portions of the network - so if you want to watch selected Blue Jays games, and you live in Alberta, you have to subscribe to Sportsnet Ontario because the West network is showing a Red Sox game.

[Flag](#)

Like

 *want more satellite tv* ★ [1 month ago](#)

Hey CRTC, I want choice in satellite service provider. Canadian consumers should be able to subscribe direct to US satellite services.

[Flag](#)

Like

 *Jeff* ★ [1 month ago](#)

1. Satisfied with the selection, but not satisfied with being forced to pay for so many channels that we never watch because of the bundling approach.
2. Prefer a la carte channel offerings, with bundles as an option, but not a requirement

[Flag](#)

Like

 *starchoice* ★ [1 month ago](#)

What I find reprehensible is that there are unique Canadian channels available with interesting content yet cable and satellite companies like Shaw can decide not to offer these channels. These channels don't have an opportunity to even try and make it viable to exist because the major providers, for whatever reason, choose not to carry a channel. The CRTC should mandate carriage of all the CANADIAN channels it approves. We have a relatively small market here so Canadian channels need mandated carriage. Shaw should not be allowed to carry any additional U.S. feeds until it has exhausted the Canadian digital channel supply. Channels such as bpm:tv should be added by Shaw. The cable/satellite providers should be giving Canadian digital channels every opportunity and if not, there should be regulation to do so. I have no problem with picking Canadian channels but channels now are often grouped with no common theme. This has been exacerbated by channels which have moved away from their original theme. Why are there still a core of channels which cannot be purchased as stand-alones since their inception? We need a system allowing personalized choice, not pre-determined bundles.

[Flag](#)

Like

 *Parker* ★ [1 month ago](#)

All the fuss about what to carry comes from limited channel capacity. The local cable companies have some advantage compared to the nationals (like Bell TV) because their coverage area is smaller. Why not let the coverage areas be divided into smaller chunks - and this can be virtually - for determination of what is carried. It maybe ok to set up a small list of must carry signals, and perhaps local signals that are clearly accessible in the coverage area of interest. Then let the subscribers decide democratically what they want delivered. What can be fairer than letting people see what they want?

[Flag](#)

Like

 *rayjurys* ★ [1 month ago](#)

Back in the late `60 until now , when you purchased a LP or a CD most times I did it just for one or 2 tracks , the rest was not worth listening to. So what has happened to CD sales and music sales ? , We have the same situation with TV channels , you buy 6 so you can watch just one ! . Increasingly I`am watching stuff on the Internet , how long will it be before I can watch anything I like via the web ? and at lower cost . It will happen sooner not later , by then the customer base will be gone. I need choices not bundles , now .

[Flag](#)[Like](#)*Robert McKenzie* ★ [1 month ago](#)

I for one am semi-satisfied. I fail to see any reason for not being able to controll everything I want to watch. Where it comes from, who makes it is irrelevant. Being bound to get channel A I must get package C is not choice. I want a-la-carte choice. Satisfaction is not guaranteed by the cable company, just the signal. And sometimes even that is a stretch. Mandated channels are another waste of my time and our governments money. Mandate does not equate good programming. If its any good, we will watch it. Then it is just up to them to have a good business model.

[Flag](#)[Like](#)*gerardmacmullin* ★ [1 month ago](#)

Not satisfied. Cable companies should allow consumers to purchase the channels they want. Instead they use tiers and bundles to force consumers to take channels they never watch. Let the market determine who pays and who gets paid. Let consumers choose what they want.

[Flag](#)[Like](#)*Amrit* ★ [1 month ago](#)

I am extremely disappointed with the current television industry. Paying over a \$100/month for inferior service is not right. I should be able to pick the channels I want to watch and pay for only those. If people do not choose the canadian channels it is because they do not offer anything worth watching. Furthermore, bundling channels together only makes companies more money. Most of the bundles that I have, have only 1 or 2 channels I actually want to watch. Therefore, 50% of the channels I have, I have NEVER watched. Finally, my bill has gone up every year for the last few years and the service has gotten no better, I have seen no new or innovative canadian content, just canadian channels showing american shows with canadian commercials with parts of the show missing to fit in as many commercials as possible. The system is broke. Everyone knows it is broke, yet the big corporations refuse to fix because of the massive profits they make from us.

[Flag](#)[Like](#)*Amrit* ★ [1 month ago](#)

I am extremely disappointed with the current television industry. Paying over a \$100/month for inferior service is not right. I should be able to pick the channels I want to watch and pay for only those. If people do not choose the canadian channels it is because they do not offer anything worth watching. Furthermore, bundling channels together only makes companies more money. Most of the bundles that I have, have only 1 or 2 channels I actually want to watch. Therefore, 50% of the channels I have, I have NEVER watched. Finally, my bill has gone up every year for the last few years and the service has gotten no better, I have seen no new or innovative canadian content, just canadian channels showing american shows with canadian commercials with parts of the show missing to fit in as many commercials as possible. The system is broke. Everyone knows it is broke, yet the big corporations refuse to fix because of the massive profits they make from us.

[Flag](#)[Like](#)*michaelarcher* ★ [1 month ago](#)

I would like to be able to choose what channels I receive and pay an appropriate amount for the choices I've made. I do not want to receive so called 'local news' regardless of whether I asked for it or not.

[Flag](#)[Like](#)



James ★ [1 month ago](#)

I want to pick and pay for the channels ONLY I watch! I am willing to pay \$1 for each channel. If it's more than that I would cancel my cable TV and use an antenna.

[Flag](#)

Like



R. Miller ★ [1 month ago](#)

I do not care if Cdn local programming survives-I watch satellite programming, in particular Fox News Channel because i find Cdn broadcasters to be Liberal Party propoganda outlets, which just spew liberal leftwing idiocy. I am sick and tired of paying taxes, and having my Rights suppressed by Government. I want to watch satellite TV without subsidizing Cdn local programming. Let the people vote with their dollars and their freedom of choice! Shame on CRTC if it chooses to "redistribute" revenues as a communist Government would do.

[Flag](#)

Like



Gregor Caldwell ★ [1 month ago](#)

I believe that cable/satellite provision of TV programming needs an overhaul to respond to customers while providing a fair return to programming providers as well as the cable/satellite companies that provide us with access to programming. How to do this?

The new model would involve a monthly access charge (say \$10 to \$20) by the cable/satellite companies to each subscriber to cover the costs of providing access to programming. Subscribers would then pay a monthly charge for each channel they chose to receive with no minimum or packaging, although packaging could be offered as an option. This monthly charge would then be shared by the the cable/satellite companies and the channels, providing an incentive for both to promote and encourage channel subscription. Those few channels, like CPAC, that are deemed by the CRTC to be in the public interest and lack advertising revenues would be subsidized by the access fee in addition to the monthly fee paid by subscribers.

[Flag](#)

Like



Tom G ★ [1 month ago](#)

I am with Rogers and there is little flexibility in the channels under 65, you either get them all or you don't have cable. At \$50 a month that is unacceptable. I use only 10 channels. Let us pay for what we use, not what we are forced by the cable company. In a digital age, we should be able to pick and choose what channels we subscribe to.

[Flag](#)

Like



Ronald Oak ★ [1 month ago](#)

In order to watch only a few channels it is necessary to add premium services to the basic cable charge. Many of my co-workers have dropped these premium services after questioning their value compared to other forms of entertainment. It is interesting that the internet which provides an alternate source of information and entertainment is more competitively priced due to competition. To add an additional fee for local stations where the business model is so poor that it can not support itself through advertising gives no additional value to the consumer. Consumers are tired of paying for unwanted programming.

[Flag](#)

Like



matthewjackson ★ [1 month ago](#)

No I am not satisfied. I should be able to pick pay for just the channels I want. I should not have to buy a package of channels to support certain channels that would not otherwise survive.

[Flag](#)

Like



J Devine ★ [1 month ago](#)

Why are we forced to pay for chanel[s] that we do not want or do not watch. More specifically, we are from an English speaking household and never watch french television yet these chanel[s] are included in our basic service. We are forced to pay for them and then forced to pay extra for chanel[s] we do wish to watch. Give us REAL choice and allow us to pick what we want. Why is big brother telling us what we can watch and chosing for us? If I wish to view a chanel outside of a bundle i.e. Nickelodeon for kids, I am forced to pay 3\$/ extra month, when I should be able to opt out of chanel[s] I am not viewing and re-place them with chanel[s] we want to watch.

[Flag](#)

Like



Paul ★ [1 month ago](#)

Paragraph #1: CRTC is studying whether local TV stations should be able to charge cable and satellite companies for distributing their programs.

Paragraph #2: The CRTC "REQUIRES" that consumers receive a certain number of Canadian services (including your local TV stations) in the basic service.

Consumers can then choose.

Translation #1: Local TV stations want to charge charge cable and satellite companies for distributing their programs and the distributors promise to pass the cost directly on to the consumer.

Translation #2: The CRTC has made it MANDATORY that consumers receive (and pay for) these local TV signals whether the consumer wants to receive them or not.

Then we have a choice.

Well I have another choice even before the HST kicks in next year on basic cable.

I can take 3.5 - 5 minutes out of my life and cancel my government controlled cable service altogether and save \$65.40 per month.

No GST, no PST, and no HST, no money for multimillionaires.

I watched the hearings on CPAC a couple of weeks ago.

CEO chairman Konrad von Finckenstein: "We must be very careful that we don't drive consumers to the internet."

Why the fear of the internet?

Is the CRTC colluding with broadcasters and distributors to keep people from accessing programs on the internet?

Why?

Consumers have the freedom to choose what they watch on the internet?

They wish to do so without government interference or control.

That's what this is really all about.

Control.

The CRTC already knows what consumers want.

Consumers want the freedom to choose.

The CRTC is interfering with that freedom.

My cable is paid up until December 27.

If I phone up my cable and don't have the option to cancel local TV stations for others I actually watch I will cancel my account and get what I want on the net.

I doubt that I will miss it

Thanks for asking.

Flag

Like

 wally5 ★ [1 month ago](#)

I no longer have satellite tv, I now have a terrestrial antenna which allows me to watch crystal clear tv...from the US. I believe the tv model is changing and we are still trying to support the dying model. If the local stations had a better business plan and converted to digital we would not be having this debate, local tv available for FREE!

The internet is going to be the cable box of the future, and no one, including the CRTC, will be able to stop you from viewing anything you want via this connection.

Why as a taxpayer do I have to fund both the CBC and TVO. Both carry barely enough content to supply one network, they should share airtime...lower cost to me.

If there were a minimum threshold established for specialty channels that few people watch, maybe the content would get better or they can go away...as did the buggy whip manufacturers.

Flag

Like

 mike6453 ★ [1 month ago](#)

The cable industry is a monopoly designed to enhance the profits of the providers and confuse the consumers. We have no real choice-- we are forced to pay for 10 channels we have no wish to see for each channel we want. The so called "packages" we are offered are designed to confuse the user and force them to take a whole lot of nothing to get a very little something..

Flag

Like

 travislusney ★ [1 month ago](#)

Hello

In answer to the discussion questions posed

1)

I am not satisfied in how television programming is made available to me. I believe that I have limited choice in the programming delivered to me. I believe the options available do not represent good value for my money, because I am forced to pay for large packages of channels that I do not need nor want. I can understand the CRTC balancing of basic channel packages, but beyond the 10 or so channels that represent basic programming, the limit of choice severely hampers my ability as a consumer to choose and ensure I retain value for my service. The inability to determine which channels I would want to pay for and which I would not want ensures that I am over paying for content.

2) I would want the ability to specific choice each channel. I believe that this would leave the ultimate choice and flexibility with the consumers as each channel would represent a \$/month cost. Future decisions on channel choice and adjustment of value of service would be the responsibility of the consumer and therefore ensure fair and equal treatment. Forcing consumers to purchase channels in 20 or 30 channel packages ensures consumers are burdened with excessive spending at their expense, and the profit of cable/satellite companies. I agree that channel packages do provide value, but that value should be balanced against single channel choice.

My proposed delivery method:

- Each channel provider determines a monthly subscription fee (\$/month)
- Cable/Satellite companies add common carrying fee to all channels offered OR set a monthly servicing amount (either \$/channel/month OR \$/month for access to network)
- Cable/Satellite companies could also work with groups of channel providers (or media companies) to develop multiple channel packages for a monthly subscription that would be cheaper than purchasing each channel separately (\$/month). This would leave the responsibility of which channel consumers are paying for solely with the consumer

Finally, I would like to that the CRTC for reaching out to the public to gather feedback. I believe that both media providers and broadcasters are forgetting about the final consumers and the requirement to provide fair and proper choice in the market. Please consider breaking the forced purchase currently active in the marketplace.

Thank you

[Flag](#)

Like



Greg Hopkins ★ [1 month ago](#)

I am dissatisfied with my cable provider. It is very frustrating that there is no competition - where I live, you choose Cogeco, or can't get cable. The biggest issue I have is that there are a number of channels we would like to have i.e. The Discovery Channel, National Geographic, etc., but they come as packages with channels that I wouldn't allow in my home. If there are channels being offered that people don't want, let them die rather than bundling them and forcing them on folks who want other channels. I would like a menu of channels where I can pick and choose what I want!!

[Flag](#)

Like



Alison O ★ [1 month ago](#)

1. No, I have not been satisfied or felt properly served by the choices of my cable provider, Rogers cable, for many years. Their "bundling" of channels and minimum charges for their choices as "packages", precludes me from paying ONLY for the channels I watch. I would rather have less choice of channels and pay less for the signals. No one wants to pay for something they never use! So why should we do so just to line the pockets of cable companies? Only the wealthy have no concern about this, as they can afford to spend their money irresponsibly.
2. Common sense should prevail and CRTC decisions should be based on what is best for consumers. Let consumers select the channels they want to see and/or can afford to see, on a one-by-one basis. No packages, No minimum package fees. No monopolies.

[Flag](#)

Like



John Fryer ★ [1 month ago](#)

The current squabble between the carriers and the broadcasters is all about money. A goodly portion of that discussion revolves around advertising revenue for the broadcasters. That is how they have functioned to now.

However, the proliferation of cable channels has fragmented the market, and siphoned revenue away from the traditional broadcasters. What exacerbates the problem is that the specialty channels are packaged, so consumers are forced to take channels they don't want to get those they do. This distorts viewership numbers, and leads advertisers to believe that certain cable channels have more viewership than they actually have. The advertising dollars are directed accordingly.

It would seem preferable to offer a basic package, and a selection of specialty and premium specialty channels that the customer chooses individually. The specialty and premium specialty channels could be offered individually priced, or offered as a bundled price package of say 5 or 10 channels at a better rate than 5 or 10 individual channels. Consumers would choose only the channels they want.

By offering the consumer the choice, some of the channels that seem to have an audience

under the current packaging arrangements would fail, and the fragmentation of the advertising revenue would diminish.

This would tend to direct more advertising dollars back to the traditional local broadcasters and diminish the revenue issue for them.

[Flag](#)

Like



sarahquestion ★ [1 month ago](#)

I am not satisfied with what Rogers is giving me. I would like to select my own combination of channels. There is too much repetition.

[Flag](#)

Like



chriss_w ★ [1 month ago](#)

No I don't think I'm getting good value for my money. I hate bundling of channels so I get to pay for channels I don't watch in order to see 1 or 2 channels I enjoy. Also loading up with 10 offerings of basically the same HD channel and then advertising you get hundreds of HD channels, isn't honest.

I would prefer complete to have complete choice in which channels I am willing to pay for. Also changing the channels (adding new ones or subtracting old ones) should be made easy to do.

[Flag](#)

Like



Concerned Citizen ★ [1 month ago](#)

I have been totally unsatisfied with how programming is delivered. I want to pick and choose each individual station I want to watch....AT THE SAME LOW PRICE as the package deals. Why am I asked to pay more for individual choice when I don't want half the channels, say, in a package. If the consumer was allowed to do this, many channels would disappear because the subscribers would vote them out. Good programming is rewarded, bad programming is eliminated. I would pay MORE for channels I really want. In the near future, I would like to switch to the option to stream programming when I choose to watch the program and not at the time listed (commercials and all).

[Flag](#)

Like



Elliot Rutherford ★ [1 month ago](#)

Cable and satellite companies should be required to de-package their program offerings so that consumers may select the specific channels they want to watch. This will allow consumers to decide what is worthy of their watching time and also to manage their entertainment costs. This should apply to all offerings whether Canadian or US; and whether national networks and local or specialty channels.

[Flag](#)

Like



Elliot Rutherford ★ [1 month ago](#)

Cable and satellite companies should be required to de-package their program offerings so that consumers may select the specific channels they want to watch. This will allow consumers to decide what is worthy of their watching time and also to manage their entertainment costs. This should apply to all offerings whether Canadian or US; and whether national networks and local or specialty channels.

[Flag](#)

Like



Dan ★ [1 month ago](#)

The options in rural areas are pretty pathetic. No cable is offered. We get the few free channels or pay bell or starchoice for their pathetic packages. Bell and star choice should provide a basics set of locals free and you could than pay for additional serices if you want them. I would expect that the people would purchase the bell or star choice system and if they purchase additional services they would pay for them.

The real issue is to fix the pricing of the 2 satellite carriers. They need to make a profit but they either need more competition or they need more regulation in price controls.

[Flag](#)

Like



bonnieherrett ★ [1 month ago](#)

We are getting ripped off being charged for channels that they do not pay for as part of a basic package. The bundles are all skewed!! We should be able to pick and choose!!! We have been overcharges ever since deregulation !!!

[Flag](#)

Like



nannygrumpy ★ [1 month ago](#)

We are paying too much now for cable or satellite and there is still nothing decent to watch for family viewing. To me it's actual porn on during the earlier hours when children are still up. I don't request these channels either but we are paying for them. I think we should take the garbage out of the bundeling and if people want it let them pay. if we don't get some decent choices soon we will be cancelling cable and I definetely won't get satellite.

We spend winters in southern U.S. and we have more than enough good shows to watch anytime for less than half the price and I don't need to worry about censoring when the children are around.

[Flag](#)

Like



gumtv ★ [1 month ago](#)

1. The dependability of the delivery of service is good from my provider. I feel that the offerings on services/packages are not good value as I am paying for channels I will never use.

2. Channels should be offered on a channel by channel basis. Let the customer choose the package they want.

[Flag](#)

Like



Phil ★ [1 month ago](#)

We presently pay for a bundle of TV programs and find less an less worth watching out of approx 56 we watch 5 consistently of which 2 are local and 1 public TVO.

We will in the digital world only pay for what we use. If this is not feasible we will opt out of broadcasting and go for internet only. If the CRTC make this option to difficult to access I guess we will save money .

[Flag](#)

Like



red5 ★ [1 month ago](#)

I am not satisfied with the current practices. Aside from unethical business practices, such as not abiding by information provided by their own employees, the current practice of bundling is meant solely to gouge the consumer. Not only are the companies bundling together channels that I do not want to artificially increase subscription rates, they also force people to subscribe to Standard Definition versions of a channel before subscribing to the HD version. For example, if I want to have TSN HD, it will cost \$13, \$8 for the SD version (and bundled crap) and an

additional \$5 for the HD version. We need true a la carte pricing options that better reflect the subscription costs. This should be regulated much like medicine; charge a "dispensing" (service) fee of around \$5, than channel subscriptions at cost. Oh, and fast track the "Free HD" satellite service proposal.

Flag

Like

 *donaldjohanson* ★ 1 month ago

I am not happy with bundles or being forced to pay for Canadian content. If I have to pay extra for local channels then I should have the option of not subscribing to them!!

Flag

Like

 *paul* ★ 1 month ago

I am ok with how my cable provider is providing me service. I believe that we as the consumer should have more flexibility as to what we order. If I don't want certain channels than why am I forced to buy them when I only want the one channel in the bundle. As far as an increased tax to us consumers, I will never support this and will probably cancel some of my programming and watch the local channels over the air where some of us will be getting it free. We can't keep paying for something we get nothing for..... just my thoughts

Flag

Like

 *Nando.* ★ 1 month ago

I don't believe we get good value for our money. I would rather see the cable company offer channels on an individual basis so I only get and pay for what I want. The cable company then pays each station according to the deal it makes with them and charges the public accordingly for that channel. This forces the stations to deliver good programming to attract customers and makes this a good free enterprise type of arrangement. It also solves the current issues as the local stations would also be offered and paid out according to their cable customer base. I also don't understand why we have to pay extra for high definition channels. I would like to have the option of paying for either the regular one or the hi def one, but not be forced to pay for both (eg: TSN).

Flag

Like

 *bas* ★ 1 month ago

i want to be able to pick the channels,i would like more choices[us channels].

Flag

Like

 *petergomery* ★ 1 month ago

The Cable companies offer programming in tiers. These tiers require that I receive channels that I would not normally subscribe to. I would much prefer a buffet menu where I can select my channels of choice.

Flag

Like

 *M Fletcher* ★ 1 month ago

All programming beyond basic should be offered as pick and pay. In the current structure I am paying for channels I don't watch or care to support.

Flag

Like

 *Darren* ★ 1 month ago

I would strongly support a system whereby cable subscribers are charged a "per-channel" rate. That rate could be variable and does not necessarily need to be uniform. Cable subscribers would then select the channels they want and pay for those channels. A portion of that fee would then go to the channel. The per-channel rate would be negotiated between the channel and the cable company and there probably isn't a need for government controls. If the rate is too high, people won't subscribe.

[Flag](#)

Like



Jon Hansen ★ [1 month ago](#)

I think we the consumer should be able to decide on what we want to watch on our TV's. If, for example, we choose to watch only local stations and rent the movies we want to watch, then we should not have to pay for over priced speciality channels, cable and Satellite companies force us to pay for, just to have local content. To make this fair, local channel should receive an incentive from the cable company provider when a customer opts out on all the mandatory super/speciality/VIP packaged channelled fluff that are forced upon us today when we decide to choose only local content.

[Flag](#)

Like



Brittany ★ [1 month ago](#)

I mostly just wish there were more of the specialty channels (from the US in particular) readily available. Stations like the USA network, TBS, and FX for example don't appear to be available in my province. Also I wish there were options to get the American feeds of stations with Canadian counterparts (ex: Bravo Canada vs. Bravo, MTV Canada vs. MTV). I'm guessing this is why some people turn to illegal satellite feeds from the US.

[Flag](#)

Like



moe ★ [1 month ago](#)

Completely unsatisfied! to be forced to pay for "services" that we never use is very Canadian. As consumers, we should pay only for those channels we watch. We probably get at least 100 stations-many offering identical programming-and probably watch fewer than 30. We can understand a minimum dollar purchase but the channels should be ours to choose. And now new charges for "local" programming by very poorly managed companies. A subsidy! Again very Canadian, prop up the incompetent and with no option for the consumer to opt out. The Canadian consumer is shamefully treated. Thankfully, we live near the border.

[Flag](#)

Like



pETER bOX ★ [1 month ago](#)

i FEEL THAT THE CABLE AND SATELLITE SERVICES HAVE HAD LONG ENOUGH TO ESTABLISH THEMSELVES AND THEIR RATHER LARGE PROFIT MARGINS. IT IS TIME TO STOP THE STATUS QUO AND GIVE THE PUBLIC SOME CHOICE AS TO WHAT THEY WANT TO WATCH NOT FORCE BUNDLING ON US. IF BUNDLING IS THE ONLY WAY THAT YOU FEEL THE SPECIALITY CHANNELS CAN SURVIVE THEN THAT IN ITS SELF HAS TO TELL YOU SOMETHING. IN OTHER WORDS THE PUBLIC HAS NO CHOICE AND THE GOVERNMENT KNOWS BEST - THIS IS A SLOPPERY SLOPE TO WHO KNOWS WHERE.

LET EVERY CHANNEL HAVE A PRICE (SUBJECT TO A FAIR MONTHLY MINIMUM)

[Flag](#)

Like



Brent ★ [1 month ago](#)

No, was never satisfied.. the only reason certain stations (usually poor ones) survived was because they were included in cable packages. Ideally, you should pay per channel.

[Flag](#)

Like



DOUG G ★ [1 month ago](#)

I WONDER WHY ANYONE SHOULD PAY FOR SOMETHING THAT IN GENERAL CAN BE RECEIVED WITH RABBIT EARS. ONE MIGHT THINK THAT THE LOCAL TV PEOPLE WOULD HAVE BEEN VERY HAPPY WHEN THE CRTC FORCED THE SATELITE OWNERS TO CARRY THEIR SIGNALS. IT SOUNDS LIKE WHILE LOCAL STATIONS ARE NOW MAKING A PROFIT THEY ARE SOMEWHAT TICKED OFF THAT THEIR PROFIT IS NOT AS LARGE AS THE SATELITE COMPANIES.

[Flag](#)

Like



Parker Gallant ★ [1 month ago](#)

Each cable company should have a basic package. Beyond the basic package the subscribers should be able to choose whatever additional channels they want at a reasonable cost rather than have to take blocks of channels as is the practice now. There is far too much duplication on what is offered to the subscribers in the current packages.

[Flag](#)

Like



Jason L ★ [1 month ago](#)

The CRTC is letting the big guys like Bell, Rogers, Shaw, Cogeco, and others that I have missed in Canada. Tell them what they want to do. Throttle the internet, give less and less to the little guy at the bottom from local programming to us....it's customers. More people can get on here and rant and rave. But in the end the guy with his hand on the switch will win. Not the CRTC, nor the little guy at the bottom.

The more you push, and push the powers of persuasion and public outcry might prevail?? Perhaps. I doubt it.

We must first get rid of this current gov't and elect someone with a set of nuts to take on and say enough is enough, and give the people what they want. Unlimited access and for a fair price.....After all turnaround is fair play!!!

[Flag](#)

Like



Jeff den Biesen ★ [1 month ago](#)

I am very unhappy about how TV programming is made available. Let the customer choose the channels he/she prefers without having all kinds of programming forced on a customer because he/she wants to subscribe to a certain channel. E.g. I like to subscribe to TSN but not to Speed, Golf, etc. which are all in the same package from Bell Express. But I MUST subscribe to the whole package in order to get TSN. There appears to be a deliberate attempt to have popular channels spread out amongst specialty and little interest channels obviously to force viewers to buy more packages or tiers.

[Flag](#)

Like



Jim54 ★ [1 month ago](#)

I am becoming increasingly dissatisfied with the television programming offered by my local cable company. The cost is too high and I am not interested in most of the channels offered in the various packages. The political correctness and lowest common denominator factors that influence television programming disgust me. Allow me to select those channels that provide uncensored, quality programs in the areas that I am interested in and I will continue to support commercial network and cable TV stations. Although I recognize that advertising revenues are important sources of income for the networks and cable companies, my patience is stretched to the breaking point when there is almost the same amount of commercial time as there is the duration of the show that I am watching. Otherwise, as things are now, I am seriously considering cancelling my TV subscription entirely.

[Flag](#)

Like

 *pjb* ★ [1 month ago](#)

If I go to the store to buy milk I cannot be forced by salesperson to buy bread as well. This principle of free democratic capitalistic society is somehow missed by CRTC and cable companies. I do not and will not subscribe to any cable service provider until I am able to select each individual channel I wish to watch and nothing else.

[Flag](#)

Like

 *Lisa* ★ [1 month ago](#)

I decided to go with a special deal with shaw to try out digital cable again as I've been without it for about 12 years. I am of the opinion that TV is a ripoff if I can't choose the channels I want to watch. Of the hundreds of channels on offer through my basic package, I might watch about eight channels. All of the things I'm interested in are not offered unless I pay extra, and I'm afraid I agree with Loren: I shouldn't have to buy eggs if I only want apples.

I want to choose what I watch, and only pay for my own choices.

[Flag](#)

Like

 *Edwin Stephens* ★ [1 month ago](#)

I'm not satisfied with the service providers. A lot of channels packaged together when only one is watch-able. To get all the channels with content I would enjoy means getting all the packages at extravagant expense.

Channels should be offered individually and those not asked for should not show up on the guide or the bill. Customers should be able to choose how the channels are arranged for viewing convenience. For example the channel most watched could be set to channel one.

[Flag](#)

Like

 *michaelripley* ★ [1 month ago](#)

I am not all that satisfied with my cable company. I don't believe I get value for my dollar, I'm tired of paying for channels I don't want and being told I can "customize" my package for an additional fee.

The cable and satellite companies raise prices and call it a tax... instead of stepping up and supporting the Canadian T.V. and film industry by paying their fair share.

There is too little competition and a startling conflict of interest when one considers that some of the players have an interest on both the broadcast and provider side.

[Flag](#)

Like

 *Julian* ★ [1 month ago](#)

I am torn on this issue, on the one hand I do feel that cable companies should have to pay channels to provide their services, however I also think that the cable companies should not be forced to carry any channel just because it is Canadian. The CRTC should allow all cable companies to choose the channels they want to carry regardless of where that channel comes from (US, Canada, or anywhere else). Thus this will allow the consumer choice (something Canadians have not had in this industry). I realize there is a reluctance by Canadian channels to subscribe to this free enterprise thought but I think they have been sheltered by the CRTC for far too long and this will actually benefit them by forcing them to provide programming that a majority of Canadians will watch and not catering to niche audiences. The bottom line is until the CRTC allows the consumer has complete choice in what he/she is able to watch and pay for this issue will never be resolved

[Flag](#)

Like



Jerome S. ★ [1 month ago](#)

I would like to see a system where I choose each channel I want to pay for individually. I dislike the whole concept of bundling which forces me to pay for channels I don't want. Bundling may have made sense years ago when technology could not enable selecting each channel individually, but this is not the case today. Please end bundling.

[Flag](#)

Like



Norm ★ [1 month ago](#)

I've noticed the specialty channels we are paying extra for are not living up to their capabilities. ie. National Geographic, Discovery and History channels don't carry what the parent in the US has. It seems that if certain programs are too expensive to be imported they just fill with garbage.

[Flag](#)

Like



Parker ★ [1 month ago](#)

All the fuss about what to carry comes from limited channel capacity. The local cable companies have some advantage compared to the nationals (like Bell TV over satellite) because the local cable's coverage area is smaller. Why not let coverage areas be divided into smaller chunks - and this can be virtually - for determination of what is carried. It maybe ok to set up a small list of must carry signals, and perhaps all local signals that are clearly accessible in the coverage area of interest. Then let the subscribers decide democratically what they want delivered. What can be fairer than letting people choose what they to see?

[Flag](#)

Like



H. Phillips ★ [1 month ago](#)

No I am not satisfied! The cable companies offer channels in 'bundles', yet for other 'specialty' channels, they charge, in some cases, as much as - or even more - than they charge for a bundle! They have the technology to limit one's access to all the channels, so we, the user, should be allowed to select only those channels we want to view - and they should all be at a low standard rate.

[Flag](#)

Like



H. Phillips ★ [1 month ago](#)

No I am not satisfied! The cable companies offer channels in 'bundles', yet for other 'specialty' channels, they charge, in some cases, as much as - or even more - than they charge for a bundle! They have the technology to limit one's access to all the channels, so we, the user, should be allowed to select only those channels we want to view - and they should all be at a low standard rate.

[Flag](#)

Like



steven johnston ★ [1 month ago](#)

I am a bell satellite subscriber and I pay for american channels with my package but local stations take over the best shows (superbowl for instance) and I have to watch local commercials. I feel if local channels can't survive on their own programming, they shouldn't be on the air. CRTC should be ended.

[Flag](#)

Like

 [anndennissadler](#) ★ [1 month ago](#)

We should be able to pick the stations we want rather than a bundle, even with a basic package we should be able to pick the channels we watch, (we only watch about half the compulsory basic stations). Cable should also be able to control the audio level so changing stations does not mean adjusting the volume, they have the technology! Menu pricing per station is the answer, please

[Flag](#)

[Like](#)

 [rad64](#) ★ [1 month ago](#)

I'm not satisfied with the current offerings by cable and satellite providers.

The big reason is choice. If I only watch 10 channels, I should be able to subscribe to only those 10 channels. Providers typically package 1 or 2 popular channels with a few unpopluar channels. This is a total waste of money to the consumer.

Too many unpopular channels are being subsidized costing the consumer a pretty penny.

[Flag](#)

[Like](#)

 [kengowers](#) ★ [1 month ago](#)

I think there is a simply solution to this problem unbundle the proگرامing cable companies and satilite offer, include local proگرامing as an option and if picked by consumers make these service providers pay directly to local stations for channels that consumers want. I would pay two bucks a month for local proگرامing if I didn't have to pay for 70 channels I don't watch or need. Its time to let consumers decide what they want. I also belive that Canadian content would improve if it was involved in a real unfixed media where they live or die and that can only happen when consumers have options.

[Flag](#)

[Like](#)

 [Amy_Ottawa](#) ★ [1 month ago](#)

I am not at all satisfied with the manner in which TV programming is made available to me. I am forced to select "theme packs" or "bundles" in order to get 1 or 2 channels that I actually want; the rest I couldn't care less about. My preference would be to be able select the individual channels I want and pay for those channels.

[Flag](#)

[Like](#)

 [fish](#) ★ [1 month ago](#)

Please CRTC DO NOT give in to the pressure from the TV stations. I am a small busniessman and if I mess up, over-extend myself and get into financial trouble, I have to deal with the consequences which include possible bankruptcy.

No one will come to my aid.

However, the TV companies over-paid for assets, over-paid their executives and now are complaining that if we dont face an extra tax to support them they will shut down local programming.

What a farce! Maybe I would be more receptive if they gave an undertakeing to cut their mutimillion dollar purchases of US porگرامing and promised to cap executive pay in the future.

Our media ownership is far too concentrated. Let them break up and others will take over. If necessary the small independants can be funded, but please dont send our money into a big black corporate hole.

Stand up for the Canadian programming and for diversity of wonserhip and views.

[Flag](#)

[Like](#)

 *Rick* ★ [1 month ago](#)

I think cable & satellite is already ridiculously expensive and therefore am glad that I have an antenna but am also disgusted at the fact that the CRTC has so royally screwed up local programming. What did you do to CBC that we can't get it here anymore. They broadcast on a UHF signal, since the last winter Olympics, which has no reach around these parts. Our other two stations are now both owned by Global, so have identical programming, except for evening news. WTF? CRTC.... Shame on you!

[Flag](#)

[Like](#)

 *NecessaryEvil* ★ [1 month ago](#)

I am completely dissatisfied with how programming is made available to me by my cable company, and its made worse by the fact that there is only one cable company I can choose from. Since I live in Quebec, there is actually a huge variety of local programming to watch and the general population here seems to appreciate it very much. The problem is I have no choice in the matter - I have to pay for a huge number of channels that don't interest me (or my francophone wife for that matter). On top of the french channels I don't watch except for Canal D, the basic digital package is filled with a bunch of radio stations to make it seem as if I'm getting more for my money. But I get all those channels on my radio so basically I'm paying for something I can get for free anyway. And its the same situation with Global, CBC, and CTV. Those three signals come in VERY strong considering I live just north of Montreal, so I'm paying for these channels even though I can get them for free as well.

So, do I get good value for my money? NO! I'm paying for signals that are out there for free just so I can get the channels I actually want to watch. I know the main question the CRTC is trying to answer here is whether local stations should get extra money from us every month to support them - and lets be honest here, it IS going to be us (the consumers) they get the money from. But why don't we forget that for now and get to the real problem which is why consumers are consistently getting the short end of the stick when it comes to cable and internet. Let the markets rule, leaving in a few key regulations so providers don't go overboard. Let consumers buy what they want without having to pay for other stuff they don't. The law of supply and demand will ultimately tell us what Canadian stations have the tenacity to make it in this cutthroat marketplace.

[Flag](#)

[Like](#)

 *Paul Woodrow* ★ [1 month ago](#)

I have yet to find a "bundled" offering that comes close to what I would select. I wouldn't complain about the cost of the package if I selected the channels.

[Flag](#)

[Like](#)

 *paulwoodrow* ★ [1 month ago](#)

I have yet to find a "bundled" offering that comes close to what I would select. I wouldn't complain about the cost of the package if I selected the channels.

[Flag](#)

[Like](#)

 *mfeldstein* ★ [1 month ago](#)

I should be able to cherry pick the stations I want to watch vs. having to choose from packages of stations. Each station should have the same unit cost and I should pay for the number of stations I subscribe too. Also, there shouldn't be a distinction between HD and regular TV,

except perhaps for a slightly higher unit cost.

[Flag](#)

Like



johnbarazzuol ★ [1 month ago](#)

I am not satisfied with the cable company why should I get the religious channels if I ask for the digital packages, makes no sense to me at all, i would prefer to pay 50 cents for every channel that i want then say the whole package, which is cheaper then picking individual packages, but only really want half the channels

[Flag](#)

Like



Nathalie C, QC ★ [1 month ago](#)

I am not satisfied at all. I want to pay per channel, no bundle. I do not want a restriction to have to subscribe to more Canadian channels than others as is currently the case, and most of all I do not want cable monopoly. I live in a woodsy neighborhood. I do not even have the satellite option. Therefore I am a hostage of the cable company's overpriced bundles and inferior customer service. Enough with monopolies!

[Flag](#)

Like



Bob ★ [1 month ago](#)

Mandatory carriage of Canadian Stations should be eliminated entirely.

I am current paying a "Basic Cable" fee for stations that, by and large, I do not watch or care to watch.

Similarly, I am forced to purchase cable "Packages" containing stations I do not watch.

Channels should be offered individually without any Canadian content requirements.

[Flag](#)

Like



Bob ★ [1 month ago](#)

I am currently paying a "Basic Cable" fee for stations, all Canadian, that, in the main, I do not watch which is poor value for money.

Mandatory carriage of Canadian Station should be completely eliminated.

Similarly, I am forced to purchase cable "Packages" containing uninteresting station to avoid paying the excessive "individual selection" charges.

Packages should consist of quantites (5 channel, 10 channel, etc) rather that the current themes.

I should be able to select exactly what I want without any mandatory content restrictions.

[Flag](#)

Like



Bob ★ [1 month ago](#)

I am currently paying a "Basic Cable" fee for stations, all Canadian, that, in the main, I do not watch which is poor value for money.

Mandatory carriage of Canadian Station should be completely eliminated.

Similarly, I am forced to purchase cable "Packages" containing uninteresting station to avoid paying the excessive "individual selection" charges.

Packages should consist of quantites (5 channel, 10 channel, etc) rather that the current themes.

I should be able to select exactly what I want without any mandatory content restrictions.

[Flag](#)

Like



Aaron ★ [1 month ago](#)

I do not like the fact that you have to pay for crap you don't want and you get on your cable

only to skip that channel having it be an inconvenience that costs you money, and we should be able to choose our own channels that we receive.

[Flag](#)

Like



[Aaron](#) ★ [1 month ago](#)

I do not like the fact that you have to pay for crap you don't want and you get on your cable only to skip that channel having it be an inconvenience that costs you money, and we should be able to choose our own channels that we receive.

[Flag](#)

Like



[Mitchell](#) ★ [1 month ago](#)

I'd rather pay per each channel separately then pay for a bundle I'm not going to watch. If I want to watch showtime, I'll pay for showtime, not showtime, bravo, The Movie Network, W, YTV, and whatever else is in that bundle.

[Flag](#)

Like



[goferkid](#) ★ [1 month ago](#)

I am currently happy the way things are now and it would upset me personally if things changed preferably if in a way that costs more than that would really up set me especially after a duration of time at first even an additional \$5 per month would accumulate to around \$60 per year which adds yet another 10th of ur normal 1 grand per service to your bill so even small is not really preffered as well as the many points listed below stating that packaging does allow inferior products so i would be willing to pay a small chump extra amount to change this

[Flag](#)

Like



[Amber Van Poucke](#) ★ [1 month ago](#)

2. Overall, I guess I am not satisfied with my satellite company's performance and how the programming is made available to me. I think it's a pain I the ass most of the time. I do not think that my options represent good value. Everything is outrageously priced, and in the end, it doesn't matter, because you're still paying a crapload of money for crap. I hate having to purchase packages that have a couple things I want, but a bunch of junk I don't want. I'd like to be able to just pick out the channels I'd like to watch. There should be like, some specialty package where you can do that.

[Flag](#)

Like



[Amber Van Poucke](#) ★ [1 month ago](#)

Overall, I guess I am not satisfied with my satellite company's performance and how the programming is made available to me. I think it's a pain I the ass most of the time. I do not think that my options represent good value. Everything is outrageously priced, and in the end, it doesn't matter, because you're still paying a crapload of money for crap. I hate having to purchase packages that have a couple things I want, but a bunch of junk I don't want. I'd like to be able to just pick out the channels I'd like to watch. There should be like, some specialty package where you can do that.

[Flag](#)

Like



[Mark Umbenhower](#) ★ [1 month ago](#)

1 - cable companies offer very poor service in most areas of my city. The signal is usually highly degraded and now that more and more people are using their high speed internet and digital cable packages, the bandwidth is overwhelming the infrastructure. However, we are paying more than ever for all of their fees and "services". I show with my wallet what is good value, and I do

not subscribe to cable or satellite any longer whatsoever. If I am paying 20-50 dollars a month for channels that are being provided to the cable company for free, there is something extremely wrong with that.

2 - Channels should be provided "a la carte". Consumers should not be forced to subscribe to multiple channels they do not want. At the same time, local channels should be free if the cable companies aren't providing them with royalties. Lastly, the prices for the channels they do provide should be much cheaper. When it becomes too expensive for an average household to justify paying for cable, there may be an issue.

[Flag](#)

Like



BB ★ [1 month ago](#)

1. Not fully satisfied

2. As mentioned below i feel there should be more of a option of "choosing" what you want to view instead of being forced into bundles where you only want one of the channels out of 20....especially if they are going to start taxing us...if im getting charged double for channels i don't want, why on earth would i want to keep them. Can you say "hello internet TV"

[Flag](#)

Like



Gary ★ [1 month ago](#)

We shoudn't have to buy a package of 5 or 6 programs to get one that we want, or in Bell's case they advertise over 200 channels but half of them are French so why should I have to pay for them channels that I will never watch, make every station separate so we have the option to purchase it alone so we can pay for just what we want. Work with the American companies and maybe have a Canadian content package that they can sell and the Canadian Satellite companies can have an American package that we can buy for programming. Until I have more freedom of choice to what I can buy and watch I will never pay the price they charge for satellite or cable prgramming.

[Flag](#)

Like



Katelyn ★ [1 month ago](#)

I am satisfied with the programming made available to me. i feel that i get the value that i pay for, although, like the others have said, i wouldn't mind being able to pay for what i choose to watch.

[Flag](#)

Like



Tom S ★ [1 month ago](#)

You know what, I guess I have some use for HGTV, its a great sleeping pill. However, HGTV, and Food, and all these networks I may watch to fall asleep, someone may watch for pleasure. Thats fine with me but should I not get the choice of what I want to pay for? If I am paying this astronomical amount monthly, I should have control of what I am watching. I dont want to pay for a Playtex ad during a Leafs game, I want to watch the Leafs game! Not to mention most of the time my cable has some sort of problem that I am apparently accountable for, and still have to pay for my services when my services are down, or extremely sub par (COGECO!). Who cares tho right. What option do you have.

IDEA - YOU PAY FOR WHAT YOU WATCH. Like most people, I watch maybe 10 channels at the most. how about I pay for those channels. I am sure the technology exists to block the rest of them (since 75% of the channels are already blocked unless you subscribe)

[Flag](#)

Like



Gary ★ [1 month ago](#)

After reading some of the people's comments, the conclusion is that people want to only pay for

what they watch, not to pay for five other channels to get the one they want, but you people still pay the price, send the CRTC, the cable and the satellite companies a message and cancel your subscription, just buy the basic if need be, as long as you keep paying the piper nothing will change, we are becoming a communist state.

[Flag](#)

[Like](#)

 [arejay1](#) ★ [1 month ago](#)

I resent the way that services are bundled . Therefore I do not order any extra channels.

[Flag](#)

[Like](#)

 [Don](#) ★ [1 month ago](#)

I do not wish to pay for channels that I never watch. Let me pick and pay for the stations that I want.

[Flag](#)

[Like](#)

 [Tracey Bakkeli](#) ★ [1 month ago](#)

I feel the cable channels bundle channels in the way that generates the most profit for them, not with the intent of providing consumer choice and meeting consumer preferences. I overpay in order to get the channels I want. I would prefer that the each channel be offered separately, and that volume discounts be applied to bundles equally.

[Flag](#)

[Like](#)

 [Alison](#) ★ [1 month ago](#)

I am not satisfied in the way that television programming is made available. As channels are packaged together in bundles, where you are purchasing a set of channels, you are often forced to pay for channels which are irrelevant in order to receive channels you are interested in. I feel that it is very poor value to pay for 20 channels when there are only 10 you want. I would prefer that you could purchase channels individually, or purchase a set of channels that you select.

[Flag](#)

[Like](#)

 [Gordon Coverley](#) ★ [1 month ago](#)

1. Basic cable in analog format is priced fairly but only just. Digital services are overpriced and require additional equipment, usable only for that service.

2. There must be OTA services receivable by DTV receivers, without the need for decoders.

[Flag](#)

[Like](#)

 [Mary](#) ★ [1 month ago](#)

I feel that my cable company is holding us hostage at this point in time -- I am unable to develop a package of channels which reflects my needs -- and I have no other viable option available time.

I would prefer to be able to select programs in a more flexible manner.

[Flag](#)

[Like](#)

 [raeruthnafziger](#) ★ [1 month ago](#)

1. The options available do not represent good value for the cost, since the majority of channels do not interest us.

2. Our preference would be to only have available to us the 12 or 15 channels we watch + a few of the music channels - if that were feasible, or do without the music channels.

[Flag](#)

Like



Robert ★ [1 month ago](#)

I am not satisfied by the options available to me by the cable and satellite companies. We start with a basic package that includes stations that are rarely if ever watched, then I have to take french channels that again I don't watch. If I want to watch a french channel I will pick it as part of my package. Don't make me take channels I don't want. I also don't like the fact that many American channels are not part of our packages. I feel that we should be able to choose what we watch and who we buy the services from. I should be allowed to use a US satellite provider if I want to. Or if I use a Canadian cable or satellite provider why should I be limited to the number of American channels I can choose. If all I want to watch is American channels that should be my right.

[Flag](#)

Like



deep_n_thought ★ [1 month ago](#)

Bundling does not work.

Consumers are sending the signal to CRTC loud and clear. I agree with others who are telling you that the current revenue model is broken.

If the model is not fixed soon people will simply find alternative means of getting the programs they want to watch - online. Cable companies of course realize their monopolistic predatory days are numbered -- so why aren't they themselves working with consumers to come up with a better model? They must be simply blinded by greed. Consumers are tired of being treated as the enemy by the service providers. Cable companies better get with the program real soon to find a revenue model that consumer support, because the tide has turned. They are not really calling the shots any more.... even though they like to think they have cable wrapped like a noose around our necks.

Here's what I want -- I want a strong taxpayer-supported CBC with Canadian programming and a Canadian take on world affairs. I watch CBC, Knowledge Network here in BC, and PBS. I want to pay a base rate for a minimum of channels -- say \$20-25. Over and above that let people pay for their own slate of preferences.

[Flag](#)

Like



Bruce ★ [1 month ago](#)

I have BellTV for condos; I like the clear service which would be hard to get living in downtown Toronto with an antenna, however, in the basic channel selection there are channel I would never watch and to get some of the specialty channels I like, it is very expensive to purchase a single channel versus a "theme" package and in the "theme" package there are channels I do not watch. I read that the specialty channels are making money for the networks that own them but these days many of the specialty channels are showing re-runs of shows already on the network channels; the specialty channels are not what they were when they were originally granted a licence for - showing unique and different programs from the networks. Also, there are so called "special" channels like OmniTV 1 & 2, which are suppose to show multicultural programs but instead show programs like the other networks; the CRTC should force these channels to show programs as when they were granted their licences and I do not let them show programs outside this licence; if the channel fails because no one wants a certain channel, so be it, maybe it is because no one wants to see their programs - in business, if a business offers something no one wants, then it fails - so it should be the same for the television networks and channels.

[Flag](#)

Like



mhumber ★ [1 month ago](#)

I would prefer just to pick the channels I want to watch, i have no interest in French programming. I would like to watch only certain channels i do not like the bundles. This wat we would really find out what the consumer wants.

[Flag](#)

Like



Tony Wright ★ [1 month ago](#)

I agree with Neil Rowe entirely. As it is now, if I want to watch a specific channel I must buy the entire bundle in which it is contained. This pushes the price of viewing skyhigh for just a few channels.

[Flag](#)

Like



cliveberry ★ [1 month ago](#)

No, I am not satisfied with how television programming is made available to me.

As a consumer of a product, television programs, I should be able to chose which channels I wish to receive, not the cable/satellite companies. For the cable/satellite companies to claim the consumer has full choice over the channels they purchase is a complete falsification of the facts. The cable/satellite companies offer 'packages' of channels, the contents of each package being what the cable/satellite companies have chosen to include and not the consumer. The cable/satellite companies have in fact combined channels into their packages based on the knowlege of what the average viewer will wish to watch, ensuring that in order that the average viewer can receive the channels they wish to watch the viewer will have to purchase several channel packages. A claim that a viewer has 'hundreds of channels to view' is of no merrit if the viewer regularly watches only a handful of the available channels.

Any company should be able to exist based on its success at providing a product that a consumer wishes to purchase; a good product should mean the company succeeds, a bad product should mean that the company fails. This not only ensures company viability but satisfactory competition. This rule should apply to both television companies and cable/satellite companies equally. If the television company provides a product that attracts a viewer then the television company should be recompensed for the product purchased by the cable/satellite company and sold to an individual viewer. However, this only works if the individual viewer can choose each individual channel they wish to purchase. Get rid of the cable/satellite 'packages' and allow individually purchased selections; the 'package' business model may have been justified decades ago when television technology was in its infancy but it can not be justified with today's technology for transmitting television signals to individual addresses.

[Flag](#)

Like



cathymyers ★ [1 month ago](#)

No I don't feel the options available to me represent good value for money. It's like shopping at the grocery store the products you don't want are on sale and the products you want are not on sale. The way the cable companies package options leads the viewer to pay for far too many stations they don't watch. Viewers should be able to have a list of channels and simply pick what they want. Charge for catagories (i.e. the most popular shows have a standard fee. Speciality programs a different shedule of fees. and local TV a different schedule. Make it so that the viewer is paying a reasonable amount and make it so that the cable and satellite companies afford the benefit of many subscribers.

I think the way it's currently structured is a cash cow for the satellite and cable companies. I would like to view their balance sheets to see how much money they earn and compare it to the broadcaster revenue stream. are they both earning roughly the same profits? Broadcasters with revenue from advertisments vs cable / satellite charges to the public.

[Flag](#)

Like



Walter N. ★ [1 month ago](#)

I am not at all satisfied with how programming is made available.

I find the Cable / Satellite gouge us with their bundles and pricing but they do it because they know they can get away with it - they are protected from competition. Even worse, they are the ones that implement a lot of the Government policies (program and commercial substitution, black outs, mandatory carriage of channels, major contributions to programming funds) so they are treated with kid gloves by the regulator.

So, I am forced to take channels I don't watch. I am forced to watch Canadian feeds even if I tune to an American station. I am forced to contribute to funds which subsidize Canadian Content. I am abused by service providers who know I have nowhere else to go. And all these people are complaining they want more.

So, a reality check. Its TV, its not life and death. Open the gates to real effective competition for both broadcasters and cable / satellite providers. Drop all the regulations and discontinue all the subsidies. You will save millions. Keep the CBC if you really still believe that TV is that important a cultural instrument. I'll be able to watch what I want to watch and get better value for it.

[Flag](#)

Like



msjo ★ [1 month ago](#)

We would like all channels a la carte. The current packaging practises are essentially extortion.

[Flag](#)

Like



Maureen Carter ★ [1 month ago](#)

I disagree with the bundling services and would rather pay for channels on a channel-by-channel basis. On top of these bundles, Canadians are blocked from streaming free TV off of most of the American network sites - yet no Canadian sites offer these shows. Canadians should have the right to choose every channel they pay for and watch on TV and should have access to more streaming shows on the internet. I would gladly sit through a commercial or two in exchange for good streaming, but that option's not out there right now (in Canada at least...).

[Flag](#)

Like



Peter Tattersall ★ [1 month ago](#) [in reply to Maureen Carter](#)

The streaming issue is a matter of international copyrights - companies in the US don't have streaming rights in Canadian markets, and similarly Canadian companies don't have rights in US markets. The same problem affect some iPhone apps - Last.fm, for example, isn't available in Canada because of the rights issue.

To add to the fun, there's an international treaty on copyrights currently being negotiated (secretly, but someone leaked a draft) which would make the situation worse.

[Flag](#)

Like



harlie ★ [1 month ago](#)

I would like to pay for what I watch and watch it when I want to. This is possible in a digital environment.

My preference would be pay for local programming on demand or as used.

The means of delivery and programs should be separated and priced based on competitive demand.

We have moved to this model with many utilities. Local programming has a value and I should pay for what it costs beyond what they can raise with advertising.

Cable, satellite, Internet and mobile should be able to offer programming bundles at attractive prices as long as they provide an option of delivery of 1 chosen channel.

[Flag](#)

Like



[Maggie](#) ★ [1 month ago](#)

1. NO. Not really - as i pay more for channels i do not like than those that i actually watch, like local channels.
2. I would like to see better service packages that has a good mix or at least be able to pick some of channels to go in my package.

[Flag](#)

Like



[linda](#) ★ [1 month ago](#)

THE CTRC OR CANADIAN GOVT CONTROLS WHAT WE WATCH, WE HAVE NO CHOICE IN TV CHANNELS IN CANADA, ALL THE SERVICE PROVIDERS INCLUDING SATELLITE BUNDLE ALL THE CHANNELS GIVING US NO CHOICE IN WHAT WE HAVE TO PURCHASE I HAVE NO PROBLEM A DOLLAR FOR EACH CANADIAN CHANNEL BUT I WANT A CREDIT BACK FOR ALL THE FRENCH CHANNELS I AM FORCED TO PAY FOR. WE HAVE NO COMPETITION IN CABLE IN CANADA IN THE WEST, SHAW CABLE IS THE ONLY PROVIDER THEY HAVE A MONOPOLY WHY HAS THE COMPETITION BOARD NOT LOOKED IN TO THIS. WHY CAN WE NOT HAVE MORE AND DECENT CHANNELS FROM THE US, SUCH AS ABC FAMILY, HALLMARK, LIFETIME, O NETWORK, ETC, WE LIVE IN A DICTATORSHIP IN CANADA FOR TV, YOU DECIDE WHAT WE GET TO WATCH. PLEASE DO SOMETHING TO IMPROVE CABLE IN CANADA. AND ALSO PLEASE DO SOMETHING ABOUT THE HIGH COST. LET US PICK AND PAY FOR THE CHANNELS WE WANT NOT WHAT THE CABLE PKGS WE ARE FORCED TO PAY FOR TO GET ONE OF THE FIVE CHANNELS WE WANT THANK YOU.

[Flag](#)

Like



[Peter Tattersall](#) ★ [1 month ago](#) [in reply to linda](#)

There's no need to shout!

One thing that's expressed in many posts is that people hate bundling. I hate it too. Unfortunately I don't think the CRTC can force the cable companies to unbundle everything and allow us to create individualised bundles at a reasonable price, so I suspect if we unbundled all channels we would wind up paying more overall for the services we do want.

[Flag](#)

Like



[Mike Sarabyn](#) ★ [1 month ago](#)

I am not satisfied with how television programming is made available by my cable company. Channel bundling is a huge scam. If the companies don't need to compete then force them to be responsible. I watch about 10% of the channels that I am required to take. Offer the channels on a stand alone basis. If I feel there is value in a channel, I will be a loyal viewer. Trash and repetitive channels are a waste of my time and money, Channel choices should be a viewers right.

[Flag](#)

Like



[Shawn K](#) ★ [1 month ago](#)

Bundling channels is by far my biggest complaint. If a customer wants to subscribe to local news channels or networks then let them. I personally NEVER even tune into channels such as CTV or CBC and personally hate the fact I need to pay money for them. These channels cry poverty and yet have execs making 6 figure salaries. True local tv can be found on Rogers or Cogeco TV channels, or public television. Subsidizing a major Canadian network that then goes out and spends millions of US sitcoms and events is not what I wish to view.

[Flag](#)

Like



[gardenladyk](#) ★ [1 month ago](#)

My cable bill has more than doubled over the last 18 years. The cable service I receive has not improved. In fact, since the digital signal has come into being, a lot of the time my television picture distorts, freezes up, becomes colourfully pixilated or simply goes black. If the cable companies cannot handle a digital signal, they should offer a discount for the shoddy quality of service they offer. Also, the restrictions on the channel selection for their various levels of service is ridiculous - if I don't want a sports channel, why am I being forced to pay for one when all I want is arts and entertainment?

Picture quality was consistently better before digital signals (as far as breaking up and loss of picture are concerned). They should install the equipment required for proper digital distribution before they raised the prices the last time. Subscribers should be able to tailor their channel selection to their individual preferences.

[Flag](#)

Like



[Peter Tattersall](#) ★ [1 month ago](#) [in reply to gardenladyk](#)

I don't trust cable technicians.

When I added digital service I kept an older analog outlet as well. The image was OK, but not as good as I liked, and when I upgraded to HD I replaced the analog box with a digital box. I immediately had problems with pixelation on some channels, and when I experienced complete loss of service on those same channels I asked for a service visit. A technician came by and inspected all the connections and measured signal levels at various points, and then told me my wiring (pre-installed when the house was built) was at fault, and should be replaced. I also used to have internet service provided through my cable company, and asked if that might be a factor, and received an absolute denial, so I was left with lousy reception unless I hired someone to upgrade my wiring.

About six months ago I looked over the point of entry, and noticed the internet cabling was taken off before a signal amplifier which had been installed when the internet service was hooked up. I moved the connection so that it came after the amplifier, and haven't had a TV reception problem since.

[Flag](#)

Like



[rodclayards](#) ★ [1 month ago](#)

I would like to have the option of getting (and paying) for the channels I want. I should not have to pay to get a bunch of channels in a cable bundle when I only want one of them. I will gladly support my local channels but I should not have to pay for other channels from a nearby city.

Thank You

[Flag](#)

Like



[Freeman](#) ★ [1 month ago](#)

eliminate "bundling", and save us all a "bundle"!!!

[Flag](#)

Like



[Glen](#) ★ [1 month ago](#)

If I am going to be forced to pay for Canadian content (TV Tax), I should have the right to decide whether I want them or not. Being forced to pay for something I may or may not want is

wrong. I may want CBC but not Canwest but if this decision goes forward, I will be forced to get both. Most of what is on TV today is American so I can get most shows anyways...I bet some people do not want or even watch Canadian broadcasters.

I would like to be able to pick what I want, not have to take everything as a package whether I use it or not. This decision will definitely have our family take a serious look at the packages and costs to have satellite in our house.

[Flag](#)

Like



Elayne ★ [1 month ago](#)

It certainly would be nice to get the service we so deserve for the monies we pau

[Flag](#)

Like



briansutch ★ [1 month ago](#)

Approx 2 years ago our local newspaper reported that 2 different companies were applying to provide a service whereby one selected & paid for only the channels one wished to watch. This was to be done through satellite dishes provided by them. In view of the comments being made, it would be very interesting to know why CRTC did not allow one of them to proceed. Can anyone enlighten me?

[Flag](#)

Like



Peter Tattersall ★ [1 month ago](#)

Why is local service a mandatory part of the basic package? For myself, I would be prepared to pay a little (emphasis on little) more for completely unbundled services. I don't care for many of the local services, and would drop some of the other mandatory pieces of the basic package in preference for others. As but one example, why must I receive the Shopping Channel? I see no value at all in its content.

[Flag](#)

Like



Jean-François Mezei ★ [1 month ago](#)

If we must pay for local TV stations, then we must also have the option to NOT subscribe to the local TV stations. And if we do not subscribe to a local CTV or Global station, then we should not be submitted to the torture which is the channel substitution gimmick.

In the end, do Global and CTV really need more than one station per time zone ? They are already part of larger news organisations due to concentration, so they already have newsdesks around the country.

[Flag](#)

Like



michaelpiper ★ [1 month ago](#)

I agree that the cable companies should pay for the programming they deliver.

However, I will only support such legislation if I, the consumer, am given the choice to purchase the local stations I want to watch/pay for. I cannot support any legislation that forces the consumer to pay for any kind of programming they do not want - this applies to both the provider and the network.

To that end I would ONLY support a fee to the cable and satellite companies if the signal substitution legislation is reformed so that the programming I do pay a premium for/choose to watch is delivered in it's original format from the original source.

It is obvious to me that the Signal Substitution that was introduced many years ago as a way "to keep billions of advertising dollars in Canada" has 100% failed - hence the need for the

providers to now start paying for local television stations.

If a free market is going to exist in this country the consumer needs a voice and should be granted all options ie: if we the consumer pay for an American broadcasting channel we should be able to view that channel and all programming in it's original format with NO LEGISLATED signal substitution.

It is obvious to me that the billions of advertising dollars that the networks have been collecting under the CRTC's umbrella for the last 20+ years has not benefited the local industry in a positive manner - clearly the entire legislation needs reform as quickly as possible.

[Flag](#)

Like

 [georgeward](#) ★ [1 month ago](#)

I am satisfied with the local TV coverage, I would like to see more personal choice on the channels that are offered. There are channels that are in the package that we have that are in different languages that we do not understand, it would be nice to be able to choose the channels that we want.

[Flag](#)

Like

 [Bonny Tousignant](#) ★ [1 month ago](#)

Local TV may not appear to be as interesting as some of the specialty channels. However, when there are local matters that are important to only those in that particular location, the larger centers tend to NOT concentrate on these issues. How do we find these tidbits out unless local TV stays viable? Besides, are we not already being charged for these stations in the basic packages available on cable & satellite? Shouldn't part of those funds be allocated to the channels that produce these important programs? If cable & satellite are able to carry these then they should either provide them for free or pass along some of the monies they receive to the stations that bring this vital info to the consumers!

[Flag](#)

Like

 [editor_times](#) ★ [1 month ago](#)

The current cable system does not benefit consumers, nor does it in any way promote Canadian programming. As a consumer, I would prefer to pay directly for the channels I wish to watch. In my home, we currently get about 100 channels, of which we only watch 20 or so with any regularity. There are also specialty channels available at additional cost, but we don't get any because we are already paying a lot for cable.

I would prefer to pay about \$2 per month per channel that we'd like to receive, and not have access to those that we never watch.

My choices would be as follows (not all of these are available on my cable package): CBC, CBC Newsworld; CTV, CHEK, PBS, NBC Seattle; CBS Seattle; ABC Seattle; Fox Seattle; CNN; TSN; Sportsnet; The Score; The Weather Channel; Knowledge Network; CBC Radio Canada (French); A Channel (Victoria), Setanta; NFL Network; NHL Network; Gol TV; Fox News. I would also like to get a channel showing vintage TV shows, if one is available.

[Flag](#)

Like

 [Jenn](#) ★ [1 month ago](#)

Cable puts channels into packages so that you have to pay for additional channels that you never watch and charge for additional channels in a separate specialty package that you end up paying 16.95 for 4 channels a month. How insane is that. If we lose local TV how am I going to be able to know when there are dangers in the community to watch for and protect my children from. I am amazed that it has to come down to everyone fighting for and what we want and having some greedy company making money on channels that we don't use and pay for. What ever happend to true customer service and servicing your local community?

[Flag](#)

Like

 Jenn ★ [1 month ago](#)

Cable puts channels into packages so that you have to pay for additional channels that you never watch and charge for additional channels in a separate specialty package that you end up paying 16.95 for 4 channels a month. How insane is that. If we lose local TV how am I going to be able to know when there are dangers in the community to watch for and protect my children from. I am amazed that it has to come down to everyone fighting for what we want and having some greedy company making money on channels that we don't use and pay for. What ever happend to true customer service and servicing your local community?

[Flag](#)

Like

 Chris ★ [1 month ago](#)

Satellite provider has already informed me that service is going up \$2.00/mth starting 01Jan2010.

[Flag](#)

Like

 s_harris ★ [1 month ago](#)

If cable & satellite pay for US channels they should also pay to rebroadcast Canadian channels, it is only fair. The cable and satellite channels may have to reduce their immense profits slightly but it is good business practice, especially to assist with keeping Canadian made shows and Canadian topics. This also assists in maintaining Canadian jobs.

[Flag](#)

Like

 navag8or ★ [1 month ago](#)

I would like to be charged reasonably for the channels I could not get for free from an antenna (local stations) and not have to get it from a package deal, most of the channels they offer I have no use for, out of 80 non local channels I only like 5 to 8 channels why should I pay for something I don't watch? For this reason I have no cable and watch only local channels I catch from the air, if I had it my way I would have all people cut there cable etc. for 3 months in protest to the price gauging in Ontario from the providers.

Regards Jose. H.

[Flag](#)

Like

 ellyrhoades ★ [1 month ago](#)

I don't mind paying for the stations I watch on TV. What I do mind is being told by the cable companies that if I want to watch a certain TV station then I have to buy this particular package, which includes a majority of stations I will never watch. In order to get the stations I want to watch I have to subscribe to full service packages to receive 6 or 7 stations that I watch. I believe that we should have the choice of which stations we want to receive and not have them dictated to us. After all Canada was still a free country last time I checked

[Flag](#)

Like

 glentoogood ★ [1 month ago](#)

I do not use satellite or cable for my television reception. I use a roof antenna. If we lose a second local station (CTV Sudbury), we will have no local coverage at all. We still get CBC, but it is just a feed from Toronto, and the world ends once you go north of Barrie. The cable companies taking the local feed and paying nothing for it is robbery. If they contribute to the cost of our local TV, then we shall continue to get the local coverage we want and need and deserve, no matter how we receive the signal. And, there is no way I'm paying for cable or

satellite (never mind the expense) when I can, if worst comes to worst, get television on Internet. All these players (networks, cable companies & satellite companies) need to come to a compromise otherwise we will all lose out.

[Flag](#)

Like



suzannefritz ★ [1 month ago](#)

I am not at all satisfied with the service delivery I receive from my cable company. I had to buy a whole package of channels I didn't want in order to watch the one I did want. Let users put together their own packages and charge a fair fee.

[Flag](#)

Like



glentoogood ★ [1 month ago](#)

I do not use either cable, satellite or internet for my TV. We still have a roof antenna with which we receive CTV Sudbury. We've already lost local CBC coverage (thanks to cuts), all we have is a feed from Toronto, where, as everyone knows, the world ends at Barrie to the north. I do not wish to lose the one station we do have. If we were to, I still wouldn't subscribe to either cable or satellite (too expensive). Local weather I can get from the Environment Canada website. Local news would be restricted to CBC Radio 1. At least there would be something. My point is this : unless the cable & satellite companies and the networks can come to some sort of agreement, we will all lose. C'mon now, don't be greedy. The cable and satellite people have had a free ride up until now, but now it's over. I don't really care about the networks making money, I just want my local station, and if they need a sweetener to keep it open, so be it. Somehow I doubt that the Sudbury CTV station can run on just local advertising revenue, because if they could, they'd still be independent.

[Flag](#)

Like



navag8or ★ [1 month ago](#)

I would like to be charged reasonably for the channels I could not get for free from an antenna (local stations) and not have to get it from a package deal, most of the channels they offer I have no use for, out of 80 non local channels I only like 5 to 8 channels why should I pay for something I don't watch? For this reason I have no cable and watch only local channels I catch from the air, if I had it my way I would have all people cut there cable etc. for 3 months in protest to the price gauging in Ontario from the providers.

Regards Jose. H.

[Flag](#)

Like



Joan ★ [1 month ago](#)

No, I am not satisfied. I would like to be able to make up my own package and still get favourable rates.

[Flag](#)

Like



jackderksen ★ [1 month ago](#)

I do not believe that we should be forced to subscribe to Canadian programs that we do not want and do not watch. If Canadian producers want people to watch their programs then they should produce shows that appeal to the public instead of the garbage that we are forced to pay for

[Flag](#)

Like



jamesdarraugh ★ [1 month ago](#)

I am not satisfied with their bundling of services. I have to take channels I don't want in order to get one or two that I do want. We should be able to order JUST the channels we want.

[Flag](#)

Like



F.A. ★ [1 month ago](#)

1. Satisfied? - somewhat. Options? - medium value. Why? - homogeneous content among many channels.
2. Preference - Less is more, would prefer more quality and less quantity.

[Flag](#)

Like



Michael ★ [1 month ago](#)

With the discussion of channel selection this is partially mandated by the government in the fact there has to a certain amount of channels available in a language other than English, hence your selection goes down and the price goes up. Also remember there are only two major players in cable companies in Canada so they really don't have to offer anything unless you pay for it, until there are more players the selection will always be limited.

[Flag](#)

Like



Boss ★ [1 month ago](#)

We have no clear local stations available and cable is also not available to us. Our only provider is buy satellite.

There are only a few channels that our family likes to watch but we must subscribe to many bundles with useless programming to obtain what we want. We only are able to view TV for about 1/2 of the year and the providers make it difficult and costly to connect and disconnect without paying expensive fees to do this.

[Flag](#)

Like



mikerepas ★ [1 month ago](#)

I am happy with the choices I currently have from both over the air and cable. If I was not, I would cancel my subscription.

[Flag](#)

Like



david hoye ★ [1 month ago](#)

No, I would like to pick only the channels that I want and leave the rest aside. In fact I would be willing to "pay per view" for all channels, at all times. Having 400 channels that we don't use is not good value for money. I would like some ways of filtering out channels eg all channels that use canned laughter, that jack up volumes on commercials, that show more than x minutes of commercials per hour, or that are sponsored by commercials that I don't like.

[Flag](#)

Like



mikestamcos ★ [1 month ago](#)

1. I am not satisfied with how programming is made available
2. I would prefer to pick each and every channel rather than packages

[Flag](#)

Like



brentm ★ [1 month ago](#)

No, I'm not happy with my current satellite company - it doesn't offer my local station despite many attempts by customers in my area to start carrying the local TV station. For every one

channel I want, I need to purchase 10 others. They need to be forced to carry my local channels in a simple basic package, at a reasonable cost.

[Flag](#)

Like

 *bill* ★ [1 month ago](#)

Should be on a user created package, not perpackaged grouping. Most of the channels in a package I wouldn't want, which is why I only subscribe to the basic and if it is going to cost more again, I can do without the whole thing.

[Flag](#)

Like

 *RubenTimes* ★ [1 month ago](#)

What a lot people do not understand about advertisers is they write off 100% of the cost of advertising.

So we as Canadians taxpayers cover the write offs therefore it's already 100% public TV with none of the benefits. Eat your heart out PBS who seems to be able to make the World Class TV programs on public donations.

also...

Local TV talking heads get paid very well thank you very much. I understand Global BC News anchor makes a 6 figure salary plus has a paid for downtown Vancouver condo and the topper is the news helicopter flies him to his island home on Fri and picks him up Monday morning. Come on Canada help the poor guy out....

Cable/Internet companies are a blood sucking disease on Canadian Culture.

CRTC are enablers for these Corporate Junkies.

Next Question :)

[Flag](#)

Like

 *Cal Copeland* ★ [1 month ago](#)

Local is very important. I live in the North, I don't care about Toronto's happenings, or its weather.

I pay way too much for a whole lot of stuff I've never watched or ever will. And paid advertising! What a fliffin joke. I have six to eight of these channels at any given time. Give me Local, CBC, CNN, CTV, Discovery, and A&E, that's all I need.

[Flag](#)

Like

 *Bob Bourque* ★ [1 month ago](#)

I am NOT satisfied with my Cable company offerings! The cable company, over the last 10 years, has systematically reduced the options available to me (with-in the basic cable package) and filled the space with infomercials, etc. Most of the good TV available in the basic cable package is now the local TV being discussed here. All the other good television available is at additional cost, as I am sure is the master plan of the cable company.

[Flag](#)

Like

 *Patricia Dunsire* ★ [1 month ago](#)

I feel that cable services should carry local television and should share the cost for same. I do not, however, feel they should pass this cost on to consumers. As a senior, living on a fixed income, I feel I already pay more than enough for cable service. The television companies and

cable companies make more than enough profit and they should share, equally, the cost of distributing local television.

[Flag](#)

Like

 *NestorR* ★ [1 month ago](#)

"The CRTC does not regulate pricing for basic service packages nor for optional pay and specialty channels." But they do regulate whether the providers get a license to literally print money ! The really sad part of this all is that the CRTC staff will read these comments and file them in a garbage can..... Nothing will change except they'll be able to say they took the public's comments into account when eventually making a decision.

[Flag](#)

Like

 *Colette Ayotte* ★ [1 month ago](#)

Living 3 miles out of town there is no service for cable, no high speed internet available. Satellite companies are taking advantage of people, allowing the poorer programming to be broadcast on the coat tails of the better ones. I would gladly pay \$5.00 per channel, at least I would get what I want. The communications in this province are in the dark ages.

[Flag](#)

Like

 *Robert Vaison* ★ [1 month ago](#)

The only sensible step is to abolish the Canadian tv censor (the CRTC) and allow Canadians to watch whatever they choose. We all strongly criticized East Germany when that regime blocked outside programs and controlled what citizens could watch, ywt we still do the same thing. The CBC, for instance, should now stand on its own feet (with over \$1B from taxpayers every year) and not hide behind CRTC protection. Neither do we need pseudo sports channels featuring darts, poker, billiards and too much hockey when ESPN and COMCast (to name two) are real sports channels that should be available.

If Canadians actually want lots of Canadian content (surely not at all obvious from viewing patterns) they will demand it. We should not have to be censored into paying for it through CRTC dictates. All cable and satellite companies offer essentially the same package, because they are forced to by the censor board. As with our oligopolistic banking system, we are not allowed true competition. Perhaps we should also censor books, magazines, movies...?

[Flag](#)

Like

 *Joe P* ★ [1 month ago](#)

Programming packages in particlur are structured in a fashion to ensure cable or satellite companies increase their ROI. If the consumers truly had an option to create their own programming we would see more value for our money.

[Flag](#)

Like

 *Andrew* ★ [1 month ago](#)

Consumers should not be forced to buy packages of channels. Any channel which has a fee should be provided on an a la carte basis. In some cases, in order to purchase a channel you want you must also buy a channel which carries reprehensible programming such as pornography. If CTV, Global, etc. are allowed to charge fees then the consumer should be able to choose whether they want them included in their subscription. They should not be allowed to black out U.S. signals however substitution of their commercials as is done today seems fair.

[Flag](#)

Like

 *cliffordmorris* ★ [1 month ago](#)

I'm on satellite service. We receive ever local program in the country in the 'Bacic Service'. In some ways that is good, we have access to the opinions of each local station. The fact is we do not have time to watch it all.

I think the local stations could be trimmed down somewhat. I can not watch CBC or CTV in five cities all at the same time. A time shifted collection by area of the country would make sense to me. This should reduce the cost to the service providers, and to the consumer.

Then some of that profit the service providers are making can be channeled back to local station programming.

Good value? Not right now. I can only watch one station at a time. I do not need ever local program from coast to coast. I do want the local stations in my area, and a much smaller package of time shifted stations, coast to coast.

[Flag](#)

Like

 *phil C* ★ [1 month ago](#)

1. i am not satisfied, because I am forced to get channels i don't necessarily use
2. Let me choose what I want, don't force me into stupid packages that make no sense.

[Flag](#)

Like

 *Save local TV* ★ [1 month ago](#)

First of all I hope that this issue get a fair hearing and a fair resolution to local TV.

I would like to be able to pay for what I want to watch and not have unused stations bundled in.

For example: Bundle 1: Geology, science and dicoverly proگرامing should be a bundle

Bundle 2 Policing programs should be another Etc. CSI, Cops, etc.

Also as for cost I feel we the people have paid way to much for to many years, for having programs we do not need... so again I hope a fair Resolution for all parties, and let the people decide what they would like to have for proگرامing at a fair and resonable cost.

[Flag](#)

Like

 *kevinh* ★ [1 month ago](#)

No, I am not satisfied with the options that the cable company offers.
Cable service hasn't been good value for the money for more than 15 yrs.
If you divide the bill by the amount of channels you actually watch, the cost per channel is very high.

I will never get cable or satellite TV until I can choose individual channels to recieve.

[Flag](#)

Like

 *petergomery* ★ [1 month ago](#)

We should be able to pick and choose our channels of choice and pay accordingly.
There is too much garbage I never watch but to have to pay for regardless in order to get the channels I do watch

[Flag](#)

Like

 *petergomery* ★ [1 month ago](#)

Let subscribers pick and choose their channels of choice and not be forced to subscribe to programming they don't want

[Flag](#)

[Like](#)

 *John* ★ [1 month ago](#)

I would prefer to be able to pay for what I watch, not what regulators think I must subscribe to. At present I am forced to pay for a great many channels I have never watched and never will, the equivalent of excess product packaging which goes directly into my garbage bin. If all I want to buy is a loaf of bread the grocery store will let me buy just bread, they do not force me to take home a box of dognuts as well.

[Flag](#)

[Like](#)

 *jester123* ★ [1 month ago](#)

grouping channels into arbitrary groups is unfair and results in overcharging. If the CRTC's intent is to represent the public this goes directly against this mandate. Conversely if their mandate is to safeguard the broadcasting industry then it is clearly meeting this mandate. Unfortunately as a body created by the Government of Canada it is neither right nor fair for a publicly funded body to operate under a system that benefits private interests to the detriment of the public.

Regarding funding for "local" tv, as someone who lives in an area serviced by one of these stations I do not feel they provide the kind of programming which warrants my attention now, let alone extra costs.

[Flag](#)

[Like](#)

 *barrie* ★ [1 month ago](#)

The local channels in our area of Halifax are okay. The problem is with the cable channels. They offer the same stuff ,which for the most part is terrible for what you are paying for. Some of these channels eg.The history channel and Classic movie channel are garbage. Programs like Ice road truckers and CSI are not historical. Nor is Xena and the Incredible hulk classical movie fare They are only filling up space. The CRTC should watch over channels like this and report to the people who own them when complaints are filed as I am doing now. Several people I know have said the same thing. In fact I believe that CTV owns the classic movie channel. They are on both sides of the fence.

Lets watch these guys close and protect the consumer who are putting out their money for this stuff

[Flag](#)

[Like](#)

 *Zazoo999* ★ [1 month ago](#)

Does this mean that I will no longer need to be forced to take a bunch of local TV stations that I do not watch. I would like to be able to select the 10 stations that I want and pay for the 10 stations that I want and not have to worry about the extra stations that I have to subscribe to. If this will not change then leave it alone.

[Flag](#)

[Like](#)

 *TW* ★ [1 month ago](#)

Absolutely not satisfied with how TV programs are offered. They are mostly scams to take money out of my pocket.

In order to regulate how the channels should be offered, it is better to open up the whole TV market to have more cable operators and alternatives such as online TV streamers, online TV/video service providers so that they can compete with the cable companies. This natural market force will force the cable companies offer the contents to the consumers at the right

price. There are just too many combinations that one can come up with the program packages that it will be an impossible effort to try to set up rules to regulate them.

Of course, the current Internet charging model (which CRTC encourages) on traffic volume does not help these online content providers to compete with cable operators.

[Flag](#)

Like

 [beckee](#) ★ [1 month ago](#)

There is an old Public Service Announcement (PSA) on YouTube from the early 70's concerning the then onslaught of Cable & Pay TV displaying coins being fed into a TV set with a face of a monster on the screen. PAY & PAY more & PAY more again & PAY even more again!!!

[Flag](#)

Like

 [heatherburke](#) ★ [1 month ago](#)

I have no issue with the way my local television is offered. I watch my local channels for my news and updates and community coverage but I also don't want to pay an additional \$5.00-\$10.00 a month to get them. If this tax goes through I will definitely have to reduce the amount of channels I currently subscribe to. \$10.00 a month is \$120.00 a year. That is a lot of money to a lot of people. As it stands right now, your cable bill ends up being one of the larger bills we have to pay each month. There are a lot of families who can't afford food for their kids and car repairs to get to work, and now the networks feel that \$400 million is not enough profit. Give me a break. If the government of Canada was trying to put this through they would be voted out of office, regardless of what party they belonged to. But a lot of Canadians feel that we don't have a choice in this issue. That if the CRTC puts this through, we are stuck with it. We don't have the option of not choosing the basic package and therefore not choosing this new tax. More people will turn to the illegal satellites to get their television.

[Flag](#)

Like

 [Larry M](#) ★ [1 month ago](#)

I do not understand the propping up of any broadcaster or service provider to save the industry. People watch what they want, and now when they want and without commercials if they want and through various media as they want. I enjoy CBC, but I know many that never watch CBC, regardless of how much non-canadian programming is offered. The "TV" tax will likely cause a change in viewers choices and they will soon select to watch individual programs via internet rather than subscribe to any particular station or network or satellite or cable provider. This controversial catalyst could be the beginning of the demise of TV as we know it.

[Flag](#)

Like

 [sclerwin](#) ★ [1 month ago](#)

1. No, not really satisfied. I would like the Satellite and Cable companies not only to lower their prices to something more realistic, but also to give more choice of channels and how we get channels.

2. It would be really nice to be able to pick any channel you want to have or not have and pay a modest cost per channel then get a discount for taking packages.. For example: in all three companies I am forced to get the FOX channels I try to boycott. Also, it would be nice if the companies would have a cheaper package that people could get when they are in rough times. It is bad when the cheapest package cost \$40 a month. A \$5 or \$10 package with a selection of maybe 50 core channels would be nice.

[Flag](#)

Like

 [CRAIG D. MACKLEM](#) ★ [1 month ago](#)

i THINK THAT ROGERS IS OVERCHARGING FOR THIER SERVICES AND THE BUNDLE STATIONS YOU ARE FORCED TO PAY FOR THAT YOU DO NOT WANT IN ORDER TO ACCESS STATIONS THAT YOU DO. I AM SO SICK AND TIRED OF ROGERS CASH GRAB ON ALL THIER SERVICES, HOWEVER DUE TO THE LACK OF BACKBONE OF GOVERNMENT IN THIS COUNTRY AND DUE TO THE TED ROGERS AFFILIATION WITH THE LIBERAL PARTY OF CANADA THEY HAVE BEEN GIVEN CARTE BLANCHE AND A VERTUAL MONOPOLY. IT IS OUTRAGEOUS

[Flag](#)

Like



Jim Anderson ★ [1 month ago](#)

I am very satisfied with how television programming is made available to my by my statellite company. I believe I receive good value because I don't watch a great deal of television, and I get the stations I want and record the programs that I want to watch. I do not watch local news AT ALL, but instead get my news online or in local newspapers.

If there were to be a charge on my bill for local stations, I would want the option to opt out of receiving those stations to avoid paying that fee. The broadcasters should be paid just like the specialty channels - based on how many people subscribe. I wouldn't be someone who would likely subscribe. I'd simply want the US networks to have access to the shows I watch - which virtually all originate from the US.

[Flag](#)

Like



dondrury ★ [1 month ago](#)

I do want local TV. On sat now, miss the local cable channel. I DO want access to Al Jaz, CNN International (not the American CNN feed), CCTV-china but in english, Sky Sports, and options for other english language news from other countries. I DO NOT wish to be forecd to take specialty channels that I have no interest in ever watching (i.e. fishing) but hope that those that do want them can get them.

[Flag](#)

Like



christianbelanger ★ [1 month ago](#)

1. I'm satisfied with the content offered, but not the way it's offered.
2. 'A la carte' would be the best option. That way I pay for the channels I want instead of being handcuffed into subscribing to a package of 10 channels when all I wanted was one of them.

[Flag](#)

Like



chrisbartlett ★ [1 month ago](#)

I would like that I do not have to pick themes...but pick channels I would like to watch. A package like pick 30 or 45 channels etc...plus HD should be free if you get the SD channel. TV Bills are already getting to high for the average Canadian.

[Flag](#)

Like



davidlau ★ [1 month ago](#)

I do not feel the television programming available is not satisfactory. The local programming, except for the news, are not what I want to watch even for free, let alone paying for them at \$10 per month. If this tax is imposed, I will disconnect my cable services.

[Flag](#)

Like



Shawn Crawford ★ [1 month ago](#)

What the government fails to realize is that the majority of the "Canadian" programming required by law to appear on television is, in fact, local programming. In forcing consumers to

pay for their own local stations, we would have less choices in Canadian programming and it would simply cost the cable and satellite companies in the end, which will reflect on the consumer's bill.

Aside from that, I am (and have always been) very unsatisfied with the channels that are currently offered by satellite and cable companies. There are cases where individuals are paying different costs, sometimes overwhelmingly enlarged, for the exact same channels and services. This is absolutely outrageous. Prices need to be regulated to ensure that everybody is receiving the same HD quality, the same channels and the same services.

[Flag](#)

Like

 [tomra68](#) ★ [1 month ago](#)

I don't like the package deals we are forced into by the satellite company, i end up locking most of the channels out that are all duplicates, i would like to pick and pay for the channels i want to watch.

[Flag](#)

Like

 [peter j clapton](#) ★ [1 month ago](#)

No I am not happy with the way my satellite company offers services. I am forced to pay for at least 100 channels I don't want in order to view the three I do want. I am forced to pay for something called a system access fee and US timesharing when I don't watch US channels. Then I am forced to pay a monthly fee to pay local tv stations something the crtc told the providers to pay. I am just about at the point where I am going to cancel my tv subscription and watch the streaming videos on the computer .

[Flag](#)

Like

 [fredhamilton](#) ★ [1 month ago](#)

1/I don't like the fact that I receive 60 Canadian stations. I would prefer one each network from each time zone. I do like the time zone choice. 2/I do not feel qualified to comment on value for money. I would like to subscribe to the US satellite network.

[Flag](#)

Like

 [Rod Dobson](#) ★ [1 month ago](#)

I think if any fees are required to be paid, that the satellite / cable companies are not then required to offer the local channels to all subscribers as part of the basic package. Anyone would then have the choice to purchase an antenna or pay the fees required to deliver the local programming. The end user will have the choice to pay for their service or opt out, since it is the consumer who will ultimately foot the bill no matter what is decided. Most of the programming we watch is not on local channels except for the news broadcasts at 6pm and 11 pm

[Flag](#)

Like

 [acrawford](#) ★ [1 month ago](#)

I am broadly satisfied with the way channels are packaged and delivered. I know some people are annoyed by not being able to choose individual channels, but I find this to be a minor issue.

[Flag](#)

Like

 [Lori](#) ★ [1 month ago](#)

A TV Tax will hurt our customers and our business

The broadcasters are demanding more money to "save local TV" even as they close stations and spend ever more on U.S. programming - and they've never once committed to spending

any of the new tax money they want on local TV

The networks already receive more than a billion dollars of taxpayer money annually and about \$600 million a year in benefits from TV providers like Bell... even as they posted operating profits of \$400 million last year. Why do they need even more from Canadians?

[Flag](#)

Like



John Ruetz ★ [1 month ago](#)

1. Am I satisfied with my cable? Somewhat, but it could be a helluva lot better with choices to make it efficient to reflect my usage. I do not watch that much television, maybe one or two hours on weekdays and two to three on weekends, on four or five specialty channels (History, Space, TSN, Sportsnet) and Global on Sunday nights for the The Simpsons.

2. How would you prefer channerls be offered? If someone could offer me a package that would allow me to select a dozen channels I would watch and pay for them I would be very content. As it is now, I pay for dozens and dozens of channels on extended cable (some of them in French! [no offense intended]) and I do not watch them, ever. Waste.

[Flag](#)

Like



John Ruetz ★ [1 month ago](#)

1. Am I satisfied with my cable? Somewhat, but it could be a helluva lot better with choices to make it efficient to reflect my usage. I do not watch that much television, maybe one or two hours on weekdays and two to three on weekends, on four or five specialty channels (History, Space, TSN, Sportsnet) and Global on Sunday nights for the The Simpsons.

2. How would you prefer channerls be offered? If someone could offer me a package that would allow me to select a dozen channels I would watch and pay for them I would be very content. As it is now, I pay for dozens and dozens of channels on extended cable (some of them in French! [no offense intended]) and I do not watch them, ever. Waste.

[Flag](#)

Like



Pierre-Luc ★ [1 month ago](#)

I would prefer not to subscribe to channels that I have no intention of watching. However, if there are channels that I cannot avoid (like local stations), then I do not want to have to pay for them. In particular, if my distributor can pick them off the air for free, I do not want to have to pay for them just so I subsidize the networks.

If people do want to watch local TV, then enough people should be watching to make it worthwhile to sell advertising space on the local shows. If not enough people want to watch local TV, then why should consumers be taxed for something they do not value?

[Flag](#)

Like



Jonny B ★ [1 month ago](#)

1. No broadcaster has a right to send its signal to consumers who dont want it and dont want to pay for it.
2. Every service should be a la carte and subscribers should get to choose the ones they want to buy

[Flag](#)

Like



leonard maurice ★ [1 month ago](#)

i'm on a penson and i do not have to much money please leave the things live thay are .your i will have cancel my tv it is a money grab yours turly len

[Flag](#)

 Like*kenhedger* ★ [1 month ago](#)

I HAVE to get TV by cable in apt. I should be able to choose channels I want. I DO NOT want or need "golf", "food" Maple leaf, NHL, NFL etc etc. Cable in not a good value, Rogers claims they have many many channels available, but many are simply duplication

[Flag](#) Like*T Esseltine* ★ [1 month ago](#)

I am not satisfied with our packages provided by either Bell or Rogers. In order to get the channels I do want and they are few I must buy them as part of package "deal" which include channels I don't want, nor ever watch. Many of these unwanted channels are Canadian content channels as required by the CRTC regulation that cable companies have to provide. It's simple if the companies have to force feed channels in order to comply with the CRTC because on their own they would not have viewers then something is very wrong. Offering channels people can freely pick from would determine true value, then maybe some of these Canadian content channels would have to offer things people want to view. Now most of them are getting a free ride on the paying public's back.

As for local channels. Yes they are offered as part of a service I am paying for, and the cable company does reap the rewards for a product that is "free". Yes the cable companies should pay a small fee to the local channels to be able to rebroadcast the content. I though should not. I don't want to see it tacked on to my bill, these cable companies are making to much money off of me as it is.

If the CRTC is wondering why people are going to black and grey market tv it's because of the high way rip off we have in the name of cable companies in Canada. You tell me it's worth \$165 a month so I can have throttled and limited internet service and get to watch the discovery channel and National Geographic channel.

[Flag](#) Like*lenlawrent* ★ [1 month ago](#)

I do not watch local tv, I get my news from the radio and the Internet. I want the option of choosing the stations that suit my interests. We are taxed to death in this country, open free enterprise if a station fails financially then let it die lets not have another bail out like the car companies. It means the local programming is not worth the money or my time. OK keep the CBC, even though I hardly watch it, but let the evolution of electronic entertainment take its course without Government interference.

[Flag](#) Like*Ann* ★ [1 month ago](#)

cable companies DO NOT NEED ANY MORE MONEY!!!!!!!

At least 45% of viewers probably are having trouble paying for their programs as it is. They put their best family programs and most popular in specialty packages just to make you pay a higher rate for the month. Why should they charge more? Welfare and Pensioners do not get an increase in income, it will just get to the point of having to CANCEL cable altogether!!!!

[Flag](#) Like*Harold Arthur* ★ [1 month ago](#)

In regard to the future of Global and CTV and their local affiliates, it's worth noting that without local content, these commercial channels have no Canadian presence. They manage to be invisible. You can't flip channels to find Canadian programs. Since their inception decades ago

these networks have sucked up Canadian ad revenue and spent it on waste from the 'wasteland'; programming that in terms of trade relationships is being dumped all over the world. They've never lived up to their Canadian content commitments and never tried. These stations are still networks. Any station can initiate Canadian programming.

Put the content on air and someone will buy the time. Canadian content doesn't have to be expensive, it just has to be there. Corner Gas wasn't CTV's idea. It was a writer's idea. Regulation made it happen.

The cable companies constitute an oligopoly. They sell us stuff we don't want and tell us the price. Give us choice. Make the crap into one big bundle; Fox, Playboy, the Detroit stations, American sports, whatever. Let the viewer create his own bundle. Create a minimum or maximum number of channels per package. Price the bundles by quantity. Give us different sized bundles. But let the customers decide.

As regards CBC TV, they should be actively recycling feature films made in Canada since the 1960s that were denied distribution in Canada but seen overseas. Where is the archive? Not to mention an entire building full of NFB product in Montreal. And then there are CBC's own TV archives-gone but fondly remembered by the public.

[Flag](#)

Like



kenhedger ★ [1 month ago](#)

ADDITIONAL COMMENT : Since these signals go through MY airspace and possibly through my body, Maybe I should be paid by broadcasters and satellite operators

[Flag](#)

Like



Ann ★ [1 month ago](#)

Welfare recipients and Pensioners are having enough trouble obtaining decent programs as it is. They [cable co's] do not need an increase! Are they willing to have approximately 45% either quit cable or default on their bills? It's probably happening already and they are losing customers as monthly pkgs are too expensive! All the family and decent pkgs are in specialty pkgs that have to be obtained by paying a higher rate. Shame on you ! You are already making money hand over fist! I for one will quit [cancel] if they increase ,--can't afford anymore!

[Flag](#)

Like



sean ★ [1 month ago](#)

1. No I am not satisfied. It should be available a-la-carte. If I choose to not want CTV - then I shouldn't have to pay for it. Rogers/Bell Expressvu/Star Choice/Telus/Cogeco and whoever else there is should offer a package like: \$20.99/month for 35 channels, \$34.99/month for 70 channels etc. Then we literally pick and choose them. I can understand needing maybe the CBC, but that's pretty much it.
2. As mentioned above, on a pay per use system. You pick your channels and you pay for them. Say \$20.99/month for 35 channels. I could choose CBC, Fox, National Geographic etc. No need to pick CTV if I don't want it.

[Flag](#)

Like



K. Bowman ★ [1 month ago](#)

It is mandated that Canadian TV stations be carried by the cable networks. Give the subscriber the choice if they want them and pay extra for them.

Probably 70% of local stations are carried on cable, Would the local stations want to lose this coverage??

[Flag](#)

Like



Ken Waldie ★ [1 month ago](#)

The options made available by my satellite TV company do not represent good value for money because I am forced to pay for a large number of local channels from across Canada that I do not watch. I have turned them all off in my interactive channel guide except for one local channel that I have never watched even a single time. I would not subscribe to it if were optional. Local TV provides no useful service in the Internet age.

I am also dissatisfied with the satellite company's practice of bundling other channels. I regularly watch five channels and I pay for five separate bundles that include channels that I don't want and never watch.

[Flag](#)

Like



kory anderson ★ [1 month ago](#)

i don't want to give the local tv networks any fee of any amount to subsidize ther financial incompitance.

[Flag](#)

Like



tonyguy ★ [1 month ago](#)

Not satisfied. I have to pay for content I do want in order to receive content I do

Pay for each channel received. The CRTC and distributors would soon learn what we want. And to hell with the CRTC view of Canadian content, language and culture.

[Flag](#)

Like



GC ★ [1 month ago](#)

Currently cable bundles channels and forces me to pay for those I neither like nor watch. Instead of bundling, I'd prefer to pick the channels I want and not be forced to take and pay for those I do not.

[Flag](#)

Like



JinAB ★ [1 month ago](#)

I am not satisfied with the current system, as it required cable companies to sell "packages" of channels that include many that I don't watch or wish to receive. Customers should be free to choose the channels they wish to purchase without mandatory packages!!

[Flag](#)

Like



s maharaj ★ [1 month ago](#)

I WILL LIKE TO SAY THAT I PAY 125.00 MONTHLY FEES FOR CABLE AND I AM VERY DISAPPOINTED WITH THE QUALITY OF SHOWS THAT ARE BEING BROADCASTED.SOMETIMES I FIND IT VERY DIFFICULT TO FIND A DECENT PROGRAM [NOT IN THE SENSE OF BEING PROMISCUOUS OR ANYTHING] ,AND I WONDER WHY AM I PAYING THIS EXORBITANT FEE.NOW CABLE COMPANIES ARE REQUESTING AN ADDITIONAL FEE FOR LOCAL CHANNELS.IF THIS IS APPROVED,I AM DEFINITELY GOING TO DISCONNECT MOST OF THE PACKAGES THAT I AM RECEIVING RIGHT NOW.WE ARE ALREADY PAYING ENOUGH HIGH TAXES IN ONTARIO.PLEASE GIVE US A BREAK.

[Flag](#)

Like



hpindur ★ [1 month ago](#)

I am COMPLETELY UNSATISFIED with my choice of tv service. I pay \$90 a month and I only

watch 3 channels, which are only accessible if I subscribe to basic cable, then the premium package, and then and only then do I get the option to pick specialty channels. I should only have to pay for what I watch.

[Flag](#)

Like

 [TJ Gwynn](#) ★ [1 month ago](#)

I feel that the satellite/cable companies are a big ripoff, yet without them, you do not have a quality tv. We receive a lot of different channels we never watch nor desire to but cannot get rid of them as the way they are packaged. There is usually one in that package that interests you so you get to pay for them all. My family has always made the comment, why can't you just pick the channels you want and make up your own package? The only problem I can see with this, is they would probably start charging even more.

[Flag](#)

Like

 [Laurie](#) ★ [1 month ago](#)

1. I am not satisfied with how the current satellite providers bundle their packages. They split their bundles in such a way that you can never truly get the stations you want at a reasonable cost, you are instead forced to do without or choose a 2nd or 3rd bundle to get what really interests you. They do provide an option to choose individual channels, but it's not economical in the least, this option just takes advantage of the consumer.

2. The consumer should be allowed to choose a bundle based on a set number of stations. Then for each bundle chosen the provider can specify that an X number of channels need to be local programming and the remainder Other programming. This way we protect our interests in local programming, but at the same time provide the consumer with a choice of what really interests them. Maybe this way we can start to get rid of some of the nonsense channels out there.

[Flag](#)

Like

 [Jason Russell](#) ★ [1 month ago](#)

I wouldn't pay for the CBC, CTV or Global networks because they all offer around the same programming as other networks such as NBC, ABC, CBS and FOX, which we already pay for!! I would pay for networks such as TSN, Sportsnet, History etc. These other networks are just trying to make a quick buck of the already burdened Canadian consumer!! No way to this new tax

[Flag](#)

Like

 [Mike B](#) ★ [1 month ago](#)

1. I am not satisfied with my programming. I don't feel we get good value for our money.
2. I resent having to pay for channels I don't want, in order to get the ones I do want.

[Flag](#)

Like

 [Chris](#) ★ [1 month ago](#)

If this were the USA, we would not be having this debate.

Gone are the glory days of the big satellite dishes that pulled channels from everywhere. We are forced to buy bundles containing 2 channels one would want and 3-5 others that add nothing other than another number which the cable/satellite companies can boast about.

"X number of digital channels to choose from!" seems to be translated from moron. The literal meaning of the above quote actually should read, "30 channels you'll watch throughout a 7-day period - 270 you'll never even surf to."

[Flag](#)[Like](#)*Mary* ★ [1 month ago](#)

I would like to see a basic package which includes a local station in my area as well as the big network channels for a reasonable price Television viewing shouldn't be a luxury in today's world, everyone should be able to have basic coverage.

[Flag](#)[Like](#)*R. BRITAIN* ★ [1 month ago](#)

i want to pick the channels,not be forced into a package i dont want!

[Flag](#)[Like](#)*Marie F. Scott* ★ [1 month ago](#)

Having just recently become a recipient of the old age pension from being on the Ontario Disability Support Program, I have found that anything I need, such as dentures, dentistry, and help paying for my scooter repairs are no longer covered. In having to pay for all these things an extra \$10 or \$15 on top of everything else is like the straw that broke the camels back, so I might just have to give up my television and my internet. I don't know what I would do for entertainment then, as I can't walk far, and definitely can't afford movies. So NO, I don't want this tax added, and I don't think they need any more money for what we get.

[Flag](#)[Like](#)*M_L_W* ★ [1 month ago](#)

1. No. Tiering packages force me to support channels that I have zero interest in (any shopping channel, for example). And frankly, the so called entertainment channels rarely have good shows. Only HBOC seems to offer well crafted documentaries or made for TV films, and that is mostly purchased from the US HBO.
2. Subscribe, channel by channel, with perhaps a requirement that deleting a channel require 90 days notice.

[Flag](#)[Like](#)*William Seabrooke* ★ [1 month ago](#)

I would prefer to select and pay for only the channels that I wish to view, rather than having to view my favourite channels through packages, which always have channels which I never watch!

[Flag](#)[Like](#)*aaronmueller* ★ [1 month ago](#)

1. I am not satisfied with the programming. Bundles are not a good value because I have to pay for channels I don't want just to get one or two that I like. Then if i want other channels I have to waste more money on different bundles.
2. I would like all the channels separated so I can choose which ones I would like to pay for and watch.

[Flag](#)[Like](#)*Sherry Graves-Morrison* ★ [1 month ago](#)

I would welcome some competition into the Ottawa market by allowing other cable companies to operate. Currently we only have Rogers to use unless we go to a satellite operator. This is not acceptable alternative as there are inconsistent service, weather affected signal, and different

numbering for channels that is not easy to follow.

[Flag](#)

Like



[fredmcavella](#) ★ [1 month ago](#)

No I am not satisfied at all with what programs I am paying for. I speak English only so why should I have to pay for programs that are in other languages. These programs could be grouped together as a separate package for people who can relate to them. There are other channels that do not interest me at all, but I am forced to pay for them...why? If I buy a new car, I have many options such as colour, style, accessories that I may choose to take or not.

[Flag](#)

Like



[pdion](#) ★ [1 month ago](#)

I am not satisfied with the choices that are being offered by my cable company. Consumers only have the illusion of choice as the packages offered by the cable distributor are carefully crafted to ensure that any one package could not possibly contain the stations that a particular consumer wishes to pick. This is easily accomplished by monitoring the stations being watched by consumers and crafting the packages accordingly. Consumers are thus forced to select more than one package in order to obtain their "choice".

I would like the channels to be offered individually, this way I could pay for what I actually wish to watch.

[Flag](#)

Like



[somenezmom](#) ★ [1 month ago](#)

I wish I could choose only the channels I wanted not tiers or packages. I think it's a form of extortion to have to agree to stations I never watch or can't even understand the language.

[Flag](#)

Like



[Shawn](#) ★ [1 month ago](#)

I don't mind paying for local television, however, it should be in the selectable tiers of services and I should decide whether or not I will subscribe to those channels and not be forced into paying for something that I don't watch. That is just like negative billing.

[Flag](#)

Like



[Bert_H](#) ★ [1 month ago](#)

I am NOT satisfied with choice of channels or packages offered. What good is it to offer 'many' channels or packages when they are 'time-shifted' and they advertise more than is truly a choice.

A solution is to offer channels and/or packages 'as is', meaning offer individual choices and charge per choice.

Example: If a subscriber takes 20 channels and 2 packages the charge should be X dollars to reflect the cost and profit required for all carriers to show only channels as ordered by the subscriber.

I am not interested in pre-made packages as offered now, the carrier to offer 'real' choice wins. (period).

[Flag](#)

Like



Angelo McQuarrie ★ [1 month ago](#)

I do not believe that compelling cable and satellite providers to bundle local TV stations into basic service offers me good value. I don't want them. I don't want to view them, much less pay for something I don't watch now and certainly won't watch simply because the CRTC attempts to impose a "tax" or otherwise reach into my pocket on behalf of local TV stations.

[Flag](#)

Like



Maura Jansen ★ [1 month ago](#)

Personally I would prefer to be able to choose the programming that I want rather than have it dictated to me. For example, I would pay to watch my local TV news as an add-on but I don't think it should be forced on the cable or satellite carriers to have to carry it without getting paid by the broadcasters.

[Flag](#)

Like



mcareswell ★ [1 month ago](#)

My family is not happy with the choices of programming being offered by my cable company. The channels we have are nothing but repeats of programs and reruns of old shows. The value of the programs and what we have to pay, is all wrong. While local networks are a valuable part of TV, I would like to see a better array of programming from the U.S., since they have a better variety of entertainment. The reality shows we receive are boring and do not offer any entertainment value to our household. If we are to pay the outrageous fees for cable, then we should receive so decent programs for the value, that we are forced to pay.

[Flag](#)

Like



MG ★ [1 month ago](#)

The "packages" offered by providers are a joke. They bundle stations I don't want to watch, with their most popular channels leaving no choice for the subscriber. It would be preferable for me to be able to pick my own channels instead of being restricted by a pre-packaged bundle. I pay \$60/month for a package out of which I don't watch at least 50% of the channels, and still can't view all the channels I would like. Now they want more money for local channels? If a new tax is passed I am canceling my cable subscription, as well as changing ISP's away from my cable company. Enough is enough, perhaps its time for a television media boycott in Canada.

[Flag](#)

Like



Just Guest ★ [1 month ago](#)

Both sides can kiss my ass. Too expensive, too stupid, too repetitive, too insulting to my intelligence. I prefer the internet where I can pick or choose what I want to see, renting DVD's of BBC television series, going to a real theatre, and hanging out with real people. Why the hell would I bankrupt myself every month to watch crap? TV has gone downhill. I don't really feel like bailing out a bunch of suits!

[Flag](#)

Like



Donna V ★ [1 month ago](#)

I am definitely not satisfied with satellite service and do not find I receive good value. There are too many reasons to list: poor reception during overcast/stormy days, same movies on many of the channels, sports programming bundle does not feature many soccer matches. I don't watch sitcoms, soap operas, most talk shows, many reality shows, yet I have to pay for them. Why can I not simply select the programs I want to watch and pay for that?

[Flag](#)

Like



johnm ★ [1 month ago](#)

1. Satisfied with satellite, no not really. Why do I have to pay for stations I dont want and repeat programs from different time zones?

2. I would prefer to chose stations individually, not as packages, and only pay for what I want.

[Flag](#)

Like



Angelo McQuarrie ★ [1 month ago](#)

I do not believe that compelling cable and satellite providers to bundle local TV stations into basic service offers me good value. I don't want them. I don't want to view them, much less pay for something I don't watch now and certainly won't watch simply because the CRTC attempts to impose a "tax" or otherwise reach into my pocket on behalf of local TV stations. I'd like to create my own bundles and pay for them on a per channel basis.

[Flag](#)

Like



indu Sahni ★ [1 month ago](#)

Reasonably satisfied

[Flag](#)

Like



sean005 ★ [1 month ago](#)

I'm not satisfied at all. I'd like to pick the exact channels I want. If I want ONLY HD channels, and only a few of them at that, I should be able to pick them and only pay for them. Getting channels I'm never going to watch as part of a forced "bundle" only makes me look for other methods to watch what I want to watch and cancel my cable substription.

[Flag](#)

Like



brian ★ [1 month ago](#)

I am not satisfied with the programming offered by the satellite provider. I would like to pick the channels I want to watch and pay for. Bundled services allows inferior products to continue to be broadcast.

I second that thought

[Flag](#)

Like



mikeetter ★ [1 month ago](#)

Bundled packages need to disappear. We pay too much for what we're currently getting regardless of the supplier. "up to \$10.00 per month" additional costs with the known profits that are being generated? Ludicrous RIPOFF! The CRTC should return pricing regulations, at least we had some kind of pricing assurance. Also, now that it looks like the Ontario and B.C. provincial governments are having "their way" with us regarding the HST bill effective July 2010 our wallets will be that much emptier. If this "additional \$10.00 fee" is allowed you can bet there will be less subscribers to this form of television and more people watching internet T.V.

[Flag](#)

Like



Mark Read ★ [1 month ago](#)

We have no choice but satelite tv, we are unable to get antenna local channels, cable, or even high speed internet. You see we live 2-1/2 miles from the Prince George BC city limits. Nobody cares what we think. I have been under a wage freeze for several years, how about a government imposed cost freeze for a change. I see the tax payers of Canada paid to put high speed

internet into every Native reserve in Canada, how about you put the squeeze on telus to upgrade the lines required to upgrade the same tax payers to high speed with the cable tv option. (one city block of our neighbourhood is the only area in PG that didn't get high speed / cable upgrade. I was told that telus recieved gov help to upgrade the internet services in rural areas, but simply ran out of money at the end of our street. What happened to making sure we recieved what we paid for).

I have been battleling with the Bell express view as I am on a very old package. They keep taking away channels and tell me to get them back I have to upgrade my package. However to recieve what we already started with will cost almost double the money we originally contracted to recieve. How come Bell is allowed to change the terms of a contract that has been agreed upon and paid for many years and nobody will stand up for the lonley contract holder. Nobody else in Canada is allowed to change the terms of an existing contract that is in good standing. I have watched the large networks dictate for too long and this is the straw that will finish it. I will be terminating services as I can not afford the over \$100 per month this will cost with the new increase.

[Flag](#)

Like

 *kserwatkewich* ★ [1 month ago](#)

I think the prices and fees are a bit on the high side. The channel selection is just fine, but really...the prices are too much

[Flag](#)

Like

 *Carlos Botelho* ★ [1 month ago](#)

Not satisfied with current programming and also do not think we received value for what we pay and yet they want to charge more.

[Flag](#)

Like

 *Steve D* ★ [1 month ago](#)

Channels should be offered one at a time...no packaging required...and at equal cost..the current system of imposed channels make cable too costly and unrealistic insofar as viewer choice is concerned.

[Flag](#)

Like

 *Philippe Carrier* ★ [1 month ago](#)

I don't want Canadian content period. So the CRTC should certainly not be allowing TV stations to charge cable and satellite companies to carry their signals. Cable and Satellite cos are FORCED to carry those signals. If the TV stations can charge the cable and satellite companies, then the cable and satellite companies must be able to give customers the choice to recieve those signals or not and pay only for those they want.

How about forcing TV stations to reinvest their profits in quality programming? If they can make money selling garbage, then they should surely be able to more more profits selling original (not new, creative and inspired) programming. If Canadian programming was so good, it would be selling like hot cakes elsewhere in the world. But that's not the case, is it.

Less CRTC intervention. Less costs passed on to consumers. More freedom in choosing content form around the world. Unmanipulated by the CRTC.

The real problem is the CRTC.

[Flag](#)

Like

 *Chris T* ★ [1 month ago](#)

I am satisfied with the choices I'm offered by my cable provider (US content mostly) - I am not satisfied with the Canadian content forced upon the Canadian public by the CRTC. It sucks!

Let consumers pick and choose a la carte - pay for what we want without having to take crap channels as part of the deal. Channels that suck will go out of business as they deserve.

[Flag](#)

Like

 *iladick* ★ [1 month ago](#)

No we are not satisfied with the cable or the satellite as we have to pay for stations we don't want or watch. Cable has the different language channels that we don't want, satellite don't have local channels that we do want.

If the cable doesn't pay for local programming then we who want the local stations lose.

[Flag](#)

Like

 *Robert Boles* ★ [1 month ago](#)

I must say that I'm really fed up with cable companies. They package their services in such a way that you get a lot of channels that you don't want just to get one or two that you do want. It's time to end their monopoly and allow the general public to choose only the channels that they do want. To have to pay more to the cable companies is just plain robbery. They seem to have creative ways of getting a dollar here and a dollar there from the consumer. Enough is enough.

[Flag](#)

Like

 *Grant* ★ [1 month ago](#)

I have just read about 100 comments and every single one of them says the same thing:

"Allow the consumer to pay only for the channels that they want!"

I really hope that the CRTC takes this seriously. Canadians see the CRTC as a faceless monster who is only looking out for cable and satellite companies. Prove us wrong for once - give the Canadian Consumer what THEY want, not what Bell/Rogers/Shaw wants! Let us choose what we want to pay for.

[Flag](#)

Like

 *farouksuleman* ★ [1 month ago](#)

As it is, we are paying so much to watch commercials! I wish I had the option to choose and pay for only the channels I watch.

[Flag](#)

Like

 *J. McEachen* ★ [1 month ago](#)

I would prefer to purchase the channels that I wish to watch and not be compelled to purchase groups of channels that do not suit my viewing habits.

[Flag](#)

Like

 *CBurm* ★ [1 month ago](#)

If there needs to be an amount added to my cable or satellite bill to view my local TV stations, I have no problem in paying for what I get. But it seems that in that huge bill I get on a monthly basis, I already pay for this distribution. The TV stations, be it local or national, private or public, or whatever else can exist, have revenues from different sources. Publicity etc. I cannot understand what new cost just appeared that needs extra money from my pocket. A few cents maybe for inflation, but not a set tax for everyone who has cable or satellite.

And by the way, aren't "taxes" something to pay government (municipal, provincial or federal) expenses? When did any non-governmental entity get the authority to levy taxes? Is it legal?

[Flag](#)

Like



Keith Peppard ★ [1 month ago](#)

It would be nice if we could choose the channels we wish to pay for rather than accept a "bundle", most of which we may not even watch. If we had to take Canadian content, I'd take nothing at all and rely on my computer. Canadian content is great if you like it - I don't. As for the CBC and ATV begging for dollars, I guess you can take that from whence it comes! Who needs them.

[Flag](#)

Like



Dushan Divjak ★ [1 month ago](#)

I refuse to give the Big Networks a \$2 billion bailout over the next five years.

[Flag](#)

Like



lamar ★ [1 month ago](#) [in reply to Dushan Divjak](#)

Yes, we shouldn't have to pay any more money and the cable companies and networks should sit down like grown ups and work out a deal that doesn't cost us any more \$\$\$.

[Flag](#)

Like



Tommy ★ [1 month ago](#)

Yes, let's see more choice in being able to subscribe to what we want and not be forced to take 8 crap channels to get one that we really want!

[Flag](#)

Like



Simon ★ [1 month ago](#)

1. The choice of channels on cable/sat is amazing. Some of the options (e.g. movie networks, HD) are a good value.
2. What isn't so good is the bundling that occurs. I want a-la-carte channel selection. Why should I pay for channels I never watch?

[Flag](#)

Like



royanderson ★ [1 month ago](#)

Putting all the B.S. aside, many people - I suggest a vast majority - wish to view what they wish to view and are willing to pay for.

To force channels onto the airwaves in the socialistic/communistic belief that there are those who KNOW WHAT we, the public, SHOULD watch - is at the root of many of today's problems. Each channel offered to the Public SHOULD be paid for by the people who wish to subscribe. If there are not sufficient subscribers, to make a going concern of the venture. the channel should be excluded.

With the 'Mother knows best' attitude of bureaucrats today, my suggestion has as much chance of being selected for attention, as I have of finding an honest parliamentarian!

The CRTC is an unwanted and unnecessary intrusion into the freedom of choice that we are told, clearly erroneously, is part of Canadian life. Is it heck!

[Flag](#)



gdouglastaylor ★ [1 month ago](#)

We are forced to pay for the basic services first, or we can not chose to have the other channels we really want. The basic channels are mostly repeats of other channels under a different channel..so each show is on four or five channels at the same time... If you get rid of the garbage like weather, shopping, religious etc.. you really only have four or five channels that the sellers may call 21 or more... We should be able to chose one or more channels and not be forced to pay for the basic PLUS any premium we want like Nat. Geographic, Science, etc...

LOCAL is free over the air...SO I WILL NOT PAY FOR IT... if we are charged I will start a boycott so everyone boycotts any local advertiser that is on those local stations. WE can bankrupt them....

[Flag](#)



kevinrodgersmith ★ [1 month ago](#)

If I am to pay for "local" TV, then I want to see some GOOD Canadian programming. So You Think You Can Dance Canada, is not a good Canadian program. First of all, it's not originally Canadian, and secondly, it's reality TV, the epitome of crap on TV.

I can think of only a few good Canadian produced TV shows. Some that are no longer running. This includes: The Rick Mercer Report, The Hour, Corner Gas, & Royal Canadian Air Farce. I'm sure there are more out there, or that some may disagree with my choice of 'Good' TV, my point is that there is NO variety. Reality TV does not constitute quality programming on these "local" stations. Has anyone seen how many other channels these stations own? CTV owns over 33.

Is this fee being forced on us because Global, CTV and CBC want to host US shows on their own websites?

[Flag](#)



Jo-Ann Schlauch ★ [1 month ago](#)

Where I live, we have two options for cable tv cogeco or bell. Both charge enough as it is. I do not want to pay anymore than I am already paying. I have a bundled package, ie, phone, computer and cable. It already costs me \$243 a month. This is our only entertainment. I would prefer to decide what channels I receive, instead of having to pay for a lot I don't view, but must pay for in order to get what I want to view.

[Flag](#)



rapkowi ★ [1 month ago](#)

It would be nice, if I had a choice of cable supplier. This eliminates all competition and gives control to Rogers, Shaw, Cogeco etc to charge whatever they want!! If you are not happy with the srevice, where do you go???The CRTC , to me, is nothing but a money sucking bunch of politcal riends, who take the big bucks, and really cater to the cable company's.

[Flag](#)



ken bell ★ [1 month ago](#)

There are a lot of channels that I'm required to have that I have little or no interest in. I would prefer more flexibility in what I subscribe to.

[Flag](#)



Mike ★ [1 month ago](#)

I think that you should be able to pick and choose the channels you want but at the same time I do like what I have as far as a package goes and enjoy the television services I have. They are expensive enough as is.

[Flag](#)

Like



Al Hickey ★ [1 month ago](#)

I feel each business should reflect the market and if you can't compete in the market than it's time to cut costs or leave the arena. I also feel the product local TV stations are turning out is at best second grade, if they get what they are asking for, is their programming going to be a better quality? I would hate to pay anymore as I sat down to watch TV last night and all that was on was reruns, I would like to pay for only what I use, not this bundled nonsense we are at now, free enterprise please!!!

[Flag](#)

Like



Maura Jansen ★ [1 month ago](#)

Personally I would prefer to be able to choose the programming that I want rather than have it dictated to me. For example, I would pay to watch my local TV news as an add-on but I don't think it should be forced on the cable or satellite carriers to have to carry it without getting paid by the broadcasters.

[Flag](#)

Like



Maura Jansen ★ [1 month ago](#)

Let consumers decide. If we want local TV then we should be willing to pay for it. If you make it a condition to carry for the cable and satellite distributors the cost will ultimately be passed on to consumers and there is no additional value for it.

[Flag](#)

Like



Buck ★ [1 month ago](#)

I too am not satisfied with the programming offered by my satellite provider. I would like to pick the channels I want to watch instead of being forced to purchase a bundle which, in some cases, may contain only one channel I'm interested in watching but end-up paying for all the other channels as well. Bundled services allows inferior products to continue to be broadcast.

[Flag](#)

Like



Brent ★ [1 month ago](#)

I am not entirely happy with the way programming is offered. I am forced to accept many channels that I have no interest in watching. I would rather it be set up where I pay a set price for a given number of channels. Then I can choose which channels I am willing to support.

[Flag](#)

Like



james039 ★ [1 month ago](#)

1. No, the fees are way too high, and the service is loaded with hundreds of repeat channels I would never watch, while the types of channels I am interested in are unavailable either because the CRTC has not added them to their "eligible list" of satellite services, or my service provider (Bell) deemed the channel of insufficient interest to their subscribers.

2. Do away with the "eligible list" of satellite services. Allow any network who has the rights to their own programming in Canada to be offered on a Canadian cable or satellite service. Also encourage satellite/cable companies to invest in new technologies such as switched video and MPEG-4 that would allow greater selection by reducing the bandwidth needed to offer more

channels.

[Flag](#)

[Like](#)



[dimitri klentos](#) ★ [1 month ago](#)

Realistically its ridiculous that consumers should pay for services which we are already paying. My opinion is that this was started in part because of CanWest going into Bankruptcy protection recently.

Why pay fees to television stations when we are already paying for it. Its your own fault that you guys are in this mess....you can get yourselves out of it!

[Flag](#)

[Like](#)



[Tatjana](#) ★ [1 month ago](#)

When I had cable I liked the selection Persona made available on their basic cable. I chose it because it carried a little bit of everything and most of what I personally wanted. Satellite TV has bundled everything in such a manner that it is prohibitively expensive for me to get the channels I would like at a cost I could afford. I only had 29 channels but I was satisfied with the good selection. It included local news, The weather network, The space channel, a few good U.S. channels, A movies channel, even APTN.... If the satellite companies would allow you to chose any say 30 channels for an affordable flat rate and 50 channels for more etc., perhaps I could have satellite TV. Right now I have opted out of T.V. altogether in order to save money. I am being satisfied with internet. I can't afford both.

[Flag](#)

[Like](#)



[sonja](#) ★ [1 month ago](#)

Bundling cable packages is an archaic business practice. I'm fed up for paying for channels that I don't want: shopping, french language, religious, sports, forgein language, etc. I want to select the channel I want and only pay for those channels.

[Flag](#)

[Like](#)



[Sean Bray](#) ★ [1 month ago](#)

1. No, I am not satisfied. Since the networks have destroyed so-called local channels by slashing any local programming and moving quality sports and other programs to specialty channels, there is no reason to watch these free over-the-air signals. The CRTC should allow cable/satellite companies to provide channels people want. If people do not want these so-called local channels in their package, then customers should be freed from that burden.
2. Channels should be offered ONLY individually. A consumer should be able to pick any number of individual channels and not be forced to take certain ones because of CRTC rules or cable/satellite packages.

[Flag](#)

[Like](#)



[glensylvienelson](#) ★ [1 month ago](#)

In the area that we live, I am very satisfied with the "local" channels that my satellite server provides. We get a broad range of "local" channels that include CTV, Global TV,B.C., our local Prince George news.

I would also like to say that I chose satellite as a way to view because of "time factors" - it gives me far more option than cable.

All television could be greatly improved for the cost that we as consumers have to pay. There are far too many "re-runs" for what we pay. We as a people, are taxed to death!

If it is decided to add another \$10.00 tax, I will close those options down and watch on-line.

As for "bundling" programming -I do not like that system either, we should be able to absolutely choose programming to our taste and should not have to be saddled with unwatched

channels.

[Flag](#)

Like



Buck ★ [1 month ago](#)

I can't say I'm dissatisfied with the programming offered by my satellite provider. HOWEVER, I am not happy with the price I have to pay to see the channels I want to watch. I would like to pick the channels I want to watch and not have to purchase a bundle just for the sake of watching one channel within the bundle but paying for all the others as well. Bundled services allows inferior products to continue to be broadcast. At least we should be offered the option of purchasing channels a la carte or choosing a bundle to perhaps save a few dollars. As it stands at the moment, a person could be forced to buy 4 different bundles just to watch the 4 channels he/she is only interested in watching.

[Flag](#)

Like



Sean Bray ★ [1 month ago](#)

1. No, I am not satisfied. Since the networks have destroyed so-called local channels by slashing any local programming and moving quality sports and other programs to specialty channels, there is no reason to watch these free over-the-air signals. The CRTC should allow cable/satellite companies to provide channels people want. If people do not want these so-called local channels in their package, then customers should be freed from that burden.
2. Channels should be offered ONLY individually. A consumer should be able to pick any number of individual channels and not be forced to take certain ones because of CRTC rules or cable/satellite packages.

[Flag](#)

Like



pat engelhart ★ [1 month ago](#)

If local programming can not exist as a viable entity on its own, that's too bad. It is up to the networks to come up with a sustainable business plan. I am tired of the networks, or the CRTC, asking for money to bail out a money losing business. I am not interested in Canadian content, nor should the government (re..the CRTC), force it down our throats. I am tired of subsidizing the CBC et al...I should be able to watch what I want to watch..if it's all foreign, that's MY business and no one else's

-pat

[Flag](#)

Like



bwkell ★ [1 month ago](#)

1. No! I am anything but satisfied especially on a value for price basis.
2. Channels should be made available through packages as at present but without mandated language considerations or Canadian content rules. They should also provide consumers with the additional option of choosing channels one by one on a cost per channel basis, again without language or country-of-origin restrictions. Cultural paranoia and special interest groups like ACTRA should not be dictating our freedom of choice in a democratic country. Canadian stations, networks and artists should either go head to head with their foreign competitors or fold their tents and sneak away into the night if they don't think that they are good enough to compete.

[Flag](#)

Like



Paul ★ [1 month ago](#)

If local television programming is such an issue then allow me to subscribe to premium channels only from satellite without the "basic package" which is currently mandatory in order to receive "the rest". Local channels can be received off air.

[Flag](#)

Like



Paul ★ [1 month ago](#)

If local television programming is such an issue then allow me to subscribe to premium channels only from satellite without the "basic package" which is currently mandatory in order to receive "the rest". Local channels can be received off air.

[Flag](#)

Like



tsm1200 ★ [1 month ago](#)

1. They represent good value, although not enough customization.
2. I would prefer to only pay for the service that I want. For example, All I really want is The Movie Network, but I cannot pay for that on it's own. I have to subscribe to a digital service (with special hardware I must buy or rent) then pay an additional fee for the services I actually want.

[Flag](#)

Like



wwakefield ★ [1 month ago](#)

Why can we not just choose the channels we want rather than having them bundled which may and usually does include channels that the individual does not want. We should be able to say if we want Canadian Channels or not and pay for them the same as U.S., European Channels etc. Not fair to add an additional tax to consumer to support local TV Just look at CBC Radio Two which we all used to enjoy with Classical music and we pay a tax for that and no say when the music was changed etc.

Thought we were a free society able to choose what we want, when we want and how much we have to pay for same

BOTTOM LINE NO MORE TAXES

[Flag](#)

Like



Z Hereford ★ [1 month ago](#)

I am not at all satisfied at how television programming is made available.

The options are limited and structured to benefit the cable and satellite companies rather than the customer. We pay for services we don't need or want in order to get something we do want.

I would prefer that we more flexibility in combining our own packages to suit our needs and tastes.

[Flag](#)

Like



Binse ★ [1 month ago](#)

The answer to these questions is simple. No one likes the way the cable or satellite companies bundle up the television programming. For your money you receive hundreds of channels of useless TV programming and only a few of the ones you really want.

[Flag](#)

Like



Guest ★ [1 month ago](#)

In general I agree that the idea of bundling of channels lacks the flexibility that I would like to see in the cable industry. As for the CBC, I could care less if it was disbanded, shut down, phased out, whatever. This is the biggest waste of taxpayers money for nothing but 98% garbage. Local channels are not much better. If it was not for CRTC I would be allowed to purchase and pay for what I want to watch, not the crap on CBC. But of course the CRTC knows best what I must purchase and watch, so much for a free society. Sounds a bit like PRAVDA

does it not, controlling what we watch to ensure our Canadian identity. Apparently according to the CBC, our national identity is that of a bunch of morons because that is what is portrayed in most of its contents. As for paying more for such trash, please give me a break. IT IS NOT WORTH PAYING FOR.

[Flag](#)

Like



G.Johnson ★ [1 month ago](#)

I am happy with our T.V.programming which comes from Regina. I would not like to see anything happen that would make it impossible to have a news report everyday. I do feel that we should be able to subscribe to individual stations and that it should be affordable.

[Flag](#)

Like



sandylns ★ [1 month ago](#)

Generally, I would like to see more flexibility in choosing what channels to pay for. The system of bundles is a little too rigid. Each bundle seems to be approx 6 channels for a set price. However, the choice is the cable providers. Why not choose your own 6 programs and be charged the same bundle rate?

Getting rid of the CBC also makes sense. Their programs are almost meaningless. The news is a national one with virtually no local except a miserly 30 minutes. Use the money saved to supplement local TV.

[Flag](#)

Like



Gayle ★ [1 month ago](#)

Why do we the subscribers have to purchase a bundle of stations, when in reality we only watch one or two of the stations that are in that bundle. If a station cannot make it based on the quality of its end product, then maybe it should alter the content, or not continue to broadcast. Why should we be forced to support a product that we don't want or like? If enough people don't want to watch local TV stations, why should everyone who subscribes to cable or satellite have to subsidise those stations?

[Flag](#)

Like



Garyj905 ★ [1 month ago](#)

The way they do it now sucks for lack of a better term. Everything is "bundled" so you have to buy a bunch of crap to get 1 station.

With the digital age that we are in now, why don't you let us choose exactly what we want right down to the stations. If we only ever watch 6 different stations then why not let us pay for just those 6 stations, each channel comes with it's own price tag. Forcing us to pay for a station that broadcasts in a different language is not going to get us to watch it. Let the people that can understand that language support it if they really want it that bad. Same goes for sports or movies, if I want 1 channel then let me get that 1 channel. Why should the rest of Canada support a station that say only 2% of the population cares about, this isn't health care we're talking about. Give your heads a shake, it's about time that these "businesses" sink or swim on their own.

If they want to "bundle" channels as a way to get business or offer savings then offer a package of say "X" amount of channels for "X" amount of dollars but let each individual consumer choose the channels in their package, if that includes the local station then good. Sort of like the liquor store does with beer, just grab a box and get what you want.

[Flag](#)

Like

 *pissed off consumer* ★ 1 month ago

Simple Solution:

LET THE CUSTOMERS PICK THIER OWN CHANNELS. Why should customers be forced to settle for channels they never watch. Almost 90% of the time, you only want one channel in 'their' so called package....which cost on average \$5-10 per package.. do the math... this is purely channel discrimination from greedy companies.

Another thing...STOP LIMITING our access to US CONTENT.

RELAX the CRTC code regarding US CONTENT and maybe less Canadians wouldn't be breaking the law to get US TV.... COME ON, ITS ONLY TV !!!!!

THE INTERNET IS FREE. FREE to MAKE YOUR OWN CHOICES. FREE TO ACCESS. FREE TO CUSTOMERS WANTS. HENCE, WHY IT IS POPULAR.

STOP LIMITING OUR TV RIGHTS or soon, we ALL WILL be watching TV thru our internet connection. Time will soon provide COMPARABLE quality.

YOU WERE WARNED.

[Flag](#)

Like

 *Leslie* ★ 1 month ago

I am not satisfied with the bundles offered by the cable and satellite companies. I either buy a package that has many channels I do not wish to watch, or decide not to buy a package because it only has one channel I wish to view. The content would be better if we could buy channels individually, because the worst channels would be weeded out.

[Flag](#)

Like

 *Cameron Campbell* ★ 1 month ago

I am not satisfied with how channels are made available to us from cable or satellite companies. I want to pay for only the channels I want, not in useless groups. It is like going into an appliance store for a stove and refrigerator and being told I can't have it unless I buy the dishwasher, washer and dryer also. I want to buy individual channels that I actually watch, unlike the present where I pay for 700 channels and watch maybe 50 of them. Since the providers have to pay for specialty channels they should also have to pay local stations to put their channels on their systems.

[Flag](#)

Like

 *Cranky Canuck* ★ 1 month ago

I am dissatisfied with:

- CRTC approved specialty channels charging us subscription fees while also being allowed to broadcast increased amount of commercials! Frankly I don't need 500 channels all playing the same infomercials in the middle of the night or whenever while knowing that we are forced to pay extra for that cr*p!!!
- being forced to pay for channels that I don't watch!
- Rogers charging for HD content I can get OTA for free
- Rogers analog cable quality which is getting worse as more services are pushed onto digital/HD (possibly broadcasters fault as they convert to digital back-ends, it's ironic that in this day of HDTV that we see video quality getting worse with artifacts etc. that never used to be an issue with analog channels)

Keep it up & I for one will switch to HD OTA - I don't have to pay anyone for that & get better quality to boot!!! This will be especially true if the analog service continues to worsen as I refuse to pay Rogers a fee for a set-top convertor that my HDTV doesn't need for what should be basic analog/digital services.

[Flag](#)[Like](#)[crobitaille](#) ★ [1 month ago](#)

All channels that have commercial advertising should be included in a basic package at \$20 per month...

[Flag](#)[Like](#)[colleenkay](#) ★ [1 month ago](#)

I am now ready to give up cable and do the old fashioned thing...buy an Antena for the roof and get channels that way. NO TAX involved. With HST just around the corner and no job in sight, this TV TAX is pushing it to the max for me. Not needed..not fair and not necessary.

[Flag](#)[Like](#)[lamar](#) ★ [1 month ago](#) [in reply to colleenkay](#)

I agree. I can get by just fine with CTV and CBC as long as I get my Leaf games on Saturday.

[Flag](#)[Like](#)[HST TOO](#) ★ [1 month ago](#)

I want the choice not to buy local TV if I dont want it. I use radio for local news and information. I am being forced to pay for Local TV because its is forced on me as part of a bundle of programs offered by cable. Local TV should have the option to charge the cable company to air their product only if I have the option not to subscribe to local tv if I dont want it. And if local tv and cable cannot agree on a price then the cable should have option not to air local channel. My cable airs radio too how long before the radio wants a radio tax to.

[Flag](#)[Like](#)[jamespulle](#) ★ [1 month ago](#)

My new television has an ethernet connection and can stream programs directly to the set. It is becoming more and more often that I do NOT watch programming when it's originally aired, but later via PVR or internet download/stream. Cable has started providing, albiet slowly, 'on demand' programming which I believe is the future of television.

In the meantime, I would like to be able to purchase individual channels instead of so-called "bundles" which usually include something that I never or rarely watch... why should I have to pay for a channel that I don't want? The current system provides me with NO value at all when I have to 'buy' six sports channels (that I never watch) only to get TSN. And to charge additionally for an identical HD channel is just double dipping... I refuse to pay.

I want channels to be offered individually (and let them live or die on their own) either at a specified amount per channel or with discounts depending on how many channels are selected. ALL specialty and digital channels should be discretionary!

[Flag](#)[Like](#)[kole](#) ★ [1 month ago](#)

I am not happy with the cable or satellite company because I am just getting the basic cable and it is costing me 40+ dollars per month. In that basic cable package there are only 3 or 4 channel that I watch. So I think I should be able to pick which channels I want and only pay for those. At the moment I know I am getting ripped off and it seems like there isn't anything I can do!!

[Flag](#)[Like](#)*Karen Schmocker* ★ [1 month ago](#)

Local tv is owned by the big companies who are making enough money to carry them but have not bothered to spread the income around. The cable provides more channels than I need and they all show a horrendous number of commercials that take up more and more of my time for smaller and smaller amounts of programming (most of it from the USA). I feel like the owners of local tv stations need to work their budgets better. If I could choose the specific channels that I want delivered to my home I would be happy to pay for them but currently I am paying my cable provider for delivery of a lot of channels I don't need or want. I feel I am already paying for the programming by watching all the commercials.

[Flag](#)[Like](#)*Ken Long* ★ [1 month ago](#)

I find that the present system to be quite adequate.

[Flag](#)[Like](#)*DaveA* ★ [1 month ago](#)

I would like to see billing of local cable and Internet split in a way that does not favor "bundling". Bundling is considered an uncometative practice and in Canadian cable it is used that way. The reason is that I am considering canceling my cable TV portion completely but will still have to pay for local stations crap programming.

As for the other stations, movies seem time shifted by 1 to 6 months, making the gambit through 4-6 channels. The stations are obviously working together to buy a movie once and pander 25 reruns of it. The variety is poor. What Canadian made shows that are truly successful get shown on US SciFi 1 to 4 years earlier than Canadian Space!

The result of the monopolistic nature of Canadian broadcasting is Canadians pay more and get less for their cable. Yes, I have lived in the US and the Internet portion of my bill was 1/2 of wat it is here. Unquestionably when you have 5 choices of satilite and 4 choices of local cable/telco TV the consumer costs go down and the quality goes up. Even Internet costs were less.

Want to make it better? Allow a 2nd and even 3rd competator in these markets and make it pay for what you get, no local taxes for corporate welfare and clutter. Give Shaw and Rogers some competition. Sorry, Bell-Viue is a joke.

I also want US shows like Bloomberg and Cramer. Cramer was on for awhile but I suspect BNN complained to it's siterhood and had it pulled. That is the kind of service Canadians get. A controled myopic we know better than you.

Which is why I like the Internet, 2^32 unedited, uncensored Audio/Video - and some clown from CBC or CTV can't tell em what I want to watch. TV is a dying industry. Just get me low cost high speed interent and I will be happy.

[Flag](#)[Like](#)*Stewart Johnston* ★ [1 month ago](#)

I am appaled with these oligopalies determining what will be in a "bundle" and what they will charge for it. More than half of the channels in the basic bundle are of no interest to me. The industry is now sufficiently mature from a programming and technical perspective that channels should be individually priced.

I will willingly choose to pay for local TV channels provided I can stop paying for others that I am forced to take today.

[Flag](#)

 Like [firecracker72](#) ★ [1 month ago](#)

I have no problem with bundling long as we as consumers get to choose what we have in the bundle. Like having the channels we want in the bundles. Though bundling is not the best always. I do agree with other statments made by the others.

[Flag](#) Like [nancy Murray](#) ★ [1 month ago](#)

i do not think we should be charged another tax to make the cable and satellite companies richer. If programming is not self sufficient then it will have to go. I think there should be more flexibility in choosing what channels you want without having to choose a bundle with channels you never watch.

[Flag](#) Like[Chussey](#) ★ [1 month ago](#)

I have looked through most of these comments, and I have to agree with most, the whole bundling thing is a pain. I want to be able to choose which channels I want and not have a whole bunch of useless channels that I'll never watch thrown in there.

[Flag](#) Like [wolfehass](#) ★ [1 month ago](#)

Current programming from my satellite provider, includes too many of what i call "nothing" channels. How many food, home improvement, fashion and talk show does one need. Ideally i would prefer to be given a list of channels from which to choose from, for a given amount of charges. Many of the so called HD ones are of poor entertainment value or just plain useless. I don't agree with bundles, as offered, with one or two good ones and two "fillers". Lastly, local TV stations, having made profits of \$400 million, last year, i feel is more than sufficient. Maybe cut back on the bonus for their executives, if belts need to be tightened. The public can only bear so much.

[Flag](#) Like [petros](#) ★ [1 month ago](#) [in reply to wolfehass](#)

Yes, there are too many of these lifestyle stations on my cable and a lot of them are on the basic package. And a lot of these programs seem to be only of interest if you live in Toronto or New York and make \$200,000 a year. Why the hell are these things considered essential. This "basic" package should be made smaller and cost less.

[Flag](#) Like [Daniel Cullen](#) ★ [1 month ago](#)

No. The basic package gives alot of channels but to be brutally honest there are only a very few that are of interest to me. In the basic package we get the local programming, but if they lost I do not see what purpose the basic package would serve except to allow the cable ans satellite companies to hold the consumer hostage to be able to get the specialty channels that they may want.

I think that consumers should be able to get the channels that they want, including the local channels and the specialty channels, without have to take the basic package. The current format makes a customer's monthly bill \$60.00 to \$70.00 per month to get basic, some specialty and NO movie channels. Personally I think this is too high, especially when there are many times when I want to watch tv and there is not a thing of interest to me to watch. This is why I purchase the specialty channels is to have access to a wider variety of programming, however,

under the current system it is hardly worth the monthly cost.

[Flag](#)

[Like](#)



[peter333](#) ★ [1 month ago](#)

1. I am not satisfied with how television programming is made available by Shaw even though the service is basically good, and so is the service.
2. I think that all of the channels that are listed on your controller menu should be included for no additional charge.
3. I think that if there are channels that are optional for extra money those channels should have NO ADVERTISING. You're really paying twice - for the service and then for the individual channel. THEY'RE MAKING THREE TIMES THE MONEY ON THESE CHANNELS BECAUSE FIRST YOU PAY FOR THE SERVICE, THEN YOU PAY FOR THE CHANNEL, AND THEN YOU HAVE TO SIT AND WATCH COMMERCIALS!!!

[Flag](#)

[Like](#)



[FAITH STEWART](#) ★ [1 month ago](#)

I'm not satisfied with VALUE FOR MY MONEY.i DO NOT LIKE THE OPTIONS AVAILABLE. pAY FOR WHAT i WANT,i DON'T WANT ALL THOSE FRENCH CHANNELS,i WANT THE FREEDOM TO WTCH WHAT i WANT IN MY OWN HOME.the cBC ALREADY GETS 1 bILLION DOLLARS OF OUR TAX MONEY WHY SHOULD i PAY MORE.

[Flag](#)

[Like](#)



[daviion wallace](#) ★ [1 month ago](#)

No, I am not satisfied. I would prefer to choose each channel that I wanted rather than a package of channels. We could then be charged per channel.

[Flag](#)

[Like](#)



[Frustrated_consumer](#) ★ [1 month ago](#)

We already pay too much for our cable or satellite services, they way that cable and satellite package channels, really suck, so much garbage channels, for the 1 or 2 good ones in a package , we should be able to choose a package of 10, 15, 20 , 25, 50 channels ect , and pick the ones we want in those packages, so we only pay for the ones we want. and any duplicate of the channels we are already paying for should be free

[Flag](#)

[Like](#)



[Chris B](#) ★ [1 month ago](#)

Unsatisfied. I would prefer a pay-per station service where I get to choose the individual stations that I want to subscribe to. A pay-per-station service has numerous advantages including:

- 1) Weeding out the stations that no one wants to watch, let alone pay for.
 - 2) It would allow each station to decide how much it wants to charge for a subscription with royalties or fees flowing directly back to the station.
 - 3) The cable company can decide separately how much it charges each station to carry it on their cable service. Together, they represent the cost to the customer of subscribing to that station.
 - 4) Customers would no longer have to subscribe to 20 stations to get the 1 station that they really want, which should lower customer costs.
 - 5) If there are insufficient subscribers or the cost of a station is too high, the station will either improve its programming, lower its price or go the way of the dinosaurs.
- Regarding local programming, I would subscribe to the local station, if only to get the local news.

[Flag](#)[Like](#)*Louise Berube* ★ [1 month ago](#)

OK, I'm not sure I know how everything works. I just know that I do not want to pay more. I'm a senior and enough is enough. I would prefer to be able to pick and choose my channels and pay only for those chosen. I have way to many sport channels specially in the HD portion. I more or less use only the channels not in HD section.

Louise Berube,
Orleans

[Flag](#)[Like](#)*Huy Luu* ★ [1 month ago](#)

I do not support the TV Tax, this is problem with the TV station and cable/SAT. carrier, why is the consumer being penalized for their problem.

[Flag](#)[Like](#)*Adam Camery* ★ [1 month ago](#) [in reply to Huy Luu](#)

Yes, the cable companies are dumping their problem on us, the consumers. It's up to them to figure out how to compensate the broadcast networks like they do in the U.S. without nailing us.

[Flag](#)[Like](#)*william* ★ [1 month ago](#)

When I go to the grocery store I pick and choose the food I want to consume. I don't buy bundled fruits and guess what the grocers don't even offer such nonsense. Why? because they know for every person that likes papaya another may hate the fruit.

So why do cable and satellite companies offer those crapy bundled packages?

Simple, because the grocery stores don't have the CRTC allowing them to shove the wrong food down my throat but the CRTC allows the cable/satellite companies to charge me for channels I don't want to buy the signal from or to watch. Oh yes they the CRTC calls this regulation to protect the consumer.

I say open the choice right up. No packaging, no bundling and no crap. We the consumers, would choose and pay for what we want and if in the process TV channels fold and go belly up so be it. That means they should not have been in business in the first place.

In my local area the business news channel carried two hours of bloomberg news in the early morning. Suddenly Bloomberg went poof gone. I was told because somebody felt that Canadian wanted more Canadian business news ealier. BS .. I could still get Bloomberg if I upgraded my present bundle to the most expensive bundle packed with more crapy channels. You guessed it for more money.. \$30 more.

How is the CRTC protecting me the consumer? or may be we change subject to the cell phone? I will cancel my Cable TV subscripitiion, unless this issue is resolved where we the consumer end up choosing and only paying for what we want to watch.

I urge other to do the same, we have to take control and stop being the sweet Canadian boys and girls who bitch and complain then fold and pay. No more crapy bundles and no more crapy channels that should fold and die.

[Flag](#)[Like](#)*blanchad* ★ [1 month ago](#)

No more tax please. Let the networks survive on their own or die.

[Flag](#)[Like](#)



ghatchard ★ [1 month ago](#)

1) disatisfied and poor value as I pay for many stations that I don't want that come with packages or themes and many have the same programming.

2) pick and pay for the only the stations you want

[Flag](#)

Like



PW Chessman ★ [1 month ago](#)

Not satisfied at all. The value we get is minimal for what we pay as we have to subscribe to "bundles" rather than eliminate the channels which we do not want. Inferior programming exists all over the span of channels and I am sick of losing a good channel or two if I don't support these useless ones (to me) through bundling.

Channels should be offered as a pay for each channel, and I should be able to select the ones I want at an affordable cost.

[Flag](#)

Like



TownGuy ★ [1 month ago](#)

I would like to choose my own channels instead of buying "A package" that has the one channel I want along with 7 channels I never look at. When you complain about the price you are told " Well you are getting 8 extra channels!!!" DUH!!!!

[Flag](#)

Like



Audrey Hicks ★ [1 month ago](#)

I am not satisfied with the way television programming is offered, too many channels which I do not use because they are in french, I would like to be able to go through the list of channels and choose those which I watch and pay accordingly not for a package as I do now, I do not feel that I get my money,s worth, I enjoy sports and would like to be able to have more channels available but not at the price of \$29.95 per monthfor these channels

[Flag](#)

Like



S. Ghazarian ★ [1 month ago](#)

I am not satisfied with how the cable co. supply programming. I would prefer to select packages that I am interested in rather than pre-selected packages. I presently must select a package of undesirable programs in order to view the one program I am interested in viewing. Perhaps each package could contain a number of selections 4 or 5 at a pre-set cost...no matter what the channel selection. Some people only want to watch sports others may want only news programs. I think each individual should be able to select each channel in a personally designed program selection.

[Flag](#)

Like



Anna M ★ [1 month ago](#)

1. I would much rather pick the channels that I want to watch as the majority of the "bundled" channels that I do have are never, ever watched. I end up paying for more cable that I do not use, 1.5% extra for the Local Programming Improvement Fund and then even more taxes. It inflates prices and allows for mediocre programming to persist.

2. Why can't we chose television stations like we chose fast combo meals? You can pick 10 for a fixed price, 15 for a higher price, 20 for more money and so on. If necessary there can be smaller additional charges for premium channels like HBO, TMN etc. But this way our bills will be lower, stations would have to increase the quality of programming and television would be more satisfactory

[Flag](#)[Like](#)*Anna M* ★ [1 month ago](#)

1. I would much rather pick the channels that I want to watch as the majority of the "bundled" channels that I do have are never, ever watched. I end up paying for more cable that I do not use, 1.5% extra for the Local Programming Improvement Fund and then even more taxes. It inflates prices and allows for mediocre programming to persist. 2. Why can't we chose television stations like we chose fast food combo meals? You can pick 10 for a fixed price, 15 for a higher price, 20 for more money and so on. If necessary there can be smaller additional charges for premium channels like HBO, TMN etc. But this way our bills will be lower, stations would have to increase the quality of programming and television would be more satisfactory. Paying a TV tax would not at all guarentee any changes to local television or increased quality of cable products.

[Flag](#)[Like](#)*lamar* ★ [1 month ago](#) [in reply to Anna M](#)

I want to see local TV survive. But I also want to be able to drop all those channels I don't watch and have a option to have a Canadian only basic package.

[Flag](#)[Like](#)*Ray B* ★ [1 month ago](#)

I want no I demand the CRTC let me choose my own package that may or may not contain Canadian content, French content or sports content. I have zero choice, either I take what you the CRTC tells me to take or I have to take a combination of CRTC ordered content and my cable provider packages. This is fundamentally wong. I give millions to the CBC, at least my taxes goes there for what? Now you want more millions from me the one and only tax/fee payer in this country for what more money going to the corporat board rooms? As I said in another spot here on this website I will cancel my cable before I allow you to give more of my hard earned money to CTV, Global or CBC. You want a revolt CRTC you will have it. Go back a few years ago CRTC and look at the negative option billing thing and see how many of us cancelled our services then and that was over pennies compared to this.

[Flag](#)[Like](#)*juliafoster* ★ [1 month ago](#)

1 - No. Too expensive. Too much repetition. Why do we have all this American content on Canadian channels? I can watch that on the American chennels. What a waste of money.
2 - I would like to choose individual channels, or be metered for the actual television I watch.

[Flag](#)[Like](#)*Ray B* ★ [1 month ago](#)

neil Rowe totally agreed here sir. I want to choose my package as well. If I want canadian channels let me choose which one(s). If I want french channels let me choose If I want sports let me choose, if I want specialty channels let me choose.

[Flag](#)[Like](#)*jacklittlefield* ★ [1 month ago](#)

I should be able to order all channels separately. Personally I'm not interested in local stations. There are far to many of them (CRTC is to blame for this). We also have too many private networks. We have as many as the Americans and they have 10 times our population. All I want is watch what I want to watch and pay for it. Personally I think the private broadcasters should shink or swim on their own. People are free to buy cars from whomever they like and the same

should be true for television. I don't want to hear about protecting 'Canadian culture' a job is a job. There should not be specially protected jobs just because they are in the 'culture business'. The model you should be using is the satellite radio model 10 percent 'canadian content' which then is available to all of north america to listen too. We should do the same with Canadian television shows and open the doors to the american satellite and cable companies. As you can see I'm not a lover of Canadian TV networks nor cable and satellite companies nor the CRTC.

[Flag](#)

Like

 [juliafoster](#) ★ [1 month ago](#)

1 - No. Too expensive. Too much repetition. Why do we have all this American content on Canadian channels? I can watch that on the American chennels. What a waste of money.
2 - I would like to choose individual channels, or be metered for the actual television I watch.

[Flag](#)

Like

 [andretodd](#) ★ [1 month ago](#)

I should be allowed to pick what I want and pay per channel. The current bundling system is no good. It allows inferior contents to be bundled. Local tv is practically non existant in the Quebec City area.

[Flag](#)

Like

 [Jeremy](#) ★ [1 month ago](#)

The short answer is absolutely not. Cable companies packaging of channels severely limits my choice. If a channel does not have enough subscribers to support it then it should fail. It should not be propped up by other channels within that package. The high cost of cable channels is one of the main reasons why people resort to downloading television. Cable companies like many other media providers are struggling with how to make a profit and deliver good content. I would suggest that paying for the content that you want and not being forced to take content you do not want would be a good step in that direction.

[Flag](#)

Like

 [tristanyoung](#) ★ [1 month ago](#)

The programming options are not suitable to me. I am completely dissatisfied.

I am forced to buy many channels that I don't want to watch, in order to get maybe 6 or 7 good channels.

I would like a-la-carte programming, where I buy only those channels I want to watch.

This would allow me to buy only those specialty channels that offer content that is suited to me, and not the local TV stations which air content that is boring, skimpy news broadcasts, and try to dazzle me with lies about why they should be paid for their signals.

I want Space channel. I don't want CTV.

I want HGTV. I don't want A-Channel.

I want the Comedy channel. I don't want channel 5 (a French channel I never watch).

I want The Movie Network. I don't want TV Ontario.

I want Showcase. I don't want channel 12 (another French channel I never watch).

The current system forces me to take hundreds of channels when I only watch 6 or 7. Remember that, because that is one of the reasons why TV is loosing out to the Internet.

If I have to keep taking hundreds of channels, I'm probably going to cancel my cable TV. I cannot afford to watch hundreds of channels, and I can't afford to pay for them either. I only want 6 or 7.

[Flag](#)

Like



tristanyoung ★ [1 month ago](#) [in reply to tristanyoung](#)

Remember.... We can only watch one channel at a time (per TV) (realistically) - that is how we should be able to buy them.

[Flag](#)

Like



Dale Warren ★ [1 month ago](#)

Sorry but why should I pay to support a service I do not subscribe to. I feel that it is poor management on their part for being in this situation.

[Flag](#)

Like



Geoff ★ [1 month ago](#)

Let's see - "free" television containing more and more commercials, unrealistic "reality" shows, or overpriced cable bundles that contain similar drivel or obscure sporting events...hmmm tough choice. I think I'll go walk the dog...

A truly competitive cable system would allow me to subscribe to programming I want to see at a price that would entice me, although it might not generate enough revenue fund jet-set life for the egomaniacs that run these operations - with the full support and cooperation of government.

[Flag](#)

Like



Elizabeth Lepage ★ [1 month ago](#)

I only get 28 channels (2 french, 1 sports, 1 weather, 2 continuous news, and one really bad religious station) which I hardly if at all watch, leaving 21 - I also rarely watch HGTV/Fox and never MMM (music). now only leaving 18. Of which I get charged 46.00+ (I do, however only pay 43.00). There is no programming these days that can justify more money. I will stop watching tv!!!!

2. More choice of what stations and not pkgs. Mostly I watch 5 stations and should only have to pay for them. And for the 5 hrs/yr for the other stations - I will gladly give up for less money.

[Flag](#)

Like



Elizabeth Lepage ★ [1 month ago](#)

I only get 28 channels (2 french, 1 sports, 1 weather, 2 continuous news, and one really bad religious station) which I hardly if at all watch, leaving 21 - I also rarely watch HGTV/Fox and never MMM (music). now only leaving 18. Of which I get charged 46.00+ (I do, however only pay 43.00). There is no programming these days that can justify more money. I will stop watching tv!!!!

2. More choice of what stations and not pkgs. Mostly I watch 5 stations and should only have to pay for them. And for the 5 hrs/yr for the other stations - I will gladly give up for less money.

[Flag](#)

Like



Anon ★ [1 month ago](#)

I'm not satisfied at all with the content provided by either cable or satellite. I have just switched

from cable to satellite and I prefer satellite because I can at least get a bit more local news from across Canada.

Too much of TV is AMERICAN, too much is sports, too much is mindless crap.

I would prefer that channels be offered at a flat rate per channel and I get to choose only the ones I want. What's the point of having 100 HD channels if at any given moment, 25% of them are showing the same program?

They should provide a channel where I can view 10 minute snips so I can decide which ones to take.

[Flag](#)

Like



[ScottO](#) ★ [1 month ago](#)

I get almost all the channels Bell has to offer that are worth watching. Having said that, I highly doubt my programming is worth the \$120 I have to pay for it.

Generally speaking I have no complaints about Bell's service, only the fact that my bill only ever goes in one direction.... UP.

[Flag](#)

Like



[Sherwood Botsford](#) ★ [1 month ago](#)

There is danger in losing touch with the local community. I would like to see a system that includes local TV stations in everyone's basic package. However allowing TV stations to charge for redistribution is also not fair. -- The cable companies are stuck to provide the service.

I can a possible working solutions:

The cable company has to carry local channels, but does not have to carry ALL of them. If they are required to carry 2/3 of all local channels, possibly weighted by average viewership, then local stations cannot be too greedy in their demands.

[Flag](#)

Like



[WarPed](#) ★ [1 month ago](#)

I am NOT satisfied with how television programming is made available to me. There is not enough flexibility in what I am able to choose. Almost everyone is being forced to pay for channels they never watch, and do not want because they are 'bundled' to save us money - how can you save money by being forced to pay for something you don't want. I find the cost of cable or satellite subscriptions to be ridiculous already. If they raise the prices I believe I will simply cancel my subscription or reduce it to the absolute minimum in protest.

I also believe the big monopolistic providers such as cable and satellite should HAVE to support local channels since they have been getting money to do that, and have apparently not been passing it down to the local channels nor paying local channels for their feeds/

I believe local channels should have far MORE local programming and perhaps programming from nearby local channels. For example Ottawa could have a channel that has programs from Ottawa, Toronto and Montreal. They would use LESS paid programming from the US and thus create more local work and programming.

[Flag](#)

Like



[Chuck Sobering](#) ★ [1 month ago](#)

I am NOT prepared to pay a tax for local programming through my cable billing. I believe this should ONLY be allowed if the local channels become part of a package that I can choose to drop out of receiving. Otherwise, I will be forced to cancel my cable service and subscribe to an american satellite service.

[Flag](#)

Like



[Robert Hamann](#) ★ [1 month ago](#)

There are always some Super Crappy Channels thrown in to the "Themes" that I have chosen with Bell TV. I would rather see a time come where I get to choose which channels to have and which one's not to. With this choice, the Channels Subscribers are not choosing had better pull up their Socks and come up with better Programming or get out of the Industry! I can't stand seeing all these Network owned Specialty Channels showing the same shows as another Specialty Channels. Since when does SURVIVOR have anything to do with HEALTH matters? Why did I turn on Discovery Health only to see last day's Episode of SURVIVOR? Give me a Break!! This is a Channel I wanted to LEARN something from, an escape from the Network TV Dribble that is overtaking the Specialty Channels - What a bunch of Bullcrap to have "Howie Do It" On SHOWCASE! The Channel I wanted to "SHOWCASE" MOVIES not repeats from previous Seasons of Network TV!!! The Amout of CSI is getting out of hand too! The REPEATS of CHEAP LOW BUDGET SHOWS is Disgusting to me most of all! Canadian Specialty Channels ALL SUCK and the Networks with their Chopped up with Commercials added even more than the Specialty Channels we all pay hard earned money for a month. We may as well all go to FREE TO AIR that way, it doesn't cost us anything to watch Crappy Canadian Repeat shows! If there is any need for extra Funding, it should be spent on the Specialty Channels and some Legislation in what they show would be good DISCOVERY Channel should show us Foreign Countries, teach us another Language or about other Cultures NOT show us how to Buy and sell Homes or Renovate! Lastly, why do we have to take French Channels if we never watch them? Why do the French have to take English one's if they don't speak the Language or watch the Channels, why have them in the first place? I would gladly sacrifice all my unwatched Channels for 2-3 Channels I would occasionally watch.

[Flag](#)

Like



[DB Reid](#) ★ [1 month ago](#)

My basic package from Bell via satellite is full of too much french stns! I'm from the west & there are more french stns than there are english. I don't mind having some french but it is just getting too much. French, french, french... it's being forced down westerns throats! Enough is enough! I still use 1 of my older TVs that has rabbit ears & can pick up 4 English TV stns & the picture quality is much better than satellite or cable (when I used it). I'm paying for what? A bunch of crap & now they are charging me more because they have to pay into another fund that the CRTC set up in Sept/09. Plus they tell me now that if local TVs win, they will pass that fee onto me. Time to go back to the basics with Analog signals & roof top antennas!!!

[Flag](#)

Like



[Irtubman](#) ★ [1 month ago](#)

Consumers should be able to select every channel they want. If you don't want one, you should HAVE to take it as part of a package.

[Flag](#)

Like



[kenketter](#) ★ [1 month ago](#)

I WANT TO PAY ONLY FOR THE CHANNELS I WATCH.

[Flag](#)

Like



[DS](#) ★ [1 month ago](#)

I have little if any interest in 'local TV programming' through my Cable provider, Rogers, at least in regards to programming made available via the Majors, CBC, Global and CTV. I do however support and occasionally use the Rogers channels devoted to local interests.

As an avid Internet user, I source my, IMHO, better detailed and more comprehensive coverage of local issues online, and via Talk Radio.

I would appreciate the ability to better tailor my choice of channels at Rogers - as my interests are very specific and not well served by the already high cost of basic cable, while the bundling services force me to accept channels I never would wish to watch, in order to gain access to those to which I do.

I would however strenuously object to yet greater fees being applied to support local channels of the Majors. I would reconsider this position if there were some strong guarantee that such funds would be designated exclusively to extend the work of these stations, in the spirit of community support (though as said, I would not likely watch unless the content attracted my interest)

If this surcharge is imposed on me, without such guarantee, I will consider reorienting my information access to exclusively online sources, which I believe is recognized as being the "coming wave" in media, where I can purchase access to those sources I follow, and do so exclusively online (discontinuing my cable service, but retaining or seeking 'other' internet access provider)>

thank you for the opportunity to comment

[Flag](#)

Like



STEVE & SOPHIE LOCKHART ★ [1 month ago](#)

We feel that if we have to pay more for t.v. we may have to discontinue service we pay \$100.00 a month now!
The part we object too as well is that we don't have the option to choose which channels we don't want!
For instance, why do i need aprox. 40 CBC. channels? why should we pay for them all? if we have to pay for local channels, we should have the right to opt out of any channels we don't want or watch!
Star choice doesn't even give us A-channel WPG. and the tower is only 2 miles from here! They took it off our channels (along with 3 other Canadian channels) and never even reduced to rates. instead they replaced them with 6 hi def. french channels!
We can't understand them, don't have Hi Def. and don't want them!!!
They keep taking away channels we watch & replacing them with Hi-def. channels we can't get!!!
But the rates never go down!!! This is very unfair to consumers! there are so many channels we would like but they won't supply them! instead they give us channels we can't get or want! AND RAISE THE RATES!!! As for U.S. channels, why not? if we choose them? why shouldn't we have full access to the channels we wish to see? many of my hunting shows are on the outdoor channel, ESPN 2 and many others that have shown hunts 30 miles from here and all across Canada! yet no Canadian channels show them!! I feel this unfair to restrict what we can watch in OUR HOMES!!! TIME TO STOP THIS CASH GRAB!!!

[Flag](#)

Like



Vurik ★ [1 month ago](#)

No!!! I hate the way that cable companies get to tell me what channels I get to watch. To my mind, if I'm willing to pay for TV, then I should get to choose what channels I want to watch. A tiered system of billing based on how many channels you want makes more sense than anything else. A suggestion would be to offer 15-20 channels OF THE CONSUMERS CHOICE for the same price as the current basic cable package. I'd go for something like that in a hurry.

[Flag](#)

Like



William Nimmo ★ [1 month ago](#)

I do not find enough choices in mature programming. I don't feel the value is there as there is too much duplication on the channels therefore people have some gall in trying to increase my rates for actually little choice other than mindless sit coms.

[Flag](#)

Like

 *jklinde* ★ [1 month ago](#)

I feel I am getting reasonable value for my money from my provider, but there is an awful lot of dead space in my channel line up. Out of the 60+ channels I get I really only use less than 10. We need more freedom to pick and choose which channels we get on a a la carte basis. For example, I will never use the sports channels and I kind of resent paying for them. I also do not have the kind of dark humor needed to enjoy watching Fox News. I would like to be able to opt out with a corresponding drop in my bill.

[Flag](#)

Like

 *allencelsie* ★ [1 month ago](#)

I do not understand why OTA (over the air) is not given more prominence. If 1% of the money invested in cable and satellite had been put into OTA technology we would have free tv available to most citizens in this country. I get approximately 16 channels living 20 km southeast of Peterborough. However sometimes I don't get all of these signals and sometimes the signal will unexpectedly drop on some channels. The new digital signals offered by the U.S. gives the advantage of a better picture but the disadvantage of completely stopping so you don't get the end of a program vs analogue where you would at least hear the ending. Like I said at the beginning if we money had been put into OTA technology instead of cable and satellite I believe we would have many channels and no fear of dropped signals.

[Flag](#)

Like

 *Tim B* ★ [1 month ago](#)

The options available to me are antenna or satellite. I do not have satellite as I don't see it as a good value for my money. It is way too expensive with many of the channels being local stations from many areas all over Canada (IE: CBC Halifax and CBC Edmonton then CTV Halifax and CTV Toronto). I cannot choose to get the channels I want and pay for the number that I choose so I choose not to have satellite. I have an antenna that gives me 4 channels

[Flag](#)

Like

 *BAP* ★ [1 month ago](#)

I am not satisfied with the service my cable company provides. In order to get the few good channels I would like to watch I have to pay for a bunch of crap channels that don't interest me. If I don't take these other channels I can't get the ones I want. Now they want me to pay more for this crap I don't think so. I would sooner take my cable out altogether and get an aerial and go back to two channels.

[Flag](#)

Like

 *Dennis* ★ [1 month ago](#)

I would like to pick and choose what channels I can watch and not be forced to pay for channels that are of no interest to me (sports, music). I don't mind bundles, but I do mind the bundles within the bundles. For me to eliminate the Sports and Music bundles I'd end up paying more or the difference would be so nominal it wouldn't be worth it.

[Flag](#)

Like

 *Kevin* ★ [1 month ago](#)

I am not satisfied with the programming currently available on cable. I have to pay for channels that are bundled with the channels I do want. I currently receive about 150 channels and only watch a dozen or so. I would prefer that the channels be offered based on what people want not what the broadcasters and the CRTC tell us to buy.

[Flag](#)

 Like*mrmrsson* ★ [1 month ago](#)

I do not believe the cable companies should be able to raise the rates to cover the cost of local stations it is something they should have been doing all along from the rates they already charge. NO MORE RAISES OF THE RATES PAY YOUR FULL SHARE....We have no choice in the programs they offer. We are forced to take more in the bundling programs than we want or like.

[Flag](#) Like*Andre van der Veen* ★ [1 month ago](#)

If any tax is levied on top of my account, it will only make my decision to unsubscribe if even easier.

[Flag](#) Like*Drew* ★ [1 month ago](#)

Tired of all these crappy bundles, and tiers or whatever they call them now. No, I don't want 5 crap stations that I'll never watch in order to get the 1 channel I do want to watch.

Let us pick exactly which stations we want to subscribe to and let the channels that can't make it on their own go out of business.

Pricing is absolutely ridiculous. Nearly as bad as the cell phone companies. If something isn't done soon I'll be taking my satellite off my roof and using internet exclusively.

[Flag](#) Like*Mike* ★ [1 month ago](#)

The lack of flexibility, is just one example of the industries failure to listen to it's own customers. Any other business that ignores their clients requests en masse, are penalized, yet this industry thrives. And now they want more money at a time when the average customer is experiencing tighter and tighter constraints on their disposable income. If they want to make more money then they should offer what the clients want. A selectable format is what all clients really want. I for one, am tired of seeing hundreds of channels that I never watch, or ever care to watch. And scrolling through them every once in awhile reminds me how much I'm being gouged for this service. I can think of NO other industry that forces clients to take products they don't want, then have the gall to ask for more over and over again... This is just the latest cash grab, of a long line...

[Flag](#) Like*Rob L.* ★ [1 month ago](#)

Less bundling and more choice of individual channels.

[Flag](#) Like*Ann Ramsey* ★ [1 month ago](#)

I would prefer to be able to select the channels that I wish to receive rather than having to subscribe to a package. I have to pay more for my TV because to get one or two channels I have to get a package of channels that I never watch. At present I do not believe that it represents good value for my money. We are forced to take channels that we do not want.

[Flag](#) Like



Madeleine ★ [1 month ago](#)

Je trouve que nous payons deja asser cher.

Il y a des programmes qui ne devrait pas etre presente. Nous avons asser de guere sans sa.

[Flag](#)

Like



Norm Renshaw ★ [1 month ago](#)

I'm quite satisfied with how programming is made available.....the problem is what is made available.....mostly unwatchable junk interspersed with annoying commercial messages.

[Flag](#)

Like



ken m ★ [1 month ago](#)

I agree with Neil totally. Bundling of crap "speciality" channels with popular channels is just a way to force us to pay for inferior product that nobody wants. Take away the bundles and watch CTV cry them when half of their channels get no support.

[Flag](#)

Like



George Marzotto ★ [1 month ago](#)

1. I am not satisfied with cable or satellite providers. Put simply, when I go to a retail store I can buy any DVD I want including TV programming on disc. I do not have to choose between "bundles". Why shouldn't this be the same for similar type of programming offered via cable/satellite i.e. I should be able to have access to a single TV channel or via pay per view. Instead, cable/satellite are using the same marketing strategies employed by sellers of music records years ago i.e. you had to buy an LP in order to hear a favorite tune. Adding some type of tax on top of the bundle just makes it that much worse. Cable/satellite offer "packages" which contain several unwanted channels or cannot be assembled economically a la carte.

2. My preference is that no channels, "basic" or otherwise, should be forced on the subscriber especially for tv signals that are freely available over the air or through other media e.g. DVDs, wireless, etc. that may not be similarly regulated by the CRTC i.e. any fees heaped upon a cable/satellite subscriber should be media neutral i.e. any fees should be collected fairly regardless of whether the content is delivered over cable, satellite, phone, Internet, DVD, or over the air by antenna. The content provider should be allowed to decide on the marketing model e.g. ad supported (Google model), subscription specialty channel, pay per view or some combination thereof including "scrambling" over the air signals so that if fees are applicable it shouldn't be the cable/satellite subscribers who subsidize those who elect to see for free a TV channel using an aerial on the roof or TV. The TV or satellite carrier should be allowed to negotiate an agreement with the content provider and provide thresholds e.g. if cable/satellite subscribers elect not to see that channel in sufficient numbers due to cost or lack of interest, the carrier should be allowed to re-negotiate the deal with the content provider or drop the channel altogether. Subscribers shouldn't be asked to subsidize "good for you" channels, local or otherwise. If that is a national goal, revenue should be raised through an act of Parliament through income tax or some other broad based revenue generating scheme.

Bottom line is that the cable/satellite subscriber should be given as much freedom to choose as possible by both the content and cable/satellite providers.

[Flag](#)

Like



Chester Sadowski ★ [1 month ago](#)

I am happy with my service, but I am against paying any additional costs, I pay enough as is

[Flag](#)

Like

 *Jamie Hotte* ★ [1 month ago](#)

I firmly believe that government and the CRTC should stay out of it. Competition will look after itself. There is way too much regulation already. TV is not a necessity of life and should not be regulated at all!!!!

[Flag](#)

Like

 *ralphmcdonell* ★ [1 month ago](#)

It is obvious that local stations need more money or they would not be airing these messages on TV constantly. It is about time that the CRTC act in an orderly manner to give the local TV stations a fair amount so they can continue in business. We need the local content that these local stations give to their communities.

[Flag](#)

Like

 *Paul* ★ [1 month ago](#) [in reply to ralphmcdonell](#) 1 person liked this.

What local content? How many Canadian tv shows do the big 2 stations (CTV, Global) actually air? If the local stations agreed to produce, and air, more Canadian content shows I would totally agree with paying an extra 10 bucks, but since they prefer to purchase American tv shows and hijack our stations from the US with their simsub protectionist crap, I will not back the idea of paying for my local stations

[Flag](#)

Like

 *pauledgar* ★ [1 month ago](#)

The programming made available by my cable company is almost adequate, although I would prefer to pick what extra channels I want, rather than having to pick a bundle to get one channel I want and have 6 more channels I don't want with it.

[Flag](#)

Like

 *sergelascelle* ★ [1 month ago](#)

1. Option imposed are not satisfactory. Not good value for the money, too much poor quality programming that has no legitimate form of feedback to quantify change.

2. I WANT TO CHOOSE EACH CHANNEL!

[Flag](#)

Like

 *Don Bayerle* ★ [1 month ago](#)

The consumer option is very restricted. We are forced to accept programming that is the package or bundle. The value is non-existent as the consumer is forced to accept programming no one wants. Could you imagine if we as consumers could select what we want without the bloat?

Consumers should be allowed to choose their preference not be dictated. We need the CRTC to open the borders and allow the freedom of choice!,

[Flag](#)

Like

 *Name* ★ [1 month ago](#)

No, I am not satisfied with how programming is made available through our cable company. I have asked for charges to be taken off my bill because they have offered something free for a month, but it does not always happen. I would prefer that the programming not be offered in packages. I would like to be able to choose which channels are in my package. Right now we do

not watch 2/3 of the channels in our package. The Networks would then have to do away on some of their specialty channels. I realize that this would cause some channels to no longer pay there way, but that is the way it is in business.

[Flag](#)

Like



[danielguaiani](#) ★ [1 month ago](#)

I thought I was always paying for local TV? Why do I pay monthly fee for basic service for? Where does that money go? Where does the digital access fee go? What exactly is the digital access fee? What is the 1.5 percent LPIF? Why exactly are we paying the LPIF fee? The cable companies tell me that they have no choice to charge us because the CRTC implemented this. Who is telling the truth here, I think both the CRTC and the cable companies are liars, big fat liars. Plus if you want to go High definition there is another fee for that too. You, the CRTC and the cable companies restrict our programming, invent all kind of fees to increase your profit margins, also we are subject to increases every year. Where does it end? Should I just start a facebook or twitter group and have to have everyone think really hard about what you are doing to customers and if we really need to subscribe to a luxury we don't really need? Or a service that we can get illegally? What would you do then?

[Flag](#)

Like



[Irene Hayball](#) ★ [1 month ago](#)

As a senior I do NOT want to be forced to subsidize local television. I was under the impression that advertising on their stations brought in the revenue they require to stay competitive.

[Flag](#)

Like



[GeraldChristie](#) ★ [1 month ago](#)

I am not satisfied with the current system. I am being asked to pay for stations I do not want to watch or support because they are 'packaged' with a channel I do desire to watch. Local Television should be compulsory (TV that is available by antenna), Public Television should also be compulsory, with both being compensated for their re-broadcasting. After that each channel should notify me as to how much it will cost by ordering it from that cable company. I should be able to choose which cable provider will offer me the best rate for the channels I as an individual want to view. If Rogers wants to offer (for example - Discovery Channel) at \$1. per month and Shaw offers the same channel at \$0.75 per month I should be able to get the Shaw price on Rogers cable. If they came from differing sources I would say they should be compensated for their infrastructure costs. BUT because the signals are all Satellite based the carrier is irrelevant the source should receive the compensation with a fixed percentage (10%) to the carrier. That way if Discovery channel charges \$0.60 for Cable companies to broadcast its signal it would cost Shaw or Rogers \$0.66 they could then offer it to me at the above rates. If those rates differ than I should have a choice of which company to support for the pricing of that channel. Discovery channel is available on the internet for free viewing but I am willing to pay to watch it on a larger screen.

t

[Flag](#)

Like



[bhamm](#) ★ [1 month ago](#)

I am somewhat satisfied with the channels I receive on cable. However, I would prefer to organize my own choice of channels into bundles that are right for me. This is the information age, and I believe that is the direction society is heading. I would also prefer an easier process to manage my choices I am being charged for.

[Flag](#)

Like



bhamm ★ [1 month ago](#)

In regards to local TV, I believe they are gaining the benefit of a larger audience already with Cable and Satellite. Local TV should continue to generate their own revenue, to remain competitive within society. Program what their viewers watch rather than get a hand out from government, with government being their primary audience and customer.

[Flag](#)

Like



Stephen A ★ [1 month ago](#) [in reply to bhamm](#)

Local TV stations need to be compensated for their signals. That's what the Americans do. So if you think about every Canadian specialty channel U.S. channel carried by cable in Canada is compensated. Only local Canadian TV stations are not compensated in Canada and the U.S.

[Flag](#)

Like



Hugh Moore ★ [1 month ago](#)

How do these companies not know what the consumer wants? We have all echoed the same desires ever since the option for additional channels has been available. Let us not forget this is an industry so arrogant the used negative billing and could not understand why consumers were outraged. Kill the Tax and open the field to more competition.

[Flag](#)

Like



Kevin M ★ [1 month ago](#)

available to me. I do not like the current model used by most providers that forces you to buy a bundle of channels. With a bundle I usually find that I only watch one channel per bundle and find myself forced to buy three or four bundles, just so I can watch four stations.

I feel that channels should be offered on a channel per channel basis. Providers could still offer bundled packages, but I should have the option to select individual Channels.

That being said, I feel that basic packages should and must include all local English and French stations, as well as the other French-Canadian stations, such as TV-5, RDI and the 24h news from Radio Canada. As a bilingual individual, I do not like the idea of having to pay for or request a separate package just so I can get access to French channels in a bilingual country.

[Flag](#)

Like



Viewer ★ [1 month ago](#)

1) No I'm not satisfied with the programming offered through my cable company. Too much silly reality television. Most of it is pure junk. I essentially watch one station Bravo.

2) Rather than paying for smorgasboard of tv programming I never watch, I'd rather choose and pay for a few select channels each month.

[Flag](#)

Like



Mike M ★ [1 month ago](#)

I'm not satisfied at all with the packages. I have hundreds of channels available to watch but I'm only interested in a few but must buy multiple packages to view the ones that I want. All the packages carry the same programs on multiple channels & I'm paying for programs that I have no interest in.

[Flag](#)

Like

 [justin](#) ★ [1 month ago](#)

I find most of this to be a rip anyways the choices are limited and the service is lacking it is just another band wagon the auto companies got theirs and the bus company wants some so why not the t.v companies I say let them all go out of business and maybe someone will fill the void who can actually do the job and lets face it none of these are so essential that we can not live without them for a while.

[Flag](#)

[Like](#)

 [justin](#) ★ [1 month ago](#)

I find most of this to be a rip anyways the choices are limited and the service is lacking it is just another band wagon the auto companies got theirs and the bus company wants some so why not the t.v companies I say let them all go out of business and maybe someone will fill the void who can actually do the job and lets face it none of these are so essential that we can not live without them for a while.

[Flag](#)

[Like](#)

 [Parveen](#) ★ [1 month ago](#)

I dont like the bundle I am paying for . but i have to because it brings me the few channels I enjoy. things are difficult as it is . why would the Govt help make it more unachievable for us normal people without income.

[Flag](#)

[Like](#)

 [Mireille](#) ★ [1 month ago](#)

I am satisfied with my Videotron choose-your-channel option.

[Flag](#)

[Like](#)

 [Melissa Duff](#) ★ [1 month ago](#)

I am satisfied, although I do feel that my cable bill is a high price for what I receive.

[Flag](#)

[Like](#)

 [Randy Hume](#) ★ [1 month ago](#)

I read that the CRTC approved cable companies to provide their services, in a subscriber paying for specific channels process. What happened with that ? Who wouldn't want to choose the exact channels they want, with the addition of a few essential channels that are worthy of being forced on everyone. If some channels could not survive this fair selection process, so be it.

[Flag](#)

[Like](#)

 [David Buchanan](#) ★ [1 month ago](#)

Cable companies are raping Canadians by forcing us to buy "theme packages" to get the one good channel I want. I want my channels sold to me al acarte. I want to choose the handful of channels I want, at a fair price, instead of being forced to pay for 50 garbage channels I never watch!

[Flag](#)

[Like](#)

 [PoorService](#) ★ [1 month ago](#)

Absolutely NOT. There is no competition between cable providers. You can only use one

company in your location. The companies have divided up the country between themselves and which ever company operates in the area you live in is the one you are stuck with.

I want to be able to choose the channels I pay for above the basic channels. Why should I pay for channels I don't want such as Speed, or golf channels so I can watch one that I do want?

Consumers should be able to pay for basic channels and select channels individually after that.

[Flag](#)

Like



Brian McAuley ★ [1 month ago](#)

Please, allow the subscribers of cable/satellite the option to pay for what they/we want without the obligation of a basic channel lineup forced on us by Government.

I can receive my local channel over the air, I do not wish to pay an addition tax for unused channels.

[Flag](#)

Like



John S ★ [1 month ago](#)

We need to be able to pick and choose channels on a per channel basis rather than the nonsense we have now of picking "themes"

Find a better way

[Flag](#)

Like



clark may ★ [1 month ago](#)

What I would like to see is a charge per channel. That way I pay for what and only what I want to watch. Dumped the bundles.

[Flag](#)

Like



AMork ★ [1 month ago](#)

1. Not happy at all with cable/sat. Programming is changed to different than what you were paying for without any notification, the process to change something is a nightmare so I tend to give up until my pressure point is exceeded again. The options available suck and probably have about 20% of the value we have to pay for. The standards of content have dropped through the bottom but the cost never goes down.

2. They change the packages on their own but I cannot get the channels realigned to my wants without paying even more for the comes along with it garbage.

The CRTC has been negligent for many years now and does not know their true mission.

[Flag](#)

Like



Jason Davidson ★ [1 month ago](#)

1. I think that the way i am given to pick the channels currently from bell is okay.
2. I would like it if i was able to pick and choose more freely in regards to what channels I want. I dont think i should have to get an entire bundle of channels cause i want one that is in that bundle but it's not the one that is available to purchase by itself. I would like it if they would allow me to make my own bundle of certain channels, for example the standard bundle from the company comes with 7 individual channels in it allow me to make a custom bundle with 7 channels in it.

[Flag](#)

Like



Brandon ★ [1 month ago](#)

You can never get the channels you want. They are chosen by the cable companies and are thrown together in a jumbled mess of a couple good channels amongst a pile of junk - yet of course they charge you full price for the junk you dont want (a price that is FAR TOO HIGH AND SHOULD BE REGULATED AND DECREASED). Then if you want the good channels they charge you upwards of \$5 per channel...hummm a little pricey don't you think? Maybe if we are going to be forced to pay these rediculous prices, we should be able to pick the channels WE WANT, not what the cable companies want to give us. How about the CRTC step in and help out a little - things have been getting out of control for years with cable companies and its about time they step in and take action.

[Flag](#)

Like



stormintv ★ [1 month ago](#)

I remember a few years back when I went into my local tv - satellite shop and asked him about , how big a difference between American and Canadian channels in the hot dishes. he said , buying a hot card for the canadian dish is like breaking into the dump. so get your main cable with TSN CNN DISC and run your FTA when its happy.

[Flag](#)

Like



Jerry ★ [1 month ago](#)

1. I am not satisfied. It looks like pseudo-choice. The value is adequate, packages allow an economy of scale and the ability to channel-surf, and some individual channels, sometimes at extraordinarily high prices and tied with other unwanted channels such as different languages.
2. I'd like more choice. I'd like less cable meddling (like tie-ins and replacing ads). More on demand. Maybe offer packages and part of the monthly cost is credit with some sort of channel surfing ability like pro-rating partially viewed programs. If This way, if I miss a couple of weekly episodes from a series, I could watch them all. If I come home late from work, no worries. Maybe premium pricing for no ads.

[Flag](#)

Like



DISGUSTED MTS TV USER ★ [1 month ago](#)

I am not satisfied with the programming made available by my local service provider. The options available on Canadian TV are a completely disgusting. I think the television industry should be deregulated and other providers allowed to come into Canada and provide us with additional options. That we should have to pay in excess of fifty dollars a month for a regular signal, and then only have the option of a few HD channels (at additional cost of course not only for the HD channels but having to "rent" a box to get access to them) is a total sham in this day and age. I would like to see Direct TV and DishNetwork allowed access to our business. Can't you just hear the weeping and moaning from the poor excuses for television providers we currently have?

[Flag](#)

Like



DISGUSTED MTS TV USER ★ [1 month ago](#)

I am not satisfied with the programming made available by my local service provider. The options available on Canadian TV are a completely disgusting. I think the television industry should be deregulated and other providers allowed to come into Canada and provide us with additional options. That we should have to pay in excess of fifty dollars a month for a regular signal, and then only have the option of a few HD channels (at additional cost of course not only for the HD channels but having to "rent" a box to get access to them) is a total sham in this day and age. I would like to see Direct TV and DishNetwork allowed access to our business. Can't you just hear the weeping and moaning from the poor excuses for television providers we currently have?

[Flag](#)

Like



linda ★ 1 month ago

I am very disappointed with the current programming packages that are available. I am having to pay for programs that I never watch nor intend to watch in order to get the programs that I want. I think that an individual should be able to select only the channels that they want without having the ones they don't forced down their throats.

[Flag](#)

Like



dguthrie ★ 1 month ago

The basic packaging is fine, but the prices are way too high.

[Flag](#)

Like



rogerrossi ★ 1 month ago

Channels should be offered fairly - not our all or nothing system we currently have. Why should I be forced to purchase programmign I don't want? That is fair to the consumer? I understand that some Canadian content will be threatened - perhpas it is time for bad programming (whether canadian or not) finally be put to rest! This is pave the way for good Canadian content, which cnsumers will choose and watch.

[Flag](#)

Like



mrhuffman ★ 1 month ago

Question 1: No ... the large basket of programming has too many useless stations & programs. More is not better. It is lousey value for our money.

Question 2: A very reasonable fee for selected channels. Reduce advertising on commercial channels selected.

[Flag](#)

Like



rickdetenbeck ★ 1 month ago

We should be able to pick which channels we get based on type and class. The basic rate should give us x number of channnels to choose so if we used to be from another area we could pick those channels instead of the local alternate labguage channels.

[Flag](#)

Like



rickdetenbeck ★ 1 month ago

We shoild have full control of channels we seletec with the basic rate covering X number of regular channnels and premium packages covering a set number of premium channels. We then can get just the channels we want plus we could select local programming from more than one region and skip the alternate language channels and other channels we never watch.

[Flag](#)

Like



Dina ★ 1 month ago

When I first signed up for Bell Satellite there were two Ottawa stations, carrying local news and the commercials from accessible advertisors. The second channel subsequently shut down, and Bell removed the Ottawa feed a couple years ago, limiting it only to noon, evening and nighttime news. It used to replay the nighttime news before Canada AM in the morning, which it has also stopped.

I will not be shopping at the diamond outlet in Sudbury, nor am I particularly interested in the

latest shooting in Toronto, but because I come from lesser populated demographics, I have no access to information about my surroundings.

Cable thinks local stations should generate their own revenue from advertisers, but no business will throw their advertising dollars to a medium that will not be seen if people disconnect the service they are paying very dearly for.

In the last few years I have watched less and less "service" from my provider, and the current system is circling the drain. I am now seeing hour after hour of infomercials-which generate income for the providers, and reality shows-which are much cheaper to produce, religion, and off-air. If they are carrying nothing, why would I keep using them?

Cable should be required to carry the stations for the fee that we think we are paying for "local" and all advertising revenue be retained by the station that sourced it. They lucked out for years, and now it is time to take the hit and do like every business, and actually pay for the goods they garnering their incomes from by re-selling.

I just read through some of the other posts, and must comment on "Bundling". It is standard in everything you shop for. It is \$1.00 for one croissant or \$5.00 for 12 so that doesn't mean you could or should be able to purchase 6 for \$2.50! For the cable/satellite providers to have a one-by-one selection would mean many stations that would not be viewed enough to keep them on the air-which some would respond "survival of the fittest" and are glad they're gone. But like cutting funding to the Arts, sometimes the less-popular choices have to be supported by the majority.

[Flag](#)

Like

 *Mike Allan* ★ [1 month ago](#)

I am extremely dissatisfied with my cable company, Rogers. I have recently discontinued service entirely and permanently due to Rogers' practice of removing content from the basic package and elevating it to higher (more expensive) tiers.

It is despicable that Rogers would snag local broadcasters' Over the Air broadcasts and re-sell it at a profit without compensating the local broadcasters.

[Flag](#)

Like

 *Debra* ★ [1 month ago](#)

I would like the option to pay for those channels I watch and NOT pay for those channels I do not. I should not have to take channel A to receive channel B, if I will never watch channel A. How would anyone have an accurate assesment of the validity of a channel if it is artificially supported?

[Flag](#)

Like

 *Debra Stephens* ★ [1 month ago](#)

I would like the option to pay for those channels I watch and NOT pay for those channels I do not. I should not have to take channel A to receive channel B, if I will never watch channel A. How would anyone have an accurate assesment of the validity of a channel if it is artificially supported?

[Flag](#)

Like

 *Bill Davidson* ★ [1 month ago](#)

There are too many specialty channels. Reduce the specialty channels and move the content back to regular TV. Prices are too high for specialty channels for what is provided. Too much duplication on the channels and on other channels the companies own.

[Flag](#)

Like



snair ★ [1 month ago](#)

As it is we are not able to pick and choose what we want, can only select the packages with abnormal price tags to it. We should be able to see what channels we want to see and it should be made free since we spend our time to sit through to see all the the ads.

If I have to pay a penny more I will just cancel the subscription once and for all.

[Flag](#)

Like



bobb ★ [1 month ago](#)

I am satisfied with the channels I receive. I would prefer greater options to "pick and pay". The regulations can be changed to support this, or people will just get teh content they want via the Internet.

[Flag](#)

Like



Pat ★ [1 month ago](#)

No I am not satisfied by my cable company's programming. First of all it is far over priced. Secondly I resent having to pay for bundles and being stuck with many channels I have no interest in just to watch a few I want.

We should be able to create our own bundles, or pay for individual cannels. So much per channel with perhapse a discount for volume. For example \$10 for 1 to 10 channels, \$18 for 20 etc.

I also believe there is far to much regulation by the CTRC as to what the cable companies have to offer. I feel like big brother is out there watching! God forbid I should choose to watch too much U.S. content.

[Flag](#)

Like



fmiller ★ [1 month ago](#)

I would prefer to be able to choose from ALL channels up to a numerical limit -- i.e. not have to "upgrade" to a more expensive package just to get one or two channels that are not covered in the basic offering.

[Flag](#)

Like



Crystal ★ [1 month ago](#)

Why should we have to pay more for services that we don't get to choose?at this time I have soo many chanelns that I must pay for but don't ever watch.I cannot afford to pay any more for inadequate services and WILL CANCEL if I am forced to pay more every month.

[Flag](#)

Like



lefty884 ★ [1 month ago](#)

I am not totaly pleased with the way my tv is offered to me. there are many basic channels I do not watch yet I receive. there are some that are inappropriate for my children yet they still are available on tv. However the cost of the individual channels would probably be astronomical.

One option would be to allow customers to opt out of analog tv if digital is available.

If customers were willing to pay for set top boxes then the analog signal could be filtered out then channels you want could be ordered.

[Flag](#)

Like



markpomero ★ 1 month ago

I would like to pick and choose what channels I want

[Flag](#)

[Like](#)



James M ★ 1 month ago

1.) No I'm not satisfied. Give each channel a monthly fee. And let me pick the channels I want. That's to mean I would pay for local T.V. this would simply give me the option to opt of of local T.V. Which doesn't provide me any services. Give the "regular" broadcast channels a lower fee. Then give specialty channels a higher fee. Do I want HGTV and W channel? Nope. But do I have to pay for them to get TSN and Discovery. Yup for some reason I do.

[Flag](#)

[Like](#)



Crystal ★ 1 month ago

we all want that but in the end they are gonna screw us and charge us anyways.

[Flag](#)

[Like](#)



Judi E ★ 1 month ago

I think \$20 a month for basic cable is OK. But, why can't I select the channels that I want? I would certainly have local channels as part of my choices, but to get the documentary channel, I would have to take a sports channel--duh? Why???

[Flag](#)

[Like](#)



monarch44 ★ 1 month ago

I don't know what purpose this sham holds - clearly it's all about protecting the corporate interests (some of them not even within the borders of this country) the oligopoly. Clearly it's NOT about protecting the consumers, culture, or the future structure required to keep this country in play now and into the future. I fear the CRTC functions like the walk button at a busy intersection - I'm invited to push it knowing it's useless - this little button isn't going to change the force of the traffic.

But I'm asked and therefore, for no other purpose than the sentiment - I will obligingly push the button.

No I am not satisfied. Why are we protecting these guys?

Since the 2002 CRTC deregulation of fees, Rogers has increased theirs by 85%. We pay the highest fees and are delivered mediocrity for it. I would happily pay the already exorbitant costs that I do pay - IF I COULD JUST GET WHAT I WANT WHEN I WANT IT!!!

I would advise everyone not to get caught up in the argument between cable and conventional OTA's - it's license renewal time - there is need for diversion.

There will be much foot stomping, crying poor, blame gaming, fear and heart-string tactics.

Everyone (including the broadcasters) would be wise to look beyond and keep to the following: for the pleasure of leasing our airwaves, which are a public good - these broadcasting corporations are responsible to us - the people of this country - to providing us with the best service at the best prices, and carrying varied and stimulating content as we desire - whichever one gets to that gate first is sure to win. So stop whining for the love of God and get creative - here's a clue - give us something we want.

[Flag](#)

[Like](#)



Donna Campbell ★ 1 month ago

1. Definitely not satisfied with how programming is made available to me. Options do not

represent good value for my money because I am forced to pay for many channels I do not want!

2. Allow me to pay only for channels I want.

[Flag](#)

Like

 *hnicol* ★ [1 month ago](#)

I am absolutely not happy with the way programming is made available by my cable company. I've had both cable and satellite and one is as bad as the other.

The way satellite and cable providers package programs is highway robbery. First a subscriber must pay for the basic service, then depending on the channels desired, must purchase those channels within packages of channels.

The packages are never a grouping of the same interests, ie History Channel, TLC, and Biography Channel together, nope, that would be three different packages, with the "Cow Milking Channel", and other garbage thrown in.

How would you like to go to the grocery store and find that everything was in packages ? You want to buy a can of peas, but to purchase the peas, you must buy a package containing the can of peas a can of pickled cumquats, and a can of dog food. Strangely the other two store in your town do the exact same packaging ??? All of this under the "careful watch" of the CGC, Canadian Grocery Commission ???

I think the way channels are offered is the problem. After that it doesn't matter if the local TV channel charges the cable and satellite providers or not. If they have quality programming they will make money, if they don't they won't.

[Flag](#)

Like

 *Robert Keller* ★ [1 month ago](#)

No! We should be able to choose our television programs we want to watch without having all the other channels forced on us.

[Flag](#)

Like

 *stanw05* ★ [1 month ago](#)

1. Not satisfied with the current situation. We do not get value for our money.

2. Bundling of services is not acceptable. We should be allowed to pick only the channels we want to watch.

[Flag](#)

Like

 *Brian* ★ [1 month ago](#)

No. It is far too expensive! In order to obtain the programming I want I am spending \$95 per month. This is twice as much as our neighbours in the south.

As well, I have to choose 'packages' of channels, many of which I do not watch. I should be able to select only the channels that I want and pay for only those channels.

[Flag](#)

Like

 *Randy* ★ [1 month ago](#)

I am very unhappy with the way television programming is bundled. The basic bundle is too large and expensive. This is not good value for money as I am forced to pay for things I will never watch.

I would prefer if the local channels were offered as a separate bundle at little or no cost. I would like to have the option to add channels individually and not as part of an expensive bundle.

[Flag](#)

Like



harries ★ [1 month ago](#)

I purchased the 'Fully Loaded Bundle" from Shaw. Over the last few years I have found that it was not only not "Full" but that they wanted additional fees for all services added. Please change regulations so that the consumer can choose individual channels without the limits imposed by having to buy packages.

[Flag](#)

Like



twister7777 ★ [1 month ago](#)

I'm totally dissatisfied with the choices that I have for the money I'm paying. The basic block is twice to high for the crap it is containing and he do not have large enough group of HD channels. More than 50 % of people have an HDTV but several providers aren't providing enough channels to choose from. Why can't we get nice channels like ESPN, Speed USA and other channels that will show what I want to see ?

I want my actual cable provide to offer me, to select only the channels I want to watch, at unity selection (like Dish network does in the USA). I do not want a basic block, consisting of 80 % of channels that I don't watch. Oblige my to select a minimum of 20 channels to start, I have no problem with that, but I'll have channels that I want to have, not those that I'm forced to watch.

We need more HD channels and a better quality of them. If you compare Fox HD with quality with CBC quality, you'll see a big difference between. More and more have a HDTV but cannot really enjoy it to the maximum because there is way too much compression into the image and sound quality

[Flag](#)

Like



barbarafiselier ★ [1 month ago](#)

I Value local news and programming. I do not like that my cable requires me to buy packages with station i never watch. What are they doing with this money. I would rather pay for my local station than which I enjoy watching rather that station like speed CNN HLN MTV CTM SLICE

[Flag](#)

Like



BAREND IDE ★ [1 month ago](#)

I FEEL THAT WE ARE ALREADY PAYING TOO MUCH FOR THE TAGS WE RECEIVE. I STRONGLY AM THINKING OF GOING TO SAT.TV MORE CHANNELS FOR THE SAME PAY.MY MONTHLY PAY IS NOW 150 DOLLARS. SAT.TV IS NOT MORE.

[Flag](#)

Like



Glenn J ★ [1 month ago](#)

Nice simple method... choose ONLY the channels you want and eliminate "packages". They are nothing more than a ripoff scam now. Oh and you can't have X channel w/o first buying X package. What a load of crap.

If that was the way it worked crap like "shopping" channel etc would vanish real fast.

[Flag](#)

Like



bcgersfan ★ [1 month ago](#)

Bundling of services means a costly package is required in order to get the few channels I actually watch. Channels should be available individually.

[Flag](#)

Like

 *Lin* ★ [1 month ago](#)

I don't think I should have to pay for the channels I don't watch. Seems to me television should be less expensive since everyone knows that reality shows cost less to produce. And there are so many of them now.

[Flag](#)

[Like](#)

 *jenniferhoey* ★ [1 month ago](#)

1.No, I am not satisfied. No, it does not represent good value for my money. I am paying for boring re-runs, old movies, and ridiculous reality TV shows that represent the moral decay of our society, and the Americanization of our country and our youth.

2.I think we should be able to have a set number of channels per price package & that we get to choose the programming within those parameters. The basic cable package that is standard is a complete waste of money. There are only 3 or 4 channels that I would willingly subscribe to within the first 28 channels. Then, from 29 to 70 only another handful that I would like to continue subscribing to.

Please, offer more flexibility in the cable packages. And, someone needs to come up with better programming. And, STOP THE DREADFUL RE-RUNS. There are so many newer movies to choose from - put some new stuff on!!!

Thanks for your time.

[Flag](#)

[Like](#)

 *Lynne Jeffreys* ★ [1 month ago](#)

For 9 years I have had Look TV. A small company that had digital signals from the CN tower. Sadly, they sold their bandwidths to someone(probably for internet use) and have closed the TV service. The new company didn't want anything to do with it. Look Tv gave you the choice of choosing what channels you wanted to watch, but they did do a tiered system towards the end. I was sad to see them go because they provided, for me, the right mix of channels. Now I have Shaw and I'm just testing the waters to see how they are. At least they seem better than Bell or Rogers. I would love to be able to watch only what I pay for even if it was 1 station it is the ONE station I CHOOSE to watch, not what they tell me to watch.

[Flag](#)

[Like](#)

 *gew* ★ [1 month ago](#)

Canadians have great choice in viewing content. But we have to buy bundles and packages that clutter our subscription lists with useless or special interest content that we find ourselves paying for whether we want it or not. I would pay the same for channel by channel choices even if I got a net content of fewer channels but at least just the ones that I want without all the special interest stuff.

[Flag](#)

[Like](#)

 *Cathy Fouchard* ★ [1 month ago](#)

I'd prefer that I could pick individual channels to watch rather than bundling that's provided by the cable companies.

[Flag](#)

[Like](#)

 *cindyls* ★ [1 month ago](#)

There has to be a better way to provide the variety of specific channels I want to see than the current method of bundling. I have chosen some satellite bundles only so I can watch one or two channels...just let me watch what I want and give me menu and display choices that don't show every channel available even if I don't subscribe.

[Flag](#)

Like



blain ★ [1 month ago](#)

Why are we stuck with paying for channels that half the time are broadcasting paid programming or the show is being re-run for the 37th time?

[Flag](#)

Like



carolmackenzie ★ [1 month ago](#)

I have a subscription to basic services. Of the 18 or so stations offered with this packages I only watch 2 consistently and 4 occasionally. I WILL cancel this subscription if the rate goes up. I MIGHT consider a rate increase - if I get to choose the stations I wish to watch AND if there are a reasonable number of channels (not less than 10) in the proposed package.

[Flag](#)

Like



lpel ★ [1 month ago](#)

In a free enterprise system I should be able to pay for only the channels I chose to subscribe to. Not what someone else "bundles" them to be.

[Flag](#)

Like



Marlyn Haigh ★ [1 month ago](#)

When you purchase bundles you get a certain number of channels in that bundle. I would like to pick the channels I get in that bundle, not a bunch of duplicate channels which I currently have. Currently there are 5 or 6 channels with the same programs on them. Not what I would choose.

[Flag](#)

Like



edchecksummerlandbc ★ [1 month ago](#)

no to question #1 Consumer should be able to pick the channels they wish to purchase quest.
#2

[Flag](#)

Like



Jim ★ [1 month ago](#)

I am an anglophone Canadian and I am proud to live in a country as culturally diverse as Canada. I realize that there are two official languages and I am completely comfortable with the harmony of french and english language/signage in our daily lives as Canadians. What I am not comfortable with is the fact that my current satellite provider burdens my monthly bill with multiple channels - all of french language content. Why should I pay for channels that are broadcast in a language that I do not speak or understand? I completely understand that there is a very large audience for said french programming - I also understand that the CRTC mandates that cable and satellite providers carry a certain quota of Canadian content. What I do not understand is why the satellite provider cannot simply offer an "anglophone" bundle to those Canadians who speak english and a "francophone bundle" for those who speak french. Better still - as many others have mentioned in their comments, why not allow the consumer to pick and pay for only the channels that we wish to subscribe to. Quit forcing us to choose bundles when we really only want the one popular channel within that bundle - it is great marketing for the purpose of making money for the satellite company... it is unfortunately very expensive for the average Canadian to afford. And now they wish to increase our monthly bills again with this latest proposal ??? That is simply wrong.

[Flag](#)

Like

 *Dave* ★ [1 month ago](#)

Neil Rowe has the right idea. I would like the right to choose individual channels instead of taking a package that includes channels I will never watch (cable or satellite). The only way some low calibre channels can survive is to be bundled with desirable channels.

[Flag](#)

Like

 *greg* ★ [1 month ago](#)

your damn web site doesn't work
twice now it has hung or lost my inputs

[Flag](#)

Like

 *fred b* ★ [1 month ago](#)

right now,i do not have freedom of choice,though this was what the advent of digital tv was supposed to allow.instead,i have a lot of channels i have to subscribe to,hidden in packages of tv i do want to watch!!!e.g. cbc news,aboriginal channel,shopping channel,horse racing channel,etc.

the fees i'm already paying to my government to prop up CBC and "local" channels take way more of my disposable income than i like to think,that if it increases any more,i'll start cutting back on programming!!!

[Flag](#)

Like

 *Tony F* ★ [1 month ago](#)

I do not like the packaging of channels we have at present. The options available are not good value for the consumer's money. To get the very few channels I enjoy I am forced to buy an awful lot of channels that I never watch and some I heartily dislike! I would like the right to choose individual channels.

[Flag](#)

Like

 *Trudy* ★ [1 month ago](#)

I believe that people should be able to choose specifically the channels that they want to pay for and not package deals where many channels are not wanted.

[Flag](#)

Like

 *lousy choice* ★ [1 month ago](#)

NO NO NO

No choice just lots of channels with the same thing

POOR value for money; I now pay 4 times as much for 100 times less content; speciality channels now carry everything!

Pay for each channel...why pay for 10 CBC channels carrying the same thing!

[Flag](#)

Like

 *Julien Gaudet* ★ [1 month ago](#)

I am unsatisfied, but fear any change to the existing structure of programming delivery by cable companies would spur these companies to boost charges to support an ever-expanding bottom line. I would favour more flexibility in channel bundling, e.g.: purchasing a programming bundle of six channels because of only two channels within that bundle artificially supports the four

other channels. I would favour regulation of individual channel prices as well as flexible bundling and regulation of bundle prices as well.

[Flag](#)

[Like](#)



Julien Gaudet ★ [1 month ago](#)

I am unsatisfied, but fear any change to the existing structure of programming delivery by cable companies would spur these companies to boost charges to support an ever-expanding bottom line. I would favour more flexibility in channel bundling, e.g.: purchasing a programming bundle of six channels because of only two channels within that bundle artificially supports the four other channels. I would favour regulation of individual channel prices as well as flexible bundling and regulation of bundle prices as well.

[Flag](#)

[Like](#)



Guest ★ [1 month ago](#)

Throughout this whole debate, the big networks have never committed to keeping local television stations on the air or otherwise supporting local programming.

[Flag](#)

[Like](#)



Guest ★ [1 month ago](#)

Throughout this whole debate, the big networks have never committed to keeping local television stations on the air or otherwise supporting local programming.

[Flag](#)

[Like](#)



Irene ★ [1 month ago](#)

I am totally NOT satisfied with value received from my cable provider. I pay for channels that I would never subscribe to, but have no choice. Rates have gone up in May/09 and again October/09. I don't care what their reasoning is, only that it comes out of my pocket. I only see GREED reflected by them.

[Flag](#)

[Like](#)



Irene ★ [1 month ago](#)

I am totally NOT satisfied with value received from my cable provider. I pay for channels that I would never subscribe to, but have no choice. Rates have gone up in May/09 and again October/09. I don't care what their reasoning is, only that it comes out of my pocket. I only see GREED reflected by them.

[Flag](#)

[Like](#)



rosalindwaxman ★ [1 month ago](#)

We do not view a large number of channels but just view those that we consider to be quality programs with an educational focus. The current system of bundling is really of no use to us and is a waste of money. We would prefer to pay for the channels we really want and not have to surf through all the trash channels

[Flag](#)

[Like](#)



Charlene McCleary ★ [1 month ago](#)

Throughout this whole debate, the big networks have never committed to keeping local television stations on the air or otherwise supporting local programming.

And yet any new TV Tax will actually be charged in addition to the CRTC's Local Programming

Improvement Fund fee of 1.5% that already went into effect this year!

[Flag](#)

[Like](#)



andyyaworski ★ [1 month ago](#)

I am not satisfied with how programming is offered under the CRTC rules.

I find it irritating to be paying for specialty channels in bundles that I would never pay for on their own. Such as Ontario channels that make no effort to garner national advertising revenue or programming.

I prefer in an open system whereby the Cable companies offer basic local channels and are free to bundle any other specialty channels how they see fit.

If Canadian cable channels are under performing then they should either cost more to subscribe to or be allowed to fold. If Canadians want US specialty channels then the onus is on the US cable networks to provide such channels with Canadian content as per CRTC regulations. The CRTC is trying to micro & macro manage Canadian content, when all that is really needed is to manage it on the channel by channel basis. The CRTC's work with the HBO Canada channel is an excellent example of managing Canadian content at the specialty channel level.

[Flag](#)

[Like](#)



johnrpaterson ★ [1 month ago](#)

1. Deregulation of the broadcasting industry has resulted in the creation of a few cable giants who charge far too much and don't offer real choices in packaging options. The packages are stacked to maximize profit. Cable prices have risen dramatically over the past number of years - as have cable company profits.

2. Consumers should be able to select ONLY the channels they want. There should be an option available to receive the local TV channel plus channels carrying national and international news ie. CBC; CTV at nominal cost. TV is such an important medium that we cannot afford to have it controlled by cable giants.

[Flag](#)

[Like](#)



nalinasingh ★ [1 month ago](#)

i DO NOT SUPPORT THE TAX

[Flag](#)

[Like](#)



ericvc ★ [1 month ago](#)

If you want local TV then do not get satellite. I have yet to see a satellite company that has CTV from Northern Ontario. included in there bundles. I will never get satellite service for that reason and now they want more money so that i can get the ottawa news... I want local TV regardless of the provider that i am with, and im not talking about the toronto, hamilton and ottawa news. I want northern Ontario news regardless of the provider i choose. Cable companies should just pay there share of Local TV.

If any changes are to occur, I would expect for them(local TV) to get some sort of settlement since they(Cable companies) have been profitting from local TV at no charge.

[Flag](#)

[Like](#)



Bill ★ [1 month ago](#)

I currently receive my TV from over-the-air broadcasters and I would only be interested in satellite service (I can't get cable) if I can select the channels I want without having to buy a predefined package.

[Flag](#)

Like



garryandethelharris ★ [1 month ago](#)

Flag

Like



Steady Jed ★ [1 month ago](#)

Why must there be stations at all? Why can't we simply subscribe to programs?

Flag

Like



danieldevos ★ [1 month ago](#)

I would like to see all local channels go digital and be able to be picked up by off air antennas like what happened in the States. I visited my parents this summer. They live in the Windsor area and they can pick up so many off air digital stations that having cable or satellite tv for your programming is no longer needed. That's what Canada has to do, stop cable and satellite companies from having a monopoly on how we receive our channels. There is not much in programming that I prefer to even watch.

Flag

Like



Renaud Gagne ★ [1 month ago](#)

It is not more local t.v. we want. We want ESPN, ESPN2, ESPNCLASSIC, HBO, TNT, FX, VERSUS, TBS. The American versions. Not the bastardized Canadian versions we get. We should be able to access any American channels we want. That's what I would pay more for. Not more local channels. How can we have Al-Jazeera and not more American channels. Get with it CRTC. The main networks want a t.v. tax. But they each have multiple stations. Maybe they should drop some of them. How many stations does the taxpayer funded CBC own?

Flag

Like



Joe Fraser ★ [1 month ago](#)

I would like the right to choose the channels I want rather than having to take a package that has programs I would never watch. Right now, with Shaw I have basic and tier 2, some 40 channels, with only 5 or 6 that I watch, which I have to pay \$59 per month. That is highway robbery! Ten dollars a month per channel!

I should have the right to choose the channels I want and not have to take the garbage that comes with the package!

Flag

Like



Jim ★ [1 month ago](#)

No I am not satisfied! I think we should only pay for the channels that we watch! You should examine the content of the channels offered. I sometimes only watch one program from a channel, most channels I completely ignore. Why should we pay for these channels? On top of that, the cable and satellite companies (just like the phone companies) offer ridiculous, gimmicky packages that in the end means that you are stuck with channels that you would never watch in order to get a few programs that you want.

What we really need is HD on demand that offers everything on a pay-per-view basis; commercial free! Onto that, add CBC NW and CNN.

Flag

Like

 [larrys1](#) ★ [1 month ago](#)

Totally dissatisfied. Lumping service packages is wrong, and only perpetuates poor programming. Individual channels should be offered at the same rate and allow the cream to rise to the top. I realize this may cause Canadian content to suffer as some are really bad and by rights should suffer. Good ones like Discovery would rise to the top. Maybe Canadian producers would do better if they had to compete on the open market. Set boxes should not be required as this is another cash cow for the providers. They again have this section of the market sowed up and are not competitive. They lump these units in packages which require we sign up for up to 3 years at exorbitant rates or pay inflated prices for them. These boxes could be built in to TV receivers by the manufacturers and would be if the CRTC policies were changed. Otherwise the setboxes would then be on the market at competitive rates.

[Flag](#)

Like

 [Deltatoo](#) ★ [1 month ago](#)

Commercial television has evolved into commercials lightly interspersed with tv programming. There is another model used in Europe where programming content actually is the greater part of each hour of broadcasting. Take the BBC which offers high quality tv programming with a lot less commercial minutes than in Canada. This is also the case in Switzerland where each household pays about \$200 per year to receive tv and radio. The broadcasters are limited to the number of commercials minutes they can air. Canadian television could be much more enjoyable if we did not have to put up with the unrelenting commercials.

[Flag](#)

Like

 [Lolo](#) ★ [1 month ago](#)

do not think it is good value for your money. They "package" channels together in a manner that makes you opt for more packages in order for you to get a channel you want. Would be much better if we could choose a "package" for ourselves---maybe allow us so many channels to make up our own packages. i.e.: I have no children in my household---why do I have to have all the kid channels included in a package that I want that has 2 channels I like to watch They do this so that we will have to opt for the larger packages and thus pay more money

[Flag](#)

Like

 [S Cardwell](#) ★ [1 month ago](#)

If the CRTC decides that networks will be allowed to charge for their channels then the CRTC should also give consumers the right to decide whether or not they want to subscribe to those channels. Very little of their programming is local.

I would like to see more channels available outside of packages.

[Flag](#)

Like

 [John Bowen](#) ★ [1 month ago](#)

The last two months of contrived combative messaging has been an exercise in who can yell the loudest. But no Canadian gives any credence to any side of this feud. Forgotten in all of the yelling is the Network viewer and Cable/Satellite user. The user base, in an oligopoly, has no control and only the CRTC can attempt to bring some sanity to a situation that one way or the other is destined to cost the consumer more.

The problem with the Networks is that their business model is outdated and until they determine their future model, they are seeking new revenue sources. The Cable/Satellite providers won't take a hit so they are put into a position of raising their service rates, which are already high compared to the U.S. So here's how I see it.

LET THE MARKET DECIDE!

Let the Cable/Satellite providers decide what they want to view. Let us select what we want and charge us by selection. The share of audience for the network or cable channel would determine the charge. Cable/Satellite providers would collect the fees and remit a portion (to be determined by CRTC) to network or cable channel.

Most of us would get all the selection we really want for about the same cost per month. For those of us with more exotic tastes, we could spend more to get more.

This approach to provision would reward networks and cable channels that drive larger audiences and cause others to be eliminated.

And the beauty is that the technology to provide this service already exists.

The potential elimination of some cable channels will likely be a major concern of the CRTC. Fees that, in reality, are a subsidy have propped many of these marginal channels up. Concerns about Canadian cultural programming, if truly a concern, would have to be addressed by the CRTC. I for one however, am tired of propping up channels that I have to buy in a package and never watch.

Increasingly Canadians are watching their favourite programs on-line. Is this not the ultimate in customized viewing? It's not network/cable selection but specific program selection.

Individual selection by users is long overdue

[Flag](#)

Like



Lindsey ★ [1 month ago](#)

Canadian content ?????? Give me a break !!

The only Canadian content I always see on local TV is government bashing by the individual TV news personalities.

Really folks, it is a matter of being competitive just like any business and if those "local TV stations can't stand the heat, then you know the story, get out of the kitchen !!

I am definately NOT paying the tax for a bailout and if made to do so, then the cable company (Shaw) will have to disconnect my service.

[Flag](#)

Like



pt ★ [1 month ago](#)

The packages should be less cluttered. Remove channels I do not watch and never will. Why do I have to pay for basic channels and bundles that I never watch. Give me true choice and I would have about ten to fifteen channels max.

[Flag](#)

Like



alicia butson ★ [1 month ago](#)

I don't like the bundles of channels I must purchase to get about 4 stations I watch.I realize the bundling helps my cable company support the service.I would prefer to pay for the stations/programs I watch.However I do not want my cable cost to rise because of carriage fees that broadcast companies[ie CTV, CBC etc]want to charge. Don't these broadcasters make additional money from their specialty channels?Presently I do not have digital service nor high definition, but would prefer to pay for these at some point rather than a new fee imposed to recoup carriage costs.

[Flag](#)

Like



pgates ★ [1 month ago](#)

No I don't want my cable bill to go up another \$10.00 a month and who knows where it could go

after that

[Flag](#)

[Like](#)



[koalatee](#) ★ [1 month ago](#)

I have absolutely no choice but to get my television by satellite. The cost is very high already for what I pay and having to pay an additional sum for local tv doesn't make any sense whatsoever. I wish I could pick and choose which channels I wanted instead of being lumped into taking complete package sets just for a few channels that I really want. Living in a rural community you expect to pay more for some items but not get gauged for everything!

[Flag](#)

[Like](#)



[richhoward](#) ★ [1 month ago](#)

No I am not satisfied with what I get for a large sum of money. I think in this day and age we could have more choice instead of having decided for us.

[Flag](#)

[Like](#)



[Dawn](#) ★ [1 month ago](#)

I feel I pay enough for the package that I subscribe to. How many Canadians watch local stations? I share my viewing time between both Canadian & U.S. I feel that I'm caught in between a dispute between cable companies, local stations & the CRTC. The burden will fall on my shoulders as well as all other Cable subscribers to once again pay for the idea of an extra \$10.00 fee. I'm already upset about the \$5.00 charge passed onto me as a subscriber to Rogers when you the CRTC didn't think it should have been. As a retired pensioner my pockets are only so deep. My question is: Are the airways free? If so, why is there a dispute? Does local T.V. deserve a fee? Should cable companies be paying a fee? If so, settle the dispute between you, don't involve me or pass the fee on to me. It's bad enough that Roger's & Bell Express Vue are the only two we Canadians are able to subscribe to. Where's the freedom to choose for ourselves?

[Flag](#)

[Like](#)



[Matt Hills](#) ★ [1 month ago](#)

This is simple. If Canadian broadcasting companies want to negotiate with cable providers then cable providers should not be force to have x% of Canadian content. If there content is good, then providers will pay for it. If Canadian broadcasting companies want to force providers to have their content... Well... That doesn't sound like any fair negotiation could happen.

I will not watch any TV from any provider that has a "TV Tax" The internet has enough legal content... Itunes etc...

[Flag](#)

[Like](#)



[G Leopard by S D Bilkoski](#) ★ [1 month ago](#)

I Have been a subscriber to Bell Expressvu for many years, and subscribed to the then "Legacy" 6 Pack package for a package fee. This package included the sports channels "TSN" and "TSN2", channels 400 and 401 respectively.

A number of months ago Bell changed the "Legacy" package and removed "TSN2" from the package, and we therefore lost our enjoyment of this channel, (no notice, no communication from Bell) (Our bill didn't go down in cost)

We wanted to watch curling on "TSN2" today, and I called Bell to

inquire why we were not receiving this channel anymore.

I was told "TSN2" is not available to anyone still subscribing to the older "Legacy" package, and could not be added to my list of subscribed channels.

In order to again receive "TSN2" I would have to cancel my subscription to the older "Legacy" package and subscribe to the newer "Genesis" package at an increased cost of approximately \$11.00 per month, plus taxes. This equates to over \$12.00/mo to again receive "TSN2".

In my opinion, this is an unfair business practice.

Only two satellite providers in Canada.
Market needs to be opened to the US providers, for more competition

Subscriptions packages should be at the discretion of the subscriber, not the provider, and the provider rates should be regulated and fixed.

[Flag](#)

Like



elliott ★ [1 month ago](#)

I agree with Neil, I would like to be able to pick the individual channels I want to watch, not what the cable/satellite companies want you to watch.

[Flag](#)

Like



frankdrebin ★ [1 month ago](#)

The networks should be mandatory and made part of basic cable. The specialty channels should be offered as part of an a la carte package.

[Flag](#)

Like



Bernard in Ottawa ★ [1 month ago](#)

I think the following would please consumers the most:

1) Require by law that ALL providers (cable, satellite, ISP, etc.) MUST offer the option for consumers to pay per channel. It must be advertised to the same degree bundles are. They could still offer bundles, but those of us who don't want extra channels shouldn't have to pay for them. This arrangement would be most instructive about what we consumers want and could lead to a more mature and sophisticated market with greater onus on sellers than us buyers.

2) In order to protect Canadian content, don't use arbitrary formulas and other cultural engineering nonsense like geographic blocking. Use something very simple: money. More specifically, make Canadian content tax free! No taxes in paying for production, and no sales tax to pay to see it. That way the cost of production and broadcast of Canadian content is lowered -- financial incentive to try to do a good job, but if said content is awful it still won't survive because we consumers won't buy garbage for long, even if it is was 13-15% cheaper.

3) Totally revamp the advertising business in broadcasting by requiring all providers to offer programming without advertising, programming with very limited advertising (like only at the hour and half-hour), and programming with whatever degree of advertising that could feasibly generate revenue -- the one exception being to ban any advertising or marketing masquerading as information or news. Thus there would be more choices and options be offered to consumers, and it should allow reputable broadcasters from around the world to compete in our market via satellite or Internet.

[Flag](#)

Like

 [paulconnell](#) ★ [1 month ago](#)

I believe that if local TV becomes a fee for service channel then the consumer must be allowed to pay or not pay for these channels. They will still be available over the air to receive if people don't want them as part of their cable package. We should be entering (now) the era of pay for channel service much as one can pick and choose which apps or say music one wants to consume. No more bundles, No more guaranteed carrying of local signals. Pay for what you consume!

[Flag](#)

[Like](#)

 [paulconnell](#) ★ [1 month ago](#)

I believe that if local TV becomes a fee for service channel then the consumer must be allowed to pay or not pay for these channels. They will still be available over the air to receive if people don't want them as part of their cable package. We should be entering (NOW) the era of pay for channel service much as one can pick and choose which apps or say music one wants to consume. No more bundles! No more guaranteed carriage of local signals! Pay for what you consume.

[Flag](#)

[Like](#)

 [Erika Green](#) ★ [1 month ago](#)

Right now, there IS no choice. Bundles & packages are not choice, they are forcing us to take things we don't want for an excessive cost.

When I look at the amount I am paying every year for channels and programs I have no interest in, it strikes me that I can spend that money on DVDs and discontinue cable TV altogether. If it's the only way to get the programs I want, uninterrupted by advertising, then it sounds like a very good deal to me.

Listen up, cable & satellite providers -- you're driving viewers away with the lack of choice & excessive advertising.

[Flag](#)

[Like](#)

 [Suilong Jiao](#) ★ [1 month ago](#)

1. I was not satisfied with how television programming is made available to me by cable company. It is expensive for a bundle with most of free programming and limited quality channels. That is why I am using the Other-the-air free TV services now.

2. I would prefer to choose my own channels and pay by channels. I also believe that cable/satellite companies have the obligation to pay CBC/CTV etc if they carry those programs in their bundles. it is not fair if cable/satellite companies make profits but not share them with carriers like CBC/CTV.

[Flag](#)

[Like](#)

 [dlc](#) ★ [1 month ago](#)

1.no and no again. Television programming is bluntly awful and I have to purchase a huge number of unwanted channels to get the few I really want.

2.let me buy just the channels I want and not theme packs. Just announced by Quebecor today and should be mandated across Canada.

[Flag](#)

[Like](#)

 [gbstone](#) ★ [1 month ago](#)

1. More flexibility to pick and choose channels or build custom bundles would be a great enhancement. However what i get right now is good value to me

[Flag](#)[Like](#)*Dave and Donna R* ★ [1 month ago](#)

We would prefer that we have the option to pick and choose that local stations that we wish to view and not have all the local stations shoved down our throats as part of a package.

[Flag](#)[Like](#)*Sandra* ★ [1 month ago](#)

First of all, I wish we had a choice of cable companies available for use. I understand this is probably not possible due to the physical infrastructure of the providers but currently if we don't want to go to satellite, we are forced to use the one cable station that provides service to our area. Our household has a very small cable service provider and the quality of their signal and choice of programming is not as good as others, yet they charge the same price. As far as the so called "TV Tax" is concerned, this is just a tag placed on a surcharge that the cable stations will pass along to the consumer if they are regulated to pay the local Canadian broadcasters for the privilege of delivering their signal. Rightly or wrongly, at least call it for what it is. The promotional ads of the cable companies are very misleading as it is them that will impose this surcharge. Television, and especially Canadian television, is a disgrace. Creativity and quality have gone the way of reality shows and "entertainment" gossip because it's so much cheaper. Our family's viewing has diminished to an average of 1 hour a day because there are so few good television shows available for viewing. The sole source of revenue for broadcasters is advertisement. I'm not sure that is enough anymore with the myriad of choices available to advertisers these days. It's a huge Catch 22. Without strong revenues quality programming cannot be produced, without strong programming audiences will diminish, without strong audiences advertisers will find other means to get their messages out. Do the cable companies pay to carry US programming? If they do, why aren't they paying Canadian broadcasters who also have the expense of developing programming? The cable companies and Canadian broadcasters need to get together and work out a reasonable solution to the benefit of Canadian consumers and their own financial well-being. Stop bashing each other and utilize that time and energy into a workable solution. Compromise! Cable companies have a wealth of "other" services they make revenue on. Not so the broadcast companies. Why pass any additional cost onto the consumer. I'm so sick of hearing the cable companies' whining I'm seriously considering cancelling my cable and watching the few shows that still have some merit via the internet. At absolutely no cost! No wonder Canadian broadcasters like Global are providing this service free of charge. It's their dime, they have every right. Now I wonder where those old "bunny ears" are stored and if I can still pick up my local TV station with them? As regulators, the CRTC needs to take a stand on this issue and get these two talking toward a fair and reasonable outcome at no additional expense to the already over-charged consumer. If there was true competition among cable companies, we probably wouldn't have this problem.

[Flag](#)[Like](#)*Sandra* ★ [1 month ago](#)

First of all, I wish we had a choice of cable companies available for use. I understand this is probably not possible due to the physical infrastructure of the providers but currently if we don't want to go to satellite, we are forced to use the one cable station that provides service to our area. Our household has a very small cable service provider and the quality of their signal and choice of programming is not as good as others, yet they charge the same price. As far as the so called "TV Tax" is concerned, this is just a tag placed on a surcharge that the cable stations will pass along to the consumer if they are regulated to pay the local Canadian broadcasters for the privilege of delivering their signal. Rightly or wrongly, at least call it for what it is. The promotional ads of the cable companies are very misleading as it is them that will impose this surcharge. Television, and especially Canadian television, is a disgrace. Creativity and quality have gone the way of reality shows and "entertainment" gossip because it's so much cheaper. Our family's viewing has diminished to an average of 1 hour a day because there are so few good television shows available for viewing. The sole source of revenue for broadcasters is advertisement. I'm not sure that is enough anymore with the myriad of choices available to advertisers these days. It's a huge Catch 22. Without strong revenues quality programming

cannot be produced, without strong programming audiences will diminish, without strong audiences advertisers will find other means to get their messages out. Do the cable companies pay to carry US programming? If they do, why aren't they paying Canadian broadcasters who also have the expense of developing programming? The cable companies and Canadian broadcasters need to get together and work out a reasonable solution to the benefit of Canadian consumers and their own financial well-being. Stop bashing each other and utilize that time and energy into a workable solution. Compromise! Cable companies have a wealth of "other" services they make revenue on. Not so the broadcast companies. Why pass any additional cost onto the consumer. I'm so sick of hearing the cable companies' whining I'm seriously considering cancelling my cable and watching the few shows that still have some merit via the internet. At absolutely no cost! No wonder Canadian broadcasters like Global are providing this service free of charge. It's their dime, they have every right. Now I wonder where those old "bunny ears" are stored and if I can still pick up my local TV station with them? As regulators, the CRTC needs to take a stand on this issue and get these two talking toward a fair and reasonable outcome at no additional expense to the already over-charged consumer. If there was true competition among cable companies, we probably wouldn't have this problem.

[Flag](#)

Like

 *cgleeson* ★ [1 month ago](#)

No, I am not satisfied with how television programming is offered by my satellite company. It is marginally better than the service offered by the local cable company, but only by the thinnest of margins.

The policy of forcing station bundles on consumers is just no longer justified. Frankly, there are stations that I am forced to purchase that I find offensive, and others that I find irrelevant. Some are Canadian, some are foreign. I get my service from a satellite service, and there are no "local" channels at all. I enjoy many of the Canadian channels, and would probably select a great many of them on my own. I do not like having to take programming I simply have no interest in. The CRTC should eliminate the requirement to bundle, and should also regulate the fees charged to consumers, since right now there is no way to justify them. Besides, the cable and satellite services are, essential monopolies, and care very little for the opinion of the customer.

[Flag](#)

Like

 *P Withers* ★ [1 month ago](#)

I do not receive a local channel because it is not offered by my provider (Bell). I would like the right to subscribe to individual channels rather than "bundles" as presently presented. Currently it is very expensive to receive the channels I would like to receive without receiving many channels in which I have no interest.

[Flag](#)

Like

 *P Withers* ★ [1 month ago](#)

I also believe that the basic package should always include a local channel

[Flag](#)

Like

 *robert whitlock* ★ [1 month ago](#)

I find that the programming packages (basic) provide too many non essential channels. we seem to pay for fringe channels e.x.(other language or religious channels) yet we have to buy then inorder to purchase channels we want. since we are paying for the channels as consumers then we should be allowed to purchase what we want .not what the cable and satellite providers want us to buy. i wouldn't buy a car that only came with a (other lanuage radio).so why should i have to purchase other lanuage channels i don't listen too.

[Flag](#)

Like



robertpereira ★ [1 month ago](#)

No I am not satisfied with how television programming is made available. For the number of channels I watch with the number of hours available during each day I should not pay for the extra channels. I should only pay for what channels I select.

[Flag](#)

Like



Jaypeezee ★ [1 month ago](#)

CRTC states (see above) "ultimate goal is to ensure that Canadians can benefit from the broadcasting system". What is this? And "can"? Reading the submitted comments it is obvious that the majority of subscribers' are dissatisfied with their servers' channel pckaging. I am certain that the powers at CRTC are well aware of the dissatisfaction but are powerless and/or choose not to carryout CRTC's mandate of serving Canadians. I have taken the time to add my comments from deep frustration even knowing that my comments and the others will not be considered. And Mr. von Finckenstein, I'm certain, will not be provided a recap of the Canadians' comments for the panel to consider even though CRTC claims the comments matter to CRTC. Comments:

* cable companies charge excessive rates and should not be permitted to tax more

* CRTC should ensure there is TV cable competition in a given area. Why is there more than one cellular telephone and internet server in most areas but only one TV cable server

* my server boasts providing "X" number of channels, but invariably the same program is aired on 2-3 different channels for which I'm charged.

* if I want a specific channel, to get it, I must accept my server's bundle which may contain several channels I never watch but am forced to pay extra just for that specific channel. CRTC must mandate that subscribers choose the channels they want and pay only for the chosen channels and eliminate bundling and/or packaging.

In summary, CRTC should revisit its roots and its mandate and begin serving Canadians by ceasing the forthcoming hearings, advise the providers to stop whining and if they cannot provide what the subscribers want, maybe it is time they got out of the TV business.

[Flag](#)

Like



Sean ★ [1 month ago](#)

I am NOT satisfied with the way in which television programming is being provided by my cable company and it's overpriced. I think that they came up with their different levels of programming bundles around the same time domestic car companies came up with trim levels on cars without seatbelts that could explode on impact. If I want one or two options that cost a few hundred dollars, why should I have to buy a 'package' that includes ten things I don't really care about for thousands to get the one or two? Great for them and mass production but how about me the consumer? We all are aware of how much market share the domestic car makers have lost due to poor quality and design. Cable is no different, I want to view a high quality picture for the money I pay and recognize that a single station can't provide the variety of content at a time I might be in the mood to enjoy. However, if the cable companies have figured out how to send me just the number of channels in the package I've paid for, it strikes me they could do that with ALL the stations and let me decide which ones I actually want with channel by channel costing. Further to this, I know there is the argument that packages include popular channels which subsidize not so popular channels but why not have both? Packages as we do now but at a lower cost than they are currently combined with individual pricing by station and/or the ability to create your own package (but not including premium stuff like PPV obviously) and give consumers real choice! If I want 15 or 20 stations I shouldn't have to pay for 50, maybe there needs to be some minimum level and I accept that but I should be able to choose and change the stations I want whether individually or in a personal package so that I can save my money and actually get what I want as opposed to how it is now. As more people start using the internet to watch TV when they want, cable and satellite companies will have to change or die.

[Flag](#)

Like



Linda ★ [1 month ago](#)

I am sick of paying for channels I never watch because of bundling. I would like to choose the three public stations and the 5 cable stations and be charged just for that. I am thinking of cancelling my cable after two months because I don't want to pay \$75 dollars a month to watch 9 channels. I think cable shareholders are greedy beyond measure and don't care about us the consumer and we the public are giving them the airwaves and they take complete advantage. Cable companies believe Canadians are stupid and won't fight back. They are wrong, I know I am not the only one mad about this. I know so many people who have just cancelled their cable out of sheer frustration at the billing. Attitude of staff is not that great either showing what comes down from the top. Please charge the companies for the use of the local airways and give us back more local content. And give customers the right to pick the channels we want to watch and only charge us for those.

[Flag](#)

Like

 Stan ★ [1 month ago](#)

To question one.

No -- I have wondered, over the last decade, with the advancements made in regards to electronics and such, why is it that I can not rent just one single channel. I would gladly pay a dollar a month for just one channel. I have noticed that with each passing year my package seems to get more repeat channels. Why MUST we all pay for repeating channels? I know you can rent a specific channel to view - say ,a special game or fight, why cant that same idea apply to ANY channel on the list?As far as I am able to see , the cable companies are just as greedy as our Government workers. If they made 400 million in profit ...just last year, why attempt to piss off the people with a rise in cost for something that they can not even provide at the most basic of levels . (pay for one channel -get one channel). I asked this question to a Rodgers customer service Rep. and was told that all subscribers MUST take a basic package DEAL because our Gov. says it has to be that way.The Government says thats not so - they only require that subscribers have a news channel as part of the service. It would be so refreshing to see (know) just one single company do the right thing just once -that is - if you are making a profit in the millions of dollars - give at least half of it back to the people that actually made it for you in the first place or adjust the cost accordingly for the following year. There will come a time when T.V will be a luxury that cant be afforded by the average person, we are well on the way ther now.

To question 2

Not as bunches - rent one get one.

[Flag](#)

Like

 Sean ★ [1 month ago](#)

I am NOT satisfied with the way in which television programming is being provided by my cable company and it's overpriced. I think that they came up with their different levels of programming bundles around the same time domestic car companies came up with trim levels on cars without seatbelts that could explode on impact. If I want one or two options that cost a few hundred dollars, why should I have to buy a 'package' that includes ten things I don't really care about for thousands to get the one or two? Great for them and mass production but how about me the consumer? We all are aware of how much market share the domestic car makers have lost due to poor quality and design. Cable is no different, I want to view a high quality picture for the money I pay and recognize that a single station can't provide the variety of content at a time I might be in the mood to enjoy. However, if the cable companies have figured out how to send me just the number of channels in the package I've paid for, it strikes me they could do that with ALL the stations and let me decide which ones I acutally want with channel by channel costing. Further to this, I know there is the argument that packages include popular channels which subsidize not so popular channels but why not have both? Packages as we do now but at a lower cost than they are currently combined with individual pricing by station and/or the ability to create your own package (but not including premium stuff like PPV obviously) and give consumers real choice! If I want 15 or 20 stations I shouldn't have to pay for 50, maybe there needs to be some minimum level and I accept that but I should be able to choose and change the stations I want whether individually or in a personal package so that I can save my money and actually get what I want as opposed to how it is now. As more people start using the internet to watch TV when they want, cable and satellite companies will have to

change or die.

[Flag](#)

Like



Dino ★ [1 month ago](#)

I should be able to pick each and every channel I want and not be forced into packages!

[Flag](#)

Like



M. Price ★ [1 month ago](#)

I am not satisfied with the manner in which my cable provider bundles their channels! I am forced to pay for content "that I have absolutely no interest in ". My cable provider sold me the hi-definition box and provided the available high-def channels for four years, but recently I was forced to pay another \$4.95 a month to continue to receive these high-def channels in the future! It appears that my cable provider was selling high-def receivers, but did not inform their customers that they would have to pay additional money to receive the high-def signals in the future! Within the last 5 years my total cable/internet monthly bill has gone from \$86.00 to over a \$110.00 per month. I am not receiving anything different than when I first subscribed and I have bought the modem, and high-def receiver.

Why not allow the public to buy what they want "instead of allowing the bundling of inferior channels, that would not survive otherwise"? The CRTC is allowing this to take place and this is similar to allowing the telephone providers to charge the license access fee! As Canadians we are being over taxed for all the government regulations that are constantly being applied! The CRTC is funded by the tax-payers and I am personally sick and tired of the CRTC assisting these various service providers to continue to keep gouging the paying public!

[Flag](#)

Like



Larry ★ [1 month ago](#)

OK...this one infuriates me! I hate bundled TV packages!!!! Cable and satellite companies should offer all stations individually to consumers, not bundle them, or at least have the basic package and offer all others individually. We are all aware that they bundle bad stations that essentially no one wants to watch in their bundles just to fill the package.

I am amazed how often I go to look for something to watch and can only find two or three shows worth watching out of one hundred channels....the quality sucks....there is so much crap on TV these days!

TV stations that have terrible programming should be allowed to die out, not be kept alive because they are bundled. This is definitely not good value for the money! I am to the point now, where I only watch about 1 hour of TV generally in the evening, because I cannot find much to watch. This has got to change!

[Flag](#)

Like



Albert ★ [1 month ago](#)

The day the tv stations and or the CRTC can find and impliment the viewer to pay for a free over the air signal is the day they can charge for a free service.

The time has come to get rid of the channels that don't have programming that we the consumer wants.

The CRTC is an appointed body not elected,so do your job and control rate increases,not impose them as you have just done in reference to the(Local Programming Improvement Fund). When did we becme a communist country with dictators.

[Flag](#)

Like



Steven P ★ [1 month ago](#)

I think most of the comments are on the button. Why are we always required to pay for unwanted channels? The effort required to program my receiver is the same whether I select individual or grouped packages, and I believe now with Shaw / formerly Starchoice I can select my own bundles or channels.

I think if the cable / satellite companies don't become more adaptive and cost effective the internet will take over. We'll all be watching YOUTV...

[Flag](#)

Like



Dave ★ [1 month ago](#)

Bundling is not consumer-friendly. Simply offer one at a time, or maybe a 5-pack, 10-pack, etc, without all sorts of restrictions and 'theme' packs.

[Flag](#)

Like



Albert ★ [1 month ago](#)

2009.12.08

Cable companies must consider giving customers the ability to choose individual channels, and a customer only pays for those channels so chosen. The package thing is totally ridiculous -- why should I pay for those channels I do not want to watch ?

Cable companies must pay TV companies, because they are using TV companies' signals to do things, including shipping them to customers' dwellings.

[Flag](#)

Like



Albert ★ [1 month ago](#)

2009.12.08

Cable companies must consider giving customers the ability to choose individual channels, and a customer only pays for those channels so chosen. The package thing is totally ridiculous -- why should I pay for those channels I do not want to watch ?

Cable companies must pay TV companies, because they are using TV companies' signals to do things, including shipping them to customers' dwellings.

[Flag](#)

Like



Bart Crashley ★ [1 month ago](#)

1. No, I think for whatever cable charges as a basic fee, let me pick 30 channels i want not the 30 they give me. Why is TSN on Tier 1 cable? Basically, basic cable is way too expensive and they make you pay for that before you can get anything else.

2. For myself cable TV is not good value but digital is. I pay \$1.99 to connect the box and it gets me a bunch of channels I don't have to pay extra for that I actually watch (i.e., Eastern feeds of US networks, NFL Network, KTLA, WGN, WPIX, Sportsnet Ontario and West).

[Flag](#)

Like



Marc N ★ [1 month ago](#)

I am not satisfied with the way television programming is made available. For what I am interested in watching, I would be willing to pay for single channels. I find poor value for the options available as we pay high fees for the bundles of channels when only a few channels are worth it from my point of view.

[Flag](#)

Like



Paul M-C ★ [1 month ago](#)

I am not satisfied with how television programming is made available. I would be quite prepared to pay a fee per channel as I am quite sure it would be less expensive for me.

Beyond that, I dont want my fees going to support television that the CRTC thinks is a good thing. I cannot see how 'Comer Gas' (and the rest of the Canadian content) has any positive impact on this country or its culture. Of course the only thing worse is the CRTC interfering with the internet.

[Flag](#)

Like



Larry ★ [1 month ago](#)

I am not satisfied with the current system at all. A basic package is fine as long as it contains only one channel from each network, not one from each time zone. That is ridiculous. After the basic I would rather be able to pick and choose the individual channels I want rather than the various bundles that contain multiple channels that I will never watch. I realize this may cost more on a per channel basis but the value would be greater to me.

[Flag](#)

Like



barry wheeler ★ [1 month ago](#)

I have a concern with what is sold as a 'high definition' channel. There seems to be no regulation on what percentage of the broadcast material on any of these channels is in fact in high definition. Some times the stations simply stretch the media to make it appear to fill a high definition screen. Other times the shows broadcast were only made for the older aspect resolution and therefore has 'black bars' on the sides. It would be nice if a channel is marketed as HD that the overwhelming majority of its content is in fact that.

[Flag](#)

Like



Don ★ [1 month ago](#)

The CRTC has to stop forcing unwanted services down our throats for the benefit of a few coddled insiders. We pay far too much in hidden fees and taxes already. Let the consumers decide what they want to pay for and more importantly, what they DON'T want. The good services will prosper and the bad ones will fail. It's called democracy and freedom of choice. Of course, then we might not need a CRTC, which could lead to even more savings.

Hmmmmmm.....

[Flag](#)

Like



B Fraser ★ [1 month ago](#)

let us choose the individual channels we want to pay for .. no more of this "tier" system.. where we're forced to pay for 9 channels when we only want one.

[Flag](#)

Like



Peter Fillmore ★ [1 month ago](#)

1. No, I'm far from satisfied. The options don't offer good value for money.
2. I'm interested in only a few channels and don't want to have to pay for the others. So get rid of the bundles.
3. A specific complaint: why doesn't my local cable monopoly offer TVO?

[Flag](#)

Like



Sazook ★ [1 month ago](#)

Interactive is the way of the future with facebook ,twitter etc. I thoroughly enjoy commenting on the news through CTV and CBC sites.I understand that certain comments should not be posted for certain reasons. My posts on the CTV have been nearly totally censored as of late,, for no real reason[according to the rules].I know it seems like a trivial point BUT,,if someone within CTV has that kind of power to silence ordinary citizens at such a low level of management I shudder to think about what goes on at upper levels of the company! I CERTAINLY do not want to pay my hard-earned money to be censored by CTV . I was not even going to bother commenting on this issue, until they started ignoring my input,, now I would like to let the crtc know how I feel.

I'm thinking the cable/satellite companies will likely set up similar systems for their customers input, then people [myself] will surely go there instead.. CTV wants me to support them??? CTV should quit shooting themselves in the foot and then asking me /government to help them out.....

[Flag](#)

Like



Shaun Ritchie ★ [1 month ago](#)

No, the packages provided do not add value or are worth the money. We are dictated as to what choice we have for packages. It seems that the packages are created with 1 or 2 good channels and the rest is crap. We are forced to get multiple packages for the few channels we may want. Plus the packages that are created do not make sense. Look at music channels. How many packages have music, why not one package for all music.

Not satisfied at all. Should be able to create my own packages.

How about i cancel my cable and continue to download my shows and watch them on my tv.

I want dish network. More chanel, low low monthly price. \$20.00 / month

[Flag](#)

Like



s hastings ★ [1 month ago](#)

I am not satisfied with the options available and do not believe they represent goo value I receive for my money.

I would like to be able to choose the channels I want to receive and not packages which consists of channels I do not want

[Flag](#)

Like



lindakenney ★ [1 month ago](#)

I wish to have fair choice for what I pay for. Many channels go unwatched with packages lumped together with cable provider. Want to choose separate channels, and still have LOCAL TV which is important to any community. Tired of cable blaming networks, vis versa. The customer deserves better, there is only so much disposable income for people today, you can't get blood out of a stone!

[Flag](#)

Like



Linda Johnson ★ [1 month ago](#)

Exactly what Canadian content is the CRTC protecting by forcing us to subscribe to the Canadian networks when the only programming they air are American shows? CTV airs the Super Bowl on CTV, yet it relegates the CANADIAN Grey Cup to TSN so not to interfere with its line-up of one American program after another. CTV cancels "Canadian Idol" but continues to air "American Idol". The Canadian broadcasters paid in excess of \$800 million to purchase the exclusive rights to American programs. Perhaps they should be investing some of those millions in the local stations they are so determined to save. I'm seriously considering erecting a rooftop antenna so I can say good-bye to signal substitution once and for all and restore my freedom of choice to watch American programming on the originating American networks.

[Flag](#)[Like](#)*Matty* ★ [1 month ago](#)

I do not believe Canadian consumers should be forced to pay for services or channels they have no interest in. The way the current bundle system works people are paying for channels they have no zero interest in. With everything switching over to digital it is much easier now for cable and satellite distributors to allow their customers to pick and choose what they want to receive and pay for and this is how the system should work in the future.

[Flag](#)[Like](#)*Mike* ★ [1 month ago](#)

I don't have cable, so I can't really comment too well other than to say the new digital stations have some serious bugs to work out. But I have looked into cable and it doesn't seem to be worth the price since I can get most of what I need online.

I do miss some specialty stations but I hate the idea of having to pay for a package for 3-4 stations. Cable companies should be more of a sushi buffet than a bento box. Let the customers have ultimate freedom in their channel choices.

[Flag](#)[Like](#)*Mike Clare* ★ [1 month ago](#)

Bundling forces you to surf through and pay for channels that you may not want to watch in order to get those that you do. Could there be a basic service (as there is now) and a small charge for channels X Y & Z? If you can do pay for view why not something such as this?

[Flag](#)[Like](#)*Robert Laskey* ★ [1 month ago](#)

I am interested in selecting only a small number of HD channels, not having interest in the remainder of the offering. As it stands now, I am not able to choose only those HD channels I want, but in fact have to choose a significantly large and expensive package to get to these channels. Requesting only the channels I want from my provider I was simply told they cannot do it. Not very customer service oriented.

I would like to have the option of choosing only the channels I want, and pay only for those channels.

[Flag](#)[Like](#)*aiforbes* ★ [1 month ago](#)

1. No.
2. All channels on cable or satellite should be available on an a la carte / pick-and-pay basis . . . there should be tiering or bundling requirement. Bundles could still be offered for cost savings or convenience but should require CRTC approval to ensure the selection includes local television and a reasonable cross section of channels from multiple media owners (competition assurance).

Ideally, I would like to see all Canadian cablecasters offered a DTV OTA frequency & provided with options / mechanism to transmit a scrambled signal which consumers could access and unscramble via a direct-to-telecast subscription. This would help to create real competition in the distribution market, which is a duopoly at present (cable vs. satellite) where what competition exists is limited by numerous factors (e.g. apartment dwellers and those in certain areas can't put up a satellite dish or find a satellite dish won't work; cable remains unavailable in certain areas).

[Flag](#)[Like](#)*f nord* ★ [1 month ago](#)

I can't afford cable. When I could, very few channels in addition to the "basic" channels were of any interest to me whatsoever. I couldn't get the ones I really wanted to see without paying extra -- in addition to paying for all those that I had no interest in whatsoever.

Perhaps cable companies should be required to donate a basic package to poor people, seniors, disabled people, etc., and in exchange for that be *allowed* to carry the basic cable stations that people really want to watch: CBC, CFTO, Global, City-TV, TVO.

[Flag](#)[Like](#)*Michael Iliffe* ★ [1 month ago](#)

The selection of channels should be up to the individual consumer/user. The packages which couple unwanted channels with those a person wants should be eliminated. Consumers have been captive to the cable companies for too long. It is time the consumer had the choice.

[Flag](#)[Like](#)*lewmacdonald* ★ [1 month ago](#)

Not satisfied. I do not subscribe as a result. Rabbit ears only for me. Even though I can afford to pay for cable, subjecting myself to the advertising that comes with the programming is not a priority for me.

Media ("programming") is not a commodity; it is our cultural fabric; its the air that democracy breathes. We need to get corporations out of TV. It needs to be democratized and the programming responsive to and controlled by the folks who own the signals (us).

[Flag](#)[Like](#)*Norman Farrell* ★ [1 month ago](#)

Prices are excessive for TV feeds by cable, satellite or telephone line. It is not coincidence that signal delivery is dominated by fewer and fewer suppliers. Every additional step toward monopoly results in higher prices. Open the industry to competition. Without true competition, regulate pricing strictly to allow suppliers return similar to any other risk-free investments.

[Flag](#)[Like](#)*Jane* ★ [1 month ago](#)

I'm in a slightly rural area (1.25 hours from downtown Toronto). There is NO cable service here, except by expensive satellite or other options. #1: Make cable accessible everywhere. When I did have cable in Toronto, I disliked all bundled packages; therefore, opted out totally. #2: Let consumers choose what channels they want (I don't want many, so paying \$5/per is okay with me). I believe local stations and Canadian content are important. #3: Cable cos. should pay distribution fees, which SHOULD NOT be passed on to consumers. #4: The CRTC should regulate cable fees. #5: Canadian content should continue to be mandated.

[Flag](#)[Like](#)*Debbie McGee* ★ [1 month ago](#)

I am disgusted by the way the cable companies are packaging channels. We are paying for many channels we do not need or watch, just so we can access the ones we do want to watch.

I would like a return to a basic cable package, with the option to add on what individual

channels we wish to purchase on top of that.

[Flag](#)

Like



[jonser5](#) ★ [1 month ago](#)

I think everyone has the same set of complaints in this department. Service costs too much in general for one. And the second is that you can't pick only the channels you want, you have to pay for five channels you don't want to get the one that you do? In what other service industry is that even plausible? If it were any other establishment that tried to do that to you, you would simply walk away. But in Canada we only have a limited amount of providers for these services and they all use the same tactics so we really have no choice in the matter. I would have to say that the CRTC has made a huge mistake in allowing this to go on for so long. The only people who would disagree would be the cable and satellite providers themselves.

[Flag](#)

Like



[A. Elie](#) ★ [1 month ago](#)

1. The fees we pay the cable company are OUTRAGEOUS, yet the programming is poor beyond belief.
2. Please make it mandatory that the cable and satellite companies offer each individual customer the option of choosing just the channels they want.

[Flag](#)

Like



[D. Rogers](#) ★ [1 month ago](#)

I am satisfied with the concept of a basic-service cable package of CBC, private Canadian, CPAC, TV Ontario, Weather Network, and Parliamentary channels, as the CRTC currently requires.

Beyond this basic package, channels should NOT be packaged. Customers should be allowed to subscribe to the individual channels that they wish. Technology should allow individual selections. Packages invariably mean that unwanted channels are packaged together with channels that the customer desires.

[Flag](#)

Like



[charlesschau](#) ★ [1 month ago](#)

there should be no mandatory programming whatsoever. Let us purchase the channels we want and not be stuck with channels we do not want.

We pay for channels we want now only to have simulcasting wipe out the benefit of the channel we turn on. (I personally hate the Canadian channels not editing the language on otherwise reasonably good movies when I could see the edited version if it was not simulcasting. I detest the Canadian channels self promotion when the program I picked was on an 'other than Canadian broadcaster channel' and this is put before me due to simulcasting.) I detest having to purchase several channels via a package just to watch programming on one given channel.

We have a total of 12 channels which we would purchase if given the option to purchase only what we want. Six of these are Canadian broadcast channels.

[Flag](#)

Like



[edwinedaniel](#) ★ [1 month ago](#)

I want local programming to be available through my satellite company. Moreover, I think that the local stations should be able to charge a modest fee for providing this service through the satellite service.

However, I am totally dissatisfied with the limited choice of packages allowed by the cable companies. These should be much more flexible and priced accordingly.

[Flag](#)[Like](#)*Susan* ★ [1 month ago](#)

Now that I know that my cable company is not paying the local tv stations for their feeds, but they are charging me for the channels, I do not feel that my cable subscription is good value for the money. I do not like how you have to pay for a whole additional package just to get one or two channels that you want. I should be able to buy the additional channels that I want individually.

[Flag](#)[Like](#)*liz* ★ [1 month ago](#)

I am satisfied with the stations I receive and when traveling in the province or out I find it easy to locate the local station.

[Flag](#)[Like](#)*saharaiced* ★ [1 month ago](#)

would prefer not to bundle, as currently have 54 channels, but only regularly watch about 10 (those with local, national or international news).

[Flag](#)[Like](#)*David BCL* ★ [1 month ago](#)

The CRTC could help matters immeasurably by making available access to the "specialty channels" over the air. The signal is already there, it is only a question of the consumer purchasing hardware such as a dish and receiver.

I do not know how the customer could pay the specialty channel provider and gain access to a unscrambled signal, but this would open competition and allow the consumer to choose what digital specialty channels they wish to subscribe. I, for example, would be completely happy with over the air network and local channel broadcasts and a subscription to TSN. I would be happy to pay TSN \$4 per month for access to their programming.

[Flag](#)[Like](#)*hansmarilynathke* ★ [1 month ago](#)

Question 1. - No we would prefer to be able to chose the chaneln we want rather them being packaged as they presently are.The value is not there due to inferior programming.I do not need nor want many of the chaneln or what is on them. Neither should we have to pay more!

Question 2. - As above, be able to pick chaneln that are of interest to me.

[Flag](#)[Like](#)*Buela* ★ [1 month ago](#)

I believe the repetitive programming and charges to the viewer are not fair. I believe all channels should be individually selected by the viewer and not in useless packages for profit.

[Flag](#)[Like](#)*Cs* ★ [1 month ago](#)

I would like to pay for the channels I want to watch. The current pattern of nearly all channels provided the same format mass-produced slop/reality type shows that provide for no intellectual

growth or at least variety among viewers is unacceptable. the niche marketing of television shows means that if one is unprepared or unable to afford a multitude of packages, one has little to watch as either entertainment or for edification. Perhaps paying for the same basic package and then being able to choose from all available "extra" channels would allow families to find programming suitable for all members. Too many of the "packages" are geared to one person or another and continue to support the fragmentation of home viewing. This only benefits the cable companies and the Best Buys that sell the extra equipment for each member of the family. True variety on stations would be a welcome return.

[Flag](#)

Like



Brian ★ [1 month ago](#)

No NO NO not at all. I want to buy 10 to 20 channels at a fair rate. To get what i want is roughly 60 to 80 form these companies but i only want to watch 10 to 20 channels not 200. plus where i live i can choose Bell or Rogers. Is that a competitive market. Seems almost like a monopoly to me????????? Stop forcing to pay for CRAP we will never watch !

[Flag](#)

Like



Ken Purdye ★ [1 month ago](#)

Get rid of bundling and tied-selling.

Let the consumer choose and pay for the channels he/she wants, without being forced to get other channels. Then, for example, if I'm really interested in CTV/Global's version of local television, I've got the choice. The channels that people want to pay for will survive; others, that are subsidized by the current tied-selling model will fall by the wayside. Isn't that the "free market" to which everybody pays lip service?

[Flag](#)

Like



mikewalker ★ [1 month ago](#)

1. I am not satisfied with the current bundling of channels. I do not receive value for my money as I must purchase content I find offensive in order to receive that which I deem necessary (Local Content is Essential).

2. I should be able to choose channels on an individual basis. High Definition TV should not be an option as it is now the industry standard.

[Flag](#)

Like



John and Elizabeth Beeching ★ [1 month ago](#)

We are presently using Shaw TV. I have at least once said we would like to select the stations we want and pay only for them. Presently we subscribe to "basic" with some 30 or more stations on it. We use only under 10. Shaw replied it would be too costly. We replied that to our knowledge no company would buy 30 products if they were only going to use a third and the rest is waste. The "too costly" relates to stations that might not be popular and under such a system would go under and to profits not to company satisfaction. The technology to be able to select channels is already there as they are already using it.

[Flag](#)

Like



davurs ★ [1 month ago](#)

1 and 2. I would prefer an included basic package of Canadian channels and beyond that to subscribe to channels individually (at an affordable delivery cost). I feel that the cable/satellite companies are making a good profit at the present time and there is no need for them to be requesting more money to cover any allotment granted local TV stations.

[Flag](#)

Like



Rev. L. Bruce Pocock ★ [1 month ago](#)

Please help us to get the service we want and not the service they want us to have. There are about 3/4 of the channels on my TV set I never ever want to see and will never watch, yet I have to pay for them. Technology must be available to allow us all to select and pay for only those channels we want. The present system is so absurd as to be laughable, if it were not for the cost we have to pay for it.

[Flag](#)

Like



Tess ★ [1 month ago](#)

ABSOLUTELY NO, I do not have CABLE COMPANIES!!!!

the cable COMPANY ,ROGERS, I live in Toronto, OR the satellite Dish offered by Bell, force me take packages of supposedly hundreds of channels that have the same programs!!! and regurgitated programs irrelevant at this stage and age, I cannot pick and choose the 3to5 channels that are the only ones that offer something worth to be watched,because the way the company "packages" with the intent to gauge and force you to pay over 70 dollars a month to access the channels,and even RADIO!! on tv???? what for?

2.channels should be Offered at a realistically well price,basic cable and options so that I have choice, not like: 200 "channels"= \$68.00, 5 channel "oh we do not have that"! or "5 channels? oh that is \$35.00 at month at \$7.00 a channel "

[Flag](#)

Like



Loretta ★ [1 month ago](#)

No, as a rural Canadian, I am not satisfied. For example, Newsworld is, or at least was, a CBC news network. Why in heaven is it among the channels that cost extra in the cable company bundles. Also, because there is little or no signal in the air and we can't use an antenna to watch television in rural and remote areas, those of us who are interested in using this medium must pay for services, unlike our urban counterparts.

I would prefer that a basic service was offered free of charge to all residents of Canada and then extra channels for those who want them would be much more. This is in keeping with our public broadcasters mandate -- in today's world, basic telecommunications should be much more accessible to all.

[Flag](#)

Like



Susanna ★ [1 month ago](#)

I am not happy with my cable company. I have little choice and am being charged for services I don't want, even as part of my basic cable package. They are making me pay for multiple cable outlets even though I only have one. They told me they just include this in the basic cable price, and I have no choice. I also have to use their internet modem and pay to rent it every month, again this is included in the basic price and I have no choice, even though I have my own modem.

I feel like my basic cable and internet services are outrageously priced. And I agree with the comment that this is because there is no competition. It is true. I want to watch local channels and local community channels so I subscribe to cable, not satellite. But I have no choice as to which cable company because otherwise I would certainly switch. The customer service I receive from one of the big 2 is little more than insulting, as you can get old waiting for a rep to get to your call.

I would like to choose which channels I subscribe to and not feel like I am being gouged at every turn by my cable company with little choice but to grin and bear it. Or I guess my only choice is to opt out, which is pretty sad.

[Flag](#)

Like



harryaleslie ★ [1 month ago](#)

I am not satisfied with how TV is provided by Rogers Cable. I feel that their monopolistic services do not provide value for money in part because of the inability for me to select which channels I receive in addition to the mandatory ones. I would prefer to receive mandatory channels like CBC and TVO as part of a minimum service for minimal cost and be allowed to select channels one by one or in packages of 5 or 10 that are my choices of what to receive at an additional per channel fee.

[Flag](#)

Like



ML Chown ★ [1 month ago](#)

I feel that viewers should be able to purchase the channels they are interested in watching, instead of the present system where viewers have to choose a bundling option

[Flag](#)

Like



Des Emery ★ [1 month ago](#)

Production of all radio and TV programming is essentially local, even when it is produced for wider distribution. Production will occur whether or not any particular customer chooses to tune in to it or not. Distribution - by cable or satellite or any other means - should therefore also be chosen by each customer. There is no reason why each choice could not be metered and billed to the customer by the provider when the customer chooses a specific method of distribution.

The production of a particular program will happen and its popularity will determine if that production continues or is discontinued. Production and distribution have no absolute relationship to each other, other than being involved in the general existence and use of radio and TV as information sources, whether public or private.

[Flag](#)

Like



B. Gallpen ★ [1 month ago](#)

I would wish the CRTC to keep requiring the cable companies to carry the local TV stations. (Local city, local prov. & CBC) After that, I would like to choose the other channels I receive instead of being forced to pay for channels which I never watch.

[Flag](#)

Like



Barbara ★ [1 month ago](#)

Basically, I agree with Neil. However, I do not mind putting up with some advertising in order to keep our costs down.

[Flag](#)

Like



RML ★ [1 month ago](#)

For the 30 odd years as a cable subscriber, the cost has gone up exponentially, yet I have never had the privilege of choosing which channels I wanted. These past few months, I have listened to and read the ads put out by both parties. As I see it, both claim to be "victims" but WE THE CONSUMERS are the real victims. The cable company simply ADDS any extra charges to us, the consumers.

What role does the CRT actually play when questions concerning gouging by cable companies are forwarded to the cable company in question?

The government has a role to play in this saga, simply because its taxpayers are being "shafted" once again!

[Flag](#)

Like



shawn ★ [1 month ago](#)

I am not happy with being forced into packages that contain alot of channels that I don't want. Out of the 50 or so channels we currently have under our plans we watch maybe 5 to see the programs we enjoy. The other stations have really low quality shows, that would never make it if it was truly a free market that was left to the subscribers to purchase. Why do we need to artificially provide and audience for these channels that should be left to fail. Let's reduce the amount of crap on the air.

[Flag](#)

[Like](#)



shawnfaubert ★ [1 month ago](#)

I am not happy with being forced into packages that contain alot of channels that I don't want. Out of the 50 or so channels we currently have under our plans we watch maybe 5 to see the programs we enjoy. The other stations have really low quality shows, that would never make it if it was truly a free market that was left to the subscribers to purchase. Why do we need to artificially provide and audience for these channels that should be left to fail. Let's reduce the amount of crap on the air.

Give me the ability to pick every channel from a list. I can create my own line-up then of channels.

[Flag](#)

[Like](#)



shawnfaubert ★ [1 month ago](#)

I am not happy with being forced into packages that contain alot of channels that I don't want. Out of the 50 or so channels we currently have under our plans we watch maybe 5 to see the programs we enjoy. The other stations have really low quality shows, that would never make it if it was truly a free market that was left to the subscribers to purchase. Why do we need to artificially provide and audience for these channels that should be left to fail. Let's reduce the amount of crap on the air.

Give me the ability to pick every channel from a list. I can create my own line-up then of channels.

[Flag](#)

[Like](#)



Colin ★ [1 month ago](#)

I am not satisfied with the channel bundles offered and don't feel it is money well spent. I would prefer to be able to choose the channels I want to watch and leave the ones I don't regardless of the local versus USA versus specialty channels. Forget about the high \$\$ base fee which includes a whole bunch of channels I am not interested in.

[Flag](#)

[Like](#)



Kelowna Bob ★ [1 month ago](#)

The current system used by cable companies should be scrapped. Cable subscribers should be able to select which channels they wish to have and pay for rather than the current system of having to select among packages which usually contain a number of channels which are not wanted nor ever viewed by the subscriber. Under this system, subscribers could put together a package of channels that they wish to watch rather than having to pay for a package containing channels that they never watch.

[Flag](#)

[Like](#)



Kimberly Smith ★ [1 month ago](#)

I use high speed internet and free to air television and radio. Not interested in cable or satellite

services.

[Flag](#)

Like

 *Wayne* ★ [1 month ago](#)

Anybody who's satisfied with the way programming is made available by service providers is either made of money or extremely indiscriminate in their viewing preferences. If anything requires regulation, it should be the practice of forcing subscribers to accept anything other than those services which they specifically request. It should be the duty of neither the service provider nor the consumer to prop-up TV stations that do not offer programming of interest to the consumer. If there is no appetite for a particular station's offerings, then it's time for them to either adjust to the market or leave it entirely. No company can function if it cannot sell its product, and no consumer should be forced to buy a product they do not want. Let's put an end to "bundling", and let the market sort out itself. If, in this procedure, "my" channels are the ones to fall by the wayside, so be it. As a consumer, I neither need nor expect charity from any corporation, including my government.

[Flag](#)

Like

 *mikedcleaver* ★ [1 month ago](#)

I recently have downgraded my cable tv service to basic. That's because I object to paying \$65 a month to get the few optional channels that I watch. I also am able to get the 3 Vancouver HD signals OTA with a small antenna on my balcony. The OTA digital signal is far superior to what is being transmitted by cable and satellite which overly compress the audio and video signals. The CRTC should allow a la carte channel selection on cable and satellite at a set price per channel with discounts if you take more than a dozen. Cable and satellite already have this technology available as in "pay per view." In an a la carte situation, some channels will fail. I have no interest in receiving sports programming or French tv or the dozens of other "speciality" channels I am forced to take in order to get the channels I want, such as HGTV, The Food Network, BBC, TCM and AMC. If few people subscribe to a channel, it deserves to go dark and be replaced by another, more popular channel. Basic cable in most parts of the US is available free of charge. Cable and satellite here are overpriced.

[Flag](#)

Like

 *ME Waters* ★ [1 month ago](#)

I feel basic services should make Canadian content mandatory, although this contradicts my position on 'packages' that force one to take channels which are not wanted, eg sports, gardening, space. We must give our Canadian artists a place to be employed because of Canada's unequal position vis a via the huge US market. After this provision, Customers should be able to choose individual channels.

[Flag](#)

Like

 *laurich468* ★ [1 month ago](#)

I like the idea of having a basic cable package, and I think it should contain a selection of distinct Canadian channels. However, I don't think other channel groups should be packaged into bundles. Generally, I find that I only want 1 channel out of each bundle. I currently subscribe to over 100 channels, but I really only want to watch about 20 of them. Most of the bundled channels are owned by the same media group and show the same content (such as multiple airings of CSI). There are some bundles that are very genre-specific, like sports and kids (like Teletoon and YTV). However, other channels, like Space or HGTV, are very distinct and should be purchased separately.

[Flag](#)

 Like*Jacques* ★ [1 month ago](#)

I will not get caught up in this debate, and will not take side with Cable, Satellite or TV broadcaster. BUT I am a Canadian and I know what I want. I want to watch a TV show (Sport, News, Reality shows, comedy shows, movies etc...) on my TV and I want to do this with excellent sound and video clarity preferably in HD without any advertisement not a compress signal. I also want my TV show to be available for me to watch at anytime I choose, like after work, to be ready and available without missing any episode of the shows. I also want the freedom to pause the TV shows and go to the bathroom and get a Beer. I want a guide of what available to be viewed at any giving time. Rogers on demand is near the idea but way too costly.

Now Mr. CRTC you go and regulate those greedy Corporations and provide the services I need and want.

Of course after life's mandatory expenses, plus income tax and HST etc... I do have about \$15.00 plus tax left per month for this service.

[Flag](#) Like*dave_v* ★ [1 month ago](#)

1. No. The options available are not good value for my money. I want the freedom to choose individually the channels I want and pay for them individually. Packages and bundles are not what I want.

2.The cable and satellite companies could charge a low basic fee (for system access and public stations that are already funded by tax dollars) and leave the rest of the channels for individual choice. The publicly funded stations could even be chosen individually if they want money from the cable and satellite companies.

[Flag](#) Like*Janice* ★ [1 month ago](#)

Our Satellite provider, in their wisdom, have decided that we should receive CTV from a city 3 hours away BUT not CBC in the city 1 hour away.

Why can't we choose the local stations we want, or perhaps BOTH, also we do not have the local Legislative channel.

Why doesn't the Satellite provider give us more choices for local programing and why are the tiers set up so that we have to buy channels we don't want in order to get a few we do want?

We need more flexibility in choosing the channels we want and not have to pay for those of no interest to us.

[Flag](#) Like*Barb* ★ [1 month ago](#)

Recently Shaw Cable has drastically reduced choice in services - eg: you either get basic TV with one outlet (!) or you pay a huge amount and get digital TV whether you can use it or not. It is interesting that we cannot get good pricing choice information from their website. Via phone was not able to receive any satisfactory information as well. I think they are definitely gouging us because we cannot get any TV reception here at all without cable (neither can we get radio but that's another long story).

[Flag](#) Like*Renatolongo* ★ [1 month ago](#)

More choice, less bundling.

[Flag](#) Like



Kevin R. Harris ★ [1 month ago](#)

I find it funny that some people say that satellite providers "force" them to take inferior products, when anyone who actually compares Cable choices to Satellite will see that Cable does more of the "forcing" than anyone else.

To my point now I think it's beyond wrong to force upon any TV viewer a channels they don't want to watch. Case in point when watching something as important as the "Super Bowl" or any other sporting event having to miss out on other entertainment that is being shown because the Canadian station showing it is only showing the 2-5 commercials throughout the telecast.

[Flag](#)

Like



DWright ★ [1 month ago](#)

1. Not satisfied, not enough HD content (probably because of all the on demand services).
2. Pick only channels I want, including the mandated channels. Must have a competitive rate.

[Flag](#)

Like



lesleyhartman ★ [1 month ago](#)

I am satisfied with how programming is made available to me, although increasingly I am disturbed by decreases in the quality of local programming due to cutbacks and budget issues. Good quality Canadian television is important to me, and I believe would be something that a majority of Canadians would want. Unfortunately, the way the system is set up, it favours the large cable companies financially and Canadian television is visibly suffering. Something needs to be done to change this!

[Flag](#)

Like



robwoodrooffe ★ [1 month ago](#)

Not satisfied. I should be able to watch whatever programme I want when I want and I am prepared to pay for this ability. No one other than me should be deciding what I might want to watch!

[Flag](#)

Like



Tom ★ [1 month ago](#)

I am very dissatisfied with the current situation how the TV programming is offered by cable companies, especially by Shaw Communications. We live in a busy world and need decent channels with Canadian news, world news, educational programs like Discovery etc., and entertaining programming/channels. Shaw offers such programming such a way that in order to receive only 3-4 channels, so that a busy Canadian can keep in touch with current issues (BBC, CNN, etc.), he has to order all channel offering at the highest package price. This is exploitative from the side of the cable company and choice limiting to Canadian consumer. The extremely high costs of cable service have to end and Canadian consumer has to be given more free choice so that Canadian families can afford quality programming of their choice. Individualized service will clearly indicate what Canadian want to watch and what programming choices they value, not what is dictated to them by cable companies packaged offerings catering to their business interests.

[Flag](#)

Like



Macgooch ★ [1 month ago](#)

I don't mind paying for the core package that includes a number of Canadian and local service. I resent having to buy additional optional channels in a package, as opposed to just paying for the one or two extra that I want.

[Flag](#)

 Like

Len Gibson ★ [1 month ago](#)

No, I am not satisfied with programming currently available. No, the options do not represent good value as they require that I pay for a lot of trash TV to get a few quality channels. I want a system wherein I pay for only what I consider worth watching. While I would prefer a system of paying a chosen channel, by channel, amount, I would accept a system such as "any 5 for \$xx, any 10 for \$xx etc.

[Flag](#)

 Like

david ★ [1 month ago](#)

A TV Tax will cost Canadians an additional \$5-\$10 on their TV bill each month - it's not fair and not needed when broadcasters already receive so much funding from government and TV providers like Bell

Throughout this whole debate, the big networks have never committed to keeping local television stations on the air or otherwise supporting local programming.

The TV Tax is nothing more than a bailout for the big TV networks. They made almost \$400 million in operating profits last year alone, receive close to \$600 million in benefits from satellite and cable providers annually, and they get more than a billion dollars in funding from the government each year

And yet any new TV Tax will actually be charged in addition to the CRTC's Local Programming Improvement Fund fee of 1.5% that already went into effect this year!

[Flag](#)

 Like

Zeus ★ [1 month ago](#)

I am not satisfied with the way in which TV programming is made available. I can understand some need for grouping channels together, but there should be some logical categories from which to choose, so that the majority of channels in a package are of interest to me. Of the 37 channels in my "basic" package, I watch only eight. Of those eight, four are watched perhaps once a month or less.

I would like to see smaller groups of channels of similar interest available and at a lower cost!

[Flag](#)

 Like

kkingbury ★ [1 month ago](#)

Hi,

I'm in general agreement with this discussion, that there is a severe lack of value in the bundling strategies employed by the satellite/cable companies.

(I recently tried to get HD TSN added to my service; with the tier upgrades etc. it was going to cost about \$36 monthly more than my \$30 basic service! Yikes!)

In my dreams I see 2 different models:

1. A strictly pay-per-view model where channels/networks vanish & we simply pick and pay for programmes as we go.
2. A model that lets consumers pick their own 'baskets' of channels.

As I say, that's in my dreams... but there has got to be something better than a model that charges \$36/month for HD TSN!

Ken

[Flag](#)

 Like

Keith ★ [1 month ago](#) [in reply to kkingbury](#)

I don't like the idea of pay-per-programming-viewed. I'd rather have a la carte channels.

But as you said, none of this is likely to happen unless there are major shakeups of both the CRTC and the satellite/cable industry.

[Flag](#)

Like



[alexhugh](#) ★ [1 month ago](#)

I find what is postured as 'local programming' to be increasingly irrelevant. I consistently view only a small number of the several hundred channels offered yet I am obliged to pay for access to all to get the few I really want. What would work best for my household it to be able to pay for access to only the high definition channels we really want and, perhaps, a few others. Ideally, these would be available free of advertisements, which I understand to be a system created to finance 'free broadcast television'. Doesn't the product model change with digital delivery?

[Flag](#)

Like



[Ed Schmeler](#) ★ [1 month ago](#)

1. & 2. I am not happy with the way the cable company bundles its offerings. In order to get a channel I want I have to take all kinds of others I don't. Cable companies should be able to offer single channels; not big lumps in which your desired picks are buried.

[Flag](#)

Like



[mattawan](#) ★ [1 month ago](#)

I have only one choice to receive programming...satellite. There is no cable and due to topography, no over the air reception.

I think channels should be available on an individual basis. The packages contain one or two channels I want and a bunch I should not have to pay for.

[Flag](#)

Like



[benjaminrowley78](#) ★ [1 month ago](#)

Jr Shaw is rich because they get you going and coming it is time for more flexibility it what we get to watch why should I have to pay for treehouse if I have no kids or TSN if do not watch sports

[Flag](#)

Like



[Danny](#) ★ [1 month ago](#)

Star choice does not offer CBC PEI channel. PEI is a province and we do have our owe CBC station. Shame on you Star Choice.

[Flag](#)

Like



[mark22001](#) ★ [1 month ago](#)

1. I am totally dissatisfied with the way cable services are offered. The value of the cable services offered to me is extremely low. Options, what options. I am forced to pay for channels I never watch, just to be able to watch the channels I actually do watch.

2. I should be able to choose each and every channel I want to watch and pay for. I don't want to be forced to pay for a bundle of channels, of which I will only be watching a selected few of them!!!

[Flag](#)

Like



Cory Morrison ★ [1 month ago](#)

I am very satisfied with television programming made available to me by my provider. With the continuing trend to HDTV, local TV is becoming scarce, but most HDTV packages require that you have certain basic packages in place in a digital format in order to receive HD signals, and in these packages are the local channels. I do not require local television, I can find out news and events via the internet and advertising via my HDTV channels, be they local or not. I spend a great a deal of money a month to view what I want to view, I shouldn't have to pay more for something that I don't watch now or will watch in the future.

[Flag](#)

Like



Cory Morrison ★ [1 month ago](#)

I am very satisfied with television programming made available to me by my provider. With the continuing trend to HDTV, local TV is becoming scarce, but most HDTV packages require that you have certain basic packages in place in a digital format in order to receive HD signals, and in these packages are the local channels. I do not require local television, I can find out news and events via the internet and advertising via my HDTV channels, be they local or not. I spend a great a deal of money a month to view what I want to view, I shouldn't have to pay more for something that I don't watch now or will watch in the future.

[Flag](#)

Like



louisd ★ [1 month ago](#)

I'm completely un-satisfied with my cable service. I pay a lot of money for the same channels in different time zones already. I pay for channels that I never watch in order to fund companies, artists and producers that couldn't sell their products in any free market model. Why should I pay even 1\$ a month for a channel I always skip. I want to choose what channels I get. If the stations and cable cos can't survive on that model, then that's the way it has to be.

I would like...I see the cost for each individual channel. I'd choose the channels I want and pay for only those channels. Nothing more, nothing less.

[Flag](#)

Like



Windsor-Essex ★ [1 month ago](#)

1. No. Although my bill is low, I pay for that by not having any options for any channels unless I move up in my programming bill \$17 per month, and have many channels I am not interested in.

2. I would like to see a little more choice in other channels, instead of having to buy a 'bundle', but overall, I am fairly pleased. I am rather disappointed with my 'local' channels, as I have none to watch from Shaw Direct here in Windsor.

[Flag](#)

Like



Jim from BC ★ [1 month ago](#)

Per Q. # 1-I am not satisfied with the programming I get because it's awful. The only option to slightly improve this is to upgrade in my local cable companies packages. It's an awful choice. I feel as though we should get more choice on the channels we want and prices for services need to come down alot. Why have we not de-regulated cable here in Canada, perhaps we should look into it, by doing so we might end up with (a) a better selection of programming we want and (b) it might lower prices within this industry. We all know that cable companies are "fat cats" who have an easy road in life. As others have stated maybe pulling the cable plug would send a very strong message but this would only work if millions did it. My core beef is bundles and pricing, lack of discounts for customers who pay thier bill on time and every time and no rewards, lower rates etc. Most need for improvement though is in the lack of decent customer

service. , In a nutshell, people should be able to choose what channels, packages, bundles etc we want. I think that the CRTC has gotten that message loud and clear. Let's hope they make some changes we all want.

[Flag](#)

Like



[Earle Pereira](#) ★ [1 month ago](#)

Not satisfied. The options do not represent good value for money. Let me pick and choose what channels I view.

[Flag](#)

Like



[J Robinson](#) ★ [1 month ago](#)

Shaw has a monopoly in my area. There is no cable choice so they charge what they want. I want to be able to pick the individual channels I want, not those that Shaw wants to charge me for in bundles. As it stands it is impossible to get an "economic" (cheap) bundle from Shaw. I even have to buy the HD receiver from Shaw which is grossly overpriced by them compared to other sources.

[Flag](#)

Like



[rickdeis](#) ★ [1 month ago](#)

WHY do I as a consumer have to pay for channels I do not want? I would be happy with 1 channel from each of the networks & the stations preferred would be the ones closest to home. ie CBC, CTV, Global, CBS, ABC, NBC & PBS. IN addition to these maybe something like the National Geographic channel. Hey I could get by very well on 8 channels and that's all I should be paying for.

Time shifting is unnecessary, get a PVR or even a VCR.

From the individual stations point of view local advertising would be easier to sell if the advertiser knew their commercials were being shown in close proximity to their marketing area and the local viewers were watching their ads & not ads from the other side of the country.

[Flag](#)

Like



[wwwabit](#) ★ [1 month ago](#)

Loose the "tiers" this goes along with moving into the "digital" world and being able to easily "pick and pay" for the channels you want.

[Flag](#)

Like



[AMADHA](#) ★ [1 month ago](#)

1. In a word, no. For a very long time I have not had cable because of how they bundle channels. I would watch six channels but they have them in three bundles so I would be charged a ton to get them, but I will get a lot of unwanted channels "for free". That's why I've been on antenna, but the shift to digital is diminishing this as an option as the signal is weaker (plus channels drop the signal strength on regular broadcast to balance the charges I suppose).

2. I would prefer that channels be offered on a you pick bundle all local channels plus 10 of your choice for \$X, and each ten more for \$Y, movie/specialty channels would be \$Z each. If channels that don't get chosen then they will die, if you want to support them then subsidize them so they are provided free with the local channels (Like the Native network, or whatever its called)

[Flag](#)

Like



[Dave](#) ★ [1 month ago](#)

Since the cable companies have a virtually monopoly, their pricing for all packages (including

basic cable) should be carefully regulated. There seems to be available technology which would allow the precise specification of the channels to be delivered beyond the basic service -- if this option was available I know I would choose a much more limited number of channels that were congruent with the interests of my family.

[Flag](#)

Like



[Jim K](#) ★ [1 month ago](#)

If the cable companies are taking a signal and not paying for it but is charging the consumer is that not fraud or theft? Let the TV stations take them to court and settle it once and for all. It seems CBC has had a free ride on the tax payers back if i am not mistaken, if they have a bad year just let the tax payers cover it. You either sink or swim like any other buisness. Me, i want to choose what i want to watch and not have a bunch of compulsory canadian content shoved at me. If it is worth watching then people will watch. It seems most of the stuff is mimicing the american programs in some cases. No bundles, unless i choose them.

[Flag](#)

Like



[annalesgilbert](#) ★ [1 month ago](#)

We are not satisfied with our programming from Starchoice. There is only about 7 channels we watch and yet we have to get bundles of channels. It's a little inane if we want one channel but have to get a bundle of 5 or 6 channels to get it.

They should offer channels separately so we can choose which ones we want. We don't really care if they up the price per channel somewhat, but at least we'd be getting what we want instead of what they think we should have.

[Flag](#)

Like



[boothmab](#) ★ [1 month ago](#)

Like many other posters, I am very frustrated by the CRTC's continued failure to revise broadcast regulation in a manner appropriate for the twenty-first century. I have little sympathy for the monopolistic cable suppliers or the multi-media broadcast/entertainment companies that want to gouge the consumer with extra fees and that (having created a wide variety of specialty channels that have cannibalized their own consumer markets) now claim poverty and an inability to fund local television.

Put simply, the CRTC has repeatedly failed to protect consumers while catering to broadcasters and cable firms. The current business models are out-of-date and consumers should be free to choose services on demand and in full competition with available continental or world-wide suppliers, not just Canadian firms.

Specifically, I wish to make several observations. The era of 'bundled packages' by cable suppliers is an antiquated and unacceptable mode of delivery. I current receive more than 90 channels, I watch maybe 10 regularly and another 12 occasionally. All others are useless. In an era of digital services, there is no excuse for a cable or satellite supplier for not being able to supply the channels I want at a realistic rate per channel. There is no economic rationale for insisting that I take a lot of channels that I never watch. There should be no enforced bundles of 'basic services. For example, like I personally care about the Shopping Channel, MuchMusic, Spike, TSN, etc., etc.? No doubt the bulk of other consumers feel the same about unwanted services, though individuals and families obviously will like different channels and not care about others. If this means the net revenues of cable suppliers drop or specific channels lose their markets, that's competition and consumer demand. Channels that each consumer uses and only those should be the foundation stone for any policy. The cable firms also should be banned from compelling discrimination with 'special discounts' for bundles of channels. I may want to want to watch CNN but am not likely to watch the CBC's newscasts.

Broadcasters have asked for additional fees to 'finance' local television. It is hard to take these demands credibly since the multi-media firms created their current situation by expanding into an array of broadcast and non-broadcast media. But we should be fair. Each channel should be allowed to have a carriage charge for cable distribution. But there should be no requirements

that consumers have to buy a channel from a cable or satellite supplier. That is, there should be no 'basic' service. Let market forces dictate whether consumers feel it is worthy paying for.

In addition, the regulations that permit substitution of Canadian signals for American television signals are antiquated and useless in an era of internet and computer-streaming. They should be terminated, let consumers decide which channels they wish to watch without discrimination.

Finally, the CRTC should accept that we are in a continental (if not global) world that is moving to computer-based media. I want no restrictions on alternative supply including Boxee, Hulu and similar services as they become available to Canadians. I also want an end, though it requires legislation, to restrictions on the purchase of services from foreign satellite suppliers, etc. This is a global and competitive world, Canada should join it.

The CRTC's entire business model for broadcasting is out-of-date and no longer realistic.

[Flag](#)

Like

 [jayrb](#) ★ [1 month ago](#)

I resent how I am forced to take 3 tiers of channel packages because I want 1 or 2 channels from each tier. It's just plain wrong.

Let me pick the channels I want. I only watch 5 or 6 channels.

[Flag](#)

Like

 [Ken](#) ★ [1 month ago](#)

I believe that you should be able to select what channels you want to pay for.

[Flag](#)

Like

 [doncarl](#) ★ [1 month ago](#)

I believe that we should be able to subscribe to what we want to view, with a minimum of 10 channels. At the moment we have literally hundreds from which to choose and 70% are of little or no value, or duplicates. Why are American shows over ridden? eg. Greys Anatomy, the show is started a few seconds early and ended sometimes early, then the American station picks up and duplicates the ending! this is crazy. If the networks did not pick up American TV then they could create their own programs.

[Flag](#)

Like

 [PRODROMOS](#) ★ [1 month ago](#)

1. No I am not satisfied with the current television programmig made available by my cable provider. The options available don't provide good value for my money. My basic cable charge is \$30/month (+taxes), I need to have a digital box (I don't need another box in my home theatre sucking up electricity or generating additional heat) and I get basic 33 digital channels + a bunch of digital music channels (like I'm going to turn on my plasma tv to listen to music!). Of the 33 channels, any that are affiliated (e.g. CTV, Global, CBC) I get all their nationwide affiliates (to facilitate time-shifting) and this "increases" the channels available to me. Of the 33 channels I only wish to view at most 12 (and I don't use time-shift so I don't need the multiple versions of CTV, CBC, etc.). SO... I pay \$30+ for only a fraction of channels I use. For example Why do I need French speaking channels? It's not a language we speak, view or listen in our household, so why do I need even one let alone 3 or 4 currently offered?
2. Why should I be paying for all of this? Why can't I pay a basic price for the service itself (just like hydro or gas, where I pay for my connectivity/delivery fees and then pay for the electricity/gas used during a month's time)? Let me pay a minimal fee for connectivity and delivery of signal and then allow me to pick my channels. Cable/satellite company can set a minimum number of channels and then charge per channel beyond the initial limit e.g. 10 channels then \$1 per additional channel. They could also charge incentive pricing if subscribers select additional 5 or 10 or 15 channels; e.g. 5 for \$4, making it \$0.80/channel; 10 for \$8 or 15

for \$12,etc. I would be willing to pay if I had complete control over the channels I received/selected. The technology exists to allow for this. There is no reason we can't have that available here in Canada. I have young children and I don't need them exposed to certain programming that even I find not to my liking. Being able to lock out a channel or use parental controls is not my idea of flexibility (especially when I already have that functionality built into my tv nor when I don't even desire to have the channel (e.g. Showcase, CPAC, RDI, etc.). When my children begin to learn French, I could then add a french language channel if they wanted to view and be exposed to the language. Until then over half of the channels provided are useless.

[Flag](#)

Like



stormintv ★ [1 month ago](#)

I'm sitting at home here 12 noon going through the channels on my regular cable here in Sudbury. I got the Sopranos on the Italian channel showing a pair of tits every 5 minits, two guys kissing on Bravo, oops more tits here on Moviepix. Pornos on the Italian channel at night, and french channel. Mix them in with all the fairies and designers and this tv is nothing more than freak show for all the people that put this crap on. If it wern't for TSN, DISC, and local TV this TV is not worth the hydro to run it. Hey CRTC we found out today someboby can jerk your chain and rattle you in your Taj Mahal.

[Flag](#)

Like



Lou ★ [1 month ago](#)

Would like to be able to choose individual programs instead of having to opt for packages which offer approx. three quarters of the programs not of interest to me..

[Flag](#)

Like



alicia butson ★ [1 month ago](#)

I would like local programming to remain for news and community information.I also do not want to pay more for my cable service, especially as the digital service and high def require more payment when I choose them.I would prefer to pay for channels I watch vs bundles of channels many of which i do not use.I realize it is cost efficient for cable co. to bundle channels.I have just rec'd a notice from my cable co. that in Jan. there will be a charge for LIP[local improvementfee]imposed by CRTC.So- there are already lots of charges, no more needed from broadcasters or cable co. AB

[Flag](#)

Like



sy ★ [1 month ago](#)

I don't support the new tax

[Flag](#)

Like



Lady GaGa ★ [1 month ago](#)

A TV Tax could cost Canadians an additional \$5-\$10 on their TV bill each month - it's not fair and not needed when broadcasters already receive so much funding from government and TV providers like Rogers.

Throughout this whole debate, the big networks have never committed to keeping local television stations on the air or otherwise supporting local programming.

The TV Tax is nothing more than a bailout for the big TV networks. They made almost \$400 million in operating profits last year alone, and receive close to \$600 million in benefits from cable and satellite providers annually. Any new TV Tax will actually be charged in addition to the CRTC's Local Programming Improvement Fund fee of 1.5% that already went into effect this year.

[Flag](#)

Like



Christine ★ [1 month ago](#)

If the CRTC is considering allowing a charge for local television services then it must also deregulate to allow the consumer to opt out of receiving local television. At present cable and satellite companies must provide specific channels and customers must take them. If we have to pay extra to have them, then we should be able to refuse them and pick and choose all our programming.

[Flag](#)

Like



carolineb ★ [1 month ago](#)

Why does the CRTC require local stations to be included in basic packages if the cable providers then air them for free? We're already saturated with American culture, and obviously the advertising revenue for local stations doesn't cover their costs of production. I don't like having to pay for junk tv that I don't want to watch, and it also makes it difficult as a parent to block stations I don't want my kids watching either. I think that consumers should be allowed to choose which stations they want without being required to have unwanted content bundled in. Cable companies should be charged a competitive price for local stations, and people can vote with their dollars - see if local stations can generate enough viewers to keep themselves alive.

[Flag](#)

Like



qeq ★ [1 month ago](#)

There is a lot at stake for this decision. The Canadian media industry, TV being a big part of it, is what binds this vast country with a small population together, especially when we are living next to a mammoth called America. If we do this in the wrong way, we are risking a whole lot here: not just the bottom line of the players but our country's self-image, collective psyche and character. Together with the consumer choices, whether we can have a thriving media/cultural industry and a stronger service-based economy, the CRTC decision cannot only be commercially driven.

Here are just some ideas that can benefit all stakeholders:

- Introduce a TV license for each household in Canada, similar to the system in the UK so CBC can have an increased public funding to produce quality Canadian-made content (not necessary Canadian stories only but Canada made for sure). However, CBC Television will be prohibited from selling airtime for advertising. This can provide a small relief to the private broadcasters.
- On top of the basic local stations cable companies have to carry, they should stop bundling and open up programming line-ups for consumer to pick and choose.
- Cable companies should stop making time-shifting available. All foreign networks that don't have a Canadian presence should be accessible to on digital, higher dial-ups only.
- Private broadcasters should continue contributing to the CTF. So should the cable companies, IPTV operators and wireless companies that deliver ad-supported content.
- CTF should be more open to supporting content providers that consumers would watch and can bring in ad revenue, less concerned about stories being Canadiana. Network executives and bureaucrats should never try to dictate what viewers should watch. Canadian audience will vote with their remotes. Or introduce member of the public to be part of the funding decision-making process. This way, private broadcasters will support more Canadian-made contents.

*Disclaimer: I am a member of the TV industry but I am also an audience who pays over \$100 per month to my cable service. And the best part of it? The internet.

[Flag](#)

Like



qeq ★ [1 month ago](#)

There is a lot at stake for this decision. The Canadian media industry, TV being a big part of it, is what binds this vast country with a small population together, especially when we are living next to a mammoth called America. If we do this in the wrong way, we are risking a whole lot here: not just the bottom line of the players but our country's self-image, collective psyche and character. Together with the consumer choices, whether we can have a thriving media/cultural

industry and a stronger service-based economy, the CRTC decision cannot only be commercially driven.

Here are just some ideas that can benefit all stakeholders:

- Introduce a TV license for each household in Canada, similar to the system in the UK so CBC can have an increased public funding to produce quality Canadian-made content (not necessary Canadian stories only but Canada made for sure). However, CBC Television will be prohibited from selling airtime for advertising. This can provide a small relief to the private broadcasters.
- On top of the basic local stations cable companies have to carry, they should stop bundling and open up programming line-ups for consumer to pick and choose.
- Cable companies should stop making time-shifting available. All foreign networks that don't have a Canadian presence should be accessible to on digital, higher dial-ups only.
- Private broadcasters should continue contributing to the CTF. So should the cable companies, IPTV operators and wireless companies that deliver ad-supported content.
- CTF should be more open to supporting content providers that consumers would watch and can bring in ad revenue, less concerned about stories being Canadiana. Network executives and bureaucrats should never try to dictate what viewers should watch. Canadian audience will vote with their remotes. Or introduce member of the public to be part of the funding decision-making process. This way, private broadcasters will support more Canadian-made contents.

Flag

Like



Gary ★ 1 month ago

Cable is too expensive. The CRTC should not allow cable companies to gouge us. You know they are way over priced when TV goes to them for some of their pot of gold. Birds of a feather flock together. Too bad we get flocked again! Give them both some of the Egyptian cell phone treatment. Poor Rogers, poor Shaw, poor Bell. Will the banks of our great nation lend money to the Egyptian investors? More bird flocking I bet.

Flag

Like



peekabo0 ★ 1 month ago

One of many many complaints I have about subscriber based TV is the lack of competition in the cable industry. I live in a North Toronto condo which, like most condos in the GTA was pre-wired for Rogers Cable only. Eventually a small regional MDMS provider came and gave us owners a viable alternative. Although this new small provider did not have the 700+ channels nor HD that Rogers offered, it at least had less simsubing, AND absolutely NO company promos on A&E, CNN, and Peach the way Rogers, and other cable companies do. Also their OSG program guide was more attractive if abit slow to refresh at times. Lastly they had three simple packages offering a cross-section of themes rather than Sports only, movies only ones that cable companies offer. Not exactly a-la-carte but an alternative none the less. Unfortunately this company was in above itself against the tremendously well established Rogers, who like other cable companies simply "acquire" small independent cable companies to limit competition and enforce regional monopolies. Rogers bought Aurora Cable while Shaw recently acquired Mountain Cable. In my case my small MDMS provider was sold off when it's wireless spectrum used for its' TV services was purchased by the Innuksuk partnership. A partnership of Bell and Rogers, hmm...

<http://www.itworldcanada.com/news/look-to-close...>

As a result I have only ONE subscriber based TV option. Our condo agreement forbids ANY satellite TV, ANY antenna TV, unless the latter is used inside. I tried to have the board consider a common master OTA antenna for all residents to use if they like but this was deemed far too expensive at a ONE-TIME per unit cost of about 65-100\$. This country MUST have cable competition PERIOD!!

Flag

Like



Richard ★ 1 month ago

Nobody enjoys paying their monthly TV bill but I'm quite satisfied with what my cable system offers. It's great quality and very reliable so I'm happy enough with the cost. I do wish there was no extra charge for HD channels. HD is where TV is at so please don't treat it as a premium

service.

[Flag](#)

[Like](#)

 [Roger Easton](#) ★ [1 month ago](#)

I am far from satisfied with the way Bell XpressVu offers speciality channels. I understand that this not not entirely Bell's fault, but that the CRTC licenced these channels and compel the companies to carry them and we are forced to pay a subscription fee (ie subsidize) dozens of unwanted, and frankly, useless channels. I want to be able to subscribe, and therefore pay for, the channels I want - no more, no less. If some of these marginal channels can not attract sufficient subscribers and have to cease operation - so be it.

Discontinue the "package" system Bell operates and let us choose what we want. I'm a little tired of people like the CRTC telling me what I have to take whether I want it or not.

[Flag](#)

[Like](#)

 [peekabo0](#) ★ [1 month ago](#)

One of many many complaints about is the lack of competition in the cable industry. I live in a North Toronto condo which, like most condos in the GTA was pre-wired for Rogers Cable only. Eventually a small regional MDMS provider came and gave us owners a viable alternative. Although this new small provider did not have the 700+ channels nor HD that Rogers offered, it at least had less simsubing, absolutely NO company promos on A&E , CNN, and Peach the way Rogers, and other cable companies do. Also their OSG program guide was more attractive if abit slow to refresh at times. Lastly they had three simple packages offering a cross-section of themes rather than Sports only, movies only ones that cable companies offer. Not exactly a-la-carte but an alternative none the less. Unfortunately this company was in above itself against the tremendously well established Rogers, who like other cable companies simply "acquire" small independent cable companies to limit competition and enforce regional monopolies. Rogers bought Aurora Cable while Shaw recently acquired Mountain Cable. In my case my small MDMS provider was sold off when it's wireless spectrum used for its' TV services was purchased by the Innuksuk partnership. A partnership of Bell and Rogers, hmm... <http://www.itworldcanada.com/news/look-to-close...>

As a result I have only ONE subscriber based TV option. Our condo agreement forbids ANY satellite TV, ANY antenna TV, unless the latter is used inside. I tried to have the board consider a common master OTA antenna for all residents to use if they like but this was deemed far too expensive at a ONE-TIME per unit cost of about 65-100\$. This country MUST have cable competition PERIOD!!

[Flag](#)

[Like](#)

 [jtempleton](#) ★ [1 month ago](#)

How many people watch TV off an antenna not a dish or cable. Not many I suspect. The broadcasters which are crying poor all the way to the bank would not have an outlet for there signals if cable or satellite companies suddenly stopped conveying them. CTV, CBC, Canwest et al should be paying to have their signals carried. Local TV has been left to die by the networks to create a "crisis".

Of course nobody will listen to us the paying public, but at least I have said my two cents...

[Flag](#)

[Like](#)

 [Angelmonkey](#) ★ [1 month ago](#)

It seems like many channels just repeat the same few programs all week long. I say, if a channel doesn't have enough programming to go 24/7, it doesn't deserve to be charged for. This goes triple for the so called "movie channels."

[Flag](#)

[Like](#)



Frank ★ [1 month ago](#)

The CRTC and the monopoly the providers have made for themselves is a disgrace to Canada and themselves.

I see a lot of "I would like this free" and "I would like this more flexible package". Flexibility costs and that's a fact to all businesses. However my problem isn't so much with the cost.. sure, maybe we are in Canada and are part of a smaller market so our prices may be higher. But there is no reason why I should spend my short life, accepting the fact that the CRTC and the providers decide that I can't enjoy what is available with today's, and tomorrow's, technology.

Netflix..

More HD Programming..(and at 1080p)

No Internet Throttling...

There are HUGE amounts of people who use FTA boxes to try and hack into the American satellite systems, subscriptions to US addresses to be able to subscribe to the US Providers.. ALL people who just want to enjoy what IS available.

I am researching now so I can be one of them and watch what I've been missing.

Regardless, I hope all your pools are clean and your pockets are full. Your lives are short too. We'll see each other in jail one day soon. Me for acquiring American Television, and you all for creating laws to keep out progressive technology and line your pockets. I wonder which is worse.

[Flag](#)

Like



Bilal ★ [1 month ago](#)

1. No providers like Cogeco offer far too little choice of channels at sky high prices. Others like Bell boast networks that are lacking in signal strength.

2. More channels should be offered OTA (over the air) and digital channels in cable that are paid for should work on digital TV without set-top boxes (IE: If I have time shifters of local Canadian news, I shouldn't need a digital box to view them on a digital TV with the correct tuner).

Finally regulation over channels should be more relaxed so the overall quantity is more even if quality is somewhat mixed.

[Flag](#)

Like



Jeremy ★ [1 month ago](#)

I would prefer an "a la carte" system for cable services. Packaging does not fairly represent a free market system. I pay for channels I don't want that are packaged, but I can pay "a la carte" for other specialty channels. (IE - LeafsTV, Playboy)

[Flag](#)

Like



Joanneritchie ★ [1 month ago](#)

I am NOT satisfied with how television programming is made available by my cable company. Your choices come in bundles of which 95% of each bundle I do not watch. In order to get your favourite shows you have to purchase several bundles. The total cost to me each month for this idiocy is over \$100.00.

With the recession and everything going up except my wages my cable bill is seriously being looked at as a feature that can be pared down as a cost saving measure.

My local V station is Canadian content and it is a MUST HAVE for every Canadian community that has it. It connects our community keeps us informed on what is going on around us locally and internationally. I prefer my local stations over 95% of the cable channels I am forced to pay for to view the 7 or 8 that I do watch on a regular basis.

There really is NO competition in the Edmonton area we are stuck with Shaw and are forced to pay their prices if you want cable service which goes up and up and up. Paying for hundreds of channels that you dont want or use to obtain the select few that you do want.

Allow the consumer to be able to pick and choose their channels and pay accordingly rather than being hosed for all those useless channels bundled in the useless packages put together by Shaw Cable. Keep local television alive!

[Flag](#)

Like

 [joanneritchie](#) ★ [1 month ago](#)

I am NOT satisfied with how televisiOn is made available to me by my cable company. I pay over \$100.00/month for "bundles" filled with channels I do not watch but am forced to pay for to have access to the 8 - 10 channels included throughout those bundles that I do want to watch.

With everything going up except my wages my cable bill is next on the list to be pared down. Why waste money on hundreds of channels that I am forced to pay for and never use for the benefit of of the few channels that i do. There is no competition in Edmonton, Shaw Cable has the market and increases their prices as they choose whnever they choose for a bundled package product that stinks!

We need to keep our local TV stations and have the ability to pick and choose our cable channels through our cable company and pay for those that we choose to have. Having Shaw put together the bundles of course only benefits them.

As the old saying goes you can lead a horse to water but you cannot make it drink. If Canadian content doesnt cut it even though it is in a bundle does that mean it is going to get watched? I think not. Remember it is a service the Consumer is 'paying " for this service, we need to have the right to make the decision on what we watch.

[Flag](#)

Like

 [Senior](#) ★ [1 month ago](#)

I am not satisfied with how cable makes programing available. With basic you receive about 80 channels all playing the same thing in different time zones. I wish you could get a package that carries about 10 channels. I live in Bruce county and my local A channel is Ottawa while there is an A channel 14 km down the road. I would much rather get London, or Barrie. As a senior citizen I feel it is a hardship to pay \$25.99 for a basic package for something we used to get with an antenna. If the rates increase I will probably cancel my Satellite. As long as they don't make it that we still can't get radio without cable or satellite I will be O. K.

[Flag](#)

Like

 [RGS](#) ★ [1 month ago](#)

1. I am not at all satisfied. I feel I am being robbed, by charging me for channels I neither care about, nor watch. I feel I should be able to decided the channels to which I subscribe and pay. There is far too much choice, to which I cannot reasonably be expected to care about, nor pay attention to.

2. I watch only HD channels, and I feel I should be able to subscribe and pay for these channels, only. In addition, if their are HD channels that I do not want, I should not be forced to subscribe to them.

[Flag](#)

Like

 [robertmetcalfe](#) ★ [1 month ago](#)

Im apposed to the fee for local TV since 90% of what's on these stations isn't local I think the only true local stations are the the community TV station offered by Rogers cable and other cable providers. they cover local sports like high school and JR hockey college football and

basket ball for the areas we live in as well as a number of shows directly related to the towns we live in.

[Flag](#)

[Like](#)

 *robert metcalfe* ★ [1 month ago](#)

if we are going to be forced to pay for these stations we should have the option not to have them, since cable and satellite are forced to carry them

[Flag](#)

[Like](#)

 *Gary* ★ [1 month ago](#)

I too want to be able to pick channels I pay for a la carte

[Flag](#)

[Like](#)

 *gordonpaterson* ★ [1 month ago](#)

I would prefer that consumers only pay for the channels they want to view. The "bundles" do not give this option without paying for programs that I have no interest in viewing

[Flag](#)

[Like](#)

 *abbasdharamsi* ★ [1 month ago](#)

I am not happy having to pay for all the Canadian tv channels. I do not watch some of the channels at all. Therefore I should have a choice as to what channel I want to keep. But then will this cause a problem with American channel when a programme is being simulcast? At present even setting the tv on American station, with simulcast, the Canadian station takes over. If I do not have the Canadian Channel would I be able to watch the programme on American channel. At present I am not prepared to pay more for my cable. If this tax goes through then I will have to get rid of some of the channels that I have now.

[Flag](#)

[Like](#)

 *Anon* ★ [1 month ago](#)

I am absolutely NOT satisfied with my programming 'options'.

Let me pay one flat price per channel - same for each and every channel and maybe a small admin fee. Everybody would have more channels that they want to watch and maybe the stupid cable/satellite companies might even make more obscene profits than they do now.

[Flag](#)

[Like](#)

 *kgg* ★ [1 month ago](#)

The Cable companies are making very handsome profits.

The cable companies preempt advertising to insert adverts for which they receive payment – this deprives the programme providers of viewership for adverts that give them revenue.

Public services like CBC, CPAC, Knowledge, PBS, Provincial Government channels, weather, should be free to every one.

Viewers should only pay for the channels they want to view.

If they only want the Public services channels then a \$5 per month service charge (including HST) to the cable company is reasonable.

We welcome Freeview HD, and have experienced it in Europe and it is excellent. The public service channels on it, including the BBC, is all free.

There should be no tax on television viewing at any place in the process. Remember the Charter gives freedom of expression to mean freedom to hear and therefore of necessity to view as well according to the Canadian Supreme Court ruling.

All cable rates should be set by the C.R.T.C. after public hearings and input.

Any rates/fees between cable companies and channel providers should be negotiated between the two parties and be subject to reviews and change by the C.R.T.C. both before and after coming into effect.

Alternatively a licence to receive television should be available from the government and the proceeds given to cable companies and channel providers with no other fee being charged to the viewer by the channel or the cable company. \$100 per year is a reasonable figure for this. Remember they both receive advertising revenue.

Alternatively charge \$200 per year and prohibit ALL advertising. This latter is the best in my mind. After all, who enjoys watching advertising? Knowledge network does very well without it, and is my preferred network.

We have no interest in Pay per view and do not and would not use it.

[Flag](#)

Like

 *kgg* ★ [1 month ago](#)

The Cable companies are making very handsome profits.

The cable companies preempt advertising to insert adverts for which they receive payment – this deprives the programme providers of viewership for adverts that give them revenue.

Public services like CBC, CPAC, Knowledge, PBS, Provincial Government channels, weather, should be free to every one.

Viewers should only pay for the channels they want to view.

If they only want the Public services channels then a \$5 per month service charge (including HST) to the cable company is reasonable.

We welcome Freeview HD, and have experienced it in Europe and it is excellent. The public service channels on it, including the BBC, is all free.

There should be no tax on television viewing at any place in the process. Remember the Charter gives freedom of expression to mean freedom to hear and therefore of necessity to view as well according to the Canadian Supreme Court ruling.

All cable rates should be set by the C.R.T.C. after public hearings and input.

Any rates/fees between cable companies and channel providers should be negotiated between the two parties and be subject to reviews and change by the C.R.T.C. both before and after coming into effect.

Alternatively a licence to receive television should be available from the government and the proceeds given to cable companies and channel providers with no other fee being charged to the viewer by the channel or the cable company. \$100 per year is a reasonable figure for this. Remember they both receive advertising revenue.

Alternatively charge \$200 per year and prohibit ALL advertising. This latter is the best in my mind. After all, who enjoys watching advertising? Knowledge network does very well without it, and is my preferred network.

We have no interest in Pay per view and do not and would not use it.

[Flag](#)

Like

 *Nicole_in_NB* ★ [1 month ago](#)

I am not satisfied with the current television packages, however the prices are so high, that there isn't much choice. We have to pay for channels we do not want, just to get a package with a few we do want.

Adding more costs instead of forcing the greedy cable companies and local stations to stop making such huge profits would be a much better alternative than adding more costs that are not needed.

[Flag](#)

Like

 *slimsilver* ★ [1 month ago](#)

Even small unknown cable companies in the United states have better programing and 40-65 channels at a fraction of the cost that we pay for what? 5 stations that are watchable from Rogers and other cable broadcaster's.

And all of them are US stations.

And why?

Cause they would have to pay for all the station's and our so called Entertainment broadcasting companies here in Canada wont spend that money to offer us that level of programing. And the CRTC would not be needed to enforce the Canadian Content regulation's anymore. I have a US satellite and the programing is 100% better then Bell or Star Choice offers and what Bell or Star Choice do rebroadcast that are US stations are crap cause they preempt most of the US programing with Canadian content. So i mostly watch the US broadcaster's stuff cause it has more Canadian made show's then our own broadcasters any way. And what stations i do want they offer as single channels so i don't have to buy a package with stations that are Spanish or Chinese they offer them as international channels with there own lineup.

Flag

Like

 *600 channels of crap!* ★ [1 month ago](#)

I think that the CRTC should regulate what cable and satellite companies can charge for there services. I have cable and am sick and tired of them constantly flipping channels and asking for more money! In this debate both the networks & providers are the ones who are making all the money while we the consumers are getting sucked dry! The sad part is now we don't have a choice to go back to a antenna and only the basics, as everyone is going digital, again a choice has been taken from our hands.

Regulate all the costs and then everyone should come out happy!!

Flag

Like

 *brianeast* ★ [1 month ago](#)

Please note that local TV already gets paid AND gets to keep its advertising revenues while not having to pay for the rebroadcasting infrastructure. The following is off a regular cable TV bill.

1.) Programming, channels and services may vary by region. Taxes apply. CRTC Local Programming Improvement Fund (LPIF) Fee also applies, corresponding to 1.5% of your recurring TV monthly service fees. The LPIF has been established by the Canadian Radio-television and Telecommunications Commission (CRTC) to subsidize TV stations in markets of less than 1 million people. The 1.5% Fee that is collected goes directly to the CRTC LPIF. time and subject to change without notice. Regular monthly rate of \$60.48 applies after promotional period.

† Based on comparing total number of HD program choices from Rogers with other HD service providers

* Personal Video Recording (PVR) recording times vary depending on type of content being recorded.

Must subscribe to standard definition version of TLC, CNN, Speed, The Movie Network, MPix, HBO Canada and Super Channel to be eligible for High Definition version.

Must subscribe to Extended Basic to order the HDTV Specialty Pack.

TM Rogers, The Mobius design and The Way TV Should Be are trademarks of or used under license from Rogers Communications Inc. or an affiliate. HBO Canadasm and associated logo are services of Home Box Office Inc. used under license. All other brand names and logos are trademarks of their respective owners. © 2009 Rogers Cable Communications Inc.

Flag

Like

 *B Fletcher* ★ [1 month ago](#)

We are totally dissatisfied with the manner that TV programming is presented to us. They represent totally indequate value for money to us. They present packages of one reputable entertainment channel with numerous other garbage channels that we never watch. Most of the channels are duplicates of the same channel in different time zones, but they still claim " x " hundred channels which is pure BS. Canada is a gigantic country with a very low population density, it cannot support hundreds of TV Channels there is not sufficient advertising revenue to pay for all of them. We, the idiots, that pay pay taxes should have the right to pay for channels one at a time the popular ones should make a lot a money the morons must go under and

join the local TV un-employed

[Flag](#)

Like

 *Pat Lawrence* ★ [1 month ago](#)

The CRTC should stop forcing the cable companies to carry stations that no one wants to watch and thereby forcing subscribers to pay for them. There is good variety available. My preference would be to be able to select stations a la carte. Packages could be offered that gave a volume discount. The more stations you select the more your cost but the cost per station is less.

[Flag](#)

Like

 *johnswitzer* ★ [1 month ago](#)

Cable and satellite providers are receiving local TV signals for free. Local TV should charge for service.

I live close to Lake Simcoe and the only provider that I can use is "A" channel in Barrie. The "Toronto" stations rarely cover information north of the city.

It is imperative that ANY TV stations not specifically in the Greater Toronto Area (GTA) continue to broadcast.

The underhanded methods the cable/satellite companies are using misleading. An increase in cable costs would only exist to keep profits high. The purpose of a company is to make more money.

There is no TVTAX!. This is a hot phrase employed by the providers to scare customers to side with them.

If they have to pay for a service they may have to charge more or not. The profits of cable/satellite companies are not the local TV's problem.

Local TV should charge a fee for service. Nothing is "free."

Local TV for me is the only source of local community issues and should be protected.

What are the profits of cable/satellite providers and would paying for Local TV service reasonably hurt them? Would they disappear?

Thank you for providing this forum

[Flag](#)

Like

 *D. Mclen* ★ [1 month ago](#)

Local television stations are important in fostering a sense of community awareness and involvement in their local broadcast areas. If broadcast more widely, beyond their local geographic region, they provide a broader perspective and connection for people from other regions of the country. It is essential that local local broadcasters across Canada remain viable and well supported to produce regional programming that reflects the diverse local perspectives that comprise the Canadian public. If programming becomes more centralized, Canadian society will become a weakened collection of isolated regions, each with little sense of any perspective beyond their own. That would be a disaster for Canadian unity. Modern media - whether they be video games, radio and TV broadcasts, or literature - are the means by which societies learn about themselves and their neighbors. The media facilitate mutual and self understanding and growth among communities, both geographic and cultural, and it would be dangerous to allow media programming decisions to become concentrated among a reduced or centralized collection of organizations. Just as healthy genetic evolution depends intermixing within a wide gene pool, for new more beneficial adaptations, so culture also depends on a vast array of unique voices as the building block of enlightened and progressive understandings and actions, on every level from individuals to massive organizations and governments.

[Flag](#)

Like

 *Jessie Mantle* ★ [1 month ago](#)

I am a strong support of local TV and it is under severe threat . It needs new sources of funds

and the cable monopolies should pay for the local signals they distribute . They should not be allowed to pass these payments along to subscribers . To make sure this happens, the rates for basic service should be re-regulated and the compensation to local broadcasters for their signals should be allocated based on each broadcaster's total audience for Canadian shows . I would also like to pick the channels I watch and not have to buy pre-set packages.

[Flag](#)

Like



zee c ★ [1 month ago](#)

There are NO choices with monopolies! Either you get it or don't. My TV needs are rather simple and I'd like to make my own choices! Work on the KISS principle! Local TV is fine by me. I sincerely and seriously believe that the big monstrous cable/satellite companies have already taken my choices away and that I am paying for stations I don't want nor need. Local TV is a need.

[Flag](#)

Like



Donald ★ [4 weeks ago](#)

Not satisfied, Basic TV service to be free to all living in Canada and not charged

[Flag](#)

Like



Kate Vincent ★ [4 weeks ago](#)

I agree that we should be able to choose the channels we want to receive. I do not suscribe to cable because I don't want to pay for bundled channels that I'm not interested in watching. Local programming should be available at no or low cost for those that want only that.

[Flag](#)

Like



muhammad1 ★ [4 weeks ago](#)

1. I am not satisfied. There is no value for my money. I pay but not watch 80% of the content. I should not pay more than \$10 for content on basic TV. The problem is not only content even these stations have so much monopoly that if a commercial is on on one station then on another channel also will be commercial, and CRTC is talking about choices.
2. There is a need to change fundamental regulations which govern these cable/satellite TV companies.

[Flag](#)

Like



Hizhonor ★ [4 weeks ago](#)

Here are my comments as a former Satellite TV customer without access to Cable TV.

1. As currently Satellite TV providers DO NOT pay for re-broadcasting Network TV, a basic service of either East or West Network TV should be offered free of charge (or a minimal charge of \$20-\$30 per YEAR) to the people who have purchased their receiver. It must also be remembered that both Cable and Satellite TV suppliers insert their own commercials in what they are re-broadcasting and therefore, they get a revenue stream out of a product (Broadcast Television) they currently use for free.

2. Customers of either Cable or Satellite TV services should be able to sellect what channel(s) they wish to subscribe to. Not be forced to purchase Packages. This would lead to a free market cleaning up of the airwaves, as unpopular programming would have little or no subscribers. The necessary technology is already in place as demonstrated with existing Pay-Per-View Programming.

3. It is my opinion that the CRTC has shifted it's focus, from being an advocate for the people

of Canada, to being a government agency using it's mandate to ensure an ever increasing profitability for the companies they are supposedly regulating. This has recently been demonstrated by their decision (overturned by Parliament) in the Cell Phone area.

[Flag](#)

Like



Brenda R. ★ [4 weeks ago](#)

I don't believe there is enough choice in packages from cable companies, as others have said, channels are bundled together and overpriced, when you might want only one of the channels in a bundle. The basic cable price is even too high for what you get. I think there should be a set number of channels per bundle at a lower cost than now, and consumers could pick exactly which channels they want. This is a far more fair system than is offered now.

[Flag](#)

Like



Cyril Cook ★ [4 weeks ago](#)

I may get hundreds of channels but what use is that since 80% are airing the same program.

I watch about 10 stations on a consistent basis and that's all I want to pay for.

Cable/satellite subscribers should not be forced to pay for mandated channels by CRTC, special funding for programming or forced subscription channels such as CBC newsworld. Why should cable/subscribers pay for channels mandated by the CRTC that they don't watch while those who use their own OTA antenna do not. Higher fees resulting from forced CRTC regulations to subsidize what they consider is required is a tax and should be funded from government revenues and not just cable/satellite users.

Cable/satellite billing should be modified similar to other utilities..i.e. a basic fee, say \$10.00 a month plus a subscription fee based on the channels chosen. Bundling should be permitted to allow the carrier to encourage sales but should not prevent subscription to individual channels.

The majority of Canadians live close the the U.S. border. When I was growing up I remember seeing all the TV antennas being installed on houses as TV became affordable to almost everyone..they have now been replaced with cable/satellite but I expect to see them resurrected as Canadians who live close to the border get fed up with costs forced on them by the CRTC. Besides, HD antennas give a superior signal than cable or satellite.

[Flag](#)

Like



Tv_watcher ★ [3 weeks ago](#)

Eastlink has pretty good pricing. 100 dollars for cable,internet and phone services. The phone services you get are pretty good, you have 15 mbps internet which is pretty good and the tv channel selection is actually pretty good as well but the problem is if you don't bundle them together your getting ripped off which absolutely forces the customer to have to get all 3 services from the company. pack add ons can get expensive but the packaging's not as badly done as it is in Bell tv where you have 1 interesting channel and the rest is junk. I think cable providers should let you pick and choose.

[Flag](#)

Like



jesshuffman ★ [3 weeks ago](#)

Cable companies package programming in a manner which forces subscribers to take programming they do not want, and do not watch, in order to get channels they do want and do watch. The most appropriate way to offer choice to subscribers would be to allow all stations to be available, in a configuration that the subscriber prefers, and offer discounts on a volume basis; the more channels subscribed the lower the fee per channel. Bundling stations to force subscription to unwanted channels in order to obtain lower fees, and/or channels a subscriber wants, should not be permitted.

[Flag](#)

 Like *ang* ★ [3 weeks ago](#)

i cut my satellite off because it didnt have local programming, i would pay for the programming i have now, it i got a bill for it, but then dont bill bunny ears, i would much rather have the four local stations i have then all the other channels in the world, how else am i supposed to get my news~

[Flag](#) Like *andrea* ★ [3 weeks ago](#)

I would love the see Shaw back in the GTA. They had excellent service/customer service. No billing nightmares like Rogers. They even had access to directly billing my bank account. Rogers never had and never will as there are frequent billing issues. We do have the technology to allow Customers to select which channels they want and to pay for them. Tiers are just another way of them forcing us to pay more money for channels we dont want or watch. CRTC open the doors to true competition without requiring other Companies to go thur Rogers or Bell systems.

[Flag](#) Like *Sports Hungry* ★ [3 weeks ago](#)

It would be nice if we could access more sports channels from the U.S. As far as I can tell, we currently are limited to TSN, NFL, Big Ten and ESPN Canada. Why not be able to access (for a fee, of course) Fox Sports Network (FSN), ESPN1 and ESPN2?

[Flag](#) Like *mauricehartman* ★ [3 weeks ago](#)

I'm presently satisfied with how I receive my television programing. There is always room for improvment as far as more options being available. Increasing costs to the consumer for local programing is not a good option.

[Flag](#) Like *StanF* ★ [3 weeks ago](#)

A cartel is usually formed to limit competition by controlling the production and distribution of a product or service. In this case we have the CRTC doing much the same with TV.

[Flag](#) Like *Dale Albers* ★ [3 weeks ago](#)

I dislike channel bundles - paying for channels I never watch. Given todays technology, this ought to change. A few weeks ago, I called to have Golf Channel added, within minutes, it was all done and the channel was available.

I want to pay per channel and have the freedom to change channel options on a monthly basis. Some months I'd pick a dozen, other months I'd pick more. The point is, don't force me into a bundle where most shows are being repeated anyways.

Pay per channel - please!

[Flag](#) Like *Catherine Risser* ★ [3 weeks ago](#)

I live in arural area not serviced by cable, I do not have a satellite service. I no longer have

access to CBC, a service my tax dollars support. In the recent past the only local station in Red Deer was closed ending access to important local news and events and more importantly access to the local public for many non-profit organizations. As well, there is less a feeling of community as no one bothers to report on many small stories that don't have a world impact but have a personal, school, small organization focus that ultimately influences many in a local community. Being locally focused but with a link to the rest of the country has always seemed to me to be one of the great things about being Canadian. The route we are on re: television in Canada today is dismal and disappointing to me.

[Flag](#)

Like

 [barbarasmyth](#) ★ [3 weeks ago](#)

My cable provider does not provide good value for the money. We have a digital, HD television and yet we must pay extra to receive HD television stations (example TSN and TSNHD). Our local TV channels are broadcast in HD.

Also good value for the money is not provided in the "bundles" that we must receive. We should be able to pay for only what we watch, not a bunch of stations that we never watch.

Local TV channels would be my base cable stations and then I would add on to this base with channels that I desired if the price was justified.

[Flag](#)

Like

 [Amanda Hartery](#) ★ [3 weeks ago](#)

I am not pleased with some of the bundles offered by the cable companies - I find many of the stations that are offered in these packages do not contain local programming at all, let alone even a little. I know these stations are the ones of interest to the community at large, but at the same time, when someone needs to learn something about their community, where do they look? To the U.S to hear about their opinion of a uniquely Canadian situation?

I believe the viewer has a choice to choose what they want to watch, but a local station should be provided to them. What is the problem with the cable companies paying for these local stations as a service to their loyal viewers? Local stations should be treated just as equally important as the other stations.

In my opinion, if the cable and satellite companies are not paying for local television to be broadcast, these companies are furthering the recession. How many people will lose their jobs if these companies do not pay out/viewers choose not to pay? How many opportunities will be lost for PAID positions in the broadcasting field for both veterans and new grads? Everywhere I look for a position in broadcasting, it requires experience. How is a student supposed to get real-world job experience without a job being available for them? I DO NOT think it is right to expect a student to volunteer their life away on the HOPES of one day getting paid for their efforts, meanwhile the station that their work is being broadcast on is not even being considered as work experience. This isn't fair to the viewers, new grads, or veterans in the broadcasting field.

How does the CRTC plan to deal with these job cuts?

[Flag](#)

Like

 [Pansy99](#) ★ [3 weeks ago](#)

Since the cable companies are forced to carry the local stations, I see no reason why they should also have to pay for them. I don't get cable for the local stations. I could put up an antenna, but an input splitter, and get excellent reception for the local stations. Contrary to popular opinion, the cable companies don't make a great deal of money on their cable TV division, as you can tell if you read a few annual reports. If this fee is imposed, they will pass along the cost, and I honestly can't blame them. The broadcasters need to change their business model if they can't make a profit with the current model. I live in Toronto, and there are a lot of local stations. To get local news, I really only need one, or I can read a newspaper,

or listen to the radio. I don't wish to pay more for a lot of stations I don't need. If we could choose exactly which stations we wanted (rather than bundles), I'd be willing to pay to get one local station, but I don't want to pay for a lot of them. What this amounts to is charging subscribers in large cities to support local programming in small towns. Normally, that kind of subsidy is handled through the tax system, as it should be. We are already paying a surcharge for local programming and supporting the CBC. Enough, already!

[Flag](#)

Like



judylns ★ [3 weeks ago](#)

I choose the channels/packages I want through my provider however the fees keep going up. I think that the CRTC should ensure that these cable/sat companies do not take advantage of us which they have been doing by charging us more then what we should have to pay while they(the companies) have such high profits.

If the channels were offered in such away that each package could have so many channels included in it for xx amount of dollars and you could choose the channels you want in that package. The way it is now channels are separated into several packages and if one channel that you want is in a different package you have to either take the whole package or pay \$5. for just 1 channel (which is ridiculous).

[Flag](#)

Like



roberthvincent ★ [3 weeks ago](#)

The big Canadian networks, CBC excluded because of its mandate, would be perfectly happy rebroadcasting US television shows on Canadian channels. It's a cash cow, given the minimum amount of creativity involved. One only has to look at the number of times there are program matches between US and CTV or Global TV channels. If this is indeed their major impact on programming availability to Canadians, what is the point of their existence? If the major Canadian channels, including specialty channels, are to be paid by the cable companies, there should be a corresponding increase in the Canadian content, both creative and factual in addition to news, carried on those channels. While I find cable to be rather expensive, a modest increase in rates would be acceptable if local stations and major Canadian networks were compensated by cable companies, and CANCON commitments were increased.

[Flag](#)

Like



Leah Wiens ★ [3 weeks ago](#)

1. I am absolutely not satisfied with how programming made is available, and canceled my cable recently because I had enough. For basic digital cable + a few "specialty channels", it was \$50/month. The only cheaper alternative had a small channel selection, and included none of the channels I actually watch. I only watch a select few stations, and it wasn't worth the price just to watch a few shows so I opted to pay for faster internet instead and go on the TV station's website to stream their programming.

2. We should have a higher level of customization available in our cable packages, for example: If I only want the Discovery Channel and the Comedy Network, I should be able to get a pack of, say, 5 - 10 channels for \$10 - \$20/month, not have to first pay \$30 for "basic channels" that I don't watch, and THEN add on \$10 for two or three "specialty channels". If I was able to pick a small number of channels for an affordable price, I would certainly subscribe to cable again.

[Flag](#)

Like



Nancy Anne Johnson ★ [3 weeks ago](#)

We should have the right to choose what programs we want and wish to pay for. There shouldn't be constrictions paid or the fact that our cable provider must have a percentage of Canadian content. There are exceptions which include "local tv" which communities depend on, local tv is a necessity in keeping local residents updated as to what is going on everyday 24/7. Charity plays

a major role in local programming delivery, particularly at Christmas time, when community families require food, shelter, etc. etc. in which to survive. I'm not a supporter of my local community tv (CHEX TV), however, I completely support CTV.ca which I watch every day 24/7. Having lived in Toronto for over 33 years, now living in the community of Peterborough, I would much rather listen to the professionalism of Toronto's CTV. I especially appreciate what they do for local charities throughout the province. I couldn't imagine watching the nightly news without CTV, their anchor desk and well versed reporters. It's time us the people who purchase cable at high cost, should have our say!!!!

[Flag](#)

Like



derekhrynyshyn ★ [3 weeks ago](#)

1. I am relatively satisfied, although I believe that it would better to have a basic cable package that includes only Canadian networks such as CBCNN, that is made available to anyone with cable service. US Networks are not necessary and should be not required to be part of the most basic level of television programming.

2. The one channel I am dissatisfied with not being able to get is AlJazeera English. The rest of the world is able to watch it and the CRTC should not take so long to approve it.

[Flag](#)

Like



Ted M. ★ [3 weeks ago](#)

1. No. The companies are too able to bundle junk with the stations I, the CONSUMER, want to watch so I am forced to pay for something I don't want, and never watch. This is not free market economy, this is forced purchasing. Imagine if a restaurant 'forced' you to BUY (not included, but extra cost) an appetizer, a dessert and a few drinks with every entree? Who would go there?

2. On an "a la carte" format, pick and choose any channels, as many or few as you like. Price them differently, or all the same, no matter. If I only want 5 channels why do I have to buy 25 more of them I don't want?

[Flag](#)

Like



Sheryl ★ [3 weeks ago](#)

I am not satisfied. I would like to choose the content that comes into my home. I resent having to purchase ever bigger bundles just to be able to watch the few channels worth watching. I refuse to do it, and have canceled my subscription. Until I have better options, I'll watch CTV & CBC via old fashioned signal, or do without TV.

[Flag](#)

Like



Jenn LH ★ [3 weeks ago](#)

I would like to be able to get local television just so that I can get local news. I want to know news that is affecting me not something that is happening in Toronto or Vancouver. Service should be given on a channel by channel basis so I am not forced to pay for stations that I will never watch. There has to be a better way to provide service without local stations being compromised

[Flag](#)

Like



Corinne and Bob Adams ★ [3 weeks ago](#)

We live in Peterborough. Sometimes, the stations from Toronto will mention Peterborough in the news if there is an accident etc., but for really local news we need our local station. A lot happens in our city, but that would not be acknowledged if our local station was gone. I feel very badly for the people in Brandon, Manitoba who have lost their local station. We need our local stations and cable companies should have to pay local stations for that use.

While I appreciate the variety of stations available in the basic cable package that we get, I think that cable charges are very high and these charges increase with very little change to our programming.

[Flag](#)

Like



Fred Augerman ★ [3 weeks ago](#)

The right to receive CBS, NBC,ABC,FOX, Buffalo, with absolutely no cable substitution allowed was stripped from us years ago! The reason so that our Canadian commercials would be shown instead of the American ones. Okay, but then why do I still pay my cable company for the above networks, when there blocked between 8 & 11 PM in primetime, and I can't by law watch them even if I wanted to! Big Brother has been involved in broadcasting in this country for years now, the time has come to open up the competition and may the best network win. Why is HBO or Showtime not allowed here? Answer. Because overnight the Movie Network would be total toast, speaking of protectionism!Why can't we just purchase Fox News without the other 40 channels we DON'T WANT in order to get it?

[Flag](#)

Like



CKelly ★ [3 weeks ago](#)

I do not want more American programming forced at me!

Let me pay a "REASONABLE PRICE" and choose which channels I want to watch.

recently, I have gone radio free and if the content gets much worse here in Vancouver (too many American channels) then I will go TV free as well.

[Flag](#)

Like



Theresa Guillemette ★ [3 weeks ago](#)

I am not happy with the way the satellite industry dictates to me what I watch in the way of these packages. sometimes you have to pick up channels that you will never watch just to get 1 channel. I believe they do this purposely so that we have to buy a package just to get a favorite station that is in demand. I don't think I should have to pay for the local channels as I watched them long before there was cable or satellite tv and I thought the money I was paying included them. I think we should be able to pick up the channels we want and pay for them alone and that means our local channels so we can see what is happening in our own area instead of Toronto or some big town that I don't care about.

[Flag](#)

Like



louise_H ★ [3 weeks ago](#)

I believe that the basic package should include local stations. I do not want the CRTC to put on an extra charge to get the local stations. The companies will have to decide on the rate for it (personally I could never understand how come they could take the shows without paying for them.

[Flag](#)

Like



Wendy Lockwood ★ [3 weeks ago](#)

We live in a rural area of Ontario. We have two options for what television programming we receive; satellite and antenna; cable is not available to us.

We pay a substantial amount to Bell for our satellite service and are frequently subjected to "black-outs" where TSN over-rides a channel such as Speed even though the TSN coverage is poor by comparison. We pay a premium to have Speed TV however the CRTC gives preference to TSN. In order to be able to view local news we maintain an antenna which we have hooked up

to another television in our home. We really value these local channels which have excellent coverage of news in our area. The closest news provided through our satellite service is from Toronto which is over two hours from our home. We need access to local television and we also should be able to choose what channels we watch considering we are paying for the privilege!

[Flag](#)

Like



Gary Kubisek ★ [3 weeks ago](#)

V Beats GLEE: CTV Ends Fall Season on Top

- CTV leads Global by nearly 60% in primetime, claims 7 out of Top 10 series -
- V is Canada's #1 New Series -
- /A\ Leads Citytv as Canada's Third-Ranked Private Network -

CTV heads into 2010 with the hottest schedule on television, as evidenced by another Fall Season squarely at the top among Canadian broadcasters. With the Fall Television Season now complete, data from BBM Canada confirms that CTV leads its nearest competition by 58% among total viewers on average in primetime. In a season that saw the introduction of many new series, viewers remain dedicated to returning hits, as CTV delivered seven out of the Top 10 programs among total viewers. Nevertheless, with a Fall schedule that saw little tinkering, CTV still emerged with Canada's #1 new series, V, among the network's prime selling demo of A25-54. With 1.004 million viewers, V averages 11% more viewers than GLEE (907,000) on Global.

More viewers flock to CTV than Global in primetime in Canada's two largest television markets as well, with CTV delivering higher ratings in Toronto and Vancouver than the competition in the key selling demos of A25-54, A18-49 and A18-34. Meanwhile, /A\ remains Canada's third-ranked private network behind CTV and Global, delivering more viewers in primetime than Citytv.

CTV demonstrates particular dominance at 10 p.m., where it delivers 133% more viewers than its competition in total viewers and double the audience among A25-54 and A18-49. The spread is even greater against THE TONIGHT SHOW WITH JAY LENO on Citytv, where CTV delivers five times the number of viewers.

>> A heartfelt congratulations once again to CTV. Congratulations for making the phone calls to buy US programs a little faster than Global, and buying what you thought were the more popular programs.

Hopefully you'll continue the great tradition in 2010 by sitting on your ass and making the calls to the Hollywood studios in a timely matter to stay on top.

Great job!!!

[Flag](#)

Like



ronpritchard ★ [3 weeks ago](#)

I am definitely NOT satisfied with what I am getting from Cogeco - especially in the PALTRY choice of HD CHANNELS. The satellite and cable companies in the US offer WAY MORE than we get.

I'd also like to be able to put together my own package, with the channels of my choice, and not have to subscribe to a package that includes channels in which I am not interested in order to get some that I want.

I am amazed when I visit our daughter and family in Pennsylvania and see the incredibly wide choice they get with Direct TV - although with this, as well, they are required to choose packages. Maybe we can actually do BETTER in Canada for a change!

[Flag](#)

Like



RickysCV ★ [3 weeks ago](#)

I would like to be able to just pay for what I want to watch. I am only interested in 20% of the stations I am subscribed to. But to get that 20%, I have to pay for the other 80% garbage. I would also like more choice; we have two choices for Christian stations and both are Catholic. I would like to be able to get some Protestant channels that other areas receive. Again, I'd like some choice which I don't have now. The channels that don't make it because no one watches them--too bad. But don't make me pay for their continuance but including them with the packages I have to buy for the one or two stations I want.

I want lots of choice, Canadian, US, and stuff from all over the world. If there was access to old TV shows, say on a .25¢ per episode basis PPV, someone would make alot of money. Charge the customer less and make the provider way more money in the long run.

[Flag](#)

Like



Pauline ★ [3 weeks ago](#)

I am not a great TV watcher preferring news, Rick Mercer, Antique Roadshow type of shows. My husband is an avid sports watcher. We have to take a lot of "no interest" shows on our satellite just to get to see what we want. I think this is discrimination. Our son who lives where there is cable gets to pick what he wants to see.

[Flag](#)

Like



J. Ingram-Johnson ★ [3 weeks ago](#)

The cable industry has a monopoly (aka a stranglehold) and so faces no competition for its TV services, except from satellite TV or Internet-based web programs — or perhaps an antenna, but some public-TV stations are cable-only.

When Rogers and Shaw did their swap (Western vs. Eastern Canada), cable customers were given no choice of cable provider. This is unbelievable in modern Canada.

The cable company in B.C. (Shaw) follows the well-worn path: 1) The cut-price come-on; 2) the gradual increase in charges, and 3) notice that, as from the next month, your bill will be "adjusted" upward. The usual word for this is "raised". Again, few options for the customer in a monopoly.

The cable company also packages TV stations to get the most bang for its buck, not to offer customers the opportunity to select their channels.

I am not a supporter of the Canwest model of television: toss in as little Canadian content as you can and fill the remaining bulk of air time with popular (often inane and/or reality) U.S. TV programs, and hope the advertisers flock to/pay for those shows. This model has killed local TV programming.

Good luck in trying to do anything as the Harper hordes open the doors to foreign ownership, but, IF there is a way to limit cable companies' control of the TV world AND force Canadian TV corporations to improve Canadian content, go for it.

If the cable companies have to pay for their TV channels, then, in the process of setting fees, it should be possible to make those channels a whole lot better than they are.

It's good to see the CRTC has found a few teeth and is trying to use them.

[Flag](#)

Like



Gordon A ★ [3 weeks ago](#)

I can't say I like either Canadian TV or cable but probably hate CRTC decisions even more. All three are forcing channels we don't want on us or need . How many channels are there still carrying the same thing at the same time, It is easier to download shows off the net and watch them when I want. I certainly don't need to watch just to be able to talk with "everybody" just after it happened. How about real honest costs and choices and let us make up our minds . I don't want or need three weather channels and promotion channels for the cable. what I want is several local channels, several specialty channels and maybe a bundle option for sports or movies.

[Flag](#)

Like

 [Kenneth Thompson](#) ★ [3 weeks ago](#)

I consider it important to have a choice of of-the-air channels and not be limited to signing up for cable or satellite broadcasts. The cable companies initially sold their services on a commercial free basis but it wsn't long before they were charging the subscriber even more for their services and also collecting fees for multiple commercials per hour.

Off the air channels at least do not collect for both.

[Flag](#)

[Like](#)

 [magdamallory](#) ★ [3 weeks ago](#)

We are over charged for far too little choice. We have to get a crate of fruit we do not eat to get a carrot. As a consumer we have no real choice as cable, telephony TV and satellite companies all operate on the same basis with similar package choices.

[Flag](#)

[Like](#)

 [Sheila Godbehere](#) ★ [3 weeks ago](#)

I live in Newmarket, ON a medium sized town, I am a senior and do not get out much to Toronto etc. I get my local information through A channel in Barrie. Without local info, I would have no idea of the happenings in my surrounding communities. Local TV is my connection to the world around me. If local TV is cancelled then i would have no option but to cancel my cable, because local TV is what I watch.

[Flag](#)

[Like](#)

 [Ghsilaine Desjardins](#) ★ [3 weeks ago](#)

I feel that specialty stations such as ART TV should be made available as an extra elective. I find that I do not have access to French Speaking channels that I would like. Such channels such as ART TV and TeleQuebec should be made available to those who wish to have them. I would not mind being charged for a pay as you use plan.

[Flag](#)

[Like](#)

 [Peter](#) ★ [3 weeks ago](#)

Just like others said, I want to be able to pick the channels I want to watch. I really don't care for multiple ABC, NBC, CBS and FOX in my basic digital package but then I have to pay extra for time shifting to see Canadian stations from other provinces, money which I am sure goes into Shaw's pocket. I'd rather pay less and pick and choose what I want to watch. As for the "TV Tax", there are no freebies in this world and having lived abroad where choice is pretty lousy sometimes, I would prefer the Canadian stations to stick around.

[Flag](#)

[Like](#)

 [riker1](#) ★ [3 weeks ago](#)

I feel that I am getting "ripped off" to quote a few other people. The reason is that I cannot selectively choose the channels that I want to watch. i.e., I have to pay for 50 but I really only watch 10. I would like to be able to choose the individual channels that I watch and then only pay for those and believe me local channels would certainly be included in that list.

[Flag](#)

[Like](#)

 [nancyclark](#) ★ [3 weeks ago](#)

i am not satisfied at all by the way programming is offered. packages are not tailored to me and they can cost a lot to get the channels you want that aren't available any other way but in a

package. channels should be offered as single entities for a lower price, and you should be able to build your own packages of channels for a set price per block of channels which should be lower than the individual price added together. for example. you buy one channel for 1.00 but if you buy 5 channels you would pay 4.00 or 4.50, something like that. i am tired of having to buy channels i do not want to get the ones i do want. satellite and cable is a big expense and considering tv used to be free, this is unacceptable, especially for older people, shut ins or people on pensions whose main form of news and entertainment is tv.

[Flag](#)

Like



S. Morgotch. ★ [3 weeks ago](#)

NO MORE MONEY TO CBC.Let them produce something that can compete in the market place. We've spent enough tax dollars on them.Democratic society means freedom of choice. Why should the CRTC or CBC tell me what I can watch. I want to watch Raising the bar on TNT or court tv instead I get reruns or Sue Thomas for the 50th time.Lets get some competition in the service providers instead of allowing Shaw to buy up competition. The CRTC is catering to the tv providers(for money in their back pockets? I wonder?) maybe we need someone to serve the public instead

[Flag](#)

Like



M. Jennings ★ [3 weeks ago](#)

NO!! I am not satisfied with how television programming is made available to the consumer. Why do I have to buy a package that contains material which I do not watch, nor do I condone. Television has become the greatest information provider mankind has known. Unfortunately, some of the messages being provided by are not socially appropriate. I feel very strongly that these messages are leading our young people to believe that the abnormal behavior being demonstrated is socially acceptable behavior. How can I let my voice be heard when I have no choice but to pay for these programs in the current bundling system of television packages. If I go to the store to buy a steak, I don't have to also purchase udders and testicles so that I can have a steak. Why do I have to pay for this material because I want to watch a good TV program.

Is there a problem here? Yes, there is and it is high time the consumer had more power in the selection of TV programming. Consumers should have the choice to refuse to financially support inappropriate programs. I am far from being a narrow minded prude. Having worked with young people for many years through the education system, I have been witness to the increase in violence, sexual exploitation, the breakdown of respect for family values and consideration for fellow man. These errant behaviors are glorified through television. Is it any wonder we as consumers do not want to pay for this type of programming?

And yes, please keep local programming. We need to bind our communities together through local information. It is through local programming that we can bring pride and attachment to our community family. We see less and less local information about the good that is happening right here in our own town. Yes, we need to know what is happening on the other side of the world. But, more importantly we need to know what is happening right here at home, in our province and in our country.

[Flag](#)

Like



murphy ★ [3 weeks ago](#)

Cable companies offer little choice - it's always a bundle or an exorbitant rate

[Flag](#)

Like



Dan ★ [3 weeks ago](#)

Television, just like cell phones, and the internet are gouging people with fees rather than putting their effort into making a marketable product and selling their services. They are holding onto their current structures just to continue to make money until they finally have to succumb to the free market pressures and compete. Consumers should be able to choose what they purchase including a "full meal deal" if they want rather than being forced and let the

markets determine the packaging.

[Flag](#)

Like



AT ★ [3 weeks ago](#)

For years I have been forced to pay for channels I have absolutely no interest in, as part of the packages offered by the cable companies. This proves their greed. Every household should be free to choose which channels they want to receive, and pay for only that number of channels. That would be better value for money. And by the way, the broadcasting of local channels should not put money in the pockets of the cable companies with nothing going to the local stations. A child could tell you this isn't fair. And local stations may disappear if this continues. That would be disastrous. They're essential to the community.

[Flag](#)

Like



Sarah Harmer ★ [3 weeks ago](#)

The system needs to change. If I go to a grocery store and want to buy apples, the store doesn't force me to buy oranges and bananas in order to buy the apples. I just buy the apples. So when purchasing channels, I should have the choice to order 1 channel and not the other. I'm being forced to buy channels I don't want and for a ridiculous price.

[Flag](#)

Like



kateallen ★ [3 weeks ago](#)

I am not satisfied at all with how Rogers Cable has been charging me \$30 a month for only "basic" cable while I am denied access to HGTV and Space TV just because I don't subscribe to the more expensive package. I've heard that if I disconnected my cable, I could receive CTV and CBC without Rogers. Then why am I paying them \$30 a month?

I feel I would be spending my money better if I could choose channels, a la carte, and pay perhaps \$1 or \$2 per channel. That's an amount I think is fair for non-basic channels.

I REFUSE to pay any extra to Rogers for basic cable, just because they're in a dispute with the broadcasting stations. I will cancel before I'll be gouged.

Thank you.

[Flag](#)

Like



kateallen ★ [3 weeks ago](#)

In the mobile phone world, Rogers, Bell and Telus are referred to as the BIG3 or to some "the PIG3." They're called that because they have created a multi-billion dollar monopoly of the cell phone business in Canada.

I get my cable TV from Rogers. I doubt very much if they're playing fair with cable TV provision if they're gouging people in their other services. No pity for them.

[Flag](#)

Like



Patricia Sullivan ★ [3 weeks ago](#)

I now pay for cable service. The company changed ownership this year and immediately an increase in price for the same services occurred. To get a few stations ie A&E I have to subscribe to their extended package. This should be changed if the cable company now wants to charge extra for local service. Local TV is so very important to community service events. ie. hospitals fund raising, other community sponsored fund raising -not only that they are occurring , but the results after the event ie runs and walkathons.

Local Tv stations also keep us informed of the local news, weather and sports. Who will do this with the death of newspapers??

A compromise must be made without the viewer of cable and satellite stations paying more for TV service. My suggestion is let me choose the stations I wish to watch, both local, Can. and US networks.and I will willingly pay for the service I receive.

[Flag](#)

Like



[daveplumb](#) ★ [3 weeks ago](#)

You should be able to choose what every channels you want on top of your basic package and not be forced into buying 200 channels you never watch.

[Flag](#)

Like



[Violet kittyheart](#) ★ [3 weeks ago](#)

All I want to say is whoever came up with the idea of repeat programming on TV is A GENIUS!!!! because cable companies jumped on this one big time. How many times can one person actually watch Under Siege??? dang. We pay around \$150 per month for eastlink cable and the movie channels (totally sucky..); we don't have more than one package because I hate sports and every other package comes with either sports or news or HD. Why is it so unreasonable for me to pick my own channels.. as if anyone with any authority or ability to change things ever pays attention anyway.

[Flag](#)

Like



[Alice Kargard](#) ★ [3 weeks ago](#)

I am disgusted by the very idea of Canadians being expected to bear the burden of yet another tax. The Canadian Government is just incapable of understanding the realities of the little person. I have been laid off and right now television is the main source of entertainment for the obvious financial reasons. For \$80.00 a month we can watch Dwarf adoption, The little people, The biggest loser, some fat broad fornicating in Vancouver for which she received a government grant. It is absoltely outrageous that this kind of trash is actually imposed upon the Canadian public by our government. It is pretty obvious what our government officials truly think of the Canadian taxpayer. Why can't the Canadian public access quality programming? It is bad enough that we are forced to support Business Monopolies by our own government but then I have to watch them and the local television networks fighting it out in commercials trying to gain public sympathy in their pathetic bid to gain sympathy for their cause. Just for once I would like to see the Government act in a way that is beneficial for the Majority of Canadians not just the vocal minority. I don't need to watch crap to know I am Canadian my Government reminds daily.

[Flag](#)

Like



[Jenk](#) ★ [3 weeks ago](#)

I object to being forced to take largely poor quality Canadian programming. We largely watch US channels. I would like to be able to individually select channels

[Flag](#)

Like



[rick60](#) ★ [3 weeks ago](#)

I do not like the fact that I have to have 14+ channels included in my top tier package to get the programmes that I want. Cable forces me to have these unwanted channels in order to get the few that I want, and to add insult to injury, they have raised my rates twice this year so far and have deleted three channels without any fee reduction. I watch the locally produced news here and find it much more useful to me than the same service offered on the local Shaw channel. I would like to have the ability to choose which news broadcast I wish to watch and I fear that will be lost under the current onesided arrangement.

[Flag](#)

Like



R. MacLachlan ★ [3 weeks ago](#)

As in other countries access to networks (including foreign) should not be encrypted. Not that Canada is a free country but this does inhibit my right to freedom of information. Especially when "Bell" is allowed to monopolize the system as they are a criminal organization as defined by their deceitful answering systems and their attempts to lock in users.

The other issue is to ridiculous and unwarranted amount of advertising allowed by the CRTC and other USA governing bodies. This alone should be enough to keep any tv station solvent. Any way the straw that broke the camels back is almost placed as many veiwers have given up on advertised programing. For example CTV no longer put local news on Canada AM but the local advertising continues.

Go figure.

I'm not sure this is going to the CRTC or anyone else unbiased but those are my thoughts.

[Flag](#)

Like



slimsilver ★ [3 weeks ago](#) in reply to [R. MacLachlan](#)

You are right these rant's about the CRTC and our service providers will be edited out before anyone with any power at all see's them.

But it is a vessel to release rage about our service's and i find it away to let folks know what our elected official's are really doing for us. And that is NOTHING

We wont get any changes in our system till we have a say about what bill's are passed by our government and what services are allowed to operate in our Country as competition to our own services.

[Flag](#)

Like



margaretmitchell ★ [3 weeks ago](#)

I feel we should be able to choose the channels we want and not have them in a package. Some packages you may only like 1 or 2 channels.

[Flag](#)

Like



Bob ★ [3 weeks ago](#)

We don't watch half of the channels we have access to. Let us pick the ones we want and reduce our bill.

[Flag](#)

Like



Helen ★ [3 weeks ago](#)

I would like to be able to select channel by channel what I wish to watch & pay for & not be burdened with useless extra stations. I pay \$84.82 a month which is far too high but as I have 7 packages of which I like or watch 1 or 2 stations per package am forces to have all that is offered. There should be a way wherein the consumer can choose what stations he/she watches. I really don't see the need for hundreds of stations offering particular life-styles etc as I can't see watching a cooking program for 24 hours? Get back to basics & offer better programming.

[Flag](#)

Like



Zimbu ★ [3 weeks ago](#)

The word dissatisfaction does come near to how I feel about the programming that I receive from Shaw Cable.

Being conservative, maybe one out of four channels has any entertainment or interest value to me. It's always great to have a choice but it even greater when the choices are yours!

[Flag](#)[Like](#) [pamelamrussell](#) ★ [3 weeks ago](#)

First of all, I can't believe that this problem is even an issue. I mean, we are still licking our wounds from the last brutal cut to local programming in the North, which saw MCTV pick up news coverage from Sault Ste. Marie, Timmins, and surrounding areas. I remember my father, as a senior, finding it quite difficult to follow the news because it was so sparse in order to accommodate news from all of these areas.

It is also a concern to me because I, for one, do NOT want to subscribe to Cable TV -- I don't watch television enough to justify this added expense. However, local news coverage is of paramount interest so that I am informed about what is happening in our community -- our economic stability, our safety issues, and ongoing coverage of events that are happening in and around our community at any given time.

It is also hard to understand why the CRTC would make it mandatory for cable companies to carry a certain amount of Canadian services (including local TV programming) in the basic services offered by cable and satellite companies FOR FREE. It's kind of like ordering a pizza and only paying for the additional toppings. Yes, folks, I do think it is as simple as that -- a "no brainer".

People in the North already feel so isolated from the rest of Ontario that it really scares me. It's kind of like sending us back to the Wild West days where mayhem reigned supreme and nobody outside the general area knew about it. Is that really what we want for the North? How is the rest of Ontario going to know the state of our communities, the services we need, the funding we need, etc. Or, are we to become the forgotten race -- what you don't know -- you don't care about.

Our radio stations know that royalties have to be paid to the musicians in order to play their music. So, why should t.v. be any different? Cable and satellite companies would have Canadian programming as its basic service, and the additional services would cost extra. And the basic service charge would go to the basic service provider. Sounds simple enough to me.

I strongly urge my fellow Northerners to step up and take a stand on this issue. We are nearly in 2010 -- we should be progressing, not receding.

[Flag](#)[Like](#) [Frank](#) ★ [3 weeks ago](#)

Im curious why the Canadian government hasnt banned email to help Canada Post, or ban Kijiji to help the Newspaper Classifieds.

Its exactly the same thing as banning satellite companies and internet media streaming companies.

[Flag](#)[Like](#) [Evan Hildreth](#) ★ [3 weeks ago](#)

The CRTC should end this debate and focus on setting the groundwork for the future. The internet has taken over as many Canadian's primary source of news and community. Carriage fees and local television funds are nothing more than a subsidy to support outmoded business models by networks that are unwilling or unable to change with the times. It's time to move on.

It's time that the CRTC seriously address online streaming video. Many Canadians, including myself, would welcome online streaming of television programming as an alternative to traditional cable or satellite services. Americans enjoy television via Hulu, movies via Netflix, and several other services that stream video over the internet. Canada is woefully behind in equivalent services. The selection of programming offered in Canada through Apple iTunes and Roger's On Demand Online is very limited. Furthermore, Roger's On Demand Online requires

users subscribe to their traditional cable television services, and therefore it is not an alternative to traditional cable service.

In addition to the recommendations in the report "TV or Not TV: Three Screens, One Regulation", I believe the CRTC should introduce regulation to assure that consumers have a fair choice in third party online video services through their ISP. However the major ISPs offer cable and satellite television service, and have the capability of throttling online video services that compete with their own television offerings. Therefore, it is imperative that the CRTC impose regulations:

1. Assuring that third party video streaming services experience equal quality of service and data throttle as the ISP's own video streaming services; and
2. Assuring that all network data associated with streaming video is subjected to the same caps and billed equally to the consumer, regardless of whether it is associated with the ISP's own video streaming services or a third party service.

Thank you,

Evan Hildreth

[Flag](#)

[Like](#)



[jimgl](#) ★ [3 weeks ago](#)

The cable (Rogers) and, to a lesser extent, satellite companies require too many unwanted channels in their packages. Rogers really only offers three or four packages with minimal individual channel selection. For example, if I want to get the Turner Classic Movie channel on Rogers, I must pay close to \$30 per month extra for the package that contains it. There may only be one or two other channels that I might occasionally watch in the 100-200 bundle. They do not offer it in any smaller movie packages, that would meet you imposed Canadian content requirement, nor even with subscriptions to the TMN and SC packages. \$30 is a bit much for one channel.

Several years ago, Rogers used to offer a "pick 5, 10 20, 30' type of selection but now I am force-fed hundred if I want one. This choice system should be reinstated with ALL channels allowed in the selection process, recognizing the CRTC requirements.

[Flag](#)

[Like](#)



[Rick Goebel](#) ★ [3 weeks ago](#)

I am not satisfied with the current way that television is packaged. I want to be able to buy channels of my choice individually or in packages designed by me and not by cable companies. I do not want the CRTC telling cable companies that they must sell me certain channels as part of a basic package.

[Flag](#)

[Like](#)



[Morris Orzech](#) ★ [3 weeks ago](#)

I am a long-time subscriber to the Cogeco Basic cable service. The cost of this service has in recent years increased considerably faster than the CPI, without improvement in the channel selection or in the quality of the signal (and that signal is sporadically poor, particularly for one station that is among the minority in my package that I watch). If Cogeco has made improvements in their infrastructure these have not beneficially impacted the service I buy from them, service whose higher cost they have tried to explain on the basis of promised improvements.

It seems to me Cogeco benefits not only from its monopoly as a Kingston cable-service provider, but also from lack of accountability and effective supervision not only in the quality of service, but also in the way it and other TV-service providers manipulate customers through package offerings. Despite owning a television set with a digital tuner I cannot obtain access to the HD signal of stations I pay for without buying the Digital package, most of which would not be of interest to me. And digital-signal issue aside, although I would like a few channels not

available on my Basic package, I cannot obtain access to these channels without purchasing several full premium packages. I might consider Bell ExpressVu as an alternative to Cogeco, were it not the case that the same package manipulations occur there.

The combination of monopoly status, and regulation indifferent to consumer interests, has given my cable provider the ability to treat consumers in a manner akin to a predator enjoying the prey that must come to a clearing to eat because someone has made sure there is not food available elsewhere. It would be galling to me to have to pay more for the same restricted and technically mediocre service whose price is already inflated by the vendor's monopoly status and ability to charge more without providing anything in return for the increase. I sense that the CRTC is headed in that direction with its approach to the fee-for-carriage request by over-the-air TV broadcasters.

If cable subscriber dollars will be used to pay for the operation of local TV stations through pass-through of fee-for-carriage charges, I want the choice of not paying the fee and not receiving their signal. And I would like my cable fees not to increase beyond CPI levels unless I get better service or better choices in return. And I would like an end to the unfairness of having to pay cable-TV fee increases considerably in excess of CPI adjustments without receiving any benefit whatsoever in the particular services to which I subscribe.

[Flag](#)

Like



[barbarahudson](#) ★ [3 weeks ago](#)

If services were unbundled, most would die. That's a fact, but "c'est al vie." Since the carriers won't unbundle them, I've unbundled them myself. I found that it's true that over-the-air digital TV signals travel a lot further than the old TV signals, and I now get US TV stations crystal-clear with just a cheap indoor antenna that I couldn't even get a fuzzy signal from before.

Why should I have to pay for a poor-quality "basic package" that includes "local TV" that is mostly simulcast American programming, just with different ads? I look at CTVs' lineup, and I can watch the same programs, same time slots, on either CBS or NBC for free, with a nice clear digital signal.

Both CTV and CBC are missing the boat on the hi-def transition. the combination of the Great Recession and advancing technology mean that many of us no longer need or want a "program provider" - couple that with other competing interests for our time (the Internet as our source of news, for example), dvds and blu-ray disks, and gaming consoles, and the death of cable/satellite tv probably wouldn't be that much of a hardship for most of us.

Case in point - with my cheap antenna Elf is on CBS 3.1 right now, 1080i, direct over the air. CTV is showing a low-def version of a Muppet Christmas show I can get on NBC 5.1 in 1080i, and NBC 5.2 is showing another movie. I'm not a hockey fan, so CBC is a lost cause tonight.

About the only Canadian TV I watch nowadays is Dragons Den and the occasional CBC comedy (and the occasional french broadcast). We also don't need more Canadian versions of American shows, whether its' Canadian Idol or whatever. Fewer, better shows that can get an international audience would be an improvement.

For news, there's the Internet. Local TV news is the new newspaper - already out of date by the 6 o'clock broadcast and lacking in details, same as the printed paper is out of date by the time it's printed. The current plaintive bleating by local tv stations that they need to be paid by the carriers is craven self-serving blather that ignores the fact that most of the shows they carry no longer resonate with the viewing public, who can always pop in a movie or turn to their Wii for family entertainment, or go online if they just want to kill some time.

After all, these comments are being collected by the Internet for a reason - it obsoletes every other medium, and the whole world is now local.

[Flag](#)

Like



[BLH](#) ★ [3 weeks ago](#)

1. I am very dissatisfied with the way in which television programming is provided by the cable companies. There is no real price or content competition between them in local markets, despite the fact that this was one of the aims when the CRTC de-regulated basic cable service in 2002. Each enjoys a virtual monopoly over the geographic area it serves and there is no effective choice between the services or rates. The monthly cost of my basic cable service in Vancouver has increased 76.27 percent since de-regulation without any noticeable improvement in quality. On the contrary, Shaw dropped local programming that had been provided by Rogers, when they swapped territories here. Basic cable service now costs over \$400 per year, which is hardly "basic." This is definitely not value for money! Moreover, I find that the structure of basic cable service is too rigid, with a package of channels pre-selected, take it or leave it. This does not adequately accommodate the needs and tastes of individual cable subscribers. There will be no excuse for this when the system becomes wholly digital.

2. I strongly believe that basic cable service should once again be regulated by the CRTC to achieve what de-regulation in 2002 has failed to do: increase real competition between the companies and control exorbitant rate increases. In addition, individual customers should be able to select the Canadian channels, including local stations, they wish to have in their own basic package, within certain limitations, such as excluding pay channels.

[Flag](#)

Like



Sandy Jamieson ★ [3 weeks ago](#)

Cable prices are too high now and way too many channels not watched or wanted, especially shows in channels other than English. We are paying for French, Chinese, Indian channels, music, etc. that we don't want yet have to pay for as part of our packages. To see one speciality channel we have to pay for 6 or 8 other channels we don't care to watch. We should be allowed to pick out channels and delete and not pay for those not watched or needed. Packages that let you pick out a number of channels and a fee for that package would be better than having to buy channels never seen. This may let the companies stop wasting money on those non-watched ones when they see which are the popular channels. To make us pay more for local channels that don't have anything better or different than what we can see on another channel is making us a prisoner to the TV broadcasting companies. And with HST coming into effect this will only add onto our cable bills.

[Flag](#)

Like



Theresa ★ [3 weeks ago](#)

I do not agree with the cable and satellite companies' ability to package channels and force higher consumer costs. I don't understand why the CRTC has given so much support to the cable and satellite companies. Like everything else that I purchase, I would like to have complete choice as to what services I have.

[Flag](#)

Like



Dave Ruch ★ [3 weeks ago](#)

No, I don't find the current method satisfactory. Canadians are forced to buy many channels they don't want in order to have cable or satellite service. any channel which is charging for its services should be entirely optional . hence basic service would be cheap and consist of ONLY networks which provide their signal for free (including at this point in time , CTV and Global). Any others should be available on a channel by channel basis, even if this means that some speciality channels imposed upon us by government regulations end up failing.

[Flag](#)

Like



Billincalgary ★ [3 weeks ago](#)

The satellite and cable companies bundle too many garbage channels with their packages forcing consumers to pay for the higher service in order to receive an acceptable number of channels.

I would prefer to see the option where you can bundle your own channels.

[Flag](#)

Like



Daryl Gray ★ [3 weeks ago](#)

My understanding is that the CRTC's role is to balance the needs of the industry with the needs of the consumer while maintaining a Canadian identity on the airwaves. I find it interesting that CTV and Global have tried to blackmail Canadians and the CRTC by threatening to withdraw one of the few truly Canadian elements to their programming; local programming. Their main channels are now full of American programs or Canadian knock-offs of US and UK programs. Most of the specialty channels, many of them owned by CTV and Global, have become unrecognizable versions of what was promised when they were first created. Most specialty channels simply serve as platforms for constant repetition of programs and cross platform advertising. I think that the controversy over the repetition of CSI programs on the History Channel speaks volumes about the private broadcaster's attitude towards specialty channels and Canadian content.

That said, I would be willing to pay an additional carriage fee (one set by the CRTC, not the inflated one set by the industry) to support local programming except for CBC/Radio-Canada's television's services. Those services should be offered free and be mandatory since we already pay for them through a parliamentary appropriation. We need a Canadian voice on the airwaves. In return CBC/Radio-Canada must provide balanced and comprehensive content in news and current affairs and 100% Canadian content in non-news programming. I should be able to access CBC/Radio-Canada stations from across the country as I can now. CBC should not receive carriage fees for their services from the service providers. I would add that CPAC should be mandatory as well.

In return, all other cable and satellite channels, including the CTV and Global main channels, must be unbundled. Consumers should be able to pick which channels they want. The private networks call for free enterprise when it suits them, government regulation when it suits them. They 'want it both ways'. They should operate under a totally free enterprise system where Canadians will decide if they want to watch one of the private channels. Then we will see how well they can do.

I would add that the CRTC can help this situation by not continually granting new licenses to the same corporate 'usual suspects'. A diversity of ownership in our broadcast media will result in more competition and I believe better service to Canadians.

Thanks for the opportunity to submit my thoughts on this issue.

[Flag](#)

Like



William Hepburn ★ [3 weeks ago](#)

1. I am not satisfied with the programming made available to me by my cable company. Although digital HD signals are being broadcast for free through the airwaves, these signals are not part of the basic cable package. Instead I am offered over-compressed analog SD signals that are far inferior to the original OTA signals. Also, nearby US signals such as WNLO (CW), WPXJ (Ion) and WNYB (TCT) are not offered, as well as US subchannels such as RTV, US, PBS Think Bright, Qubo, Ion Life, Worship, etc. US stations no longer even broadcast in analog SD.

The options available are not a good value for the money. Basic cable should be a direct rebroadcast of the basic OTA HD ATSC channels - which means HD QAM channels. I should not have to pay an "HD Access Fee" or buy/rent a cable box when most TV's today have built-in QAM tuners.

2. As I said, the basic package should include HD QAM versions of local stations that are receivable by antenna. Specialty non-OTA cable channels should be offered on a channel by channel basis. That way I pay only for the stations I want - not for the stations I don't want. Why do we subsidize stations no one watches? If a station doesn't have enough viewers, it should shutdown. I would also like to see Cable Cards introduced in Canada like in the US so that I can use my own DVR or TV to view encrypted-QAM channels that I subscribe to, without

requiring an overpriced cable box.

[Flag](#)

Like

 *WiMax* ★ [3 weeks ago](#)

I am NOT satisfied with Bell ExpressVu. It's too expensive and I receive channels that I don't want. Further, the world is moving quickly to adopt HDTV and I am forced to pay more for it. That's criminal. Channels need to be offered TOTALLY ala carte and include HDTV at no charge. If I don't have to pay for HDTV over-the-air, why should I have to pay for it through cable or satellite? Further, why do Canadians have to put up with poor quality because of digital compression when in the U.S. and around the world they do not use digital compression and the signal is PERFECT?

[Flag](#)

Like

 *cornmatthew* ★ [3 weeks ago](#)

1. The options that exist represent reasonable value for money, but there is insufficient choice in some areas.

2. Would like to select individual channels rather than packages. This is already possible in some areas but not others. For example, I'd like HBO and WGN, but I can't get those without taking a movie package that I don't want.

I'd also like to choose whether to watch (say) Fox or Global when they're both showing the same program. Global's sound is awful, but signal substitution means I don't have the option to switch over to Fox.

Finally, more British TV. :)

[Flag](#)

Like

 *Peter Clark* ★ [3 weeks ago](#)

1. I am not satisfied by the current availability. While I can agree with requiring a set ratio of Canadian vs Foreign channels, I should not be forced to pay for channels that I never watch. I also think the Cable companies charge too much for what they offer, but I recognize that their near monopoly control by area leads to this.

2. Service should be offered "a la carte" Set rules for Canadian vs foreign and let the customer choose. Pricing could be set per channel selected, perhaps with price breaks for certain levels (15, 25, 50). No bundles forcing unwanted channels in order to get desired ones.

[Flag](#)

Like

 *ckc* ★ [3 weeks ago](#)

Not satisfied with satellite services as they do not carry the real local stations, not even an option of getting them. And can not pick up the local stations on our own. So we can do better here. I do not mind paying for any of this...just provide me the local and international services I would like to share with my family. Of course, I prefer to deal with Canadian companies and the more local to each province the better for jobs, coverage, maintenance and interest.

[Flag](#)

Like

 *ray_s* ★ [3 weeks ago](#)

I was looking for the Christmas log that in previous years was available free on cable. I am advised that it is now only available on Pay-Per-View.

[Flag](#)

Like



Mike ★ 3 weeks ago

The key information here is a-la-carte cable. CRTC, please be sure to listen. Neither cable nor local TV are correct. People want VALUE for their money, not more channels for their money. There are not many companies out there that get away with bundling other services that customers don't want. For example, if I go to the grocery store, I purchase the foods that I want to purchase, not the foods that the grocery store tells me to buy. The sandwich meat is not packaged with a box of cereal and a bag of potato chips. Before someone brings up the argument about the newspaper, keep in mind, there are other ways of getting your information, while the options for TV are limited. If I want to only know the sports results and don't want to purchase the whole newspaper, I can go online and check the websites devoted to sports or I can purchase sports magazines, etc. I don't have this option with regard to TV (although, there are some websites).

In regard to the value, if you look at what is being presented to the consumer on the TV, there are far too many programs of re-runs. We aren't really encouraging innovation or development, when the majority of programs are re-runs. If cable companies want to continue to show re-runs, then the price of cable should be reduced, because consumers are not gaining any more value from watching the same TV program they saw last month. We've got PVR's now, so it doesn't matter if you missed it, you can record it.

Bring about the full a-la-carte cable package for all consumers and allow people to make the choice as to what they want to watch. As for the argument that Canadian content is being destroyed, if you turn on any of the Canadian channels, the majority of them are showing American programs or showing programs similar to American content. Our society is greatly influenced by American society so to suggest that we should somehow distance ourselves in an abstract way but continue to wear the same fashion, drive the same cars and watch the same TV programs is foolish.

Looking at my cable package, I'm paying \$60 for basic TV and there is usually nothing on the TV anyway, despite the fact that I am paying this rate. I'd rather pay \$3.00 - \$4.00 per channel of the channels I want to watch, than have to pay \$60 per month, because it would provide me with more VALUE for my money and I would be saving MORE money. Give consumers the choice and also regulate the rates, as we saw that cable companies increased their profits greatly but provided little value to their consumer. In this case, consumers will be given the best of both worlds, as they are given the choice of what programs THEY want to watch and aren't being overpriced for everything.

In my opinion, this is the ONLY way you will solve the current problem, because if consumers really support LOCAL TV, they will purchase LOCAL TV. It will encourage more efficient companies to exist and eliminate the companies that are of little value to society. I know it is unfortunate for maybe 50 people who might watch a certain station but if they really valued that station, they would be willing to pay for its existence.

[Flag](#)

Like



Sam K ★ 3 weeks ago

I Have to agree with all of the comments here. CRTC has a big role in encouraging these cable operators to gouge us the Customers. for example your decision to make the ATN compulsory to buy any of the south asian channels is really really dumb and confirms the fact that the CRTC does not have any opinion of there own... (result of lobbying by ROGERS/BELL that you have accepted the decision and force Canadians to pay more even though they will not watch the channel).

Also as a watchdog CRTC should open the Cable/Satellite market and encourage the competition. Currently the Rogers cable that i subscribe to is very very expensive. (atleast 125\$/month) and i see that every month the fees seems to be rising because of one reason or another.

If the CRTC imposes another fees on Cable i should be allowed to opt out of the current contract with Rogers which is important as i should not be expected to pay the Early cancellation fees (ECF) and i will cancel my current subscription.

Sam

[Flag](#)[Like](#)*lowellvessey* ★ [3 weeks ago](#)

I am satisfied with my current package PRICE from Shaw Direct, however I subscribe to their most basic offering to keep my costs low. As far as value for the money, if I lived a mere two hours south of my home (placing me in the USA) I would receive triple the programming for the same price. I refuse to steal satellite service from Direct TV or Dish Network, so I have to be content with Shaw.

Ideally, I should be able to purchase a receiver/dish from MY CHOICE of Shaw Direct, Bell ExpressVu, Direct TV or Dish Network and pay the provider legally. That is how I would prefer the channels to be offered, instead of artificially limiting competition.

[Flag](#)[Like](#)*Maureen Rieger* ★ [3 weeks ago](#)

I am not satisfied with how the programming is offered. I believe I should be able to pick and choose the channels I want without having to pick from packages. I also believe that we should be able to access channels such as ESPN as this channel carries the sports programming I am interested in and TSN does not.

[Flag](#)[Like](#)*Linda* ★ [3 weeks ago](#)

I'm a big believer of local T.V. I like to know what's happening around the world, but would like to find that on the main news, such as the 6pm or 10 pm newcast. As far as other programming, finding C.S.I. on 10 channels after supper is just over-the-top. I dislike all the dis-honest/shooting/drug/stabbing T.V. irrivellant/stupid T.V.

I liked Brent Butt in Dog River, which was a good belly laugh T.V., sports, cooking, National Wildlife, good music. Once one company goes into something, 50 million do the same. Reality T.V. - ALL the competitions, singing, dancing - who gives a Damn! Paying actors to do a honest job of acting and giving the majority of people something GOOD to think about - not who can screw the other guy/girl - would be a nice change. No wonder Cornation Street is still running.

Where can you find out what is happening in your own neighborhood, county, province or Country?? We know all the about the gore in other countries, but can't look after our own people or Country.

[Flag](#)[Like](#)*Scott_S* ★ [3 weeks ago](#)

1. No, not at all. They definitely aren't worth their money, and if I didn't get a huge discount like I do, I wouldn't be a subscriber. The issue is other than the local TV channels (I use a TiVo HD to get the OTA HD ones in Vancouver while paying for Shaw analog) I have to buy the third tier package just to get the few channels that I'm actually interested in buying and watching. I have priced out Telus TV and because the way they group those channels, I'd be paying the same as if I were paying the non discounted price at Shaw.

I believe that DVD sets are overpriced, but if I were to buy all the shows that I do watch on DVD (some of them aren't available, but just using the average pricing) then I would be paying on the order of half of what I would pay for the cable package for a year (that's the proper unit of time because the DVD sets are for a season, which correspond to a year). Now considering that when I watch the shows on TV I have to sit through commercials, yet with the DVD's I don't, how does that compare for value. There's not a chance. The issue is that it goes to channels that I don't want to support (little lone won't watch or might watch once a year). Why should the consumer support channels that aren't viable? The irony here is pretty strong when you look at

the cable company's role.

2. Straight up a la carte. The truth is that if one channel costs twice as much as another channel, then charge it. This would get rid of channels that can't hold their own. If they want to give a 10 percent (or growing) discount with having some many channels, fine. But then they still can't charge unreasonable prices for the single ones. Otherwise there is a trick that they can do to get back to the same pricing, limiting the discount should be enough to keep prices in line because consumers won't want to spend more for what they have now.

This also lets us get rid of the American stations (their local ones) if we don't want them. If you're not interested in their news, and we have all of their shows on our local TV channels (or other Canadian ones) why should I be funding that US channel. Especially since I'm forced to because it's in the lowest level in the package.

This also has the benefit of letting channels that don't do well to no longer be in business. Or at least be given a chance to move to the web. The cable company can give free previews (like they do now) to entice new viewership. If that channel no longer is there, then there is room for new things (remember the saying of how many channels on, but nothing to watch).

The key is that not all channels are the same value, and they have to charge the proper price (The Weather Channel isn't the same value as Showcase). Not to mention that this gives competition to the channels, and has the option of lowering the bill. If the bill is lower, people are more likely to keep their subscription in light of moving to the internet for illegal content. If I only pay less than a dollar for a channel that I'd watch maybe once or twice a year, I'd might actually do that.

Also, to aid in that one would want to make it so that someone couldn't quickly turn on a channel for a week or two at a time. Even a month or two might be on the low side. But definitely allowing it to be on during new shows and not reruns (ie the summer) would be a good idea.

With this comes some technological issues, and I'm very much a believer that it should be open for competition (it not only helps with price, but ease too) so that the likes of TiVo and others can help solve the technology issue. A good example is that how many people can get their PVR to record the latest "House" and then watch that show they just recorded (with or without commercials) on the bus to work the next morning with their iPod or similar device? I'm sure a lot more people would like to than do. I can (all legally, as I'm sure others can do it illegally), but only because I have a TiVo HD with access to OTA HD. Very little computer knowledge (only legal stuff) is needed.

At this point, I'd like to say that even though I support the use of CableCard (through the TiVo) I do say it has downsides because it locks people to Windows instead of the variety of other OS's out there (Mac OS X included).

Flag

Like



Kamiki ★ 3 weeks ago

As a reasonably informed Canadian, I get my news, general and specialized information, and entertainment from a wide variety of sources. It is one of the benefits of the technology-based age in which we live. I buy individual magazines and newspapers when I want to and in accord with my interests. I channel hop between BBC, CNN, Global, CTV BBN etc for an overview of the news each morning and never watch just one channel for their particular "MacInfoBurger" version. Then during the day, I catch up on my family members via email, or facebook, or certain blog-sites and if something catches my attention from any of these sources, I take the time to do some in-depth research on the Internet ... or I head for Chapters to buy a book or two on the subject. I think that I am like most other Canadians in this way, and even with our differences, together by our thoughts and actions, we create Canadian culture. Broadcasting television stations contribute to this process, that is true. But I would suggest that their contribution is small and in decline due to the availability of other sources and that is probably a good thing. And so my point is that we now have available, a wide range of choices and no longer need to depend on local television to same extent as in the past. Although local television programming is desirable, it is never-the-less a business enterprise and it should be treated by the CRTC as a business enterprise. If a station or a network wants to charge the cable or satellite delivery system a fee so that it diversifies its source of revenue, then it should

be removed from the basic service and placed in a specialty category such that the subscriber can choose in the same manner that I choose my magazine or my newspaper. At the same time, both the broadcaster and the cable/satellite service provider should recognize that in the future and if necessary, I will choose my programming sources on the Internet and will not tolerate excessive bundling any more than I would tolerate having to buy the Globe and Mail in order to have the Vancouver Sun.

[Flag](#)

Like



[Jeremy Maddock](#) ★ [3 weeks ago](#)

The solution to the fee-for-carriage debate is less regulation, not more. Rather than setting the price that cable companies must pay broadcasters, the CRTC should encourage a more direct business relationship between consumer and broadcasters, with cable companies acting as an intermediary.

Broadcasters should be able to set a monthly price for access to their channel and consumers should be able to choose which channels they wish to pay for on an a la carte basis. Consumers should not be forced to subsidize broadcasters that cannot attract enough subscription and/or advertising revenue to remain profitable.

[Flag](#)

Like



[Art Geverding](#) ★ [3 weeks ago](#)

Yes! I would like to continue to receive local programming. However beyond morning - afternoon - and evening news there isn't much if any local programming! In between these times it is for the most part US content that I can often hit at the same time on three "local channels".

The unhappiness potential for my cable bill being increased by a fee for carriage pales into insignificance when I think about how - P***** Off I am now and have been for years over having been "FORCED" to subscribe to cleverly assembled bundles to get a channel or two. Or in some cases nothing interests me! But it is part of the "Basic Package".

I will acknowledge that people have different tastes and interests. However - It is my very strong belief that there are many cable channels that would never survive if market forces were allowed to work. They survive because I and everyone else pays for them in a bundle but so few ever watches them. Let market forces prevail. I am a cable user however all of the above applies to the satellite providers as well.

In Canada very few viewers have to or by choice get a TV signal off air. We are heavily "cabled" and have several satellite choices.

Here is a radical thought - let the cable guys and the satellite providers pull the plug on the "Locals". Then let's see who does the most crying! The subscriber who can probably find the same programming on a US channel. Or the "Locals" who no longer have an outlet for their advertisers. It is a rhetorical question.

Canada deserves a major shake up in the way Television is provided to the end user.

BFN - Art

[Flag](#)

Like

[blog comments powered by Disqus](#)

Date Modified: 2009-12-22

