



Northwestel Inc.
P.O. Box 2727
Whitehorse, YT
Y1A 4Y4

01 February 2007

Ms. Diane Rhéume
Secretary General
Canadian Radio-television and
Telecommunications Commission
Ottawa, Ontario
K1A 0N2

Dear Ms. Rhéume:

Re: Quality of Service Results - Monthly Reporting

Pursuant to paragraph 90 of Telecom Decision CRTC 97-16, Northwestel Inc. hereby files the December 2006 report for those Quality of Service indicators, which have crossed below the standard threshold, set by the Commission for quarterly reporting. Specifically, the monthly results for the affected indicators, the explanations for their below-standard performance and corrective action plans are provided as follows:

- Attachment 1: Indicator 2.1C – Out of Service Reports – Remote.

Please note that this indicator has exceeded its quality of service standard threshold for three consecutive months and as such, the Company will discontinue monthly reporting.

Yours truly,

A handwritten signature in black ink, appearing to read 'Dallas Yeulett', written in a cursive style.

Dallas Yeulett
Manager, Regulatory Affairs

Attachment

Monthly CRTC Indicators – Missed – December, 2006

2.1C Out of Service Troubles Reports Cleared Remote

Result for December 2006: 91%

The indicator of 90% of Out of Service troubles Cleared Remote within 5 business days was met for the month of December 2006.

Results of Action Plans

The Company notes that in September and October the Company hired and trained community technicians in the following communities: Pond Inlet, Tulita, Old Crow, Deline, Clyde River and Gameti.

Northwestel believes these hires and on-going training programs have helped to improve results above the 90% standard.