



TELEVISION SERVICE PROVIDER CODE

As of September 1, 2017, cable and
satellite companies **must provide:**

Clear information about promotional offers.

Easy-to-understand information about their
services, including the prices.

Advance notice when the prices of channels,
bundles or rental equipment change.

A time frame and information on any potential
charges for installation and service calls.

A trial period for Canadians with disabilities.

#TVCODE