



## Compliance and Enforcement Order CRTC 2026-93

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Gatineau, 20 May 2026

### Unsolicited Telecommunications Fees – Telemarketing regulatory costs for 2026–27 and fees paid for 2025–26

1. The *Unsolicited Telecommunications Fees Regulations* (the [Regulations](#))<sup>1</sup> came into force on 1 April 2013 and were subsequently amended on 20 July 2015.<sup>2</sup> The Regulations prescribe fees that will be assessed to recover the Commission’s costs to investigate and enforce the National Do Not Call List (the Commission’s “telemarketing regulatory costs,” as defined in subsection 4(4) of the Regulations).
2. Subsection 4(4) of the Regulations defines “telemarketing regulatory costs” as follows:

The telemarketing regulatory costs of the Commission for a given fiscal year are the portion of the costs of the Commission’s activities for that fiscal year, as set out in the Commission’s Expenditure Plan published in Part III of the *Estimates* of the Government of Canada and, if applicable, the *Supplementary Estimates* of the Government of Canada, that are attributable to the Commission’s responsibilities under section 41.2 of the *Telecommunications Act* and that are not recovered under any regulation made under section 68 of that Act.
3. Under subsection 5(1) of the Regulations, the Commission is required to publish each year a public notice of the Commission’s telemarketing regulatory costs.
4. The Commission hereby announces in this public notice that the estimated telemarketing regulatory costs for fiscal year 2026–27 total \$3.9 million.
5. Under subsection 5(2) of the Regulations, the Commission is to publish, each year in a public notice, the total of all amounts paid under subsection 3(1) of the Regulations in the last completed fiscal year. In accordance with subsection 3(2) of the Regulations, the determination must be made no later than 90 days after the end of each fiscal year to determine actual fees payable by those persons who subscribed to the National Do Not Call List and paid the Commission’s component of the fees.

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<sup>1</sup> See Compliance and Enforcement Decision 2013-26.

<sup>2</sup> See Compliance and Enforcement Decision 2015-321.

6. The Commission hereby announces that the total of all amounts paid under subsection 3(1) of the Regulations in the last completed fiscal year (2025–26) was \$3,027,292. The total of all amounts paid in 2025–26 was less than the estimated \$3.3 million in regulatory costs indicated in Compliance and Enforcement Order 2025-161. As a result, in accordance with subsection 4(1) of the Regulations, since the fees payable for 2025–26 did not exceed the regulatory costs paid by the persons referenced in paragraph 5 above, no refund is required.

Secretary General

## Related document

- *Unsolicited Telecommunications Fees – Telemarketing regulatory costs for 2025-26 and fees paid for 2024-25*, Compliance and Enforcement Order CRTC 2025-161, 30 June 2025