



Telecom Order CRTC 2026-176

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Gatineau, 20 July 2026

Public record: Tariff Notice 607

TELUS Communications Inc. – Introduction of a new speed for Network-to-Network Interface

Summary

The Commission received an application from TELUS Communications Inc. (TELUS) proposing to introduce a new speed of 100 gigabits per second (Gbps) for its Network-to-Network Interface (NNI) service in the provinces of British Columbia and Alberta.

The NNI service serves as an aggregation point for fibre-to-the-premises (FTTP) end-user traffic for competitors. The new service speed was introduced in response to a recent customer request and the anticipated demand for higher bandwidths following the introduction of wholesale high-speed access services over FTTP in British Columbia and Alberta at 3 Gbps and 5 Gbps speeds.

Interim approval of the new service speed will ensure that it is available to competitors so that they can offer more choice to Canadians while the Commission completes its analysis of the application. Accordingly, the Commission approves, on an interim basis, TELUS's application.

Application

1. The Commission received an application from TELUS Communications Inc. (TELUS), dated 15 October 2025, proposing changes to Item 236 – Wholesale Internet FTTP [fibre-to-the-premises] Service of its Access Services Tariff in the provinces of British Columbia and Alberta. TELUS also filed a cost study with its application.
2. Specifically, TELUS proposed to introduce a new speed of 100 gigabits per second (Gbps) for its Network-to-Network Interface (NNI) service. The NNI service serves as an aggregation point for FTTP end-user traffic for competitors.
3. The 100 Gbps speed was introduced in response to a recent customer request and the anticipated demand for higher bandwidths resulting from the introduction of wholesale high-speed access services over FTTP in British Columbia and Alberta at 3 Gbps and 5 Gbps speeds.
4. TELUS proposed to introduce rates for the 100 Gbps NNI service in the form of a monthly recurring charge of \$808.27 with a one-time service charge of \$1,766.97. This pricing structure is

consistent with that of TELUS's existing NNI service at the 10 Gbps speed. TELUS's proposed rates included a 30% markup.

5. Consistent with existing minimum requirements for the 10 Gbps NNI service, and in order to encourage efficient network usage, TELUS proposed to maintain a 30% minimum capacity requirement for the new 100 Gbps NNI service. TELUS also proposed to update the capacity increment from 100 megabits per second to 1 Gbps, specifically for the 100 Gbps NNI service.
6. Furthermore, TELUS proposed including the following conditions of service under Item 236:
 - require customers to provide non-binding demand forecasts; and
 - specify a list of cities in which the new 100 Gbps NNI service will be available.
7. TELUS requested an effective date of 17 November 2025.
8. The Commission received interventions from Bell Canada, the Competitive Network Operators of Canada (CNOC), Quebecor Media Inc. (Quebecor), and TekSavvy Solutions Inc. (TekSavvy) regarding the application.

Interventions

9. Bell Canada requested that the Commission approve the application on an interim basis as soon as possible so that competitors can take advantage of the new speed option while the Commission completes its analysis.
10. CNOC requested that the Commission direct TELUS to file revised tariff pages that reflect CNOC's proposed conditions for primary and secondary 100 Gbps NNI interfaces.
11. Quebecor and TekSavvy requested that the Commission require TELUS to offer, at least on an interim basis, the 100 Gbps NNI service at the same lower rates as the 10 Gbps NNI service, whose monthly recurring charge is \$313.36 and one-time service charge is \$1,593.60.
12. Some of the interventions also raised issues with the proposed conditions, the reasonableness of the proposed rates, and the cost study.

Commission's analysis

13. The Commission is of the view that granting interim approval of the new service speed will ensure that it is available to competitors so that they can offer additional choice to Canadians, while the Commission completes its analysis to set the rates and conditions on a final basis. The Commission notes that interveners opposing the rates proposed by TELUS also requested interim approval of the application as soon as possible, for the same reason.

14. Regarding the request that the 100 Gbps NNI service be offered, at least on an interim basis, at the same rates as the 10 Gbps service,¹ the Commission has considered the possible outcomes of this request. If the final rates for the 100 Gbps speed prove to be higher than those for the 10 Gbps, competitors may be required to pay TELUS the difference, provided that retroactivity is deemed appropriate. Conversely, the final rates could end up being lower than the interim rates set in this order, resulting in competitors potentially deferring entry into the market. This could, in turn, limit consumer choice in the short term.
15. In the Commission's view, it is preferable to approve TELUS's application, including the proposed rates, on an interim basis to help ensure that competitors have access to the new speed option as quickly as possible, promoting competition and increasing choice for consumers.
16. The Commission considers that the proposed changes will advance the policy objectives set out in paragraphs 7(a) and (h) of the *Telecommunications Act*.²

Conclusion

17. In light of all of the above, the Commission approves, on an interim basis and by majority decision, TELUS's application, effective the date of this order.
18. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

Related document

- *Interim rates for aggregated wholesale high-speed access services over fibre-to-the-premises facilities*, Telecom Order CRTC 2024-261, 25 October 2024

¹ Telecom Order 2024-261 set interim rates for TELUS's 10 Gbps NNI service, pending final Commission determinations on FTTP rates.

² The cited policy objectives are: 7(a) to facilitate the orderly development throughout Canada of a telecommunications system that serves to safeguard, enrich and strengthen the social and economic fabric of Canada and its regions; and (h) to respond to the economic and social requirements of users of telecommunications services.