



## Telecom Order CRTC 2023-211

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Reference: 2023-158

Ottawa, 19 July 2023

*Public record: Tariff Notice 582*

### **TELUS Communications Inc. – Final approval of a tariff application**

#### **Application**

1. The Commission received an application from TELUS Communications Inc. (TCI), Tariff Notice (TN) 582, dated 12 May 2023, in which the company proposed a change to rates in item 522 of its General Tariff, Analogue Private Line Services. Specifically, the company wished to correct an error that arose in a previous filing with the Commission, and submitted a rate ratification request with regards to that correction.
2. TCI stated that in a previous application, TN 569, as part of its annual price cap changes, it had adjusted its rates for various analogue private line services, effective 1 June 2022. The company submitted that, due to a typographical error, it had inadvertently increased the monthly rate for Local Channel 2 wire access from \$104.09 to \$114.09, instead of \$114.49 as it had intended.
3. TCI proposed to correct the rate for Local Channel 2 wire access to \$114.49, and requested that the Commission ratify that rate for the period from 1 June 2022 to the effective date of the revised tariff pages that the company submitted with its application.
4. The company noted that the proposed rate was reflected in its 2022 price cap model for the Other Capped Services basket, which was filed at the same time as TN 569.
5. TCI submitted that the requested rate ratification would have no customer impact, as the affected customers have been paying the intended rate of \$114.49 since it was implemented on 1 June 2022.
6. The Commission approved TCI's application on an interim basis in *TELUS Communications Inc. – Interim approval of a tariff application*, Telecom Order CRTC 2023-158, 25 May 2023. The Commission stated that it would address the ratification request in a subsequent order.
7. The Commission received no comments regarding the application.

## Commission's analysis

8. Pursuant to subsection 25(4) of the *Telecommunications Act*, the Commission may ratify the charging of a rate by a Canadian carrier otherwise than in accordance with a tariff approved by the Commission if the Commission is satisfied that the rate was charged because of an error or other circumstance that warrants the ratification.
9. Given that the rate of \$114.49 was reflected in TCI's 2022 price cap model update, the Commission is satisfied that there was a typographical error in the previous filing that warrants the ratification. Furthermore, given that customers were already being charged that rate, the Commission considers that customers would not be adversely impacted by the ratification.
10. Accordingly, the Commission finds TCI's request for rate ratification to be reasonable.

## Conclusion

11. The Commission **approves on a final basis** TCI's application and, in light of the above, ratifies the rate of \$114.49 per month for the above-noted service for the period from **1 June 2022** to **23 May 2023**, the date of interim approval of this application.

Secretary General