



Telecom Order CRTC 2023-199

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Reference: 2023-151

Ottawa, 10 July 2023

Public record: Tariff Notice 534

Télébec, Société en commandite – Final approval of a tariff application

Application

1. The Commission received an application from Télébec, Société en commandite (Télébec), Tariff Notice (TN) 534, dated 4 May 2023, in which the company proposed a change to its rates for local long distance. Specifically, the company proposed to introduce a monthly rate range for additional circuits and/or channels in item 3.1.2.2.a) of its General Tariff. The company also submitted a rate ratification request with regards to the same service.
2. Télébec stated that in a previous application, TN 527, it had increased the monthly rate for additional circuits and/or channels from \$12.01 to \$13.03, effective 1 January 2023. The company had intended to introduce a rate range at that time; however, due to an administrative error, the change was filed as a simple price increase. To correct that error, the company submitted the proposed rate range in the present application.
3. Télébec proposed a maximum amount of \$13.03 per month for the new rate range, but submitted the minimum amount in confidence.
4. Télébec noted that, after the above-mentioned price increase took effect on 1 January 2023, it continued to bill customers of the service at the former rate of \$12.01 per month. The company requested that the Commission ratify the charging of that rate from 1 January 2023 until the effective date of the proposed rate range.
5. In *Télébec, Société en commandite – Interim approval of a tariff application*, Telecom Order CRTC 2023-151, 19 May 2023, the Commission approved Télébec's application on an interim basis, with an effective date of 19 May 2023. The Commission stated that it would address the ratification request in a subsequent order.
6. The Commission received no comments regarding the application.

Commission's analysis

7. Pursuant to subsection 25(4) of the *Telecommunications Act*, the Commission may ratify the charging of a rate by a Canadian carrier otherwise than in accordance with a tariff approved by the Commission if the Commission is satisfied that the rate was charged because of an error or other circumstance that warrants the ratification.

8. Given that customers continued to be charged at the previous monthly rate of \$12.01 after the higher rate became effective, the Commission is satisfied that there was an administrative error in the previous application, and that the requested ratification is warranted.
9. Accordingly, the Commission finds Télébec's request for rate ratification to be reasonable.

Conclusion

10. The Commission **approves on a final basis** Télébec's application and, in light of the above, ratifies the rate of \$12.01 per month for the above-noted service for the period from **1 January 2023** to **19 May 2023**, the date of interim approval of this application.

Secretary General