



Telecom Regulatory Policy CRTC 2022-234-1

PDF version

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Ottawa, 9 December 2022

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Introduction of 9-8-8 as the three-digit abbreviated dialing code for mental health crisis and suicide prevention services and Northwestel Inc.'s application for modified implementation of ten-digit local dialing – Correction to the Regulatory Policy

1. The Commission is making a correction to paragraph 132 of *Introduction of 9-8-8 as the three-digit abbreviated dialing code for mental health crisis and suicide prevention services and Northwestel Inc.'s application for modified implementation of ten-digit local dialing*, Telecom Regulatory Policy CRTC 2022-234, 31 August 2022. The purpose of this change is to correct a mistake in the French version of the decision. The English version has also been slightly edited, with the final sentence being broken into two sentences, for grammatical completeness. For ease of reference, paragraph 132 is reproduced in its entirety below, with the correction highlighted in bold and italics:

132. In light of all the above, the Commission **directs** TSPs [telecommunications service providers] to

- transition to ten-digit local dialing by **31 May 2023** (except in NPA [numbering plan area] 867 outside the Yellowknife LIR [local interconnection region], and NPA 506 in New Brunswick); and
- implement any other necessary changes required for the implementation of the three-digit code ***by the later of the following dates: 30 November 2023, or six months*** after the date on which PHAC [the Public Health Agency of Canada] files a letter with the Commission, serving TSPs and all parties to the proceeding, stating to which 1-8XX number calls to the three-digit code should be routed. ***TSPs are also required to launch the three-digit code on 30 November 2023, or six months following PHAC's filing of the letter, whichever is later.***

2. This correction also applies to paragraph 237 of the regulatory policy.

Secretary General