



## Telecom Notice of Consultation CRTC 2021-404-1

PDF version

Reference: 2021-404

Ottawa, 16 March 2022

*Public record: 1011-NOC2021-0404*

### **Call for comments – Hosted call handling solutions for public safety answering points on the next-generation 9-1-1 network – Changes to procedure**

**Revised deadline for submission of replies: 21 March 2022**

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1. The Commission issued *Call for comments – Hosted call handling solutions for public safety answering points on the next-generation 9-1-1 network*, Telecom Notice of Consultation 2021-404, 9 December 2021 (the Notice), in which it initiated a proceeding to examine whether hosted call handling solutions for public safety answering points should be introduced in the next generation 9-1-1 framework, and in what manner. The deadlines originally established in the Notice were 24 February 2022 for the submission of interventions and 11 March 2022 for the submission of replies.
2. On 3 March 2022, the Commission received a request from the Royal Canadian Mounted Police - J Division (RCMP) to extend the deadline for the submission of interventions and replies for the Notice.
3. In the request, the RCMP submitted that it was not in a situation to file its intervention by 24 February 2022 due to the appointment of the new commanding officer of the Province of New Brunswick in February 2022 in addition to its resources being focused on the planning and execution of the coordinated response to the convoy blockade and occupation in the city of Ottawa.
4. While the RCMP requested an extension to the deadline for the submission of interventions, it did not specify a new date. It did, however, request that the reply period be extended to 17 March 2022.
5. Subsequent to the procedural request, the RCMP filed its intervention with the Commission, which was added to the website on 8 March 2022.
6. A number of parties filed letters with the Commission supporting the RCMP's request, submitting that the proceeding would benefit from the RCMP's input and that the reply period should be extended to 17 March 2022.

7. The Commission considers that as a government department with expertise in public safety, the RCMP is in a position to offer unique insight into the issues being considered in the Notice. The Commission is also satisfied that the RCMP experienced significant challenges in meeting the original deadline in the Notice.
8. Given the above circumstances, the Commission accepts and will consider the RCMP's intervention in the Notice. In order to provide parties sufficient time to consider the RCMP's late intervention in their respective replies, the Commission extends the reply period to **21 March 2022**.

Secretary General