



Telecom Order CRTC 2021-314

PDF version

Reference: 2021-225

Ottawa, 3 September 2021

Various companies – Final approval of tariff applications

1. The Commission **approves on a final basis** the following tariff applications:

Applicant	Tariff Notice and description	Date of application	Effective date
Bell Aliant, a division of Bell Canada	TN 549 General Tariff and Access Services Tariff – Update to 9-1-1 tariff provisions for Relay Service	1 June 2021	9 July 2021
Bell MTS, a division of Bell Canada	TN 833 General Tariff and Access Services Tariff – Update to 9-1-1 tariff provisions for Relay Service	1 June 2021	9 July 2021

2. The Commission received no interventions with respect to the applications.
3. In accordance with subparagraph 1(b)(i) of the 2006 Policy Direction,¹ the Commission considers that the approval of these applications will advance the policy objective set out in paragraph 7(f) of the *Telecommunications Act*.²
4. In accordance with the 2019 Policy Direction,³ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, the final approval of these applications will promote (i) consumer interests, because it reflects the Commission's directives in Telecom Regulatory Policy 2018-466⁴ regarding the regulatory framework for text-based message relay services; and (ii) innovation, because it will ensure that consumers have access to high-quality telecommunications services that meet their needs.

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006

² The cited policy objective is: 7(f) to foster increased reliance on market forces for the provision of telecommunications services and to ensure that regulation, where required, is efficient and effective.

³ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019

⁴ *Review of the regulatory framework for text-based message relay services*, Telecom Regulatory Policy CRTC 2018-466, 14 December 2018

5. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General