



Telecom Order CRTC 2021-20

PDF version

Reference: 2020-388

Ottawa, 20 January 2021

Northwestel Inc. – Final approval of a tariff application

1. The Commission **approves on a final basis** the following tariff application:

| Applicant | Tariff Notice and description | Date of application | Effective date |
|------------------|--|---------------------|-----------------|
| Northwestel Inc. | TN 1103 Special Services Tariff – Introduction of Basic 9-1-1 Service, Northern Rockies Regional Municipality, British Columbia | 30 October 2020 | 2 December 2020 |

2. The Commission received interventions with respect to the application from Northern Rockies Regional Municipality; Fort Nelson First Nation; Ministry of Public Safety and Solicitor General, Government of British Columbia; and Mike Gilbert, resident of Fort Nelson, B.C.
3. In accordance with subparagraph 1(b)(i) of the 2006 Policy Direction,¹ the Commission considers that the approval of this application will advance the policy objective set out in paragraph 7(f) of the *Telecommunications Act*.²
4. In accordance with the 2019 Policy Direction,³ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, the final approval of this application will promote consumer interests and innovation, because it will (i) provide emergency services to residents in the Northern Rockies Regional Municipality of British Columbia where such services were previously lacking; and (ii) ensure that customers have access to high quality telecommunications services, including emergency services.

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006

² The cited policy objective is 7(f): to foster increased reliance on market forces for the provision of telecommunications services and to ensure that regulation, where required, is efficient and effective.

³ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019

5. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General