



## Telecom Order CRTC 2020-9

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Ottawa, 22 January 2020

### Telus Communications Inc. - Approval of a tariff application

1. The Commission **approves** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
Telus Communications Inc.	TN 549 General Tariff - Introduction of Call Control feature	31 October 2019	22 January 2020

2. The Commission received no interventions with respect to the application.
3. In accordance with the 2019 Policy Direction,<sup>1</sup> the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, approval of this application will promote consumer interests, since it ensures that (i) customers are provided some protection from nuisance calls, (ii) legitimate customer calls will not inadvertently be blocked and (iii) customers have access to high-quality innovative telecommunications services.
4. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

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<sup>1</sup> *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation, SOR/2019-227, 17 June 2019*