



Telecom Order CRTC 2020-32

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Reference: 2019-380

Ottawa, 29 January 2020

Northwestel Inc. – Final approval of a tariff application

1. The Commission **approves on a final basis** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
Northwestel Inc.	TN 1062 General Tariff - Changes to the terms and conditions for Primary Link Service	23 October 2019	25 November 2019

2. The Commission received no interventions with respect to the application.
3. In accordance with the 2019 Policy Direction,¹ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, the final approval of this application will promote consumer interests, since it (i) helps ensure that the implementation of universal network-level call blocking will not inadvertently cause legitimate customer calls to be blocked, and (ii) ensures that consumers have access to high quality telecommunications services as a result of this service revision.
4. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019