



## Telecom Notice of Consultation CRTC 2020-269-2

PDF version

References: 2020-269, 2020-269-1

Ottawa, 1 December 2021

*Public record: 1011-NOC2020-0269*

### **Call for comments – Imposition of administrative monetary penalties on Iristel Inc. and TELUS Communications Inc. in relation to the routing and termination of phone calls to the 867 area code in Northern Canada – Changes to procedure**

**Revised deadline for submission of interventions: 17 January 2022**

**Revised deadline for replies to interventions: 31 January 2022**

[\[Submit an intervention or view related documents\]](#)

#### **Background**

1. On 14 August 2020, the Commission issued Telecom Decision 2020-268, in which it concluded that both Iristel Inc. (Iristel) and TELUS Communications Inc. (TCI) had violated subsection 27(2) of the *Telecommunications Act* (the Act) in relation to routing and terminating phone calls to the 867 area code in Northern Canada.
2. On the same day, the Commission issued Telecom Notice of Consultation 2020-269, in which it initiated a proceeding to determine whether it would be appropriate to impose administrative monetary penalties (AMPs) on Iristel and TCI and, if so, in what amounts<sup>1</sup> (the proceeding).
3. Iristel submitted an application to the Commission on 2 September 2020, requesting the Commission review, vary, rescind, and stay certain aspects of Telecom Decision 2020-268. In its application, Iristel disputed, among other things, the determination that it had violated subsection 27(2) of the Act.
4. The outcome of Iristel's application to review and vary Telecom Decision 2020-268 might have affected the proceeding and as a result, the Commission considered that it would have been inappropriate to continue with the proceeding at that time.

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<sup>1</sup> In Telecom Notice of Consultation 2020-269, the Commission expressed the preliminary view that an AMP in the range of \$750,000 to \$1,250,000 for each company may be appropriate.

5. On 11 September 2020, the Commission adjourned the proceeding initiated by Telecom Notice of Consultation 2020-269, pending the outcome of Iristel's review and vary application.
6. On 6 November 2020, TCI also submitted an application to the Commission requesting that it review and vary Telecom Decision 2020-268. It also disputed the finding that it had violated subsection 27(2) of the Act.
7. On **1 December 2021**, the Commission issued Telecom Decisions 2021-397 and 2021-398, in which it denied Iristel's and TCI's respective applications to review and vary Telecom Decision 2020-268 and maintained its determinations that Iristel and TCI violated subsection 27(2) of the Act.

### **Resumption of consultation and revised deadlines**

8. Accordingly, the Commission resumes the consultation with respect to the imposition of administrative monetary penalties on Iristel and TCI.
9. The process set out in Telecom Notice of Consultation 2020-269 applies, with the following revised deadlines:
  - Interested parties may file interventions with the Commission no later than **17 January 2022**.
  - Iristel and TCI may file replies to the interventions with the Commission no later than **31 January 2022**.

Secretary General

### **Related documents**

- *TELUS Communications Inc. – Application to review and vary Telecom Decision 2020 268, Telecom Decision CRTC 2021-398, 1 December 2021*
- *Iristel Inc. – Application to review, vary, and stay Telecom Decision 2020-268 and Telecom Notice of Consultation 2020-269 regarding the routing of traffic to Numbering Plan Area 867, Telecom Decision CRTC 2021-397, 1 December 2021*
- *Call for comments – Imposition of administrative monetary penalties on Iristel Inc. and TELUS Communications Inc. in relation to the routing and termination of phone calls to the 867 area code in Northern Canada, Telecom Notice of Consultation CRTC 2020-269, 14 August 2020; as amended by Telecom Notice of Consultation CRTC 2020-269-1, 11 September 2020*
- *Iris Technologies Inc. and TELUS Communications Inc. – Applications for final relief regarding the termination of traffic to certain 867 numbering plan area telephone numbers, Telecom Decision CRTC 2020-268, 14 August 2020*