



Telecom and Broadcasting Notice of Consultation CRTC 2018-246-1

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Reference: 2018-246

Ottawa, 16 October 2018

Public record: 1011-NOC2018-0246

Notice of hearing

22 October 2018
Gatineau, Quebec

Report regarding the retail sales practices of Canada's large telecommunications carriers – Report added to the record of this proceeding

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1. With this notice, the Commission is expanding the scope of the comments that parties may make in the remaining stages of the proceeding initiated by *Report regarding the retail sales practices of Canada's large telecommunications carriers*, Telecom and Broadcasting Notice of Consultation CRTC 2018-246, 16 July 2018 (Telecom and Broadcasting Notice of Consultation 2018-246).

2. The following document was not published prior to the deadline to file reply comments, and parties have not had the opportunity to comment on its contents:

[*Consultation on Canada's large telecommunications carriers' sales practices*](#) (the Report), 15 October 2018.

The Report focuses on Canadians' perceptions about the use of misleading or aggressive retail sales practices by large telecommunications carriers, including comments made by Canadians who may be vulnerable to these practices due to their age, a disability, or a language barrier.

3. The Commission may refer to the areas of the Report that are within the scope of this proceeding in its consideration of the issues in this proceeding.¹

4. Accordingly, the Commission hereby notifies parties that they may comment on the areas of the Report that are within the scope of this proceeding, if they so choose. Appearing parties may do so in their oral presentations at the public hearing or in their final written comments. Non-appearing parties may do so in their final written comments.

Secretary General

¹ The scope of this proceeding was previously set out in Telecom and Broadcasting Notice of Consultation [2018-246](#).