



Telecom Order CRTC 2017-107

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Ottawa, 21 April 2017

File number: Tariff Notice 49

Rogers Communications Canada Inc. – Third-party Internet access services

Application

1. The Commission received an application from Rogers Communications Canada Inc. (RCCI), dated 28 February 2017, in which the company proposed to introduce the following third-party Internet access (TPIA) service speeds:
 - 10 megabits per second (Mbps) upload / 75 Mbps download (the 10/75 service); and
 - 15 Mbps upload / 150 Mbps download (the 15/150 service).¹
2. RCCI proposed a monthly rate of \$28.65 for the 10/75 service, which it indicated is the same rate currently approved for the nearest lower service speed of 10 Mbps upload / 60 Mbps download.² The company proposed a monthly rate of \$34.57 for the 15/150 service, which is the rate currently approved for the destandardized version of the same service speed.
3. RCCI further proposed to remove the availability restrictions on two service speeds: 20 Mbps upload / 500 Mbps download, and 30 Mbps upload / 1024 Mbps download. These service speeds are currently available only where the company's 50 Mbps upload / 1024 Mbps download speed is not available. RCCI proposed to offer the two service speeds throughout Ontario.
4. The Commission did not receive any interventions regarding RCCI's application. The public record of this proceeding is available on the Commission's website at www.crtc.gc.ca or by using the file number provided above.

¹ RCCI proposed to reintroduce this service speed, which was destandardized in Telecom Order 2015-91.

² In Telecom Order 2012-706, the Commission determined that it was appropriate for RCCI (then known as Rogers Communications Partnership) to use the rate of the nearest lower service speed as a proxy, on an interim basis, for its proposed TPIA service rate in the absence of a cost study.

Commission's analysis and determinations

5. RCCI provides, on a destandardized basis, a 2 Mbps upload / 75 Mbps download service speed at a monthly rate of \$23.32. Although the upload speeds differ between this service and the 10/75 service, they are essentially the same service for the majority of end-users since download speeds, rather than upload speeds, are the service differentiator for most consumers. Accordingly, and in the absence of a cost study, \$23.32 would be the appropriate interim monthly rate for the 10/75 service. The monthly rate of \$34.57 for the 15/150 service is reasonable since it is equivalent to the rate charged for the destandardized version of the same service.
6. Further, RCCI's proposal to remove the availability restrictions on two service speeds is reasonable.
7. In light of all the above, the Commission **approves on an interim basis** RCCI's application, with the modification to the rate for the 10/75 service noted above. The Commission **directs** RCCI to issue revised tariff pages³ within **10 days** of the date of this order and to update its website to reflect the changes and rates identified in this order.

Secretary General

Related documents

- Telecom Order CRTC 2015-91, 16 March 2015
- *Rogers Communications Partnership – Introduction of four new wholesale Third Party Internet Access service speeds*, Telecom Order CRTC 2012-706, 21 December 2012

³ Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.