



Telecom Decision CRTC 2014-490

PDF version

Ottawa, 23 September 2014

File number: 8663-M4-201404608

Téléphone Milot inc. – Implementation of wireless number portability for Sogetel Mobilité inc.

*The Commission **approves** Téléphone Milot inc.'s plan for the implementation of wireless number portability in the exchange of Warwick, Quebec.*

Introduction

1. The Commission received a wireless number portability (WNP) implementation plan, dated 21 May 2014, from Téléphone Milot inc. (Milot). The plan was filed in response to a formal signed expression of interest from Sogetel Mobilité inc. (Sogetel Mobilité), which confirmed its interest in obtaining WNP in the exchange of Warwick, Quebec, where Milot is the incumbent local exchange carrier (ILEC).
2. The Commission did not receive any interventions. The public record of this proceeding, which closed on 21 July 2014, is available on the Commission's website at www.crtc.gc.ca or by using the file number provided above.

Background

3. Number portability enables customers to keep the same telephone number when changing service providers and is an integral component of retail competition in the local exchange market.
4. In Telecom Decision 2008-122, the Commission, among other things, set out the framework for WNP implementation in the territories of the small ILECs. That decision included directives that the small ILECs must follow when submitting their implementation plans.
5. The Commission reviewed this framework and determined, in Telecom Regulatory Policy 2011-291, that WNP and local competition would continue to be introduced in the territories of the small ILECs based on the existing frameworks, subject to the modifications set out in that decision.¹

¹ In that decision, the Commission established certain measures to help mitigate the financial impact on small ILECs of implementing local competition and WNP. In particular, the Commission determined that the number portability start-up costs, including local number portability and WNP, of the small ILECs serving 3,000 or fewer total residential and business network access services (NAS), including the NAS of all their affiliates and/or their parent company, are to be reimbursed by the new entrant(s) over a period of three years.

6. In Telecom Regulatory Policy 2012-24, the Commission determined that implementation of WNP in a small ILEC's territory is to be conditional on the wireless carrier directly interconnecting with the small ILEC, unless otherwise negotiated.

Should the Commission approve Milot's WNP implementation plan?

7. In its implementation plan, Milot indicated that it would require 70 days following the Commission's approval of this plan to implement WNP.
8. The Commission considers that Milot's proposed WNP implementation plan, including the proposed timeline, is reasonable and meets the criteria set out in Telecom Decision 2008-122, as modified in Telecom Regulatory Policies 2011-291 and 2012-24. The Commission notes that Milot is not entitled to reimbursement for WNP start-up costs by Sogetel Mobilité because Milot serves more than 3,000 network access services (NAS).
9. The Commission notes that WNP implementation by Milot in the exchange of Warwick will increase the possibility for customers in that exchange, within a reasonable time period following approval of the company's implementation plan, to retain their telephone numbers if they decide to switch service providers. The Commission considers that this ability will lead to greater choice for these customers, since they will have the opportunity to benefit from choosing among the services, options, and prices offered by different service providers. Accordingly, the Commission considers that approval of the WNP implementation plan would be consistent with the Policy Direction² and would advance the policy objectives set out in paragraphs 7(b), (f), and (h) of the *Telecommunications Act*. The cited policy objectives are
 - 7(b) to render reliable and affordable telecommunications services of high quality accessible to Canadians in both urban and rural areas in all regions of Canada;
 - 7(f) to foster increased reliance on market forces for the provision of telecommunications services and to ensure that regulation, where required, is efficient and effective; and
 - 7(h) to respond to the economic and social requirements of users of telecommunications services.
10. In light of the above, the Commission **approves** Milot's proposed WNP implementation plan. Milot is to implement WNP in the exchange of Warwick within **70 days** of the date of this decision.

Secretary General

² *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, P.C. 2006-1534, 14 December 2006

Related documents

- *Network interconnection for voice services*, Telecom Regulatory Policy CRTC 2012-24, 19 January 2012
- *Obligation to serve and other matters*, Telecom Regulatory Policy CRTC 2011-291, 3 May 2011, as amended by Telecom Regulatory Policy CRTC 2011-291-1, 12 May 2011
- *Regulatory framework for the implementation of wireless number portability within the serving territories of the small incumbent local exchange carriers*, Telecom Decision CRTC 2008-122, 18 December 2008