



Telecom Notice of Consultation CRTC 2014-188-1

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Additional reference: Telecom Notice of Consultation 2014-188

Ottawa, 21 May 2014

Call for comments

Deadline for submission of proposals: 25 July 2014

Deadline for submission of interventions: 28 August 2014

[Submit an intervention or view related documents]

Establishing the structure and mandate of the video relay service administrator

File number: 8665-C12-201403287

1. With this notice, the Commission revises the procedure established in *Establishing the structure and mandate of the video relay service administrator*, Telecom Notice of Consultation CRTC 2014-188, 22 April 2014 (Telecom Notice of Consultation 2014-188).
2. In a letter dated 13 May 2014, the Commission received a joint request from Bell Canada and the Canadian Association of the Deaf (CAD) to extend the deadline for the submission of proposals from 22 May 2014 to 25 July 2014, the deadline for the submission of interventions from 25 June 2014 to 22 August 2014, and the deadline for the submission of replies from 2 July 2014 to 29 August 2014.
3. In the above-noted letter, Bell Canada and the CAD indicated that they had been actively working toward the preparation of submissions requested in Telecom Notice of Consultation 2014-188. They also stated that, although there have been various meetings between the two parties, as well as meetings with major telecommunications service providers and a law firm, they are not in a position to file a complete submission by the 22 May 2014 deadline. They provided a list of activities, including consultation with user groups and other VRS stakeholders, to be completed before they would be in a position to file the requested submission. They noted that many of these activities require arranging for sign language interpreters and the preparation of materials in both official languages, and that the consultation process requires coordinating a variety of schedules to ensure a reasonable opportunity for individuals and organizations to contribute.
4. While the Commission has previously indicated the importance of the timely implementation of VRS in Canada, it has also indicated that any proposal submitted should be prepared in consultation with consumer stakeholder groups. The

Commission is of the view that an extension is appropriate in this case. It will allow Bell Canada and CAD sufficient time to consult with consumer stakeholder groups and to prepare their submissions.

5. The Commission therefore extends the deadline for the submission of proposals, as set out in paragraphs 6, 11, and 12 of Telecom Notice of Consultation 2014-188, from 22 May 2014 to **25 July 2014**. These proposals will be posted on the Commission's website at www.crtc.gc.ca within two business days of their receipt. To ensure that parties and interested persons have a full 30 days to comment on these proposals once they have been posted, the Commission extends the deadline for the submission of interventions set out in paragraph 12 of Telecom Notice of Consultation 2014-188 from 25 June 2014 to **28 August 2014**. The deadline for the submission of replies set out in paragraph 14 of Telecom Notice of Consultation 2014-188 is extended from 2 July 2014 to **8 September 2014**.

Secretary General