



## Telecom Order CRTC 2013-478

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Ottawa, 9 September 2013

### TELUS Communications Company – Withdrawal of Paging Party Originator Billing service

File number: TCBC Tariff Notice 4365

1. The Commission received an application from TELUS Communications Company (TCC), dated 1 August 2013, in which the company proposed revisions to item 196 – Terminal Network Access (TNA) for Local Service of its TCBC General Tariff. Specifically, TCC proposed to withdraw its Paging Party Originator Billing service, available only in British Columbia, effective 16 September 2013.
2. TCC submitted that it has not had any customers for this service for over 10 years and that it does not anticipate any future demand for the service.
3. In Telecom Order 2013-371, the Commission approved TCC's application on an interim basis.
4. The Commission received no submissions regarding TCC's application. The public record of this proceeding, which closed on 5 September 2013, is available on the Commission's website at [www.crtc.gc.ca](http://www.crtc.gc.ca) under "Public Proceedings" or by using the file number provided above.
5. The Commission considers that, except for the proposed effective date, TCC's application complies with the requirements in Telecom Information Bulletin 2010-455, in which the Commission set out its procedures for dealing with applications to destandardize and/or withdraw tariffed services.<sup>1</sup> That bulletin stipulates that an application to destandardize and/or withdraw a tariffed service must be submitted to the Commission at least 45 business days before the proposed effective date. Since TCC submitted its application less than 45 business days prior to the proposed effective date, the Commission has modified the effective date.
6. Accordingly, the Commission **approves on a final basis** TCC's application, with an effective date of **3 October 2013**.

Secretary General

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<sup>1</sup> This bulletin summarizes the Commission's related determinations set out in Telecom Decision 2008-22 and is incorporated by reference in section 59 of the *Canadian Radio-television and Telecommunications Commission Rules of Practice and Procedure*.

## Related documents

- Telecom Order CRTC 2013-371, 7 August 2013
- *Approval processes for tariff applications and intercarrier agreements*, Telecom Information Bulletin CRTC 2010-455, 5 July 2010
- *Mandatory customer contract renewal notification and requirements for service destandardization/withdrawal*, Telecom Decision CRTC 2008-22, 6 March 2008