



Telecom Order CRTC 2013-224

PDF version

Ottawa, 8 May 2013

Shaw Cablesystems G.P. – Third party Internet access service

File number: Tariff Notice 19

1. Third-party Internet access (TPIA) services are wholesale high-speed access services of large cable carriers that enable independent service providers to offer retail Internet services to their own end-users. The TPIA services are offered under terms and conditions that must be approved by the Commission.
2. The Commission received an application from Shaw Cablesystems G.P. (Shaw), dated 10 February 2012, in which the company proposed changes to item 103 – Rates and Charges – of its wholesale Third Party Internet Access Service Tariff. Specifically, Shaw proposed to introduce three new TPIA services – High Speed 10, High Speed 20 (the 20 Mbps service), and Broadband 250,¹ and to change the product branding information for several existing services. Shaw filed cost studies to support the rates for each of the proposed TPIA services.
3. The Commission received comments from the Canadian Network Operators Consortium Inc. (CNOc). CNOc submitted that rates for Shaw’s proposed TPIA services should be set as soon as possible.
4. The public record of this proceeding, which closed on 16 March 2012, is available on the Commission’s website at www.crtc.gc.ca under “Public Proceedings” or by using the file number provided above.
5. In Telecom Order 2012-150, the Commission noted that Shaw’s proposed end-customer rate of \$29.83 per month for the 20 Mbps service was higher than the existing approved rate of \$21.25 per month for its 25 Mbps service.² The Commission approved the application on an interim basis, with a modification to change the proposed rate for the 20 Mbps service to \$21.25 per month.
6. After Telecom Order 2012-150 was issued, Shaw filed reply comments. Shaw stated that it had proposed a speed upgrade from 15 Mbps to 25 Mbps without a rate change, and that it had not considered it appropriate to file a new cost study for the 25 Mbps service because the proceeding that led to Telecom Regulatory Policy 2011-703 was ongoing. Shaw further stated that it intended to destandardize the 25 Mbps service.

¹ High Speed 10 service provides speeds of up to 10 megabits per second (Mbps) download / 512 kilobits per seconds (Kbps) upload; High Speed 20 service provides speeds of up to 20 Mbps download / 512 Kbps upload; and Broadband 250 service provides speeds of up to 250 Mbps download / 15 Mbps upload.

² Shaw’s 25 Mbps service rate was approved in Telecom Regulatory Policy 2011-703.

7. In light of the further information provided by Shaw, the Commission decided, in Telecom Order 2012-298, that it was appropriate to approve on an interim basis Shaw's proposed rate of \$29.83 for the 20 Mbps service. The Commission noted that the cost study supporting the proposed rate was consistent with the costing determinations of Telecom Regulatory Policy 2011-703. The Commission further noted that it would not dispose of the application on a final basis until it had made its determinations with respect to an application from Shaw to review and vary Telecom Regulatory Policy 2011-703.
8. The Commission made its determinations with respect to Shaw's review and vary application in Telecom Decision 2013-77. The Commission notes that the determinations in that decision do not affect the proposed rates in this application.
9. Accordingly, the rates that were approved on an interim basis in Telecom Orders 2012-150 and 2012-298 continue to be appropriate.
10. In light of the above, the Commission **approves on a final basis** the application.

Secretary General

Related documents

- *Shaw Cablesystems G.P. – Third party Internet access service*, Telecom Order CRTC 2012-298, 17 May 2012
- *Shaw Cablesystems G.P. – Third party Internet access service*, Telecom Order CRTC 2012-150, 14 March 2012
- *Billing practices for wholesale residential high-speed access services*, Telecom Regulatory Policy CRTC 2011-703, 15 November 2011, as amended by Telecom Regulatory Policy CRTC 2011-703-1, 22 December 2011