



Telecom Notice of Consultation CRTC 2012-557-1

PDF version

Ottawa, 1 November 2012

Notice of hearing

11 February 2013
Gatineau, Quebec

Proceeding to establish a mandatory code for mobile wireless services

New deadline for submission of interventions/comments:
4 December 2012

File number: 8665-C12-201212448

Changes to procedure

With this notice, the Commission revises the procedure established in *Proceeding to establish a mandatory code for mobile wireless services*, Telecom Notice of Consultation CRTC 2012-557, 11 October 2012.

The procedural changes are as follows:

- The Commission extends the deadlines to submit interventions and replies.
- The Commission amends the date of the public hearing.
- The amended notice provides additional details about the online consultation.
- The amended notice confirms that parties will have the opportunity to file final written replies following the public hearing.
- The amended notice sets out that, prior to the commencement of the public hearing, the Commission will issue a “draft code” document prepared by Commission staff, based on the interventions and replies, as a way to stimulate debate and focus submissions at the public hearing.

Paragraphs 21 to 35 of the revised notice follow for ease of reference (changes are in italics).

Interventions and reply comments

21. Wireless carriers are made parties to this proceeding and may file interventions with the Commission by **4 December 2012**.¹⁰ As set out in paragraph 3, the Commission notes that, as a result of this proceeding, it could impose additional obligations on some or all mobile wireless service providers, including resellers, whether or not they are parties to this proceeding.
22. Interested persons who wish to become parties to this proceeding must file an intervention with the Commission by **4 December 2012**.
23. In accordance with section 26 of the Rules of Procedure, interventions **must indicate whether the person wishes to appear at the public hearing**. The intervention must also indicate on the first page any special requests regarding such appearance at the public hearing, as described below. Only those parties whose requests to appear have been granted will be contacted by the Commission and invited to appear at the hearing. Interventions will be posted on the Commission's website shortly after they are filed.
24. Interveners are permitted to coordinate, organize and file, in a single submission, interventions of other interested persons who share their position but do not wish to appear at the hearing as a "Joint Supporting Intervention." More information on how to do so and a template for the covering letter to be filed by the parties can be found in *Filing of joint supporting interventions*, Telecom Information Bulletin CRTC 2011-693. **Parties are encouraged to use this method rather than form letter campaigns and petitions, as it improves efficiency for the Commission and parties alike and ensures that all interveners filing jointly are aware that their personal information will appear on the Commission's website.**
25. All parties who filed interventions may file reply comments with the Commission, by **18 December 2012**. A reply must be limited to responding to interventions filed by other parties and must not introduce new proposals.
26. The Commission may request information in writing from mobile wireless service providers, the CWTA, the CCTS, or any other person during the course of this proceeding.
27. The Commission encourages interested persons or parties to monitor the record of this proceeding on the Commission's website for additional information that they may find useful when preparing their submissions.

On-line consultation

28. To facilitate further engagement of Canadians, the Commission will also be conducting an online consultation on the issues discussed in this proceeding. The Commission

¹⁰ A wireless carrier is a facilities-based provider that owns or operates spectrum that it uses to provide mobile wireless service in Canada. A list of wireless carriers is available on the Commission's website.

will host a website that will allow the public to engage in discussion on issues and questions relating to this proceeding. *The online consultation will consist of two phases. Phase 1 will begin on 13 November 2012 and end on 4 December 2012. Phase 2 will begin two weeks prior to the public proceeding, on 28 January 2013, and will end on 1 February 2013. Further details of the online consultation will be announced shortly on the Commission's website.*

29. Following the online consultation period, transcripts will be available on the Commission's website at www.crtc.gc.ca. The record of the online consultation will be made part of the record of this proceeding.

Public Consultation

30. The Commission will hold a public hearing, beginning on **11 February 2013 at 9:00 a.m.** at the Conference Centre, Phase IV, 140 Promenade du Portage, Gatineau, Quebec, to address the matters set out in this Notice of Consultation. The hearing is expected to last up to 5 business days.
31. As noted above, the public hearing will be held in the National Capital Region. However, parties may participate from the Commission's regional offices via videoconference. Parties interested in doing so are asked to indicate, at the time they file their interventions, the regional office where they wish to appear. A list of the Commission's regional offices is included in this notice.
32. The Commission will consider requests by parties who cannot appear at one of the Commission's regional offices to participate from another location, where circumstances may warrant, via telephone or videoconference. Parties must request to do so in their intervention, and provide reasons why telephone or videoconference from another location would be necessary.
33. Persons requiring communications support, such as assistive listening devices and sign language interpretation, who wish to participate in the public hearing, are requested to inform the Commission at least **20 days** before the commencement of the public hearing so that the necessary arrangements can be made.
34. An organization and conduct letter providing directions on procedure with respect to the public hearing will be issued prior to the commencement of the public hearing. *The Commission will also issue a "draft code" document prepared by Commission staff, based on the interventions and replies received, as a way to stimulate debate and focus submissions at the public hearing.*

Final written comments

35. Following the public hearing, parties *may* file brief final written comments in reply to submissions at the public hearing on any matter within the scope of this proceeding by **1 March 2013**. Final written comments, including an executive summary, are not to exceed 15 pages.

Secretary General