



Telecom Order CRTC 2012-469

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Ottawa, 30 August 2012

Huron Telecommunications Co-operative Limited – Increases to local residential service rates

File numbers: Tariff Notices 36 and 36A

1. The Commission received an application from Huron Telecommunications Co-operative Limited (HuronTel), dated 24 July 2012 and amended on 26 July 2012, in which the company proposed modifications to its General Tariff section 100 – Rate Schedules for Primary Exchange (Local) Service.
2. In its application, the company proposed to increase its rates for residential individual-line service pursuant to Telecom Regulatory Policy 2011-291. Specifically, HuronTel proposed to increase its monthly rate for residential individual-line service by \$2.40, to \$27.55, and its monthly rates for three different seasonal subscription periods for this service as follows:
 - from 1 May to 31 October: an increase of \$1.42, to \$16.23;
 - from 1 April to 30 November: an increase of \$1.73, to \$19.92; and
 - from 1 March to 31 December: an increase of \$2.05, to \$23.55.
3. HuronTel indicated that it had implemented these rate increases on 1 June 2012, but had failed to file a tariff for approval with the Commission before changing the rates. HuronTel therefore requested that the Commission ratify the rates charged to its residential individual-line service customers since 1 June 2012.
4. The Commission approved HuronTel's application on an interim basis in Telecom Order 2012-440, 10 August 2012. In that order, the Commission noted that it would address the ratification request in a subsequent order.
5. The Commission received no comments regarding this application. The public record of this proceeding is available on the Commission's website at www.crtc.gc.ca under "Public Proceedings" or by using the file numbers provided above.
6. The Commission notes that in Telecom Regulatory Policy 2011-291, it determined that small incumbent local exchange carriers would be allowed to increase their monthly residential service rates in three equal increments, to a maximum of \$30, over a three-year period. The Commission considers that HuronTel's proposed rate increases comply with this determination.

7. Regarding HuronTel's ratification request, the Commission notes that, pursuant to subsection 25(4) of the *Telecommunications Act*, it may ratify the charging of a rate by a Canadian carrier otherwise than in accordance with a tariff approved by the Commission if it is satisfied that the rate was charged because of an error or other circumstance that warrants the ratification.
8. The Commission is satisfied that the rate was charged in error. Therefore, the Commission considers it appropriate to ratify HuronTel's charging of rates for residential individual-line service during the time the service was provided at rates otherwise than in accordance with a tariff approved by the Commission.
9. Accordingly, the Commission **approves on a final basis** HuronTel's application to increase its rates for residential individual-line service and ratifies the rates the company charged for the service from 1 June to 9 August 2012.

Secretary General

Related documents

- *Huron Telecommunications Co-operative Limited – Increases to local residential service rates*, Telecom Order CRTC 2012-440, 10 August 2012
- *Obligation to serve and other matters*, Telecom Regulatory Policy CRTC 2011-291, 3 May 2011, as amended by Telecom Regulatory Policy CRTC 2011-291-1, 12 May 2011