



Telecom Order CRTC 2012-33

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Ottawa, 23 January 2012

Bell Aliant Regional Communications, Limited Partnership and Bell Canada – Introduction of Access to 9-1-1 Automatic Location Identification Information

File numbers: Bell Aliant Tariff Notice 390 and Bell Canada Tariff Notice 7337

Introduction

1. The Commission received applications by Bell Aliant Regional Communications, Limited Partnership and Bell Canada (collectively, the Bell companies), dated 6 December 2011, in which they proposed changes to item 1400 – 9-1-1 Public Emergency Reporting Service of their respective General Tariffs, in order to introduce Access to 9-1-1 Automatic Location Identification (ALI) Information.
2. The Bell companies submitted that the proposed service would provide competitors with real-time access to 9-1-1 data records information as it appears in the ALI database and permit competitors to better validate the accuracy of their customers' information (including customer location) through the use of self-service tools.
3. The Bell companies further submitted that their proposal was consistent with the CRTC Interconnection Steering Committee consensus report ESRE0055 regarding Competitor Access to ALI Information, which was approved in Telecom Decision 2011-309. This report indicated that enabling competitor access to ALI Information would provide competitors and the Bell companies with equal access to 9-1-1 data record information.
4. The Commission received comments from MTS Allstream Inc. regarding this application and will address them in the final order. The public record of this proceeding is available on the Commission's website at www.crtc.gc.ca under "Public Proceedings" or by using the file numbers provided above.

Should proposed service rates include a markup greater than 15%?

5. The Bell companies proposed a markup greater than 15 percent for the annual access fee and for the additional user identification charge for the Access to 9-1-1 ALI Information service.
6. The Bell companies proposed to classify Access to 9-1-1 ALI Information as a Public Good service. The Bell companies submitted that the proposed rates were based on causal costs plus a reasonable markup and referenced Telecom Decisions 2008-17 and 2002-34.

7. The Commission notes that Telecom Decision 2008-17 included emergency services in the Public Good category and determined that such services are to be priced on the basis required at that time. The Commission further notes that, prior to Telecom Decision 2008-17 and consistent with Telecom Decision 2002-34, emergency services classified as Category I competitor services were priced based on cost plus a markup of 15 percent. The Commission therefore finds that a markup of 15 percent should be applied to the costs in question.

Conclusion

8. In light of the above, the Commission **approves, on an interim basis**, the Bell companies' applications, subject to the following modifications:
 - i) replace the annual access fee with \$1,682.17, and
 - ii) replace the additional user identification charge with \$78.94.

Secretary General

Related documents

- *CISC consensus reports – Emergency Services Working Group*, Telecom Decision CRTC 2011-309, 11 May 2011
- *Revised regulatory framework for wholesale services and definition of essential service*, Telecom Decision CRTC 2008-17, 3 March 2008
- *Regulatory framework for second price cap period*, Telecom Decision CRTC 2002-34, 30 May 2002, as amended by Telecom Decision CRTC 2002-34-1, 15 July 2002