



Telecom Order CRTC 2012-31

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Ottawa, 20 January 2012

Bell Aliant Regional Communications, Limited Partnership and Bell Canada – Withdrawal of Managed Internet Protocol Telephony service

File numbers: Bell Aliant Tariff Notice 386 and Bell Canada Tariff Notice 7332

1. The Commission received applications by Bell Aliant Regional Communications, Limited Partnership and Bell Canada (collectively, the Bell companies), dated 16 November 2011, proposing to withdraw item 7010 – Managed Internet Protocol Telephony (MIPT) service from their respective General Tariffs, effective 30 November 2011. The Bell companies also proposed changes to their respective General Tariff items 670 – Centrex III Service General and 675 – Centrex III Service Rates and Charges, in order to remove all references to the MIPT service from the companies' tariffs.
2. The Bell companies submitted that MIPT service was introduced as an Internet Protocol (IP) alternative to the companies' Centrex III services and to meet customer demand for an IP-based business telephony service compatible with Centrex III services. The Bell companies indicated that no customers have subscribed to MIPT service since September 2010.
3. In Telecom Order 2011-729, the Commission approved the Bell companies' applications on an interim basis, effective 30 November 2011.
4. The Commission received no comments regarding these applications. The public record of this proceeding, which closed on 16 January 2012, is available on the Commission's website at www.crtc.gc.ca under "Public Proceedings" or by using the file numbers provided above.
5. The Commission considers that the Bell companies have complied with the requirements set out in Telecom Decision 2008-22, which revised the procedures for applications dealing with destandardization and/or withdrawal of tariffed services. The Commission notes that since no customers currently subscribe to this service, a customer notice was not required.
6. The Commission also considers that the Bell companies offer comparable Centrex services at similar prices.
7. Accordingly, the Commission considers that the Bell companies' proposals to withdraw MIPT service are acceptable.

8. In light of the above, the Commission **approves on a final basis** the Bell companies' applications.

Secretary General

Related documents

- Telecom Order CRTC 2011-729, 24 November 2011
- *Mandatory customer contract renewal notification and requirements for service destandardization/withdrawal*, Telecom Decision CRTC 2008-22, 6 March 2008