



Telecom Order CRTC 2012-221

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Ottawa, 13 April 2012

Rogers Communications Partnership – Destandardization of Ultra-Lite High-Speed Third Party Internet Access service

File number: Tariff Notice 22

1. The Commission received an application by Rogers Communications Partnership (RCP), dated 7 February 2012, in which the company proposed revisions to its Access Services Tariff, Part G – Tariff for Third Party Internet Access (TPIA), at item 703 – Rates and Charges, in order to destandardize its Ultra-Lite High-Speed (Ultra-Lite) TPIA service, effective 13 April 2012. The Ultra-Lite service currently offers speeds of 0.5 Megabits per second (Mbps).
2. RCP stated that it no longer offers its retail Ultra-Lite service to new customers due to a significant decrease in demand for that service, and it proposed the same treatment for the end-users of its wholesale TPIA customers. RCP indicated that it offers its Lite TPIA service (currently at 3 Mbps downstream speed) for a lower monthly charge than the Ultra-Lite TPIA service.
3. The Commission received no comments regarding this application. The public record of this proceeding, which closed on 20 March 2012, is available on the Commission's website at www.crtc.gc.ca under "Public Proceedings" or by using the file number provided above.
4. The Commission notes that RCP has notified its wholesale Ultra-Lite TPIA customers of its proposal to destandardize this service. The Commission considers that RCP has complied with the requirements set out in *Mandatory customer contract renewal notification and requirements for service destandardization/withdrawal*, Telecom Decision CRTC 2008-22, 6 March 2008, in which the Commission revised its procedures for dealing with applications to destandardize and/or withdraw tariffed services.
5. In light of the alternative Lite TPIA service offered by RCP, the fact that the end-users of both RCP and its wholesale TPIA customers will receive the same treatment, and the fact that no TPIA customers have commented, the Commission considers that RCP's proposal to destandardize its Ultra-Lite TPIA service is acceptable.
6. In light of the above, the Commission **approves** RCP's application to destandardize its Ultra-Lite TPIA service, effective 13 April 2012.

Secretary General