



## Telecom Decision CRTC 2012-19

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Ottawa, 16 January 2012

### **Brama Telecom Inc. – Discontinuance of proceeding related to compliance with the requirement to be a member of the Commissioner for Complaints for Telecommunications Services Inc.**

File number: 8665-C12-201116038

1. In Telecom Notice of Consultation 2011-776, the Commission called Brama Telecom Inc. (Brama) to a public hearing commencing on 22 March 2012 at the Conference centre, Phase IV, 140 Promenade du Portage, Gatineau, Quebec to show cause why, among other things, the Commission should not order the disconnection of Brama's telecommunications services for Brama's failure to become a member of the Commissioner for Complaints for Telecommunications Services Inc. (CCTS).
2. On 4 January 2012, the Commission received confirmation from Brama and the CCTS that Brama, following the announcement of the public hearing, had become a member of the CCTS and that the CCTS had officially accepted all complaints pertaining to Brama that fall within its mandate.
3. In light of the fact that Brama is now a member of the CCTS in accordance with Telecom Decision 2010-921 and Telecom Regulatory Policy 2011-46, the Commission considers that no further action with respect to this matter is required at this time. Accordingly, the Commission hereby discontinues the proceeding initiated by Telecom Notice of Consultation 2011-776 and closes the file.

Secretary General

#### **Related documents**

- *Brama Telecom Inc. – Compliance with the requirement to be a member of the Commissioner for Complaints for Telecommunications Services Inc.*, Notice of Consultation CRTC 2011-776, 15 December 2011, as amended by Telecom Notice of Consultation CRTC 2011-776-1, 16 January 2012
- *Review of the Commissioner for Complaints for Telecommunications Services*, Telecom Regulatory Policy CRTC 2011-46, 26 January 2011
- *Review of the Commissioner for Complaints for Telecommunications Services – Decision on membership*, Telecom Decision CRTC 2010-921, 8 December 2010