



Telecom Order CRTC 2011-39

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Ottawa, 24 January 2011

Bell Aliant Regional Communications, Limited Partnership – Withdrawal of Business Service Package

File number: Tariff Notice 388

1. The Commission received an application by Bell Aliant Regional Communications, Limited Partnership (Bell Aliant), dated 18 November 2010, proposing to withdraw General Tariff item 410 – Business Service Package, effective 28 November 2010. This package includes a business single-line primary exchange service, up to three calling features, and 60 minutes per month of long distance calling within Canada.
2. Bell Aliant submitted that this package is only available in Newfoundland and Labrador, and proposed to withdraw this item to simplify its service offerings. It also indicated that there are no subscribers to this service.
3. Bell Aliant submitted that several options are available to business customers looking for a package of services, such as the Bell Aliant Business Bundle, which offers customers a Centrex line and up to four features. Bell Aliant also submitted that it offers bundles of services that include both regulated and forborne elements, such as long distance and Internet service, to which customers may subscribe.
4. In Telecom Order 2010-901, the Commission approved Bell Aliant's application on an interim basis, effective 2 December 2010.
5. The Commission received no comments regarding this application. The public record of this proceeding, which closed on 4 January 2011, is available on the Commission's website at www.crtc.gc.ca under "Public Proceedings" or by using the file number provided above.
6. The Commission considers that Bell Aliant has complied with the requirements set out in Telecom Decision 2008-22, which revised the procedures for applications dealing with destandardization and/or withdrawal of tariffed services. The Commission notes that since no customers currently subscribe to this service, a customer notice was not required.
7. The Commission notes that Bell Aliant offers other business service packages and bundles that provide comparable services at comparable prices.
8. Accordingly, the Commission considers that Bell Aliant's proposal to withdraw its Business Service Package is acceptable.

9. In light of the above, the Commission **approves on a final basis** Bell Aliant's application.

Secretary General

Related documents

- Telecom Order CRTC 2010-901, 2 December 2010
- *Mandatory customer contract renewal notification and requirements for service destandardization/withdrawal*, Telecom Decision CRTC 2008-22, 6 March 2008