



Telecom Order CRTC 2007-29

Ottawa, 26 January 2007

Distributel Communications Limited

Reference: 8643-D11-200615544

PIC/CARE access customer handbook

1. The Commission received an application by Distributel Communications Limited (Distributel), dated 27 November 2006, and revised on 18 January 2007, for approval of its Primary Interexchange Carrier/Customer Account Record Exchange Access Customer Handbook (PIC/CARE handbook).
2. Distributel's PIC/CARE handbook sets out the guidelines for the exchange of information between interexchange carriers and Distributel, operating as a competitive local exchange carrier.
3. The Commission received no comments with respect to the application.
4. In July 2000, the CRTC Interconnection Steering Committee (CISC) Business Process Working Group developed a model PIC/CARE handbook (CISC model) for use by the telecommunications industry. The latest updates to the model were approved by the Commission in *CRTC Interconnection Steering Committee – Consensus items*, Telecom Decision CRTC 2003-80, 26 November 2003.
5. The Commission finds that the PIC/CARE handbook filed by Distributel is consistent with the latest version of the CISC model. It provides the necessary information with respect to PIC processing and is consistent with PIC/CARE handbooks recently approved for other companies.
6. Accordingly, the Commission **approves** Distributel's PIC/CARE handbook.

Secretary General

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