



## Telecom Decision CRTC 2007-70

Ottawa, 10 August 2007

### **Bell Aliant – Applications for forbearance from the regulation of business local exchange services**

Reference: 8640-B54-200706393, 8640-B54-200706401 (New Brunswick); 8640-B54-200706369 (Newfoundland and Labrador); 8640-B54-200705634, 8640-B54-200706203, 8640-B54-200706210, 8640-B54-200706228, 8640-B54-200706236, 8640-B54-200706244, 8640-B54-200706252, 8640-B54-200706260, 8640-B54-200706278, 8640-B54-200706286, 8640-B54-200706682 (Nova Scotia); 8640-B54-200705775, 8640-B54-200705783 (Ontario); 8640-B54-200706294, 8640-B54-200706302, 8640-B54-200706319, 8640-B54-200706385, 8640-B54-200706708 (Prince Edward Island); 8640-C12-200706351 (general)

*In this Decision, the Commission forbears from regulating Bell Aliant Regional Communications, Limited Partnership's (Bell Aliant) business local exchange services in 18 exchanges in Nova Scotia, New Brunswick, Newfoundland and Labrador, and Prince Edward Island. The Commission also determines that it will forbear from regulating Bell Aliant's business local exchange services in one exchange in Ontario once it has determined that Bell Aliant has met the competitor quality of service criterion for the Ontario and Quebec portion of its serving territory.*

### **Introduction**

1. The Commission received applications by Bell Aliant Regional Communications, Limited Partnership (Bell Aliant), dated between 13 and 30 April 2007, in which the company requested forbearance from the regulation of business local exchange services<sup>1</sup> in 72 exchanges. These exchanges are located in Nova Scotia, New Brunswick, Newfoundland and Labrador, Prince Edward Island, and Ontario and include exchanges in the priority census metropolitan areas of Halifax, London, and Toronto. A list of these exchanges is set out in Appendix 1 to this Decision.
2. In a letter dated 7 May 2007, the Commission directed incumbent local exchange carriers (ILECs), competitive local exchange carriers, and wireless service providers to provide additional information regarding current local forbearance applications.
3. The Commission received submissions and/or data regarding Bell Aliant's applications and/or local forbearance applications in general from Access Communications Co-operative Limited; Amtelecom Cable Limited Partnership; Bell Aliant; Bell Canada; Bell Mobility Inc.; Bragg Communications Inc., carrying on business as EastLink (EastLink); Bruce Telecom; Canadian Cable Systems Alliance Inc.; Cogeco Cable Inc.; Execulink Telecom Inc. (Execulink);

<sup>1</sup> In this Decision, "business local exchange services" refers to local exchange services used by business customers to access the public switched telephone network and any associated service charges, features, and ancillary services.

Globility Communications Corporation; Maskatel inc.; Mountain Cablevision Ltd; MTS Allstream Inc. (MTS Allstream); Primus Telecommunications Canada Inc.; the Public Interest Advocacy Centre on behalf of the Consumers' Association of Canada and the National Anti-Poverty Organization; Quebecor Media Inc., on behalf of Videotron Ltd.; Rogers Communications Inc.; Saskatchewan Telecommunications; Shaw Communications Inc.; 9164-3122 Québec inc., doing business as Sogetel Numérique; Téléphone Drummond inc.; TELUS Communications Company; Wightman Telecom Ltd. (Wightman); and WTC Communications.

4. The record of this proceeding closed with Bell Aliant's reply comments, dated 11 June 2007.
5. The Commission has assessed Bell Aliant's applications based on the local forbearance test set out in Telecom Decision 2006-15, as amended by the Governor in Council's *Order Varying Telecom Decision CRTC 2006-15*, P.C. 2007-532, 4 April 2007 (modified Telecom Decision 2006-15), by examining the following:
  - a) Product market
  - b) Competitor presence test
  - c) Competitor quality of service (Q of S) results
  - d) Communications plan
6. The Commission notes that it has already addressed an additional issue raised by Bell Aliant in its applications, namely limitation of liability provisions, in Telecom Decision 2007-59.

### **Commission's analysis and determinations**

#### **a) Product market**

7. Bell Aliant requested forbearance from the regulation of the business local exchange services set out in Appendix 2 to this Decision. The company also requested forbearance from the regulation of various Centrex services, which are set out in Appendix 3 to this Decision.
8. MTS Allstream and EastLink raised objections to the inclusion of Centrex services in the relevant product market.
9. The Commission notes that it will be issuing a public notice shortly to address the issue of Centrex services in relation to applications for forbearance from the regulation of business local exchange services. Accordingly, the Commission will not consider Bell Aliant's application regarding the above-noted Centrex services in this Decision.
10. With respect to the list of services set out in Appendix 2, the Commission notes that all but the following were included in the list of services set out in Telecom Decision 2005-35: Hotel Service, Charitable Access Service, Automatic Dialing Service, Jack and Plug Equipment, Remote Electronic Metering Access, and Business IP Voice Standard. The Commission considers that the above-noted services fall within the definition of local exchange services as set out in Telecom Public Notice 2005-2.

11. Accordingly, the Commission considers that the list of services proposed by Bell Aliant for forbearance as set out in Appendix 2 is appropriate.

**b) Competitor presence test**

12. The Commission notes that Bell Aliant requested forbearance from the regulation of business local exchange services in 54 exchanges in Nova Scotia, 2 exchanges in New Brunswick, 1 exchange in Newfoundland and Labrador, 12 exchanges in Prince Edward Island, and 3 exchanges in Ontario.
13. The Commission notes that for the exchanges of Collingwood in Nova Scotia, St. John's in Newfoundland and Labrador, Moncton and Sackville in New Brunswick, and Orangeville in Ontario, information provided by parties confirms that there is, in addition to Bell Aliant, at least one other independent facilities-based, fixed-line telecommunications service provider that offers local exchange services in the market and is capable of serving at least 75 percent of the number of business local exchange service lines that Bell Aliant is capable of serving. Accordingly, the Commission determines that these 5 exchanges meet the competitor presence test.
14. The Commission notes Bell Aliant's submission that competitors were capable of serving at least 75 percent of the number of business local exchange service lines that Bell Aliant is capable of serving in the exchanges of Ailsa Craig and Strathroy in Ontario; Barrington, Bridgetown, Digby, Musquodoboit Harbour, and Shelburne in Nova Scotia; and Alberton, Georgetown, and O'Leary in Prince Edward Island. The Commission also notes Execulink's and EastLink's submissions that they did not provide service or had limited capability to provide service in each of these 10 exchanges in Ontario and the Atlantic provinces, respectively. Based on its review of the competitors' data, the Commission considers that the above-noted exchanges do not meet the competitor presence test.
15. The Commission notes that for the remaining 48 exchanges in Nova Scotia and the remaining 9 exchanges in Prince Edward Island, EastLink submitted that it was unable to provide an estimate of the business lines that it was capable of serving and, therefore, could not confirm whether it was capable of serving 75 percent of the business local exchange lines that Bell Aliant was capable of serving. The Commission considers that EastLink has provided some valid reasons as to why it could not provide this type of information.
16. The Commission notes Bell Aliant's submission that in the case of cable companies that offered both residential and business local exchange services using their cable network, such as EastLink, it would be reasonable to consider the market coverage of their cable networks to be the same in both markets. The Commission further notes Bell Aliant's proposal that, accordingly, the residential market coverage be used as an estimate of the business market coverage. In this regard, the Commission notes that residential and business serving areas may not be in the same locations; for example, business parks do not typically include households. Therefore, the Commission considers that it is inappropriate to use residential coverage as a proxy for business coverage.
17. The Commission, however, considers that it would be unreasonable to deny forbearance for these exchanges strictly on the basis that the competitor was unable to provide evidence of its presence. In the Commission's experience, a competitor does not win every customer it is capable of serving. The Commission considers that it is reasonable to infer that a competitor is

capable of serving a much larger percentage of the market than it currently serves. In the Commission's view, a competitor can be reasonably expected to be capable of serving at least 3 times the number of customers that it currently serves. In this case, the Commission notes that EastLink has at least 25 percent market share in the following exchanges: Bridgewater, French Village, Hubbards, Ketch Harbour, Lahave, Liverpool, Lunenburg, Mahone Bay, Oxford, Prospect Road, Riverport, Sackville, and St. Margarets in Nova Scotia and the exchange of Montague in Prince Edward Island.

18. The Commission considers, based on the evidence filed in this proceeding, that it is reasonable to conclude that EastLink is capable of serving at least 75 percent of the number of business local exchange service lines that Bell Aliant is capable of serving in the above-noted exchanges. Accordingly, the Commission determines that these exchanges meet the competitor presence test. The Commission finds that the remaining 34 exchanges do not meet the competitor presence test.
19. A list of the exchanges that meet the competitor presence test is set out in Appendix 4 to this Decision.

**c) Competitor Q of S results**

20. The Commission notes that, as it determined in Telecom Decision 2007-59, Bell Aliant's Q of S results meet the competitor Q of S criterion insofar as they relate to the Atlantic provinces part of its serving territory.
21. Further, the Commission notes that, as it determined in Telecom Decision 2007-67, Bell Aliant's Q of S results do not meet the competitor Q of S criterion insofar as they relate to the Ontario and Quebec part of its serving territory.

**d) Communications plan**

22. The Commission notes that modified Telecom Decision 2006-15 states that an ILEC's communications plan should describe how the ILEC intends to explain local forbearance to customers in the relevant market, provide information concerning the ongoing availability of stand-alone primary exchange service in the market, and provide contact information for customers who have questions or concerns.
23. The Commission has reviewed Bell Aliant's draft communications plan and is satisfied that it generally meets the information requirements set out in modified Telecom Decision 2006-15. However, the Commission considers that the company should make the following changes to the plan (*italics represent revisions to be made*):

- i) Add the following sentence as the new second paragraph of the section entitled "Changes to the regulation of your local phone service":

*The CRTC has directed Bell Aliant to maintain certain requirements, such as continuing to provide local telephone access services on a stand-alone basis in forborne areas at no more than the most recently CRTC-approved rates.*

- ii) Provide mailing addresses for each organization listed in the communications plan.
- iii) Add the following information to the contact list, after Bell Aliant's contact information and before the Commission's contact information:

Commissioner for Complaints for Telecommunications Services (CCTS)

**Website**

[www.ccts-cprst.ca](http://www.ccts-cprst.ca)

**Email**

General inquiries: [info@ccts-cprst.ca](mailto:info@ccts-cprst.ca)

Complaints: [complaints@ccts-cprst.ca](mailto:complaints@ccts-cprst.ca)

**Telephone**

Toll-free: 1-888-221-1687

Ottawa area: 613-244-9585

Toll-free fax: 1-877-782-2924

**Postal address**

P.O. Box 81088, Ottawa, ON K1P 1B1

- 24. The Commission **approves** the proposed business market communications plan with the revisions outlined above. The Commission directs Bell Aliant to provide the resulting communications materials to its customers in both official languages, where appropriate.

**Conclusion**

- 25. The Commission determines that Bell Aliant's applications regarding the 18 exchanges listed in Appendix 4 meet all the local forbearance criteria set out in modified Telecom Decision 2006-15.
- 26. Pursuant to subsection 34(1) of the *Telecommunications Act* (the Act), the Commission finds as a question of fact that a determination to forbear, to the extent specified in modified Telecom Decision 2006-15, from the regulation of business local exchange services listed in Appendix 2 and future services that fall within the definition of local exchange services set out in Telecom Public Notice 2005-2 as they pertain to business customers only, in the 18 exchanges listed in Appendix 4, would be consistent with the Canadian telecommunications policy objectives set out in section 7 of the Act.
- 27. Pursuant to subsection 34(2) of the Act, the Commission finds as a question of fact that these business local exchange services are subject to a level of competition in these exchanges sufficient to protect the interests of users of these services.
- 28. Pursuant to subsection 34(3) of the Act, the Commission finds as a question of fact that to forbear, to the extent specified in modified Telecom Decision 2006-15, from regulating these business local exchange services in these exchanges would be unlikely to impair unduly the continuance of a competitive market for these services.

29. In light of the above, the Commission **approves** Bell Aliant's applications for forbearance from the regulation of the local exchange services listed in Appendix 2 and future services that fall within the definition of local exchange services set out in Telecom Public Notice 2005-2, as they pertain to business customers only, in the 18 exchanges listed in Appendix 4, subject to the powers and duties that the Commission has retained as set out in modified Telecom Decision 2006-15. This determination takes effect as of the date of this Decision. The Commission directs Bell Aliant to file for Commission approval revised tariff pages within 30 days.
30. The Commission determines that for the exchange of Orangeville, Bell Aliant's application meets all the local forbearance criteria set out in modified Telecom Decision 2006-15, except for the competitor Q of S criterion.
31. Accordingly, the Commission will forbear from regulating the local exchange services listed in Appendix 2 and future services that fall within the definition of local exchange services set out in Telecom Public Notice 2005-2, as they pertain to business customers only, in the Orangeville exchange, once the Commission determines that Bell Aliant has met the competitor Q of S criterion for the Ontario and Quebec part of its serving territory.
32. The Commission notes, however, that modified Telecom Decision 2006-15 states that if, prior to granting forbearance, the Commission was informed that an ILEC's application was based on competition in the relevant market from an independent fixed-line telecommunications service provider that, including all of its affiliates, had less than 20,000 local exchange service customers in Canada, the forbearance would not become effective until at least 18 months after the day on which the service provider began providing local exchange services in that market.
33. The Commission notes that Wightman is the telecommunications service provider in the Orangeville exchange in Ontario and that, based on the Commission's information, Wightman has fewer than 20,000 local exchange customers. Further, the Commission notes that Wightman began offering service in the Orangeville exchange on 3 April 2006 and that Wightman has attracted some business customers in the exchange. The Commission considers that, in the circumstances of this case, forbearance will become effective on expiry of the minimum period of 18 months after the day on which Wightman began providing local exchange services in that market, subject to the Commission determining that Bell Aliant meets the competitor Q of S criterion.
34. The Commission determines that Bell Aliant's applications do not meet all the local forbearance criteria set out in modified Telecom Decision 2006-15 for the remaining 53 exchanges.

### **Related documents**

- *Bell Aliant – Applications for forbearance from the regulation of residential local exchange services, Telecom Decision CRTC 2007-67, 9 August 2007*

- *Bell Aliant – Applications for forbearance from the regulation of residential local exchange services*, Telecom Decision CRTC 2007-59, 25 July 2007, as amended by Telecom Decision CRTC 2007-59-1, 3 August 2007
- *Forbearance from the regulation of retail local exchange services*, Telecom Decision CRTC 2006-15, 6 April 2006, as amended by the Governor in Council's *Order Varying Telecom Decision CRTC 2006-15*, P.C. 2007-532, 4 April 2007
- *List of services within the scope of the proceeding on forbearance from the regulation of local exchange services*, Telecom Decision CRTC 2005-35, 15 June 2005, as amended by Telecom Decision CRTC 2005-35-1, 14 July 2005
- *Forbearance from regulation of local exchange services*, Telecom Public Notice CRTC 2005-2, 28 April 2005
- *Finalization of quality of service rate rebate plan for competitors*, Telecom Decision CRTC 2005-20, 31 March 2005

Secretary General

*This document is available in alternative format upon request, and may also be examined in PDF format or in HTML at the following Internet site: <http://www.crtc.gc.ca>*

**Bell Aliant requested forbearance from the regulation of its business local exchange services in the following 72 exchanges:**

**Nova Scotia**

Amherst  
Antigonish  
Aylesford  
Barrington  
Berwick  
Boularderie  
Bridgetown  
Bridgewater  
Brookfield  
Brooklyn  
Chester  
Collingwood  
Debert  
Digby  
East Bay  
French Village  
Halifax  
Hantsport  
Heatherton  
Hopewell  
Hubbards  
Kentville  
Ketch Harbour  
Kingston  
Lahave  
Liverpool  
Lunenburg  
Mahone Bay  
Middleton  
Mill Village  
Mount Uniacke  
Musquodoboit Harbour  
New Glasgow  
North Sydney  
Oxford  
Parrsboro  
Pictou  
Port Mouton  
Prospect Road  
River Hebert  
Riverport  
Sackville



**Bell Aliant requested forbearance from the regulation of its business local exchange services in the following 72 exchanges:**

**Nova Scotia (cont'd)**

Saltsprings  
Shelburne  
Springhill  
St. Margarets  
Sydney  
Thorburn  
Truro  
Waverly  
Wedgeport  
Windsor  
Wolfville  
Yarmouth

**Prince Edward Island**

Alberton  
Charlottetown  
Crapaud  
Georgetown  
Hunter River  
Montague  
Morell-St. Peters  
Mount Stewart  
Murray River  
O'Leary  
Souris  
Summerside

**New Brunswick**

Sackville  
Moncton

**Newfoundland and Labrador**

St. John's

**Ontario**

Ailsa Craig  
Orangeville  
Strathroy

**Local exchange services eligible for forbearance from regulation in this Decision  
(for business customers only):**

**Nova Scotia**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	125.3	Extra Listings
21491	125.4	Non-listed, Non-published service
21491	125.5	Contract Period for Chargeable Extra Listings
21491	125.6	Directories and Listings - Rates and Charges
21491	205.2	Business Single Line Access Service
21491	205.4	Business Multi-Line Access Service
21491	304	Enhanced Local Calling Features
21491	308	Internet Call Manager
21491	310.1	Voice Messaging Services
21491	312	900 Call Denial/Blocking Service
21491	316	Universal Messaging
21491	326	Music on Hold
21491	328	Direct-Inward-Dialing for Access Service
21491	338	Answer Supervision
21491	358	Data Line Support Service
21491	502	Digital Exchange Access
21491	504	Megalink Service
21491	506	Microlink Service
10001	631	Business Message Rate Service
10001	2100-2110	Local Conference Service
21491	205.6	Hotel Service
21491	205.7	Charitable Access Service

**Prince Edward Island**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	125.3	Extra Listings
21491	125.4	Non-listed, Non-published service
21491	125.5	Contract Period for Chargeable Extra Listings
21491	125.6	Directories and Listings - Rates and Charges
21491	205.2	Business Single Line Access Service
21491	205.4	Business Multi-Line Access Service
21491	304	Enhanced Local Calling Features
21491	308	Internet Call Manager
21491	310.1	Voice Messaging Services
21491	312	900 Call Denial/Blocking Service

**Local exchange services eligible for forbearance from regulation in this Decision  
(for business customers only):**

**Prince Edward Island (cont'd)**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	316	Universal Messaging
21491	326	Music on Hold
21491	328	Direct-Inward-Dialing for Access Service
21491	338	Answer Supervision
21491	358	Data Line Support Service
21491	360	Duplicate Service
21491	502	Digital Exchange Access
21491	504	Megalink Service
21491	506	Microlink Service
11001	910-915	Local Conference Service
21491	205.6	Hotel Service
21491	205.7	Charitable Access Service

**New Brunswick**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	125.3	Extra Listings
21491	125.4	Non-listed, Non-published service
21491	125.5	Contract Period for Chargeable Extra Listings
21491	125.6	Directories and Listings - Rates and Charges
21491	205.2	Business Single Line Access Service
21491	205.4	Business Multi-Line Access Service
21491	304	Enhanced Local Calling Features
21491	308	Internet Call Manager
21491	310.1	Voice Messaging Services
21491	312	900 Call Denial/Blocking Service
21491	316	Universal Messaging
21491	324	Network Access Busy Out Features
21491	326	Music on Hold
21491	328	Direct-Inward-Dialing for Access Service
21491	338	Answer Supervision
21491	356	Province Wide Suppressed Ringing Service
21491	358	Data Line Support Service
21491	502	Digital Exchange Access
21491	503	Digital Switched Service
21491	504	Megalink Service

**Local exchange services eligible for forbearance from regulation in this Decision  
(for business customers only):**

**New Brunswick (cont'd)**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	506	Microlink Service
21491	825	Business Communications Service (Hotel and Motel BCS)
12001	173	Guest Voice Service
12001	225	TAS ID Service
12001	190	Automatic Dialing Service
21491	205.7	Charitable Access Service
21491	332	Jack and Plug Equipment

**Newfoundland and Labrador**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	125.3	Extra Listings
21491	125.4	Non-listed, Non-published service
21491	125.5	Contract Period for Chargeable Extra Listings
21491	125.6	Directories and Listings - Rates and Charges
21491	205.2	Business Single Line Access Service
21491	205.4	Business Multi-Line Access Service
21491	304	Enhanced Local Calling Features
21491	308	Internet Call Manager
21491	310.1	Voice Messaging Services
21491	312	900 Call Denial/Blocking Service
21491	316	Universal Messaging
21491	326	Music on Hold
21491	328	Direct-Inward-Dialing for Access Service
21491	338	Answer Supervision
21491	502	Digital Exchange Access
21491	503	Digital Switched Service
21491	504	Megalink Service
21491	506	Microlink Service
21491	825	Business Communications Service (Hotel and Motel BCS)
21491	205.7	Charitable Access Service

**Ontario**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21560	29	Telephone Set Loss Charge
21560	70	Rate Schedules for Primary Exchange (Local) Service

**Local exchange services eligible for forbearance from regulation in this Decision  
(for business customers only):**

**Ontario (cont'd)**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21560	72	Reference of Calls
21560	73	Telephone Number Services
21560	82	Toll Restriction
21560	86	Call Display Blocking
21560	220	Extra Listings – Omission of a Primary Exchange Listing
21560	430	Private Branch Exchange Service
21560	500	Direct Inward Dialing
21560	1030	Short-Term Service
21560	1060	Service on Stationary Boats, Ships, Trailers and Trains
21560	1130	Suspension of Service
21560	2025	Integrated Voice Messaging Service (IVMS)
21560	2030	Universal Messaging
21560	2150	Push-Button Dialing (Touch-Tone)
21560	2165	Calling Features
21560	2180	PrimeLine Executive
21560	2185	Single Number Reach
21560	2200	Call Blocking Service
21560	2205	Suppressed Ringing Service
21560	2210	SimplyOne Service
21560	2300	Telephone Station Equipment
21560	4699	Internet Call Display Service
21560	5201	Megalink Service
21560	5210	Microlink Services
21560	5300	Digital Exchange Access
21560	6000	Intelligent Routing
21560	7010	Managed Internet Protocol Telephony Service
21560	515	900 Service
21560	50	Remote Electronic Metering Access
21560	7026	Business IP Voice Standard

**Bell Aliant requested forbearance for the following Centrex services:**

**Nova Scotia**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	215.2	National Centrex Service
21491	215.5	Centrex Call Centre Service
21491	215.6	Regional Large Business Centrex Service
21491	320	Electronic Transfer Capability for Centrex
21491	362	Client Calling Code Service
10001	530	Other Service Charges (Centrex)
10001	750-790	Centrex Business Service
10001	955-980	Small Business Network Service

**Prince Edward Island**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	215.2	National Centrex Service
21491	215.5	Centrex Call Centre Service
21491	215.6	Regional Large Business Centrex Service
21491	320	Electronic Transfer Capability for Centrex
21491	362	Client Calling Code Service
11001	370	Other Service Charges (Centrex)
11001	694-699	Centrex Business Service

**New Brunswick and Newfoundland and Labrador**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21491	215.2	National Centrex Service
21491	215.5	Centrex Call Centre Service
21491	215.6	Regional Large Business Centrex Service
21491	320	Electronic Transfer Capability for Centrex
21491	362	Client Calling Code Service
12001	70	Business Communications Service
12001	80.2	National Centrex Service
12001	165	Enhanced Business Communications Service (BCS)
12001	171	Enhanced BCS – Feature Networking
12001	3805	Brunswick BCS
12001	172	Enhanced National Centrex Service
13001	190	Provincial Centrex
13001	193-194	National Centrex Service

**Bell Aliant requested forbearance for the following Centrex services:**

**Ontario**

<b>Tariff</b>	<b>Item</b>	<b>List of services</b>
21560	670	Centrex III Service (General)
21560	675	Centrex III Service – Rates and Charges
21560	677	Electronic Transfer Capability for Centrex
21560	678	Station Message Detail Recording File Distribution Service
21560	350	Enhanced Exchange-Wide Dial (EEWD) Service

**The Commission forbears from the regulation of Bell Aliant's business local exchange services as set out in Appendix 2 in the following exchanges:**

**Nova Scotia**

Bridgewater  
Collingwood  
French Village  
Hubbards  
Ketch Harbour  
Lahave  
Liverpool  
Lunenburg  
Mahone Bay  
Oxford  
Prospect Road  
Riverport  
Sackville  
St. Margarets

**Prince Edward Island**

Montague

**New Brunswick**

Moncton  
Sackville

**Newfoundland and Labrador**

St. John's