



*FOR* Teresa Griffin-Muir  
Vice President, Regulatory Affairs  
Vice-présidente des Affaires réglementaires  
MTS Allstream Inc.

14 August 2006

**By Epass**

Diane Rhéaume  
Secretary General  
The Canadian Radio-television and  
Telecommunications Commission  
Ottawa, Ontario K1A 0N2

Dear Ms. Rhéaume:

**Subject: 2nd Qtr 2006 - Retail Quality of Service Indicators**

Pursuant to Telecom Decisions CRTC 97-16, 2000-24, 2001-217 and 2005-17, *Retail quality of service rate adjustment plan and related issues*, regarding the reporting of quality of service indicators for retail services, attached are the results for the second quarter of 2006 for MTS Allstream Inc.

Yours truly,

*Angela Dannelly*

Attachment

c.c.: Al Symonds, CRTC

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**MTS Allstream  
2006 - Second Quarter Retail Quality of Service Indicators**

MTS	Telco Indic	Group	Standard	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06
MTS	1.1A	Urban	90% or more	99	99	99	98.30	98.40	98.80						
MTS	1.1B	Rural	90% or more	99	99	99	99.30	99.70	99.20						
MTS	1.2A	Urban	90% or more	99	99	99	99.10	99.40	99.70						
MTS	1.2B	Rural	90% or more	95	97	98	97.50	97.10	97.50						
MTS	1.3A	Urban	3.3% or less	0.2	0.1	0.1	0.2	0.2	0.2						
MTS	1.3B	Rural	3.3% or less	2.5	3	3.0	4.00	2.7	2.7						
MTS	1.4	Rural	53% or less	N/A	N/A	N/A	N/A	N/A	N/A						
MTS	1.5	Co	80% or more	81	80	73	81.10	82.20	80.10						
MTS	1.6	Co	90% or more	97	98	98	97.10	96.90	99.60						
MTS	1.7	Co	90% or more	98	98	98	99.10	98.40	95.60						
MTS	2.1A	Urban	80% or more	84	83	75	75.60	81.50	70.60						
MTS	2.1B	Rural	80% or more	82	82	82	80.00	81.90	75.80						
MTS	2.2A	Urban	90% or more	95	93	94	93.10	93.20	94.40						
MTS	2.2B	Rural	90% or more	95	93	94	93.80	94.00	94.00						
MTS	2.3A	Urban	5% or less	1	0.8	1	1.2	1.2	1.2						
MTS	2.3B	Rural	5% or less	1.5	1.2	1.6	1.60	2.00	1.90						
MTS	2.4A	1	Not Applicable	10	4	14	3.00	3.00	2.00						
MTS	2.4B	2	Not Applicable	0	0	0	0.00	0.00	0.00						
MTS	2.4C	3	Not Applicable	0	0	0	0.00	0.00	0.00						
MTS	2.5	Co	80% or more	81	85	81	73.90	79.10	83.80						
MTS	2.6	Co	90% or more	60	100	100	71.40	70.00	50.00						
MTS	3.1	Co	98.5% or more	100	100	100	99.99	99.98	99.99						
MTS	4.1	Co	93.8% or more	97.8	98.6	98.5	98.50	98.50	99.20						
MTS	4.2	Co	80% or more	80	80	80	80.30	80.20	80.40						
MTS	4.3	Co	93.8% or more	95.7	100	100	87.50	98.20	100.00						
MTS	5.1A1	Urban	Provisioning	0	0	0	0.00	0.00	0.00						
MTS	5.1B1	Rural	Provisioning	0	0.002	0	0.00	0.00	0.00						
MTS	5.1A2	Urban	Repair	0.002	0	0	0.00	0.00	0.00						
MTS	5.1B2	Rural	Repair	0	0	0.002	0.00	0.00	0.00						
MTS	5.1A3	Urban	Local Service	0	0	0.002	0.00	0.00	0.00						
MTS	5.1B3	Rural	Local Service	0.002	0	0	0.00	0.00	0.00						
MTS	5.1A4	Urban	Long Distance	0.002	0	0	0.00	0.00	0.00						
MTS	5.1B4	Rural	Long Distance	0.002	0	0	0.00	0.00	0.00						
MTS	5.1A5	Urban	Operator Service	0	0	0	0.00	0.00	0.00						
MTS	5.1B5	Rural	Operator Service	0	0	0	0.00	0.00	0.00						
MTS	5.1A6	Urban	Directory Service	0.002	0.002	0	0.00	0.00	0.00						
MTS	5.1B6	Rural	Directory Service	0	0	0	0.00	0.00	0.00						
MTS	5.1A7	Urban	Billing Service	0.003	0	0.002	0.00	0.00	0.00						
MTS	5.1B7	Rural	Billing Service	0	0	0.002	0.00	0.00	0.00						
MTS	5.1A	Urban	Total	0.008	0.002	0.003	0.01	0.00	0.01						
MTS	5.1B	Rural	Total	0.003	0.002	0.003	0.00	0.01	0.00						
MTS	5.2	Co	90% or more	100	100	100	100.00	100.00	100.00						



