

Canadian Radio- television and Telecommunications Commission

Fees Report

Fiscal year 2018 to 2019

The Honourable Steven Guilbeault, P.C., M.P.
Minister of Canadian Heritage

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represented by the Chairman and Chief Executive Officer of the Canadian Radio-television and
Telecommunications Commission, 2019

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Minister's message

On behalf of the Canadian Radio-television and Telecommunications Commission, I am pleased to present the 2018 to 2019 Report on Fees, this organization's second annual report under the *Service Fees Act*.

The Act provides a modern legislative framework that enables cost-effective delivery of services, as well as improved transparency and oversight through enhanced reporting to Parliament.

Last year, a detailed listing of all fees under the organization's authority, along with anticipated increases, was added to reporting requirements.

This year's report provides more detail on each fee, such as the type and rate of adjustment, the service standard, and the performance result. This information provides additional context on each fee, in the spirit of open and transparent fee management.

I welcome the increased transparency and oversight reflected in this report, which was prepared in accordance with the *Service Fees Act*.

The Honourable Steven Guilbeault, P.C., M.P.
Minister of Canadian Heritage



About this report

This report, which is tabled under section 20 of the *Service Fees Act*ⁱ and section 4.2.8 of the *Directive on Charging and Special Financial Authorities*, contains information about the fees that the Canadian Radio-television and Telecommunications Commission (CRTC) had the authority to charge in the 2018 to 2019 fiscal year.

This report contains information about all fees that are under the CRTC's authority, even if some or all of the fees are collected by another department.

The information reported includes fees that:

- fall under the *Service Fees Act*
- are exempt from the *Service Fees Act*

The information covers fees set by:

- contract
- market base, auction or both
- acts, regulation or fees notice

For fees set by the following mechanisms, the report provides totals only:

- contract
- market base, auction or both

For fees set by act, regulation or fees notice, the report provides totals for fee groupings, as well as detailed information for each individual fee.

Although the fees charged by the CRTC under the *Access to Information Act* are subject to the *Service Fees Act*, they are not included in this report. Information on the CRTC's access to information fees for fiscal year 2018 to 2019 can be found in our access to information report, which is posted on the [CRTC's website](#).ⁱⁱ

Remissions

A remission is a partial or full return of a fee to a fee payer who paid for a service for which a department deemed that the service standard was not met.

Under the *Service Fees Act*, departments must develop policies for determining whether a service standard has been met and for determining how much of a fee will be remitted to a fee payer. This requirement does not take effect until April 1, 2020. This report therefore includes **only** those remissions issued under the CRTC's enabling legislation. It does not include remissions issued under the *Service Fees Act*.

The CRTC's service standards are self-imposed and not regulated by legislation. CRTC fees, including remissions, are not subject to sections 4 to 7 of the *Services Fees Act* on performance standards. Therefore, the remission provision mentioned above does not apply to the CRTC.

Overall totals, by fee type

The following table presents the total revenue, cost and remissions for all fees that the CRTC had the authority to charge in fiscal year 2018 to 2019, by fee type.

Overall totals for fiscal year 2018 to 2019, by fee type

Fee type	Revenue (\$)	Cost (\$)¹	Remissions (\$)
Fees set by contract	0	0	Remissions do not apply to fees set by contract.
Fees set by market base, auction or both	0	0	Remissions do not apply to fees set by market base, auction or both.
Fees set by act, regulation or fees notice	176,946,890	62,973,530	0
Total	176,946,890	62,973,530	0

¹ Does not include total cost for broadcasting licence fees – part II as the information is not available to the CRTC.

Totals for fees set by act, regulation or fees notice, by fee grouping

The following tables present, for each fee grouping, the total revenue, cost and remissions for all fees that the CRTC had the authority to charge in fiscal year 2018 to 2019 that are set by any of the following:

- act
- regulation
- fees notice

A fee grouping is a grouping of all of the fees that a department has the authority to charge for activities relating to a single business line, directorate or program.

Broadcasting Licence Fees totals for fiscal year 2018 to 2019

Fee grouping	Broadcasting Licence Fees	
Revenue (\$)	Cost (\$)¹	Remissions (\$)
143,000,177	29,026,817	Not applicable

¹ Does not include total cost for broadcasting licence fees – part II as the information is not available to the CRTC.

Telecommunications Fee totals for fiscal year 2018 to 2019

Fee grouping	Telecommunications Fee	
Revenue (\$)	Cost (\$)	Remissions (\$)
30,646,713	30,646,713	Not applicable

Unsolicited Telecommunications Fee totals for fiscal year 2018 to 2019

Fee grouping	Unsolicited Telecommunications Fee	
Revenue (\$)	Cost (\$)	Remissions (\$)
3,300,000	3,300,000	Not applicable

Details on each fee set by act, regulation or fees notice

This section provides detailed information on each fee that the CRTC had the authority to charge in fiscal year 2018 to 2019 and that was set by any of the following:

- act
- regulation
- fees notice

Fee grouping	Broadcasting Licence Fees
Fee	Broadcasting Licence Fee – Part I
Fee-setting authority	Broadcasting Act, section 11(1)c ⁱⁱⁱ
Year introduced	1991
Last year fee-setting authority was amended	Not applicable
Fee type	Other authorization
Fee amount (\$)	The fee is determined by a formula that can be found in the Broadcasting Licence Fee Regulations, 1997 ^v
Total fee revenue (\$)	29,026,817
Adjustment type	Annual
Adjustment rate (% or formula)	Formula-based
2020 to 2021 fee amount (\$)	The fee is determined by a formula that can be found in the Broadcasting Licence Fee Regulations, 1997
Future fee-adjusted amount (\$)	Not applicable
Adjustment date	Not applicable
Fee-adjustment authority	Broadcasting Licence Fee Regulations, 1997
Service standard	<p>The Broadcasting Licence Fee – Part I is not subject to performance standards under the Service Fees Act. Nonetheless, the CRTC has its own service standards that are provided for information.</p> <p>The service objectives for certain types of broadcasting applications were established in Broadcasting and Telecom Information Bulletin CRTC 2011-222^v and came into effect on 1 April 2011.</p> <p>Part I Broadcasting applications: decision to be issued within four months of close of record (CoR).</p> <p>Broadcasting applications considered at a Public Hearing: decision to be issued within four months of CoR.</p> <p>Broadcasting applications – administrative route: decision to be rendered within one month of the date of receipt.</p> <p>Ownership-related applications: decision to be rendered within the timeframes set out below:</p> <ol style="list-style-type: none"> Hearing Route: within 35 days of CoR; Notice of consultation route: within two months of CoR; and Administrative Route: within two months after the date of receipt.

Performance result	<p>Part I Broadcasting applications: 79 applications received, 87% of decisions issued within four months of CoR.</p> <p>Broadcasting applications considered at a Public Hearing: 84 applications received, 17% of decisions issued within four months of CoR.</p> <p>Broadcasting applications – administrative route: 37 applications received, 92% of decisions rendered within one month of the date of receipt.</p> <p>Ownership-related applications:</p> <ul style="list-style-type: none">a. Hearing Route: 15 applications received, 80% of decisions rendered within the timeframe;b. Notice of consultation route: two applications received, 50% of decisions rendered within the timeframe; andc. Administrative Route: nine applications received, 56% of decisions rendered within the timeframe.
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Fee grouping	Broadcasting Licence Fees
Fee	Broadcasting Licence Fee – Part II
Fee-setting authority	Broadcasting Act, section 11(1)c
Year introduced	1991
Last year fee-setting authority was amended	Not applicable
Fee type	Other authorization
Fee amount (\$)	The fee is determined by a formula that can be found in the Broadcasting Licence Fee Regulations, 1997
Total fee revenue (\$)	113,973,360
Adjustment type	Annual
Adjustment rate (% or formula)	Formula-based
2020 to 2021 fee amount (\$)	The fee is determined by a formula that can be found in the Broadcasting Licence Fee Regulations, 1997
Future fee-adjusted amount (\$)	Not applicable
Adjustment date	Not applicable
Fee-adjustment authority	Broadcasting Licence Fee Regulations, 1997
Service standard	Broadcasting Licence Fee – Part II is not subject to performance standards under the Service Fees Act
Performance result	Not applicable

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Fee grouping	Telecommunications Fee
Fee	Telecommunications Fee
Fee-setting authority	Telecommunications Act, section 68(1) ^{vi}
Year introduced	1993
Last year fee-setting authority was amended	Not applicable
Fee type	Other authorization
Fee amount (\$)	The fee is determined by a formula that can be found in the Telecommunications Fees Regulations, 2010 ^{vii}
Total fee revenue (\$)	30,646,713
Adjustment type	Annual
Adjustment rate (% or formula)	Formula-based
2020 to 2021 fee amount (\$)	The fee is determined by a formula that can be found in the Telecommunications Fees Regulations, 2010
Future fee-adjusted amount (\$)	Not applicable
Adjustment date	Not applicable
Fee-adjustment authority	Telecommunications Fees Regulations, 2010
Service standard	<p>The Telecommunications Fee is not subject to performance standards under the Service Fees Act. Nonetheless, the CRTC has its own service standards that are provided for information.</p> <p>The service objectives for certain types of telecommunications applications were established in Broadcasting and Telecom Information Bulletin CRTC 2011-222 and came into effect on 1 April 2011.</p> <p>Part 1 Applications: decision to be issued within four months of the close of record (CoR).</p> <p>Part 1 Applications – Local Forbearance: decision to be issued within 120 days of receiving a complete application.</p> <p>Tariff Applications and Intercarrier Agreements:</p> <ol style="list-style-type: none"> a. 85% of determinations are to be made on an interim or final basis within two months of receipt of a complete application; and b. 95% of determinations are to be made on an interim or final basis within four months of receipt of a complete application.

	<p>Destandardization and/or Withdrawal Applications: to issue 95% of determinations on a final basis within 12 months of a complete application.</p>
<p>Performance result</p>	<p>Part 1 Applications: 26 applications received, 42% of decisions issued within four months of CoR.</p> <p>Part 1 Applications – Local Forbearance: four applications received, 100% of decisions issued within 120 days.</p> <p>Tariff Applications and Intercarrier Agreements (280 applications received):</p> <ul style="list-style-type: none"> a. 91% completed within two months; and b. 95% completed within four months. <p>Destandardization and/or Withdrawal Applications: 11 applications received, 100% completed within 12 months.</p>

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Fee grouping	Unsolicited Telecommunications Fee
Fee	Unsolicited Telecommunications Fee
Fee-setting authority	Telecommunications Act, section 41.21(1)
Year introduced	2012
Last year fee-setting authority was amended	Not applicable
Fee type	Other authorization
Fee amount (\$)	The fee is determined by a formula that can be found in the Unsolicited Telecommunications Fees Regulations^{viii}
Total fee revenue (\$)	3,300,000
Adjustment type	Annual
Adjustment rate (% or formula)	Formula-based
2020 to 2021 fee amount (\$)	The fee is determined by a formula that can be found in the Unsolicited Telecommunications Fees Regulations
Future fee-adjusted amount (\$)	Not applicable
Adjustment date	Not applicable
Fee-adjustment authority	Unsolicited Telecommunications Fees Regulations
Service standard	The Unsolicited Telecommunications Fee is not subject to performance standards under the Service Fees Act
Performance result	Not applicable

Endnotes

- i. *Service Fees Act*, <https://laws-lois.justice.gc.ca/eng/acts/S-8.4/FullText.html>
- ii. CRTC's Access to Information report, <https://crtc.gc.ca/eng/about/atip/>
- iii. *Broadcasting Act*, <https://laws.justice.gc.ca/eng/acts/B-9.01/FullText.html>
- iv. *Broadcasting Licence Fee Regulations, 1997*, <https://laws-lois.justice.gc.ca/eng/regulations/SOR-97-144/FullText.html>
- v. Broadcasting and Telecom Information Bulletin CRTC 2011-222, <https://crtc.gc.ca/eng/archive/2011/2011-222.htm>
- vi. *Telecommunications Act*, <https://laws.justice.gc.ca/eng/acts/T-3.4/FullText.html>
- vii. *Telecommunications Fees Regulations, 2010*, <https://laws.justice.gc.ca/eng/acts/T-3.4/FullText.html>
- viii. *Unsolicited Telecommunications Fees Regulations*, <https://laws-lois.justice.gc.ca/eng/regulations/SOR-2013-7/FullText.html>