

Filed Electronically

November 10, 2021

Canadian Radio-Television and Telecommunications Commission c/o Nanao Kachi
CRTC Director, Social and Consumer Policy
1, Promenade du Portage
Gatineau (Quebec) J8X 4B1

Re: Aboriginal Peoples Television Network BRP 2019-308 Annual Closed Captioning Report Broadcast Year 2020 - 2021

Dear Nanao Kachi,

APTN is happy to provide our first Annual Closed Captioning Report for broadcast year 2020-2021, in reference to BRP 2019-308.

As per the Commission's requirement, APTN is including the following in this letter:

- I. Introduction
- II. The CC NER reports for the 2 English language programming with individual links for each program's comprehensive closed captioning evaluations. Reports filed commencing January 2021 (explanation below **)
- III. Video files for each program can be viewed at this website: https://corporate.aptn.ca/programming/crtc-annual-report/

I. Introduction

** In March 2021, I reached out to your office and connected with Jennifer Porteous to explain APTN's situation in terms of filing the Annual Closed Captioning Report. The sudden leave of the previous Director of Scheduling & Traffic left that position vacant for 5 months until I was hired as a replacement towards the end of the year.

The CC Reports requirement was something that was not looked after until a letter was forwarded to me in January 2021. APTN loggers are accessible only up to the previous 2 months. With intention of immediate compliance, I contacted your office and my conversation with Jennifer Porteous confirmed that APTN would be filing CC reports starting January 2021.



** We are submitting the NER evaluation only for APTN Network which is the EAST Feed. Below is APTN's set up which will explain why that is the case. Please call me if you need further clarification or if we need to discuss further at (431) 554-6177.

APTN has 4 feeds:

EAST – **NETWORK** airs Eastern Standard Time HD – airs Eastern Standard Time WEST – airs Mountain Standard Time NORTH – airs Central Standard Time

APTN only has 2 Live Broadcast Programs that air regularly.

- **APTN NATIONAL NEWS** at 1800 EST broadcast Live in (Network) EAST Feed and HD Feed.
 - This airs as a recorded broadcast at 1800 for WEST & NORTH Feed. It also airs as a repeat broadcast at 2300 for all 4 Feeds.
- **INFOCUS** is broadcast LIVE simulcast for all 4 Feeds: 1500 EST for (Network) EAST & HD, 1400 CST for NORTH and 1300 MST for WEST

<u>Note:</u> **INFOCUS** go on hiatus for the months of June, July, August and September so we are submitting 2 APTN NATIONAL NEWS for those months.

II. The CC NER 2020-2021 Reports for APTN English language programming with links for each program's comprehensive closed captioning NER evaluations are listed as follows. Reports filed commencing January 2021 to August 2021.

JANUARY 2021:

** January 20, 2021- INFOCUS

The January 20th 2021 APTN InFocus segment received a **99.24**. The video segment used was 40:40.00 to 50:40.00. The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1MnzzJJsWKiNKgE-OFBUTdKMqolD7_QU_?usp=sharing



** January 25, 2021- NATIONAL NEWS

The January 25th National News segment resulted in an NER score of **99.45**. This is fantastic!! The captions were so great that typing up the caption and text file for this segment was smooth sailing. The segment from your 30 min video was timestamp 1:10 to 11:13. The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1MnzzJJsWKiNKgE-OFBUTdKMqolD7 QU ?usp=sharing

FEBRUARY 2021

** February 19, 2021- APTN INFOCUS

APTN InFocus Feb 19th 2021. As I mentioned, Stenography can be vastly different between reports depending on the speakers and the content. The NER score for this report was a **97.85**. This score is below the 98 level but it was still not bad! Some tips have been provided in the summary to improve captioning.

The completed NER report is found on the Google Drive - Your quick link is below. https://drive.google.com/drive/folders/1dJfU9Z0Z5O3YEfhsj5uQUC6XI GnlDdD?usp=sharing

** February 24, 2021- NATIONAL NEWS

APTN National News Feb 24th 2021 received a **98.97.** These scores can vary significantly between shows, especially when using a stenographer, but this is excellent! The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1dJfU9Z0Z5O3YEfhsi5uOUC6XI GnlDdD?usp=sharing

MARCH 2021

** March 22, 2021- NATIONAL NEWS

Your first March NER Report is completed. The March 22nd APTN National News Segment received a 99.22 Excellent segment caption! The report was based on 0:10-13:10 due to a commercial of 3 minutes between the segment. The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1h3m-JDltVKtjkbvnQ2oA Ve8kaqMnlE8?usp=sharing

** March 31, 2021- INFOCUS

I hope you both are doing well. The NER report was completed for the March 31st InFocus segment and received an NER score of **99.57**. Excellent job! The segment used was 00:00 to 10:00. The completed NER report is found on the Google Drive - Your quick link is below. https://drive.google.com/drive/folders/1h3m-JDltVKtjkbvnQ2oA Ve8kaqMnlE8?usp=sharing



APRIL 2021

** April 14, 2021- INFOCUS

The APTN InFocus April 14th segment from 00:15 to 10:15 received an NER score of 99.43. Great NER score as usual and excellent captioning. The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1uv211c4bxDqpHyhxhE-OXT6PLEqaQULn?usp=sharing

** April 29, 2021- NATIONAL NEWS

The NER report for APTN National News April 29th 2021 was completed and received an NER score of **99.05.** Excellent job! The timestamp is from 00:00-13:30 due to a commercial. The completed NER report is found on the Google Drive - Your quick link is below. https://drive.google.com/drive/folders/1uv211c4bxDqpHyhxhE-OXT6PLEqaQULn?usp=sharing

MAY 2021

** May 5, 2021- INFOCUS The NER report for APTN InFocus May 5th 2021 was completed and received an NER score of 99.59. Amazing! The timestamp is from 00:20-10:20. The completed NER report is found on the Google Drive - Your quick link is below. https://drive.google.com/drive/folders/ladvmLJx5B q-ig9DAcrn75pIfC8d8QR6?usp=sharing

** May 20, 20212- NATIONAL NEWS

The NER report for May 20th 2021 National News has been completed and scored a **99.07**. Excellent job! The report was created from timestamp 00:00 to 10:00. The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1advmLJx5B q-ig9DAcrn75pIfC8d8QR6?usp=sharing

JUNE 2021

** June 10, 2021- NATIONAL NEWS

The NER Report for June 10th APTN National News is complete and received an NER score of **99.27**. Fantastic score as always! The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1h0urj41Ya3YFODhReiuHXZO8F-nbpQEV?usp=sharing

** June 23, 2021- NATIONAL NEWS

The NER report for APTN National News June 23rd 2021 is complete. It received an excellent score of **99.35.** The score was created from the video segment timestamp 00:00-10:00. The completed NER report is found on the Google Drive - Your quick link is below. https://drive.google.com/drive/folders/1h0urj41Ya3YFODhReiuHXZO8F-nbpQEV?usp=sharing



JULY 2021

** July 6, 2021- NATIONAL NEWS

The NER Report for APTN National News July 6 2021 is complete. The news segment scored a **99.09.** Wonderful Job! The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1r7NynoFchI7hkgZEzrHZuzlCbObZiGS6?usp=sharing

** July 19, 2021- NATIONAL NEWS

The NER report for July 19 2021 has been completed and received a score of **99.04**. Excellent report as always! The time code was 00:50 to 10:50. The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1r7NynoFchI7hkgZEzrHZuzlCbObZiGS6?usp=sharing

AUGUST 2021

** August 3, 2021- NATIONAL NEWS

I hope you both are well! The NER report for August 3rd 2021 has been completed and received a score of **98.83**. The completed NER report is found on the Google Drive - Your quick link is below.

https://drive.google.com/drive/folders/1Rzm 9BWvz8P4xESNklV15iIKM6PIB3Jd?usp=sharing

**August 16, 2021- NATIONAL NEWS

The NER report for APTN National News August 16th has been completed with an NER score of **98.87**. Excellent job! The video segment was from 00:00 to 14:20 due to commercials. The completed NER report is found on the Google Drive - Your quick link is below. https://drive.google.com/drive/folders/1Rzm 9BWvz8P4xESNklV15iIKM6PIB3Jd?usp=sharing

III. Video files for each evaluated program can be viewed at this website: https://corporate.aptn.ca/programming/crtc-annual-report/

We would be pleased to provide any further information that may be required.

Best Regards,

Winnie Navarro

APTN Director for Scheduling & Traffic