



Telecom Order CRTC 2010-415

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Ottawa, 29 June 2010

TELUS Communications Company – Extension of 9-1-1 Public Emergency Reporting Service to wireless service providers in its Quebec operating territory

File number: Tariff Notice 488

1. The Commission received an application by TELUS Communications Company (TCC), dated 2 May 2008, in which the company proposed revisions to General Tariff item 2.25 – 9-1-1 Service. Specifically, the company proposed to introduce provisions to make this service available to wireless service providers (WSPs) in its operating territory in Quebec. The company noted that this service was already available to WSPs in its operating territories in Alberta and British Columbia.
2. The Commission approved TCC's application on an interim basis in Telecom Order 2008-135.
3. The Commission received comments from Rogers Communications Inc. (RCI). The public record of this proceeding, which closed on 27 May 2008, is available on the Commission's website at www.crtc.gc.ca under "Public Proceedings" or by using the file number provided above.
4. RCI noted that the company's proposal did not provide for wireless enhanced 9-1-1 (E9-1-1) service. As such, RCI requested that the Commission direct TCC to file a WSP E9-1-1 tariff for such service.
5. The Commission notes that TCC filed Tariff Notice 506¹ to introduce WSP E9-1-1 in its operating territory in Quebec on 25 February 2009.
6. In view of the above, the Commission **approves on a final basis** TCC's application, effective the date of this order.

Secretary General

Related documents

- *TELUS Communications Company – Enhanced 9-1-1 service – Wireless service providers*, Telecom Order CRTC 2009-190, 15 April 2009
- Telecom Order CRTC 2008-135, 12 May 2008

¹ Tariff Notice 506 was given interim approval in Telecom Order 2009-190.