



## Telecom Order CRTC 2008-101

Ottawa, 10 April 2008

### TELUS Communications Company

Reference: Tariff Notices 479 (TCQ) and 601 (TCI)

### **Exchange Service, Deductions for Churches, Community Centres and Senior Citizens Drop-in Centres, and Telephone Service to Golden Age Clubs**

1. On 6 March 2008, TELUS Communications Company (TCC) filed two applications with the Commission in which it proposed revisions to the following services, effective 1 June 2008:
  - former TELUS Communications Inc.'s General Tariff item 425 – Exchange Service, and item 430 – Deductions - Churches, Community Centres and Senior Citizens' Drop-in Centres, in TCC's operating territory of Alberta; and
  - former TELUS Communications (Québec) Inc.'s General Tariff paragraph 2.01.06 (a) – Business Local Service, and paragraph 2.01.06 (e) – Telephone Service to Golden Age Clubs, in TCC's operating territory of Quebec.
2. TCC proposed rate increases ranging from 1 to 7.5 percent for its Business Local Exchange Service, of up to 10 percent for churches, community centres and senior citizens drop-in centres, and of 6.7 percent for golden age clubs. TCC indicated that it would notify its customers of the proposed rate increases with bill messages during the June billing cycles.
3. The Commission notes that the proposed rate increases affect services in the Business Services basket. The Commission considers that those increases are consistent with the constraints established for that basket in *Price cap framework for large incumbent local exchange carriers*, Telecom Decision CRTC 2007-27, 30 April 2007.
4. The Commission notes TCC's proposal to notify customers of the rate increases in June 2008, or concurrent with the first month in which the increases would take effect. The Commission also notes that community centres, senior citizens clubs, and churches have long benefited from a preferential rate, and is concerned that such increases, although small, may impact their operating budgets. The Commission considers that, as these customers would normally depend on community funding, TCC should provide these organizations with advance notice of its proposed rate increases to allow sufficient time for them to revise their budgets or find an alternative.
5. The Commission therefore directs TCC to notify, during the next billing cycle, customers subscribed to Deductions to Churches, Community Centres and Senior Citizens Drop-in Centres in Alberta, and to Telephone Service to Golden Age Clubs in Quebec of the proposed rate increases.

6. In light of the above, the Commission **approves** TCC's application with the above-noted change, effective 1 June 2008.

Secretary General

*This document is available in alternative format upon request, and may also be examined in PDF format or in HTML at the following Internet site: <http://www.crtc.gc.ca>*